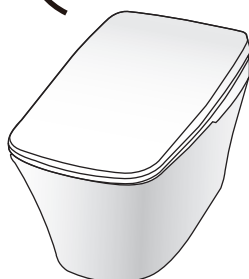




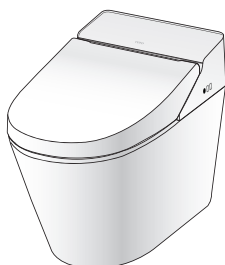
Please go to the link below for any **customer support and register the product.**

Veuillez accéder au lien ci-dessous pour contacter le **service client et enregistrer le produit.**

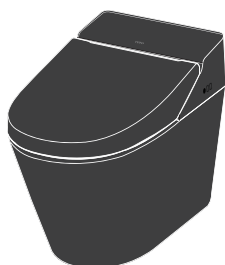
<https://vovo-us.com/pages/support-collection>



- **TCB 9100GA**
- **TCB 9100WA**
- **TCB 9100G**
- **TCB 9100W**



- **TCB 8200SA**
- **TCB 8200S**



- **TCB 8200SA (Black)**
- **TCB 8200S (Black)**

Contents

Preparation

Important safety instructions	2
Cautions for Safety	4
Grounding instructions	6
Name of Parts	8

Installation method

Installation method	10
Preparation and Check before Use	13

How to use

Proper Usage	15
Remote Control	16
How to use	22

Others

Maintenance	25
FAQ	26
Troubleshooting	27
Customer Support	32
Specifications	33
Warranty	34
VOVO Warranty	35

To Our Customers

- Thank you for choosing VOVO bidet.
- For your own safety, please read this user manual carefully.
- Please refer to this manual if you have any questions while in use.
- We are not responsible for the accidents from the user's negligence.
- Product warranty is included in this manual. Be careful not to lose it.



IMPORTANT SAFETY INSTRUCTIONS

When using electric appliances, especially when children are present, basic safety precautions should always be followed, including the following

READ ALL INSTRUCTIONS BEFORE USING

DANGER - As with most electric appliances, electrical parts are electrically live even when switch is off. To reduce the risk of death by electric shock:

1. Do not use while bathing
2. Do not place or store appliance when it can fall or be pulled into a tub or sink
3. Do not place in or drop into water or other liquid.
4. If an appliance falls into water, unplug it immediately. Do not reach into the water.

WARNING - To reduce the risk of burns, electrocution, fire or injury to persons

1. Close supervision is necessary when this appliance is used by, on, or near children
2. Use this appliance only for its intended use as described in this manual. Do not use attachment not recommended by the manufacturer.
3. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or it has been dropped, damaged, or dropped into water. Return the appliance to a service center for examination and repair.
4. Keep the cord away from heated surfaces. Do not wrap the cord around the appliance.
5. Never block the air openings of the appliance or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
6. Never use while sleeping
7. Never drop or insert any object into any opening or hose.
8. Do not use outdoors or operate where aerosol (Spray) products are being used or where oxygen is being administered.
9. Do not use an extension cord with this appliance.
10. Use this appliance only for household use
11. Connect this product to a properly grounded outlet only. See Grounding Instructions.

SAVE THESE INSTRUCTIONS



CONSIGNES DE SÉCURITÉ IMPORTANTES

Lors de l'utilisation d'appareils électriques, en particulier lorsque des enfants sont présents, des précautions de sécurité de base doivent toujours être suivies, y compris les suivantes

LISEZ TOUTES LES INSTRUCTIONS AVANT L'UTILISATION

DANGER - comme pour la plupart des appareils électriques, les pièces électriques sont électriquement actives même lorsque l'interrupteur est éteint.

Pour réduire le risque de décès par électrocution:

1. Ne pas utiliser pendant le bain.
2. Ne pas placer ni ranger l'appareil électrique dans un endroit où il peut tomber ou être tiré dans une baignoire ou un évier.
3. Ne pas placer ou le déposer dans l'eau ou autre liquide.
4. Si un appareil tombe dans l'eau, débranchez-le immédiatement. Éviter de toucher l'eau.

ATTENTION - Pour réduire le risque de brûlures, d'électrocution, d'incendie ou de blessure pour les personnes.

1. Une surveillance étroite est nécessaire lorsque cet appareil est utilisé par, sur ou près des enfants ou de personnes invalides.
2. Utilisez l'appareil uniquement pour l'utilisation prévue, comme décrit dans ce manuel.
N'utilisez pas des pièces jointes non recommandée par le fabricant.
3. N'utilisez jamais cet appareil s'il a un cordon ou une fiche endommagée, s'il ne fonctionne pas correctement, ou il a tombé, endommagé ou tombé dans l'eau. Renvoyer l'appareil à un centre de service pour examen et réparation.
4. Gardez le cordon loin des surfaces chaudes. Ne pas enrouler le cordon autour de l'appareil.
5. Ne jamais bloquer les ouvertures d'air de l'appareil ou le placer sur une surface douce, comme un lit ou un divan, où les ouvertures d'air peuvent être bloquées. Gardez les ouvertures d'air exemptes de peluches, de cheveux et autres.
6. Ne jamais l'utiliser en dormant.
7. Ne le faites pas tomber ou insérez un objet dans une ouverture ou un tuyau.
8. Ne pas l'utiliser à l'extérieur ou l'opérer dans un endroit où des produits en aérosol sont pulvérisés ou de l'oxygène est administré.
9. N'utilisez pas de rallonge avec cet appareil.
10. Utilisez cet appareil uniquement pour l'usage domestique.
11. Connectez ce produit à une prise de courant correctement mise à la terre uniquement. Voir les instructions de mise à la terre.

CONSERVER CES INSTRUCTIONS

Cautions for Safety

Read all instructions before installation and use.

This manual contains important precautions and operating instructions for your own safety.



Danger The following points indicate an imminently hazardous situation which, if not avoided, will result in death or serious injury.

This is an electric appliance. Do not install the product in a place where the product is exposed to splash of water or humidity such as dew formation. When installing the product in the bathroom with bathtub, install ventilator to facilitate ventilation.



Prohibited



Do not use damaged cord, plug, consent and do not connect power while no water supply.

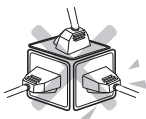
— It can cause short circuit, fire or electric shock.



Handle power cord carefully and do not bend or pull it forcibly.

— It can cause fire or electric shock.

— It can cause water leakage from the main body of piping.



Do not use loose or unstable outlet and do not exceed the rated voltage of the outlet or the distributor.

— It can cause fire or electric shock.



Do not step on, shock, or place heavy objects on the seat, cover, or main body.

— You can hurt yourself.

— It can cause breakage or damage.

— It can cause water leakage through broken toilet.



Do not spray water



Do not splash water or detergent on the main body or power plug.

— It can cause fire or electric shock.



Wet hand prohibited



Do not touch the power cord with wet hands.

— It can cause electric shock.



Fire prohibited



Do not place fire such as cigarette near the product.

— It can cause fire, electric shock or injury.



Do not disassemble



Do not open the product to repair or remodel.

Only qualified service person should service this product.

— It can cause fire, electric shock or malfunction.



Grounding

■ **Make sure the product is properly grounded.**

— If the product is not grounded, it can cause electric shock or electric leakage.

— For grounding work, consult an electric technician nearby.



**Observe
strictly**



Do not use damaged cord, plug, consent and do not connect power while no water supply.

— It can cause short circuit, fire or electric shock.



When installing the strainer, connect it tightly.

— Otherwise, it can cause water leakage.

— When water leaks, close the shutoff valve to stop water supply.
(Turn the valve clockwise with screwdriver.)



Do not place hand or clothes on the warm air outlet.

— It can cause burn, electric shock or fire.



Unplug the main power cable when you fix it.

— It can cause electric shock.

■ **Do not use industrial water or graywater for water supply.**

— It can cause dermatitis.

— It can cause malfunction because of pollutant in water.



Warning

The following points indicate dangerous situations where the user could suffer or sustain material damages if this product is used incorrectly.

Do not use for other purposes than reported in this manual.



Prohibited



Do not throw in anything else in the toilet except toilet paper.

— Toilet can be clogged and it can cause the backflow of wastewater.
— Be careful not to drop anything into the toilet bowl.



**Observe
strictly**



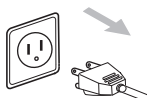
Make sure urine doesn't splash on to the nozzle and outlet of air vent.

— It can cause stinky odor and malfunction.



**When cleaning, use mild detergent with soft cloth and do not use the following
(bathroom detergent, household detergent, benzene, paint thinner, nylon scrubber)**

— It can cause breakage.



Unplug the main power cable when not using the product for a long time.

— It can cause malfunction.

■ **There is concern in minor burns with heated seat.**

■ **Anti-burning system will operate when the user is sitting on the seat for a long time.**

■ **Turn off the seat temperature when the user is sitting on the seat for a long time.**

■ **Turn off the seat temperature and dry temperature in the following cases.**

— Children, Seniors, and People who can't control the product.

— Patients and disabled people.

— People who take sleeping pills or medicine.

— People who are drunk or exhausted.

GROUNDING INSTRUCTIONS

1. This product should be grounded. In the event of an electrical short circuit, grounding reduce the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

DANGER - Improper use of the grounding plug can result in a risk of electric shock

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

2. This product is for use on a nominal 120 V circuit, and has a grounding plug that looks like the plug illustrated in sketch A in Figure 1. A temporary adapter, which looks like the adapter illustrated in sketches B and C, may be used to connect this plug to a 2-pole receptacle as shown in sketch B if a properly grounded outlet is no available. The temporary adapter should be used only until a properly grounded outlet (sketch A) can be installed by a qualified electrician. The green colored rigid ear, lug, and the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by the screw.
3. If it is necessary to use an extension cord, use only a three wire extension cord that has a three-blade grounding plug, and a three-slot receptacle that will accept the plug on the product. Replace or repair a damaged cord.
4. This product is factory equipped with a specific electronic cord and plug to permit connection to a proper electronic circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided - if it will not fit the outlet, have the proper outlet installed by a qualified electrician, if the product must be reconnected for use on a different type of electronic circuit, the reconnection should be made by qualified service personnel.

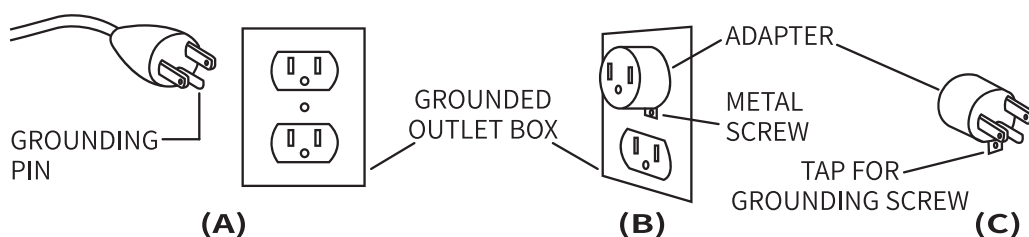


Figure 1.

Instructions de mise à la terre

1. Ce produit doit être mis à la terre. En cas de court-circuit électrique, la mise à la terre réduit le risque de choc électrique en fournissant un fil d'échappement pour le courant électrique. Ce produit est équipé d'un cordon ayant un fil de mise à la terre avec une fiche de mise à la terre. La fiche doit être branchée sur une prise correctement installée et mise à la terre.

DANGER - L'utilisation incorrecte de la fiche de mise à la terre peut entraîner un risque de choc électrique.

Si une réparation ou le remplacement du cordon ou de la fiche est nécessaire, ne connectez pas le fil de mise à la terre sur une borne à plat. Le fil avec l'isolant ayant une surface extérieure en vert avec ou sans rayons jaunes est le fil de mise à la terre.

Vérifiez auprès d'un électricien ou d'un technicien qualifié si les instructions de mise à la terre ne sont pas complètement comprises, ou si vous avez des doutes quant à savoir si le produit est correctement mis à la terre.

2. Ce produit est destiné à être utilisé sur un circuit nominal de 120 V et possède une fiche de mise à la terre qui ressemble à la fiche illustrée dans le croquis A de la Figure 1. Un adaptateur temporaire, qui ressemble à l'adaptateur illustré dans les croquis B et C, peut être utilisé pour connecter cette fiche à un réceptacle à 2 pôles comme indiqué dans le croquis B si une prise de courant correctement mise à la terre n'est pas disponible. L'adaptateur temporaire doit être utilisé uniquement jusqu'à ce qu'une prise de courant correctement mise à la terre (croquis A) puisse être installée par un électricien qualifié. L'oreille (La languette) rigide de couleur verte, le crochet, et les autres éléments similaires qui s'étendent de l'adaptateur doivent être connectés à un sol permanent tel qu'un couvercle de la boîte de sortie correctement mis à la terre. Chaque fois que l'adaptateur est utilisé, il doit être maintenu en place par une vis.
3. S'il est nécessaire d'utiliser une rallonge, utilisez uniquement un cordon de rallonge à trois fils doté d'une fiche de mise à la terre à trois lames et une prise à trois logements qui acceptera la fiche du produit. Remplacez ou réparez un cordon endommagé.
4. Ce produit est équipé en usine d'un cordon électronique spécifique et d'une prise pour permettre la connexion à un circuit électronique approprié. Assurez-vous que le produit est connecté à une prise de courant ayant la même configuration que la fiche. Aucun adaptateur ne doit être utilisé avec ce produit. Ne modifiez pas la fiche fournie - si elle ne correspond pas à la sortie, installez la prise appropriée par un électricien qualifié, si le produit doit être reconnecté pour une utilisation sur un autre type de circuit électronique, la reconnexion doit être faite par un personnel qualifié.

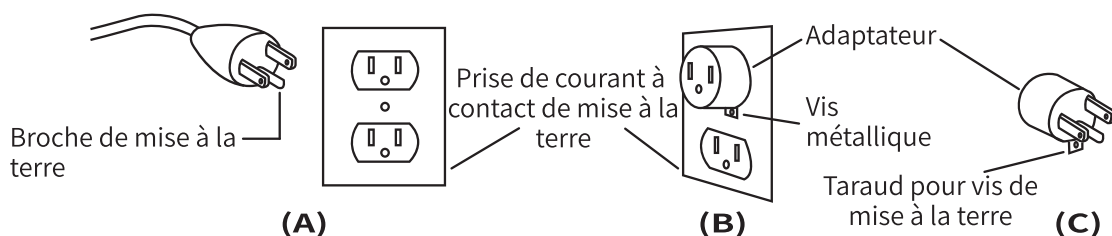
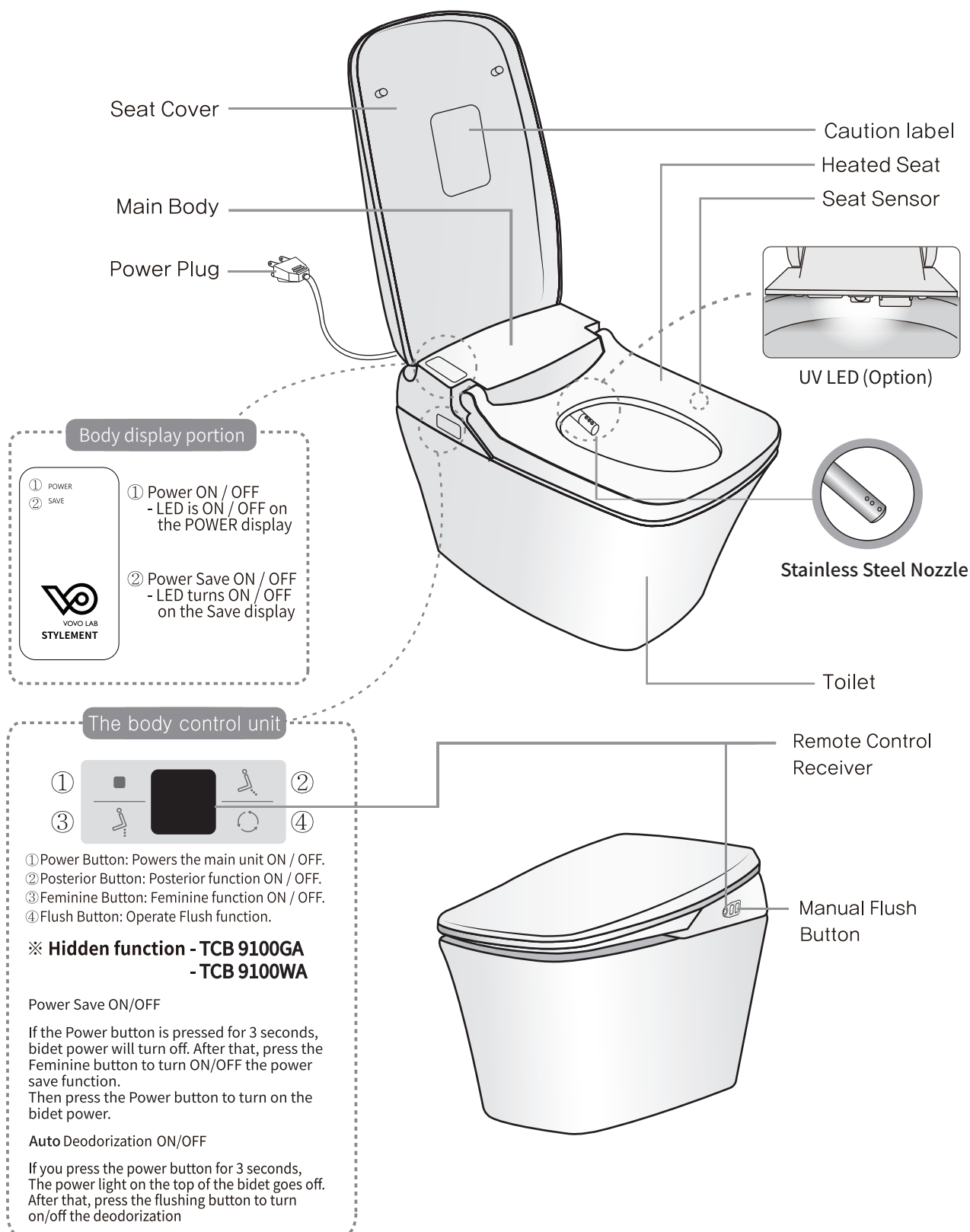


Figure 1.

Names of Parts

- TCB 9100GA / TCB 9100WA
- TCB 9100G / TCB 9100W



Names of Parts

- TCB 8200SA / TCB 8200SA (Black)

- TCB 8200S / TCB 8200S (Black)

Seat Cover

Main Body

Power Plug

Body display portion

VOVO ■ POWER ■ SAVE

POWER

: LED is ON / OFF on the POWER display

POWER SAVE

: LED turns ON / OFF on the Save display

The body control unit



① ② ③

① Power button : Push the power button for 3 seconds to turn ON / OFF

② Posterior button: Posterior Function ON / OFF

③ Flush button : Flush button Operation

※ **Hidden function - TCB 8200SA**
- TCB 8200SA (Black)

Power Save ON/OFF

If the Power button is pressed for 3 seconds, bidet power will turn off. After that, press the Feminine button to turn ON/OFF the power save function.
Then press the Power button to turn on the bidet power.

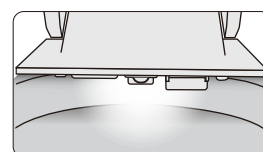
Auto Deodorization ON/OFF

If you press the power button for 3 seconds, The power light on the top of the bidet goes off. After that, press the flushing button to turn on/off the deodorization

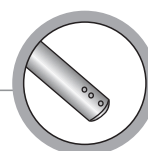
Caution label

Heated Seat

Seat Sensor



UV LED



Stainless Steel Nozzle

Toilet

Remote Control Receiver

Manual Flush Button



Installation Method

• The below images may be different with the actual products.

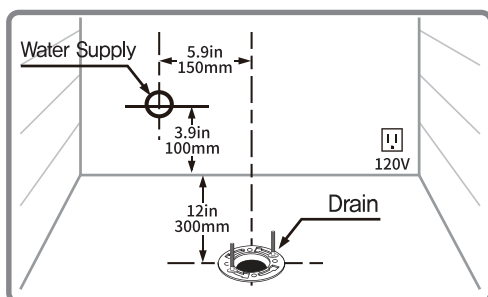


Please plug in the power only after completing all installation and opening the water valve.

1 Cautions before Installation (This may differ from the product specification.)

- ① Installation • Secure enough installation space in the bathroom and check whether it disturbs the bathroom door.
- Space**

Floor
Drain
installation
space



- Secure water outlet at least 100mm away from the floor.
- It can cause the discoloration of wall.

* If you have shorter rough in than 11", you can use an offset flange for installation.

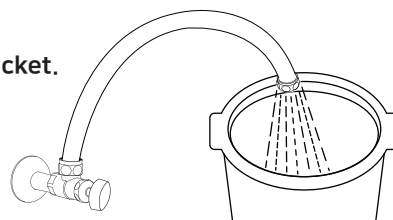
Water Pressure

1. Minimum 1.5 kgf/cm² (STATIC 40PSI) water pressure is required.
If the pressure is not secured, please be aware that the flushing may not work properly to discharge the dirt.
2. Even if other modifiers are used at the same time, it still requires more than the minimum required water pressure. The maximum water pressure is 7.5 kgf/cm² (STATIC 75PSI).

※ Extract bad water before install

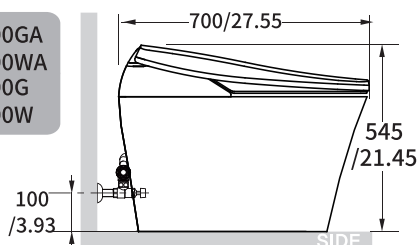
1. Direct the supply hose end into a 3 gal (11.4 ℓ) or larger bucket.
2. Make sure that the supply stop can provide a minimum of 1.0gal(3.7 ℓ) or more in 10 seconds.
3. Shut off the water supply.

Proceed to next step 



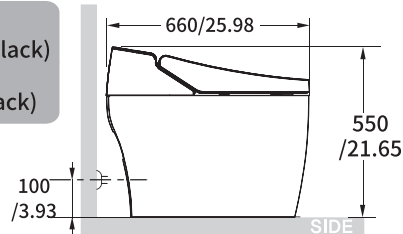
2 Drawing for Installation (unit : mm / in)

TCB 9100GA
TCB 9100WA
TCB 9100G
TCB 9100W



415 x 700 x 545mm / 16.33 x 27.55 x 21.45 in

TCB 8200SA
TCB 8200SA (Black)
TCB 8200S
TCB 8200S (Black)



390 x 660 x 550mm / 15.35 x 25.98 x 21.65 in

3 FAQ

Q : What is electrical requirements? Is it energy efficient?

A : 6~10 Amps at 120V, 60 Hz is necessary for this item.

A separate circuit breaker is recommended.

It has a power save mode which uses least amount of energy.

Q : Power save LED light is keep flashing. (Turned off and on)

A : Please open the valve, please check the water has entered to the bidet. If it still flashes, please try reset.

(Unplug the cord and plug it back after 30 seconds)

Q : How long is the cord?

A : 4ft (1.2m).

4 Installation Accessories



Remote control
Each product may use a different remote controller.



Wall Mount



Wax Ring



AA Batteries (x3)



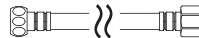
Screws (x2)



Anchors (x2)



Conversion Nut



Water Hose
(1" x 1/2")

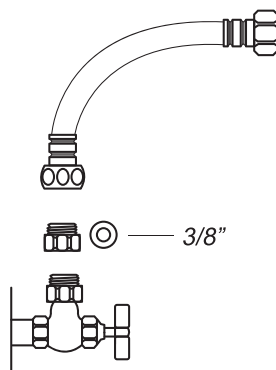
5 Installation (This may differ from the product specification.)

① Installation Accessories

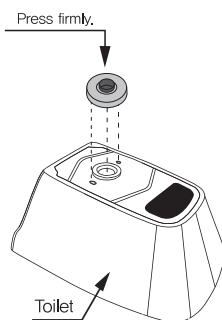
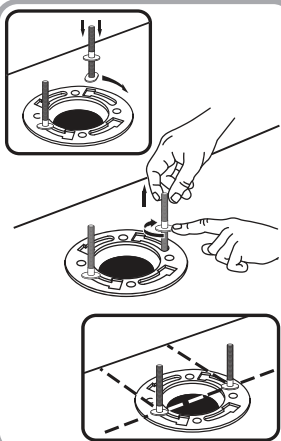
- Attach the provided water hose to your water shutoff valve.

**You may need to use the included conversion nut to fit your water shutoff valve.*

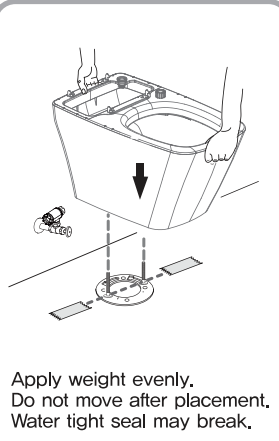
Simply screw the conversion nut into the 1/2" side of the hose before connecting it to your water shutoff valve.



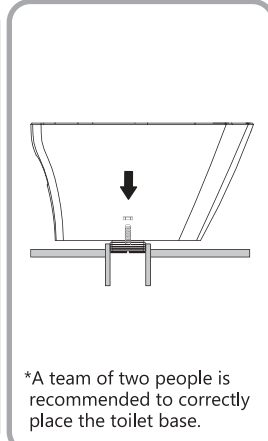
② How to install the Ceramic



Toilet

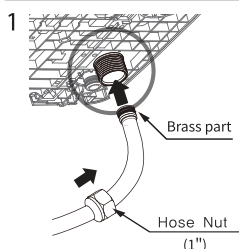


Apply weight evenly.
Do not move after placement.
Water tight seal may break.

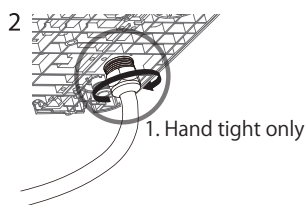


*A team of two people is recommended to correctly place the toilet base.

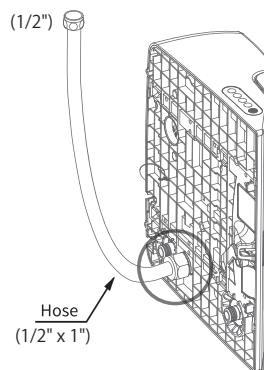
③ Connect Hose



1. Insert the brass part to the flushing outlet first.

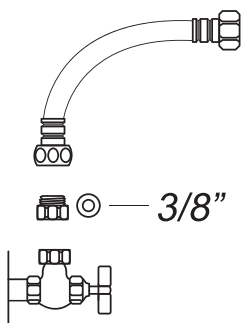
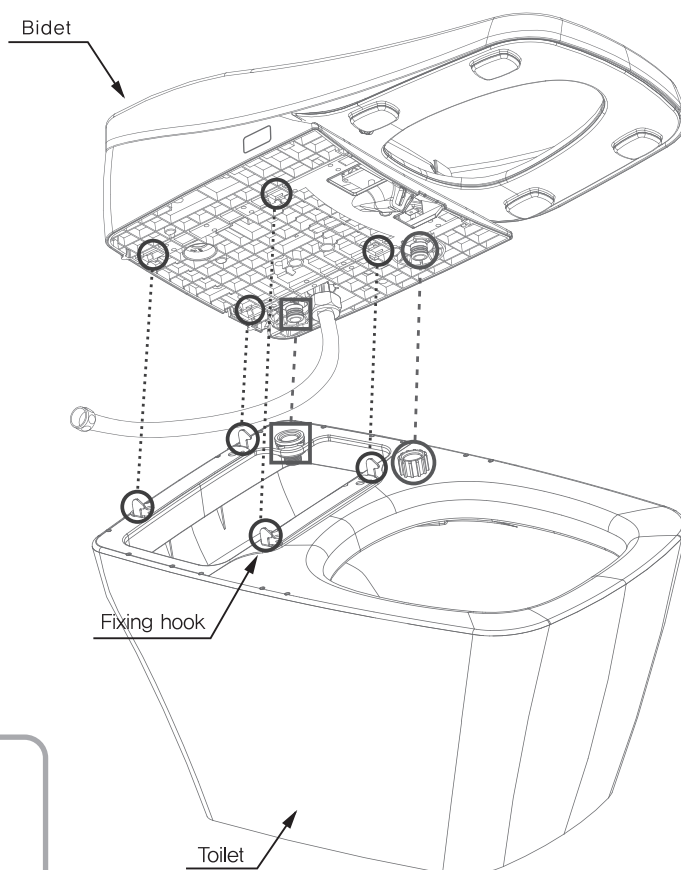
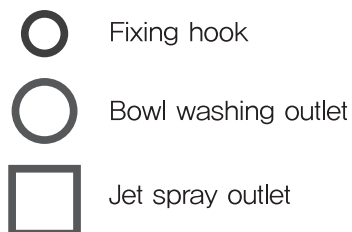


2. Turn the nut clockwise to tighten the hose.

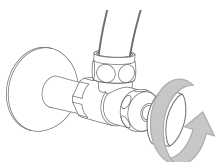


④ Connect Bidet to Toilet

1. Assemble the toilet with bidet, jet spray outlet and bowl washing outlet.
2. Insert the hose into the filter.
3. Insert bidet's fixing hook onto the toilet's fixing hook until it "clicks".



⑤ Open the water valve



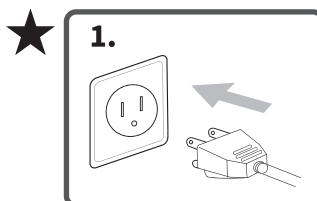
※ The water may overflow out of the rim when cleaning the bowl in the region with high water pressure.

Using a screwdriver, turn the shutoff valve clockwise to reduce the water pressure.

★ ★ Please plug in the power only after completing all installation and opening the water valve.

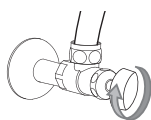
⑥ Connect Power

1. Insert the power plug into the outlet



2. Press the flush button
- Water will fill the ceramic bowl.

2.



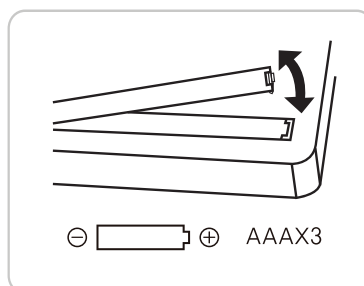
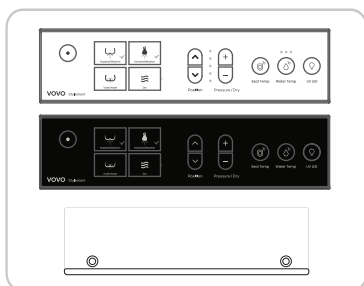
Turn the shutoff valve clockwise.



Preparation and Check Before Use

Preparation

1 Place the battery into the remote control



Advice 1

- ① Hold it on both sides and lift up.
- ② Open the battery cover on the back.
- ③ Put 3 AAA batteries in order. (Included)
- ④ Close the cover

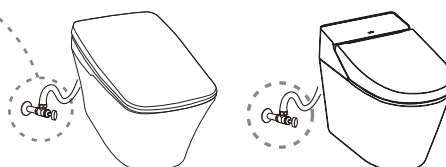
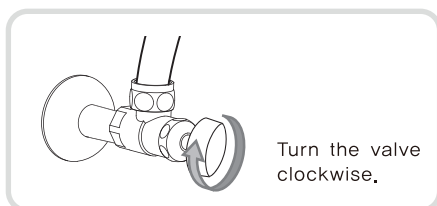
About the battery

● Observe the following to prevent breakage or leakage of fluid.

- Use the same type of batteries when to replace old batteries
- Remove batteries when not used for a long time.
- Do not use rechargeable batteries

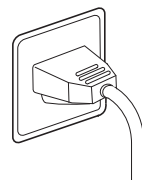
Sometimes the settings (temperature, auto flush) are initialized after replacing batteries. Configure the settings again.

2 Adjust water flow with the shutoff valve



If the water pressure is too high,
water may splash or overflow when flushing the toilet.
Turn the water shutoff valve clockwise to reduce pressure.

3 Check if the power plug is connected



Advice 1 Turn off the power Power on the main body when replacing batteries or cleaning the product.

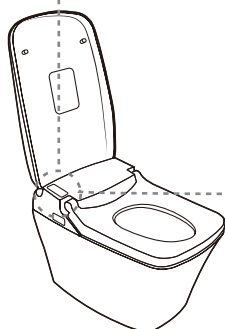
Check

4 Check the display panel

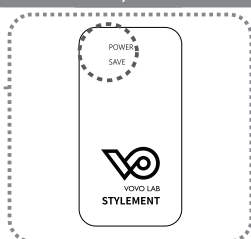
- Is the operation lamp on?

If not, press and hold the POWER/STOP button for 3 seconds to turn on the power.

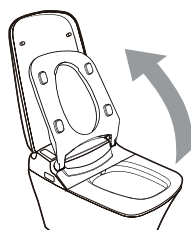
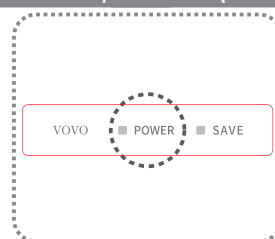
- After plugging in the power plug, check that the power display panel is on.



TCB 9100GA / TCB 9100WA
TCB 9100G / TCB 9100W



TCB 8200SA / TCB 8200SA (Black)
TCB 8200S / TCB 8200S (Black)

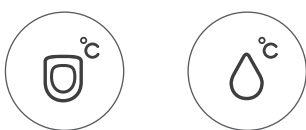


- Please open the seat and the lid when you reset the bidet toilet

Proper Usage

• Preserve the environment with power and water saving mode

- Preserve the environment with power and water saving mode
- Turn on the power saving mode.
- Adjust Water Temperature and Seat Temperature to a mild level.

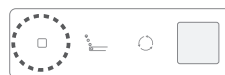


- Turn off the power when not using the product for a long time.
- Press the 'Power' or 'Stop' button for 3 seconds to turn off the power.

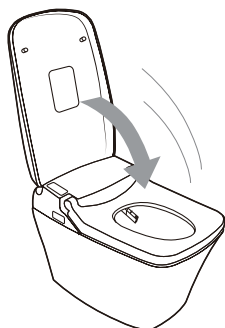
TCB 9100GA / TCB 9100WA
TCB 9100G / TCB 9100W



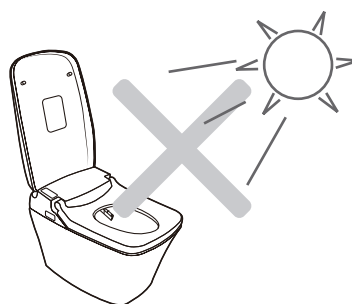
TCB 8200SA / TCB 8200SA (Black)
TCB 8200S / TCB 8200S (Black)



- Close the seat cover.
- Close the seat cover to save power, and keep the heat on the seat surface stable.

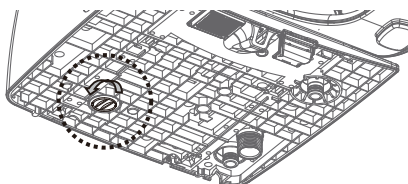


- Do not expose the product to direct sunlight.
- It can cause the discoloration of product.
- The heat on the seat surface will become unstable.

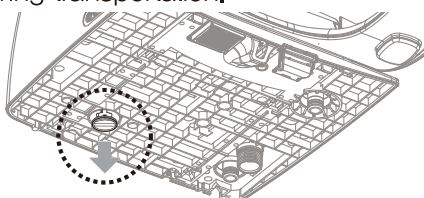


- Drain off the water from the water tank when not using the product for a long time, or when moving the product to another place.
- It can cause water pollution and the leakage during transportation.

1.



2.



Remote Control

- TCB 9100GA / TCB 9100WA
- TCB 8200SA / TCB 8200SA (Black)

〈 TOP 〉



Flush (Full. Small) Button

- Press the flush button to activate the full or small flush.

Cover and Seat Opening

- When you press the cover or toilet seat buttons, both the toilet seat cover and the toilet seat are automatically open and closed.

Power Save On / OFF (Hidden function)

- Power save function is activated by pressing the auto lid open/close button for 2 seconds
- In power save mode, water temperature, and seat temperature will be adjusted efficiently when not used for more than one hour.
- When the product is used again, the temperature returns back to the original setting.

Seat Cover Opening/Closing

- Press the seat cover button to automatically open and close the toilet seat cover

Auto Lid Open / Close

- When you stand in front of the toilet, the lid automatically opens, and when you move away from the toilet, the lid automatically closes.

Nozzle Cleaning (Hidden function)

- Press the 'Auto flush' button for 2 seconds to activate the nozzle cleaning function.
- When you press the nozzle cleaning button, the nozzle comes forward.

Seat Cover and Seat Closing

- Press the close button to close both the toilet seat cover and toilet seat.

Auto Flush ON/OFF

- The seat sensor detects user's seating and flushes automatically by differentiating large and small flushes based on user's seated time.
(Less than 2mins, small flush / more than 2 mins, large flush)

〈 Front 〉

Stop

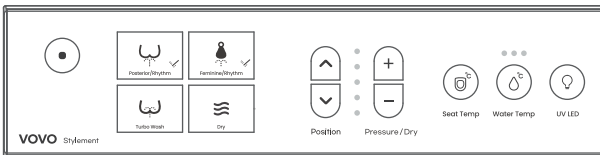
- To stop the function being used, press the STOP button.

Posterior/Rhythm

- Performs Posterior wash(Back area of the body) by pushing the button once.
- Performs Rhythm function when pushed the button again while the posterior function is on the process.
- During Rhythm function, the nozzle will move to wash wide area and provide pulsating massage effect with changing water pressure.

Feminine/Rhythm

- Performs Feminine wash(Frontal area of the body) by pushing the button once.
- Performs Rhythm function when pushed the button again while the feminine function is on the process.
- During Rhythm function, the nozzle will move to wash wide area and provide pulsating massage effect with changing water pressure.



Turbo Wash

- Press Turbo button, Turbo wash will operate.
- It starts from the lowest water pressure for safety reason.
- After using the Turbo wash, the posterior and feminine wash pressure will automatically lowered to 1 level.
- When the water pressure is level 1, please raise the water pressure again.

Pressure / Dry

- It is possible to adjust the water pressure of Posterior wash, Feminine wash, and Turbo wash in five steps.
- The temperature of the drying function can be adjusted in three steps.

Dry

- Dry off the water after using the posterior Wash, Feminine Wash, and Turbo Wash function.
- It takes time to dry completely.

Seat Temp

- The toilet seat temperature button can adjust the temperature of the toilet seat in three steps.

UV LED Light ON / OFF

- UV LED eliminates germs and bacterias as well as sterilizing the bowl.
- When UV LED function is activated, UV LED will turn on and it will automatically turn off while seated.

Position

- The nozzle position can be adjusted in five steps.

Water Temp

- It is possible to adjust the water temperature of Posterior wash, Feminine wash, and Turbo wash in three steps.

Télécommande

- TCB 9100GA / TCB 9100WA
- TCB 8200SA / TCB 8200SA (Black)

< DESSUS >



Bouton (petite/grande) chasse d'eau

Appuyez sur le bouton de la chasse d'eau afin d'actionner la petite ou la grande chasse.

Ouverture du couvercle et du siège des toilettes

- Lorsque vous appuyez sur les boutons du couvercle ou du siège des toilettes, le couvercle et le siège s'ouvrent et se ferment automatiquement.

Mode d'économie d'énergie (Fonction cachée)

- La fonction d'économie d'énergie est activée en appuyant sur le bouton d'ouverture/fermeture automatique du couvercle pendant 2 secondes.
- En mode d'économie d'énergie, la température de l'eau et celle du siège se règlent de manière efficace lorsqu'elles ne sont pas utilisées pendant plus d'1h.
- Lorsque les toilettes sont utilisées de nouveau, la température revient au réglage initial.

Ouverture/Fermeture du couvercle des toilettes

- Appuyez sur le bouton « DESSUS » afin d'ouvrir et de fermer automatiquement le couvercle des toilettes.

Ouverture/Fermeture automatique du couvercle

- Le couvercle s'ouvre automatiquement lorsque vous vous tenez debout devant les toilettes. Et il se ferme automatiquement lorsque vous vous éloignez des toilettes.

Fermeture du couvercle et du siège des toilettes

- Appuyez sur le bouton « Fermeture » afin de fermer à la fois le couvercle et le siège des toilettes.

Chasse d'eau automatique marche/arrêt

- Cette fonction distingue l'urine des matières fécales.

Nettoyage de la buse (Fonction cachée)

- Appuyez sur le bouton 'Auto flush' pendant 2 secondes pour activer la fonction de nettoyage de la buse.
- Lorsque vous appuyez sur le bouton de nettoyage de la buse, la buse avance.

< DEVANT >

Stop

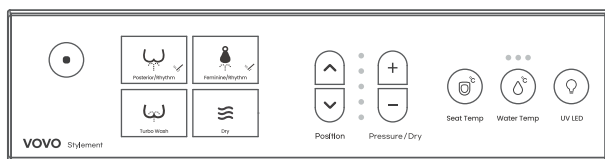
- Afin de stopper le fonctionnement en cours, appuyez sur le bouton « Stop ».

Postérieur/Nettoyage à impulsions

- Appuyez une fois sur le bouton afin d'effectuer le nettoyage du postérieur (zone arrière du corps).
- Pour effectuer le nettoyage à impulsions, appuyez de nouveau sur le bouton pendant que le nettoyage du postérieur est en cours.
- Durant le nettoyage à impulsions, la buse se déplace afin de nettoyer largement la zone et offre un effet de massage à impulsions en changeant la pression de l'eau.

Nettoyage de la zone intime de la femme

- Zone intime de la femme/Nettoyage à impulsions
- Appuyez une fois sur le bouton afin d'effectuer le nettoyage de la zone intime de la femme (zone frontale du corps).
- Pour effectuer le nettoyage à impulsions, appuyez de nouveau sur le bouton pendant que le nettoyage de la zone intime est en cours.
- Durant le nettoyage à impulsions, la buse se déplace afin de nettoyer largement la zone et offre un effet de massage à impulsions en changeant la pression de l'eau.



Nettoyage turbo

- Appuyez sur le bouton « Nettoyage turbo » afin d'activer le jet d'eau permettant de vous laver à partir de la buse.
- Pour des raisons de sécurité, il démarre à la pression d'eau la plus basse.

Pression / Séchage

- Il est possible de régler la pression de l'eau sur 5 niveaux pour le nettoyage du postérieur, de la zone intime de la femme et du nettoyage turbo.
- La température de la sècheuse peut être contrôlée en trois étapes en appuyant sur le bouton pression d'eau/séchage +, - pendant l'utilisation de la sècheuse.

Séchage

- Il est utilisé pour sécher l'eau après avoir utilisé le lavage postérieur, féminin et turbo.
- Il faut du temps pour sécher complètement.

Température du siège

- Le bouton « Température du siège » vous permet de régler la température du siège sur 3 niveaux.

Position

- La position de la buse est réglable sur 5 niveaux.

Température de l'eau

- Il est possible de régler la température de l'eau sur 3 niveaux pour le nettoyage du postérieur et de la zone intime de la femme, ainsi que pour le lavement.

Lumière LED UV marche/arrêt

- La fonction UV LED Light est activée en appuyant sur le bouton de rinçage automatique pendant 2 secondes.
- La LED UV tue les germes et les bactéries et stérilise le bol.
- Lorsque les fonctions de la lumière LED d'UV est activée, celle-ci va être allumée et s'éteint automatiquement lorsqu'on s'assoit.

Mando a distancia

- TCB 9100GA / TCB 9100WA
- TCB 8200SA / TCB 8200SA (Black)

<Parte superior>



Botón de descarga (completa - pequeña)

- Presione el botón de descarga para activar la descarga completa o pequeña.

Apertura de la tapa y del asiento

- Al presionar el botón de la tapa del asiento o del asiento del retrete, ambos se abren o se cierran de manera automática.

Ahorro de energía ON / OFF (función oculta)

- La función de ahorro de energía se activa presionando el botón de apertura/cierre automático de la tapa durante 2 segundos
- En el modo de ahorro de energía, la temperatura del agua y la temperatura del asiento se ajustarán de manera eficiente cuando no se utilicen durante más de una hora.
- Cuando el producto se utiliza de nuevo, la temperatura vuelve a la configuración original.

Apertura/Cierre de la tapa del asiento

- Presione el botón de la tapa del asiento del retrete para abrirla o cerrarla de manera automática.

Apertura/Cierre automático de la tapa

- Cuando se ubique delante del retrete o se aleje de este, la tapa se abrirá o cerrará respectivamente de manera automática.

Limpieza de la boquilla (función oculta)

- Botón de ahorro de energía de 'lavado automático' durante 2 segundos para activar la función de limpieza de la boquilla.
- Presione el botón de limpieza de la boquilla para limpiarla hacia el frente.

Cierre de la tapa y del asiento

- Presione el botón de cierre para cerrar tanto la tapa del asiento como el asiento del retrete.

Encendido/Apagado de la descarga automática

- El sensor del asiento detecta al usuario y descarga de manera automática diferenciando entre descargas grandes y pequeñas. Esto en función del tiempo que el usuario permanezca sentado.

<Parte frontal>

Detener

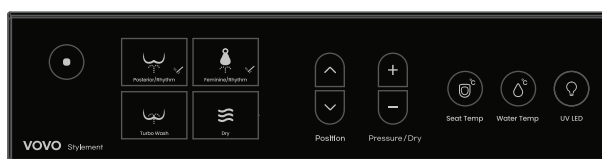
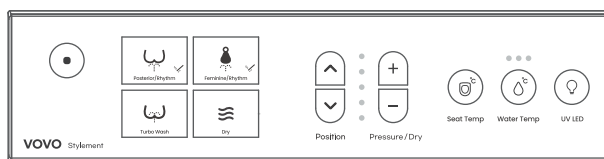
- Para detener la función que se está utilizando, presione el botón DETENER.

Posterior/Ritmo

- Realiza el lavado posterior (zona posterior del cuerpo) cuando se presiona el botón una vez.
- Realiza la función Ritmo cuando se presiona de nuevo el botón mientras la función posterior está activa.
- Durante la función Ritmo, la boquilla se moverá para lavar una zona amplia y generar un efecto de masaje pulsante con cambios en la presión del agua.

Femenino/Ritmo

- Realiza el lavado femenino (zona frontal del cuerpo) cuando se presiona el botón una vez.
- Realiza la función Ritmo cuando se presiona de nuevo el botón mientras la función femenino está activa.
- Durante la función Ritmo, la boquilla se moverá para lavar una zona amplia y generar un efecto de masaje pulsante con cambios en la presión del agua.



Lavado turbo

- Presione el botón de lavado turbo para activar el chorro de agua de lavado desde la boquilla.
- Por razones de seguridad, comienza desde la presión de agua más baja.

Presión/Secado

- Es posible ajustar la presión del agua del lavado posterior, lavado femenino y lavado turbo en cinco niveles.
- La temperatura de la función de secado puede ser ajustada en tres niveles.

Secado

- Seca el agua después de utilizar las funciones de lavado posterior, lavado femenino y lavado turbo.

Temperatura del agua

- Es posible ajustar la temperatura del agua del lavado posterior, lavado femenino y lavado turbo en cinco niveles.

Posición

- La posición de la boquilla puede ser ajustada en cinco niveles.

Temperatura del asiento

- El botón de temperatura del asiento del retrete puede ajustar su temperatura en tres niveles.

Opción de encendido/apagado de la luz LED UV

- La luz LED UV elimina gérmenes y bacterias a la vez que esteriliza la taza.
- Cuando la función LED UV esté activada, el LED UV se encenderá, y se apagará de manera automática mientras esté sentado.

Remote Control

- TCB 9100G / TCB 9100W
- TCB 8200S / TCB 8200S (Black)

< TOP >



Flush (Full. Small) Button

- Press the flush button to activate the full or small flush.

Nozzle Cleaning

- When you press the nozzle cleaning button, the nozzle comes forward.

Auto Flush ON/OFF

- Distinguishes between small flush and full flush based on the time the user is seated on the seat.

Auto Deodorant ON / OFF

- Press the deodorant button to remove the odor inside the bowl.

Power saving ON / OFF

- In power saving mode, if left unused for more than 1 hour, both the water temperature and seat temperature are reduced by one level compared to their current settings.
- When the product is used again, the temperature will return to the original temperature setting.

UV LED Light ON / OFF

- UV LED eliminates germs and bacteria as well as sterilizing the bowl.
- When UV LED function is activated, UV LED will turn on and it will automatically turn off while seated.

< Front >

Stop

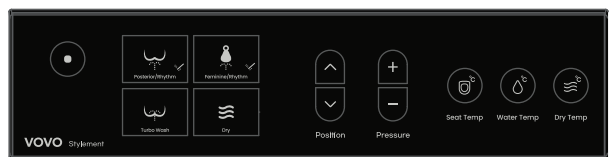
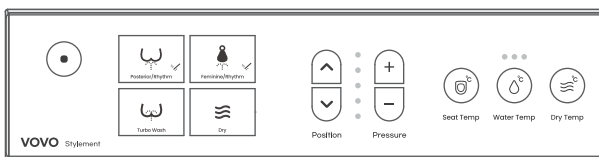
- To stop the function being used, press the STOP button.

Posterior/Rhythm

- Performs Posterior wash(Back area of the body) by pushing the button once.
- Performs Rhythm function when pushed the button again while the posterior function is on the process.
- During Rhythm function, the nozzle will move to wash wide area and provide pulsating massage effect with changing water pressure.

Feminine/Rhythm

- Performs Feminine wash(Frontal area of the body) by pushing the button once.
- Performs Rhythm function when pushed the button again while the feminine function is on the process.
- During Rhythm function, the nozzle will move to wash wide area and provide pulsating massage effect with changing water pressure.



Turbo Wash

- Press Turbo button, Turbo wash will operate.
- It starts from the lowest water pressure for safety reason.
- After using the Turbo wash, the posterior and feminine wash pressure will automatically lowered to 1 level.
- When the water pressure is level 1, please raise the water pressure again.

Pressure

- It is possible to adjust the water pressure of Posterior wash, Feminine wash, and Turbo wash in five steps.

Dry

- Dry off the water after using the posterior Wash, Feminine Wash, and Turbo Wash function.
- It takes time to dry completely.

Seat Temp

- The toilet seat temperature button can adjust the temperature of the toilet seat in three steps.

Dry Temp

- The temperature of the drying function can be adjusted in three steps.

Position

- The nozzle position can be adjusted in five steps.

Water Temp

- It is possible to adjust the water temperature of Posterior wash, Feminine wash, and Turbo wash in three steps.

Télécommande

FRENCH

- TCB 9100G / TCB 9100W
- TCB 8200S / TCB 8200S (Black)

< DESSUS >



Bouton (petite/grande) chasse d'eau

Appuyez sur le bouton de la chasse d'eau afin d'actionner la petite ou la grande chasse.

Désodorisation automatique marche/arrêt

- Appuyez sur le bouton « Désodorisation » afin d'éliminer les odeurs émanant de l'intérieur de la cuvette.

Nettoyage de la buse

- Lorsque vous appuyez sur le bouton de nettoyage de la buse, la buse avance.

Mode d'économie d'énergie

- En mode économie d'énergie, si vous ne l'utilisez pas pendant plus d'une heure, la température de l'eau et celle du siège seront maintenues à un niveau inférieur d'un cran par rapport aux réglages d'origine pour économiser de l'énergie.
- Lorsque vous utiliserez à nouveau le produit, la température reviendra à ses paramètres d'origine.

Chasse d'eau automatique marche/arrêt

- Cette fonction distingue l'urine des matières fécales.

Lumière LED UV marche/arrêt

- La fonction UV LED Light est activée en appuyant sur le bouton de rinçage automatique pendant 2 secondes
- La LED UV tue les germes et les bactéries et stérilise le bol.
- Lorsque les fonctions de la lumière LED d'UV est activée, celle-ci va être allumée et s'éteint automatiquement lorsqu'on s'assoit.

< DEVANT >

Stop

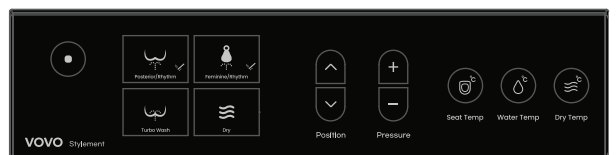
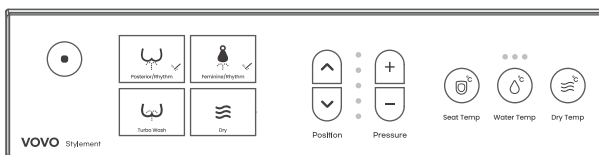
- Afin de stopper le fonctionnement en cours, appuyez sur le bouton « Stop ».

Postérieur/Nettoyage à impulsions

- Appuyez une fois sur le bouton afin d'effectuer le nettoyage du postérieur (zone arrière du corps).
- Pour effectuer le nettoyage à impulsions, appuyez de nouveau sur le bouton pendant que le nettoyage du postérieur est en cours.
- Durant le nettoyage à impulsions, la buse se déplace afin de nettoyer largement la zone et offre un effet de massage à impulsions en changeant la pression de l'eau.

Nettoyage de la zone intime de la femme

- Zone intime de la femme/Nettoyage à impulsions
- Appuyez une fois sur le bouton afin d'effectuer le nettoyage de la zone intime de la femme (zone frontale du corps).
- Pour effectuer le nettoyage à impulsions, appuyez de nouveau sur le bouton pendant que le nettoyage de la zone intime est en cours.
- Durant le nettoyage à impulsions, la buse se déplace afin de nettoyer largement la zone et offre un effet de massage à impulsions en changeant la pression de l'eau.



Nettoyage turbo

- Appuyez sur le bouton « Nettoyage turbo » afin d'activer le jet d'eau permettant de vous laver à partir de la buse.
- Pour des raisons de sécurité, il démarre à la pression d'eau la plus basse.

Température du siège

- Le bouton « Température du siège » vous permet de régler la température du siège sur 3 niveaux.

Position

- La position de la buse est réglable sur 5 niveaux.

Température de l'eau

- Il est possible de régler la température de l'eau sur 3 niveaux pour le nettoyage du postérieur et de la zone intime de la femme, ainsi que pour le lavement.

Température du siège

- Le bouton « Température du siège » vous permet de régler la température du siège sur 3 niveaux.

Température de l'eau

- Il est possible de régler la température de l'eau sur 3 niveaux pour le nettoyage du postérieur et de la zone intime de la femme, ainsi que pour le lavement.

Température de séchage

- La température de séchage est réglable sur 3 niveaux.

Mando a distancia

SPANISH

- TCB 9100G / TCB 9100W
- TCB 8200S / TCB 8200S (Black)

<Parte superior>



Botón de descarga (completa - pequeña)

- Presione el botón de descarga para activar la descarga completa o pequeña.

Encendido/Apagado del ahorro de energía

- En el modo de ahorro de energía, la temperatura del agua y del asiento se ajustarán de manera eficiente cuando no se haya utilizado por más de una hora.
- Cuando se use de nuevo el producto, la temperatura volverá a la configuración original.

Encendido/Apagado de la desodorización automática

- Presione el botón de desodorización para eliminar el olor del interior de la taza.

Encendido/Apagado de la descarga automática

- El sensor del asiento detecta al usuario y descarga de manera automática diferenciando entre descargas grandes y pequeñas. Esto en función del tiempo que el usuario permanezca sentado.

Limpieza de la boquilla

- Presione el botón de limpieza de la boquilla para limpiarla hacia el frente.

Opción de encendido/apagado de la luz LED UV

- La luz LED UV elimina gérmenes y bacterias a la vez que esteriliza la taza.
- Cuando la función LED UV esté activada, el LED UV se encenderá, y se apagará de manera automática mientras esté sentado.



<Parte frontal>

Detener

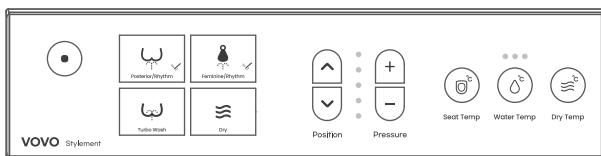
- Para detener la función que se está utilizando, presione el botón DETENER.

Posterior/Ritmo

- Realiza el lavado posterior (zona posterior del cuerpo) cuando se presiona el botón una vez.
- Realiza la función Ritmo cuando se presiona de nuevo el botón mientras la función posterior está activa.
- Durante la función Ritmo, la boquilla se moverá para lavar una zona amplia y generar un efecto de masaje pulsante con cambios en la presión del agua.

Femenino/Ritmo

- Realiza el lavado femenino (zona frontal del cuerpo) cuando se presiona el botón una vez.
- Realiza la función Ritmo cuando se presiona de nuevo el botón mientras la función femenino está activa.
- Durante la función Ritmo, la boquilla se moverá para lavar una zona amplia y generar un efecto de masaje pulsante con cambios en la presión del agua.



Lavado turbo

- Presione el botón de lavado turbo para activar el chorro de agua de lavado desde la boquilla.
- Por razones de seguridad, comienza desde la presión de agua más baja.

Secado

- Seca el agua después de utilizar las funciones de lavado posterior, lavado femenino y lavado turbo.

Posición

- La posición de la boquilla puede ser ajustada en cinco niveles.

Presión

- Es posible ajustar la presión del agua del lavado posterior, lavado femenino y lavado turbo en cinco niveles.

Temperatura del agua

- Es posible ajustar la temperatura del agua del lavado posterior, lavado femenino y lavado turbo en cinco niveles.

Temperatura del asiento

- El botón de temperatura del asiento del retrete puede ajustar su temperatura en tres niveles.

Temperatura de secado

- La temperatura de la función de secado puede ser ajustada en tres niveles.

How to Use

1 Sit on the seat

- The seat lamp will turn on.
- It operates after being occupied

2 Press the flush button on the remote control


- Only needs to be done after the first time of installation
- Water will fill the toilet to an appropriate level.


3 POSTERIOR / RHYTHM FEMININE / RHYTHM TURBO WASH

Press posterior / rhythm  or Turbo wash 
Press feminine / rhythm  **Advice 1**

- It works for 1 minute.

Advice 2

How to use Turbo wash  properly.

- Press Turbo wash , set the water spray to the center of anus.
- Control the water pressure.
- If you feel that the water has filled you up, push the water out by forcing the abdomen.

4 Press Stop

- Press stop to stop the operation of Posterior, Feminine, and Turbo wash.

5

Full Flush

Small Flush

Press Flush

6 Press Dry



- It works up to 3 mintues.

7 Press Stop

◆ How to use it more comfortably ◆

Comfortable 1 Rhythm

Enjoy Oscillating and Pulsating all together.

-   Press the button to wash.
- Press the button again to perform rhythm function.
– In rhythm function, nozzle will move to wash wide area and provide pulsating massage effect with changing water pressure.
- Press the button once more if you want to stop the rhythm function.

Advice 1 Do not sit on the edge, but toward the inside of seat.

Advice 2 Comfortable functions don't work with Turbo wash.
Turbo wash wash starts from the lowest water pressure.

Flushing

Remote control Toilet Flush

Press the button on the remote control.

Full Flush

Small Flush

Auto Flush

When you press the auto on/off button, auto flush function sets up.

Auto
Flush

When the batteries are running down

- Press the flush button on the control panel of main body

TCB 9100GA / TCB 9100WA
TCB 9100G / TCB 9100W



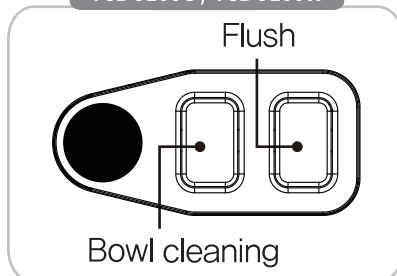
TCB 8200SA / TCB 8200SA (Black)
TCB 8200S / TCB 8200S (Black)



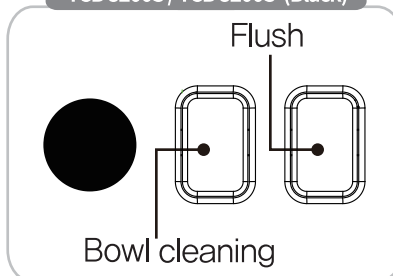
Cleaning the toilet when power is out

- Open the main body cover for toilet flushing.
1. Press the Bowl cleaning button for 3 seconds
 2. Press the Flush button for 5 seconds.
 3. Press the Bowl cleaning button again for 3 seconds.

TCB 9100GA / TCB 9100WA
TCB 9100G / TCB 9100W



TCB 8200SA / TCB 8200SA (Black)
TCB 8200S / TCB 8200S (Black)

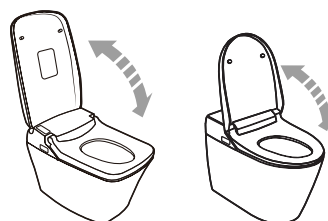


- ※ Bowl cleaning function is to clean the inner ceramic bowl.
- ※ Flush function is to jet high pressure water to flush down the soil in the bowl.

Open and Close the Toilet Seat and Lid

TCB 9100GA / TCB 9100WA / TCB 8200SA / TCB 8200SA (Black)

There are 2 settings for opening and closing toilet seat and lid.
The remote controlled setting and the automatic setting.



Remote Controlled Open/Close of Toilet Seat and Lid

- The toilet seat and lid can be opened and closed by pressing the specific button on the remote control.

● Press the specific button on the remote controller.



The toilet seat and lid open and close

The lid opens

Both the toilet seat and lid open.

Both the toilet seat and lid close.

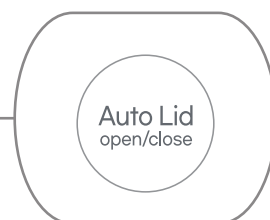
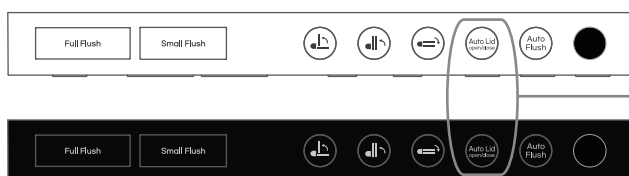


Automatic Open/Close of Toilet Seat and Lid

- When you stand in front of the toilet, the lid automatically opens, and when you move away from the toilet, the lid automatically closes.

* **Check** 'Auto lid open/close'

- TCB 9100GA / TCB 9100WA / TCB 8200SA / TCB 8200SA (Black)



Auto Seat and Lid open/close button.

Maintenance

Caution

Make sure that auto flush function is turned off.
Please refer to the remote control/control panel pages.

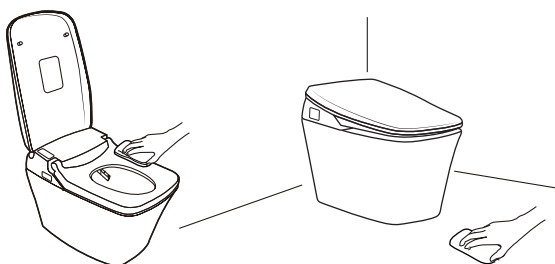
Regular Maintenance

Maintaining the Main body, Seat and Lid.

- Wet a soft cloth
 - Clean with wet cloth. Advice 1-2
- When toilet detergent is stained
 - Wipe it with wet soft cloth.
- When cleaning the bathroom floor
 - If there are spots of urine around the toilet, wipe it with wet towel
- If the product is seriously contaminated
 - Wipe it with soft cloth and mild detergent.
 - Rough sponges, brushes make scratches on the surface of the product.
 - Do not use the following detergents



- Bath/toilet cleaning products
- Mold removable products
- Sink cleaning products
- Bleach
- Surfactant combined detergents



Advice 1

Tankless is an electric appliance.
Make sure water does not get into the product.

Advice 2

Keep the seat sensor, remote control transmitter and receiver clean. If sensors are not clean, the product may malfunction or will not function at all

Nozzle Cleaning

- Only the nozzle will extend out without spraying water.

1 Extend the nozzle



TCB 9100GA / TCB 9100WA /
TCB 8200SA / TCB 8200SA (Black)
Check the Hidden
function nozzle cleaning
button on page 16

TCB 9100G / TCB 9100W /
TCB 8200S / TCB 8200S (Black)

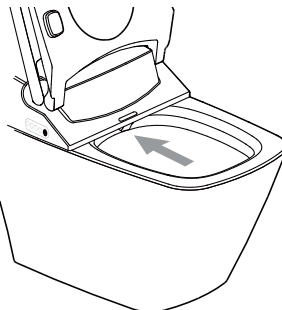


- Press nozzle cleaning button on the remote control or side control panel.
- The nozzle will extend out.

2 Clean the nozzle

- Use soft cloth or toothbrush to clean the nozzle.
- ※ Do not pull out or push the nozzle by force.
It may cause breakage or trouble

3 Return the nozzle



TCB 9100GA / TCB 9100WA /
TCB 8200SA / TCB 8200SA (Black)
Check the Hidden
function nozzle cleaning
button on page 16

TCB 9100G / TCB 9100W /
TCB 8200S / TCB 8200S (Black)



- Press Nozzle cleaning button again.
- The nozzle moves back.

- ※ The nozzle will clean itself while it moves back
- ※ Do not push the nozzle.
- It may cause breakage or trouble.

FAQ

Q :What is electrical requirements? Is it energy efficient?

A : 6 ~ 10 Amps at 120V, 60 Hz is necessary for this item. A separate circuit breaker is recommended. It has a power save mode which uses least amount of energy.

Q : What is the rough in of this toilet?

A : It is 12 inch rough in, same as conventional toilet. If you have shorter rough in than 11", you can use an offset flange for installation. We can send you a reference image if you need.

Q : Flushing system

A : Siphone waterjet system with no tank

Q : Power save LED light is keep flashing. (Turned off and on)

A : Please try reset first. (Unplug the cord and plug it back after 30 seconds)
If it still flashes please check the water has entered to the bidet.
(Make sure to open the valve)

Q : How long is the cord?

A : The cord for this item is 1.2m(4ft).

Q : Is the remote control waterproof?

A : No. The remote control is not waterproof.

Q : How do you clean the filter?

A : 1. Close the valve 2. Detach the strainer filter and wash it with soft brush or toothbrush with running water to clean it.

Q : Can the lid auto open function be disabled?

A : Yes. There is an auto open and close button on the remote for users to turn on and off.

Q : How much water does it use per flush?

A : The item is equipped with smart flush which distinguishes full flush and small flush. It depends on the water pressure but in average, it is 1.12GPF.

Q : Is there max weight for the user?

A : Max weight for this item is 400lbs.

Q : What kind of water heating system is used in this item?

A : It is using water tank heating system

Q : What is auto flush?

A : It is automatically flushed in 6 seconds after getting up from the seat.
Auto flush distinguishes full flush and small flush. The consumption depends on the water pressure. In average, it is 1.12GPF at 35psi
Less than 2 minutes : Small flush, Over than 2 minutes : Full flush

Q : The lid does not open or close repeatedly.

A : Please open the seat and the lid when you reset the bidet toilet

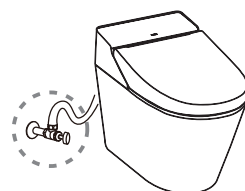
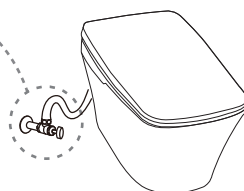
Troubleshooting

- If you think the product is out of order, please refer to the following first.

When the water leaks, close the shutoff valve and stop the water supply.
Turn the handle right.



**Comply
strictly**



- Check the following before requesting for repair service.

Heated Seat

Trouble	Possible Causes	Solution
The Seat is not warm	Is the bidet power on? (For check the power LED on the body display unit.)	Unplug the power cord, wait for 5 minutes, then plug it back and check the power.
	Is the LED on the body display or body control unit flashing?	For if the power+power-save LED on the main unit are flashing together, it indicates a water supply issue. Open the water supply valve fully and perform hard reset. If any other LED is flashing or the issue persists after following the above steps, please email to support@vovousa.com
	Have you replaced the remote control batteries? Have you inserted them correctly?	Please replace with new batteries and check the polarity. Refer to page 13.
	Is the seat temperature set to low level?	Adjust seat temperature with Seat Temp button on the remote control.
	Is it in power saving mode?	When the power-save mode is on, you may need to wait for about 3 to 5 minutes, or you can turn off the power-save mode and use the desired temperature at any time.
	The heater automatically switches off after the user has been seated for 1 hour. It turns back on when the user stand up. - This is a safety measure to prevent low-temperature burns.	—

Posterior wash, Feminine wash, Turbo Wash

Trouble	Possible Causes	Solution
The water is cold.	Is the bidet power on? (For check the power LED on the body display unit.)	Unplug the power cord, wait for 5 minutes, then plug it back and check the power.
	Is the LED on the body display or body control unit flashing?	For if the power+power-save LED on the main unit are flashing together, it indicates a water supply issue. Open the water supply valve fully and perform hard reset. If any other LED is flashing or the issue persists after following the above steps, please email to support@vovousa.com
	Have you replaced the remote control batteries? Have you inserted them correctly?	Please replace with new batteries and check the polarity. Refer to page 13.
	Is the water temperature set to low level?	Adjust water temperature with Water Temp button on the remote control.
	Is it in power saving mode?	If you find it difficult to wait for the cold water to warm up each time, please turn off the power-save mode, so you can use the warm water immediately.
Water stops in the middle of cleansing.	Posterior / Feminine / TURBO wash will perform for 1 minute and it will stop automatically.	Press the Posterior / Feminine / TURBO wash button again.
	Is the human body away from the seat sensor?	Please refer to pages 8-9 to locate the Seat Sensor and ensure that it is detecting the human body.
Water is not spraying out.	Is the water supply interrupted?	Wait until the water supply is restored.
	Is the water shutoff valve closed?	Open the water shutoff valve.
	Is the human body away from the seat sensor?	Please refer to pages 8-9 to locate the Seat Sensor and ensure that it is detecting the human body.
	Is the hose twisted or bent?	Loosen the hose.
Water pressure is weak	Is the water pressure set to low level?	Adjust the water pressure to higher level using the remote controller.

Trouble	Possible Causes	Solution
The water flows into toilet for a few seconds near the nozzle when sitting on the toilet.	When the seat sensor is activated, it may release some water before spraying. If the user change position while seated, the sensor will turn on and off and release some water. This symptom is not a malfunction.	—

When flushing doesn't work

Trouble	Possible Causes	Solution
When waste doesn't go down during flushing	Is the water shutoff valve fully open?	Please fully open the water shutoff valve.
	Is the supplied water pressure not too weak?	For smooth flushing, a minimum pressure of 0.15 MPa is required. Please refer the troubleshooting guide on www.vovo-us.com website. If the water pressure still weak please email to support@vovousa.com
	Has any large debris (sanitary pads, toothbrushes, etc.) been flushed into the toilet?	Use a plunger or call a technician to unclog.
When there is leakage from the right side of the product during flushing?	Has the upper bidet unit been properly attached to the ceramic bowl?	If the upper bidet unit appears to be floating on the ceramic bowl when viewed from the right side, please attach it properly.

Auto Flushing

Trouble	Possible Causes	Solution
Auto flushing is not working.	Is the auto flushing turned off? (When off, the auto flushing LED on the remote control will be off)	Press the Auto flushing button on the remote control again to turn it on.

Power supply

Trouble	Possible Causes	Solution
The unit has no power.	Is there a power outage or is the circuit breaker switched off?	Wait until the power is restored. Or switch on the circuit breaker.
	Is the power LED on the main body's display panel turned off?	Press and hold the POWER/STOP button on the side control panel of the main body for 3 seconds to turn on the power.

Seat Sensor

Trouble	Possible Causes	Solution
All wash function or deodorant function operates without someone sitting on the seat.	Is the seat sensor blocked with wet towel?	Remove the wet towel.
	Is the area where the seat sensor is located wet?	Use a dry cloth to wipe away the water.

Drying

Trouble	Possible Causes	Solution
The drying air temperature is low.	Is the air temperature set to low level?	Adjust the air temperature with Dry Temp button on the remote control.
The air blow stops during operation.	The drying function will operate for 3 minutes and then stop automatically.	Press Dry again.
	It may stop if the user changes their position while sitting.	Please refer to pages 8-9 to locate the Seat Sensor and ensure that it is detecting the human body.
The warm air drying function is not working at all.	Is the human body away from the seat sensor?	Please refer to pages 8-9 to locate the Seat Sensor and ensure that it is detecting the human body.

Deodorization

Trouble	Possible Causes	Solution
The deodorization function is not operational.	Is the human body away from the seat sensor?	Please refer to pages 8-9 to locate the Seat Sensor and ensure that it is detecting the human body.
	Have you activated the deodorization function using the remote control?	Press the Deodorant button on the remote control to activate the deodorization function. When the deodorization function is activated, it will automatically turn on when the seat sensor detects a human body and will turn off after the seat sensor does not detect a human body for 1 minute.

Remote Control

Trouble	Possible Causes	Solution
Remote control is not working.	Have you replaced the remote control batteries? Have you inserted them correctly?	Replace with new batteries and check the polarity. Refer to page 13.
	Are the battery polarities reversed?	Insert the batteries in the correct order.
	Are the transmitter of the remote and the receiver on the main unit obstructed?	Remove any obstruction that may be blocking the transmitters and the receiver.
	Are the transmitter of the remote and the receiver on the main unit contaminated?	Wipe away any contamination.
	Is the human body away from the seat sensor?	Please refer to pages 8-9 to locate the Seat Sensor and ensure that it is detecting the human body.

Flushing by Remote Control

Trouble	Possible Causes	Solution
I can't flush the toilet with remote control.	Have you replaced the remote control batteries? Have you inserted them correctly?	Replace with new batteries and check the polarity. Refer to page 13.
	Did you press the button consecutively?	This function cannot be used consecutively. Wait for approximately 10 seconds before the next flush.
	Are the transmitter of the remote and the receiver on the main unit contaminated?	Wipe away any contamination.

Power Saving

Trouble	Possible Causes	Solution
Power saving is not working.	Is the unit unplugged or is there a power outage?	Plug in the unit or wait for the power to be restored.
	Is the power save mode turned on?	if the power-save LED on the main body is turned off, press the power save button on the remote controller to turn on the power save mode.

Customer Support

Before requesting for repair service, please check <Troubleshooting>

● Limited Warranty

- This manual includes the Warranty. Please complete the appropriate information (distributor, installation date) and read the Warranty carefully.
- The warranty period is 1 year from purchase date.

● Minimum storage period of replacement parts for repair use

- The minimum storage period of replacement parts for repair is 6 years from the completion of manufacture.

● In case of requesting for repair under warranty

- Please read the manual carefully again, and if there are still troubles, contact your local dealer or service center.
- Please submit the warranty card when requesting for repair service.

Information needed when requesting for repair

- | | |
|-------------------------------------|---------------------|
| - Address, name, telephone No. | - Product name |
| | - Serial Number |
| - Desired date for repairer's visit | - Installation Date |

Detail of repair charge (When requesting for customer service)

The repair cost means [Technical Support Fee] + [Part Cost] + [Travelling Expenses]

[Technical Support Fee] is required for diagnosis, repair, replacement or adjustment of parts.

[Part Cost] is the cost of the parts used for repair.

[Travelling Expenses] is required when dispatching certified technician to the location of the product.

Specifications

Model No.		TCB 9100GA / TCB 9100WA	TCB 9100G / TCB 9100W	TCB 8200SA / TCB 8200SA (Black)	TCB 8200S / TCB 8200S (Black)
Rated Voltage		120V~, 60Hz			
Rated Power Consumption		1180W			
Power Cord Length		1.2m (4ft)			
Toilet	Water Consumption	Full flush : 4.2L / Small flush : 3.8L /1.0GPF			
	Flushing System	Siphon jet, Tornado flushing			
Wash Unit	Posterior Wash	Max 540cc / min			
	Feminine Wash	Max 1100cc / min			
	Turbo Wash	Max 640cc / min			
	Water Temperature	Adjustable, 34°C ~ 40°C / 93.2°F ~ 104°F			
	Water Tank	600cc			
	Heater Capacity	1100W			
	Safety Device	Thermal cutoff, Overheating prevention circuit, Temperature sensor			
Heated Seat	Seat Temperature	Adjustable, 34°C ~ 40°C / 93.2°F ~ 104°F			
	Heater Capacity	55W			
	Safety Device	Thermal cutoff, Temperature sensor			
Dry	Hot Air Temperature	Adjustable, 40°C ~ 59°C / 104°F ~ 138.2°F			
	Heater Capacity	250W			
	Safety Device	Thermal cutoff, Temperature overheat preventer			
UV LED Light		UV LED Light (Option)			
Auto lid		Auto lid	—	Auto lid	—
Water Pressure		Min : 1.5kgf/cm ² (0.15Mpa) [with 20ℓ/min flow] Max : 7.5kgf/cm ² (0.75Mpa)			
Waterproof rating		IPX4			
Inlet water Temperature		5°C ~ 35°C / 41°F ~ 95°F			
Ambient Temperature		5°C ~ 40°C / 41°F ~ 104°F			
Dimension		W 415 mm x L 700 mm x H 545 mm / W 16.3 in x L 27.5 in x H 21.4 in		W 390 mm x L 660 mm x H 545 mm / W 15.3in x L 25.9in x H 21.4in	
Weight		47 kg Bidet 12 kg, Toilet 35 kg] 103.6lb Bidet 26.4lb, Toilet 77.1lb]	45 kg [Bidet 10kg, Toilet 35 kg] 99.2lb [Bidet 22.0 lb, Toilet 77.1lb]	43.5 kg Bidet 6.5kg, Toilet 37kg] 95.9lb Bidet 14.3lb, Toilet 81.5lb]	43 kg Bidet 6kg, Toilet 37kg] 94.7lb Bidet 13.2lb, Toilet 81.5lb]

WEEE Directive



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

Limited Warranty

The product is warranted for one year according to the description written in this warranty.

Please submit this warranty card to local dealer or service center.

Model :		Serial Number :	
Purchaser			
Company :			
Address :			
City :		Country :	
Phone :	Fax :	E-mail :	
Dealer(Company)			
Address :			
Installation Date :		Warranty period	
		1 year from purchase date for upper seat 3 years from purchase date for ceramic toilet bowl	

Complete the above warranty card when purchasing the product.
Check the information and keep it safe.

Pay Repair Regulations

1. Defects and/or malfunctions from failure to properly install, operate and/or maintain the unit in accordance with the installation manual.
2. Damage from abuse, fire, flood, freeze, and any other acts of nature.
3. Damage resulting from unauthorized alterations, attachments and/or repairs.
4. If the product was not installed properly for residential use.
5. Damage from installing the unit in an environment with animals, mice or insects.
6. Damage caused by excess moisture or from water clogging the water closet.
7. Damage from not being installed in accordance with all applicable local codes, ordinances and good trade practices.
8. Color fading due to use in wrong environments.
9. Damage from consumable chemicals.
10. The warranty will not be covered without providing the date of purchase with original receipt.
11. Damage from misuse due to not following the installation manual.



VOVO WARRANTY

ONE YEAR LIMITED WARRANTY FOR UPPER BIDET SEAT

THREE YEARS LIMITED WARRANTY FOR CERAMIC TOILET BOWL

1. VOVO is proud to guarantee all our products with the longest, most complete coverage warranty in the electronic bidet world. Our policies are written in more detail below.

2. This warranty does not apply to the following items:

a. Damage or loss sustained in through any natural or man-made caused beyond the control of VOVO including to fire, earthquake, flood, thunder, electrical storm, etc.

b. Damage or loss resulting from any accident, unreasonable use, misuse, abuse, negligence, or improper care, cleaning, or maintenance of the Product.

c. Damage or loss resulting from sediments or foreign matter contained in a water system.

d. Damage or loss resulting from improper installation or from installation of the Product in a harsh and/or hazardous environment, or improper removal, repair or modification of the Product.

(NOTE: Product model codes allow a maximum of 80 PSI. Check local codes or standards for requirements).

e. Damage or loss resulting from electrical surges or lightning strikes or other acts which are not the fault of VOVO or which the Product is not specified to tolerate.

f. Damage or loss resulting from normal and customary wear and tear, such as gloss reduction, scratching or fading over time due to cleaning practices, water or atmospheric condition, including but not limited to, the use of bleach, alkali, acid cleaners, dry (powder) cleaners or any other abrasive cleaners or the use of metal or nylon scrubbers.

g. The use of any Product in a manner inconsistent with the Product instructions / owners manual.

3. In order for this limited warranty to be valid, proof of purchase is required. VOVO encourages warranty registration upon purchase to create a record of Product ownership at <http://www.vovousa.com>. Product registration is completely voluntary and failure to register will not diminish your limited warranty rights.

4. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, PROVINCE TO PROVINCE OR COUNTRY TO COUNTRY.

5. To obtain warranty repair service under this warranty, you must take the Product or deliver it prepaid to a VOVO service facility together with proof of purchase (original sales receipt) and a letter stating the problem, email to support@vovousa.com.

WARNING! VOVO shall not be responsible or liable for any failure of, or damage to, this Product caused by either chloramines in the treatment of public water supply or cleaners containing chlorine (Calcium Hypochlorite).

NOTE: The use of high concentrate chlorine or chlorine related products can seriously damage the fittings. This damage can cause leakage and serious property damage.

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY VOVO. REPAIR, REPLACEMENT OR OTHER APPROPRIATE ADJUSTMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE ORIGINAL PURCHASER. VOVO SHALL NOT BE RESPONSIBLE FOR LOSS OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE ORIGINAL PURCHASER, OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL, OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. IN NO EVENT WILL VOVO'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

