

# User Manual

## A318/A318BT Label Printer



Scan QR code for  
installation tutorial



扫码获得安装教程



สแกนคิวอาร์โค้ดเพื่อ  
รู้วิธีการติดตั้ง



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hướng dẫn cài đặt



Scan kode QR untuk  
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install



Imbas kode QR untuk  
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install

Visit <https://help.flashlabel.com> to download driver and see installation tutorial in multiple languages. Send E-mail to [help@flashlabel.com](mailto:help@flashlabel.com) for help!

Thank you for choosing our printer.  
please read this manual carefully and keep it for future reference.

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## QUICK SETUP GUIDE

Congratulations on your purchase of our Printer. We are your loyal business partner offering commercial solutions to batch labels printing.

Please take a moment to read this user guide as incorrect operation may result in unsatisfactory print quality, reduced user experience, or even damage to your printer or injury.

A318/A318BT is a thermal label printer which uses thermal label media without ink, toner and ribbon. It can print various labels for logistics, pricing, barcodes, QR codes, shipping label, badges, etc.

Original instructions for Thermal Label Printer, please read all manual instructions carefully before operating. We reserve clear interpretation of our user manual. The appearance of the product shall be subject to the product you received. Please forgive us that we won't inform you again if there is any technology or software updates on our product.

## PACKING LIST

### Packing List:

1x Label Printer

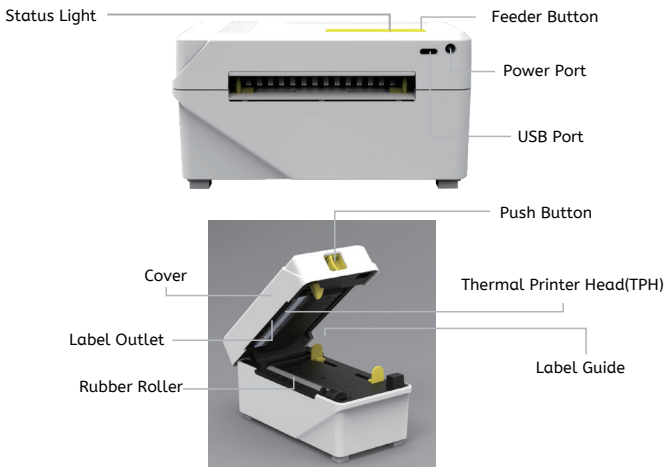
1x User Guide

1x Service Card

1x Power Cable and Adapter

1x USB Printer Cable

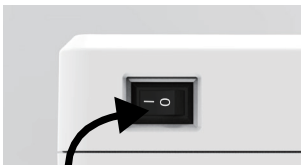
10x Free Fanfold Labels



Thermal printer head (TPH) may be very hot. Please do not touch the printer head or parts around it after printing.

## PRINTER CONNECTION

- 1.Ensure the power is OFF(Press down“O”means Power OFF)



2. Connect the USB cable.

(Special Note: For Windows users, please connect the same USB port on your computer to avoid producing unwanted duplicates of printer in your system).



Tips: For Mac users, you can purchase the USB-C to USB adapter from our store at a discounted price.

3. Make sure the power adapter is tightly connected, then connect the power cable to the printer's power port and the electrical sockets.



4. Turn the power ON (Press down "-" means Power ON), now you will see the light flashing!



Must turn off the switch before you plugging the power cable into power port each time or it may cause sparks!

## **LABEL LOADING AND CALIBRATION**

A318/A318BT is capable of working with labels in various sizes, and it needs to learn your label properties before its first use.

To initiate Automatic Label Loading and run Intelligent Label Calibration, please follow these steps:

### **1.Power On**

Turn on the power and wait for about 5 seconds until the printer is initialized.

### **2.Automatic Label Loading**

Insert the label from the backside of the printer, the printer will load the label and move back and forth, then stop with the green light on. Not a single label will be wasted during this procedure.



It's suggested to adjust the label guide to match the width of the label if necessary before the label is pushed in.



### 3.Intelligent Label Calibration

Press and hold the feeder button for about 3 seconds until you hear one beep then release, the label will move back and forth several times to calibration the label size, then you can start printing.



Since the printer needs to measure the length of the thermal paper, a stack of labels with at least 3 sheets is required to complete the process.



## WINDOWS SETUP VIA USB

### 5.1 Windows Setup Via USB

1. Before installation, ensure the printer is turned on, and USB cable is connected to your computer.

2. Scan QR Code or visit <https://help.flashlabel.com> to download driver and watch installation video.



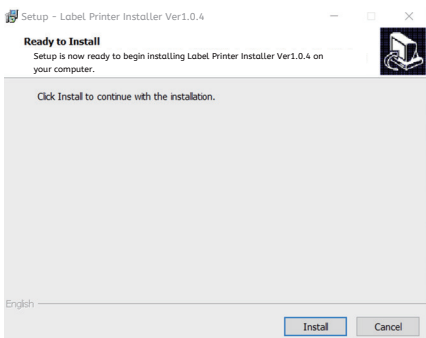
Scan QR Code to download windows driver

3. Follow these steps to finish driver installation on Windows:

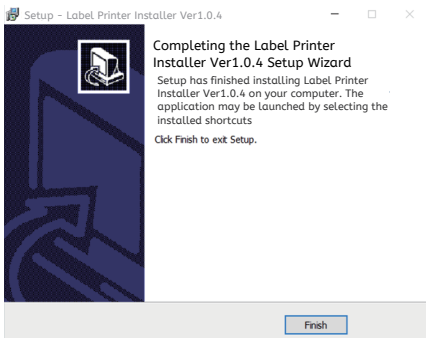
1). Open the "LabelPrinter-Windows-Driver-Latest.exe" file with a double-click to start the installation process.

If the file is named "LabelPrinter-Windows-Driver-Latest.zip", you need to decompress it to the .exe file.

2). Click "Install" follow the onscreen instructions.



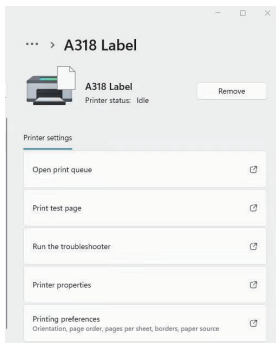
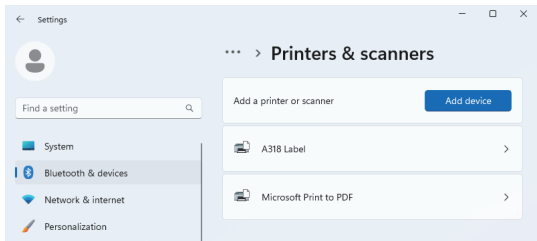
3).Click "Next" and "Finish" to complete the driver installation.



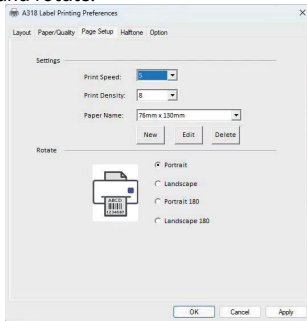
## 5.2 Printer preference setting

Take Windows 11 as an example:

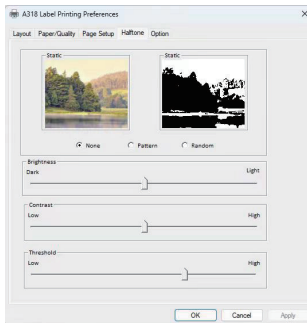
1. Go to "Settings"-> "Bluetooth & Devices"-> "Printers & Scanners", find and click the printer "A318 Label"-> "Printing preferences"



2. Click "Page Setup" sheet, you can change the paper size, print speed, print density and rotate.



3. Click "Halftone" sheet, you can change the image dithering algorithm to make your image or "COD" letters print clearly.



## MAC SETUP VIA USB

### 6.1 macOS Setup Via USB

1.Before installation, ensure the printer is turned on, and USB cable is connected to your computer.

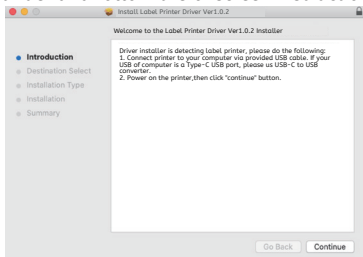
2.Scan QR Code or visit <https://help.flashlabel.com> to download driver and watch installation video.



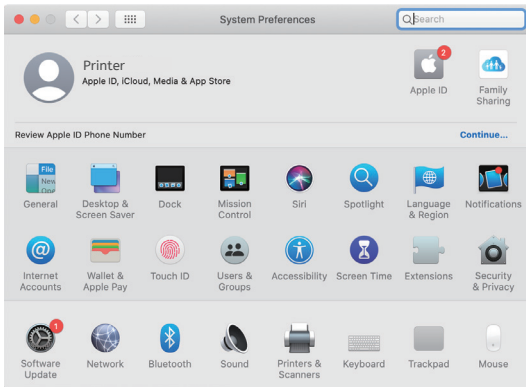
Scan QR Code to download macOS driver

3.Follow these steps to finish driver installation on macOS:

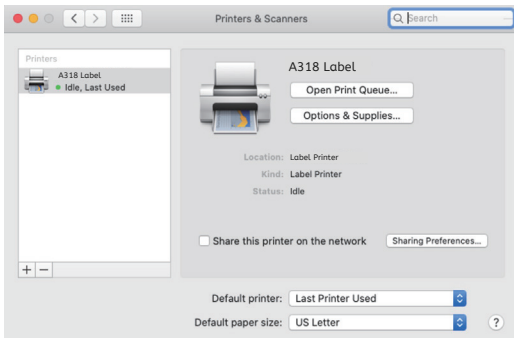
- 1).Double-click the file "LabelPrinter-Mac-Driver-Latest.pkg".
- 2).Click "Continue" and follow the onscreen instructions to finish.



4).Open "System Preferences",and click "Printers & Scanners".

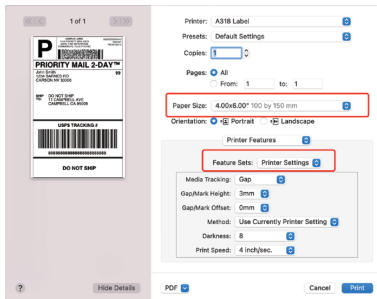


5).Power on the printer, you can see "A318 Label" or "A318BT Label" in the list, now you can print labels.

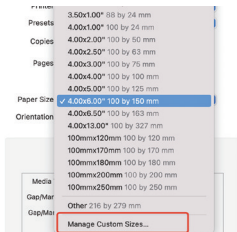


## 6.2 Printer preference setting

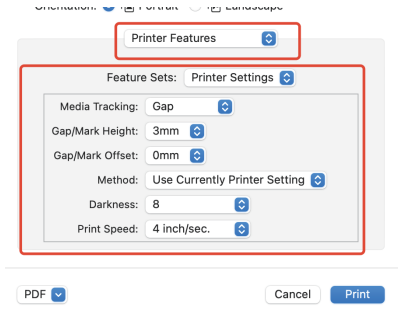
1. Open a PDF file with Preview -> Click "File" -> "Print" -> Select the printer "A318 Label".



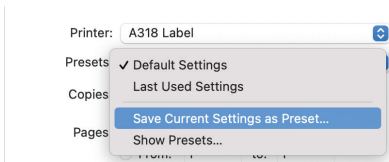
2. Click "Paper Size" -> Choose the corresponding paper size according to the loaded label size. If the size you need is not listed, click "Manage Custom Sizes", input the width and height, then click 'OK'. (Please press button to calibrate before printing if you change loaded labels to another size. )



3. Click "Preview"->"Printer Features", then you can change the settings of printer, e.g Speed, Darkness, Rotate.



4. After changing settings, you need to click "Sava Current Settings as Preset..." to save.



5. Click "Print" to start printing.



# CHROMEBOOK SETUP VIA USB

## 7 ChromeBook Setup Via USB

1.Before installation, ensure the printer is turned on, and USB cable is connected to your computer.

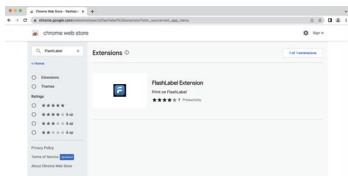
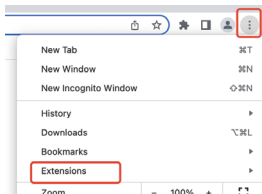
2.Scan QR Code or visit <https://help.flashlabel.com> to download driver and watch installation video.



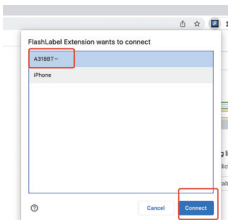
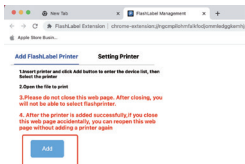
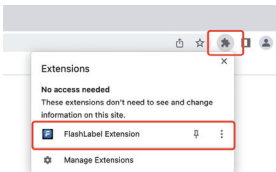
Scan QR Code to watch ChromeBook driver installation video

3.Follow these steps to finish driver installation on Chrome OS:

1).Search and add "Flashlabel" extension in the Chrome Web Store.



2).Click the extension icon -> Choose "FlashLabel" -> Click "Add" -> Choose "A318"-> Click "Connect".



2).Open a PDF file with Chrome Browser -> Choose "FlashLabel" and your paper size -> Click "Print".



## SMARTPHONE APP SETUP

Wireless function only works with A318BT



Scan this QR Code to see how to setup APP on iPhone or iPad



Scan this QR Code to see how to setup APP on Android

1. Please search and download "FlashLabel" on App Store (iOS) or Google Play (Android).

You can also scan QR Code below to download APP.

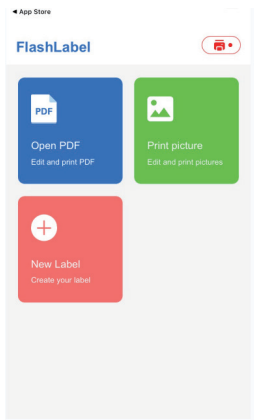


iOS



Android

2.Open "FlashLabel" run the app and click the red printer symbol on the upper right to use device Wireless



3.Connect Wireless to pair the printer.(Different printers have different device names to avoid connected wrong.)



► **Note:**

Android users need to enter "0000" in the Bluetooth settings for Bluetooth pairing before connecting to the printer.

(Setting<Bluetooth<Choose the printer<Pair)

Bluetooth pairing request

Usually 0000 or 1234

☐ PIN contains letters or symbols

You may also need to enter this PIN on the other device.

☐ Allow access to your contacts and call history

CANCEL

OK

4.Load the file to print(PDF,Photo,Customize labels can be printed)

## USER TIPS

1. When you load the labels, the peeling-off side should face up. Or it would cause printing blank.



2. Make sure there are no particles on the surface of labels to avoid damages to the TPH (Thermal Printer Head).

3. For Windows users, please keep using the same USB Port on your computer to avoid producing unexpected duplicated copies of the printer on your computer.

4. The label size of the A318/A318BT printer is default to 76mm x 130mm. Each time you change different label sizes, please run the Intelligent Label Calibration process before printing.

5. In case labels keep coming out unexpectedly, just press the feeder button to pause the printer, and clear the printing job from your computer.

6. If there are white spots on printed labels, it indicates that the printer head needs cleaning. Stop printing, and clean the TPH (Thermal Printer Head) after cooling to avoid burns.

7. When the label is jammed accidentally, please open the cover and take out the jammed labels slowly and patiently. The printer will resume after cleaning.

## LED STATUS

Light Status	Description	Solution
Green	Normal	Ready to print
Blue	Wireless connected	Ready to print using wireless(Applicable to A318BT only).
Flashing Red Fast (Every second)	This happens when the cover is not closed.	Close the cover properly
Flashing Red Slowly (Every 2 seconds)	This happens due to paper shortage; Wrong pape size	Re-Load Labels; Run automatic label calibration
Flashing Red and Green(Every second)	This happens when the printer head is overheated.	Wait until it cools down, the printing job will resume itself
Light off & Buzzer rang	Low voltage	Switch to 24V adapter

Please kindly contact us if you have any issues.  
 You can search for more FAQs on our website :  
<https://help.flashlabel.com>  
 or send email to [Help@FlashLabel.com](mailto:Help@FlashLabel.com)



Scan QR Code to visit  
[help.flashlabel.com](https://help.flashlabel.com)

## FEEDER BUTTON INSTRUCTIONS

1. Press once: Feed a blank page / Pause / Resume

(1) When the printer is in ready status and there are no holding jobs, press the feeder button once, the printer will feed a blank page.

(2) When the printer is running, press once will pause the job, press once again will resume the job.(Although it is not recommended, if you want to urgently stop an unwanted printing task, you may turn off the power directly and don't forget to cancel the print task from the computer at the same time).

2. Press and hold the feeder button for about 3 seconds until you hear one beep, printer will run the Intelligent Label calibration process. This process is recommended each time you change the label sizes.

3. Press and hold the feeder button for about 5 seconds until you hear two beeps.Printer will print a test page. If the test page looks good, it indicates that the printer head is working properly.

4. Press and hold the feeder button for about 15 seconds until you hear five beeps. This will reset the printer to the factory setting. This process is harmless to the printer and can be used if you want the printer to recover from an unknown error.





## **SAFETY NOTICES**

1. DO NOT touch the printer head after use.
2. DO NOT disassemble or repair the unit by yourself.
3. USE ONLY approved accessories.
4. Keep the printer away from water, fire, or other objects that could destroy the components.
5. Keep the printer away from children.
6. DO NOT use the printer if you find any irregularities which could result in electrocution or fire.
7. Please unplug the power when not in use for a long time.

## **MAINTENANCE**

### Printer Head Cleaning Steps:

- (1) Please make sure that the printer is powered off and cooling down before cleaning;
- (2) Push the Push Button on the left side to open the printer lid;
- (3) Use the Printer Head Cleaning Wipes to gently apply onto the Thermal Printer Head(no water or other liquid should be applied).

## SPECIFICATIONS

Model	A318/A318BT
Printing Method	Direct Thermal
Interfaces	USB Cable, Bluetooth(optional)
Resolution	203dpi
Max Printing Speed	150mm/s
Power Adapter	24V/1.5A
N.weight	1.09lbs/0.48kg
G.weight	1.65lbs/0.75kg
TPH Printing Life	30km
Paper Width	40-80mm(+2mm)
Paper Thickness	0.06-0.25mm
Paper Height	NO Limitations
Storage Environment	Temperature: -20 to 80°C Humidity:5-95% (non condensing)
Operating Environment	Temperature: -10 to 50°C Humidity:10-90% (non condensing)
Dimensions	L150*W82*H83mm

## DISPOSAL

This product is subject to the provisions of European Directive 2012/19/ EC. The symbol showing a wheelie bin crossed through indicates that the product requires separate refuse collection in the European Union. This applies to the product and all accessories marked with this symbol. Products marked as such may not be discarded with normal domestic waste, but must be taken to a collection point for recycling electrical and electronic devices.



## PAY ATTENTION TO

Pay attention to : This device complies with Part 15 of the FCC Rules.Operation is subject to the following two conditions:(1)This device may not cause harmful interference, and (2)this device must accept any interference received, including interference that may cause undesired operation.

## CONTACT US

Enjoy your printing!

If you have any questions, issues or concerns about this product, please contact us for support.



Scan QR Code to visit  
[help.flashlabel.com](http://help.flashlabel.com)



Scan this QR Code using  
WhatsApp camera to add us

**Website:** [Help.FlashLabel.com](http://Help.FlashLabel.com)

**Email:** [Help@FlashLabel.com](mailto:Help@FlashLabel.com)

**Manufacturer:** Xiamen Print Future Technology Co., LTD.

**ADDRESS:** Area C, Room 502, No. 17 Kengping Road, GuanKou Town, Jimei District, Xiamen City, Fujian Province, China

**FCC Warning Statement:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **FCC Radiation Exposure Statement**

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co - located for operating in conjunction with any other antenna or transmitter.