

BEFORE RETURNING THIS PRODUCT TO THE STORE for any reason, please call ARRIS Technical Support for assistance: **1-877-466-8646**. Please visit www.arris.com/selfhelp for frequently asked questions (FAQs), product manuals, Live Chat, and email support.

Place the Product specific
label here



Quick Start Card

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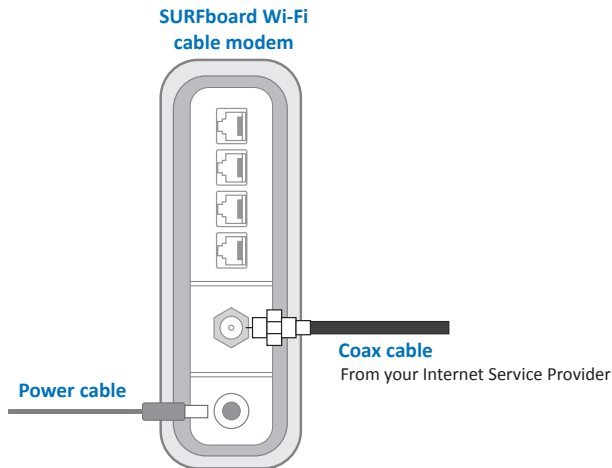
Part Number ARSVD0xxxx

SURFboard™
Wi-Fi Cable Modem

www.arris.com/selfhelp

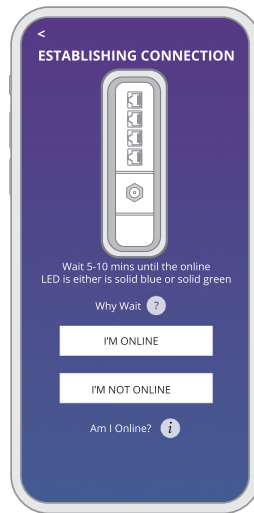
1

Unbox the device; plug in the power cable (included) and a coax cable (not included).



2

Download and install the **SURFboard Central** mobile app to set up and manage your device.



Scan to

download the app

With the mobile app, you get:

- Step-by-step installation instructions
- Activation support for your specific service provider
- Automatic device registration for warranty
- Product documentation, Tech Support, and FAQs



SURFboard®
Central

Need help? For product activation support, contact your Internet Service Provider directly.

Using Web Interface: After product activation, access your device by connecting an Ethernet cable between your desktop/laptop and your Wi-Fi cable modem and then navigating to **192.168.100.1** in a Web browser.

Username: admin
Password: password

The default login is case-sensitive.