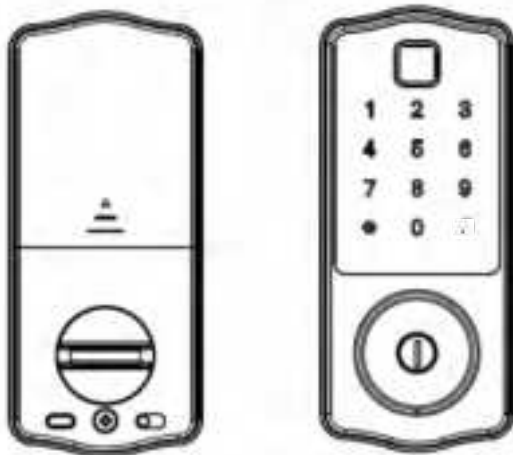# User Manual
for Smart Deadbolt

Thank you for your purchase. Please read this user manual
before operating your smart lock, and keep it for further reference.

Powered by **ISSAUG Smart Lock**

PREFACE

Please read this munual before installation.

Any question, please contact our customer service.

How Can i Get Tech Support?
E-mail: issauglock@gail.com

INSTALLATION VIDEO ON YOUTUBE OR AMAZON
How to install and program the smart lock?

https://www.youtube.com/@LOCKISSAUG/featured

Warm Notice

◎ If the lock cannot be added, (with power on)press the reset button
and enter the neciovation password: " 000 ⁞ "

◎ There are some differences between the left-side and right-side door.
Check your door orientation and set the appropriate orientation on
TTLock APP after installation.

LEFT HAND   RIGHT HAND
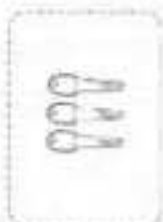
< 1 >

Exterior Assembly Interior Assembly Strike Pad Bolt

Strike Plate Backplate Physical Keys User Manual

IC Cards Inside Assembly/ Bolt/Strike
  Backplate Screws Screws

< 2 >

Step 1   Adjustable deadbolt length

If backset of door measures 2 3/4" (70mm), adjust latch by rotating face as shown.

| 2-3/8" (60mm) | 2-3/4" (70mm) |

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Installing the deadbolt, "up" is upward

'up' is upward

Affix with pointed screws

Step 2   Installing the front panel

Keep the pin of the cylinder vertical and insert the keypad into the latch.

< 4 >

Step 3 Installing the mounting plate

Keep the pin of the cylinder vertical and insert the keypad into the latch.

Step 4 Conect to the IC wire

Connect the IC wire to insde back panel and make it fully inserted

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Step 5   Install inside back panel

screw inside back panel to mounting plate （Demonstration of the right door）

Step 6   Install 4pcs AA batteries, screw back the battery cover

Remark: After installation completed, please check if the keypad light on
by touching the keypad, if not, please check the connection of the IC wire
or change new batteries.

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Step 7 Set openning direction on TTLock APP

Setting → Door openning direction → choose "Open to right" or "Open to left" → OK

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Notice: Anti-Lock FUNCTION & Motor Recovery

Anti-lock OFF

Anti-lock ON

Notice：when anti-lock is ON, only manager can unlock the door by TTLOCK APP, any other passcode or fingerprint can not unlock the door and recieve "security lock's on".

1. Button for lock and unlock
Notice: The motor will have an automatic recovery time, if you repeatedly press the button, please wait 3s for the motor to recover.
2. Thumb Turn Piece-manual lock & unlock

< 8 >

Notice: Auto lock and manual lock

Auto lock: set on the TTLock APP, and customize time

Manual lock: click the " 🔒 " on the keypad for 2-3 seconds, it will manual lock.

Note: After testing, it has been shown that a new lock requires debugging time, which is approximately 1-2 weeks. By using fingerprints and passwords to unlock and lock the lock, it will become better and better. Please do not worry about after-sales and return/replace issues. Issaug after-sales service will always be responsible

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SMART INSTRUCTION

Pairing Lock to Phone App

1.Download the App "TTLock"

Android Mobile Phone--Search "TTLock" from Google Play.
Apple Mobile Phone--please search "TTLock" from App Store.

2.Register and Login the Account

3.Match the Lock to the Application

When matching, follow the prompt steps of the program, you
need to touth the screen after installing the lock and installing
the battery, match the blue icon lock , and set the name for the
lock.

Note: If the smart lock is in a non-addable state, take off the
back lock and press the reset button and enter the
neciovational password: "000#", then add lock again(need to
be powered)

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4. Right Door/Left Door

Check your door, and choose the direction of the door, Open to right/Open to left.
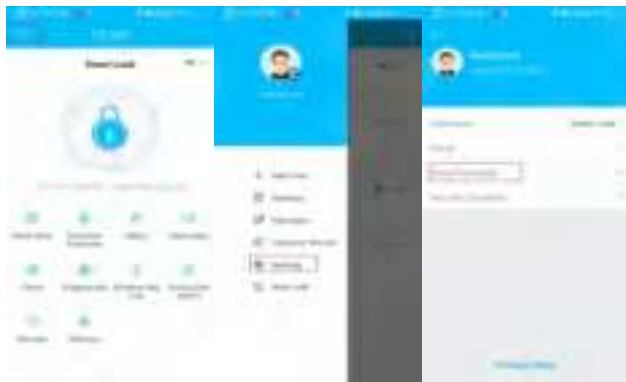

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TTLOCK App Operating

1. Account Information Change

When logging in "TTLock" App，you need set up an account contain account password.

Each account can be added with multiple smart device locks for management.

Once the smart lock is added, it will become the admin account for the lock.

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2. Lock/Unlock

Press for unlock, long press for lock.It requires your smart phone and Bluetooth lock to be within a certain range.

Note: If you want remote control,you need to connect to the Gateway.

3. Send ekey

You can add another account on the app.
This way your family can also control the Bluetooth lock via the app.
Support authorized users to Limit time, Permanent, One-time, Recurring control smart lock.

4. Generate Passcode

Generate or customize the pass-code of the Bluetooth lock. Generate or customize permanent, one-time, time-limited, recurring passcode.

Note: Generate the passcode to clear the passcode that Bluetooth lock stored by "Erase". Once used, in addition to the admin passcode, other passcode will be cleared.

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5. ekeys

Manage the authorized accounts in Send eKeys. Admin can clear eKey, reset eKey, send eKey etc.
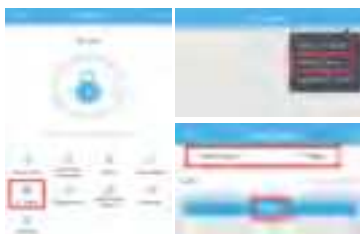
6. Passcodes

It records all passwords stored by the Bluetooth lock you had set. In addition, it can also reset, generate, upload passwords.

7. IC Cards

You can match two types of IC card: Permanent or Timed. Place the card against the card reader sensor on the smart Lock(keypad panel).
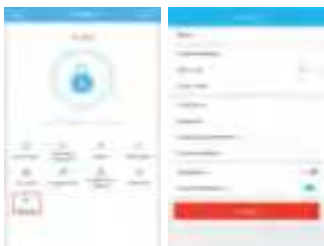
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8. Fingerprints

You will be required to Place and Remove your finger to the sensor several times please follow the prompts.

9. Records

It records the time and manner of the smart lock when someone opening or closing.
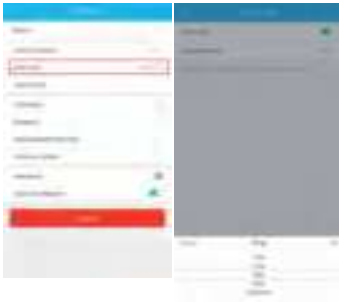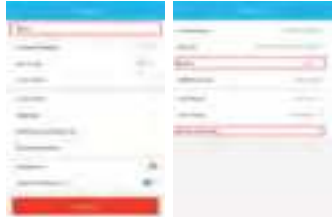Manage your Bluetooth lock safely and efficiently.

10. Settings

It have the function about the Bluetooth lock function setting, lock information setting, remote unlocking, auto-off time, lock sound, time proofread, record reading, etc.

< 15 >

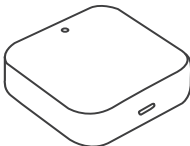You can find the information about the lock such as battery power, admin passcode.

Note:The admin passcode will not be cleared when erase passcode.

If you forget to lock your door often, you could to set " Auto Lock" .
Set the time for automatic locking in your needs, so you don't have to worry about security accidents due to being unlock.
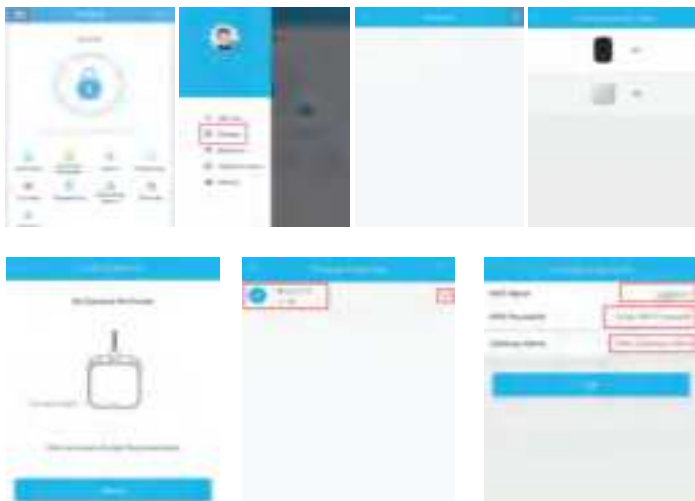
11. Remote Control

Remote control support needs an extra additional Wi-Fi Gateway. Match the gateway, smart phone, app then the smart lock can support remote control lock.
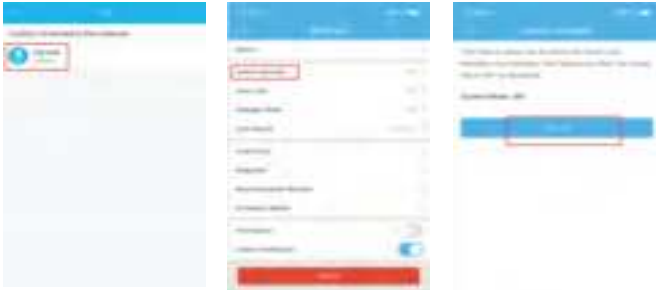
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MATCH the Wi-Fi GATEWAY to the APPLICATION

Remote Control and Alexa would support after matching the Wi-Fi Gateway. Click the button in the upper left corner of the page and enter relevant information as prompted to add a gateway to your account.
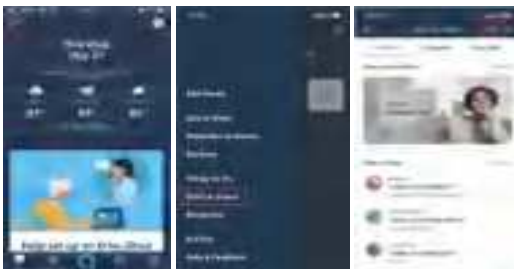
Note: When the smart phone app matches the smart lock or the gateway, it is necessary to enable Bluetooth and Wi-Fi. It can be successfully matched when your smart phone is close to the lock and the Gateway.
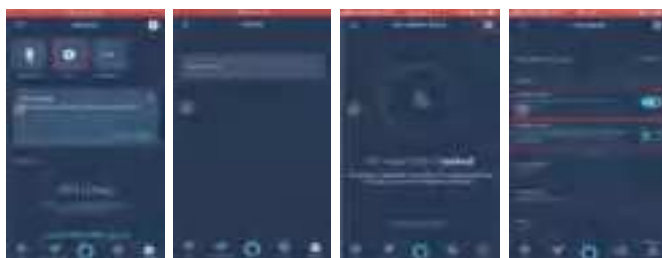
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MATCH the TTLOCK APP to the ALEXA APP

After setting up to the gateway, authorize the TTLock app in the Alexa app and log in to the TTLock account to enable remote unlock and voice remote unlock. Select "Skill & Games, input "TTLock" in the search bar, click "ENABLE TO USE". And input TTLock account and password to finish the authorization.
Note: If shows "Invalid Account and Password", please add "+1" at front of the account.

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Press locks option,choose the lock you paired. Click the icon in the upper right corner and slide the icon button of "unlock by app" and "unlock by vocie" .

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MATCH the SMART WATCH to the SMART LOCK

Apple watch

Android watch

Support Smart Watch (Apple watch or Android watch) lock/unlock.

It is supported that smart watch match to smart phone.

If the watch is connected to the phone, but it cannot search the "TTLock"   App.

Try to log in to the home page at your phone app, to refresh, and then check in the watch.

If all settings are normal but can't lock/unlock.

Opening the "TTLock" App in your phone to check if the key is in a normal state. Note:All the operations, your watch and mobile phone require a certain range, the mobile phone network and Bluetooth need to remain in a normal state.

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Warranty

You will be 100% satisfied. We provide a refund 60 days after purchase and 90 days to replace the product regardless of the issue. E-mail us with your order information to learn more.

Powered by Issaug Smart Home

Installation video