QUICK START GUIDE

kogan.com

androidtv

24" SMART HD LED TV

SERIES 9 RT9220

(KALED24RT9220SVA)

COMPONENTS

A Kogan 24” SMART HD LED TV

B Remote control

C Stand (x2)

D Ba4 x 18mm screw (x4)

E AAA battery (x2)

F Quick-start guide

G Warranty card

REMOTE CONTROL OVERVIEW

1 : Switches the TV between on and standby mode

2 : Microphone hole

3 : Mute or restore TV sound

4 0~9 : Figures 0-9 are used to directly input channel number

5 EPG : Press to display Electronic Program Guide and select the favorite channel

6 : Press to start recording the program

7 INFO : Press to info the source and channel's info

8 : Google Assistant

9 VOL + : Increase the volume

10 VOL - : Decrease the volume

11 CH + : Increase the program

12 CH - : Decrease the program

13 : Displays the OSD(On Screen Display) menu

14 : Display/Select signal source options

15 OK : To confirm the choice with program the highlighted menu item

REMOTE CONTROL OVERVIEW

16 : Press these buttons to select items

17 : Press these buttons to select and adjust items

18 BACK : Go back to the previous step

19 EXIT : Press to exit the OSD menu

20 : Displays the home screen

21 NETFLIX : Connects to NETFLIX for viewing online TVshows and films(internet connection required).

22 YouTube : Connects to YouTube (internet connection required).

23 prime video : Accesso diretto a Amazon Prime Video

24 Google Play : To open app homepage

25 **Colour Buttons** : Press these buttons according to different prompts

26 : Press to fast reverse in USB mode

: Press to fast forward in USB mode

27 : Press to play the video and press again to pause the video

28 : Hold on or off for current page display

29 SUBT : SUBT

30 : Press to enter Teletext when play the program

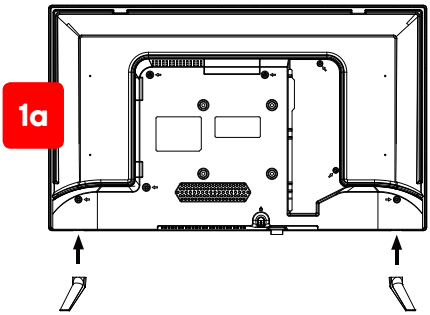
31 AUDIO : Press to change the language when playing the stream which contains multi-language

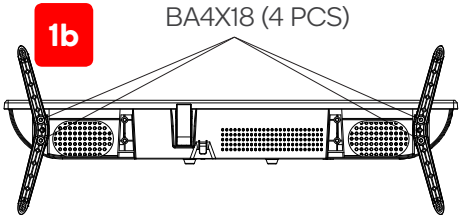
ASSEMBLY AND INSTALLATION

1. Stand assembly

a. Attach stands to base of TV.

b. Insert two 18 mm screws for each stand, and use Phillips head screwdriver (not supplied) to tighten.



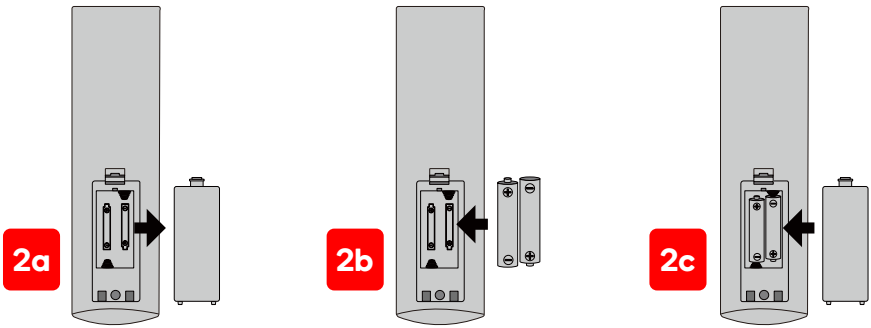


2. Remote control assembly

a. Open the battery compartment cover on the back side.

b. Insert two 1.5V AAA size batteries, making sure to match the polarity markings (+ / -) of the batteries with the diagram inside the compartment.

c. Replace battery compartment cover.

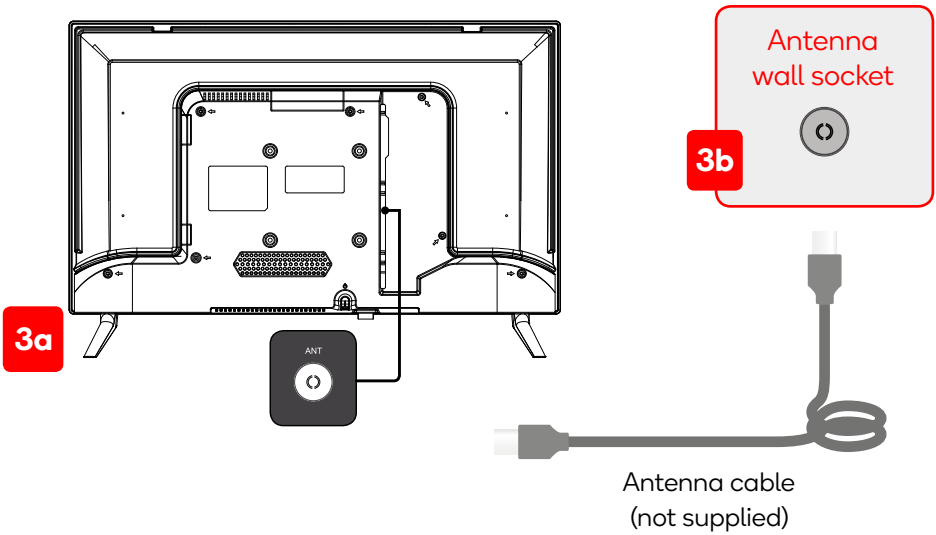


ASSEMBLY AND INSTALLATION

3. Connect to antenna

a. Connect an antenna cable (not supplied) via the 'ANT' input port at the back of the TV.

b. Ensure the antenna cable is also connected to a working antenna,either via an antenna wall socket in your home, or directly.



4. Turning TV on

Plug the power cord into a suitable power outlet, then press the POWER (⏻) button on the remote control, making sure to aim it at the sensor at the front of the TV. Alternatively, you can press the power button on the lower side of the back panel on the TV.

INITIAL INSTALLATION

1. Initial Installation

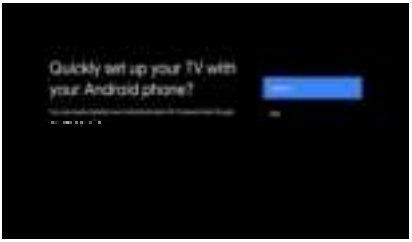
The first time you switch the TV on, the initial step screen appears which guides you through the initial proces.Please according to the Text Tips to inish initial installtion.

1.1 Language select

>Press ▲/▼ remote control to select the language option,then click【OK】to confirm.

1.2 Quickly set up your TV with your Android phone? (Continue/skip) Steps:

1. On your Android Phone, open the Pre-installed app "Google".
2. Type or say, "Ok Google, set up my device".
3. Tap the model name on the list.



1.3 Configure the network

>Select wired or wireless to connect to internet.

>If you select skip,it could be performed in homepage or settings menu.

1.4 Google Account Sign in

Sign in to get new apps,recommendations,movies,the Assistant,and more from Google.Two ways to login Google account:

->Use your phone or computer:

1. Visit androidtv.com/setup on your phone or computer, Make sure your other device is on the same Wi-Fi network as your Android TV™

INITIAL INSTALLATION

2.Enter the display code on your phone or computer

->Use your remote:

Use the remote to enter your Google account and password to sign in to Google account.

1.5 Google setting

In these steps you will setup the Terms of Service,Location,Help improve Android, Google Assistant and additional Google functions.

1.6 Play Auto Installs

Select install or un-install he recommended apps and Google apps by using this process.
->Press "Continue" to the next setting page.

1.7 Pairing Bluetooth Remote

-> Press'BACK● 'and ' VOL- ● ' simultaneously on remote control to enter the Bluetooth pairing mode. The Indicator light on remote control will flash when enter the pairing mode.

-> Press【OK】to begin pairing.

-> Press ● on remote control to skip the pairing mode.

INITIAL INSTALLATION

1.8 Country select

->Press ^ / v on remote control to select the country option,then click【OK】to confirm.

1.9 Set the TV password for Parental Controls,"0000" is invalid.

1.10 Select TV mode(Home/Retail)

Home mode is optimized for efficient energy usage for home use.
Retail mode is optimized to store demo with fixed settings.

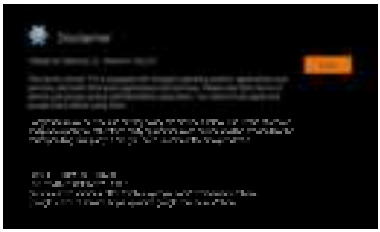
1.11 Chromecast built-in™

Select On/Off to make Chromecast built-in available.

1.12 TV Channel Setting

->Select Antenna/Cable/Satelite to scan TV channel.
->If you select skip, the channel scan could be performed in menu.

1.13 Setup completed and Disclaimer Terms



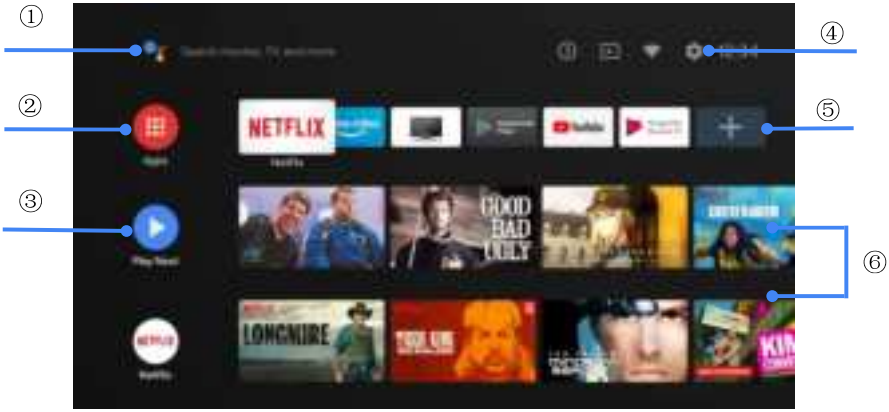
SETTINGS

2. HOME

When initial setup is complete,the TV will enter the homepage by default,or press on remote control to display the homepage.

->Press /// on remote control to switch between Google Assistant,Apps,Play Next,Netflix, YouTube, and more on the Homepage.

-> Press【OK】to enter.



① Google Assistant

Use your voice to jump to shows,control devices,and more—with Google Assistant

② Apps

List of downloaded and pre-loaded apps on your device

③ Play Next

Based on your watch history and includes next episode in a series or unfinished movies

④ Settings

Manage apps and TV controls, changepreferences, sounds,and account

⑤ Favorite apps

Quick access to frequently used apps

⑥ Channels

For easy content discovery

CONNECTING TO THE INTERNET

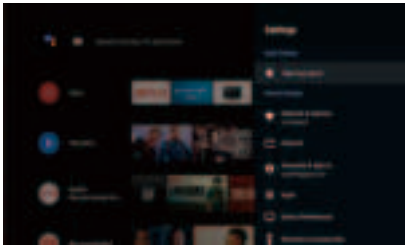
3.Settings

Allows to set various performance of your TV.

-> Press ◁ / ▷ on remote control to select "Settings"which is in the upper right corner of the screen.

-> Press △ / ▽ on remote control to select the option which you want to adjust in the Settings menu.

-> Press【OK】to enter.



3.1 Network&internet

Adjust all network setting and check connection if you have connection problems.

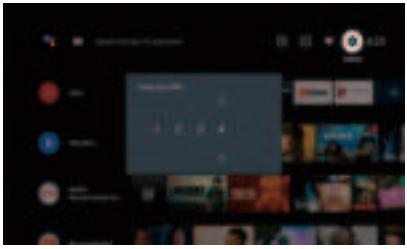
-> Press △ / ▽ remote control to select "Network&internet" in the settings menu.

-> Press △ / ▽ remote control to select:Wi-Fi/Add new network/Scanning always available/Proxy settings/IP settings.

3.2 Channel

-> Press △ / ▽ on remote control to select "Channel" menu.

->Press【OK】to enter"Parental Controls", then click △ / ▽ or use the number buttons on remote control to enter your PIN(Password for Parental Controls).

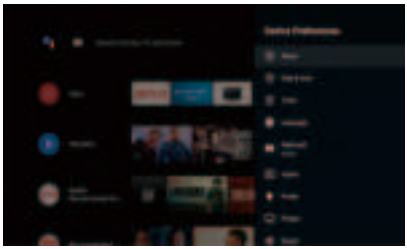


3.3 Device Preferences

-> Press △/▽ on remote control to select "Device Preferences".

-> Press △/▽ on remote control to select the options of About, Date&time, Timer, Language, Inputs, Picture, Sound, Google Assistant, Reset,etc.

->Press【OK】to jump to the corresponding sub-option.

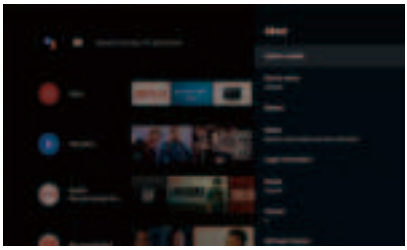


3.3.1 About

-> Press / on remote control to select "About".

-> Press / on remote control to check additional information such as System update,Device name, Restart, Status, and more.

-> Press on remote control to return to the previous menu.Press on remote control to exit the menu.



3.3.2 Reset

If select reset, it will erase all data from your device's internal storage,including:your Google account, System and app data and settings, and downloaded apps.

-> Press / on remote control to select "Reset".

-> Press / on remote control to select "Cancel" or "Erase everything".

APP INSTALL/MOVE/UNINSTALL

4 App Install/Move/Uninstall

–>Press / on remote control to select"Apps"on Homepage,then click 【OK】to enter.

-> Select "Get more apps"and input app name.

->Select "search"which is in the upper right corner of the page.

Example for "Facebook"

4.1 Install

->Input "Facebook", find "Facebook"App will show in the list,then click 【OK】to select it.

->Select "Install",when completed select to open or Uninstall.

4.2 Move

->Select"Facebook", press and hold 【OK】on remote control, then click / remote control to select"Move"

-> Press / / / / on remote control to move,then click 【OK】to confirm.

4.3 Uninstall

->Select "Facebook", press and hold 【OK】on remote control, then click / on remote control to select"Uninstall".

-> press 【OK】to uninstall.

TV SOURCE SETTING

5 TV source setting

The way to enter TV source in Homepage:

->Press on remote control or Select"Live TV"on Homepage.

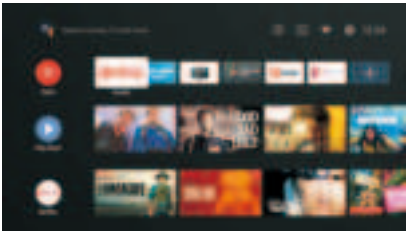
->Press on remote control.

->Press on remote control to select"Channels"and select"New Channels Available"to enter.

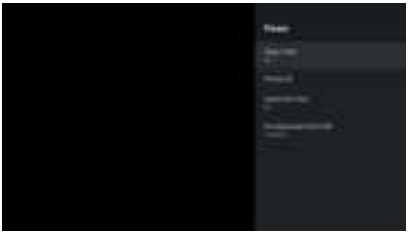
HOW TO TURN OFF AUTO SLEEP FUNCTION

Menu - > Settings - > Device Preferences -> Power - > Off

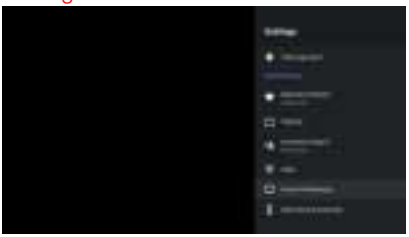
Menu



Power

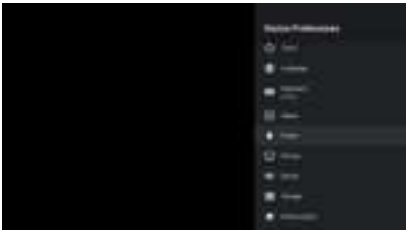


Settings



Off

Device Preferences



BASIC TROUBLESHOOTING

Poor picture and sound quality

- Try a different channel
- Adjust the antenna
- Check all connections

No picture or sound in TV status

- Try another channel
- Press the TV/AV button
- Make sure TV is plugged in
- Check the antenna connection

No sound or sound is too low at maximum volume

- Check the volume settings on any external speakers connected to your television
- Adjust the TV volume accordingly
- Check another channel or input
- Check that MUTE hasn't been turned on

No colour, wrong colour or tints

- Make sure the program itself is broadcast in colour
- Select the picture menu, then adjust the colour and tint submenus

Picture rolls vertically

- Check all connections

Blurred or snowy picture, distorted sound

- Check direction, location and connections to your antenna
- Issues may be caused by the use of an indoor antenna (poor signal)

Remote control malfunctions

- Replace remote control batteries
- Check battery terminals
- Remote is out of range, move closer to TV
- Remove any obstructions between remote and IR sensor of TV
- Make sure the power cord to your TV is plugged in and turned on

Image is not centred on the screen

- Adjust the horizontal and vertical position

"No Signal" on HDMI source

- Test the device with a different HDMI cable
- Plug the device into another HDMI port
- Try a different device connected to the same cable and port
- Perform a factory reset on your TV

For our full TV troubleshooting guide and extended User Manual for this TV, head online to help.kogan.com

NOTES

Need more information?

This is a **Quick Start Guide** , and while we hope that this has given you the assistance needed for a simple set-up, a full user guide outlining all of this product's instructions and features can be found online at **help.kogan.com**

kogan.com