



MANUAL

# 365id Tray Notifier & USB support Software



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## Introduction

The 365id Scanner Notifier shows a pop-up notification in the Windows notification tray. It shows an extended result of the last ID document scan. The extended result includes a textual description of the result and when available a link to more information about the scan result.



## Application

The 365id Tray Notifier is based on two applications that must be installed on the local computer.

- **The 365id Integrations – USB Support software** that handles the USB connection from the 365id Scanner. It receives the scanned ID document information and scan result from the 365id Scanner via the USB cable and makes it available to other applications on the local computer
- **The 365id Tray Notifier software** gives a notification in the notification field of the local computer that displays the result of the last ID document scan

## Requirements

To use the 365id Tray Notifier a number of requirements must be fulfilled.

- 365id Scanner
- USB cable, male USB A to male USB B
- Windows 8 or higher with the latest service pack installed,
- A service subscription for 365id Tray Notifier. See 4.1 365id Tray Notifier subscription for more information.

### Installation

The installation process consists of several steps:

- 365id Tray Notifier subscription
- Connect USB Cable
- Install 365id Integration – USB Support software
- Install 365id Tray Notifier

### 365id Tray Notifier subscription

You must have an activated 365id Tray Notifier subscription to be able to use the service. Please contact 365id AB for more information, [info@365id.com](mailto:info@365id.com) or call +46 10 12 21 900.

For technical or support related issues please contact [support@365id.com](mailto:support@365id.com) or +46 10 12 21 999.

### Connect USB Cable

Connect an USB cable, male USB A to male USB B, between the 365id Scanner and your local computer. The USB cable is a standard cable that can be ordered from 365id AB or bought in your local computer store.



Male USB A to male USB B



USB cable from 365id Scanner



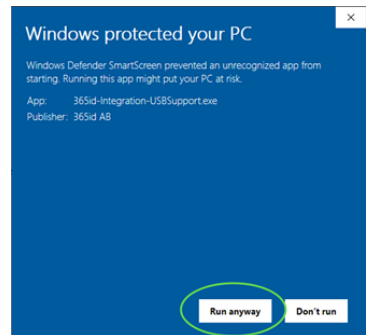
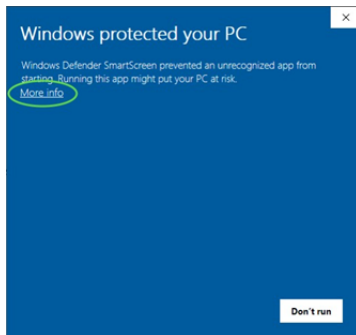
USB to client's workstation

## Install 365id Integration – USB Support software – 1

The 365id Integration – USB Support software will make the information from your 365id Scanner available to applications on your computer including the 365id Tray Notifier. To install the software, download the installation program by clicking [here](#) then proceed with the steps below

Run the installation program (by double-clicking on the downloaded file). You may be presented with a “Windows protected your PC” or a similar dialog.

If so, click “**More info**” then click “**Run anyway**”



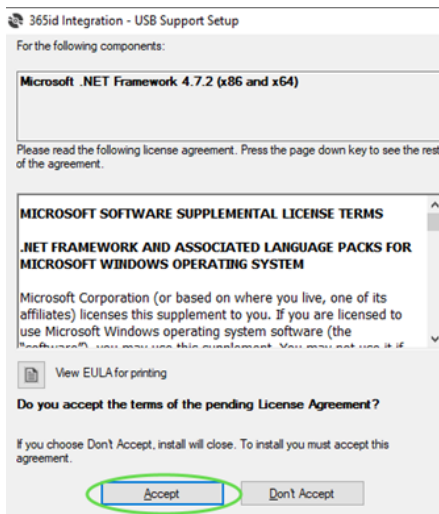
If the link above doesn't work try copy/paste this in your browser window.

<https://download.365id.com/download/integrations/365id-Integration-USBSupport.exe>

## Install 365id Integration – USB Support software – 2

You may now see a dialog for installing “Microsoft .Net Framework 4.7.2”.

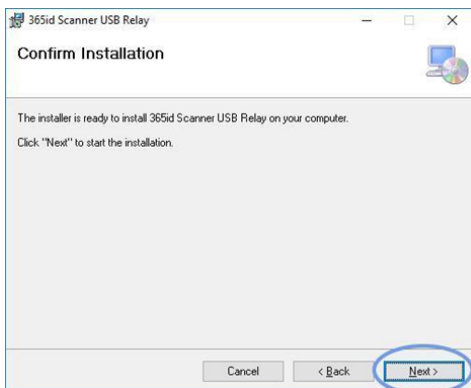
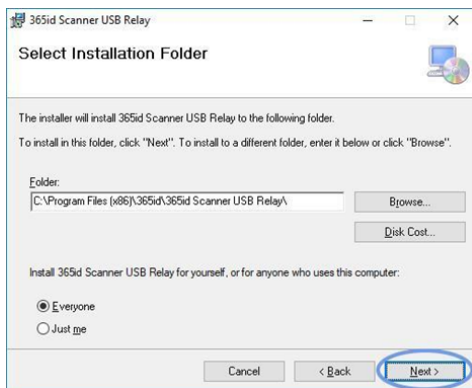
Click “**Accept**” to continue and In the dialog box that follow, click “**Next**”



### Install 365id Integration – USB Support software – 3

We recommend that you keep the settings as they are, but you are free to change them to your requirements.

When you are done, click **“Next”** and then **“Next”** again in the dialogue box that follows.



You may be asked to confirm that the program is allowed to make changes to your hard drive. Once completed, the dialog can be closed by clicking **“Close”**



## Install 365id Tray Notifier – 1

The 365id Tray Notifier is an application that runs on your local computer. It gives a notification in the notification field of the local computer that displays the result of the last scanned document.

Normally when there is no new result to be displayed the 365id Tray Notifier applications shows as an icon in the notification tray.

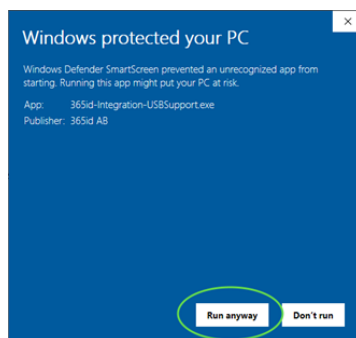
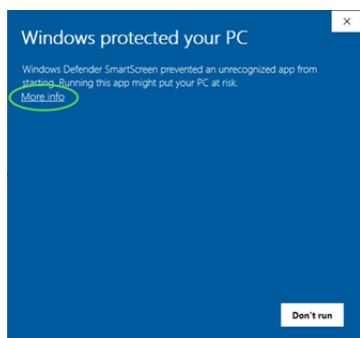


365id Tray Notifier icon

To install the software, download the installation program by clicking [here](#) then proceed with the steps below

Run the installation program (by double-clicking on the downloaded file). You may be presented with a “Windows protected your PC” or a similar dialog.

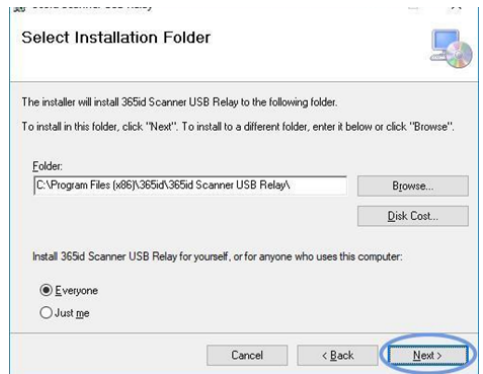
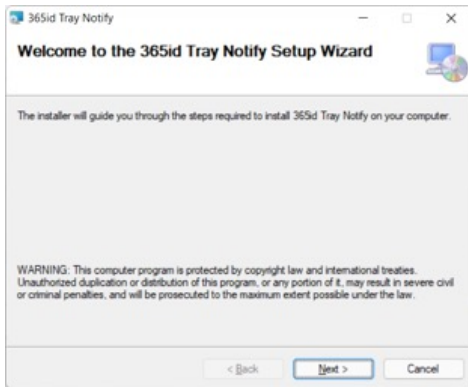
If so, click “**More info**” then click “**Run anyway**”



## Install 365id Tray Notifier – 2

We recommend that you keep the settings as they are, but you are free to change them to your requirements.

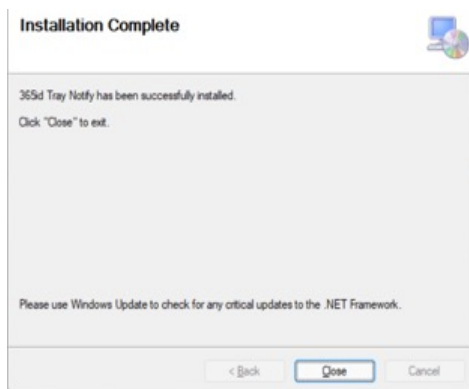
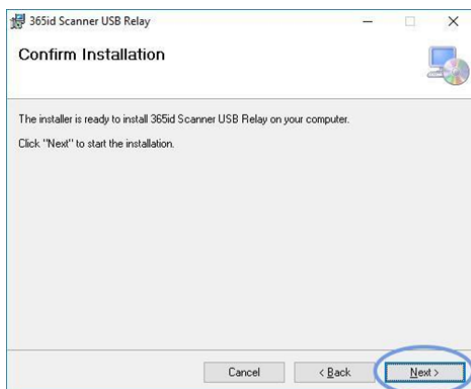
When you are done, click **“Next”** and then **“Next”** again in the dialogue box that follows.



### Install 365id Tray Notifier – 3

Confirm the installation. In any pop-up that asks for permission please allow the installation.

Click **“Next”** and then **“Close”**



**The installation is now complete.**

Scan a document in the 365id Scanner to test the 365id Tray Notifier



The notifier will automatically close after a period of time. To redisplay the information from the latest scan please press the icon in the notification tray.

