

# Aquaguard®

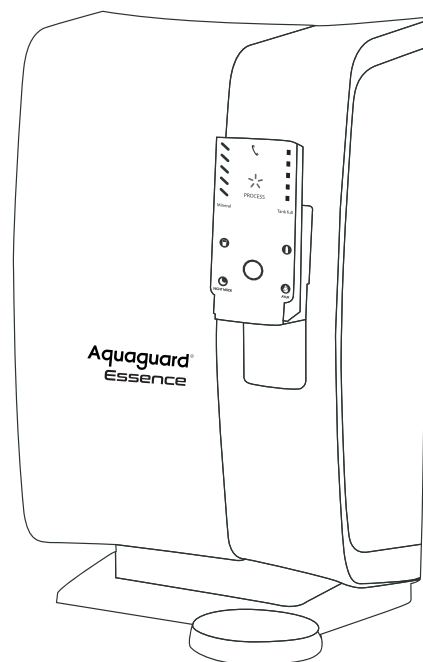
**EUREKA  
FORBES**



## Aquaguard® Essence

### AYUR FRESH™^

### ACTIVE COPPER™^



USER MANUAL

**Note:** All details in this user manual are applicable to this product only.

The colour and specification of the product may vary from that shown on the user manual.

\*IS 10500: 2012 Drinking Water Specification (Acceptable Limit) \*\*Patent No. 332771.

^Ayurfresh refers to feeling fresh and hydrated after consuming purified water enriched with the blend of Ayurvedic ingredients.

## WHY AQUAGUARD® IS JUST THE RIGHT PURIFIER FOR YOU

### ACTIVE COPPER™ CARTRIDGE

Copper has antimicrobial, antioxidant, and anti-inflammatory properties that help to support healthy metabolism. It also helps to provide the body with energy and is much needed for growth and development. The activated carbon removes organic components and polishes the water, giving it a sparkling look, making it pure and great to taste.

### AYURFRESH™^ CARTRIDGE

AYURFRESH™^ is a unique blend of 7 indigenous herbs and spices, delivering the goodness of Ayurvedic ingredients in your water, using a patented (applied) technology.

### MINERAL GUARD™ TECHNOLOGY

Retains essential natural minerals in the water which other purifiers deplete.

### SILVER SHIELD\*

Silver Shield is a silver ion-releasing system known for its antimicrobial property. It ensures that the water collected is free from any possible bacterial and viral contamination, post-purification.

### SUPERIOR RO PURIFICATION

Reduces TDS, hardness, pesticides. Certified to remove heavy metals like arsenic, lead and mercury. Eliminates microorganisms like bacteria, viruses, protozoa and cysts.

### AUTO UV™

Auto UV™ provides Storage Stage Protection by eliminating any possible bacteria & viruses thereby ensuring your purified water is always safe.

Bring home the advantage of the revolutionary technology, only with Aquaguard®.

## INSTALLING YOUR AQUAGUARD®

Make sure that your Aquaguard® is installed by a trained Eureka Forbes Service Technician only.

1. Input water must be tested for Total Dissolved Solids (TDS) and Total Hardness.
2. Install your Aquaguard® in a dry ventilated place.
  - Keep it away from direct sunlight, heating devices or areas below freezing temperatures.
  - You can keep it on the kitchen counter or wall-mount it.
  - The purifier should be placed in area which is free of ants/insects/other pests.
3. Ensure that the input tap water temperature is in the range of 10°- 40°C.
  - Avoid installation to a hot water tap as it can damage the filters
4. Ensure that the input water pressure is below 3.0 kg/cm². If the input water pressure is more than 3.0 kg/cm², installation of a PRV (Pressure Reducing Valve)\*\* is mandatory.
5. Flush filter thoroughly and independently for 3-5 minutes to remove fine particles present in the filter. This should be done before installation of the unit.
6. After installing, run the purifier for 5-10 minutes and drain this water.

### Input water quality usage limitations:

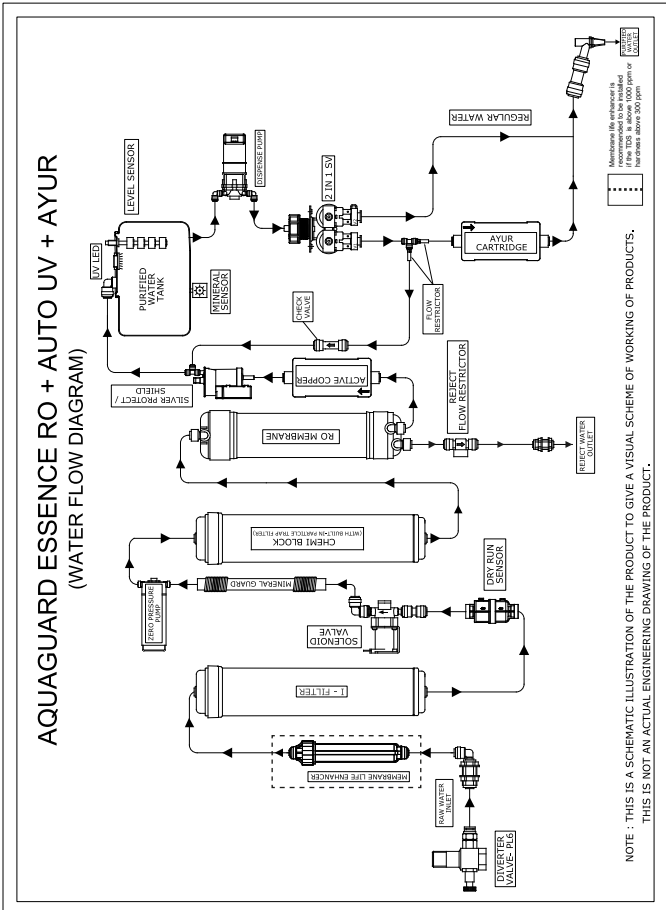
1. If the input water iron content is more than 0.3 mg/litre, use of an iron remover\*\* is recommended as a pre-treatment.
2. If the input water turbidity is more than 5 NTU or comprises colloidal particles, use of a special filter\*\* is required as a pre-filter.
3. If the input water TDS is more than 1,000 ppm (mg/L) or input water hardness is more than 300 ppm (mg/L), use of a Membrane life enhancer\*\* is recommended.
4. Do not install the water purifier if the TDS is more than that prescribed in the technical specifications.

\*\*Available at an extra cost.

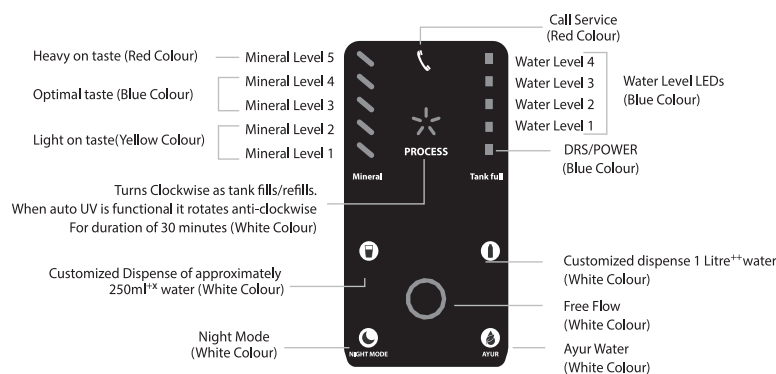
## HERE'S HOW YOUR AQUAGUARD® WORKS

| Stage | Treatment  | Material  | Benefits   |
|-------|--|---|--|
| 1     | Membrane Life Enhancer***                          | Special Anti-Scalant Media  | Prevents scaling of dissolved salts on the surface of the membrane, thereby, enhancing the membrane life and performance.  |
| 2     | i-Filter™  | Multi-layered Polypropylene Roving Wound Cartridge  | Removes suspended particles such as dirt, dust, mud and sand from water.   |
| 3     | Mineral Guard™                                     | Microcontroller-based electronic impulse producer   | Prevents the deposition/scaling of dissolved salts on the surface of the membrane & ensures the availability of Calcium and Magnesium in your drinking water.  |
| 4     | Chemi-block (with built - in Particle Trap Filter) | Dust-free Bacteriostatic Activated Carbon block filter cartridge with built-in Particle Trap Filter | Adsorbs colour, odour, excess chlorine & organic impurities from the incoming water. It removes very fine turbidity from the water. Its unique Particle Trap Filter entraps any released micro particles.  |
| 5     | Reverse Osmosis Cartridge                          | Thin Film composite (TFC) reverse osmosis membrane  | Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates microorganisms like bacteria, viruses, protozoa and cysts.   |
| 6     | Active Copper™ Cartridge**                         | A patented bacteriostatic taste enhancer with Active Copper™ Technology                             | Copper has antimicrobial, antioxidant, and anti-inflammatory properties that help to support healthy metabolism. It also helps to provide the body with energy and is much needed for growth and development. The activated carbon removes organic components and polishes the water, giving it a sparkling look, making it pure and great to taste. |
| 7     | Silver Shield†                                     | A Silver Ion-releasing system known for its antimicrobial property.                                 | It ensures that the water collected is free from any possible bacterial and viral contamination, post-purification.  |
| 8     | Auto UV **   | In-tank UV LED  | UV safeguards the stored water by eliminating any possible bacteria & viruses thereby, ensuring your purified water is always safe.  |
| 9     | Ayur Fresh™^ Cartridge                             | Cartridge loaded with goodness of Cinnamon, Black Pepper, Clove, Cumin, Cardamom, Tulsi and Ginger. | Ayur Fresh™ is a combination of 7 indigenous herbs and spices, delivering the goodness of Ayurvedic ingredients in your water, using a patented (applied) technology.  |

\*\*\*Not a part of the product, Membrane life enhancer is recommended. If the input water TDS is more than 1,000 ppm (mg/L) or input water hardness is more than 300 ppm (mg/L). Available at extra cost.



## DISPLAY PANEL REPRESENTATION



**PRIMARY FUNCTIONS:**

1. Mineral level will be as per the tank TDS<sup>16</sup>
  - a. Heavy on taste :  $\geq 500$  ppm (approx.)
  - b. Optimal taste :  $20 - 500$  ppm (approx.)
  - c. Light on taste :  $\leq 20$  ppm (approx.)
2. Water level indication will be as per the water level in tank. Refer the Display Panel representation for details.
3. First LED in "Tank full" represents Power On/DRS condition. This does not denote the water level.
4. On pressing the dispense icons the respective switches ON with indication & goes OFF, automatically.

**NIGHT MODE:**

1. "Night mode" icon is always lit for visibility in the dark.
2. To activate the night mode, press the "Night mode" switch.
3. The night mode icon starts blinking for 7 minutes indicating "Night mode" is activated.
4. In this mode, all the icons glow solid for 7 minutes and goes OFF.
5. Only in night mode, respective switch selected will blink.

<sup>xx</sup>Tank water TDS depends on input water TDS.

\*Incase of customised dispensing option, the volume dispensed is approximate and will be close to the capacity of displayed icon. Please collect water in appropriate size container in order to avoid spillage of water.

## DISPLAY PANEL REPRESENTATION

| Sl. No. | Parameters                               | Description of LED Indications / Icons |  |  |  |
|---------|--|--|--|--|--|
|         |  | Power                                  | Process  | Mineral                                | Service  |
| 01      | Power ON                                 | All LEDs will glow for 5 seconds.      |  |  |  |
| 02      | Tank Filling Mode                        | Blue Solid                             | Rotates clockwise.   | As per tank TDS.                       | OFF  |
| 03      | Tank Full                                | Blue Solid                             | First 30 minutes rotates anti-clockwise++ and then, White solid. | As per tank TDS.                       | OFF  |
|         | Inactivity for 7.5 hours after tank full | Blue Solid                             | 30 minutes rotates anti-clockwise+++ and then, White Solid.      | As per tank TDS.                       | OFF  |
| 04      | DRS Condition                            | Blinks Blue                            | White Solid  | As per tank TDS.                       | OFF  |
| 05      | Level sensor short/open Error            | Blue Solid                             | OFF  | Mineral level one will glow as Yellow. | Blinks as Red  |
| 06      | SV/ PUMP Error                           | Blue Solid                             | OFF  | Mineral level two will glow as Yellow. | Blinks as Red  |
| 07      | TDS Error                                | Blue Solid                             | OFF  | Mineral level three will glow as Blue. | Blinks as Red  |
| 08      | Auto UV ***Error                         | Blue Solid                             | OFF  | Mineral level four will glow as Blue.  | Blinks as Red  |
| 09      | EA Error                                 | Blue Solid                             | OFF  | Mineral level five will glow as Red.   | Blinks as Red  |
| 10      | Filter Life 1st Warning (5,400 litres)   | Blue Solid                             | As per the purification process                                  | As per tank TDS.                       | Blinks as Red  |
| 11      | Filter Life 2nd Warning (5,700 litres)   | Blue Solid                             | As per the purification process                                  | As per tank TDS.                       | Blinks as Red. (Water level LED's toggles up and down for 1 minute for every 2 minutes). |
| 12      | Filter Life EOL (6,000 litres)           | Blue Solid                             | OFF  | OFF                                    | Blinks as Red  |

+++ Process icon rotates anticlockwise indicating in-tank UV LED is ON.

AQUAGUARD® TECHNICAL SPECIFICATIONS

| #                                  | Technical Parameter                         | Specification  |
|------------------------------------|---|--|
|                                    | Model                                       | Aquaguard® Essence   |
| PRODUCT SPECIFICATION              |   |  |
| 1                                  | Dimension (W X D X H)                       | 367mm x 314mm x 567 mm   |
| 2                                  | Net Weight                                  | 9.9 KG (Approx.)   |
| 3                                  | Purification Technology                     | RO+ Auto UV  |
| 4                                  | Tank Capacity                               | 6 Litres   |
| 5                                  | Purification Stages / Additional features   | i-Filter, Mineral Guard, Chemi-Block, RO Membrane, Active copper™ cartridge, Silver shield, Auto UV, Ayur cartridge. |
| ELECTRICAL SPECIFICATIONS          |   |  |
| 6                                  | Power Rating                                | 72 Watts (max.)  |
| 7                                  | Power Supply                                | Input 230 V AC / External AC-DC Adaptor, 24 V DC, 3 amps   |
| 8                                  | Auto UV <sup>®</sup>                        | 0.65 WATTS   |
| 9                                  | Auto UV <sup>®</sup> Life                   | 10,000 burning hours (as per manufacturer's spec.)   |
| 10                                 | Operating Voltage Range                     | 150 to 250 V AC, 50 Hz as per BIS norms.   |
| RECOMMENDED INPUT WATER PARAMETERS |   |  |
| 11                                 | Input Water Pressure (Max.)* <sup>***</sup> | up to 3 kg/cm²   |
| 12                                 | Input Iron (Max.)                           | 0.3 PPM  |
| 13                                 | Chlorine content (Max.)                     | 0.2 PPM  |
| 14                                 | Input water turbidity (Max.)                | 5 NTU  |
| 15                                 | Total Dissolved Solids (TDS)                | Up to 2,000 PPM <sup>++</sup>  |
| 16                                 | Water Temperature                           | 10°C to 40°C   |

ⒸTechnical Specifications are subject to change without prior notice.  
Note: The performance data presented in the table is applicable under standard laboratory conditions<sup>®</sup>. Actual performance may vary depending on the input water quality, water pressure and condition of filters. Input water quality/pressure/TDS are important determinants of recovery rate and rejection.  
<sup>\*\*\*</sup>If the input water pressure is more than 3.0 kg/cm², installation of a PRV (Pressure Reducing Valve)<sup>\*\*</sup> is mandatory. This accessory is available at an extra cost.  
<sup>\*\*\*</sup> If the input water TDS is more than 1,000 ppm (mg/L) or input water hardness is more than 300 ppm (mg/L), use of a Membrane life enhancer is recommended.

Warranty void if not installed as per recommendations.  
<sup>®</sup>Standard Test Conditions: Disclaimer for ++ (As per SHMP Elimination)

**Feed Water Quality:** TDS Max: 1,000 mg/L with NaCl  
**Pressure:** 1 kg/cm², **Turbidity:** 1 NTU (Max.), **Temperature:** 25°C, **Chlorine:** below 0.2 mg/L,  
**Iron:** below 0.3 mg/L **Pressure on membrane:** 75psi, Product recovery@25%  
**Life:** 6,000 Liters (Except Ayur cartridge).

CLEANING AND DISINFECTION OF WATER STORAGE TANK

**Note:** Storage tank of this product must be periodically (at least once in every 30 days) cleaned by a disinfectant. Disinfection Tablets may be purchased from the company authorised Service Centre. Please follow the disinfection process strictly as per the instructions as provided in this User Manual.

1. Drain the tank completely.
2. Switch OFF the water purifier from the main power supply.
3. Open the top cover, wipe the inside of the tank with a dry, clean soft cloth.
4. Keep the top cover in place.
5. Switch the power supply ON.
6. Let the storage tank gets filled and then drop one Disinfection Tablet<sup>®</sup> into the tank.  
**CAUTION: Keep the Disinfection Tablets out of the reach of children. Do not eat/consume the tablet.**
7. Keep the top cover in place and leave the unit for 30 minutes.
8. After 30 minutes, open the tap and discard this and the first filling water completely.  
**CAUTION: Do not drink this water.**
9. Now your unit is ready to use. In case you notice any medicinal taste/smell, discard the tank of water fully & let it refill again.
10. Please ensure that this disinfection process is carried out by the authorised installation person/service technician during first installation and in every subsequent mandatory servicing of the product.

<sup>®</sup>Available with Eureka Forbes Service Technician.

TIPS FOR SAFETY AND MAINTENANCE OF YOUR AQUAGUARD®

1. Read attentively and understand the purifier and its functions, before use.
2. Installation and service has to be conducted by authorised person from Eureka Forbes Limited only.
3. In case of any damage or incorrect functioning, immediately contact an authorised service centre of Eureka Forbes Limited.
4. Water from waste water tube is not suitable for drinking. You can use that water for gardening or to clean floors (For applicable models only).
5. Water storage tank must be periodically (at least once in every 30 days) cleaned using a disinfectant (For applicable models only).
6. Drain the water if it hasn't been used for over 48 hours.
7. Ensure that the flow restrictor is checked and replaced (if required), by the authorised service technician during the mandatory service or in-service call (For applicable models only).
8. Ensure that the replacement of the consumable cartridges are done by a trained Eureka Forbes technician.
9. Ensure that the filter cartridges and spares used during service/replacement, are genuine and from EFL only.

IMPORTANT NOTE ON ZERO PRESSURE PUMP AND DRY RUN SENSOR

Your Aquaguard® is equipped with a unique pump having both suction and boosting capabilities with specially designed ZPP and DRS (Dry Run Sensor) Claims. Now, this enables your Aquaguard® to work in the following operating conditions:-

- Normal Input Water Pressure – up to 3 bar (max.)
- Low Water Pressure from Loft Tank
- Zero Water Pressure
- Suction Mode - Maximum 1m below product level

**Product Functioning with 'Normal/Low & Zero Pressure':**

- Ensure that the water flow from the tap into the product is always more than 1.5 LPM.
- In case there is no incoming water supply, the DRS detects unavailability of water and stop the unit from working to prevent dry running.
- As and when the water supply resumes, the DRS detects the availability of water and restarts the product. Meanwhile, the intelligent mechanism in your Aquaguard will keep on checking the availability of water at regular defined intervals and make the product work as and when water supply resumes.

Note: In case you notice that water in the supply line resumes and product is in stand-by mode, then please restart the product by switching OFF and ON the power supply.

**Product Functioning with 'Suction Capability':**

- Whenever the water in the container/ bucket gets over and bucket gets empty, the DRS detects non water availability and stops the product from functioning. Note: When the water is refilled in the container/ bucket, the product should be restarted by switching Off and On the power supply.
- Prolonged use in loft tank mode/suction mode can impact the working of pump, performance of product and life of filters. If the performance is not meeting the expectation of the consumer due to low pressure, then use of a booster pump is recommended.
- Do not re-circulate/reuse the rejected water (discharged by the product) back into the product.
- The booster pump in your Aquaguard® also has the capability of suction of water from a 1 m distance below the level of product i.e. it can pull water from a bucket/container.

Note: It is not suitable for suction of water from underground storage tank, sump, open well etc. where the water level is beyond 3 feet below the level of product.

AYUR CARTRIDGE INFORMATION

Cartridge manufacturer FSSAI No. 10017041001075

1. **Installation:** Ayur cartridges will be installed by authorised service technicians. It is packed separately in a moisture barrier pack to get better shelf life and stability. Install the cartridge immediately after opening the pack and seal. Do not use if the cartridge packaging is open/distorted.
2. **Replacement:** Procure the cartridges directly from the authorised service centre of Eureka Forbes and it should be replaced by a qualified service technician.

CARTRIDGE LIFE

| Consumable Components      | Average Service Life              |
|----------------------------|-----------------------------------|
| i-Filter™ Cartridge        | 6,000 <sup>®</sup> litres         |
| Chemi-Block                | 6,000 <sup>®</sup> litres         |
| RO membrane                | 6,000 <sup>®</sup> litres         |
| Active Copper™ Cartridge   | 6,000 <sup>®</sup> litres         |
| Auto UV                    | 10,000 Working hours <sup>®</sup> |
| Ayur Cartridge             | 600 <sup>®</sup> * litres         |
| Silver Shield <sup>®</sup> | 6,000 <sup>®</sup> litres         |

Note: Please refer standard test conditions<sup>®</sup> for filter life.  
<sup>®</sup>As per UV manufacturer's specification.  
<sup>®</sup>The taste experience might vary depending upon individual's palate

AYUR FRESH

**IMPORTANT NOTE ON AYUR WATER**

1. The cartridge is designed to give the goodness of Ayurvedic ingredients up to 600<sup>®</sup> litres of life under standard test conditions.
2. The taste experience might vary depending upon individual's palate. Replace the cartridge when you feel that the taste/flavour has reduced. The cartridge can be bought from our Eureka Forbes Service Centre at an extra cost.
3. A stagnation time of at least 15-20 minutes is recommended for every 500ml to get better taste and flavour.
4. The taste/flavour may vary depending upon the quality and temperature of water.
5. Residual transfer of flavour is common while using the same container for regular and Ayur water.
6. Ayur cartridge is manufactured in a FSSAI licensed facility. The active ingredients are extracted from natural spices procured from Kerala, which are also used in our daily food preparations.
7. **No preservative and artificial colours added in Ayur cartridge.**
8. **Ayur cartridge is not for retail sale. To be used with Aquaguard® Water Purifier only.**
9. The flow rate of Ayur water is optimised to ensure the goodness of the unique blend is achieved. Thus it is slower than the regular water flow.
10. The taste of water drawn from Aquaguard® Ayur may vary because of water temperature, pH level, TDS level and flow rate. In case of strong taste, one can dilute with regular water if needed.

**STORAGE OF AYUR WATER**

1. Storage of Ayur water in open condition or in a matka or copper vessel may alter the taste of water and result in drastic decline of flavour.
2. It is recommended to consume the collected Ayur water within 12 hours when stored in a closed container.

## INFORMATION ON AYUR WATER AND CARTRIDGE

### PRECAUTIONS WHEN USING AYUR WATER

1. Ayur water is only for drinking purposes.
2. Avoid the use of Ayur water to make baby food as it imparts flavours. Pregnant and nursing women should consult their doctor before consuming this water.
3. Any dietary restrictions/hyper-sensitiveness to spices/Herbs mentioned below applies for Ayur water. Spices/Herbs used: Cinnamon, Black Pepper, Clove Buds, Cumin, Cardamom, Tulsi leaves and Ginger.
4. If under long term prescription of medicines, consult doctor before consuming the water.
5. Mild frothing of water due to active ingredients might occur. This does not alter the flavour nor the quality of water.

### RECOMMENDATIONS TO USE AYUR WATER

1. Discard the first glass of water after initial installation/change of Ayur cartridge.
2. When the unit is not in use for more than 48 hours, discard the first glass of water before use.
3. Prolonged stagnation may impart stronger flavour into your water. Dilute with regular water if needed.
4. Children under 12 years of age can use Ayur water under the supervision of adults.
5. No adverse effects are observed with purified Ayur water. In case of any adverse effects, discontinue Ayur water usage and contact customer care on 1860-2661-177.

### INSTRUCTIONS FOR AYUR CARTRIDGE

1. Install Ayur cartridge within 9 months from date of manufacturing. Once installed, the cartridge lasts for usage for up to 600\* litres of water drawn.
2. Before installation, please check the expiry date of the cartridge. In case of expiry, contact our customer care number on 1860-2661-177.
3. Exhausted Ayur cartridge is to be returned to the authorised persons of Eureka Forbes only.

## IMPORTANT SUGGESTIONS

### DOS

1. When your Aquaguard® is not in use, please keep the outlet spout covered with the cap.
2. Turn OFF the main switch if you do not use your Aquaguard® for more than 3-4 hours.
3. Store water from your Aquaguard® in clean containers. For hygiene reasons, it is preferable not to store water for more than 2 days.
4. We recommend routine check-ups for your Aquaguard® at least once in 6 months.
5. If your Aquaguard® has not been used for a long time, allow 2-3 glasses of water to flow out before collecting the water for use.

### DON'TS

1. Spill water on any panel as this may lead to shock.
2. Store water from your Aquaguard® in matkas and candle filters as the water can get contaminated.
3. Use an extension box for power connection.
4. Connect it to a hot water supply source.
5. Install your Aquaguard® close to a gas stove or cooking range.
6. Cover the product with plastic or cloth. Putting a cover on the product may cause damage to the product.
7. Do not attach a water pipe extension to the Outlet Spout / faucet.

## WARRANTY TERMS & CONDITIONS

1. The Products are warranted against manufacturing defects for a period of twelve (12) months from the date of original purchase.
2. The Customer will notify the Company in writing promptly of any defects noticed and give the Company or its authorised agent adequate opportunity to inspect test and remedy them for which the Customer will deposit the goods at its own expense, if so, required by the Company with the Company's Office/Service Centre along with the original invoice in the city where they are sold.
3. The Inspection and Test Report of the company's office/service centre will be final and binding under the warranty for determining defects, repairs/alterations required or carried out or certifying work of the goods thereafter.
4. Aquaguard® may require initial setting, post-installation, depending on varying water conditions and power supply. In case of any service requirement, post-installation, please contact the company's service centre.
5. The company or its authorised agent will be entitled to retain any defective part replaced under the warranty.
6. Notwithstanding anything to the contrary contained or implied by this warranty:
  - a) The company's liability under this warranty shall be limited to the first sale of the goods by the company to the customer and will not apply or extend to any secondary sale of goods by the customer.
  - b) The company's liability under this warranty shall be limited only to defects in the goods which occur under the conditions of normal operation of the goods and their proper and prescribed use. The warranty does not cover or extend to defects which are determined by the company or its authorised agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the goods or any part thereof by others or the use of the goods on electrical supply for which they are not designed, or damage caused by lightening or other electrical disturbances or interruptions, dismantling or re-installation at a different location.
  - c) The company's liability under this warranty shall remain valid only if the goods are duly installed by the company or its authorised agency at the location specified in the invoice and such installation is undertaken by the company or its authorised agent or franchise.
  - d) Consumable items mentioned in the consumables table are subject to normal wear and tear are not covered by this warranty. Please refer model specific components given in the user manual under the table 'consumable cartridges'.
  - e) Reverse Osmosis Membrane warranty is for a period of 1 year (or) 6,000 litres (whichever is earlier) from the date of installation, on the condition that the input water is as per the standard test conditions for RO variants (provided in the section 'Technical specifications table'), mentioned in the user manual. If the RO membrane gets clogged within warranty period, it will be cleaned/repaired/replaced free of charge as deemed fit by the company authorised service person/centre after inspection. (At applicable for RO models only.)
  - f) The customer will have no claim against the company, its employees and its authorised agents or franchise's under or pursuant to this warranty in respect of death or injury to the customer or any other person or loss or damage to any property caused by or due to equipment failure, breakdown or accident, fire or operation or utilisation of the goods otherwise than in accordance with the user manual or by due to any other cause or circumstances beyond the control of the company.
  - g) The company's liability, under this warranty, shall in no event and under no circumstances exceed the price paid by the customer to the company for the goods stated in the invoice.

### General

For the purpose of this warranty, the following expressions shall have the following meanings respectively:

1. The 'Goods' shall mean the goods described in the Order Form.
2. The 'Customer' shall mean the original purchaser of goods from the company.
3. The 'Company' shall mean EUREKA FORBES LIMITED.
4. Aquaguard® means and includes Aquaguard®, Aquaguard® Select and Sure from Aquaguard®.
5. 'General Terms & Conditions' shall mean the terms and conditions agreed upon by the customer and the company printed on the Order Form.
6. 'Invoice' shall mean the invoice issued by the company to the customer describing the goods and indicating, inter alia, the total purchase price thereof and name of the customer.
7. 'User Manual' shall mean the instructions for Installation, use and maintenance provided through QR code along with Product supplied by the company.



## WARRANTY TERMS & CONDITIONS

8. EFL reserves the right, in its absolute discretion, to change, alter or discontinue and alter the terms and conditions from time to time without any prior notice.
9. Any disputes are subject to Mumbai Jurisdiction only.

### Post-warranty

1. The customer may be offered a yearly Service Contract at the prevailing company rates and terms.
2. In case the customer does not wish to enter the Service Contract, he/she has the option of calling the company's service centre having his Aquaguard® services on an actual basis, i.e., by paying the labour cost and spares needed to attend to that service/complaint call at the prevailing company rates. Such service will be rendered by the company in towns/places where the company has its service centres.
3. If during such servicing it is necessary for the company to replace or repair defective components or parts, the customer shall be required to pay for the same as per the company's prevailing price list.
4. Eureka Forbes limited reserves the right to offer annual maintenance contract/ensure availability of spares only up to 7 years from the date of invoice.

\*Conditions apply.



18602661177



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AGUM\_Col\_V1



### Environment Protection:

"Protection" has always been our motto and guiding principle. We care for the environment. We urge you to recycle the packaging material or take it to the nearest recycling facility rather than disposing of it with the rest of your waste.

Your product has been designed to work for many years, however, should you wish to upgrade or replace your old product, remember to help protect the environment by disposing of it at your local e-waste disposal center. Should you have any queries, the nearest authorised service center of Eureka Forbes will be able to guide you.

Allow us to become your environment partner; together we can make the world a cleaner place.



### HealthProtect™

For your safety the specially designed and electronically authenticated purification cartridges<sup>1</sup> of Aquaguard® ensure our promise of 'pure & healthy water or no water' always. In the unlikely usage of a 'non-genuine' purification cartridge<sup>2</sup> that could potentially deliver unsafe water - an indication light will draw your attention. For your complete protection, it even shuts down the purification process. Not just this, it also alerts you in advance when the Aquaguard® purification cartridge<sup>3</sup> are reaching the end of their usable life (6,000 litres), so that you can contact the authorised Eureka Forbes service center for your required 'genuine' purification cartridges<sup>4</sup> replacement. <sup>1</sup>i-Filter, Chemi-Block, RO Membrane and Active Copper cartridge

<sup>2</sup>Not including premature choking of the purification cartridges due to poor water conditions vis, silt etc.

R00-0122

<sup>#</sup>Auto UV refers to In-Tank UV LED

<sup>†</sup>IS 10500: 2012 Drinking Water Specification (Acceptable Limit).

<sup>^</sup>Ayur Fresh refers to feeling fresh and hydrated after consuming purified water enriched with the blend of Ayurvedic ingredients.

<sup>^</sup>As per standard test conditions

<sup>+</sup>The dispense from the faucet may vary and will deliver water close to 250 ml / 1 litre, respectively.

<sup>\*\*</sup>Available at an extra cost.

Aquaguard<sup>®</sup> old logo and Aquaguard<sup>®</sup> new logo are both original Aquaguard<sup>®</sup> products from the house of Eureka Forbes Limited.