

Paxton Entry - Creation & Administration of myPaxton Portal for Registered Installers

Overview

To access the myPaxton portal you must be a Registered Installer. If you are already a Registered Paxton Installer, you can use your existing login credentials. One account is used to administer all sites managed by a single company.

This application note will guide you through the registration and administration of a new account.



Registering for an account

Depending on the type of business you wish to register, you can either register as an Installer or a System Manager. If you are already a Registered Installer skip to ['Logging in to the myPaxton portal'](#)

Not sure which category you fall into?

1. Does your company sell and install Paxton, or other access control products?
- You're an **Installer**
2. Does your company offer a management service to a site with Paxton equipment?
- You're a **System Manager**

Non-Registered Installers

Don't have a Paxton Installer account? You can sign up for free using the Paxton Installer app, by scanning the QR code. You can also register on our website [here](#).



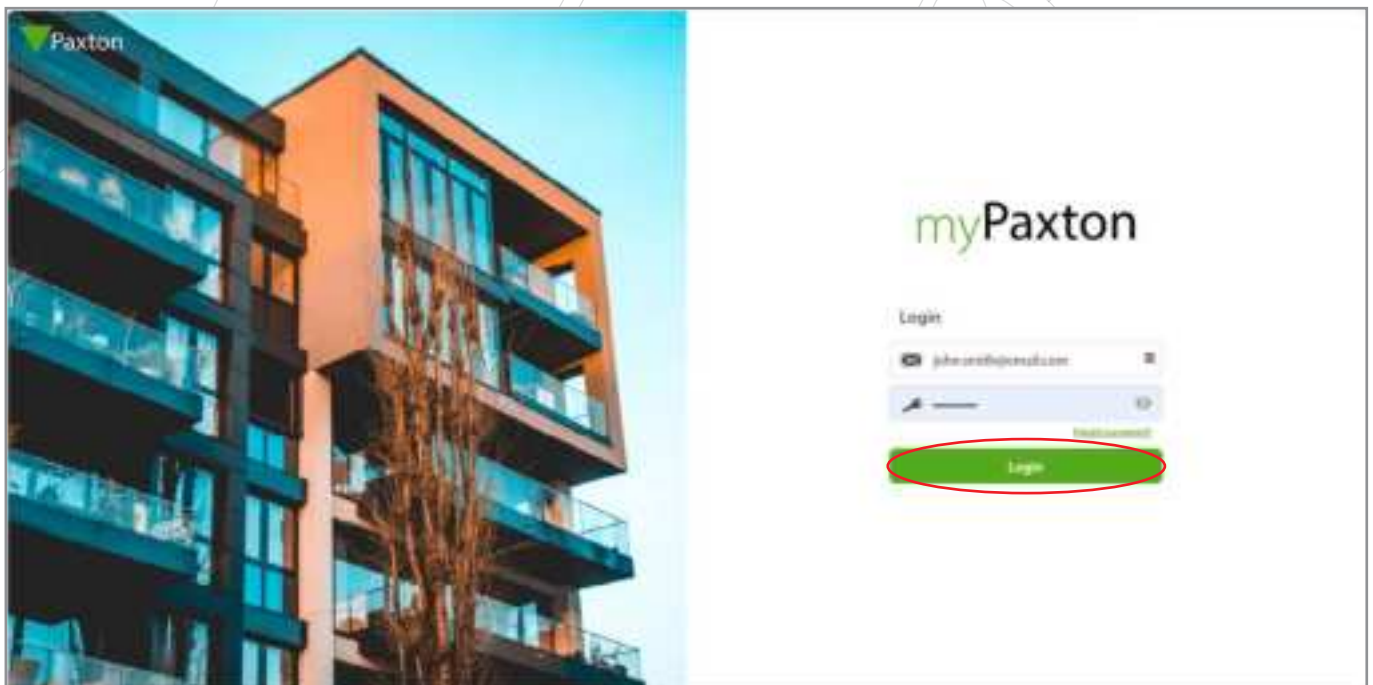
1. Download and install the Paxton Installer app.
2. Open Paxton Installer and click '**Sign up**'.
3. Fill in your personal and company details and click '**Register**'.
4. Once submitted you will need to wait for your request to be verified by Paxton. This can take up to one working day.
5. Upon approval you'll receive a temporary password which can be used to log in to the Paxton Installer app to set a new password.
6. After setting a new password you're ready to use Paxton Installer and ready to log in to the myPaxton portal.

Logging into the myPaxton portal

1. Head to myPaxton.com and click 'Login'.



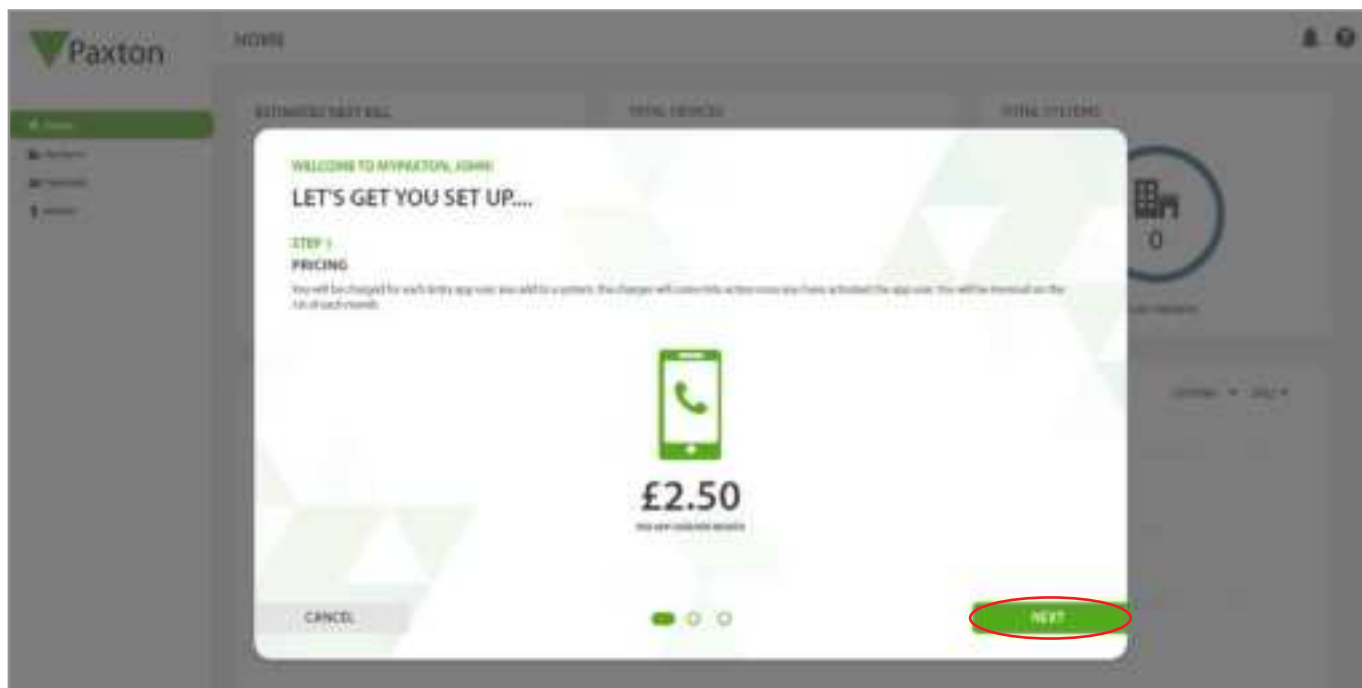
2. Enter your Registered Installer email and password and click 'Login'.



First login

The first time anyone from your company logs into the myPaxton portal they will be asked to setup a payment method. This is to manage payment of the sites you set up in your account. You can either pay your invoices manually each month, or set up automatic payments that will pay each invoice as they are generated.

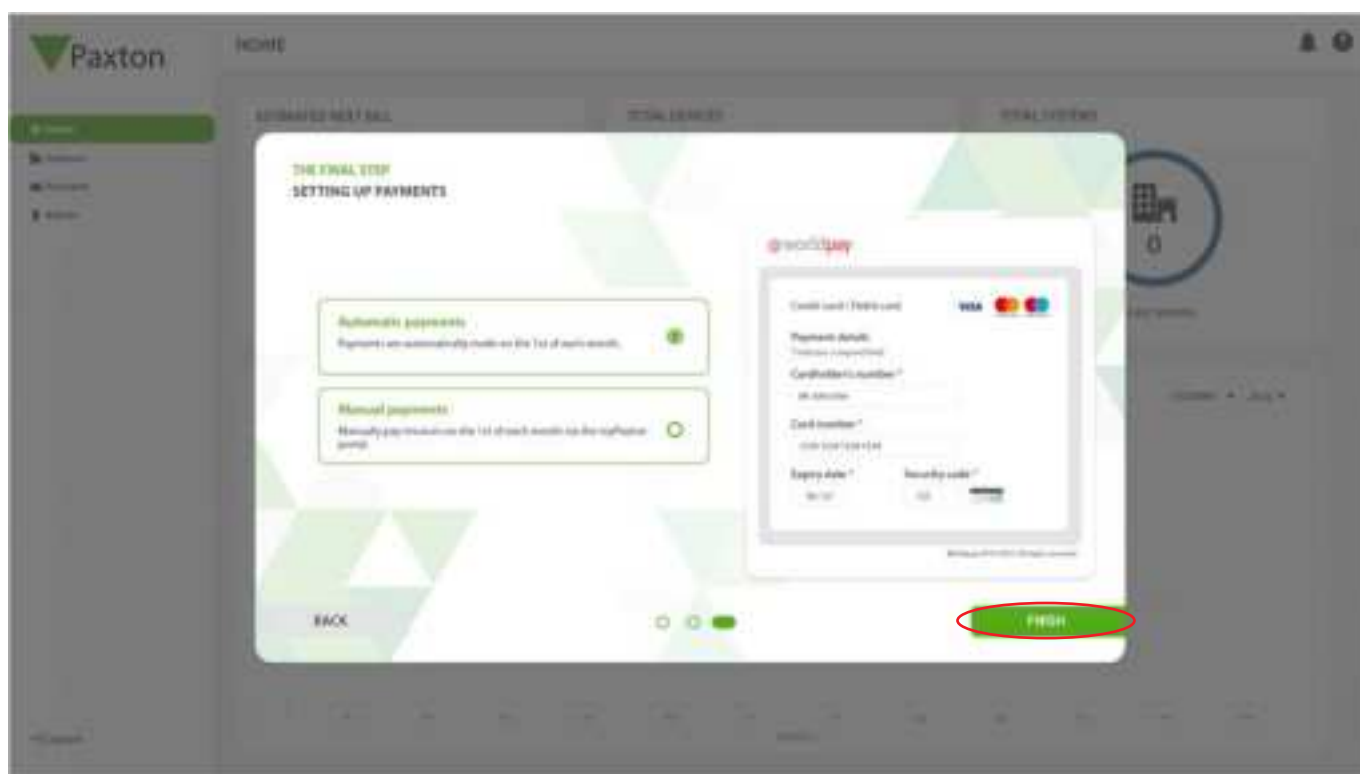
Now, let's get you set up...



You will be provided with the Terms and Conditions regarding payment, please read these before you accept. Then click 'Next'.



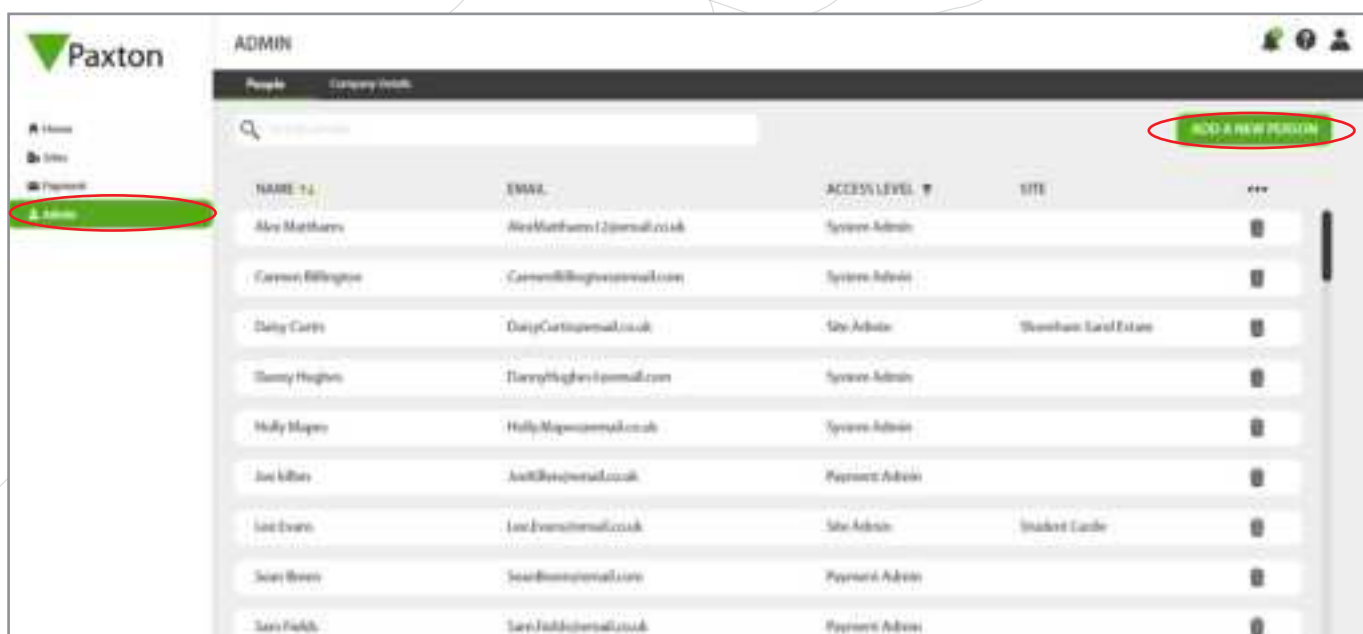
Finally, you will need to select your preferred payment option. Choose automatic payments and enter your card details, or select manual payments and click 'Finish'.



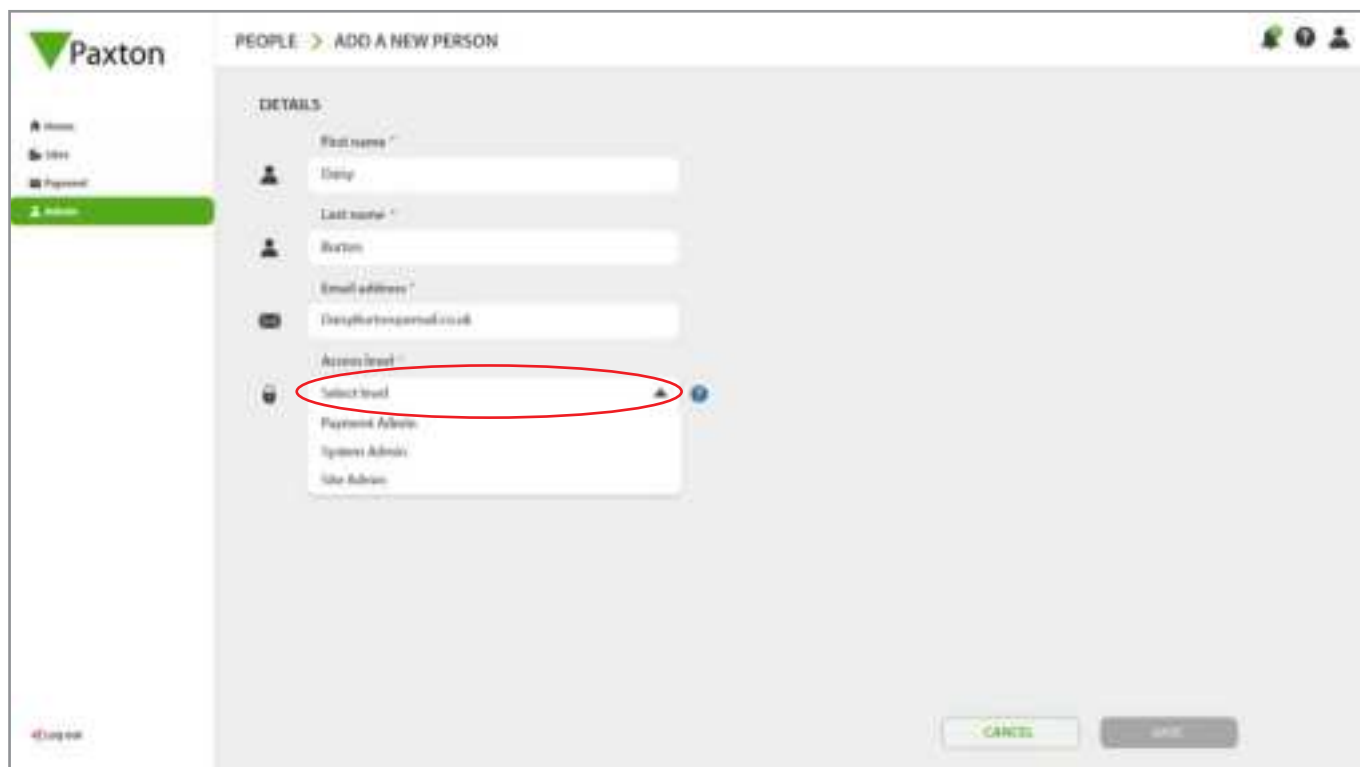
Adding users to your myPaxton portal

Multiple users can access the myPaxton portal to assist in the administration, setup, and payments of Paxton Entry app sites. Each user you invite to join your account can be given one of three distinct access levels that determine what they are able to do within the myPaxton portal. The steps taken to add a new user are outlined below:

1. Click the **Admin** tab
2. Click 'Add a new person'



3. Enter their information. The email address provided will be used to access the myPaxton portal.
4. Select one of the three access levels in the dropdown (detailed below).
5. Click 'Save'.
6. An email invite to myPaxton will be sent to the new user.



The screenshot shows the 'ADD A NEW PERSON' form in the Paxton system. The form includes fields for 'First name', 'Last name', 'Email address', and 'Description (optional)'. The 'Access level' dropdown menu is open, showing three options: 'Payment Admin', 'System Admin', and 'Site Admin'. The 'Payment Admin' option is highlighted with a red oval. The 'SAVE' button is visible at the bottom right of the form.

Payment Admin

Full access. Has the ability to administer all sites as well as setup and make payments.

System Admin

Has the ability to administer all sites. No visibility of payments.

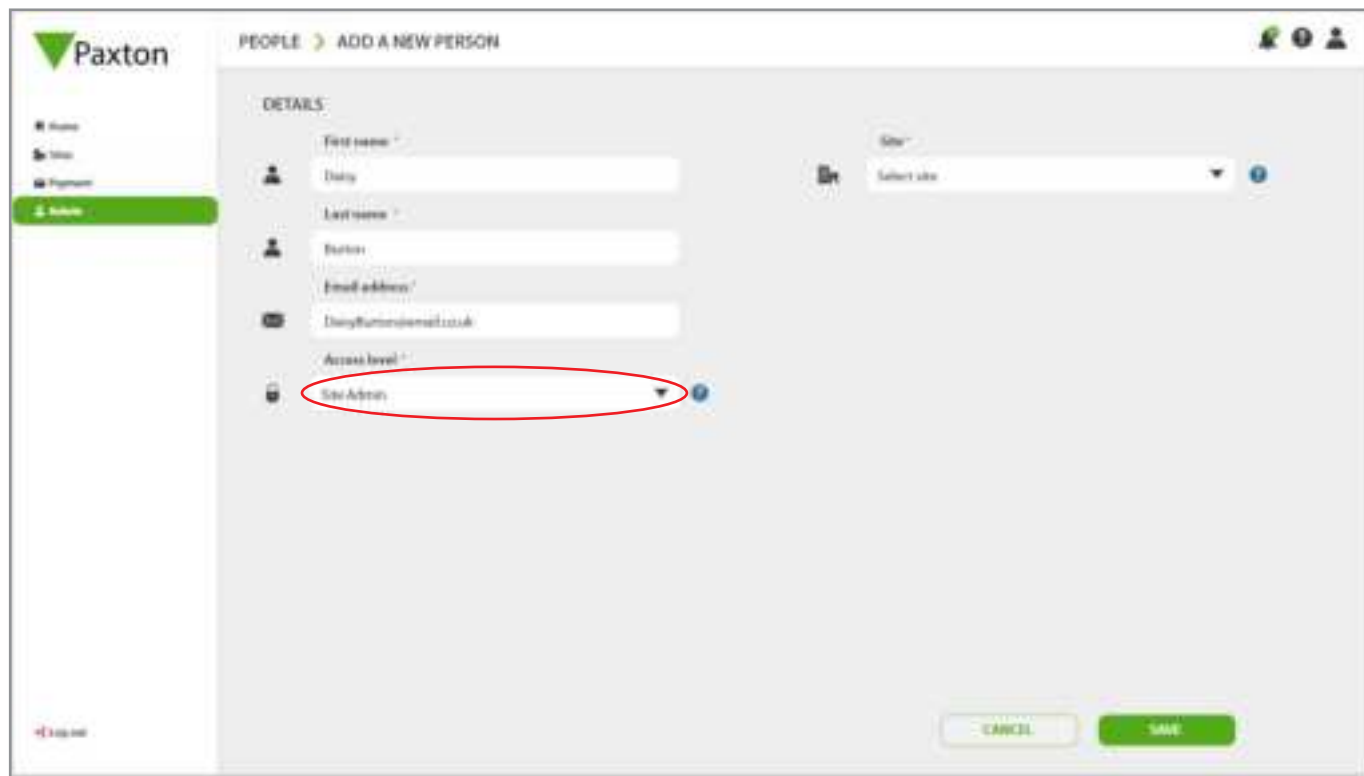
Site Admin

Can only administer selected sites. No visibility of payments.

How to assign a site to a Site Admin.

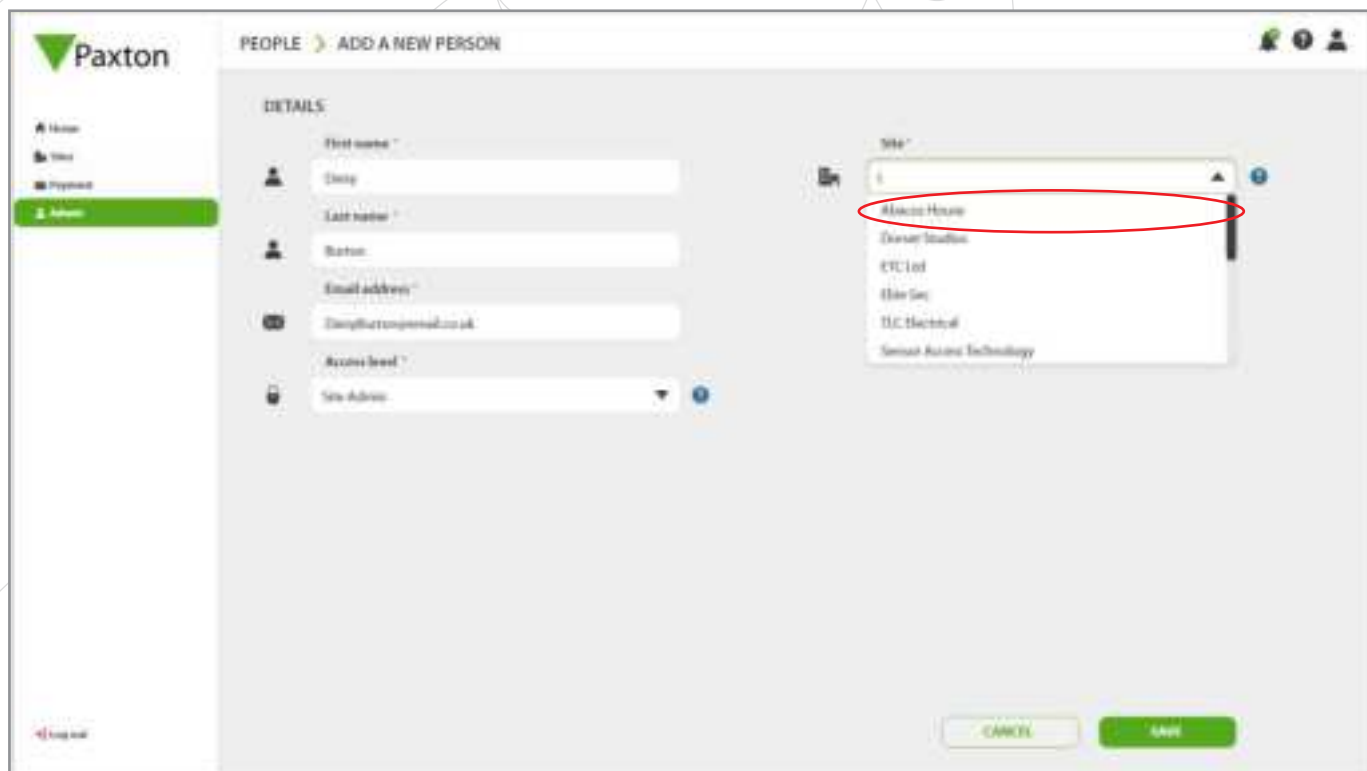
Payment and System Admins have the ability to assign and remove sites to/from Site Admins. There is no limit to the number of sites a Site Admin can be assigned to.

To assign a site to a Site Admin, first ensure you have **'Site Admin'** selected in the Access level.



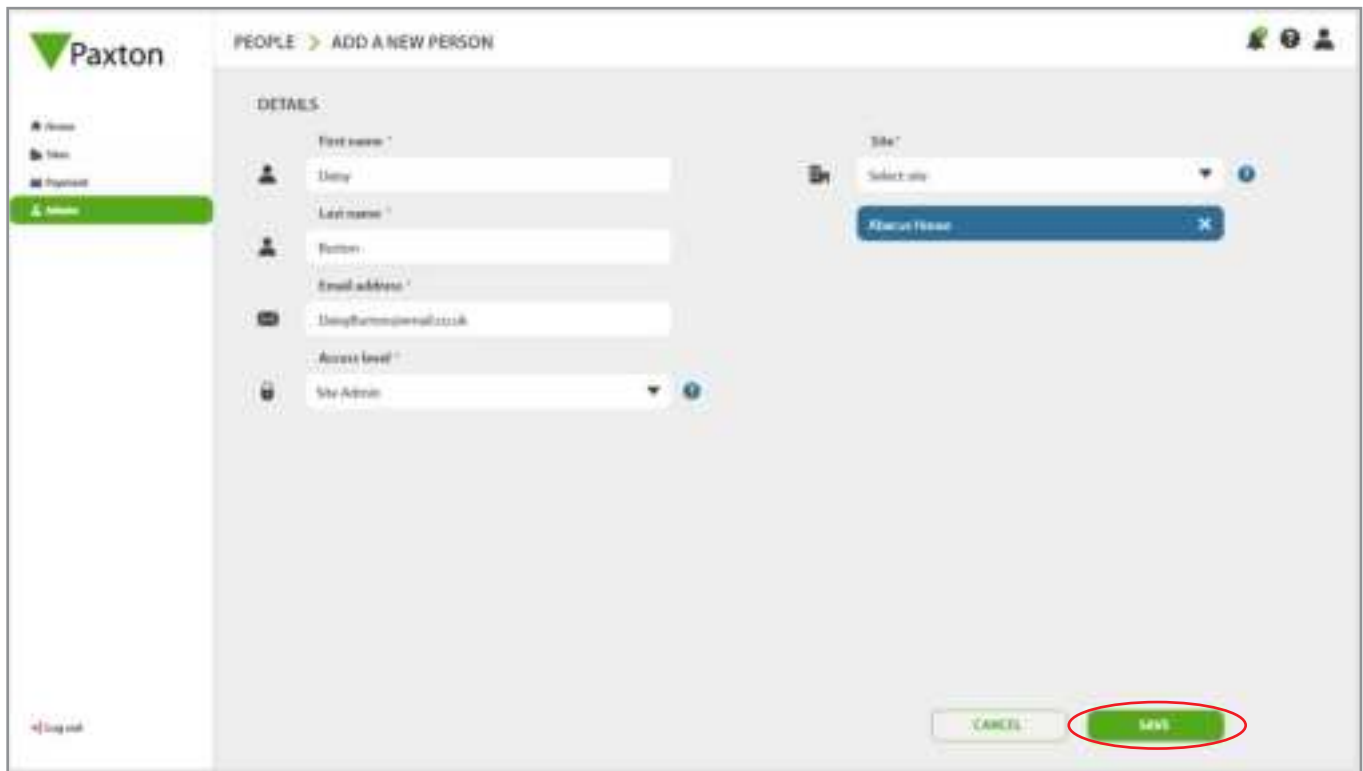
The screenshot shows the 'ADD A NEW PERSON' form in the Paxton system. The 'Access level' dropdown menu is open, and 'Site Admin' is selected and highlighted with a red circle. The form includes fields for First name, Last name, Email address, and a Site dropdown menu. The 'CANCEL' and 'SAVE' buttons are at the bottom right.

1. Click the **'Site'** dropdown and select your site from the list. You can find your site by either scrolling or typing the site name in the text field.



The screenshot shows the 'ADD A NEW PERSON' form in the Paxton system. The 'Site' dropdown menu is open, and 'Access House' is selected and highlighted with a red circle. The form includes fields for First name, Last name, Email address, and an Access level dropdown menu. The 'CANCEL' and 'SAVE' buttons are at the bottom right.

2. Once selected the site(s) will appear in a list format below the dropdown. Then click **'Save'**.



The screenshot shows the Paxton web application interface for adding a new person. The left sidebar contains navigation links: Home, Sites, Payments, and Members (highlighted in green). The main content area is titled 'PEOPLE > ADD A NEW PERSON'. Under the 'DETAILS' section, there are input fields for First name (Dany), Last name (Burton), Email address (DanyBurton@gmail.co.uk), Access level (Site Admin), and a Site dropdown menu. The Site dropdown is open, displaying a list of sites with 'Paxton House' selected. At the bottom right, there are two buttons: 'CANCEL' and 'SAVE'. The 'SAVE' button is highlighted with a red circle.