Lightcloud®

EV Chargers, Level 2 User Guide

Lightcloud Blue Application

Mobile App User Instructions

RAB®

Step 1: Install your EV charger

Follow the instructions in the charger packaging and consult a professional electrician for installation, if necessary.

Step 2: Download the Lightcloud Blue mobile app

Download the Lightcloud Blue app on your smartphone and create an account to manage your charger and access all its features remotely.

The Lightcloud Blue app is available on both App Store and Google Play.

Step 3: Create an account or sign in to existing account

Register for an account via social platforms (Google or Apple)
1. Open the app and tap "Create an account."
2. Tap "Continue with Apple" or "Continue with Google."
3. In the login pop-up, enter your account credentials to log into your account.
4. Read and accept the Data Privacy Terms and Conditions.

Register for an account using an email address:

1. Open the mobile app and select "Create Account."

2. Input name, email, and password, review/accept Data Privacy Policy Terms and Conditions, and press CREATE.

3. You will receive an email to confirm your email address. Please check spam folder if you do not have the email in your inbox. Click the "Confirm" button in the email you recieved to start using your account.

Step 4: Pairing your device to Wifi

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1. Make sure that Bluetooth is enabled on your smartphone.
2. After creating your account, click the "Devices" tab at the bottom of the screen in the Lightcloud Blue app.
3. Click on the "ADD EVC" button to begin the pairing process.

4. If powered on, the EV charger will be displayed in a list of available devices to pair.
5. Select the EV charger and click the "PAIR SELECTED" button.

6. Select your local Wifi network. Enter your password and select done.

7. An EV tab will be added to the bottom navigation panel of the app and your device will be shown in the list.

How to pause and resume charging

Step 1: Select your charger from the list on the EV tab in the navigation pane

From the app's main screen, select the charger you want to manage.

Step 2: Pause or Resume Charging

On the charger app screen, you'll notice the circular Start/Stop button. If the charger is not charging, the circular Start/Stop button will be grayed out.

To start your charging session, tap the circular button, which will turn green to indicate charging has started. When resumed, the LED indicator light on the physical charger will pulsate green.

Add, modify, and delete charging schedules   Lightcloud®

Managing your charger's scheduled charging sessions has never been easier.

With the app, you can create, delete, and modify charging schedules conveniently. Whether near your charger or miles away, this guide will show you how to take complete control of your scheduled charging sessions.

Step 1: Create your schedule

Select the charger from the device list that you want to schedule. Click the "Schedules" pane below the circular Start/Stop button.

Tap the "Create Schedule" button. If you have already created a schedule, it will be listed.

Specify the start and end times and set the days of the scheduled charging session. Once done, tap "Save" to confirm at the bottom of the screen.

Add, modify, and delete charging schedules   Lightcloud®

Step 2: Modify, Pause, delete, or rename a schedule

Navigate to Schedules:
- To pause a schedule, toggle on/off a schedule by selecting the toggle switch icon.

To modify a schedule:
- Select the schedule
- Update the time and dates and click save

To Delete a Schedule:
- Select the schedule
- Choose the scheduled charge you want to delete
- Select the gear icon in the top right corner of the screen
- Click the "Delete Schedule" button
- At the bottom of the screen, tap "Delete"

To Rename a Schedule
Click the rename icon and type in a new name.

How to access the charging session's statistics Lightcloud®

1. Select your charger from the list.

2. On the chargers main screen, tap the "History" pane below the circular Start/Stop button.

3. All of your charging sessions will be listed here in the app. You may also export your charging session history in a .csv file by selecting the "Export All to CSV" button.

We're here to help:
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