All CLIQ keys come with a tag attached with the User Manual website (www.cliqkey.tips) and QR code; no physical manual is offered. The following pages show the CLIQ V3 EA-150111 operating instructions and regulatory information on the website.

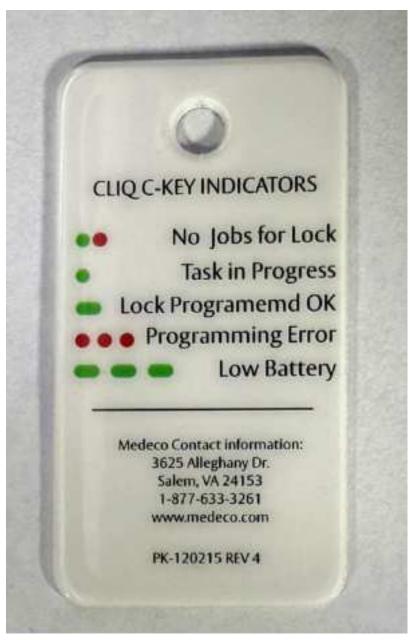**EA-150111**

EA-150111

User Key Tag

EA-150111

Control Key (C-Key) Tag

CLIQ V3

FCC ID: VR3-CV3

ISED: 7465A-CV3

HVIN: EA-150111

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and

2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the distance between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s).

Operation is subject to the following two conditions:

1. This device may not cause interference.

2. This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs / récepteurs exempts
de licence qui sont conformes aux RSS exemptes de licence d'Innovation, Sciences et Développement économique Canada.
Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne doit pas provoquer d'interférences.

2. Cet appareil doit accepter toutes les interférences,
   y compris les interférences susceptibles d'entraîner un fonctionne
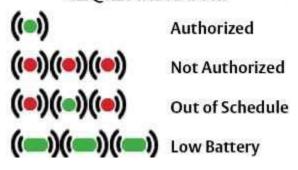   ment indésirable de l'appareil.

How it Works

- Programming:

  - Access rights are programmed into the CLIQ key using a programming device or via Bluetooth (for Connect keys).

- Key Insertion:

  - When the CLIQ key is inserted into a compatible cylinder, it powers the cylinder's electronics and transmits the user's access permissions.

- Access Granted:

  - If the key has the correct permissions, the cylinder will unlock, allowing access.

- Audit Trail:

    - The access event is logged in the key's memory (as well as cylinder's memory) and can be transported and retrieved from the system's audit trail.

- CLIQ Key Indicators (see image below).

CLIQ KEY INDICATORS

 Authorized

 Not Authorized

 Out of Schedule

 Low Battery

General Maintenance

- **Cleaning**: Ensure the data contact is clean for best results. Wipe the key with a soft, dry cloth to remove any dust or debris. Avoid using excessive force or harsh cleaning agents.

- **Force**: Do not use excessive force when operating the key or attempting to open doors, as this can damage the key or cylinder.

- **Battery Replacement**: CLIQ keys have a long battery life, but it will eventually need replacement. Please see the battery replacement section below.

- **Other considerations**

  - **Lubrication**: Avoid using incorrect lubricants in the cylinder, as it can affect the electronics.

  - **Temperature**: Protect the key from extreme temperatures.

  - **Programming**: If your CLIQ system uses programming keys, ensure they are properly managed and updated.

  - **Revalidation**: Some CLIQ systems may require regular revalidation of the key's access rights, which can be done over Bluetooth with the CLIQ Connect app or at a programming station.

Troubleshooting for CLIQ V3 Keys

- Authorized key does not turn:

  - Ensure key is not turned (binding) prior to authorized signal ('beep' and green light from key).

  - Verify mechanical authorization or possible obstructions.

  - Validate with other authorized key to assess key vs. lock issue.

- Inconsistent or no signal indications

  - Inspect key and lock data contacts for dirt/grime build-up.

  - Verify key battery status.

  - Inspect key and lock for damage or excessive wear.

- Data transmission does not work

  - Android™ mobile devices do not support simultaneous use of Bluetooth® and Wi-Fi.

  - Use mobile device to access the internet, such as LTE or GSM.

- Key is not shown for Bluetooth connection with the CLIQ Connect app

  - Key is already connected with a different device close by.

  - Disconnect the Bluetooth connection to the other device.

- Bluetooth activation does not work

  - The time window of 2 - 5 seconds has not been complied with or the key has not been positioned straight.

  - Repeat the activation.

  - Bluetooth is already active.

- Check the stats on the mobile device, the display may be delayed.

To Begin Using Your CLIQ V3 Key (Bluetooth):

1. Download the "CLIQ Connect" app from either Apple's App Store or Google Play. Direct links to both stores are on this page.

2. Open the Connect App, accept the terms and conditions, and select "Find & Add Devices."

3. Press Bluetooth button on key to start Bluetooth Connection. When a CLIQ Connect Key (Bluetooth) is ready for connecting via Bluetooth connection to the app, there will be one short acoustic beep, and one short blue flash from the key every 2 seconds.

4. Follow the Connect App pairing instructions on your Smartphone.

Additional details:

- Several Bluetooth keys can be connected with a mobile device using CLIQ Connect.

- To deregister a Bluetooth key follow instructions within the CLIQ Connect app.

- A Bluetooth connection is switched off after 30 seconds of no activity.

Battery Replacement

1. Remove the battery cover with a T6 Torx screwdriver. Take care not to lose the screw.

2. Pay attention to the correct polarity of the battery and insert a new CR2450 battery.

3. To replace the battery cover, slide the battery cover under the hook on the front of the battery holder. Put the screw back in

place and tighten using the T6 Torx screwdriver. Do not overtighten.

NOTE:

- **Lost Authorization**: If the battery is changed incorrectly or the key is left unprogrammed for too long after a battery change, the key's authorization may be lost and may require update of the key.