User Manual

M550

AZDOME

Enjoy Your Smart Driving

ENGLISH

M550-2CH

•» Table of Contents

1. Customer Service

Defective or damaged item?
Inaccurate description?
Missing parts or accessories?
Performance or quality not adequate?
Wrong item was sent?

✉ **help@azdome.hk**

Response in just 12 hours

Contact us before returning the item.
We will help you resolve any issue asap.

Scan this QR code using
the WhatsAPP camera to
add me on WhatsAPP

WhatsAPP Contact

•» 2. Introduction

Thank you for purchasing this AZDOME dashcam.

This instruction manual contains information on how to operate your dash cam. Before using your dashcam, we recommend that you read through this manual to ensure correct usage.

To improve the performance of the product, the contents of this manual are subject to change without prior notice.

📝 Note:

1. A 64GB microSD card is provided with the AZDOME dashcam when you purchase the product. Be sure to format your microSD card with your dash cam for the first time use.

2. Please ALWAYS connect with power when using. As it is built in Super Capacitor (Only has a 1mAh Lithium Metal Battery used to memorize time).

✉ **help@azdome.hk**

Scan QR code to download Manual

⟩⟩ 3. In The Box

Check the box for each of the following items before installing the dash cam.

Front dash camera ×1

Rear camera (6M/20ft)×1
Sticker ×1   Screws ×2

Electrostatic films
for front cam x2

USB charger with power
cable (3.5M/12ft) ×1

Rear window
bracket×1

Storage card x1

Cable clips x 5
Pry tool x 1

User manual x 1

📝 **Note:**

1. One AZDOME 64GB SD Card has been inserted into the dash cam.
2. To improve the performance of the product, the contents of this manual are subject to change without prior notice.
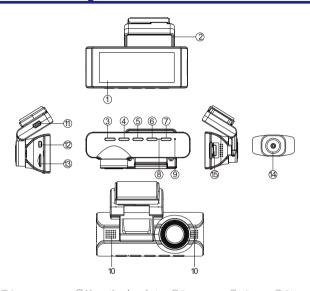
•» 4. Specification

Model Name	M550
Screen Size	3.19 Inch
Aperture	F=1.8
Color	Black
Language	English / Français / Español / Português / Deutsch / Italiano / 简体中文 / 繁體中文 / Русскии / 日本語 / українська / Magyar
Video Format	MP4
Photo Format	JPG
Video Code	H.264
Video Resolution /Frame Rate	Front Cam: UHD 4K (3840x2160 @30FPS) QHD 2K(2560x1440@30FPS) Full HD (1920x1080 @30FPS) Front + Rear Cam: 4K (3840x2160 @30FPS) + Full HD (1920x1080 @30FPS) 2K(2560x1440 @30FPS) +Full HD (1920x1080 @30FPS) Full HD(1920x1080 @30FPS)+Full HD(1920x1080@30FPS)
GPS	Built-in, AZDOME GPS Player * Windows 7 or higher and Mac OS X (10.10) or higher

G-sensor	Built-in 3-Axis Acceleration Sensor
Loop Recording	Support
Timelapse Record	Support (1Frame Per Second, Fast Video Playback)
Wi-Fi / Application	Support, AZDOME Application
Parking Mode	Support (ONLY works when the dash cam is connected to 3-Lead Hardwire Kit)
Memory	Max support 256GB (Class 10, U3 Speed. Only one 64GB microSD in the dash cam)
Microphone	Built-in
Speaker	Built-in
Battery	Built-in Super Capacitor (Only has a 1 mAh Lithium Metal Battery used to memorize time)
Power Interface	5V/2.5A
Working Temperature	−20°C to 70°C (-4°F to 158°F)

📝 Note:

1. Please only use AZDOME car charger in this package.

2. Please ALWAYS connect with power when using. As it is built in Super Capacitor (Only has a 1mAh Lithium Metal Battery used to memorize time).

3. We recommend using AZDOME SD cards for optimal performance. Using third party or unqualified SD cards can affect dashcam's performance and in some cases, force the dashcam to reboot randomly during recording.

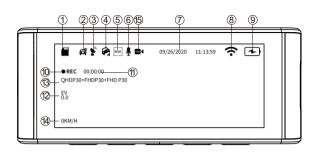①Screen　　　　②Mounting bracket　　③Power　　④UP　　⑤OK

⑥Down　　　　⑦Mode　　　　　　⑧Mic　　　⑨Reset

⑬SD card slot　⑭Rear camera　　　⑮Cabin camera connection port

⑩Speaker　　　⑪USB charging port　⑫Rear camera connection port

📝 **Note:**

If you need one Cabin Camera, not included in the packaging,
search **AZDOME Cabin Camera for M550 dash cam** on Amazon.

①microSD Card Indicator   ②Park Monitor   ③GPS Indicator

④G-sensor   ⑤WDR   ⑥Record Audio (Turn on: Yellow)

⑦Date/Time   ⑧WiFi Indicator   ⑨Power Indicator

⑩Recording Indicator   ⑪Loop Recording Timer

⑫Exposure   ⑬Video Resolution   ⑭Live Speed

⑮Timelapse Record

Lights Green: The camera is ON but NOT Recording
Blinks Green: The camera is ON and Recording
Lights Red: The camera is turning on
Blinks Red and Green: The firmware is being updated
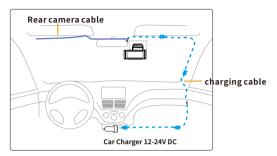
| Key	Functions
⏻	1. Press Once while the camera is OFF - to Turn ON the camera 2. LONG PRESS for 2-Seconds while the camera is ON - to Turn OFF the camera 3. Press Once while the camera is ON - to Turn OFF/ON LCD Screen, please note that it is still working
▲	1. Press Once - to Turn OFF/ON audio recording 2. LONG PRESS for 2-Seconds - to Lock the Current Loop Cycle Video File while Video is being recorded
OK	1. Press Once - to Start/Stop Video Recording 2. Press Once - to Play/Pause Video while in Play Mode 4. Press Once - to Enter / Confirm Specific Settings while in Menu Settings
▼	1. Press Once - to shift camera display mode 2. LONG PRESS for 2-Seconds - to Turn ON WiFi, this will turn ON WiFi signals from the dash cam.
M	1. Press Once - to enter/exit menu settings 2. LONG PRESS for 2-Seconds - to Take Snap

●» 7. Installation
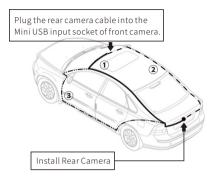
Install the front camera at the top of the front windshield. Remove any foreign matter and clean and dry the windshield before installation. Install the Rear Camera (IP68 waterproof) outside the car.
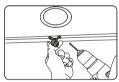

Rear camera cable

charging cable

Car Charger 12-24V DC

1. Correctly connect the magnetic bracket and M550 dash cam through the strong magnetic attraction. Plug the cabin camera.
2. Insert the microSD card into the microSD slot of the dash cam and format your SD card for the first time use.
3. Stick the electrostatic film on your windshield, then stick the magnetic bracket on top of the electrostatic film.
4. Turn off the car engine.
5. Connect the charging cable to the mini USB port of the magnetic bracket. Use the pry tool to lift the edges of the windshield trim/molding and tuck in the power cord.
6. Adjust the angle of the lens by the bracket of the front camera. We recommend pointing the lens slightly downwards ($\approx 10°$ below horizontal), so as to record video with a 6:4 road to background ratio.
7. Turn on the engine. The dashcam will power up and start recording. Video files are stored on the microSD card. When the microSD card fills up, the newest video files will start to replace the oldest video files (called loop recording) – so you will always have the most recent video files.

8. Install the Rear Camera (IP68 waterproof) outside the car.
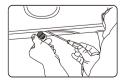
Here are three examples of where to guide rear camera's wire.

Plug the rear camera cable into the Mini USB input socket of front camera.

① ② ③

Install Rear Camera

8.1. Select a flat and central place that near the number plate lamp at the rear of the vehicle to mount camera.
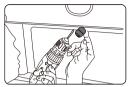
8.2. Attach tape to the bracket of the camera to hold the camera in position while installing, and drill two small holes, one for the first screw, the second to run the reverse camera cable through.
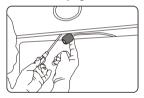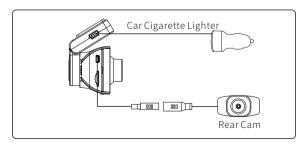
8.3. Use a screwdriver to fix the first screw, leaving the screw loose enough to adjust the camera.

8.4. Insert the camera wire through the intended drilled hole, checking the installation position.

8.5. Mark the place that is suitable for the second screw and drill a small hole for it.

8.6. Fix the second screw and securely tighten both screws.

8.7. After the installation is completed, connect the rear plug to the rear camera connection port of the front camera.

8.8. Adjust the lens position to ensure that the lens is level with the ground.

8.9. Start the engine and check that the machine is installed correctly.

📝 **Note:**

1. If you need to install the rear camera on the rear window of your car, you can use the Rear Window Bracket in the packaging.

2. The length of original cable for rear camera is 6m/20ft, suitable for most types of cars. We have 20ft 6 Pin rear camera **Extension Cable**, not included, on Amazon search: **Extension Cable for M550**

•» 8. Using AZDOME Dash Cam

The camera is designed to power up and record automatically when it receives power. Then saves the video record and turns off automatically when the car shuts off.

1. Auto Power ON/OFF:

①Plug car charger to cigarette lighter socket.

②When the car engine is on, dash cam will turn ON and start recording automatically.

When the car key is turned to LOCK position, dash cam automatically saves the recording and turns OFF.

2. Manual Power ON/OF

Manually Turn ON: Press the power button once.

Manually Turn OFF: Press and hold the power button for at least 2 seconds.

📝 Note:
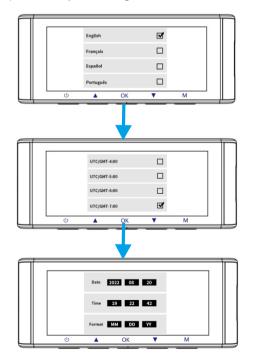
1. Do not remove or insert Rear camera when the camera is powered on which may damage the camera.

2. Please ALWAYS connect with power when using. As it is built in Super Capacitor (Only has a 1mAh Lithium Metal Battery used to memorize time).

3. Some trucks/cars' s 12V cigarette outlet is always HOT, which means it provides constant power even when the car is turned off and locked. If this is the case for your vehicle, then the auto ON/OFF feature will not work. And if you leave the camera continuously recording when the car is turned off, then it will drain your car/truck' s battery and you might not have enough power to start your car for next time. To Remedy this situation, you can do one of the two options:

①Hardwire your dash cam to your car' s fuse box with AZDOME 3-Lead Auto Trigger Hardwire Kit.

②Change the connection in the fuse box for your 12V outlet to socket which only supplies power when car key is turned to ACC or ON position.

First Time Use
This menu is used to set your preferred Language, Time Zone and Date&Time.
This menu will appear when:
1. The Dash Cam is first turned on.
2. There has been a Firmware Update.
3. After the Dash Cam's settings have been reset, by using the 'Default Setting' option in the System Settings.

Time Zone Settings

The settings that influence the displayed time & date will be applied upon receiving a GPS connection.

Some examples of GMT time off sets are:

- GMT-7: Los Angeles   - GMT-4: New York   - GMT+10: Sydney

Please make sure to adjust time zone setting during standard vs. daylight savings time.

If you are unsure of your GMT off set please look up your city on

http://www.greenwichmeantime.com/time-zone/usa/

USA Time Zones	When Daylight Savi-ngs Ends Nov - March	When Daylight Savi-ngs Begins March - Nov
Hawaii	GMT (-10:00)	
Alaska	GMT (-9:00)	GMT (-8:00)
Pacific Time Zone	GMT (-8:00)	GMT (-7:00)
Mountain Time Zone	GMT (-7:00)	GMT (-6:00)
Central Time Zone	GMT (-6:00)	GMT (-5:00)
Eastern Time Zone	GMT (-5:00)	GMT (-4:00)

UK Time Zones	British Summer Time	British Winter Time
	GMT/UTC +1	GMT/UTC ±0
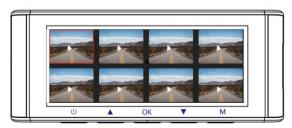
Press the 'M' button to access the Menu settings. And then choose

the 'Playback Mode' to go to the Playback Mode.

Normal Videos: It's the video files that are saved in normal loop recording mode.

Locked Videos: It's the video files that dashcam locks when the car's shocked or manually locking.

Picture: It's the picture files that are taken.

In the thumbnail playback interface, you can long press the 'M'

button to delete or protect related files.

⦿» 10. Playing Video Files Using Your Smartphone

Check real-time video using your smartphone

1. Search for the AZDOME app in the Google Play Store or Apple App Store and install it on your smartphone.

2. Turn on WiFi of the dash cam: Long press Down Button for two seconds to turn on the WiFi Mode. Scan the QR code to get the whole process about WiFi.

WiFi Mode ON

WIFI Name: M550_***********
Password: 12345678

1. Connect your phone to WIFI of M550
2. Open AZDOME APP

Press&hold "DOWN BUTTON" to disconnect or turn on

⏻   ▲   OK   ▼   M
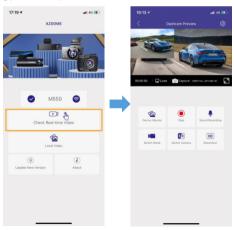
3. Turn on WiFi of your phone and connect: Go to Phone's Settings > WiFi > Select WiFi of the dashcam. After it's connected to the WiFi, it will say 'No Internet Connection' which was normal. Because dash cam WiFi is ONLY for video/photo transfer function, NOT made to broadcast footage over the cloud or internet, please ignore the prompt.

WiFi Name SSID: M550_*********
Default PASSWORD: 12345678**

4. Open the AZDOME App to tap << Check Real-time Video>>.
Now you can view in real-time the video currently being recorded by connecting your smartphone to the dashcam via Wi-Fi Direct.
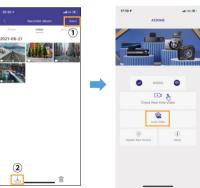
Download the video files into your smartphone

1. Go to Dashcam Preview interface. Please STOP recording first, then press the 'Device Album' to get Photo, Video, Emergency files.

2. Select the video files to download into your phone, then you can find these downloaded video files in APP original interface menu named 'Local Video'. However, it will take a bit of time to download one video file.

📝 Note:

1. You can't operate the dash cam when your phone is connected to WiFi.
2. WiFi Direct lets you directly connect your smartphone to your dash cam via WiFi within a range of 10FT.
3. You can only view the map with GPS data after you download the video to your smartphone.

The app won't show the live video on your phone. It only shows a picture of the beach?

The cellular data will cause the live video not to be viewed. If the APP won't show the live video, please disable the 'AZDOME' cellular data of your phone. Sure that the Local Network of the 'AZDOME' is turned on.
① For Latest iOS System: Setting→AZDOME→Click 'Wireless Data' → Select 'WLAN'.
② For Older iOS System: Setting→AZDOME→Disable the 'Cellular Data'.
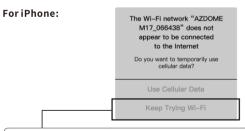
What is a WiFi Feature?

The WiFi feature has been designed so you can pair your dash camera wirelessly with your smartphone and access your recording instantly from the dash cam. Here you can view, download and share your videos easily with your friends and family. Just like how you would connect your Bluetooth speaker to your smartphone for wireless music play, the same way dash cameras use WiFi signal (instead of a Bluetooth) to pair your smartphone with AZDOME M550.

Can I watch the videos around my car remotely?

NO. AZDOME M550 dash cam is NOT made to broadcast footage over the cloud or internet. It is NOT a cloud or an IP camera and it is NOT meant to do that. You can get live video and footage on AZDOME dash cam's APP as long as you stay within the 10FT range from the dashcam.

What is the WiFi Range?

The WiFi signal range is about 10FT when there are NO obstructions in the middle. Please NOTE that just like your home WiFi network, you don't have WiFi signal outside your home, the same way, WiFi range is 10FT from this small device.

For iPhone:

The Wi-Fi network "AZDOME M17_066438" does not appear to be connected to the Internet

Do you want to temporarily use cellular data?
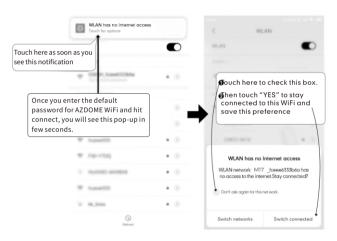
Use Cellular Data

Keep Trying Wi-Fi

If you get this pop up for your iPhone while using WiFi feature, make sure to tap on 'Keep Trying WiFi'. Otherwise the camera will get disconnected from the WiFi and then you will have to forget the AZDOME WiFi and then start to pair again to make it work again.

For Android phones:

When installing the AZDOME APP, it will have two pop-up prompts, select 'While using the APP' to allow AZDOME to access this device's location, and select 'Allow' to allow AZDOME to access photos and media on your device.

There is one extra step you will have to take for the first time. Once you connect to the WiFi of M550, it will say 'No Internet'. Which is fine. Wait about 10-15 seconds until you see the below pop up or notification. You just have to tap on the pop up notification that will show up in few seconds to select that you still want to stay connected even though there is NO Internet. Once you select this OK, you are set to go.

WLAN has no Internet access
Touch for options

Touch here as soon as you see this notification

Once you enter the default password for AZDOME WiFi and hit connect, you will see this pop-up in few seconds.

WLAN

WLAN

❶Touch here to check this box.
❷Then touch "YES" to stay connected to this WiFi and save this preference

WLAN has no Internet access

WLAN network M17 _fceee6333b6a has no access to the internet.Stay connected?

Don't ask again for this net work

| Switch networks | Switch connected |

•» 11. Playing Video Files Using Your Computer

1. Remove the microSD card from the dashcam.

2. Insert the card into the microSD card reader and connect it to a computer.

2. Download AZDOME GPS Player from **www.azdomes.com > Support > Downloads** and install it on your computer.

3. Install the AZDOME GPS Player on your computer. (Note: Please close or ignore the prompt of the anti-virus software, we confirm that it will not bring any security impact to your computer.)

4. You can click the 'Open Files' button to browse and select the Movie or EMR folder of the microSD card on the AZDOME GPS Player.

It will show all files in the Movie or EMR folder. Or you can also drag the video files directly to the launcher screen.

5. There are two ways to play video.

A, Click File-Open icon to choose the folder which you want to play, click to start play.

(Note that you can ONLY select one folder to play and see no video files)

B, Select from 'My Computer' and find the memory card disk, choose the video file you want to play, you can drag and drop the file directly to the player. You can get the GPS information on the player.

File named **************_*******A = Front camerea video file
File named **************_*******C = Rear camera video file

Scan the QR code to get the whole process about AZDOME GPS Player

1.Video Settings

Resolution

Allow to choose the video resolution .

Front Cam + Rear Cam:

4K (3840x2160 @30FPS) + Full HD (1920x1080 @30FPS)

2K (2560x1440 @30FPS) +Full HD (1920x1080 @30FPS)

Full HD (1920x1080 @30FPS)+Full HD (1920x1080 @30FPS)

Loop Recording — 1min/ 3mins(Default)/ 5mins

Here select the length(1/3/5 min) of each video clip for the loop recording.

This function allows the dash cam to continuously record.

Please notice: The dash cam will keep deleting the oldest files automatically

when memory card gets full so that it can keep recording over and over.

Rear Cam Mirror — On(Default)/Off

On: Dash cam screen will display the mirror image for the rear camera.

Timelapse Record — Off(Default)/On

On: 1-minute Time lapse video = 30 minutes real time coverage.

Video files will be played at high-speed when playback.

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Time lapse is considered as a leisure activity setting and not for use in order to collect evidence in the case of an incident. Time Lapse should be turned off for normal driving conditions.

Record Audio — On(Default)/Off

Turn On/Off the microphone for video recording.

WDR — On(Default)/Off

Wide Dynamic Range (WDR) processes images to ensure clear recordings in bright and dark light. This allows the Dash Cam to combine multiple images at different levels of brightness to create one superior image.

Frequency — 50HZ/ 60HZ(Default)

According to the power supply specification used in your country.
60HZ-Used in USA, North America
50HZ-Used in Europe, most Asian Countries.

G-Sensor — Off/ High/ Middle(Default)/ Low

G-sensor is a 3-axis impact gravitational accelerometer, designed to detect physical and gravitational forces on the dash cam. Once G-sensor has been triggered due to physical or gravitational impact force on the camera, the current video file will be locked as an emergency file so it won't be deleted by loop cycle function. The higher the G-Sensor sensitivity is, the less force will be needed to trigger automatic file protection.

Exposure —+2.0,+5/3,+4/3,+1.0,+2/3,+1/3,+0.0(Default)/-1/3,-2/3,-1.0, -4/3,-5/3,-2.0

To adjust video exposure setting for either brighter or darker video according to your preference.

2.Playback Mode

Normal Videos: It's the video files that are saved in normal loop recording mode.

Locked Videos: It's the video files that dashcam locks when the car's shocked or manually locking.

Picture: It's the picture files that are taken.

3.Park Monitor

This function will ONLY work when AZDOME 3-Lead Hardwire Kit is installed properly, the output current of Hardwire Kit needs to reach 2.5A. Then Select [Connected] and select parking mode. This parking mode has three options to choose from.

Note:

1. Please download and update the latest firmware from the manual.

2. AZDOME's custom-designed **JYX02 3-Lead Hardwire Kit** is required to use this new feature. Not included in the packaging,

on Amazon search: **AZDOME JYX02 3-Lead Hardwire Kit**

Scan the QR code to get the AZDOME 3-Lead Hardwire Kit

⋆Collision Detection Parking Mode:

1. When you turn OFF the car's engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the impact detection mode and the camera will turn OFF.

2. Now while the camera stays in impact detection mode, if someone hits your car and if the impact reaches the set G-Sensor level, then the camera will turne ON > then it will start to record 1-min continuous video, save & lock that video in EMR folder > then the camera will turn OFF.

3. Now when you start your car for the next time, the camera will automatically go back into normal video mode automatically to start the continuous video recording.

⋆Time-Lapse Parking Mode:

1. When you turn OFF the car's engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the timelapse 1fps recording mode automatically.

2. Now while this timelapse is being recorded, if someone hits your car and if the impact reaches the set G-Sensor level, then the camera will start to lock the current looping timelapse video clip, save & lock that video in EMR folder > then return to the timelapse 1fps recording.

3. Now when you start your car for the next time, the camera will automatically STOP the timelapse parking mode. Then it will go into normal video mode automatically to start the continuous video recording.

⋆Motion Detection Parking Mode:

1. When you turn OFF the car's engine and turn the key to the lock position. Then the camera will STOP the continuous video recording and it will go into the motion detection mode and the camera will stay ON and idle, but LCD screen will be off after 15 seconds.

2. Now the camera will only record tens of seconds video when it detects motion in only front lens of the camera and then it will record until there is no more motion being detected.

3. Now while the camera stays in Motion Detection mode, if someone hits your car and if the impact reaches the set G-Sensor level, then the camera will stop the motion detection mode > then it will start to record 1-min continuous video, save & lock that video in EMR folder > then return back to the motion detection mode.

4. Now when you start your car for the next time, the camera will automatically STOP the motion detection parking mode, and it will go back into normal video mode automatically to start the continuous video recording.

4. Timezone/Time

Date/Time: Adjust the time & date as required.

Note: Time and date settings will be overwritten upon satellite connection.

Time Zone: Manually adjust your time zone to adjust your Dash Cam's time display. The settings that influence the displayed time & date will be applied upon receiving a GPS connection.

5. WiFi— Off(default)/On

Turn On/Off the WiFi of the dash cam.

WiFi Name SSID: M550_***********

Default PASSWORD: 12345678

📝 **Note:**

The AZDOME is available for devices running Android 5.0 and higher, or iOS 9.0 and higher. You can't operate the dash cam when your phone is connected to WiFi.

6. Video Stamp — Off/On(Default)

Turn On/Off the Time Stamp / GPS Stamp / Speed Stamp / LOGO Stamp shown on recorded files.

7.Micro SD Card

Storage Format Remind: Once chose a time duration and turn on this function, the dash cam will pop up "Please format SD card" to avoid too much locked files to use loop recording.

SD Card Format: The formatting process will make sure that the card's file system format is optimized for the camera.
Note: For stable performance, it is recommended that you format the memory card every 1-2 months.

Storage Info: Storage information of memory card can be found here.

8. Language — Multilingual

Select your preferred language. Default: Follows your First Time Use selection.

9.System Settings

Fatigue Driving Reminder — Off(default)/1hour/2hours/4hours
Once chose a time duration and turn on this function, the dash cam will make sounds to alert.

Speed Unit — KM/H/MPH(default)
Choose between MPH and KMH.

Volume— Low(default)/Medium/High
Adjust the volume of the internal speaker.

Beep Sound — On(default)/Off

To switch on/ off or adjust the key tone.

Screen Saver — Live Video Always ON(Default)/Screen OFF After 1 Min /Screen OFF After 3 Min/Stealth Mode Startup

Live Video Always ON: It will make the screen always stay ON.
Screen OFF After 1 Min or Screen OFF After 3 Min: It will shut down the screen after 1-Min or 3-Min without any interaction. With the screen off, recording will continue as normal. Press the button to re-open the screen.
Stealth Mode Startup: The screen will be off when the dash cam is turned on. Press the button to re-open the screen.

Default Setting

Allow to restore all settings to factory default settings.

GPS Info

Check the satellite number / Longitude / Latitude / Speed.

Default Setting

Reset the Dash Cam to default settings. Your recordings will not be affected.
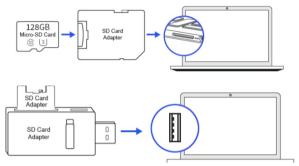
10. Version

To check the current firmware in the dash cam. You'll need this necessary information to check if newer version firmware is available to update.
On the computer visit the AZDOME website (**www.azdomes.com > Support > Download**) to check for M550 Firmware Upgrade Guide.

►► **13. Firmware Update**

1. Remove the microSD card from the dashcam.

2. Insert the card into the microSD card reader and connect it to a computer.

3. Download the latest M550 Firmware from **www.azdomes.com > Support > Downloads** on your computer.

4. Unzip the downloaded firmware (Zip file) and copy all '********.bin' firmware files to the root directory of microSD card.

4. Connect the camera to the car charger. Press the POWER button to start the firmware update process. You should see the blinking red LED which means your AZDOME M550 dash camera is updating the new firmware. Please NOTE:

You will NOT see any activity on the display of the camera. It will stay blank during the firmware update. The firmware update may take up to 1 or 2 mins. So please be patient. Make sure the POWER does NOT get disconnected while the firmware is being updated. Once the firmware is updated, the camera will turn ON automatically.

5. You can now check the latest firmware version by going into the camera's menu> Version.

Q1: Camera turns ON / OFF automatically?

Ensure that the output current can reach 5V/2.5A and use our car charger. And ensure that the cabin camera and the rear camera are connected correctly. It is to improve stability that the dashcam reboots automatically once if it detects that there are different cameras connected.

Q2: Video Image is blurred?

Remove the protective lens film, clean the lens, make sure the windshield is clean and clear of grease, dirt, and debris.

Q3: Camera gets HOT?

It is normal for your camera to run slightly hot. Due to video being recorded at high speed, the dash cam may be hot during using. (No more than 158°F/70ºC).

Q4: No power to my Dash Cam but it works upon my computer?

The cigarette power cable is not working. Inspect the fuse in the Car Power Cable plug. If the fuse is found to be blown, inspect the power cable for damage which may have caused the fuse to blow.

Q5: The sound is not synchronised with video during playback?

The Codecs upon your PC may not be compatible or the latest standard. Download the latest AZDOME GPS Player from **www.azdomes.com > Support > Downloads**.

Q6: Video Files cannot be played on my computer?

The video files from the Dash Cam are in MP4 format and may not be compatible with your PC if suitable playback software is not installed.

Q7: Video has no sound?

Ensure that 'Record Audio' setting is turned ON. Press once the UP Button while the video is recording, and it will Mute the built-in microphone.
Ensure that 'Timelapse Record' setting is turned OFF within the Menu.

Q8: Photograph is blurred?

The Dash Cam has a minimum focal range of around 2 meters. Objects closer than this are likely to become blurred.
LONG PRESS for 2-Seconds to Take Snap.

Q9: I can not delete files on my Dash Cam?

Check to see if these files are 'locked'. If so please follow instructions to 'un-lock'. In the thumbnail playback interface, you can long press the 'M' button to delete or un-lock related files.

Q10: Camera showing Memory Error or the video clips is recorded inconsistent length (e.g. 6, 10, 14, 18 seconds etc)?

Using unqualified SD or third party cards can affect dashcam's performance and in some cases, force the dashcam to reboot randomly during recording. If it still can not work normally, it should be that the TF card is unqualified and can not meet the recording requirements of the 3-channel dash cam. Please contact us to get a new memory card.

•» 15. Notice

$C\epsilon$ This product complies with the radio interface requirements of the European Community.

🗑 This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

FC Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

✉ **help@azdome.hk**

Response in just 12 hours

WhatsAPP Contact

Scan this QR code using the WhatsAPP
camera to add me on WhatsAPP

Product	│	Car Dashcam
Manufacturer	│	Lingdu Co., Ltd.
Address	│	1801-1808, HaiYun Building, No. 468, Minzhi Avenue, Longhua New District, Shenzhen, China. 518000
Product Warranty	│	One-Year Limited Warranty
Customer Support	│	help@azdome.hk
www.azdomes.com		

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FCC ID: 2ASWVLS05D