

## **USER GUIDE**



V.105

www.cprcallblocker.com

# Thank you for purchasing CPR Call Blocker. You are now in control of your privacy.

The CPR Team

#### Congratulations on your new purchase!

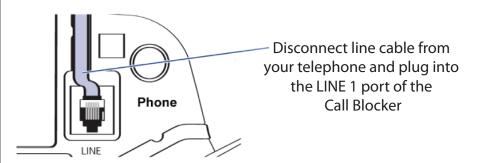
Before using this guide there are a few things you need to know:-

- Call Blocker protects a single phone, or a cordless phone with multiple handsets
- CPR Call Blocker requires your line to have Caller Identity service (Caller ID) from your telephone operator.
- Caller ID is a service that forwards the caller's number to you with each call. It is available from most telephone companies. You might be familiar with this from your mobile phone. To register for Caller ID contact your telephone operator by dialling 150 it is available free with BT and most other providers.
- The CPR Call Blocker will work with a wide range of telephone equipment including corded and cordless phones. It protects all the phones that are plugged into it. If you need a number of extensions in your house we recommend that you use a modern multi-handset cordless phone system so that the CPR Call Blocker can protect all your phones.
- We recommend that you don't use the CPR Call Blocker with phones plugged into other extension sockets in your house. These may give a short ring when calls from unknown callers are received, and won't ring when the caller is put through.
- Some phones automatically check the 1571 network voicemail service at regular intervals and display a 'Message waiting' light. These are called 1571 phones. We recommend that you do not use 1571 phones with The CPR Call Blocker
- We recommend that you don't plug The CPR Call Blocker into a wireless phone line extension box, as these don't forward Caller ID.

### SETTING UP CPR CALL BLOCKER

#### Step 1

Remove the line cable from your telephone and plug into the **LINE 1** port of the Call Blocker.



#### Step 2

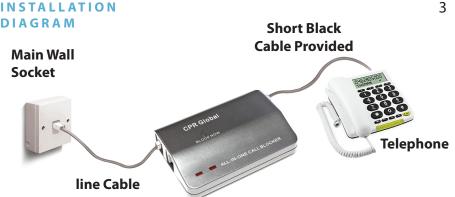
Use the small Black cable provided to connect the TEL 1 port to your telephone

#### Step 3

Insure all cables are connected securely

The Call Blocker is setup correctly when there is a red light displayed on the top of the unit, this is shown when the phone is off the receiver or when on a call. If you are using a cordless phone then press the Call Button for a dial tone.

If you have no dial tone or no red light you will need to disconnect the cables then reconnect using the **LINE 2** and **TEL 2** ports.



#### **BLOCK NOW**

The easiest way to block Nuisance Callers is to use the BLOCK NOW button located on the top of the Call Blocker.

When a Nuisance Caller gets through press the 'BLOCK NOW' button and then hang up the call, this Caller will now be blocked from calling again.

You can also use this function without having to answer the phone.

For example: If an unfamiliar number is calling, press the BLOCK NOW button and the CPR Call Blocker will stop that number from calling again.

The Block Now Button only works with Visible numbers. If you are receiving nuisance calls from 'WITHHELD' or 'INTERNATIONAL' numbers please use the programming codes on pages 5 and 6.

## PROGRAMMING CODES

#### Programming a number into "Blocking" list

- 1. Pick up the telephone and input \* \*7 # you will hear a "Beep"
- 2. Then enter the telephone number you wish to block, followed by the # key,

You will hear a 'beep' after each # to confirm success.

3. Enter the next number or hang up to complete setup.

#### Programming an area code into "Blocking" list

- 1. Pick up the telephone and input \* \* 7 # you will hear a "Beep"
- 2. Then enter the area code you wish to block, followed by the # key,

You will hear a 'beep' after each # to confirm success.

3. Enter the next area code or hang up to complete setup.

#### Erasing one number or area code from the "Blocking" list

- 1. Pick up the telephone and input \*\*6 # you will hear a 'Beep'
- 2. Then enter the telephone number you wish to delete followed by the # key,

You will hear a 'beep' after each # to confirm success.

3. Hang up to complete setup.

#### **Block Last Calling Number**

1. To block last number: Get a dial tone and input \* \* 2 # \* 2 #

You will hear a 'beep' after each # to confirm success.

#### **Turning Call Blocker On and Off**

- 1. To Turn On: Get a dial tone and input \* \* 4 # \*4#
- 2. To Turn Off: Get a dial tone and input \* \* 3 # \*3#

You will hear a 'beep' after each # to confirm success.

#### Blocking all "Withheld" Callers

- 1. To Turn On: Get a dial tone and input \* \* 7 # 7\*#
- 2. To Turn Off: Get a dial tone and input \* \* 6 # 7\*#

You will hear a 'beep' after each # to confirm success.

#### Alternative "Withheld" blocking function ( Use this if the conventional code doesn't work)

- 1. To Turn On: Get a dial tone and input \* \* 7 # #
- 2. To Turn Off: Get a dial tone and input \* \* 6 # #

You will hear a 'beep' after each # to confirm success.

#### Blocking all "International" Callers

- 1. To Turn On: Get a dial tone and input \* \* 7 # \* #
- 2. To Turn Off: Get a dial tone and input \* \* 6 # \* #
- You will hear a 'beep' after each # to confirm success.
- Blocking all IP Dialling systems (skype / overseas nuisance call centres)
- 1. To Turn On: Get a dial tone and input \* \* 7 # 6\*#
- 2. To Turn Off: Get a dial tone and input \* \* 6 # 6\*#
  You will hear a 'beep' after each # to confirm success.
- Blocking all "0" type calls (Single digit spoof callers)
- 1. To Turn On: Get a dial tone and input \* \* 7 # 0#
- 2. To Turn Off: Get a dial tone and input \* \* 6 # 0#
  You will hear a 'beep' after each # to confirm success.
- Resetting the Call Blocker back to factory settings
- 1. Get a dial tone and input \*\* 1 # \* 1 #
- You will hear a 'beep' after each # to confirm success.
- Note: Three "Beeps" indicated that an error has occurred Either a number has been entered incorrectly or the function is already ON.

Q. Will the CPR Call Blocker work on my broadband line?

A. The CPR Call Blocker will work happily alongside your broadband connection - just unplug your telephone and plug into Call Blocker.

Q. How much power does the CPR Call Blocker use?

A. The CPR Call Blocker uses only the power from your telephone line which is of no cost to you!

Q. Which network providers does the CPR Call Blocker support?

A. The CPR Call Blocker will work on standard domestic telephone lines from all the main telephone providers.

Q. Do I need caller ID for this product to work?

A. Yes. Caller ID should be enabled on your telephone line for the product to work effectively. Caller ID Display is available free for BT customers

Q. Can I use any telephone with the CPR Call Blocker?

A. The CPR Call Blocker will work with a wide range of modern telephone equipment -cordless DECT phones, cordless analogue phones.

Q. Can I use the CPR Call Blocker with extension telephone sockets?

A. The CPR Call Blocker is designed to work on one telephone socket. If you wish to have several phones around the house it is best to use a DECT phone with multiple cordless handsets

#### Safety

- Simply clean CPR Call Blocker with a damp cloth. Do not use chemicals or abrasive cleaning products.
- Do not open CPR Call Blocker as there are voltages inside the unit.

#### Environmental

- CPR Call Blocker is intended for indoor use only.
- Do not submerge any part of CPR Call Blocker in water and do not use it in
- damp or humid conditions, such as in bathrooms.
- Do not expose CPR Call Blocker to fire, explosive or other hazardous conditions.
- There is a slight chance that CPR Call Blocker could be damaged by an electrical storm. We recommend that you unplug the telephone line cord for the duration of the storm as such damage is not covered by the guarantee.

#### **Data Protection**

We are registered under the Data Protection Act 1998 (registration Z2140320).

The data controller is CPR Global Limited of York Chambers,

York Street, Swansea, SA1 3LZ

We will process personal data disclosed by you in accordance with

our privacy policy published on our web site (www.cprcallblocker.com)

#### **NEED MORE** HELP?

Need more help?

If you need further help setting up CPR Call Blocker please email or phone through to our Technical support team for help with problems, or advice.

CPR Global

Post:

CPR Global LTD

York Chambers

York Street

Swansea

SA1 3LZ

UK









#### E-mail: support@cprcallblocker.com

#### Phone: +44 0800 652 7780

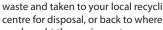
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Patent Number - 1200049.3

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Disposal instructions

Waste electronic equipment should be separated from your normal household waste and taken to your local recycling



you bought the equipment. Proper recycling of electronic equipment will help





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