

Poly Sync 20 USB-A Speakerphone

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone – for conference calls and music anywhere you work. Take it wherever you go – it’s got up to 20 hours of talk time.



*Product image may differ from actual product

Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

A programable button puts your favorite function at your fingertips – play / pause music, last-number redial and voice assistant – it’s up to you. What’s the status of a call? Know from a distance with the highly visible light bar.

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Featuring



Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice – not the surrounding noise.

Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

Smartphone charging

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

Up to 20 hours of battery life

Work on the go – the battery is ready for portable use with up to 20 hours of talk time on a full charge.¹

Wireless connection

Enjoy easy connectivity, however you want to work with your devices – connect smartphones wirelessly via Bluetooth® or to the computer with the integrated USB-A or USB Type-C® cable.²

Communications platforms

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers.³

Datasheet

Poly Sync 20 USB-A Speakerphone

Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Connectivity and communications

Wireless range: Up to 30 m

Paired devices: Up to 8

Bluetooth version: 5.1

Supported bluetooth profiles: A2DP; AVRCP; HFP; HSP; BLE

External I/O ports:

1 SuperSpeed USB Type-A 5Gbps signaling rate (smartphone charging)

Connection type: USB Type-A (PC); Bluetooth® (smartphone)

User interface features

Touch user controls: Call/answer end; Mute; Volume +/-; Programmable function button; Microsoft Teams

Button user controls: Power on/off; Bluetooth® pairing

Audio

Audio features:

Up to 7 ft / 2 m microphone pickup range

Ideal for up to 4 m x 4 m room sizes

Full duplex audio

Noise and echo reduction

Bass reflect with dual passive radiators

Microphone type: Three-microphone steerable array

Microphone bandwidth: 100 Hz to 7.8 kHz

Speaker bandwidth: 80 Hz to 20 kHz

Speaker size: 40 mm

Charge time: <4 hours

Nominal sound pressure level: 86 dB SPL

Frequency response (microphone): 100 Hz to 6.7 kHz

Other features

Special features: UC certified; Highly visible status light bar for 360 degree call status indication

Power supply

Battery life: Up to 20 hours (talk time)

Battery description: Rechargeable Li-ion

Battery capacity: 3200 mAh

Certifications

Certified collaboration software: Microsoft Teams

Environmental

Certifications and compliances: CE; FCC; Rohs; IP64

Management

Management software:

Poly Lens

Plantronics Hub (desktop and mobile versions)

Plantronics Manager Pro suites (Asset Management and Adoption)

Minimum system requirements

USB Type-A port; Bluetooth®

Weight and dimensions

Product Primary Color: Silver

Weight (metric): 0.36 kg

Product Dimensions (metric): 18.2 x 9.5 x 3.4 cm

Package Weight (metric): 516 g

Package dimensions (metric): 183 x 209 x 55 mm

Master carton quantity: 10

Master carton dimension (metric): 18.3 x 20.9 x 5.5 cm

Master carton weight (metric): 3.5 kg

Cartons per layer: 10

Pallet (layers): 8

Cartons per pallet: 80

Products per layer: 80

Products per pallet: 800

Pallet weight : 456.52 kg

Pallet dimensions (imperial):

Pallet dimensions (metric): 101.6 x 121.9 x 19.4 cm

Cable length (metric): 71.5 cm

UPC number: 017229172449

Product number: 772D2AA

Product name: Poly Sync 20 USB-A Speakerphone

Warranty

Poly standard two-year limited warranty

Country of origin

Country of origin: Made in China

What is in the box

Wired Speakerphone

Travel case

Lanyard

Key Selling Points Footnotes

¹ Full charge time is 4 hours. ² Connects to: PC via USB-A or USB Type-C® cable (depending on model); smartphone via Bluetooth®. ³ Visit <https://www.poly.com/us/en/products/phones/sync/sync-20> for more detail.

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