



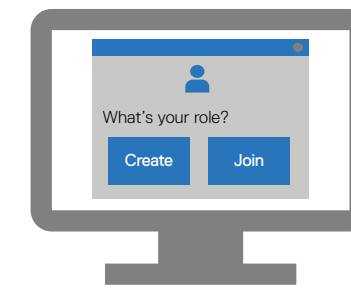
SupportAssist for Business PCs

Quick Setup Guide for Partners

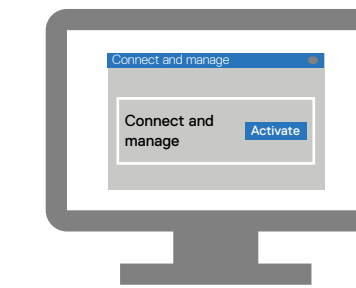
Onboard As a Partner



Register and sign in to <https://techdirect.dell.com>



Associate your account with your company profile in TechDirect



Activate the **Connect and manage** service

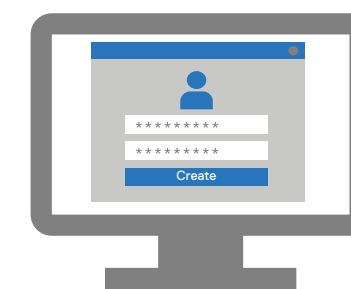


(Optional)
Add technicians in TechDirect

Onboard Your Clients



Go to TechDirect > **Connect and manage** > **Manage PC fleet** > **Manage your clients**

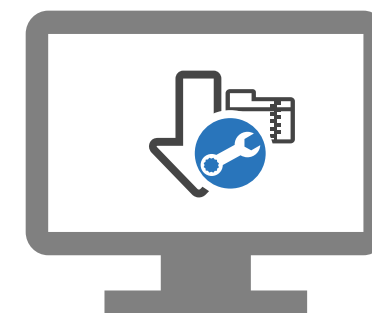


Create a new client account



Wait for approval from your client

Download



Download Deployment Package Manager from TechDirect > **Connect and manage** > **Manage PC fleet**

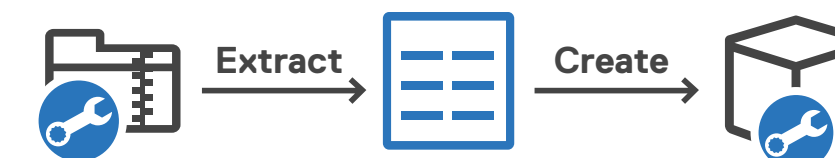


Image Assist/Ready Image users: Select **Modify existing SupportAssist deployment** to configure pre-installed version
Other users: Select **Create a new deployment package**
Add-Ons: Include optional add-ons

Deploy and Configure

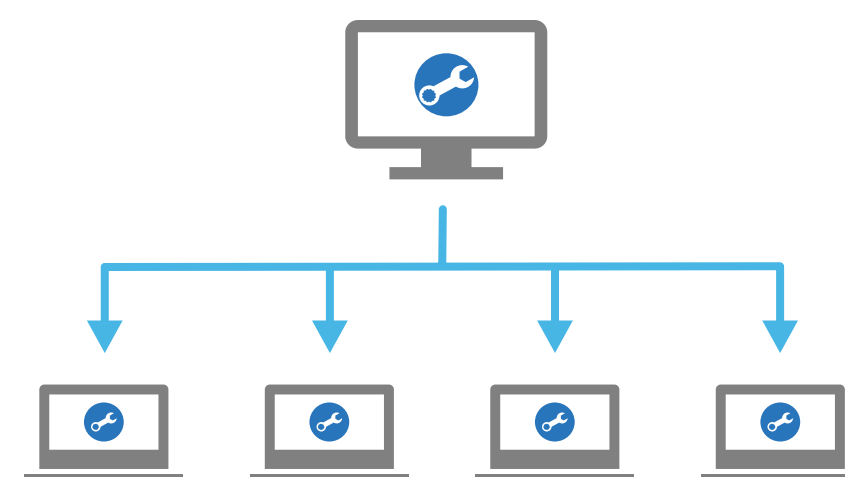
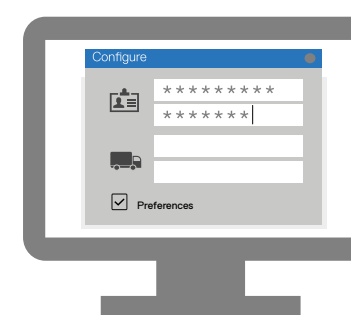


Image Assist/Ready Image users: Activate pre-installed SupportAssist version in the image
Other users: Deploy SupportAssist
Add-Ons: Deploy the add-ons



(Optional, but recommended) Add contact details and configure preferences for the required sites and groups



After successful SupportAssist deployment, you can start managing your PC fleet from TechDirect anytime, anywhere.