QUICK START GUIDE
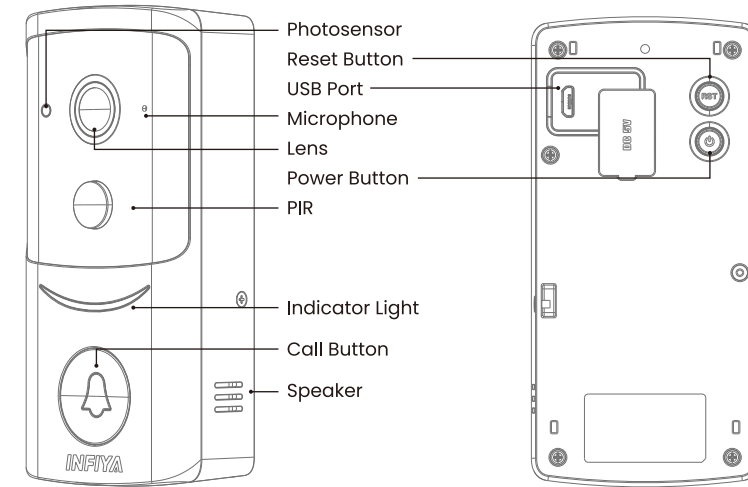
Read this manual carefully and save it for future reference.　　　　M1
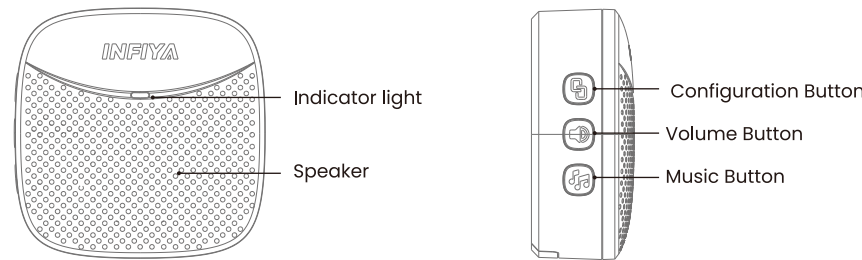
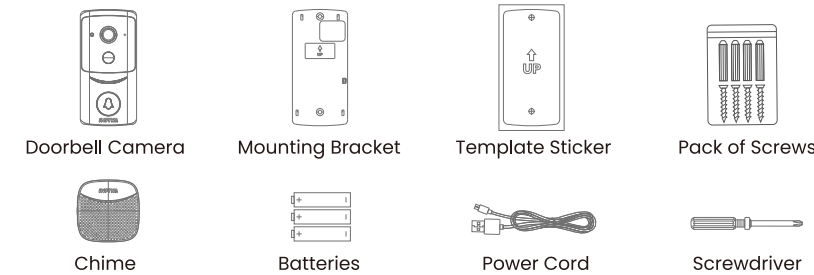## PRODUCT DIAGRAM

1. Doorbell Camera

- Photosensor
- Reset Button
- USB Port
- Microphone
- Lens
- Power Button
- PIR
- Indicator Light
- Call Button
- Speaker

2. Doorbell Chime

- Indicator light
- Speaker
- Configuration Button
- Volume Button
- Music Button

WHAT'S IN THE BOX

Doorbell Camera	Mounting Bracket	Template Sticker	Pack of Screws
Chime	Batteries	Power Cord	Screwdriver

SETUP

● Download the "Wansview Cloud" app, create an account and then log in.

● Make sure the camera is fully charged. Press the power button for about 5 seconds until you hear the startup voice prompt. Then press the reset button for about 5 seconds until the indicator light flashes red and blue alternately.

● Open the "Wansview Cloud" app, tap the "+" or "Add device" button, find the M1 camera in the list, then follow the in-app instructions.

Download on the App Store

Get IT ON Google Play

CLOUD

INDICATOR LIGHTS STATUS

Light Status	Camera Status
Solid red light	Camera powered-on
Flashing red and blue light	Camera ready for connection
Flashing blue light	Wi-Fi connection in progress
Solid blue light	Camera working properly
Flashing red light	Reset / firmware upgrade in progress

CONNECT TO THE CHIME

① Make sure the chime is loaded with usable batteries.
② Press the configuration button of the chime. The indicator light will flash and you will hear a tone indicating it enters pairing mode.
③ Press the call button on the video doorbell to request pairing within 30 seconds.
④ The chime indicator light stops flashing and rings when pairing is successful.

CHIME BUTTONS

	Configuration Button	Reset/Single press to enter configuration mode
	Volume Button	Loop button to adjust volume level
	Music Button	Loop button to switch music

INSTALLATION

1. Drill two holes in the wall with the aid of the template sticker, then screw the mounting bracket on the wall.
2. Reattach the doorbell camera to the wall mount.
3. Install the small screw into the hole on the side of the camera to secure the camera to the bracket.
*Besides drilling holes to mount, you can also use the 3M adhesive tape on the back of the mount to adhere it to the wall.

! No Holes

UP

Screws   Expansion Bolts   Template Sticker
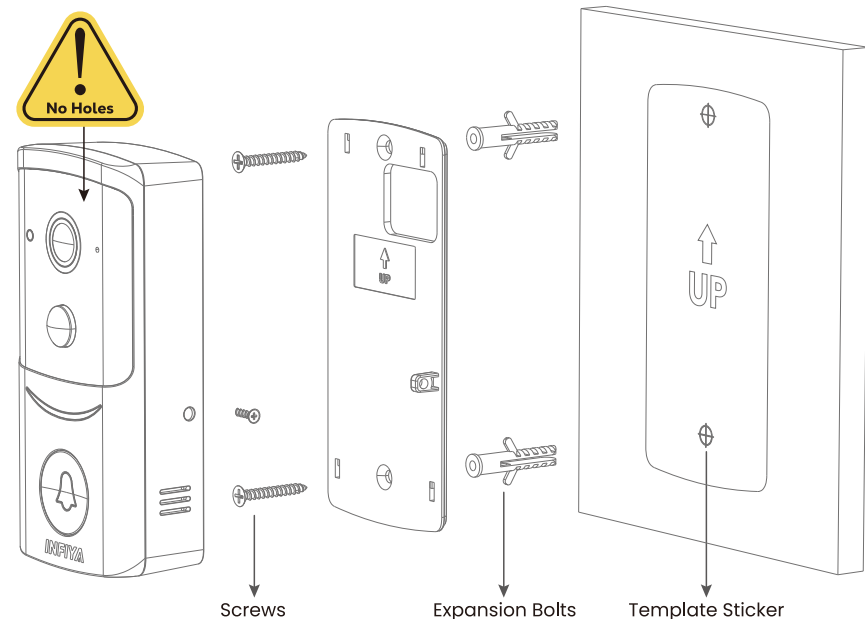
FAQ

≫ Unable to connect the doorbell camera to Wi-Fi during setup?

If you are unable to connect the camera to Wi-Fi, please try the following solutions:
① Make sure your Wi-Fi meets the network requirements of the camera and check if the router supports 2.4GHz Wi-Fi.
② Make sure you have entered the correct Wi-Fi password.
③ Place your camera near the router to make sure that the Wi-Fi signal is strong enough.
④ Check if the indicator light is flashing red and blue alternately.
If the problem persists, please contact our customer service:
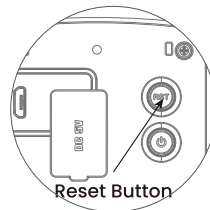US CA AU support.us@infiya-store.com   UK support.uk@infiya-store.com

≫ The light is not flashing red and blue alternately?

If the light does not flash red and blue alternately, please try the following solutions:
① Make sure the camera is powered on.
② Press and hold the reset button for about 15 seconds to reset the camera.

Reset Button

≫ Doorbell camera is offline?

① Make sure the router is working properly. Restart the router and the camera, then see if the camera reconnects automatically.
② If not, reset the camera by holding the reset button for 15 seconds, then reconnect the camera.
③ Place the camera closer to the router to make sure the connection is strong enough.

≫ Do I have to subscribe to the cloud plan?

The "Wansview Cloud" application is free to use. The cloud service is completely optional. Even if you don't want to subscribe, you can still use the camera normally.

≫ Camera battery draining quickly?

① It's recommended to check whether the camera will be facing a busy street or crossroads before mounting. High traffic can frequently trigger the motion detection of camera, which drains the battery quickly.
② Go to camera settings page and find Motion Alert, select the appropriate motion detection mode for better battery balance. You could select custom mode to adjust each specific detection parameter.
③ If still no improvements, please contact our after-sales service team for further troubleshooting.

≫ Camera not detecting visitors?

① Turn off the [Motion Alert] function and then turn it on again. Check that the schedule has been set correctly.
② Go to camera settings page and find Motion Alert. Check if the length of stay (minimum duration of a movement event that triggers an alert) & retrigger interval (motion detection retrigger interval) is set too long.
③ Avoid placing objects that generate heat near the camera; otherwise, the camera may not detect motion accurately.
④ If still no improvements, please contact our after-sales service team for further troubleshooting.

≫ Camera not sending notifications?

① Confirm that the app notification from camera app have been allowed. (App [Me] page -- [General settings] - [App notifications])
② Make sure that the [Wansview Cloud] app is allowed to run on your smartphone's background.

≫ Can this doorbell camera record continuously?

No. To extend battery life, all battery cameras do not support full-time recording.

NOTICE

ISED Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

FCC Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: —Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
Important: Change or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and
(2)this device must accept any interference received, including interference that may cause undesired operation.

CE Simplified EU Declaration of Conformity

INFIYA declares that the security camera is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.
For the declaration of conformity, visit https://infiya-store.com

After-service :
US CA AU support.us@infiya-store.com   UK support.us@infiya-store.com
📞 1-323-686-3288 (PDT Time: 6:00PM-3:30AM, Sunday-Thursday, Only US)
(PDT Time: 9:00 PM-10:30 PM Break time and no answer.)

UK CA CE
FC ♻ 🗑
Made in China