

Shark APEX™

DuoClean® PowerFins™ with
Self-Cleaning Brushroll Powered
Lift-Away® Upright Vacuum

OWNER'S GUIDE

duo clean POWERFINS™
with Self-Cleaning Brushroll

It's important to read this manual prior to using
your new product for the first time.



804106601

IMPORTANT SAFETY INSTRUCTIONS

HOUSEHOLD USE ONLY

To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
2. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
3. Use only identical replacement parts.
4. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
5. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
6. The use of an extension cord is **NOT** recommended.
7. This vacuum cleaner contains no serviceable parts.

USE WARNINGS

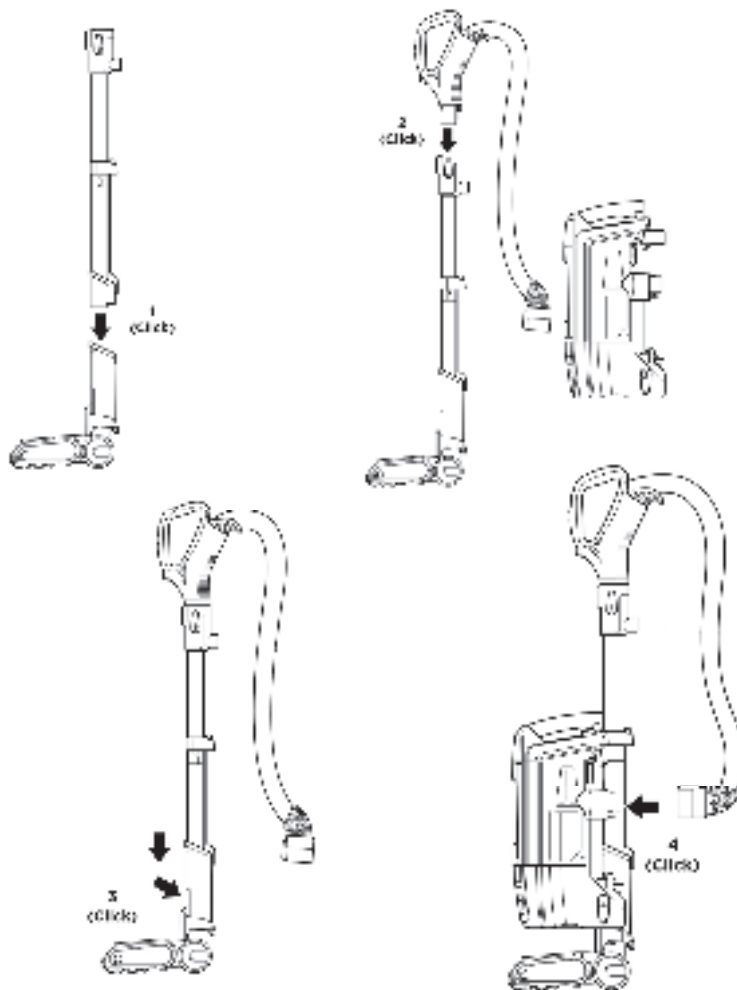
8. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used as a toy. Close supervision is necessary when used near children.
9. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
10. **DO NOT** handle a plug or vacuum cleaner with wet hands.
11. **DO NOT** use without filters in place.
12. Only use Shark® branded filters and accessories.
13. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
14. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
15. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the

vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.

16. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
17. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
18. Use extra care when cleaning on stairs.
19. **DO NOT** leave the vacuum cleaner unattended while plugged in.
20. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
21. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
22. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
23. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
24. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)

25. Turn off all controls before plugging in or unplugging the vacuum.
26. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
27. Clean wash with water only. Washing with cleaning chemicals could damage the unit.
28. During cleaning or routine maintenance, **DO NOT** put anything other than hair, fibers, or string wrapped around the brushroll.
29. Allow all filters to air dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
30. Make sure the dust cup and all filters are in place after routine maintenance.
31. If provided, secure the power cord around the two cord hooks during storage.

ASSEMBLY

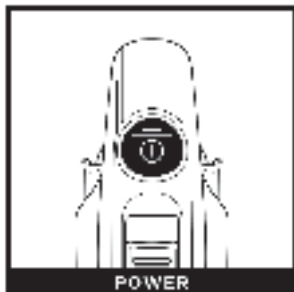


1. Insert Wand into Floor Nozzle.
2. Insert Handle into wand.
3. Attach Pod to wand.
4. Insert Hose into pod.

For proper operation, ensure all parts are firmly clicked into place.

WHOLE-HOME CLEANING

SETTINGS



Press power button to turn on vacuum. Please note the Brushroll will not spin unless the wand is retracted.



Choose the appropriate setting.

Thick Carpet & Area Rug Cleaning

Get a more selective to Thick Carpet/Area Rug for improved performance on thick pile carpet.

Carpet & Low Pile Cleaning

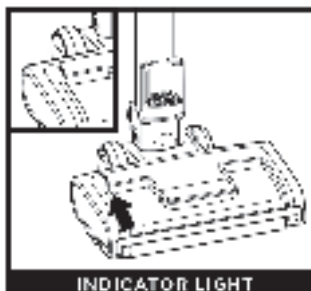
Get a more selective to Carpet & Low Pile to increase the speed of the brushroll and to help remove stubborn dirt and debris.

Hard Floor Cleaning

Get a more selective to Hard Floor.

NOTE: Accessories may vary depending on the model. Refer to quick guide, if available. The images shown here are for illustrative purposes only and may be subject to change.

BRUSHROLL INDICATOR LIGHT



NOTE: Brushroll is on in all modes.

WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

Solid Green: The brushrolls are spinning and working as they should.

Solid Red: There is a jam in the brushroll area. Turn your vacuum off and remove any blockage in the nozzle.

Flashing Red: The motor and floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockage. Let the vacuum cool down for at least 60 minutes before restarting. See "Troubleshooting" section for more information.

Flashing Green: The vacuum is operating in an environment that is either too hot or too cold. The vacuum will only function properly in temperatures ranging from 42°F (5°C) to 104°F (40°C). Turn the vacuum off, and adjust the room temperature. Once the temperatures are less than the operating range, turn the vacuum back on.

NOTE: For deep cleaning, use APEX™ Cool (embedded dirt) cup. Please refer to General Use Pile for particularly stubborn stains such as moving onto the Carpet & Low Pile mode.

WHOLE-HOME CLEANING

CLEANING MODES

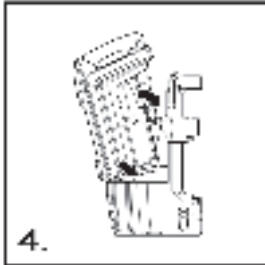
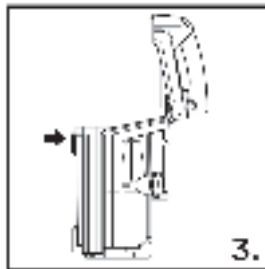
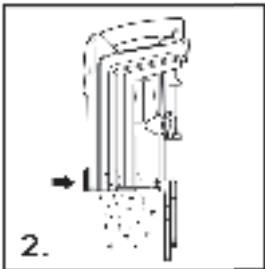
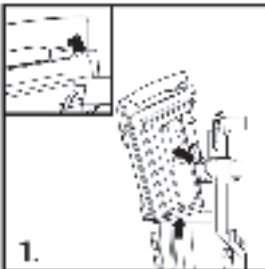


1. To engage brushroll, turn on power, then step on floor nozzle and tilt handle back.
2. Press the Handle button to detach the handle from the wand.
3. Press the Wand Release button to detach the wand from the pod.
4. Press the Lift-Away button to detach the pod from the floor nozzle.
5. With pod removed, press the Handle button to detach the handle from the wand.
6. With pod removed, press the Wand Release button to detach the wand from the floor nozzle.

NOTE: All accessories are compatible with both the wand and the handle.

SAVE THESE INSTRUCTIONS

EMPTYING THE DUST CUP



1. To remove Dust Cup, first slide up the dust cup release button above the dust cup, and lift handle.

2. To empty debris into bin, press power release button and bottom of dust cup will drop down.

3. To remove collected debris from Unit Screen, press top release button and lift handle to access screen. Gently brush Unit Screen to clean.

4. To re-install, place bottom of dust cup into pod and then fit the dust cup until it clicks into place.

IMPORTANT: Unplug the power cord before performing any maintenance.

CLEANING AND REPLACING THE FILTERS

CLEANING FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power.

To prevent damage from cleaning chemicals, rinse filters with cold water only. Allow all filters to air dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into clean ports.

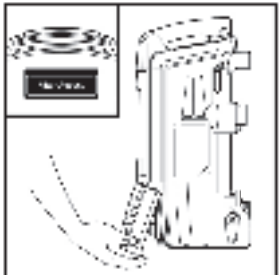
IMPORTANT: DO NOT use soap when cleaning the filters.

CLEAN PRE-MOTOR FILTERS EVERY 3 MONTHS



Pre-Motor (Foam and Felt):
With the dust cup removed, take out the foam and felt filters and rinse them with water. Tap loose dirt off filters between washes as needed.

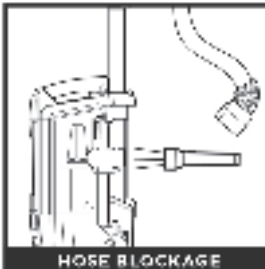
CLEAN HEPA FILTER EVERY YEAR



Post-Motor (HEPA):
To access the HEPA filter, press the button under the filter cover and lift off the cover. Pull out the HEPA filter and clean it with water only. Allow the filter to air-dry completely before reinstalling.

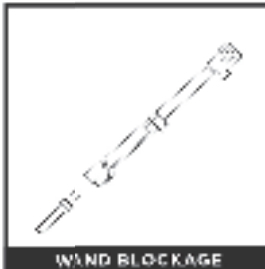
NOTE: The pre-motor filter needs to be replaced every 2-3 years. The post-motor filter should be replaced every 1 year.

CHECKING FOR BLOCKAGES



HOSE BLOCKAGE

Detach hose from vacuum pod, and check hose for opening or blockage at pod or blockage.



WAND BLOCKAGE

Detach wand from floor nozzle and handle, and check both ends for blockage.



POD BLOCKAGE

Detach wand from floor nozzle, tilt handle head back, and check opening for blockage.



HANDLE/HOSE BLOCKAGE

Detach handle from wand and hose from the vacuum pod, and check openings for blockages.



NOZZLE HOSE BLOCKAGE

To access the nozzle hose, use the hook on the bottom of the nozzle. With a coin, turn the hook counterclockwise, then fit the nozzle and clear any blockages.

MAINTENANCE

NOZZLE MAINTENANCE

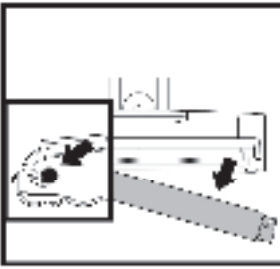
SELF-CLEANING BRUSHROLL

If any hair is wrapped around the brushroll, continue vacuuming using Carpet/Low Pile mode on a bare floor surface, a low pile carpet, or a small area rug. This will allow the self-cleaning brushroll to remove the hair wrap and send it to the dust cup.

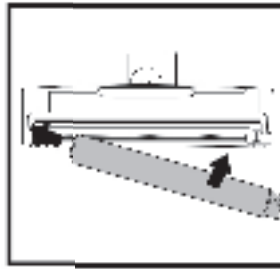
If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.

If some fibers remain wrapped around the brushroll after continued use, clean them from the brushroll.

CLEANING THE SOFT ROLLER

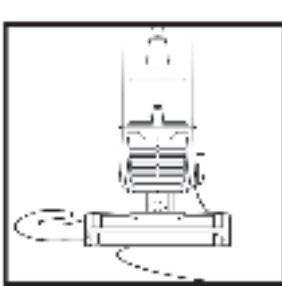


Slide the Soft Roller access button forward to release the Soft Roller.



Hand wash the Soft Roller as needed. Use only water and allow it to air-dry completely for at least 24 hours. Reinsert the Soft Roller in the front of the nozzle until it clicks into place.

CORD MAINTENANCE



- DO NOT** cut or carry vacuum cleaner by the cord or use cord as a handle.
- DO NOT** unplug by pulling on the cord. Grasp the plug, not the cord.
- DO NOT** drape the cord on the cord.
- DO NOT** pull the cord around sharp corners.
- DO NOT** leave the cord near heated surfaces.

To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.

TROUBLESHOOTING

Power cord caught in brushroll or floor nozzle.

- To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.
- Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before unplugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks.

Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found. See Checking for Blockages section for more information.
- Few long, stringy or carpet fibers are wrapped around the brushroll. Set aside cleaning time to allow the self-cleaning brushroll to remove them. If some hair or fibers remain wrapped around brushroll after continued use, carefully remove them. See Cleaning the Brushroll section for more information.

Vacuum lifts area rugs.

- Make sure Surface Selector switch is set to Thick Carpet & Area Rug Cleaning.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

Brushrolls do not spin.

- If the Brushroll Indicator light turns red, immediately turn off and unplug the vacuum. Remove wand and wand from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on power.
- With the power on, release the handle, which will automatically turn on the brushrolls.

Vacuum turns off on its own or Indicator light flashes red.

If your vacuum overheats, the thermostat will automatically turn off the motor. Perform the following steps to restart:

- Turn vacuum off and unplug it.
- Empty dust cup and clean filters. See Emptying the Dust Cup and Cleaning the Filters section for more information.
- Check for blockages in hose, wand, floor nozzle, accessories, and inlet openings.
- Allow unit to cool for a minimum of 60 minutes.
- Plug in vacuum and turn it on.

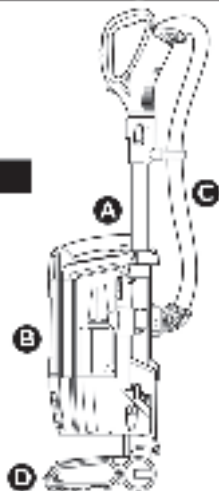
Please be sure to read the enclosed Shark® Owner's Guide prior to using your unit.

Shark

QUICK START GUIDE

WHAT'S INSIDE

- A** Wand
- B** Vacuum Pod
- C** Handle & Hose
- D** Floor Nozzle
- E** Pet Multi-Tool
- F** Crevice Tool



NOTE: The images shown here are for illustrative purpose only and may vary.



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