



HOSHIZAKI

Instruction Manual

Modular Crescent Cuber

Models

KM-350MAJ, MWJ

KM-520MAJ, MWJ, MRJ

KM-660MAJ, MWJ, MRJ



hoshizakiamerica.com

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⚠ WARNING

Only qualified service technicians should install and service the appliance. To obtain the name and phone number of your local Hoshizaki Certified Service Representative, visit www.hoshizaki.com. No installation or service should be undertaken until the technician has thoroughly read this Instruction Manual. Likewise, the owner/manager should not proceed to operate the appliance until the installer has instructed them on its proper operation. Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage and may result in costly water damage. Proper installation is the responsibility of the installer. Product failure or property damage due to improper installation is not covered under warranty.

Hoshizaki provides this manual primarily to assist qualified service technicians in the installation, maintenance, and service of the appliance.

Should the reader have any questions or concerns which have not been satisfactorily addressed, please call, send an e-mail message, or write to the Hoshizaki Technical Support Department for assistance.

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HOSHIZAKI AMERICA, INC.

618 Highway 74 South

Peachtree City, GA 30269

Attn: Hoshizaki Technical Support Department

NOTE: To expedite assistance, all correspondence/communication **MUST** include the following information:

- Model Number _____
- Serial Number _____
- Complete and detailed explanation of the problem.

IMPORTANT

This manual should be read carefully before the appliance is installed and operated. Read the warnings and guidelines contained in this manual carefully as they provide essential information for the continued safe use and maintenance of the appliance. Retain this manual for any further reference that may be necessary.

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Important Safety Information

Throughout this manual, notices appear to bring your attention to situations which could result in death, serious injury, damage to the appliance, or damage to property.

⚠ WARNING Indicates a hazardous situation which could result in death or serious injury.

NOTICE Indicates a situation which could result in damage to the appliance or property.

IMPORTANT Indicates important information about the installation, use, and care of the appliance.

⚠ WARNING

The appliance should be destined only to the use for which it has been expressly conceived. Any other use should be considered improper and therefore dangerous. The manufacturer cannot be held responsible for injury or damage resulting from improper, incorrect, and unreasonable use. Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage and may result in costly water damage.

To reduce the risk of death, electric shock, serious injury, or fire, follow basic precautions including the following:

- Only qualified service technicians should install and service the appliance.
- The appliance must be installed in accordance with applicable national, state, and local codes and regulations.
- Electrical connection must be hard-wired and must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or damage.
- The appliance requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.
- **THE ICEMAKER MUST BE GROUNDED.** Failure to properly ground the icemaker could result in death or serious injury.
- Move the control switch to the "OFF" position and turn off the power supply before servicing. Lockout/Tagout to prevent the power supply from being turned back on inadvertently.
- To reduce the risk of electric shock, do not touch the control switch or mode switch with damp hands.
- Do not make any alterations to the appliance. Alterations could result in electric shock, serious injury, fire, or damage.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

⚠ WARNING, continued

- Children should be properly supervised around the appliance.
- Do not climb, stand, or hang on the appliance or allow children or animals to do so. Serious injury could occur or the appliance could be damaged.
- Do not use combustible spray or place volatile or flammable substances near the appliance. They might catch fire.
- Keep the area around the appliance clean. Dirt, dust, or insects in the appliance could cause harm to individuals or damage to the appliance.

Additional Warning for Remote Models

- **THE REMOTE CONDENSER UNIT MUST BE GROUNDED.** The power supply and ground connection to the remote condenser unit are supplied from the icemaker. Failure to properly ground the remote condenser unit could result in death or serious injury.
- Wire routing (conduit) and disconnect (if required) must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or damage.

NOTICE

- Follow the water supply, drain connection, and maintenance instructions carefully to reduce the risk of costly water damage.
- In areas where water damage is a concern, install in a contained area with a floor drain.
- Install the appliance in a location that stays above freezing. Normal operating ambient temperature must be within 45°F to 100°F (7°C to 38°C).
- Do not leave the appliance on during extended periods of non-use, extended absences, or in sub-freezing temperatures. To properly prepare the appliance for these occasions, follow the instructions in "IV. Preparing the Appliance for Periods of Non-Use."
- Do not place objects on top of the appliance.
- The dispenser unit/ice storage bin is for ice use only. Do not store anything else in the dispenser unit/ice storage bin.

I. Specifications

A. Electrical and Refrigerant Data

The rating label and nameplate provide electrical and refrigerant data. The rating label can be seen by removing the front panel. The nameplate is located on the rear panel. For certification marks, see the nameplate.

We reserve the right to make changes in specifications and design without prior notice.

1. KM-350M_J

Single Phase		
Model Number	KM-350MAJ	KM-350MWJ
AC Supply Voltage	115/60/1	115/60/1
Compressor	115V 7.5RLA 50LRA	115V 6.8RLA 50LRA
Pump	120V 0.4FLA 10W	120V 0.4FLA 10W
Fan	115V 1.0FLA 1/15 HP	--- --- ---
Other	115V 0.15A	115V 0.15A
Maximum Fuse Size	15 AMPS	15 AMPS
Max. HACR Breaker (USA Only)	15 AMPS	15 AMPS
Max. Circuit Breaker (Canada Only)	15 AMPS	15 AMPS
Minimum Circuit Ampacity	15 AMPS	15 AMPS
Design Pressure	HI-467PSI LO-250PSI	HI-427PSI LO-250PSI
Refrigerant	404A 1 LB. 3.4 OZ.	404A 11.6 OZ.

2. KM-520M_J

Single Phase			
Model Number	KM-520MAJ	KM-520MWJ	KM-520MRJ
AC Supply Voltage	115/60/1	115/60/1	115/60/1
Compressor	115V 8.9RLA 54.5LRA	115V 7.8RLA 54.5LRA	115V 8.4RLA 54.5LRA
Pump	120V 0.5FLA 10W	120V 0.5FLA 10W	120V 0.5FLA 10W
Fan	120V 1.0FLA 1/15 HP	--- --- ---	120V 3A MAX
Other	115V 0.15A	115V 0.15A	115V 0.15A
Maximum Fuse Size	20 AMPS	20 AMPS	20 AMPS
Max. HACR Breaker (USA Only)	20 AMPS	20 AMPS	20 AMPS
Max. Circuit Breaker (Canada Only)	20 AMPS	20 AMPS	20 AMPS
Minimum Circuit Ampacity	20 AMPS	20 AMPS	20 AMPS
Design Pressure	HI - 467PSI LO - 250PSI	HI - 427PSI LO - 250PSI	HI - 467PSI LO - 250PSI
Refrigerant	404A 1 LB 10.8 OZ.	404A 12.7 OZ.	R404A Total Refrigerant Charge with Hoshizaki Remote Condenser Unit URC-5F: 4 LB. 2.7 OZ.

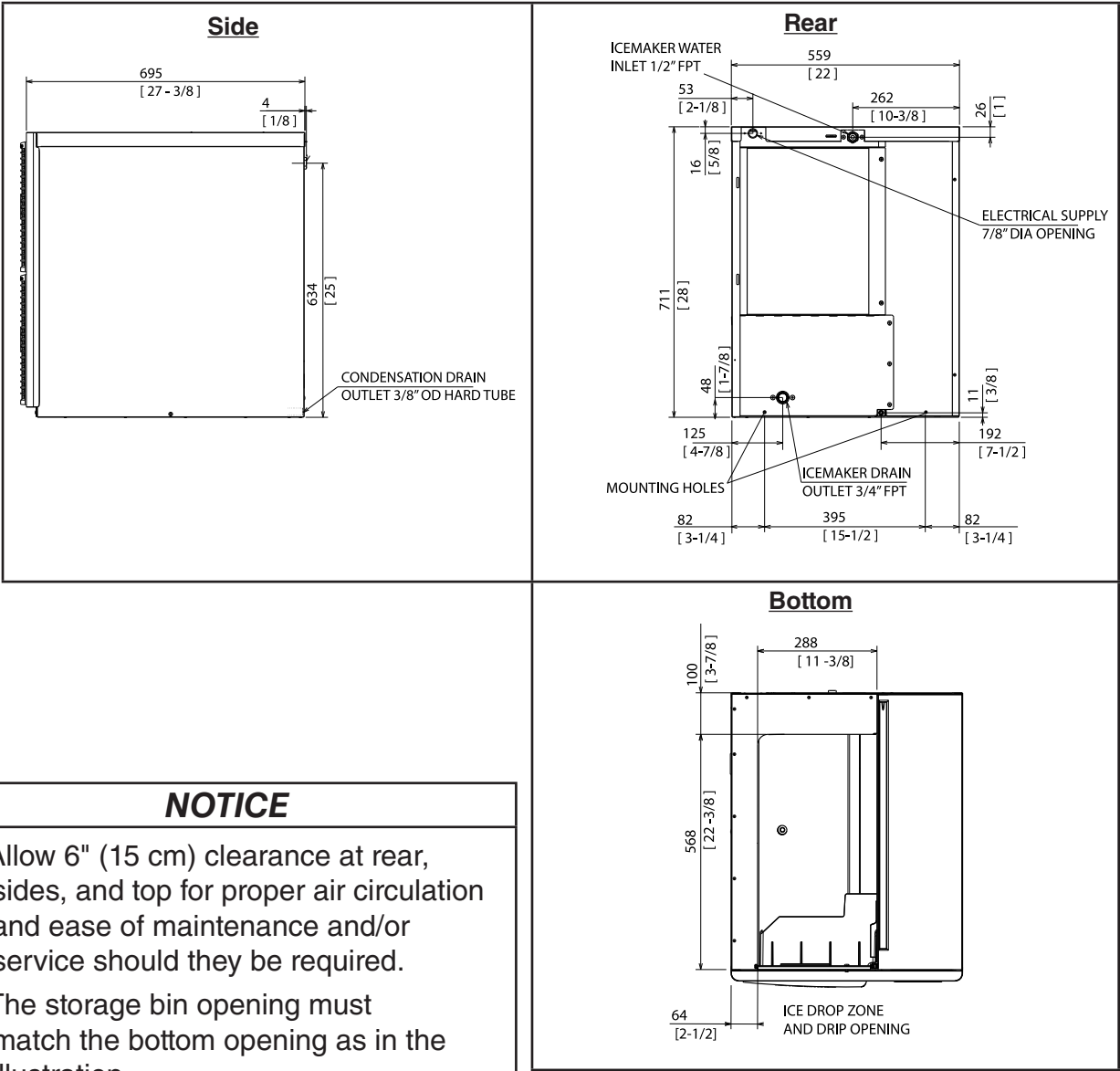
3. KM-660M_J

Single Phase			
Model Number	KM-660MAJ	KM-660WJ	KM-660MRJ
AC Supply Voltage	115/60/1	115/60/1	115/60/1
Compressor	115V 13.5RLA 77LRA	115V 11.7RLA 77LRA	115V 12.6RLA 77LRA
Pump	120V 0.5FLA 10W	120V 0.5FLA 10W	120V 0.5FLA 10W
Fan	120V 1.0FLA 1/15 HP	--- --- ---	120V 3A MAX
Other	115V 0.15A	115V 0.15A	115V 0.15A
Maximum Fuse Size	20 AMPS	20 AMPS	20 AMPS
Max. HACR Breaker (USA Only)	20 AMPS	20 AMPS	20 AMPS
Max. Circuit Breaker (Canada Only)	20 AMPS	20 AMPS	20 AMPS
Minimum Circuit Ampacity	20 AMPS	20 AMPS	20 AMPS
Design Pressure	HI - 467PSI LO - 250PSI	HI - 467PSI LO - 250PSI	HI - 467PSI LO - 250PSI
Refrigerant	404A 1 LB. 9.8 OZ.	404A 15.2 OZ.	R404A Total Refrigerant Charge with Hoshizaki Remote Condenser Unit URC-5F: R404A 4 LB. 2.7 OZ.

B. Dimensions/Connections

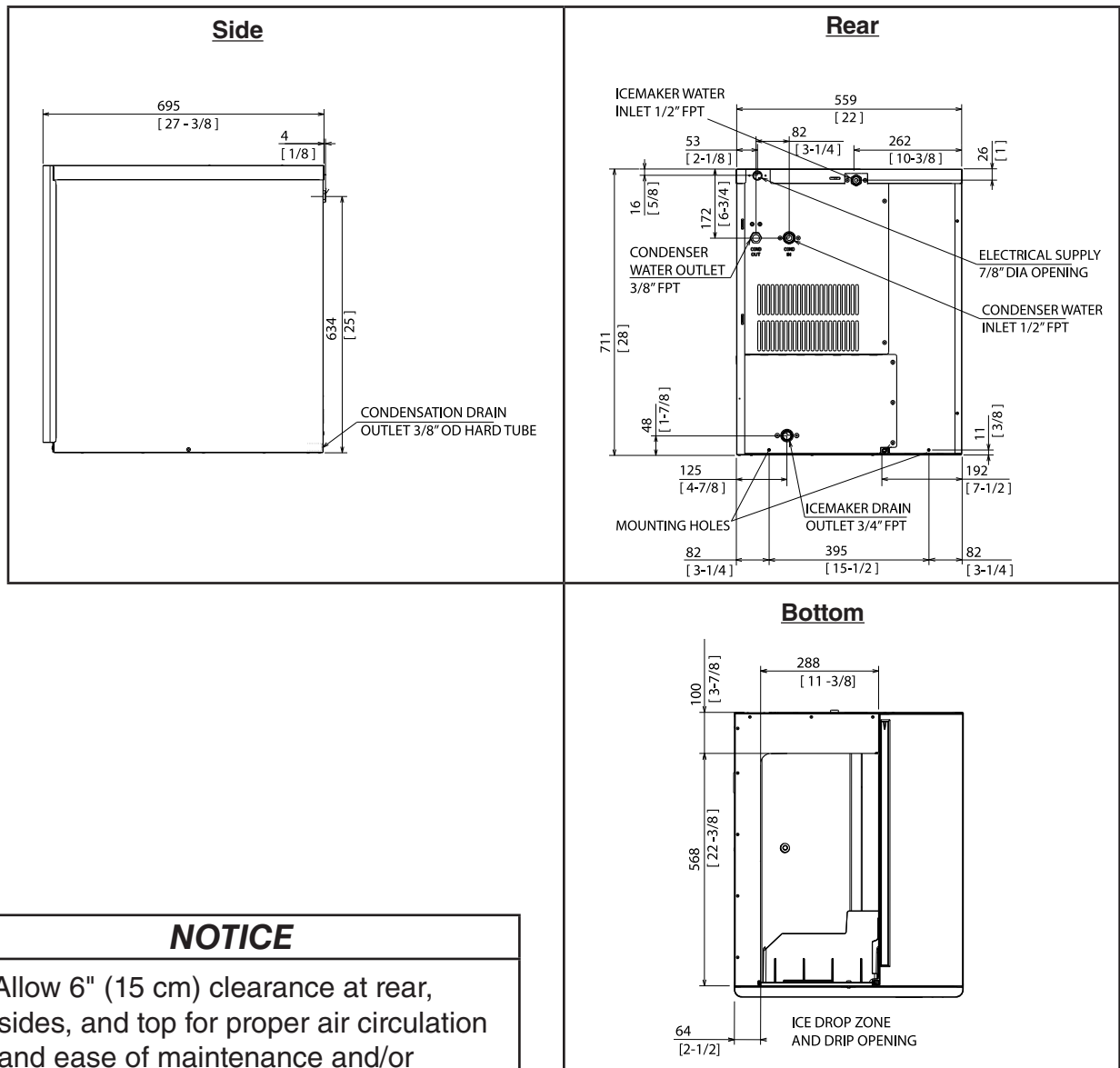
1. Air-Cooled Models (MAJ)

Units: mm [in.]



2. Water-Cooled Models (MWJ)

Units: mm [in.]

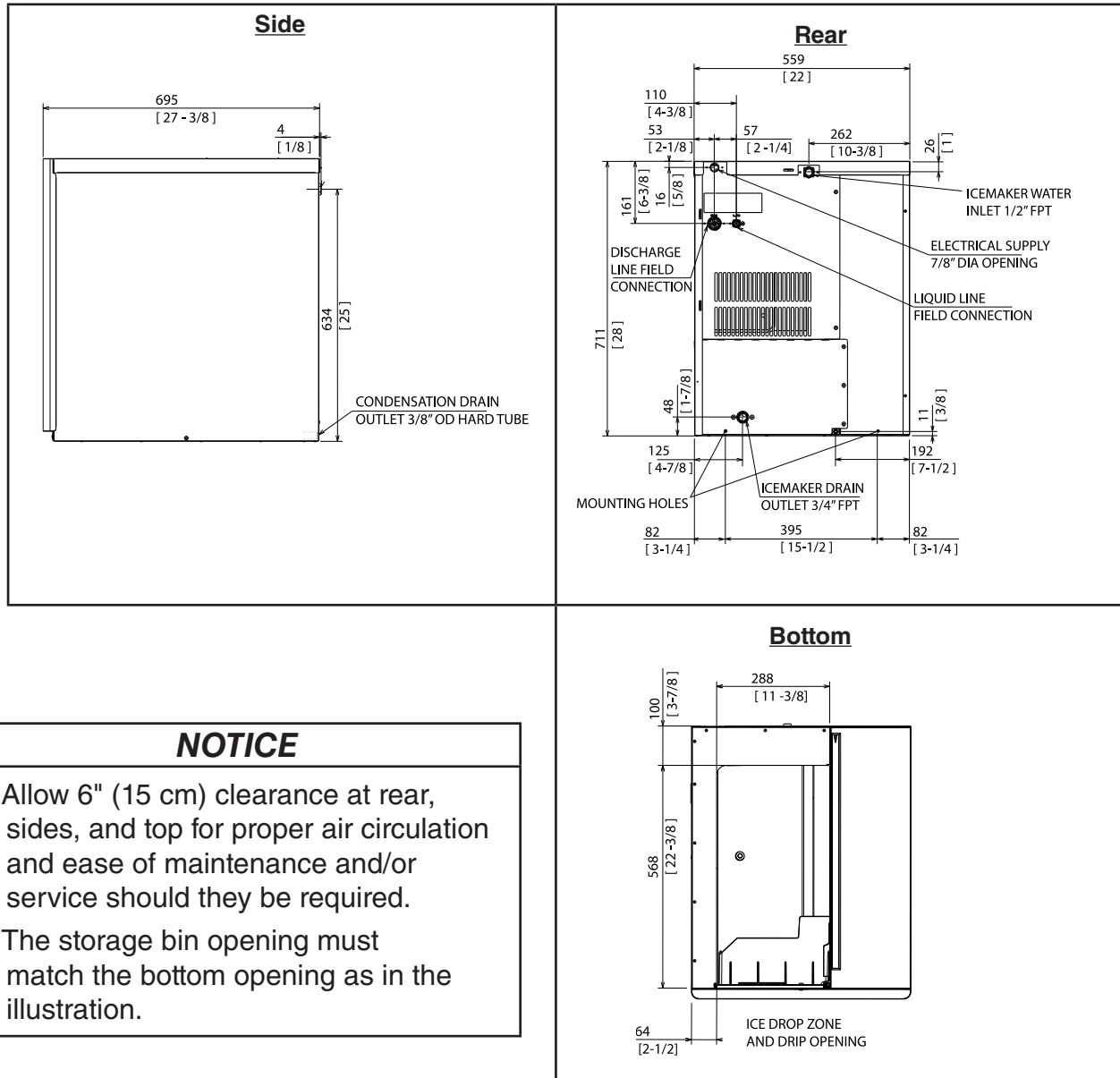


NOTICE

- Allow 6" (15 cm) clearance at rear, sides, and top for proper air circulation and ease of maintenance and/or service should they be required.
- The storage bin opening must match the bottom opening as in the illustration.

3. Remote Models (MRJ)

Units: mm [in.]



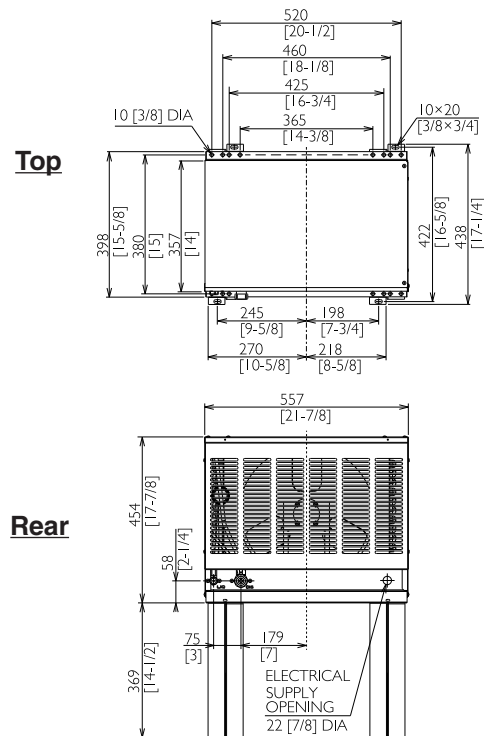
4. Remote Condenser Unit URC-5F (use with KM-520MRJ or KM-660MRJ)

NOTICE

Allow 24" (61 cm) clearance at front and rear for proper air circulation and ease of maintenance and/or service should they be required.

Icemaker Model	URC-5F Heat of Rejection AT 90°F (32°C) WT 70°F (21°C)
KM-520MRJ	6,200 BTU/h
KM-660MRJ	8,100 BTU/h

Units: mm [in.]



II. Installation and Operating Instructions

WARNING

- The icemaker must be installed in accordance with applicable national, state, and local codes and regulations.
- Failure to install, operate, and maintain the icemaker in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage and may result in costly water damage.
- **CHOKING HAZARD:** Ensure all components, fasteners, and thumbscrews are securely in place after installation. Make sure that none have fallen into the dispenser unit/ice storage bin.

A. Location

NOTICE

- The icemaker is not intended for outdoor use. Normal operating ambient temperature must be within 45°F to 100°F (7°C to 38°C); Normal operating water temperature must be within 45°F to 90°F (7°C to 32°C). Operation of the icemaker, for extended periods, outside of these normal temperature ranges may affect icemaker performance.
- The icemaker will not work at sub-freezing temperatures. To prevent damage to the water supply line, drain the icemaker if the air temperature is going to go below 32°F (0°C). See "IV. Preparing the Appliance for Periods of Non-Use."

- The icemaker should not be located next to ovens, grills, or other high heat producing equipment.
- Allow 6" (15 cm) clearance at rear, sides, and top for proper air circulation and ease of maintenance and/or service should they be required.
- The location should provide a firm and level foundation for the equipment.

B. Checks Before Installation

- Visually inspect the exterior of the shipping container and immediately report any damage to the carrier. Upon opening the container, any concealed damage should also be immediately reported to the carrier.
- Remove the shipping carton, tape, and packing material. If any are left in the icemaker, it will not work properly.
- See the nameplate on the rear panel, and check that your voltage supplied corresponds with the voltage specified on the nameplate.
- Remove the panels to prevent damage when installing the icemaker. See "II.C. How to Remove Panels."
- Remove the package containing the accessories.
- Remove the protective plastic film from the panels. If the icemaker is exposed to the sun or to heat, remove the film after the icemaker cools.
- Check that the refrigerant lines do not rub or touch lines or other surfaces, and that the fan blade (if applicable) turns freely.
- Check that the compressor is snug on all mounting pads.
- The icemaker can be installed on a dispenser unit or ice storage bin. The ice storage bins listed below are recommended.

Model Number	Bin Width	Recommended Hoshizaki Ice Storage Bin
KM-350M_J KM-520M_J KM-660M_J	22" or Wider	B-300 Series

For further options, contact your local Hoshizaki distributor.

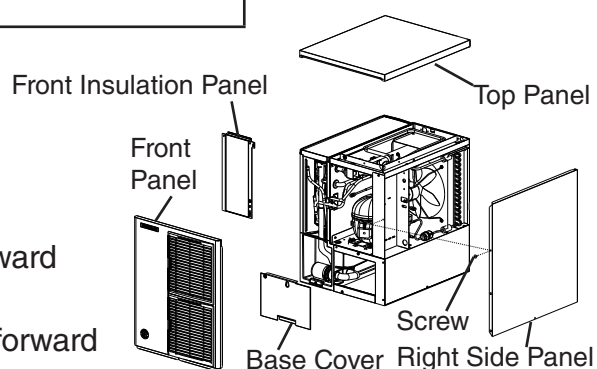
- **NOTICE! Remote models must be connected to an appropriate remote condenser unit. The remote condenser units listed below are recommended. Connection to a different remote condenser unit will void the warranty unless Hoshizaki approves a different remote condenser unit for your specific application. For further details, contact your local Hoshizaki distributor.**

Model Number	Recommended Hoshizaki Remote Condenser Unit
KM-520MRJ KM-660MRJ	URC-5F

C. How to Remove Panels

See Fig. 1

- Front Panel: Remove the screw. Lift up and towards you.
- Top Panel: Lift up at front slightly, push rearward and lift off.
- Right Side Panel: Remove the screw. Slide forward slightly and lift off.
- Front Insulation Panel: Lift up slightly and pull towards you.
- Base Cover: Lift up slightly and pull towards you.



Model Shown: KM-520MAJ

Fig. 1

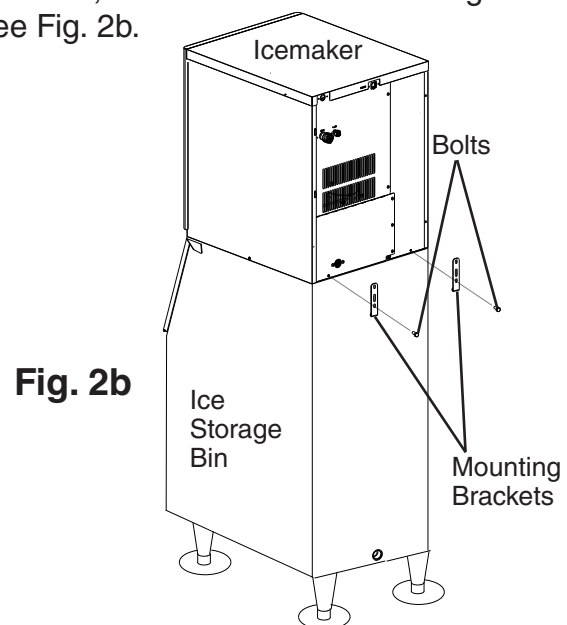
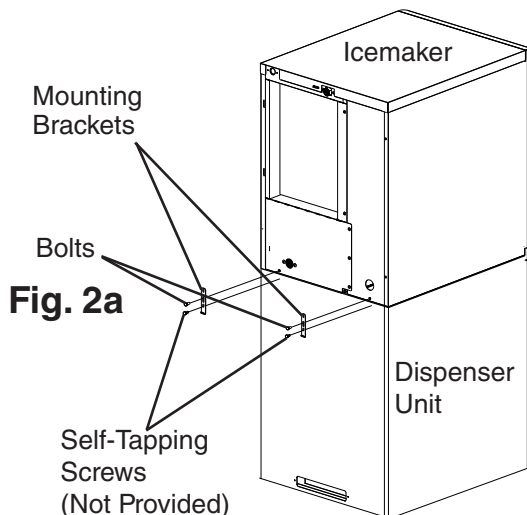
D. Setup

1. Dispenser Unit/Ice Storage Bin and Icemaker Setup

⚠ WARNING

- The installer must ensure the dispenser unit/ice storage bin is compatible with the icemaker, and the dispenser unit/ice storage bin and icemaker are properly attached and secured.
- Do not allow top kits to interfere with the bin control lens sensing area or the icemaker will not operate properly.

- 1) If mounting the icemaker on top of a dispenser unit, follow the dispenser unit's setup procedure. If mounting the icemaker on top of an ice storage bin, unpack the ice storage bin and attach the 4 adjustable legs provided (bin accessory) to the bottom of the ice storage bin.
 - 2) Position the dispenser unit/ice storage bin in its permanent location.
 - 3) If required, install an adapter kit or top kit. Contact your local Hoshizaki distributor for recommendations.
 - 4) Level the dispenser unit/ice storage bin in both the left-to-right and front-to-rear directions. If using an ice storage bin, adjust the ice storage bin legs to level.
 - 5) Place the icemaker on top of the dispenser unit/ice storage bin.
- 6a) **Dispenser Unit:** Follow the dispenser unit, adapter kit, or top kit instructions for securing the icemaker. If no instructions are available, secure the icemaker using the mounting brackets provided. Rotate the mounting brackets so that they fit flush to the dispenser unit. See Fig. 2a. Secure the mounting brackets to the icemaker with the bolts provided. Secure the mounting brackets to the dispenser unit with self-tapping screws (not provided). **NOTICE! Use care to avoid damage to dispenser unit components when attaching the mounting brackets. For dispenser unit bin control setting see "II.J. Bin Control Check and Setting."**
- 6b) **Ice Storage Bin:** Follow the ice storage bin, adapter kit, or top kit instructions for securing the icemaker. If no instructions are available, secure the icemaker using the 2 mounting brackets and the bolts provided. See Fig. 2b.



E. Electrical Connection

⚠ WARNING

For All Models

- Electrical connection must be hard-wired and must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or damage.
- The icemaker requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.
- **THE ICEMAKER MUST BE GROUNDED.** Failure to properly ground the icemaker could result in death or serious injury.
- Electrical connection must be made in accordance with the instructions on the "WARNING" tag, provided with the pig tail leads. See Fig. 3.

Additional Warnings for Remote Models

- **THE REMOTE CONDENSER UNIT MUST BE GROUNDED.** Power supply and ground connection to the remote condenser unit are supplied from the icemaker. See "II.G.6. Electrical Connection." Failure to properly ground the remote condenser unit could result in death or serious injury.
- To reduce the risk of electric shock, make all remote condenser unit connections before connecting the icemaker power supply.

NOTICE

On remote models, the appliance must have power for a minimum of 4 hours prior to startup to prevent compressor damage.

- Usually an electrical permit and services of a licensed electrician are required.
- The maximum allowable voltage variation is ± 10 percent of the nameplate rating.
- On 115/60/1 models, the white lead must be connected to the neutral conductor of the power source. **NOTICE! Miswiring may result in severe damage to the icemaker.**
- The opening for the power supply connection is 7/8" DIA to fit a 1/2" trade size conduit.

KM-350M_J
KM-520M_J
KM-660M_J

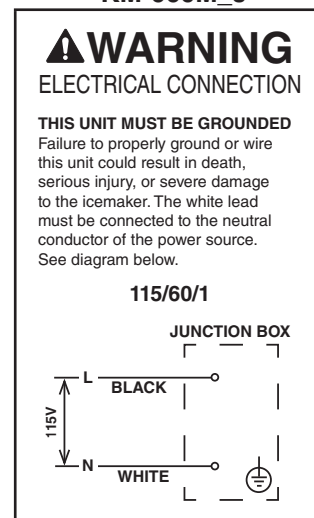


Fig. 3

F. Water Supply and Drain Connections

See Figs. 4 through 6

WARNING

Water supply and drain connections must be installed in accordance with applicable national, state, and local regulations.

NOTICE

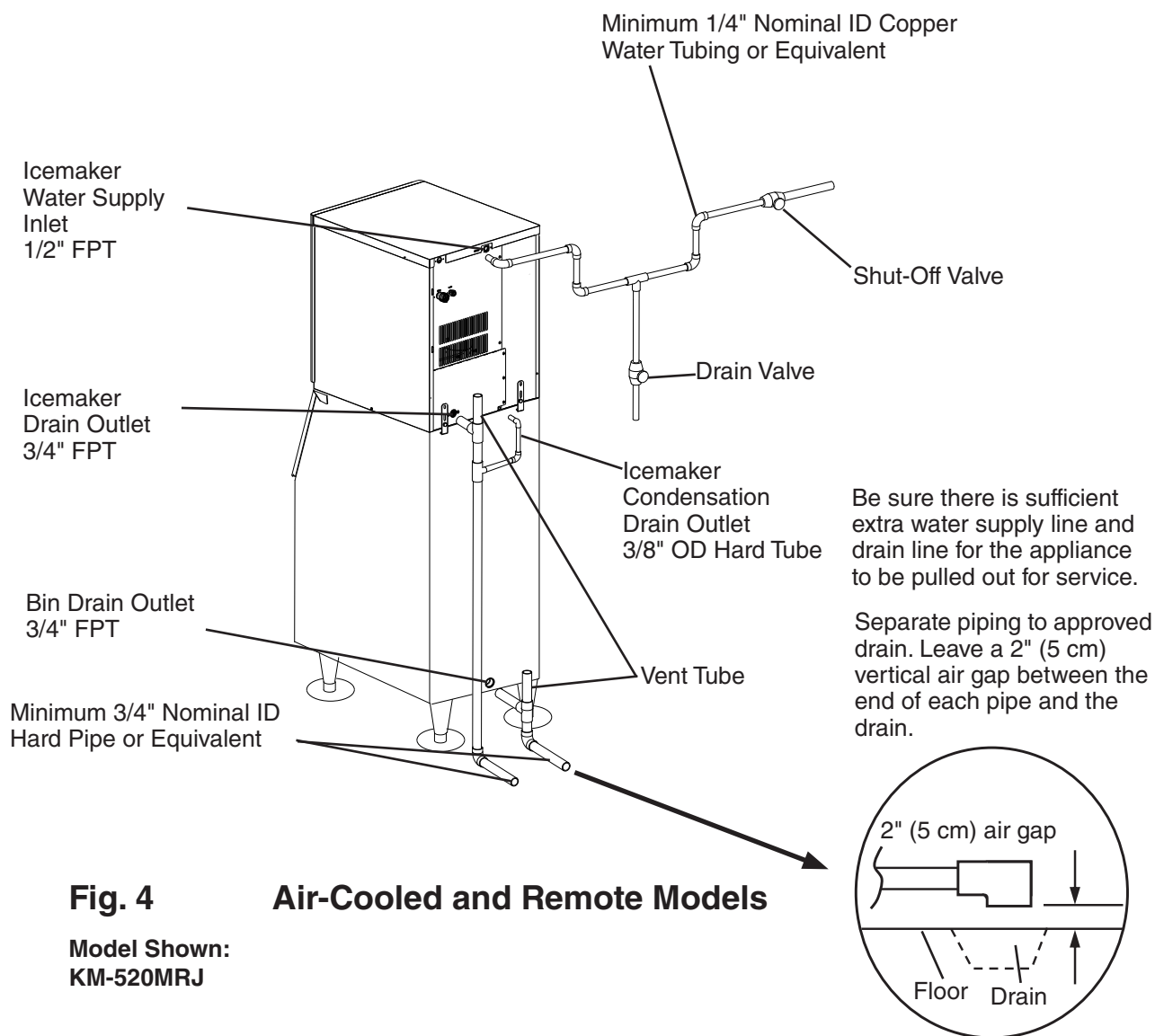
- Normal operating water temperature should be within 45°F to 90°F (7°C to 32°C). Operation of the appliance, for extended periods, outside of this normal temperature range may affect appliance performance.
- Water supply pressure must be a minimum of 10 PSIG and a maximum of 113 PSIG. If the pressure exceeds 113 PSIG, the use of a pressure reducing valve is required.
- To prevent damage to the appliance, do not operate the appliance when the water supply is off, or if the pressure is below 10 PSIG. Do not run the appliance until the proper water pressure is reached.
- External filters, strainers, or softeners may be required depending on water quality. Contact your local Hoshizaki Certified Service Representative or local Hoshizaki distributor for recommendations.

- A plumbing permit and services of a licensed plumber may be required in some areas.
- The icemaker drain line, dispenser unit/ice storage bin drain line, and water-cooled condenser drain line (if applicable) must be run separately. The condensation drain line can be connected to the icemaker drain line or can be run separately.
- Drain lines must have 1/4" fall per foot (2 cm per 1 m) on horizontal runs to get a good flow. A vented tee connection is also required for proper flow.
- Drain lines should not be piped directly to the sewer system. An air gap of a minimum of 2 vertical inches (5 cm) should be between the end of the drain pipes from the icemaker and condensation drain, dispenser unit/ice storage bin, and water-cooled condenser (if applicable) and the floor drain.

1. Icemaker

Icemaker Water Supply Inlet	Minimum Icemaker Water Supply Line Size	Icemaker Drain Outlet	Minimum Icemaker Drain Line Size	Condensation Drain Outlet
1/2" Female Pipe Thread (FPT)	1/4" Nominal ID Copper Water Tubing or Equivalent	3/4" Female Pipe Thread (FPT)	3/4" Nominal ID Hard Pipe or Equivalent	3/8" OD Hard Tube

- An icemaker water supply line shut-off valve and drain valve must be installed.
- Be sure there is sufficient extra water supply line and drain line for the appliance to be pulled out for service.



2. Water-Cooled Condenser

a) Connection to an Open Drain System

Condenser Water Supply Inlet	Minimum Condenser Water Supply Line Size	Condenser Drain Outlet	Minimum Condenser Drain Line Size
1/2" Female Pipe Thread (FPT)	1/4" Nominal ID Copper Water Tubing or Equivalent	3/8" Female Pipe Thread (FPT)	1/4" Nominal ID Hard Pipe or Equivalent

- A condenser water supply line shut-off valve and drain valve must be installed.
- In some areas, a back flow preventer may be required in the cooling water circuit.
- In order to maintain the proper high side pressure, the condenser water supply inlet temperature should not drop below 45°F (7°C) and the condenser drain outlet temperature must be in the 104°F to 115°F (40°C to 46°C) range. Once the icemaker installation is complete, confirm the condenser drain outlet temperature 5 minutes after a freeze cycle starts. If the condenser drain outlet temperature is not in the proper range, use a flat blade screwdriver to rotate the adjustment screw on the water-regulating valve until the temperature is in the proper range (rotate counterclockwise to raise temperature or clockwise to lower temperature).

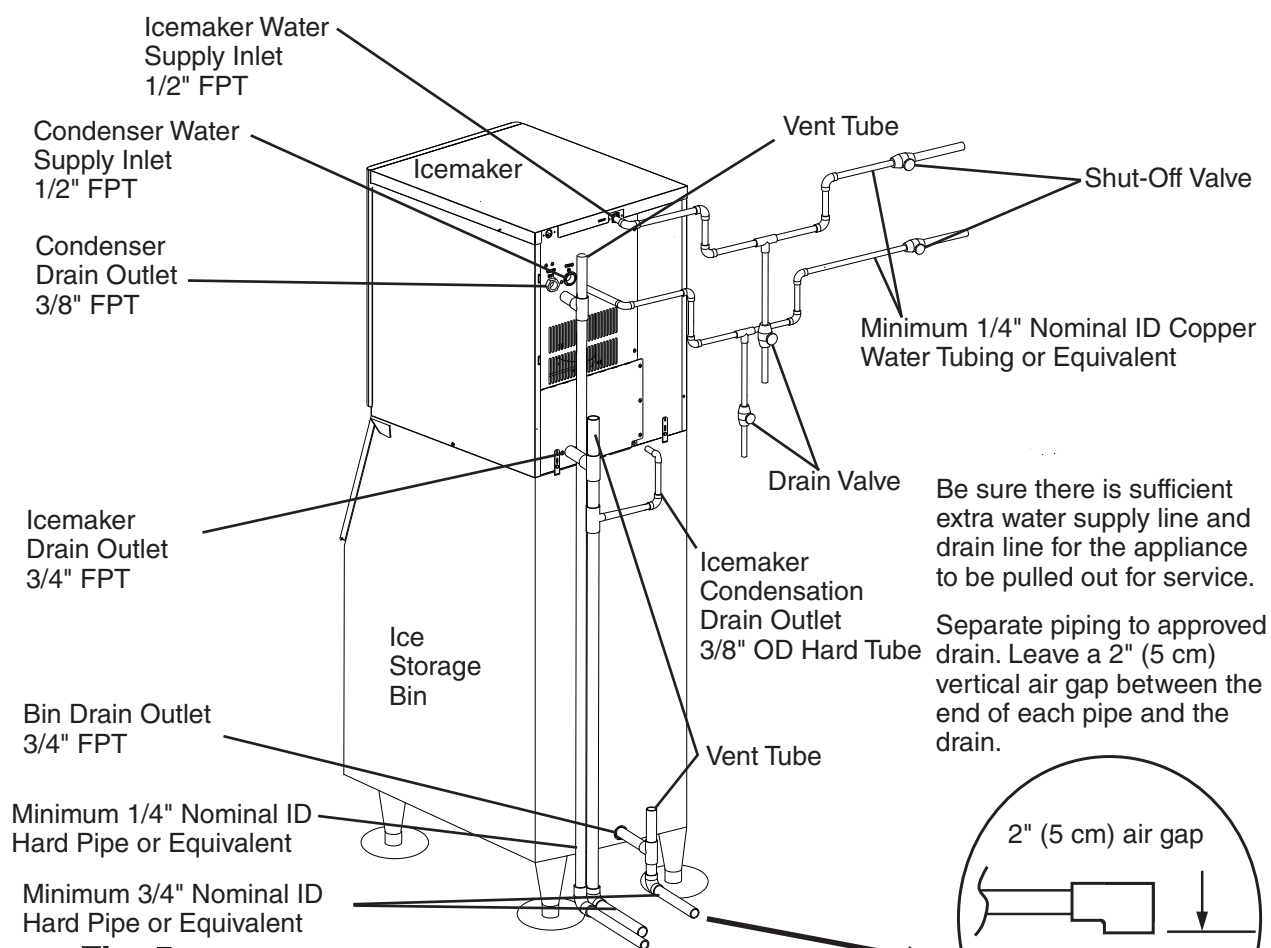


Fig. 5

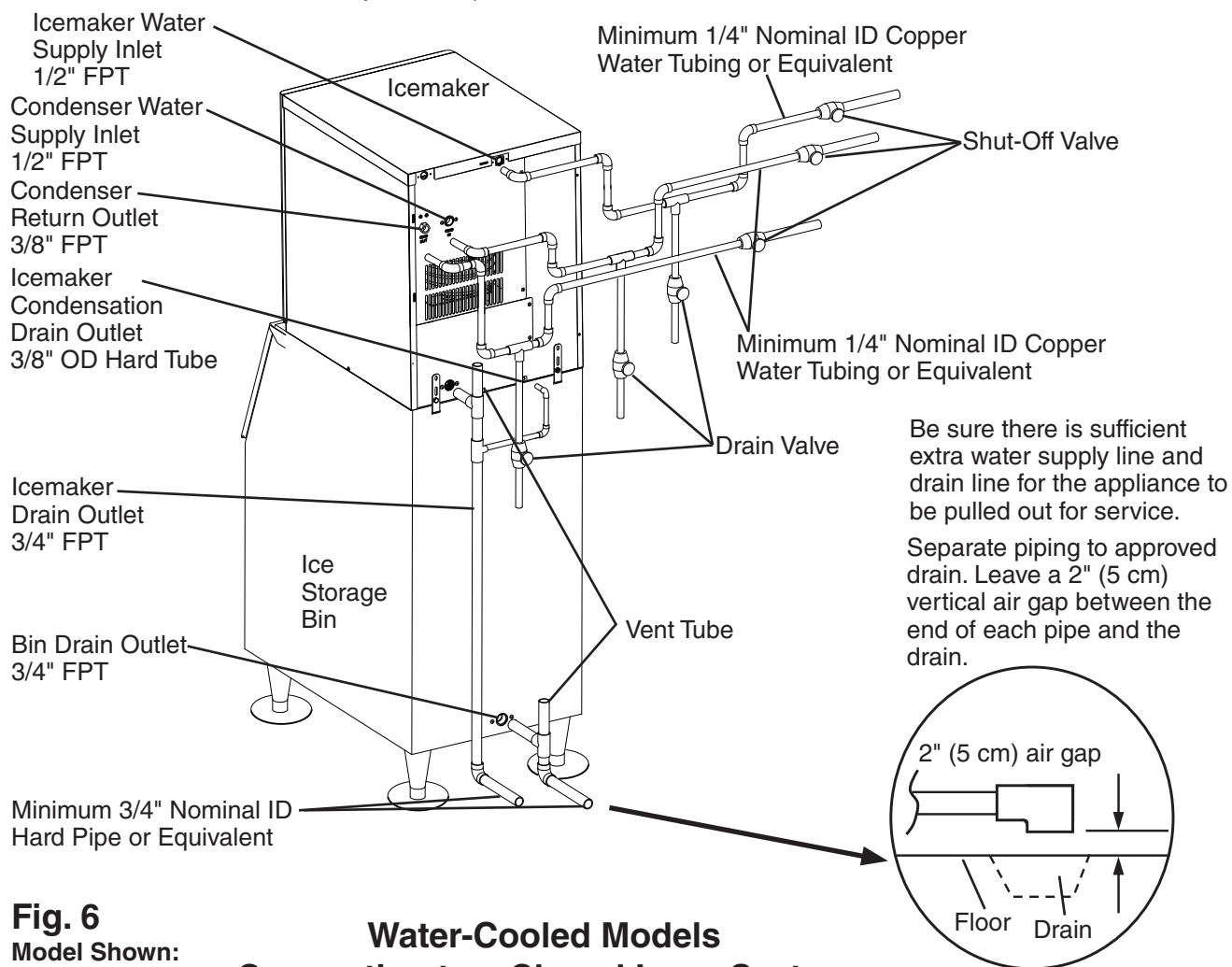
Model Shown:
KM-520MWJ

Water-Cooled Models Connection to an Open Drain System

b) Connection to a Closed Loop System

Condenser Water Supply Inlet	Minimum Condenser Water Supply Line Size	Condenser Return Outlet	Minimum Condenser Return Line Size
1/2" Female Pipe Thread (FPT)	1/4" Nominal ID Copper Water Tubing or Equivalent	3/8" Female Pipe Thread (FPT)	1/4" Nominal ID Copper Water Tubing or Equivalent

- Shut-off valves and drain valves must be installed at both the condenser water supply inlet and condenser return outlet.
- Minimum water flow to the condenser is 4 GPM.
- The pressure differential between the condenser water supply inlet and condenser return outlet must be no less than 10 PSIG.
- When using a glycol blend, the solution mixture should be less than 30% glycol.
- In order to maintain the proper high side pressure, the condenser water supply inlet temperature should not drop below 45°F (7°C) and the condenser return outlet temperature must be in the 104°F to 115°F (40°C to 46°C) range. Once the icemaker installation is complete, confirm the condenser return outlet temperature 5 minutes after a freeze cycle starts. If the condenser return outlet temperature is not in the proper range, use a flat blade screwdriver to rotate the adjustment screw on the water-regulating valve until the temperature is in the proper range (rotate counterclockwise to raise temperature or clockwise to lower temperature).



G. Installation of Remote Condenser Unit for Remote Models

⚠ WARNING

- Installation of remote condenser unit must be performed by properly trained and EPA-certified service personnel.
- The remote condenser unit must be installed in accordance with applicable national, state, and local codes and regulations.
- Failure to install the remote condenser unit within these guidelines may adversely affect safety, performance, component life, and warranty coverage.
- Power supply and ground wire to the remote condenser unit are supplied from the icemaker. For details, see section "II.G.6. Electrical Connection."

1. Location

NOTICE

- The remote condenser unit is intended for outdoor use. Normal operating ambient temperature must be within -20°F to +122°F (-29°C to +50°C). Operation of the remote condenser unit, for extended periods, outside of this normal temperature range may affect appliance performance.
- The maximum line length for the standard line sizes and refrigerant charge is 66' (20 m). With larger line sizes and/or additional refrigerant, the maximum line length is 100' (30.5 m). For details, see "II.G.4 Line Set Size and Refrigerant Charge."
- The maximum vertical distance between the remote condenser unit and the icemaker is 33' (10 m) above or 10' (3 m) below the icemaker. These distances are measured fitting to fitting. See Fig. 7.

The remote condenser unit must be positioned in a permanent site under the following guidelines:

- A firm and flat site.
- A dry and well ventilated area with 24" (61 cm) clearance at front and rear for proper air circulation and ease of maintenance and/or service should they be required. See Fig. 8.

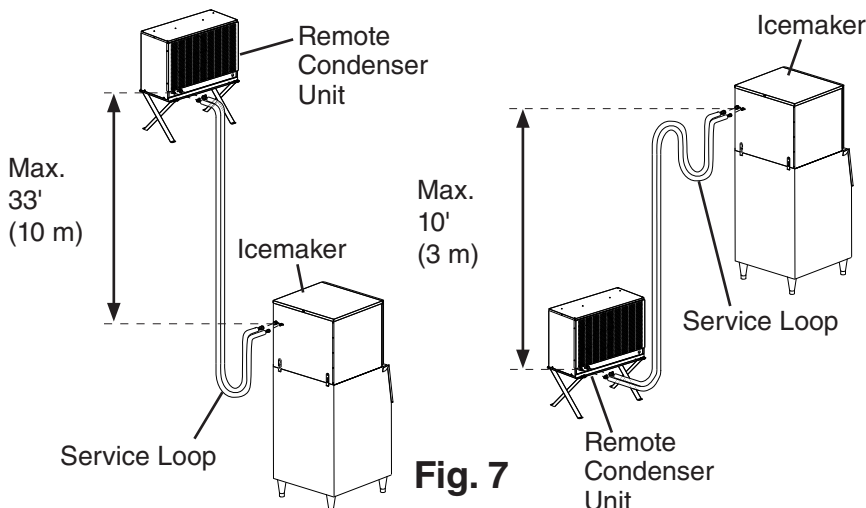


Fig. 7

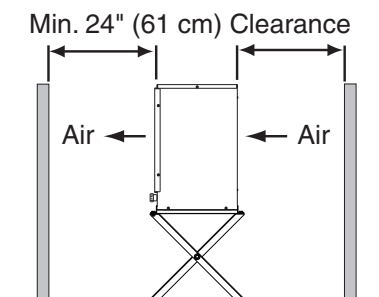


Fig. 8

2. Checks Before Installation

- 1) Remove the shipping carton, tape, and packing material.
- 2) Check that the refrigerant lines do not rub or touch lines or other surfaces, and that the fan blades move freely.

3. Setup

- 1) Assemble 2 sets of legs using the legs, bolts, and nuts provided. See Fig. 9.
- 2) Position 1 of the plates provided between a set of legs and the remote condenser unit, then secure the legs to the remote condenser unit with the bolts and nuts provided. Repeat on the other side with the remaining set of legs.
- 3) The bottom of each leg has a mounting hole. Secure the legs to the permanent site with 4 bolts (not included).

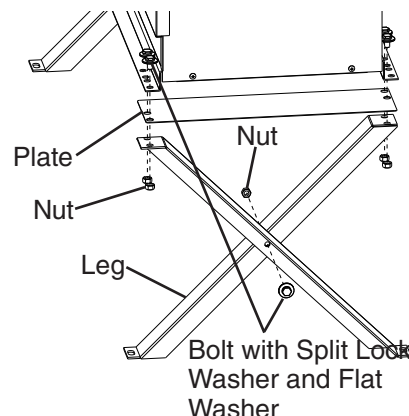


Fig. 9

4. Line Set Size and Refrigerant Charge

NOTICE

The icemaker, line set, and remote condenser unit must contain the same type of refrigerant. Mixing of refrigerants will result in improper operation and possible damage to the refrigeration system.

Line Set Size and Refrigerant Charge							
Hoshizaki Icemaker	Hoshizaki Remote Condenser Unit	Line Set Up to 66' (20 m)			Line Set Greater than 66' (20 m) Maximum 100' (30.5 m)		
		Liquid Line	Discharge Line	Charge Adjustment	Liquid Line	Discharge Line	Charge Adjustment (R-404A)
KM-520MRJ KM-660MRJ	URC-5F	1/4" OD	3/8" OD	Not Applicable	3/8" OD	1/2" OD	Add 16.5 oz. (468 g) to compensate for larger diameter line sizes, then add 0.4 oz. for each foot over 66 feet (40 g for each meter over 20 m). Write new total charge on icemaker's rating label.

5. Line Set Installation

Precharged factory line sets, available as optional equipment from Hoshizaki America, are recommended. For details, see "II.G.5.a) Factory Line Set Installation." Field fabricated line sets are allowed. For details, see "II.G.5.b) Field Fabricated Line Set Installation."

a) Factory Line Set Installation

- 1) Route the factory line set (see "II.G.4 Line Set Size and Refrigerant Charge" for details) from the remote condenser unit to the icemaker. Leave a service loop behind the icemaker to allow the icemaker to be pulled out for service. See Fig. 10. Factory fabricated line sets are precharged and do not need to be evacuated. If the line set is too long or too short, see "II.G.5.a)(1) Factory Line Set Modification."

NOTICE
• Ensure that there are no traps and no kinks in the line set. The service loop is not considered an oil trap. • Do not coil extra line set.

- 2) Connect the refrigerant lines to the appropriate male fittings on the remote condenser unit first and then at the icemaker. Make a proper connection as follows:
 - a. Remove the protective covers from the male fitting and female coupling.
 - b. Apply Polyol Ester (POE) refrigerant oil or Parker Super O Lube to the entire male fitting, including O-ring, diaphragm, and threads before making the connection. See Fig. 11. **NOTICE! Do not use thread sealant on the fittings. Use POE refrigerant oil or Parker Super O Lube only. Couplings are one-time use only.**
 - c. Make sure the male fitting and female coupling are properly aligned, then start the connection by hand to ensure that it is not cross threaded.
 - d. Place a backup wrench on the back of the female coupling, then tighten the connection with a wrench until it is tight. At this point, the nut has covered most of the threads on the male fitting. **NOTICE! Failure to use a backup wrench may result in damage to the line set and possible refrigerant leaks.**
 - e. Mark a reference line on the female coupling and the remote condenser unit or icemaker panel. Using a backup wrench on the back of the female coupling, tighten the six-sided nut of the female coupling an additional 1/6 turn. See Fig. 12. **NOTICE! Confirm connection is free of leaks.**
- 3) If you lengthened the line set as outlined in "II.G.5.a)(1) Factory Line Set Modification" and it exceeds 66' (20 m), see "II.G.4. Line Set Size and Refrigerant Charge" for proper charging of the appliance.

(1) Factory Line Set Modification

- 1) Recover the line set charge through the Schrader access ports on the Parker quick connect couplings and store it in an approved container. Do not discharge the refrigerant into the atmosphere. Remove the extra line set length or add extra tubing. When adding extra tubing, insulate the additional copper tubes separately.
- 2) Use an electronic leak detector or soap bubbles to check for leaks. Add a trace of refrigerant to the lines through the Schrader access ports on the Parker quick connect couplings (if using an electronic leak detector), and then raise the pressure using nitrogen gas (140 PSIG). **WARNING! Do not use R-404A as a mixture with pressurized air for leak testing.**
- 3) Evacuate through the Schrader access ports on the Parker quick connect couplings and charge with R-404A refrigerant vapor to a pressure of 15 to 30 PSIG. Go to step 2 in "II.G.5.a) Factory Line Set Installation."

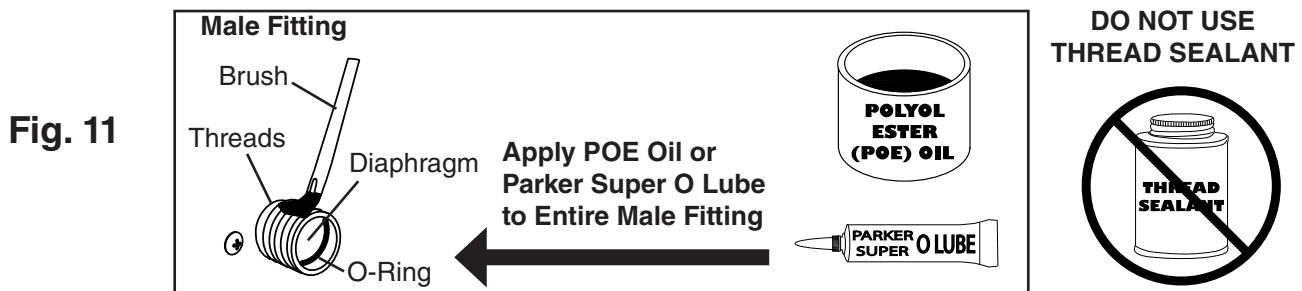
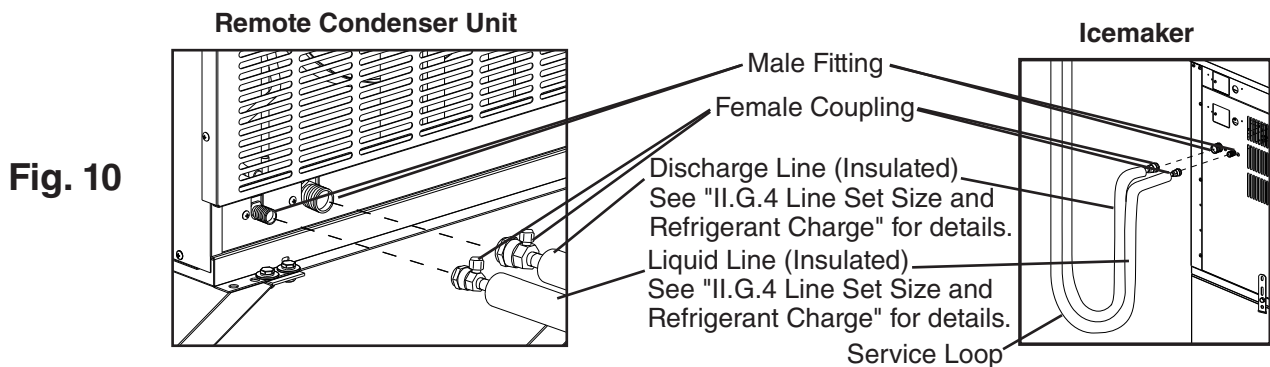
b) Field Fabricated Line Set Installation

- 1) Route the copper tube liquid line and copper tube discharge line (see "II.G.4 Line Set Size and Refrigerant Charge" for details) from the remote condenser unit to the icemaker. Leave a service loop behind the icemaker to allow the icemaker to be pulled out for service. See Fig. 11.

NOTICE
• Ensure that there are no traps and no kinks in the line set. The service loop is not considered an oil trap. • Do not coil extra line set. Fabricate the line set to the proper length.

- Ensure that there are no traps and no kinks in the line set. The service loop is not considered an oil trap.
 - Do not coil extra line set. Fabricate the line set to the proper length.
- 2) Insulate the two copper tubes separately.
 - 3) Install Parker quick connect couplings on each end. OS-QUICK, a universal quick connect coupling kit available as optional equipment from Hoshizaki America, is recommended. **NOTICE! Before brazing, remove the Schrader valve core from the access port. When brazing, protect the coupling by using a wet cloth to prevent the coupling from overheating. Do not use silver alloy or copper alloy containing arsenic.**
 - 4) Allow the coupling to cool, then replace the Schrader valve core.
 - 5) Use an electronic leak detector or soap bubbles to check for leaks. Add a trace of refrigerant to the lines through the Schrader access ports on the Parker quick connect couplings (if using an electronic leak detector), and then raise the pressure using nitrogen gas (140 PSIG). **WARNING! Do not use R-404A as a mixture with pressurized air for leak testing.**
 - 6) Evacuate through the Schrader access ports on the Parker quick connect couplings and charge with R-404A refrigerant vapor to a pressure of 15 to 30 PSIG.

- 7) Connect the refrigerant lines to the appropriate male fittings on the remote condenser unit first and then at the icemaker. Make a proper connection as follows:
- Remove the protective covers from the male fitting and female coupling.
 - Apply Polyol Ester (POE) refrigerant oil or Parker Super O Lube to the entire male fitting, including O-ring, diaphragm, and threads, before making the connection. See Fig. 12. **NOTICE! Do not use thread sealant on the fittings. Use POE refrigerant oil or Parker Super O Lube only. Couplings are one-time use only.**
 - Make sure the male fitting and female coupling are properly aligned, then start the connection by hand to ensure that it is not cross threaded.
 - Place a backup wrench on the back of the female coupling, then tighten the connection with a wrench until it is tight. At this point, the nut has covered most of the threads on the male fitting. **NOTICE! Failure to use a backup wrench may result in damage to the line set and possible refrigerant leaks.**
 - Mark a reference line on the female coupling and the remote condenser unit or icemaker panel. Using a backup wrench on the back of the female coupling, tighten the six-sided nut of the female coupling an additional 1/6 turn. See Fig. 12. **NOTICE! Confirm connection is free of leaks.**
- 8) If the line set exceeds 66' (20 m), see "II.G.4. Line Set Size and Refrigerant Charge" for proper charging of the appliance.



6. Electrical Connection

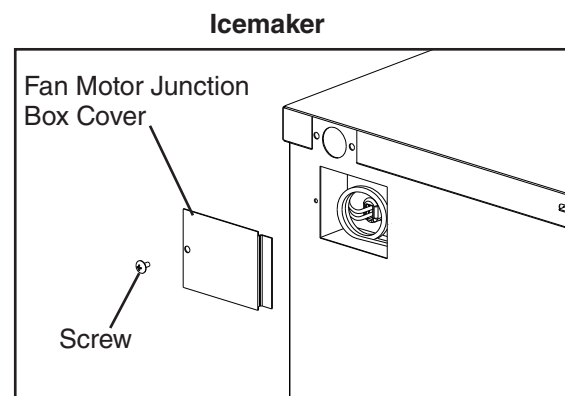
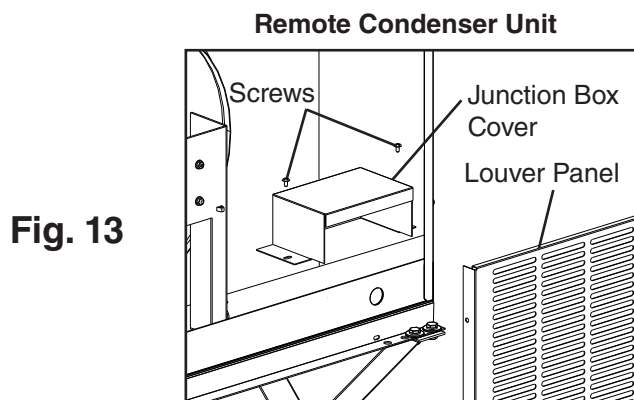
⚠ WARNING

- Electrical connection must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or damage.
- To reduce the risk of electric shock, make all remote condenser unit connections before connecting the icemaker power supply.
- **THE REMOTE CONDENSER UNIT MUST BE GROUNDED.** Install a ground wire from the icemaker fan motor junction box to the remote condenser unit junction box. Use wire of an appropriate gage and outdoor rating. Failure to properly ground the remote condenser unit could result in death or serious injury.
- Install line and neutral wires from the fan motor leads in the icemaker fan motor junction box to the leads in the remote condenser unit junction box. Use wire of an appropriate gage and outdoor rating.
- Do not connect the fan motor leads in the icemaker to incoming power source. Do not connect the fan motor leads in the icemaker together. Do not allow the leads to contact the junction box walls.
- Do not connect the remote condenser unit to an external power source.

NOTICE

On remote models, the appliance must have power for a minimum of 4 hours prior to startup to prevent compressor damage.

- Usually an electrical permit and services of a licensed electrician are required.
 - The opening for the power supply connection is 7/8" DIA to fit a 1/2" trade size conduit.
- 1) Remove the remote condenser unit louver panel. See Fig. 13.
 - 2) Remove the icemaker fan motor junction box cover. Remove the remote condenser unit junction box cover.



- 3) Install a ground wire from the icemaker fan motor junction box to the remote condenser unit junction box. Use wire of an appropriate gage and outdoor rating.
- 4) Install line and neutral wires from the fan motor leads in the icemaker fan motor junction box to the leads in the remote condenser unit junction box. Use wire of an appropriate gage and outdoor rating.
- 5) Replace the junction box covers and the louver panel in their correct positions.

7. Stacking Remote Condenser Unit

- 1) Install the lower remote condenser unit as described earlier in this section.
- 2) Place the upper remote condenser unit on top of the lower remote condenser unit. See Fig. 14.
- 3) Secure the upper remote condenser unit to the lower remote condenser unit with the 4 screws provided.
- 4) Install refrigerant lines and make electrical connection as described earlier in this section.

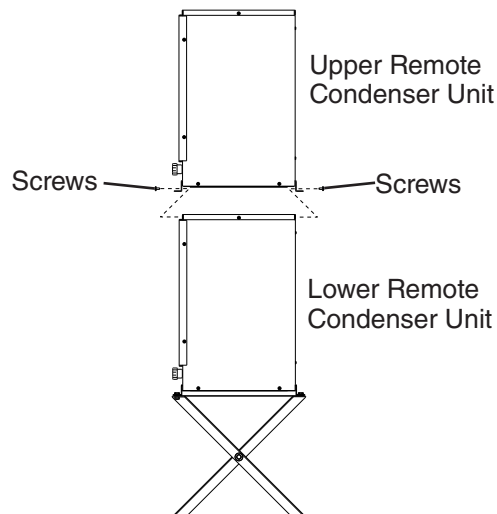


Fig. 14

H. Final Checklist

WARNING

CHOKING HAZARD: Ensure all components, fasteners, and thumbscrews are securely in place after installation. Make sure that none have fallen into the dispenser unit/ice storage bin.

- 1) Is the icemaker level?
- 2) Is the icemaker in a site where the ambient temperature is within 45°F to 100°F (7°C to 38°C) and the water temperature within 45°F to 90°F (7°C to 32°C) all year around?
- 3) Is there at least 6" (15 cm) clearance at rear, sides, and top of the icemaker?
- 4) Have the shipping carton, tape, and packing material been removed from the icemaker?
Is the cube guide in the correct position?
- 5) Have all electrical and water connections been made? Do electrical and water connections meet applicable national, state, and local code and regulation requirements?
- 6) Has the power supply voltage been checked or tested against the nameplate rating?
Has a proper ground been installed to the icemaker? On remote models, has a proper ground also been installed to the remote condenser unit?
- 7) Are the water supply and drain lines sized as specified? Are the water supply line shut-off valve(s) and drain valve(s) installed? Has the water supply pressure been checked to ensure a minimum of 10 PSIG and a maximum of 113 PSIG?
- 8) Is the compressor snug on all mounting pads? Have the refrigerant lines been checked to make sure they do not rub or touch other lines or surfaces? Has the fan blade (if applicable) been checked to make sure it turns freely?
- 9) On remote models:
 - Is the line set sized as specified, insulated, tightened, and free of leaks and kinks?
 - If the line set exceeds 66' (20 m), has the line set size (if applicable) and charge been adjusted as specified?
 - Has the appliance power supply been on for a minimum of 4 hours?
 - Is the remote condenser unit in a site where the ambient temperature is within -20°F to +122°F (-29°C to +50°C) all year around?
 - Is there at least 24" (61 cm) clearance around the remote condenser unit?
- 10) Are all components, fasteners, and thumbscrews securely in place?
- 11) Has the end user been given the instruction manual, and instructed on how to operate the appliance and the importance of the recommended periodic maintenance?
- 12) Has the end user been given the contact information of an authorized service agent?
- 13) Has the warranty registration been completed and submitted to the factory?

I. Startup

⚠ WARNING

All parts are factory-adjusted. Improper adjustments may adversely affect safety, performance, component life, and warranty coverage.

NOTICE

- If the icemaker is turned off, wait for at least 3 minutes before restarting the icemaker to prevent damage to the compressor.
- To prevent damage to the water pump seal, do not leave the control switch in the "PUMP" position for extended periods when the water tank is empty.
- At startup, confirm that all internal and external connections are free of leaks.

Additional Notice for Remote Models

- The icemaker must have power for a minimum of 4 hours prior to startup to prevent compressor damage.

- 1) Open the water supply line shut-off valve(s).
- 2) If not already removed, remove the front panel. See Fig. 15.
- 3) Move the mode switch on the control box to the "ICE" position, then move the control switch to the "ON" position. Replace the front panel, then turn on the power supply, and allow the icemaker to operate. Note: If the icemaker fails to start, see "II.J. Bin Control Check and Setting."

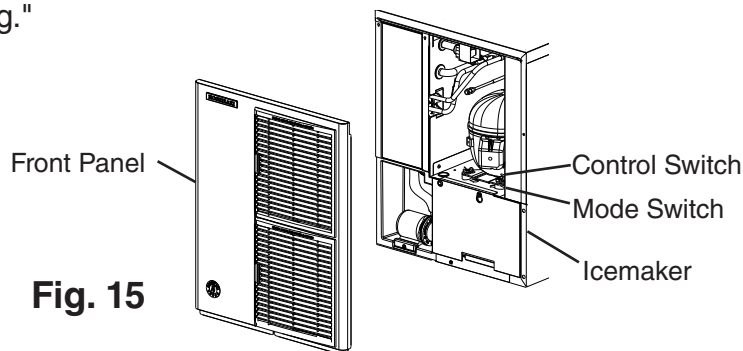


Fig. 15

- 4) Allow the icemaker to operate for 10 min.
- 5) After 10 min., turn off the power supply, then remove the front panel.
- 6) Move the control switch to the "OFF" position, then remove the base cover and disconnect the rear pump tubing connection to drain the water tank. See Fig. 16.

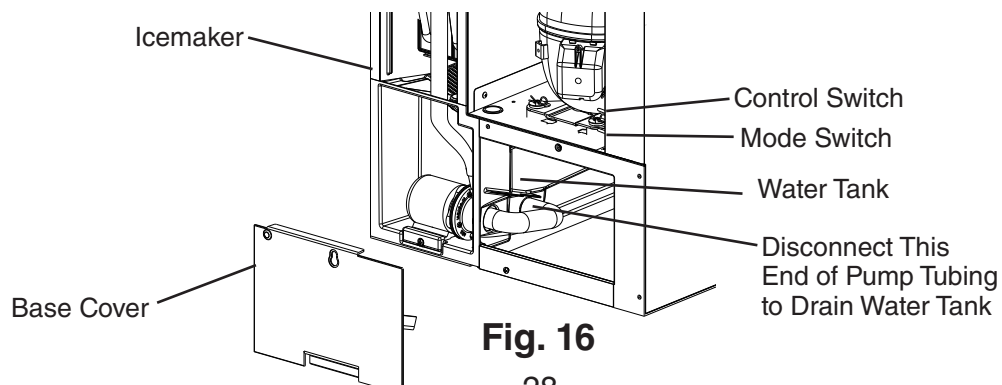


Fig. 16

- 7) After the water tank has drained, reconnect the pump tubing.
- 8) Clean the dispenser unit/ice storage bin liner using a neutral cleaner. Rinse thoroughly after cleaning.
- 9) Go to "II.J. Bin Control Check and Setting" and confirm bin control controller setting and bin control operation. **WARNING! When used on dispenser units, the ice level must be set according to "II.J. Bin Control Check and Settings" to help prevent icemaker movement, water leakage, or ice overflow. Do not increase ice level above the recommended setting.**
- 10) After completing bin control check and confirming bin control controller setting, replace the base cover in its correct position. Move the control switch to the "ON" position. Replace all panels in their correct positions.
- 11) Turn on the power supply to start the automatic icemaking process.
- 12) On water-cooled models, confirm proper condenser drain outlet/return outlet temperature as outlined in "II.F.2. Water-Cooled Condenser."

J. Bin Control Check and Setting

An ultrasonic sensor is used as the bin control to control the level of ice in the dispenser unit/ice storage bin. The bin control controller setting must be set to match the application to avoid possible icemaker movement, water leakage, or ice overflow.

⚠ WARNING

- Make sure the icemaker has been installed as outlined in this manual and that the water supply is on.
- Improper adjustment may adversely affect safety, performance, component life, and warranty coverage.
- On dispenser unit applications, do not increase ice level above the recommended setting listed below. Higher ice levels could result in icemaker movement, water leakage, or ice overflow.

NOTICE

Do not allow top kits or top kit risers (if applicable) to interfere with the bin control lens sensing area or the icemaker will not operate properly.

- 1) Make sure that the power supply is off. If not already removed, remove the front, top, and right side panels. Then remove the base cover. Note: To access the control box from the front, remove the 2 remaining control box mounting screws, then slide the control box forward and rotate the control box for access. See Fig. 17.

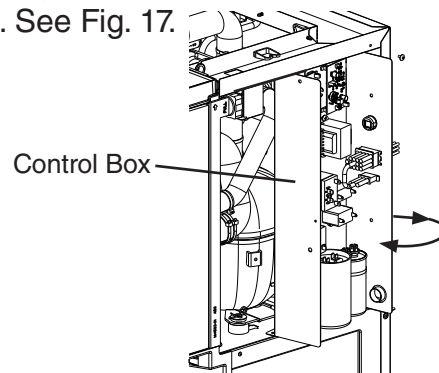
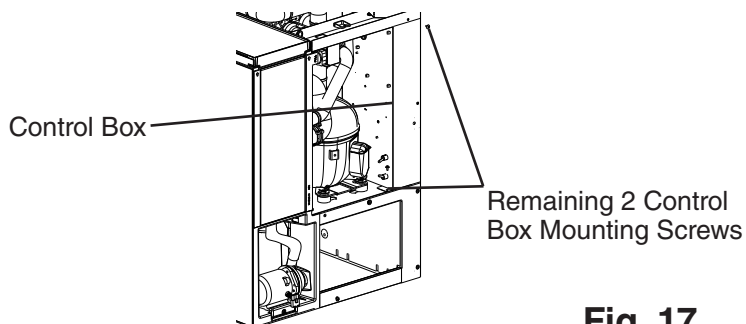


Fig. 17

- 2) Determine the setting required for your application as detailed below.
For Standard Ice Storage Bin application, no adjustment needed, continue to step 3. See Fig. 18.
For Hoshizaki DB and DM Dispenser Units, adjust the bin control controller to setting 2, then continue to step 3. See Fig. 18.
For Coca-Cola Freestyle® Dispenser Unit, adjust the bin control controller to setting 3, then continue to step 3. See Fig. 18.
For Non-Hoshizaki Dispenser Units, determine the full bin level. Measure from the bottom of the compressor base (bin control lens) to the preferred full bin level of ice; refer to the dispenser instruction manual and see Fig. 19. Set the bin control controller to the setting appropriate to the distance measured, then continue to step 3.
NOTICE! The ice level must be lower than the top of the dispenser unit.
Also, be sure the top kit or top kit riser (if applicable) are clear from the bin control lens sensing area.

Note: See the tables in Fig. 18 and 19 for ice detection distances.

Icemaker restarts when ice level is 4 in. (102 mm) below ice detection level.

For Standard Ice Storage Bins, Hoshizaki DB and DM Dispenser Units, and Coca-Cola Freestyle® Dispenser Units

Application	Bin Control Ice Level Settings	
	Bin Control Setting	Ice Detection Distance From Bin Control Lens
Standard Ice Storage Bins	1 (Factory Default)	254 mm (10") Do not adjust dispensers to this setting.
Hoshizaki DB and DM Dispensers	2	305 mm (12")
Coca-Cola Freestyle® Dispensers	3	406 mm (16")
Optional Setting	4	508 mm (20")
	5	610 mm (24")

⚠ WARNING

Confirm that the final ice level location does not allow for icemaker movement, water leakage, or ice overflow.

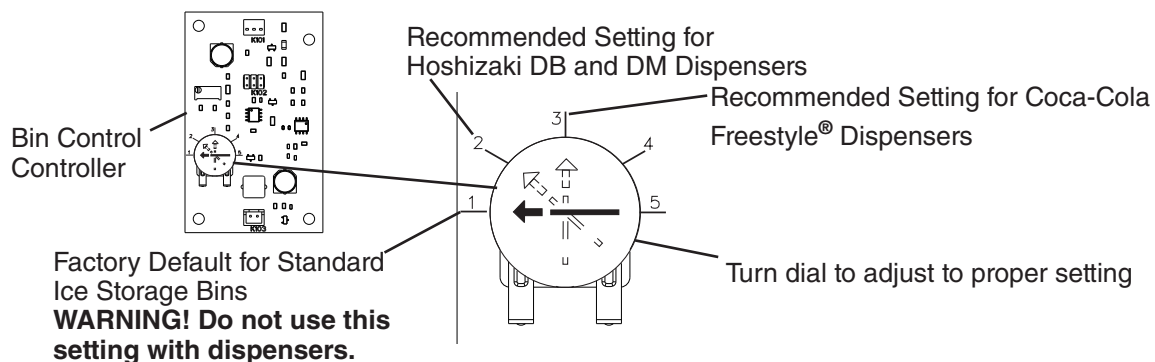
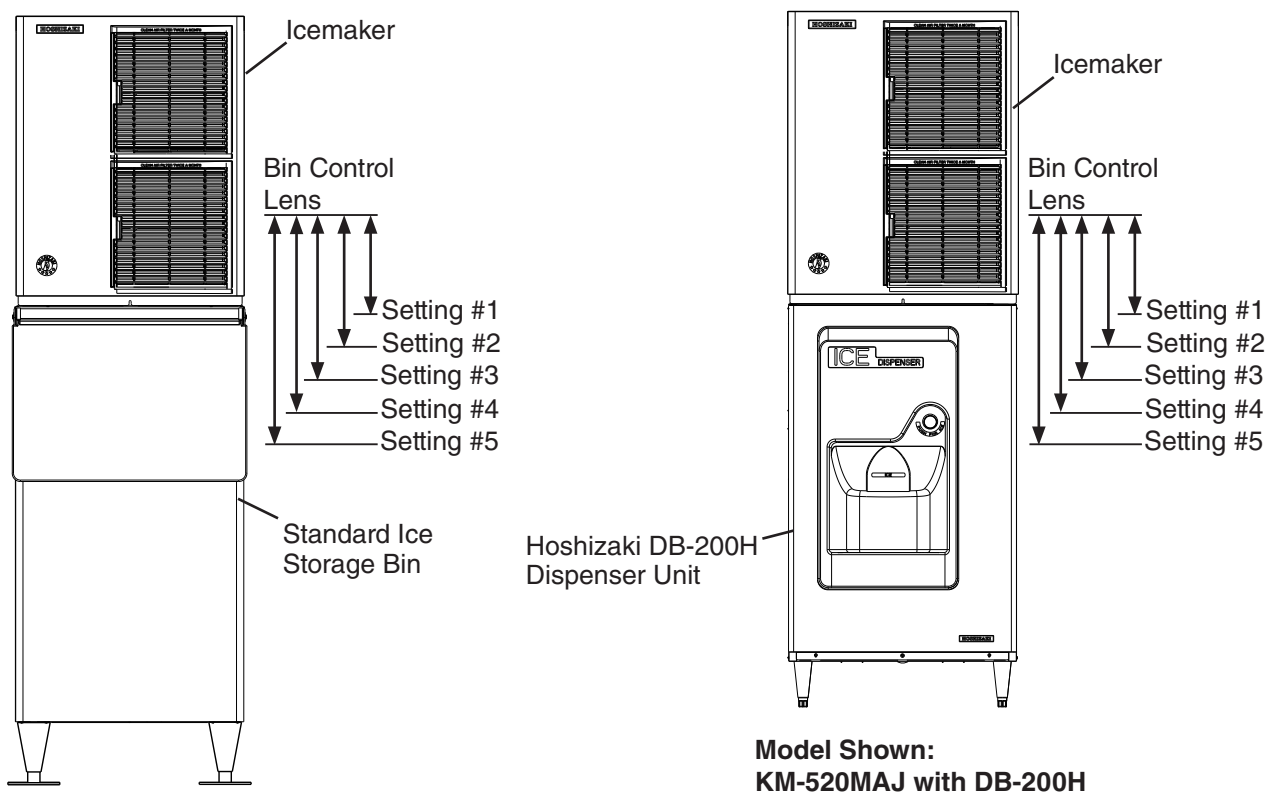


Fig. 18

For Non-Hoshizaki Dispenser Units

Bin Control Ice Level Settings	
Bin Control Setting	Ice Detection Distance From Bin Control Lens
1 (Factory Default)	Do not adjust dispensers to this setting. 254 mm (10")
2	305 mm (12")
3	406 mm (16")
4	508 mm (20")
5	610 mm (24")

⚠ WARNING

Confirm that the final ice level location does not allow for icemaker movement, water leakage, or ice overflow.

NOTICE

The ice level must be lower than the top of the dispenser unit. Also, be sure the top kit or top kit riser (if applicable) are clear from the bin control lens sensing area.

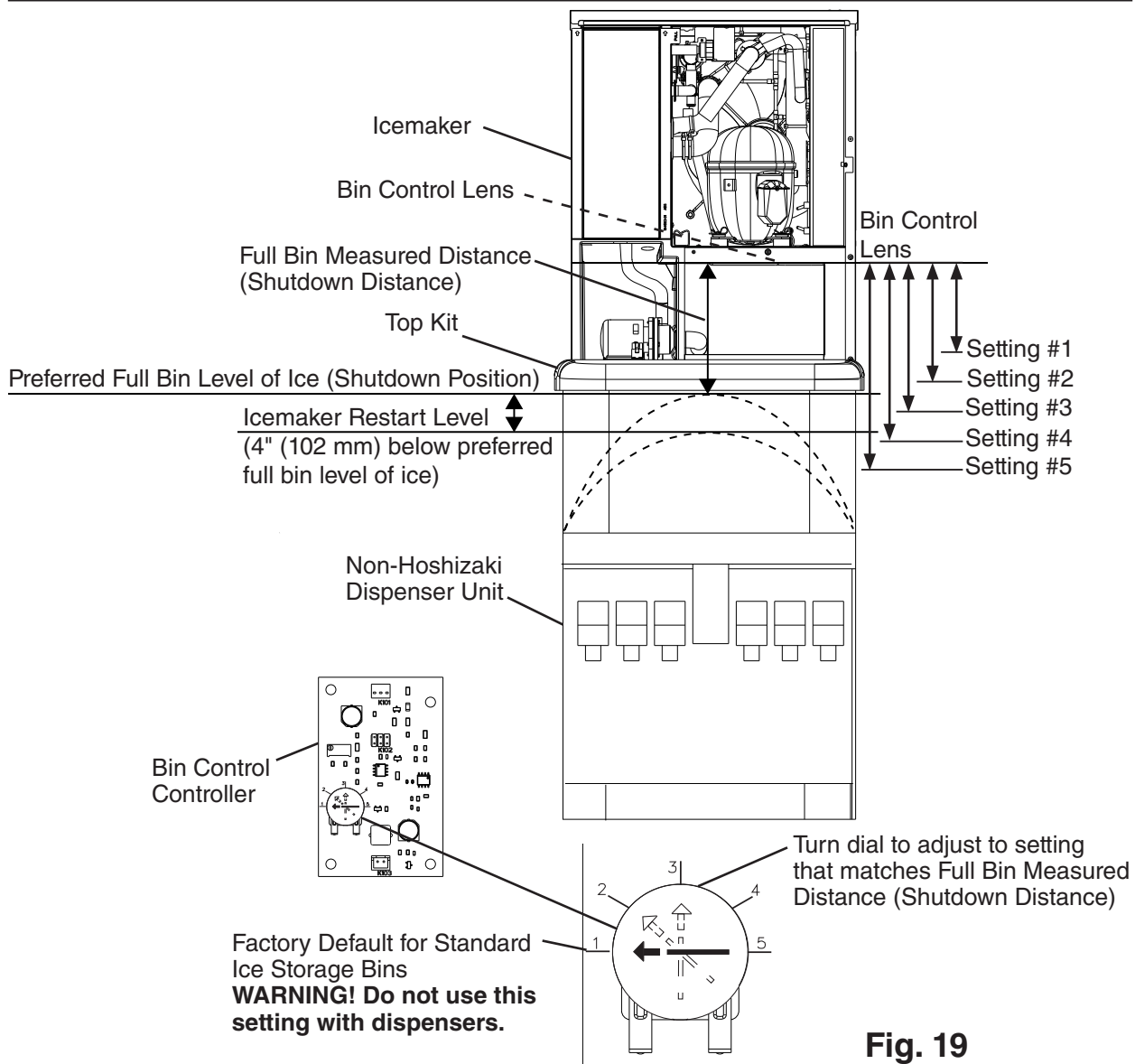
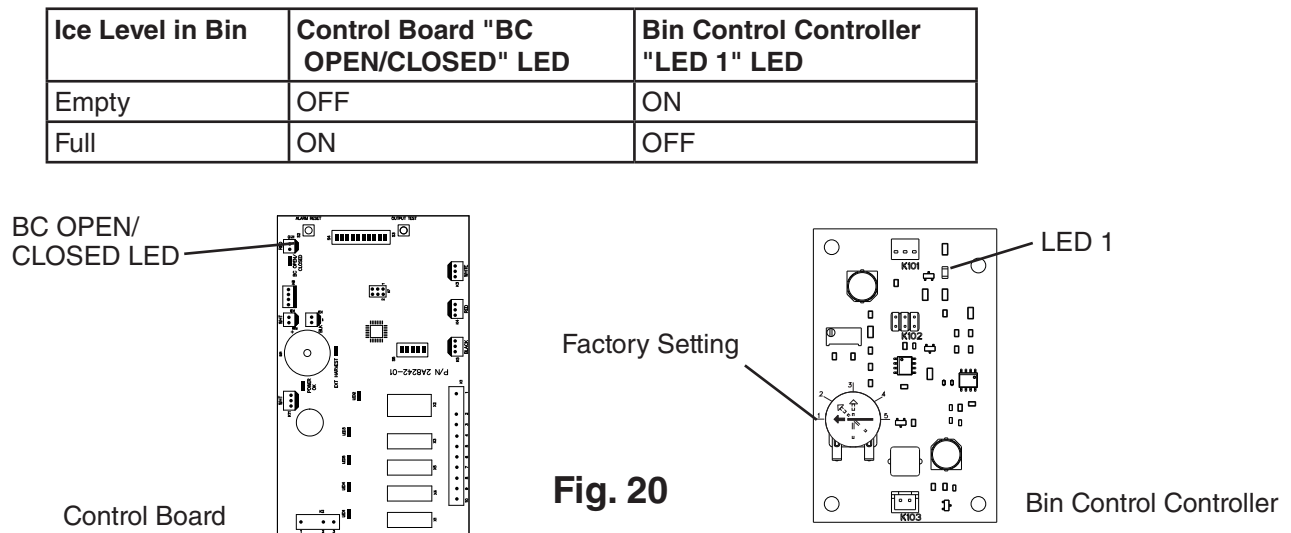


Fig. 19

- 3) Move the mode switch on the control box to the "ICE" position, then move the control switch to the "ON" position. Turn on the power supply, and allow the icemaker to operate.
- 4) Confirm the control board "BC OPEN/CLOSED" LED is off (bin empty) and the bin control controller "LED 1" LED is on (bin empty). See Fig. 20.



- 5) If the bin control controller LED 1 is off (indicating a full bin), the control board BC OPEN/CLOSED LED should be on (indicating a full bin). If so, correct any interference from the top kit or top kit riser (if applicable).
- 6) Move the control switch to the "OFF" position, wait 2 min., then move the control switch to the "ON" position. 1 min. fill cycle begins. Place an object 5" to 7" (127 to 178 mm) away from the bin control lens. See Fig. 21. 15 sec. later, the icemaker shuts down. Remove the object from the bin control lens. 30 sec. later, the icemaker restarts. For bin control shutdown times per cycle, see the table below.

Cycle at Bin Control Activation	Shutdown
1 min. Fill Cycle	15 sec. after activation.
Harvest Cycle	If engaged 15 sec. or longer, at the end of harvest cycle.
Freeze Cycle	15 sec. after activation if activated at least 15 sec. before the 5-min. short cycle protection timer terminates. Otherwise, at the end of the next harvest cycle.

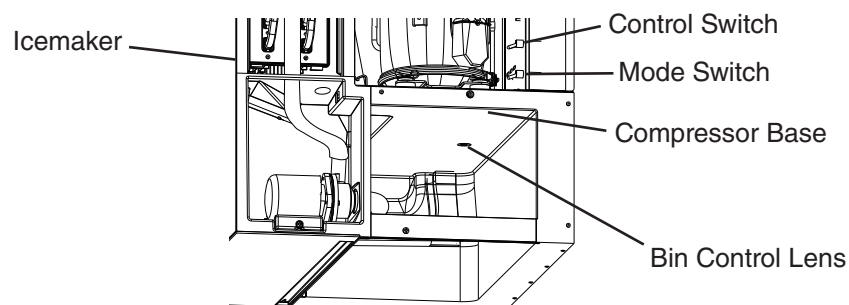


Fig. 21

- 7) Once the icemaker restarts, move the control switch to the "OFF" position, then turn off the power supply.
- 8) Return to step 10 in "I. Startup."

III. Maintenance

The appliance must be maintained in accordance with the instruction manual and labels provided. Consult with your local Hoshizaki Certified Service Representative about maintenance service.

WARNING

- Only qualified service technicians should service the appliance.
- To reduce the risk of electric shock, do not touch the control switch or mode switch with damp hands.
- Move the control switch to the "OFF" position and turn off the power supply before servicing. Lockout/Tagout to prevent the power supply from being turned back on inadvertently.
- **CHOKING HAZARD:** Ensure all components, fasteners, and thumbscrews are securely in place after any maintenance is done to the appliance. Make sure that none have fallen into the dispenser unit/ice storage bin.

A. Maintenance Schedule

The maintenance schedule below is a guideline. More frequent maintenance may be required depending on water quality, the appliance's environment, and local sanitation regulations.

Maintenance Schedule		
Frequency	Area	Task
Daily	Scoop	Clean the ice scoop using a neutral cleaner. Rinse thoroughly after cleaning.
Bi-Weekly	Air Filters	Inspect. Wash with warm water and neutral cleaner if dirty.
Monthly	External Water Filters	Check for proper pressure and change if necessary.
	Icemaker Exterior	Wipe down with a clean, soft cloth. Use a damp cloth containing a neutral cleaner to wipe off oil or dirt build up. Clean any chlorine staining (rust colored spots) using a non-abrasive cleanser.
	Underside of Icemaker and Top Kits; Bin Door and Snout	Wipe down with a clean cloth and warm water.
Yearly	Icemaker and Dispenser Unit/Ice Storage Bin	Clean and sanitize per the cleaning and sanitizing instructions provided in this manual. See "III.B. Cleaning and Sanitizing Instructions."
	Water Supply Inlet	Close the icemaker water supply line shut-off valve and drain the water system. Clean the water supply inlet screen.
	Condenser	Inspect. Clean if necessary by using a brush or vacuum cleaner. More frequent cleaning may be required depending on location.
	Water Hoses	Inspect the water hoses and clean/replace if necessary.

B. Cleaning and Sanitizing Instructions

The icemaker must be cleaned and sanitized at least once a year. More frequent cleaning and sanitizing may be required in some water conditions.

WARNING

- To prevent injury to individuals and damage to the icemaker, do not use ammonia type cleaners.
- Carefully follow any instructions provided with the bottles of cleaning and sanitizing solution.
- Always wear liquid-proof gloves and goggles to prevent the cleaning and sanitizing solutions from coming into contact with skin or eyes.
- Do not leave the icemaker unattended when panels are off.

NOTICE

To prevent damage to the water pump seal, do not leave the control switch in the "PUMP" position for extended periods when the water tank is empty.

Preparation

- 1) Remove the front panel, then move the control switch to the "OFF" position. Make sure the mode switch is in the "ICE" position. After 3 minutes, move the control switch to the "ON" position and replace the front panel.
- 2) Allow the appliance to run until the compressor energizes. Once the compressor energizes, allow the appliance to run for an additional 3 minutes, then remove the front panel. Move the control switch to the "OFF" position.
- 3) Remove all ice from the dispenser unit/ice storage bin. **WARNING! If on a dispenser unit, turn off the dispenser unit power supply after dispensing the ice.**

Cleaning

- 4) Move the mode switch to the "CLEAN" position, then move the control switch to the "ON" position (1 short beep occurs, then 3 seconds later 1 long beep occurs). Replace the front panel. The water tank drains and then fills.
- 5) When the control board starts beeping (2 beep sequence), remove the front panel. Move the control switch to the "OFF" position.
- 6) Remove the front insulation panel, then pour 10.4 fl. oz. (308 ml) of Hoshizaki "Scale Away" into the water tank. Replace the front insulation panel.
- 7) Move the control switch to the "ON" position (1 short beep occurs, then 3 seconds later 1 long beep occurs). Replace the front panel. To avoid excessive foaming in the water tank, there is a 1 minute delay before circulation begins. After approximately 30 minutes of circulation, the icemaker performs 3 rinse cycles.
- 8) When the control board starts beeping (5 beep sequence), remove the front panel. Move the control switch to the "OFF" position.
- 9) In bad or severe water conditions, turn off the power supply, then remove, clean (cleaning solution = 5 oz. Hoshizaki "Scale Away" per gallon of warm water), rinse, and replace the cube guide, float switch, water supply tubes, spray tubes, and spray guides; turn on the power supply when complete. Otherwise, continue to step 10.

Sanitizing

- 10) Confirm the mode switch is in the "CLEAN" position, then move the control switch to the "ON" position (1 short beep occurs, then 3 seconds later 1 long beep occurs).
Replace the front panel. The water tank drains and then fills.
- 11) When the control board starts beeping (2 beep sequence), remove the front panel.
Move the control switch to the "OFF" position.
- 12) Remove the front insulation panel, then pour 0.6 fl. oz. (18 ml) of an 8.25% sodium hypochlorite solution (chlorine bleach) into the water tank. Replace the front insulation panel.
IMPORTANT! Use regular bleach with no additives. Using a bleach with additives causes excessive foaming during sanitizing, reducing the effectiveness of sanitizing.
- 13) Move the control switch to the "ON" position (1 short beep occurs, then 3 seconds later 1 long beep occurs). Replace the front panel. To avoid excessive foaming in the water tank, there is a 1 minute delay before circulation begins. After approximately 30 minutes of circulation, the icemaker performs 3 rinse cycles.
- 14) When the control board starts beeping (5 beep sequence), remove the front panel.
Move the control switch to the "OFF" position.
- 15) Clean the dispenser unit/ice storage bin liner using a neutral cleaner. Rinse thoroughly after cleaning.
- 16) Move the mode switch to the "ICE" position, then move the control switch to the "ON" position. Note: If on a dispenser unit, turn on the dispenser unit power supply.
- 17) Replace all panels in their correct positions.

IV. Preparing the Appliance for Periods of Non-Use

NOTICE
• When storing the icemaker for an extended time or in sub-freezing temperatures, follow the instructions below to prevent damage. • To prevent damage to the water pump seal, do not leave the control switch in the "PUMP" position for extended periods when the water tank is empty.

When the icemaker is not used for two or three days under normal conditions, it is sufficient to move the control switch to the "OFF" position. When storing the icemaker for an extended time or in sub-freezing temperatures, follow the instructions below.

1. Remove the water from the icemaker water supply line:

- 1) Turn off the power supply, then remove the front panel.
- 2) Move the control switch to the "OFF" position.
- 3) Close the icemaker water supply line shut-off valve, then open the icemaker water supply line drain valve.
- 4) Allow the line to drain by gravity.
- 5) Attach a compressed air or carbon dioxide supply to the icemaker water supply line drain valve.
- 6) Move the mode switch to the "ICE" position, then move the control switch to the "ON" position.
- 7) Replace the front panel in its correct position, then turn on the power supply.
- 8) Blow the icemaker water supply line out using the compressed air or carbon dioxide supply.
- 9) Close the icemaker water supply line drain valve.

2. Drain the water tank:

- 1) Turn off the power supply, then remove the front panel.
- 2) Move the control switch to the "OFF" position.
- 3) Remove the base cover, then disconnect one end of the pump tubing to drain the water tank. See Fig. 17. After the water tank has drained, reconnect the pump tubing.
- 4) Remove all ice from the dispenser unit/ice storage bin. Clean the dispenser unit/ice storage bin liner using a neutral cleaner. Rinse thoroughly after cleaning.
- 5) Replace the base cover and the front panel in their correct positions.

3. On water-cooled models, remove the water from the water-cooled condenser:

- 1) Make sure the power supply is off, then remove the front, top, and right side panels.
- 2) Close the condenser water supply line shut-off valve. If connected to a closed loop system, also close the condenser return line shut-off valve.
- 3) Open the condenser water supply line drain valve. If connected to a closed loop system, also open the condenser return line drain valve.
- 4) Attach a compressed air or carbon dioxide supply to the condenser water supply line drain valve.
- 5) Open the water regulating valve by using a screwdriver to pry up on the spring retainer underneath the spring. While holding the valve open, blow out the condenser using the compressed air or carbon dioxide supply until water stops coming out.
- 6) Close the drain valve(s).
- 7) Replace the panels in their correct positions.

V. Disposal

The appliance contains refrigerant and must be disposed of in accordance with applicable national, state, and local codes and regulations. Refrigerant must be recovered by properly certified service personnel.

HOSHIZAKI AMERICA, INC.

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