

Europe & UK 40GB, 80GB, 140GB 30 day SIM Guide

What's included?

- 40GB, 80GB or 140GB (depends on which one you've purchased!)
- 4G & 3G data speeds
- 28 days of usage once activated
- Hotspot/tethering enabled in Europe and UK
- Coverage on the Movistar network

Things to know

- Only works in **unlocked mobile phones** and **tablets/iPad**
- Your SIM will be ready to use based on the activation date you provide during checkout
- No expiry - can be held inactive as long as needed
- Can receive calls & texts from Australia/US.
- Spanish number
- Unlimited calls to local numbers. No text allowance.
- Non-rechargeable

How do I activate?

- 1 We will activate your SIM card on the date that you provide during checkout. You can read more about how it works in the next section below 📌
- 2 Once you arrive at your destination country, insert the SIM into your device.
- 3 Turn on **Data Roaming** in your settings
- 4 **Restart** your device

- 5 You'll receive a text letting you know your credit has been applied.
- 6 After your SIM is connected, you'll receive another text letting you know that your SIM is activated and your 30 days will begin.

Easy peasy! 🙌

How does activation work?

We activate your SIM card at 2pm AEST (4am GMT) on the day that you set as your activation date during checkout.

Once we activate, the network will continually check to connect your SIM to the network.

This connection can take anywhere from a few minutes to a few hours. If your SIM has not connected in a few hours, please contact us with your phone number via email at hello@simsdirect.com.au (<https://simsdirect.helpdocs.io/mailto:hello@simsdirect.com.au>) or [Facebook](https://www.facebook.com/simsdirect) (<https://www.facebook.com/simsdirect>). We will be able to check whether your SIM is active.

What do I need to do before I fly?

Make sure that your phone is **unlocked** before you fly!

How do I find my number?

Your phone number will be automatically sent to you once you insert your SIM in your phone and turn it on when you're in Europe. This will be a Spanish phone number.

If someone would like to call you, they will need the Spanish country code of +34 followed by your number.

Can I call USA or Australia with this SIM?

Unfortunately, this SIM doesn't come with calls/texts to USA or Australian numbers.

The Unlimited minutes can be used to make local calls to standard landlines and mobiles within all the countries listed. So if you are in Spain you can call Spanish phone numbers. If you are in Italy you can call Italian phone numbers.

We'd highly recommend using data applications like FaceTime, Whatsapp, Facebook Messenger, iMessage, Viber or Skype to make calls and texts instead. This will use the data allowance that is allocated to you.

Read [this \(https://simsdirect.com.au/blogs/travel/how-to-text-and-make-internet-calls-for-free-when-you-travel\)](https://simsdirect.com.au/blogs/travel/how-to-text-and-make-internet-calls-for-free-when-you-travel) neat little article about ways to call home!

How do I check my balance?

To check your data balance, you will need to create an online account at www.movistar.es (<https://simsdirect.helpdocs.iowwww.movistar.es>).

- Tap on "Soy cliente"
- Tap on "Identificate"
- Tap "Acceder Con Tu Movil"
- Enter your phone number in the field
- Tap "Continuar"
- A 4 digit Pin will be sent to you via SMS.
- Enter the 4 digit Pin and tap on "Finalizar"
- Tap "Mis consumos" to check data balance

How do I recharge/top-up?

Unfortunately, this SIM cannot be recharged or topped up.

If you need **more data** or **longer duration**, you will need to purchase multiple SIM cards and swap them out as you go.

Can I hotspot/tether from my phone?

Yep, you can hotspot/tether from your phone.

Where does this SIM work?

Austria	Greece	Norway
Azores	Guadeloupe	Poland
Belgium	Hungary	Portugal
Bulgaria	Iceland	Reunion Islands
Canary Island	Republic of Ireland	Romania
Croatia	Italy	San Marino
Southern Cyprus	Latvia	Saint Martin
Czech Republic	Liechtenstein	Saint Barthelemy
Denmark	Lithuania	Slovakia
Estonia	Luxembourg	Slovenia
Finland	Madeira	Spain
France	Malta	Sweden
French Guiana	Martinique	United Kingdom
Germany	Mayotte	Vatican City
Gibraltar	Netherlands	