COCOCAM

Dual Lens Solar Battery Security Camera Instruction Manual
（EN/DE/FR/IT/ES）

https://www.cococam.com
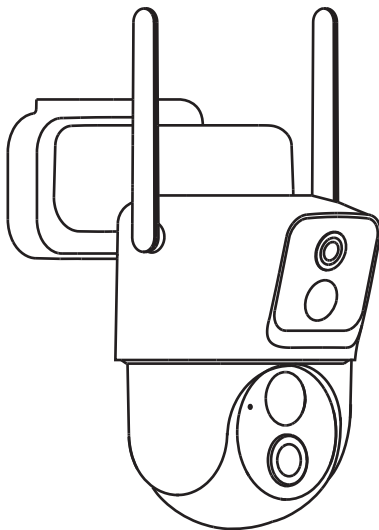
Contents

Claim Your Lifetme Warranty

Thank you for choosing COCOCAM products.
We are committed to providing the best service to all our customer.
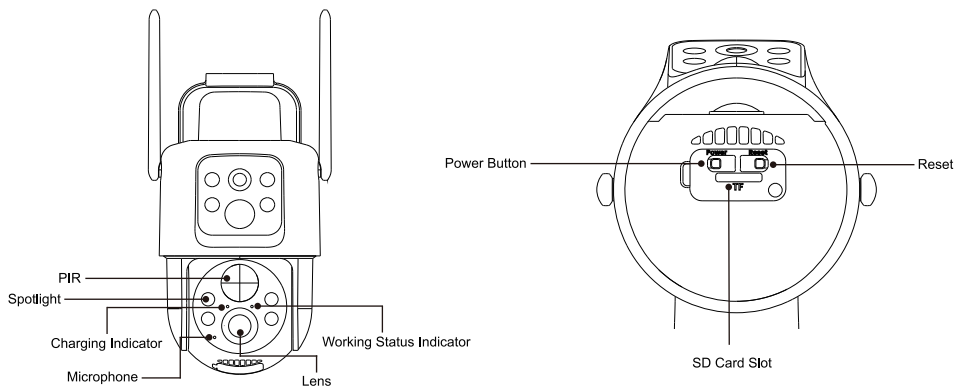If anything has happened to your product, please contact us for a lifetime warranty.

cococam

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E-mail: service@cococam.com
Website: www.cococam.com

Contents

1. Product details

Power Button

Reset

PIR

Spotlight

Charging Indicator

Working Status Indicator

Microphone

Lens

SD Card Slot

| No.	Camera Buttons	Operation
1	Power Button	Press and hold the button for five seconds to turn the device on and off.
2	Power Button	Quick-press for one second to wake the camera up from standby mode.
3	Reset Key	Press and hold for five seconds to reset and restart the camera.
No.	**LED Status**	**Operation**
1	Slow blinking red	Awaiting Wi-Fi connection, start adding devices.
2	Fast blinking red	Wi-Fi connecting.
3	Solid red	Network is abnormal.
4	Solid blue	Wi-Fi connected. Camera running normally.

2. Install camera

Please fix the bracket, then install the camera.
1. If it is a wooden wall, you can use the nails provided with the product to fix the bracket to the wall.
2. If it is cement wall or ceramic tile wall, please use an electric drill to drill a hole in the wall and then install the bracket with the expansion screw provided with the product.

1.Ceiling installation

2.Wall mounting
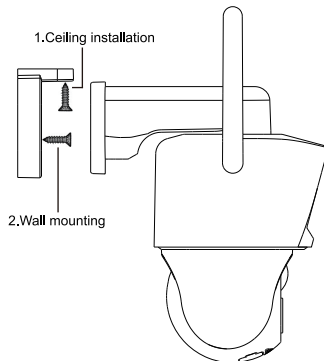
3. Install Cococam app

Search "Cococam" in the app store or on GooglePlay or scan the QR code to download and install the app on your phone.

NOTE: Please turn on two permissions below when you use this app for the first time.
1. Allow Cococam access to mobile cellular data and wireless LAN, or you will be unable to add the camera.
2. Allow Cococam to receive push messages, or the phone will not receive notifications when motion is detection or the audible alarm is triggered.
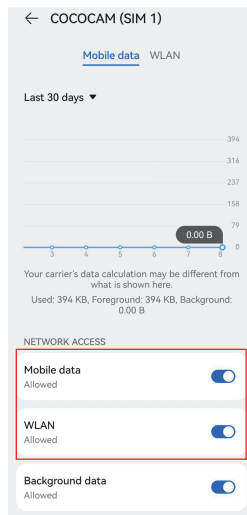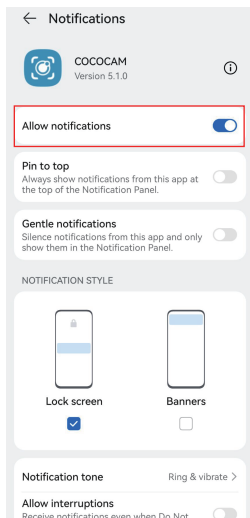
3.1 Register account:
New users need to register by e-mail. Click "Register" and follow the steps to complete registration and log in.

3.2 Help and feedback:
For product issues or questions, please email
service@cococam.com with your product model number.
We will reply to you within 24 hours.

Help & Feedback

4. Switch on camera

Press the power button for five seconds to turn the camera on. If it does not power on, please plug in the DC5V 1A/2A power adapter and charge the camera for 15 minutes before trying again. The camera is on when the indicator light below the lens is flashing slowly.

Power Button
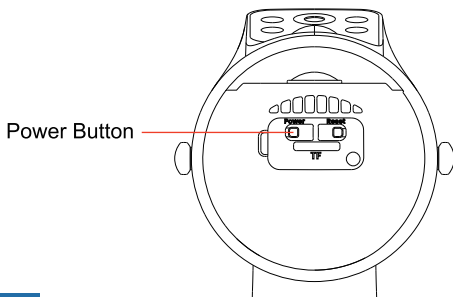
5. Add camera

Before use:
1. If using sd card Before power-on,please insert the Micro- sD card (2-128GB). If the Micro - SD card is inserted afterpower-on, detection may fail and the product will need tobe powered on again.

2. In WiFi connection, make the product and your mobilephone 1ft to 3ft (30cm to 100cm) from the router.

3. Before adding the camera, please turn on the Bluetooth permission and positioning permission of the APP, then turn on the Bluetooth of the phone and start preparing to connect the camera. (Note: Failure to open the APP will cause the camera connection to fail)

You can scan the QR code below or visit the link to watch the added video
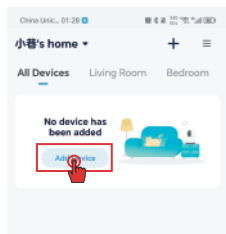
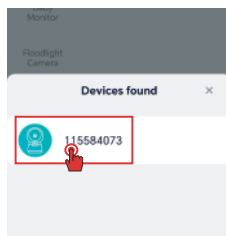1.Through Bluetooth

2.Through scan QR codes

https://youtu.be/h0OUoGW3GCU

https://youtu.be/9pPpnmnqynA
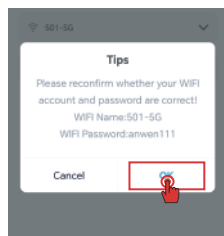
Product adding method 1: Through Bluetooth

① Press and hold the camera power button and wait for the camera LED working indicator to flash red.

② Click "+" at upper right of home page of the APP to add the product.
On the product adding page, a list of the nearby cameras that can be connected through Bluetoothwill appear automatically.

③ Select the camera, search for the nearby 2.4G band wifi that needs to be connected, enter the wifi password and wait for the camera to automatically connect to wifi, and then complete adding the camera.
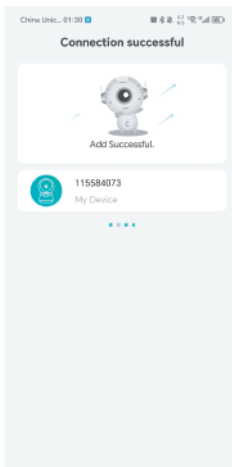
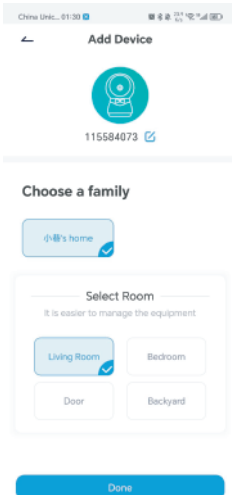Click "Add Device"

Choose the Bluetooth device.

Choose the wanted nearby WiFi and enter the WiFi password.


Wait for connection.

Connection successful.

Product adding succeeded.

Product adding method 2:Through scan QR codes

① Press and hold the camera power button and wait for the camera LED working indicator to flash red.

② Click the "+" sign in the upper right corner and select Scan to scan the QR code on the camera body.

③ After the scan is completed, wait for the APP to automatically search the camera Bluetooth.

④ After the search is completed, select the 2.4G band wifi, enter the password, and wait for the camera to be automatically configured and added.
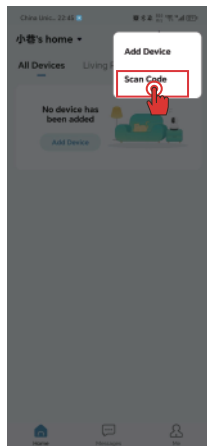
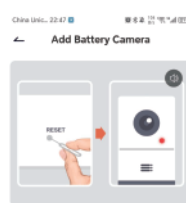Select Scan in the "+" sign
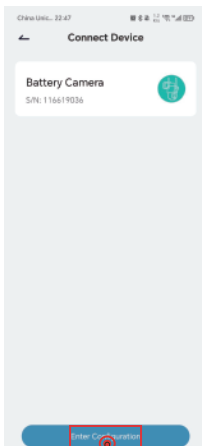
Enter configuration

Turn on the power

Reset camera
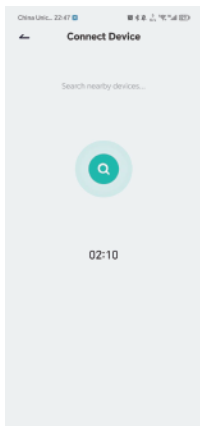
| Search camera | Select wifi | Connect to the Internet | Add completed |

6. Functions
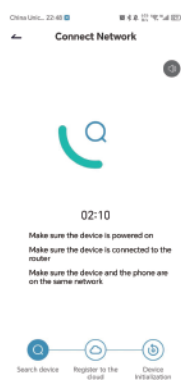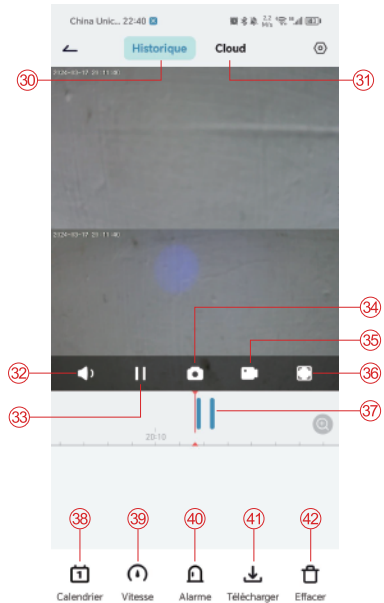
（1）Real-time screen

30 31

32 33 34 35 36 37

20-10

38 39 40 41 42
Calendrier Vitesse Alarme Télécharger Effacer
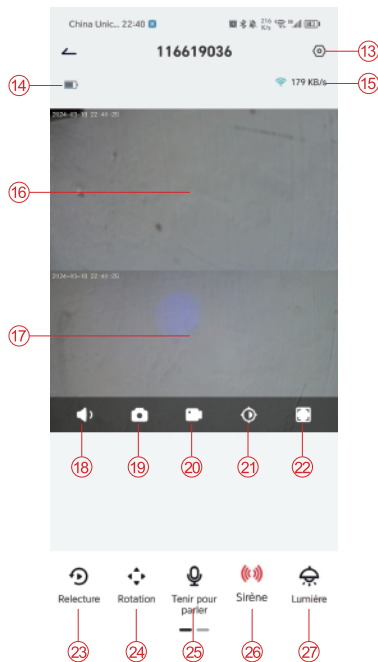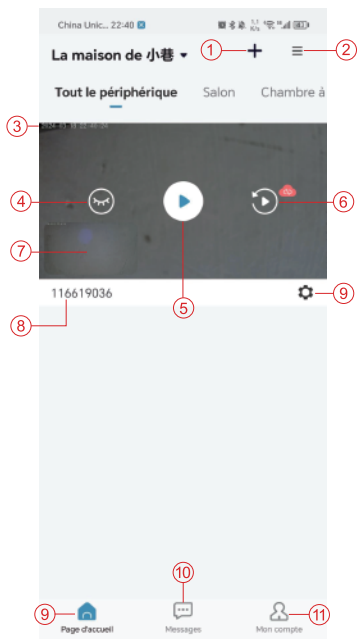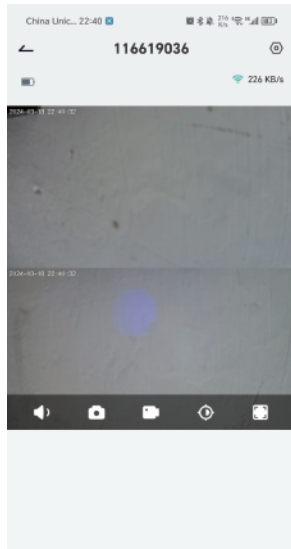
28 Détection de mouvement   Album 29

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36. Full screen option
37. Playback alarm records
38. Alarm date selection
39. Double speed playback
40. Alarm points selectio
41. Download videos
42. Delete the day's videos

（2）Background setting
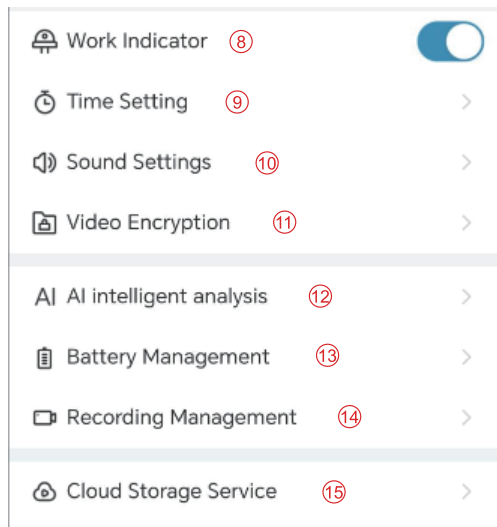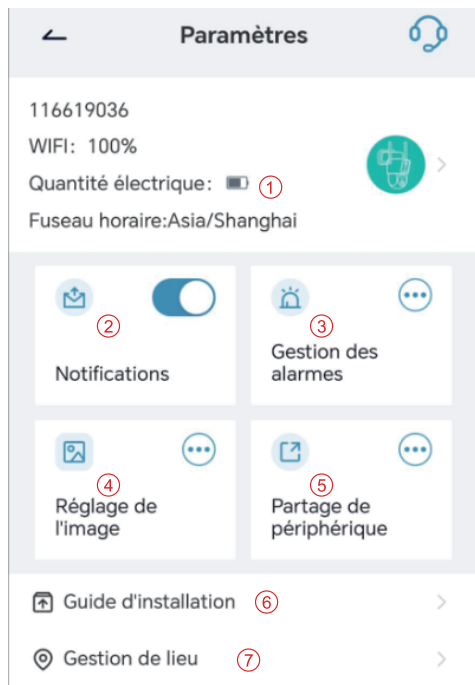
① Device information: For modifying the product name, changing the WiFi and viewing basic information of the product and strength of the WiFi signal.

② Alarm push: For enabling or disabling the product's function of alarm push notification.
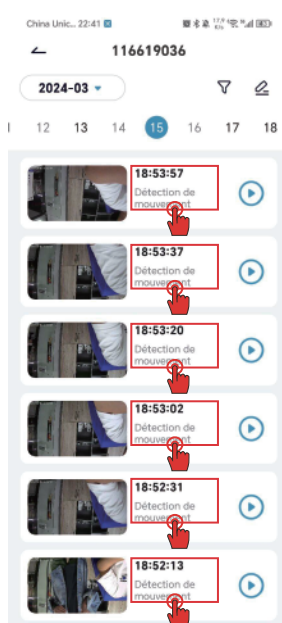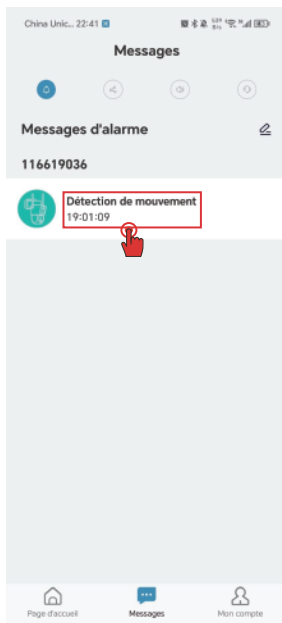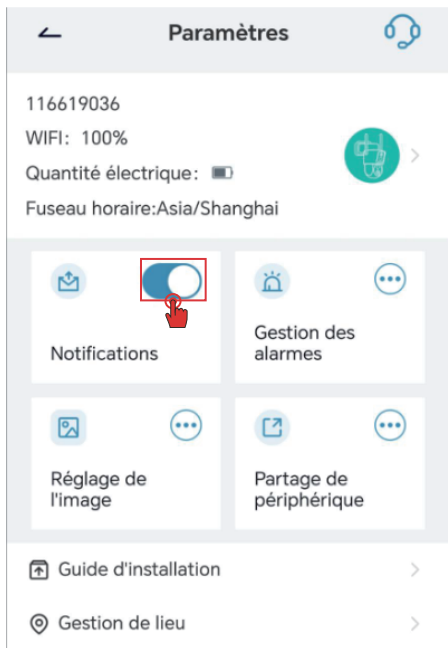
③ Used to set the camera's motion detection, humanoid detection, working mode, alarm plan, humanoid alarm area, sound and light alarm and other functions.
(1) Motion detection: Turn on the camera alarm detection function. After turning off this function, the camera cannot detect motion alarms. If the camera has too many false alarms, you can lower the detection sensitivity value.
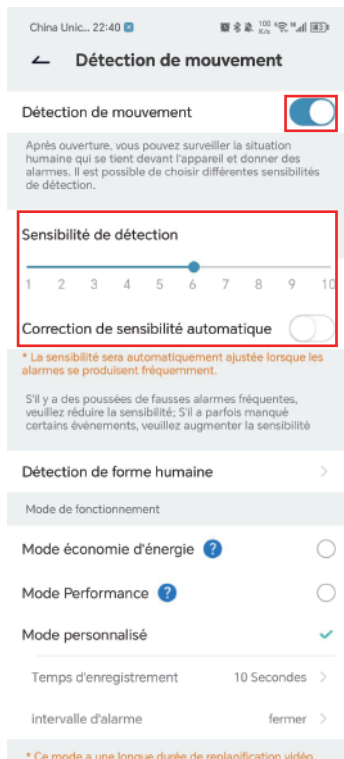
(2) Humanoid detection: When turned on, the camera can only detect the movement of humanoid objects and alarm. When turned off, the camera will detect the movement of other objects and alarm.

(3) Working mode: Select the camera working mode. Different modes have different recording times. You can customize or freely choose a mode.

(4) Alarm plan: After setting the alarm plan, the camera will only trigger the alarm during the alarm time. If not set, the camera will trigger the alarm throughout the day.

(5) Humanoid alarm area: Set the detection area of the camera, and objects outside the area will not be detected. The detection areas of the gun body and sphere can be set independently.

(6) Sound and light alarm: After setting this function, the camera can trigger an alarm in three ways: sound alarm, white light alarm, and sound and white light linkage alarm.
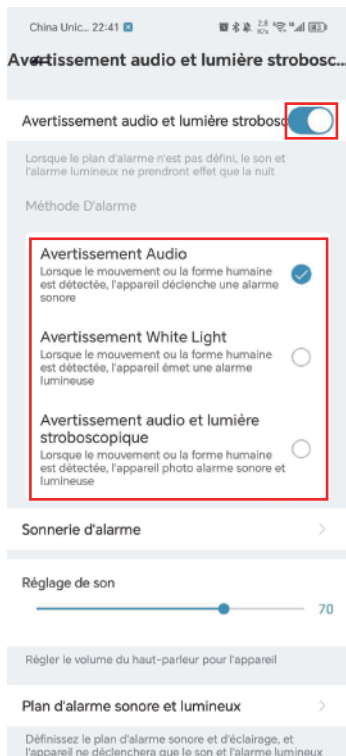
④ Image setting: For setting the screen flip mode and the night vision mode so that the product can enable the infrared light mode automatically at night for black and white images.

⑤ Device sharing: You can scan the QR code or enter your account to share the device to others.(Note: Such sharing must be done between accounts registered in a single country.)
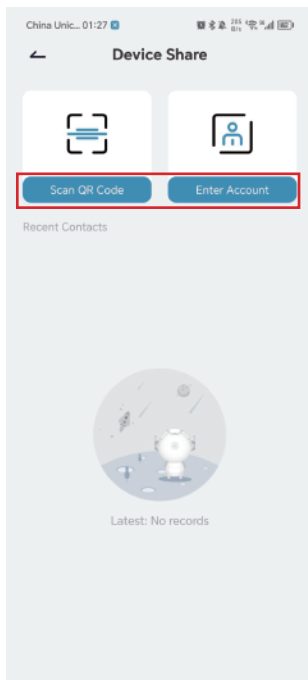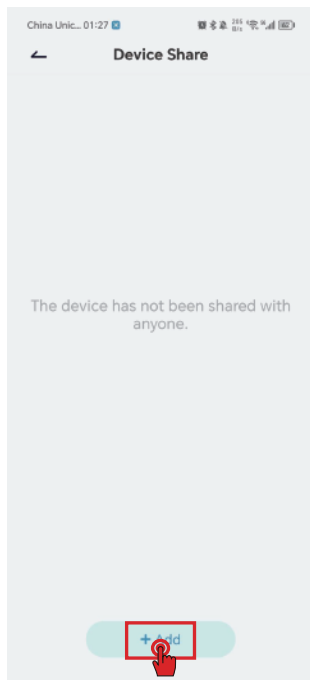
⑥ Installation guide: Suggestions for product installation.

⑦ Location management: For modifying installation location of the product.

⑧ Working indicator light : Turn on or off the working indicator light on the lens.

⑨ Time setting: For switching the time format on the product.

⑩ Sound setting: For enabling or disabling the microphone and the loudspeaker.

⑪ Video encryption: For setting the encrypted password for the videos (It needs to be entered in re-login by your account during access to the videos.)

⑫ AI analysis: For enabling the intelligent device to make the moving object detection judgments more accurate.

⑬ Battery management: Check camera battery status.

⑭ Video management: turn on or off camera alarm recording, check the SD card capacity and format the SD card.

⑮ Cloud storage service: For purchasing the cloud storage service and saving video recordings on the cloud (6s of video recording on cloud are always free.)

1.How do you reset to default?

① Press and hold the reset button for five seconds.

② Listen for the "bugu" sound.

③ Watch for the red light flashing slowly.

2.There's a prompt reading "Connection failed" in product connection.How to solve it?

① Confirm that the wifi frequency band is 2.4G

②Make sure the WiFi password is correct.

③ Make sure the product is close to the router when being connected.

④ Reset the product and add it again as instructed.

⑤ Send an e-mail to our customer service department.
We will contact you within 24 hours.

3.The SD card cannot be detected.How to solve the problem?

① Make sure the sD card has a capacity of 2GB to 128GB.

② It is suggested to have the sD card formatted on the APP
in its first use.

③ If the SD card cannot be detected by the product, insert it into a computer. If it cannot be detected by the computer either,
it means that it is damaged.

4.There's a prompt that the account does not exist when the product is being shared to a friend.Why?

Make sure the account of your friend and the account of your own are registered in a single country. For example, if your account is registered in Us, the product will fail to be shared to a friend using an accountregistered in UK.

5.How are people passing without triggering the alarm?

The PIR inspection area has a range limitation. It may be that the person is too far away or too close, or the person passes quickly in the corner of the video and is not detected by the PIR.

6.The mobile phone cannot receive a push message when there's anevent. Why?

① Make sure the alarm message push function on the background setting page is enabled.
② Make sure the notification function of the APPis enabled.

7.The product is often offline or has a long image delay. Why?

Check whether the WiFi network is normal and whether the product is installed close to the router. It is suggested to install the product in a position less than 25m from the router and to make the WiFi signal value larger than 60%.

8.There are excessive alarm push messages.Why?

The environment or the number of vehicles where you have installed the camera triggers the cameras frequently.
Change the camera alarm sensitivity to low.

9.Short battery life ?

The camera is being awakened too often and should not be placed on the roadside or in the sun.