

# INSETS

## INSTRUCTION MANUAL

Amathus  
Brooklyn  
Colorado  
Detroit  
Ev4i  
Ev4i4

Ev6i  
Ev6i4  
Iowa  
Kansas  
Kepler 22  
Memphis

Nebraska  
Oberon  
Phantom  
Staton  
Stellar  
Topaz

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## EU DIRECTIVES

All Evonic Fires products meet the requirements of the EC Directives.  
These directives have been met by compliance with the following standards:

EU 2011-65/EU 2015/863 Restriction of Hazardous Substances.

References to the relevant designated standards used:

EN 55014-1:2006 + A1:2009 + A2:2011 Electromagnetic Compatibility.

EN 55014-2:2015 Electromagnetic Compatibility.

EN 61000-3-2:2014 Electromagnetic Compatibility (EMC). Limits. Limits for Harmonic Current Emissions.

EN 61000-3-3:2013 Electromagnetic Compatibility (EMC). Limits. Limitation of Voltage Changes, Voltage Fluctuations and Flicker.

EN 60335-1:2012 + A11:2014 Household and similar electrical appliances - Safety

EN 60335-2-30:2009+A11:2012 Household and similar electrical appliances. Safety. Particular requirements for room heaters

## UKCA STANDARDS

All Evonic Fires products are in conformity with the relevant UK Statutory Instruments (and their amendments).

2016 No. 1101 The Electrical Equipment (Safety) Regulations 2016

2016 No. 1091 The Electromagnetic Compatibility Regulations 2016

2012 No. 3032 The Restriction Of Use Of Certain Hazardous Substances In Electrical And Electronic Equipment Regulations 2012



## IMPORTANT INFORMATION AND HEALTH & SAFETY

- Read all of the instructions carefully before using the appliance, only use this appliance as described in this manual. Any other use not recommended by the manufacturer may cause injury to persons, or damage to the appliance.
- Remove all packaging and dispose of it at an appropriate recycling facility.
- When transporting or storing the appliance and power lead, keep in a dry place, away from excessive vibration and store so as to avoid damage.
- Do not install this appliance immediately in front of a fixed socket outlet.
- Do not install this appliance in the immediate surroundings of a bath, shower, swimming pool or any other area where the appliance could come into contact with water or humidity, e.g. a bathroom.
- Do not use in areas where gasoline, paint, or any flammable liquids are used or stored.
- This appliance is only suitable for indoor use, do not use outdoors.
- Do not cover the appliance, or let the air inlet/outlet to be obstructed in any way as it may overheat.
- Keep the power lead away from hot surfaces and hot conditions, including the heater outlet. Do not route the power lead in front of the appliance, or under any carpets or rugs.
- Always use a certified electrician should new circuits or outlets be required, and always use properly grounded, fused and polarized outlets.
- Where the power lead passes through any masonry wall, stone surround etc. ensure that suitable rubber bushes are fitted at any possible wear points.
- If the power lead is damaged do not use the appliance until it has been replaced.
- Do not use any external switching device, timers, or extension leads. Do not connect the appliance to a circuit that is frequently switched on and off by the utility.
- In the event of a malfunction, switch off the appliance, and disconnect it from the mains power supply. Have the appliance inspected by a certified electrician before reusing.
- Do not use the appliance if it is damaged. In the event of any damage to the appliance, please contact the retailer from whom the appliance was purchased.
- Any repairs must only be performed by a certified electrician.
- This appliance can be used by children aged from 8 years and above, and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children under the age of 3 years should be kept away from the appliance unless supervised.
- Disconnect from the power supply before performing any cleaning, maintenance or relocation of the unit. Do not use steam cleaners, or aerosols near the appliance.
- Do not burn wood or anything else in this appliance.
- Do not strike the glass.
- Do not drill or screw any new holes into the appliance.

## COMPONENTS FOR INSETS

Name	Fuel Sets	Suction Lifters	Remote Control (Optional)	Spacer (Optional)	Frame	Frame Fret	Installation Kit			Electrical Lead	Inset Instruction Manual
							Infill Plate	Magnets	Cast Frame Fixing Kit		
Amathus	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES	75mm	1 x			4 x		1 x	1 x
Brooklyn	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES	60mm	1 x			4 x		1 x	1 x
Colorado	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES	75mm	1 x			4 x		1 x	1 x
Detroit	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES	75mm	1 x					1 x	1 x
Ev4i	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES		1 x			4 x		1 x	1 x
Ev4i4	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES		1 x			4 x		1 x	1 x
Ev6i	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES		1 x			4 x		1 x	1 x
Ev6i4	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES		1 x			4 x		1 x	1 x
Iowa	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES		1 x			4 x		1 x	1 x
Kepler 22	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES	75mm	1 x			4 x		1 x	1 x
Nebraska	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES		1 x			4 x		1 x	1 x
Oberon	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES		1 x	1 x fret 2 x screws			1 x	1 x	1 x
Phantom	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES	75mm	1 x			4 x		1 x	1 x
Staton	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES	75mm	1 x			4 x		1 x	1 x
Stellar	Logs / Pebbles White/Beach / Log & Pebbles / Coals	2 x	YES		1 x	1 x fret 2 x screws	1 x infill 2 x screws		1 x	1 x	1 x
Topaz	Logs / Pebbles White/Beach / Log & Pebbles / Coals		YES		1 x			4 x		1 x	1 x

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# OPERATING INSTRUCTIONS

E-Touch App

Manual

Remote Control

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# E-TOUCH APP INSTRUCTIONS

## Wi-Fi Router Minimum Requirements

- Compatible with IEEE 802.11n/g/b
- WPA2 encryption
- Radio frequency: 2.4GHz band
- Wireless auto channel: auto search for wireless LAN radio channel free of interference
- Support for the User Datagram Protocol (UDP)

## Smart Device Minimum Requirements

- IOS 8.0 or Android 4.4

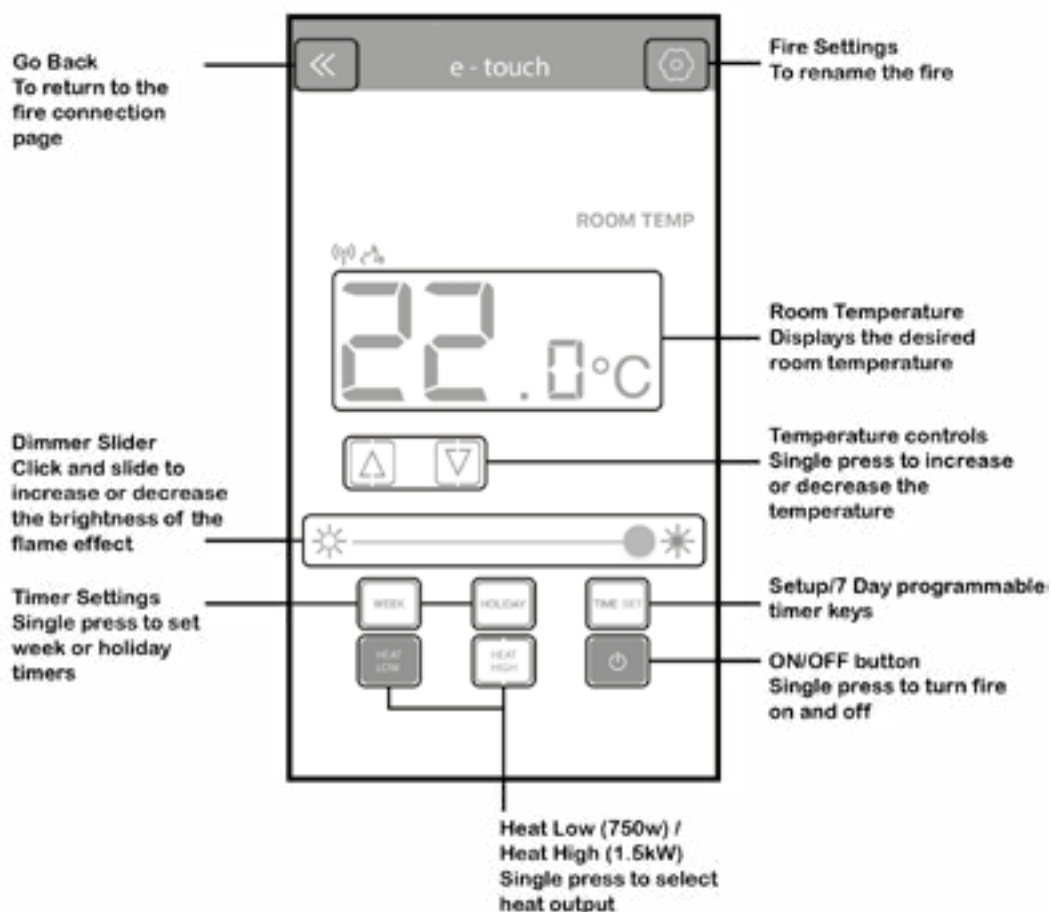
The E-Touch app is a Bluetooth app that can be used with both smart phones and tablet devices, and is available on both the Apple App Store and Google Play Store. Please note that the e-touch app can only be connected to one phone at a time.

Before getting started with the app, connect the fire to the mains power, and push the rocker switch to the ON position.



To begin using the app you first need to pair your appliance to the app, we have created a video on our Youtube channel to guide you through the process of pairing your appliance to your smart phone or tablet. Scan the QR code to be taken to the video and get started.

Alternatively, search the Apple or Google store for the e-touch app and download it to your device. Ensure that your device has bluetooth switched on, press the plus icon and then the search icon. Whilst the app is searching hold it close to the lower right hand corner of the appliance. Once your appliance is found, select it, and you'll be taken to the below Home Page. Your appliance is now paired to the app.



## NAMING YOUR FIRE



Single press on the Gear Symbol in the top right of the Home Page.



Single press on the Modify Name option.  
It is possible to name multiple fires if more than one are in the same location.



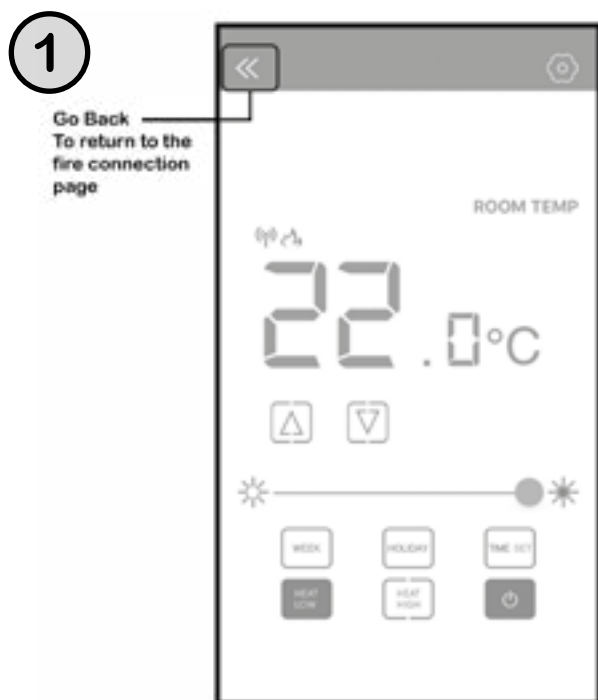
You can now type in and rename your fire.



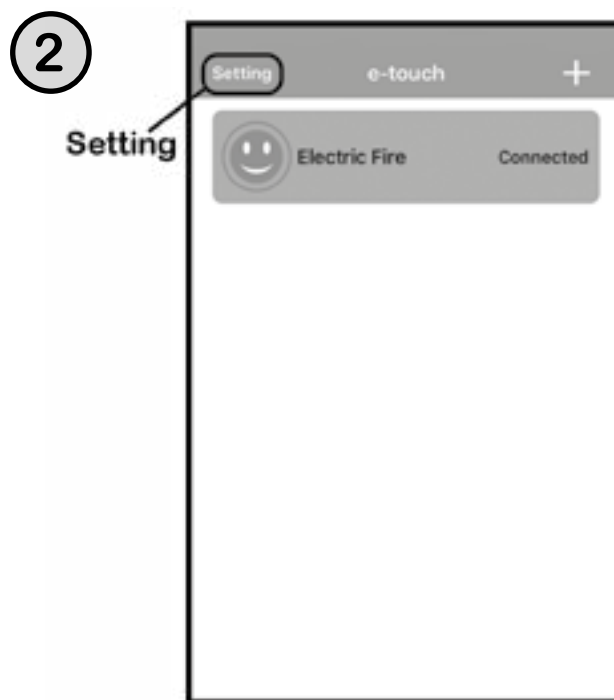
To return to the Home Page, single press the Go Back button in the top left corner.



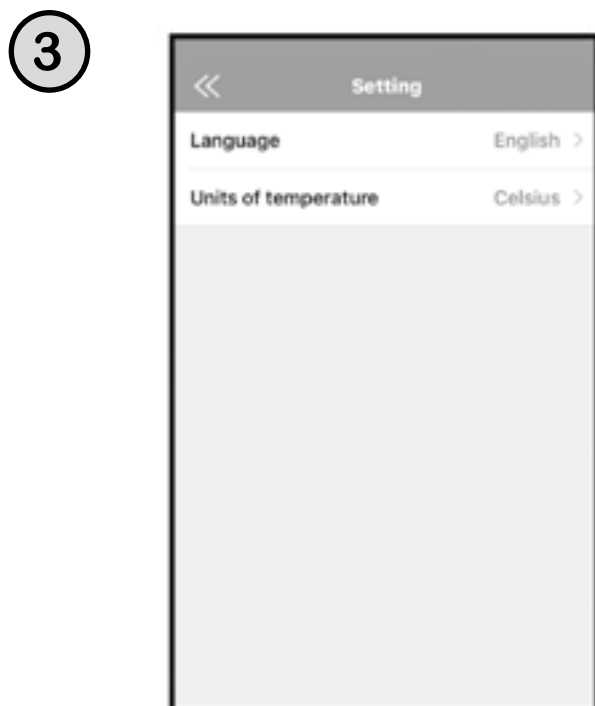
## CHANGING LANGUAGE & UNITS



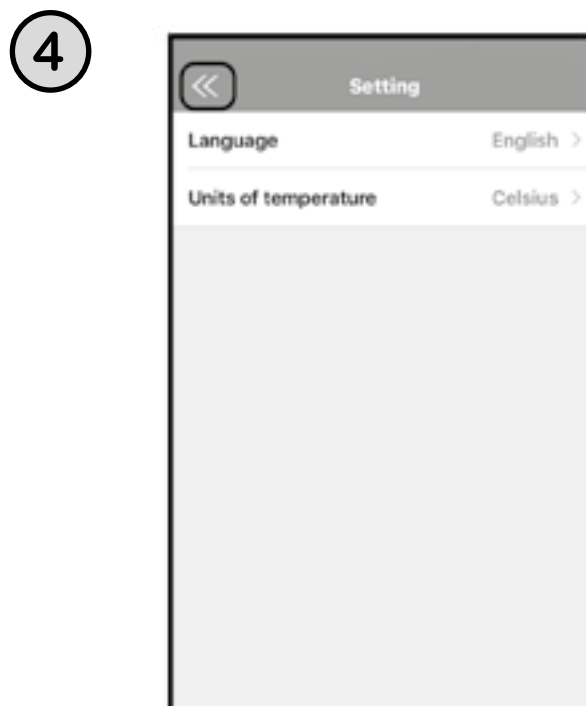
Single press the Go Back button in the top left of the Home Page.



Single press on the Setting button.



You can now choose from English, Dutch, Italian, German, Spanish, Arabic, and Norwegian. You can also change the temperature unit between Celsius and Fahrenheit.

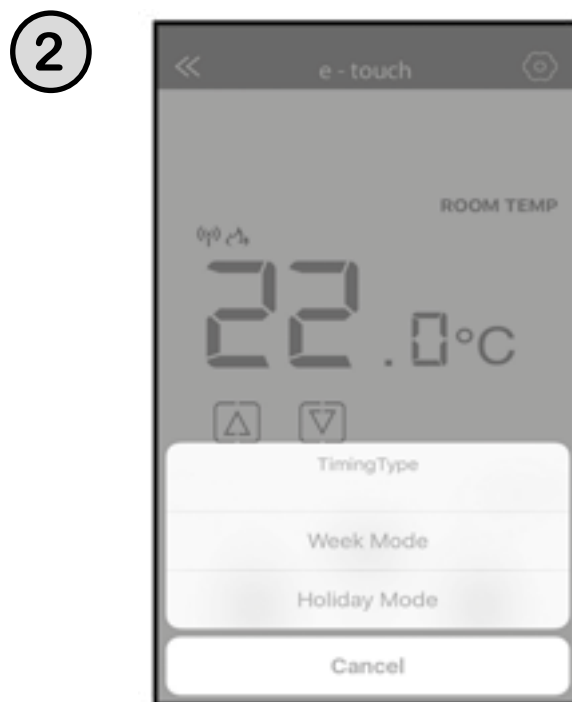


To return to the Fire Connection Page, single press the Go Back button in the top left corner.

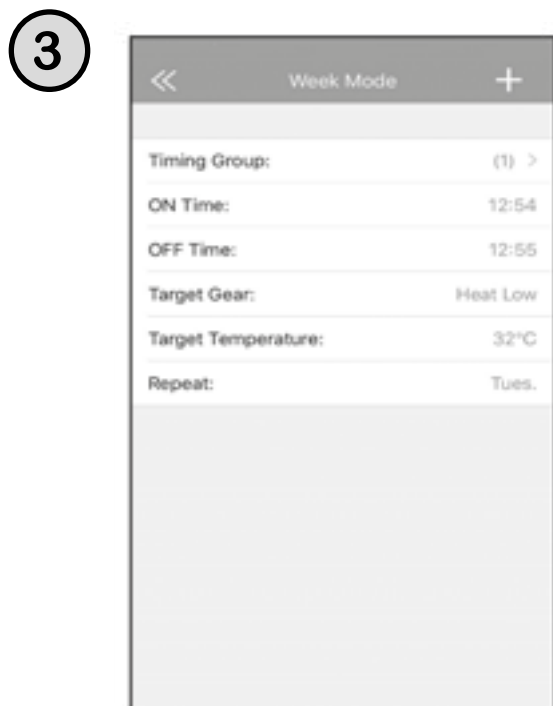
## PROGRAMMING THE TIMER



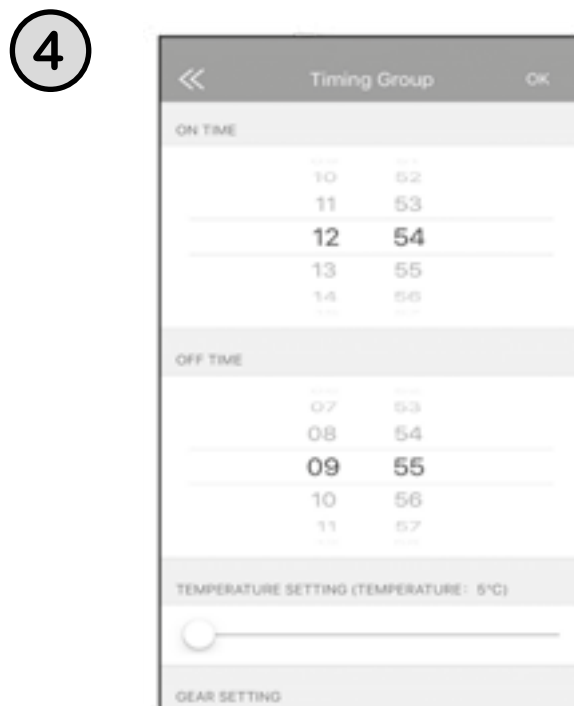
Single press the Time Set button on the Home Page to begin programming the Timer.



There are two types of timer you can programme. A Week/Common Mode and a Holiday Mode. Single press Week/Common Mode to programme it.



Single press Timing Group to start programming the timer.



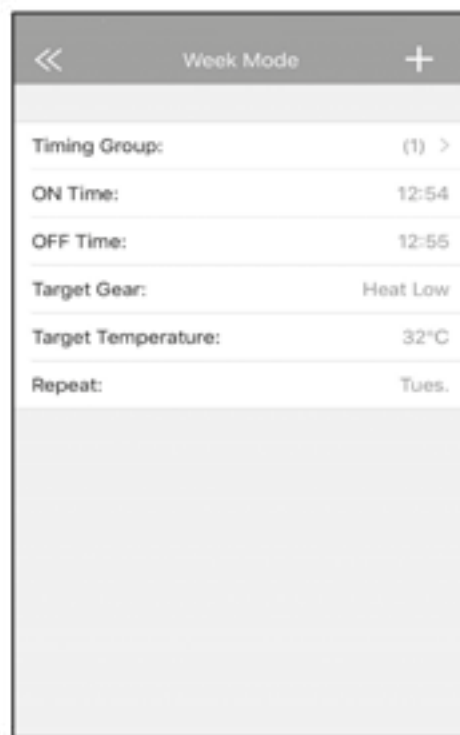
Select the time you want the fire to come on by scrolling the numbers. Then select the time you want the fire to turn off. Slide the temperature setting to the temperature you want the fire to reach.

5



Scroll down the page to select either Heat Low, or Heat High. Then select the days you want the timer to apply to. To confirm, click OK, or Back to cancel.

6



The Week/Common Mode Page will now display your chosen settings. To add another Week/Common timer, single press the plus button in the top right and repeat the process. Then click Back to return to the Home Page.

7



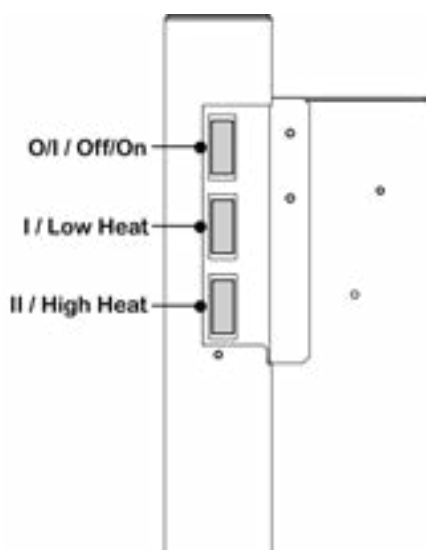
To set a Holiday timer, single press the Holiday Mode option on the Timing Type page shown in Step 2. However, Holiday Mode doesn't have a repeat day function. Then return to the Home Page.

8



Single press either Week/Common or Holiday to activate the timer/s you have set.

## MANUAL OPERATION



You can operate your appliance using the manual rocker switches located on the right hand side.

Please note there is no manual dimmer control.

- To turn on the appliance and activate the flame effect, press the top rocker switch to the I/On position.

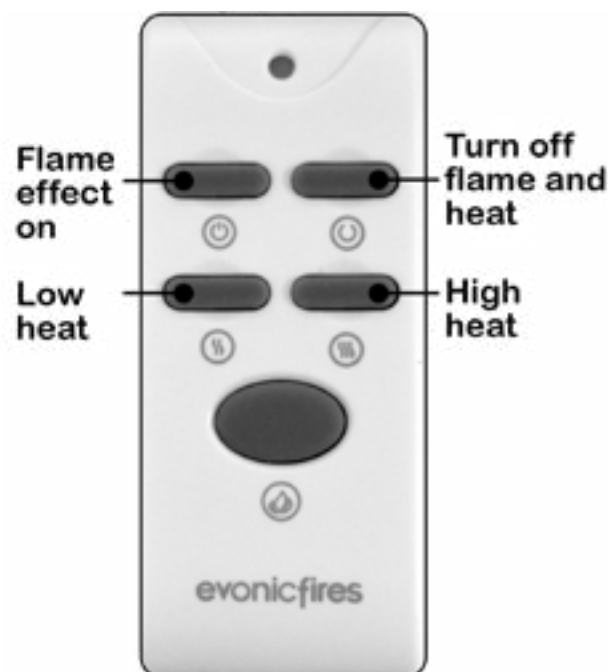
- To activate the heater at Low Heat, press the middle rocker switch to the I position. To deactivate, switch the rocker switch back.

- To activate the heater at High Heat, press the bottom rocker switch to the II position. To deactivate, switch the rocker switch back.

- To turn off the heater and flame effect, press the top rocker switch to the O/Off position.

- If your appliance is fitted with a thermostat you can adjust the heat output by turning left to decrease the heat, and right to increase the heat.

## REMOTE CONTROL OPERATION



You can operate your appliance using the optional remote control. Ensure that the rocker switch on the appliance is in the I/On position, then you can use the remote to control the appliance.

- To turn on the flame effect, press the top left button.

- To activate the heater at Low Heat, press the bottom left button.

- To activate the heater at High Heat, press the bottom right button.

- To turn off the heater and flame effect, press the top right button.

- To activate the dimmer function, press the large bottom button once to start, and then again to stop at the desired dimmer setting.

- To turn off the appliance, press the rocker switch on the appliance to the O/Off position.

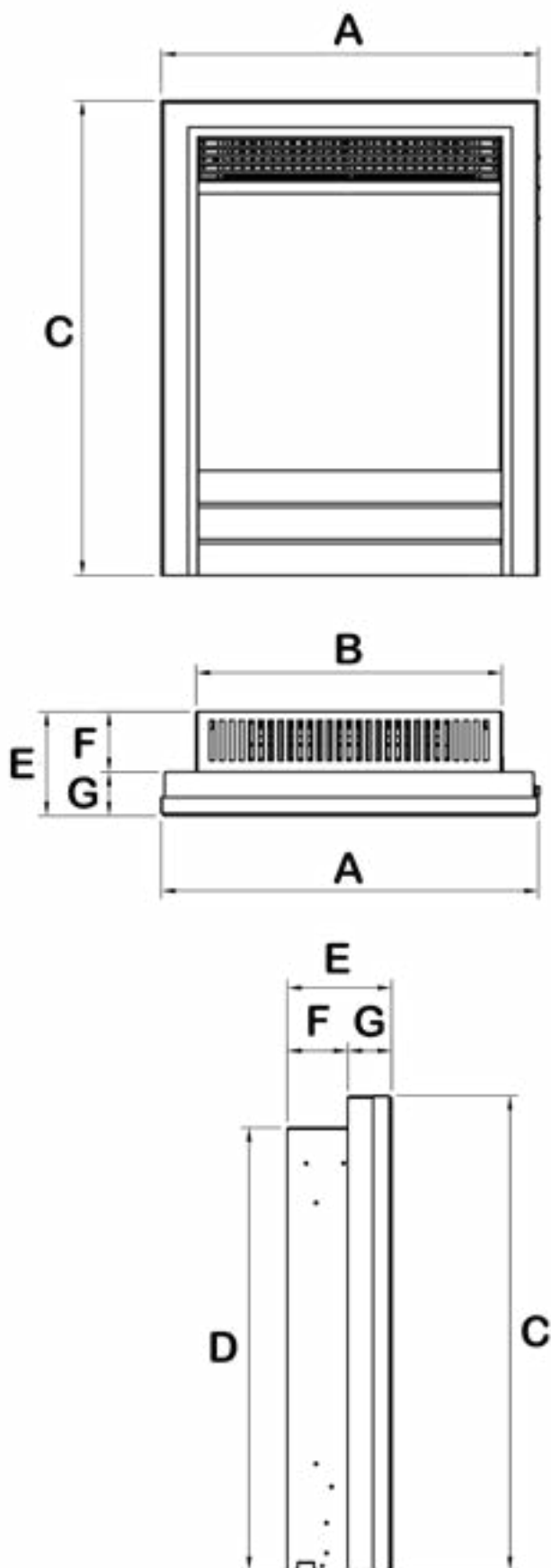
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# INSTALLATION

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## MODEL DIMENSIONS

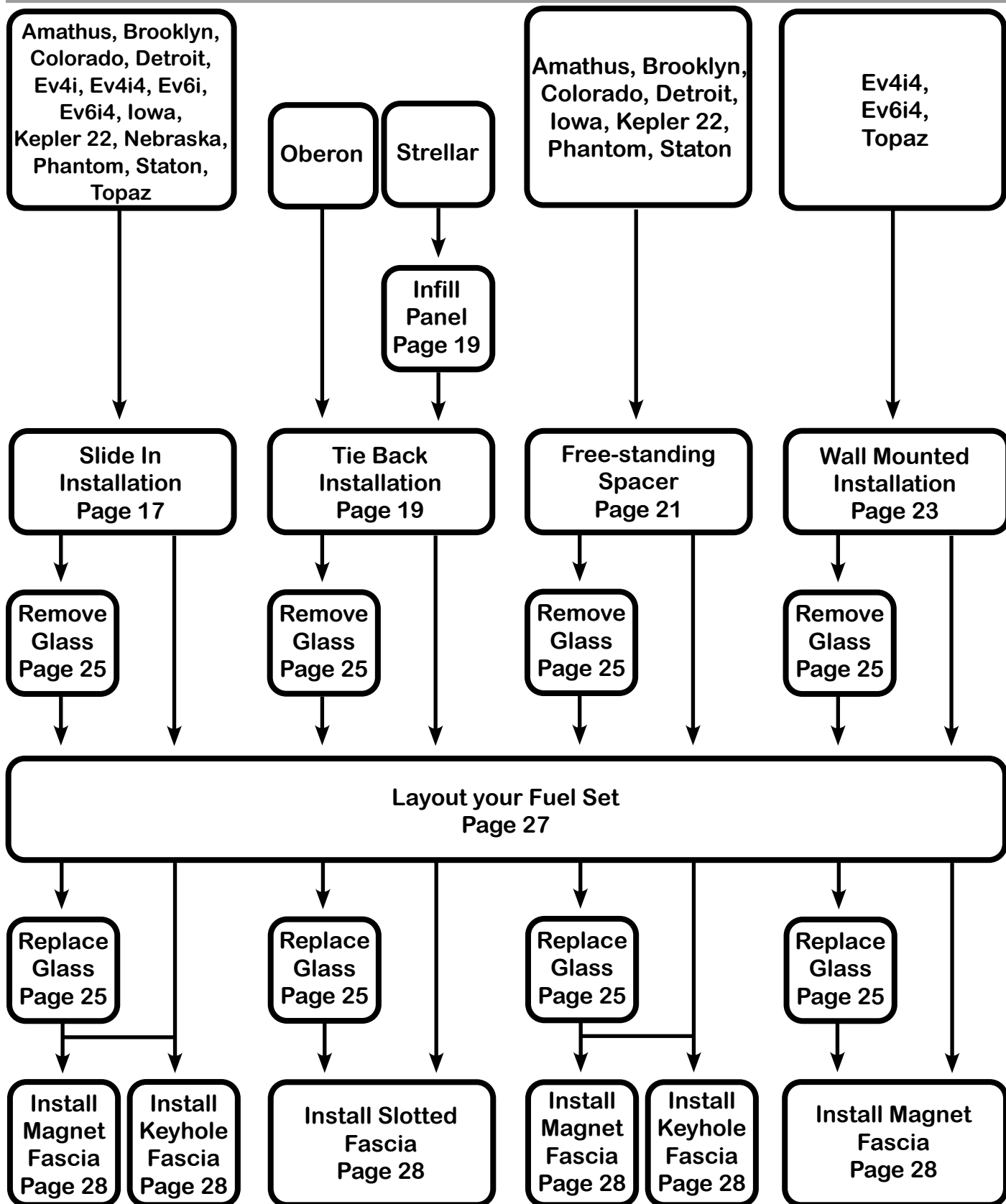
The model shown in these drawings is a Colorado for illustrative purposes, please refer to the table for your specific models size.



## MODEL DIMENSIONS

Model	Width		Height		Depth		
	Overall (A)	Insert (B)	Overall (C)	Insert (D)	Overall (E)	Insert (F)	Frame (G)
Amathus	506mm	382mm	602mm	550mm	105mm	75mm	30mm
Brooklyn	490mm	382mm	605mm	550mm	130mm	60mm	70mm
Colorado	460mm	382mm	605mm	550mm	130mm	75mm	55mm
Detroit	460mm	382mm	590mm	550mm	180mm	75mm	105mm
Ev4i	480mm	382mm	590mm	550mm	145mm	75mm	70mm
Ev4i4	480mm	382mm	620mm	550mm	145mm	75mm	70mm
Ev6i	625mm	382mm	590mm	550mm	145mm	75mm	70mm
Ev6i4	625mm	382mm	645mm	550mm	145mm	75mm	70mm
Iowa	490mm	382mm	605mm	550mm	190mm	60mm	130mm
Kepler 22	645mm	382mm	605mm	550mm	135mm	75mm	60mm
Nebraska	495mm	382mm	605mm	550mm	200mm	75mm	125mm
Oberon	515mm	382mm	615mm	550mm	200mm	75mm	125mm
Phantom	506mm	382mm	602mm	550mm	105mm	75mm	30mm
Staton	505mm	382mm	615mm	550mm	200mm	75mm	125mm
Stellar	515mm	382mm	615mm	550mm	200mm	75mm	125mm
Topaz	645mm	382mm	605mm	550mm	135mm	75mm	60mm

# INSTALLATION PROCESS





# INSTALLATION

## Slide in

Amathus  
Brooklyn  
Colorado  
Detroit  
Ev4i

Ev4i4  
Ev6i  
Ev6i4  
Iowa  
Kepler 22

Nebraska  
Phantom  
Staton  
Topaz

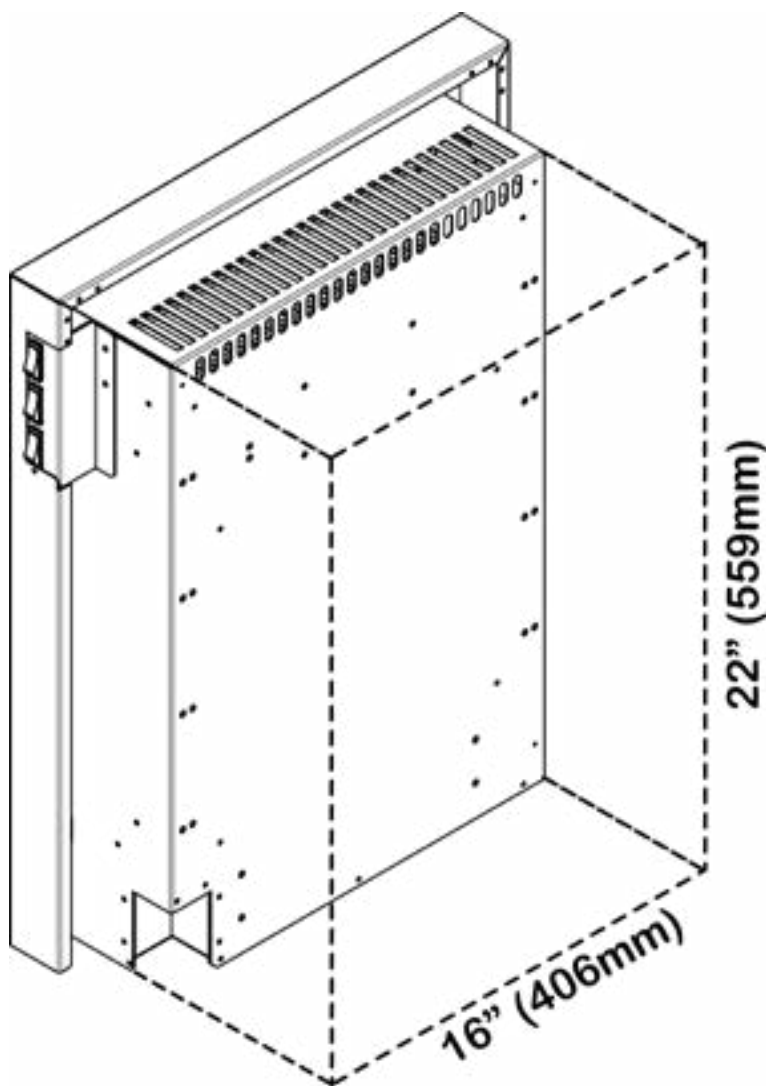
## INSTALLATION

All our inset models are designed to be fitted into a standard 16" wide x 22" high opening. Before starting the installation check the dimensions of both the appliance and your opening to ensure that they align well.

Please note, if you are installing into an existing chimney breast it is imperative that the flue is adequately blocked off.

### SLIDING IN

Once the dimensions have been checked, attach the electrical lead to the power inlet on the back lower right. Connect the electrical lead to the mains power, then slide the appliance into the prepared opening.



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# INSTALLATION

## Tie Back Models

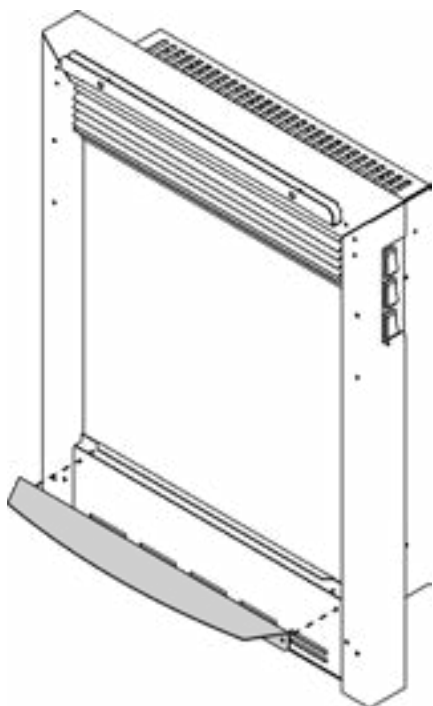
Oberon	Stellar	
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## INSTALLATION

All our inset models are designed to be fitted into a standard 16" wide x 22" high opening. Before starting the installation check the dimensions of both the appliance and your opening to ensure that they align well.

Please note, if you are installing into an existing chimney breast it is imperative that the flue is adequately blocked off.

### STRELLAR INFILL PLATE

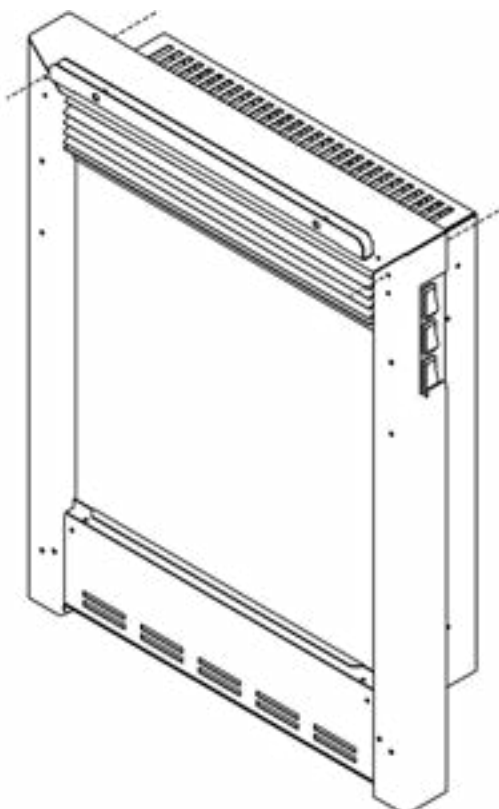


Our Strellar model comes with an infill plate and 2x screws, if you have an Oberon model you can skip to the section below and continue with the installation.

To fit the Infill plate, screw in the two screws to either side of the plate as shown. This lines up with the two screw holes on the front of the appliance.

You can now continue the installation in the below section.

### STRELLAR & OBERON INSTALLATION



First attach the electrical lead to the power inlet on the back lower right, and plug into the mains power.

Using the Cast Frame fixing kit, drill and fit the x 2 wall plugs and x 2 screw eyes to the inside of the wall opening.

Then using the cable, form a loop by threading it through one of the holes on the front of the appliance, then through the eye screws, and back through another hole on the appliance. You can use the most conveniently positioned hole on the appliance for your installation.

Now move the appliance into the opening, pulling the solid end of the cable against the appliance.

Feed the barrel clamp onto the open end of the cable, and whilst maintaining tension screw it tight.

Cut the cable approximately 50mm away from the barrel clamp.

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# INSTALLATION

## With Spacer

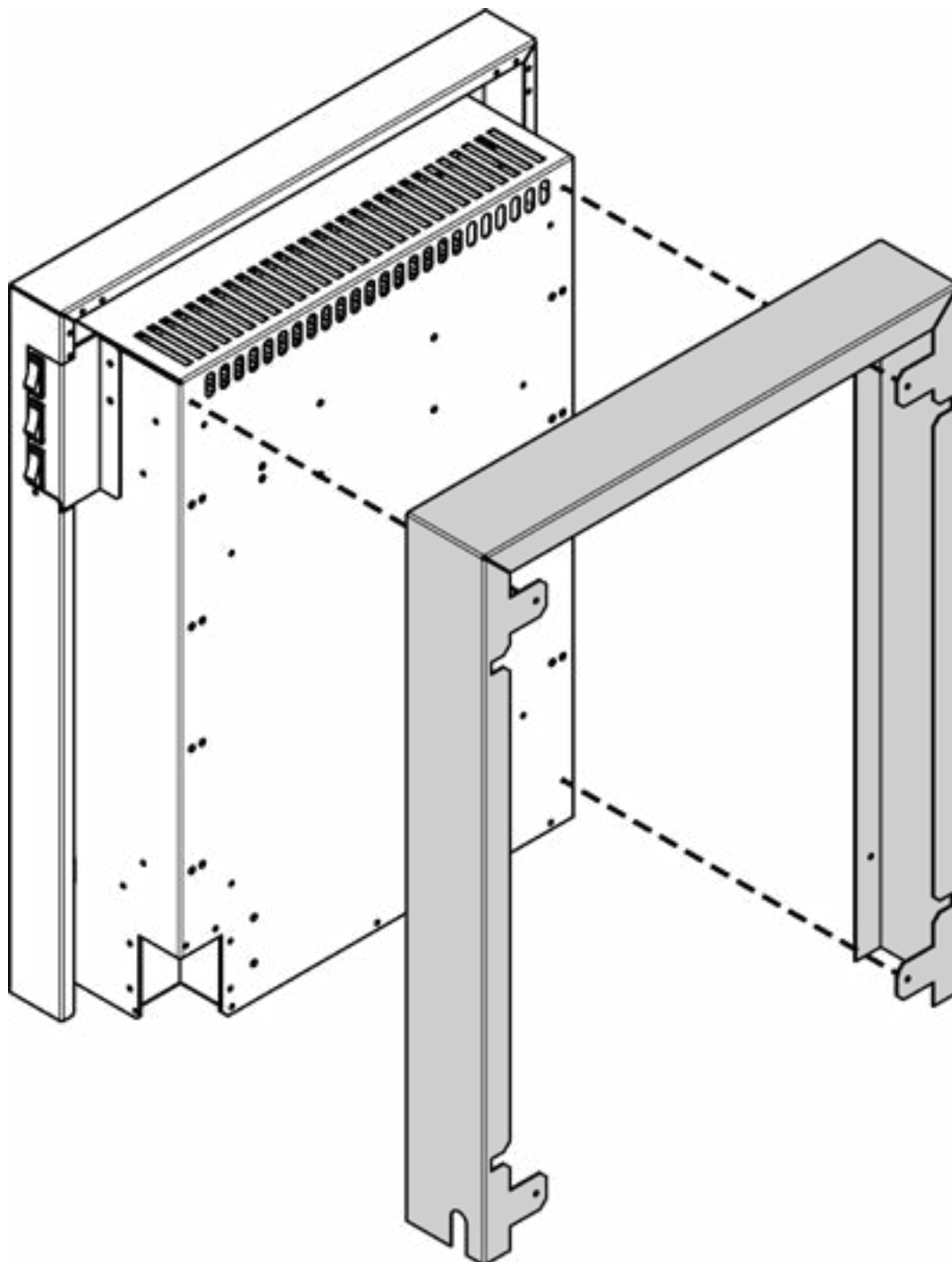
Amathus Brooklyn Colorado	Detroit Iowa Kepler 22	Phantom Staton
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## INSTALLATION

To convert your appliance to a free-standing unit you can fit an optional spacer.

Before securing the spacer, attach the electrical lead to the inlet at the back bottom corner of the appliance. Once the spacer is fitted it will be more difficult to attach this.

Position the spacer at the back of the appliance and line up the three screw holes on both appliance and spacer. Then screw in your three screws as shown below. The electrical lead can then slot into the semi circular hole, allowing the appliance to sit free-standing on the floor.



# INSTALLATION

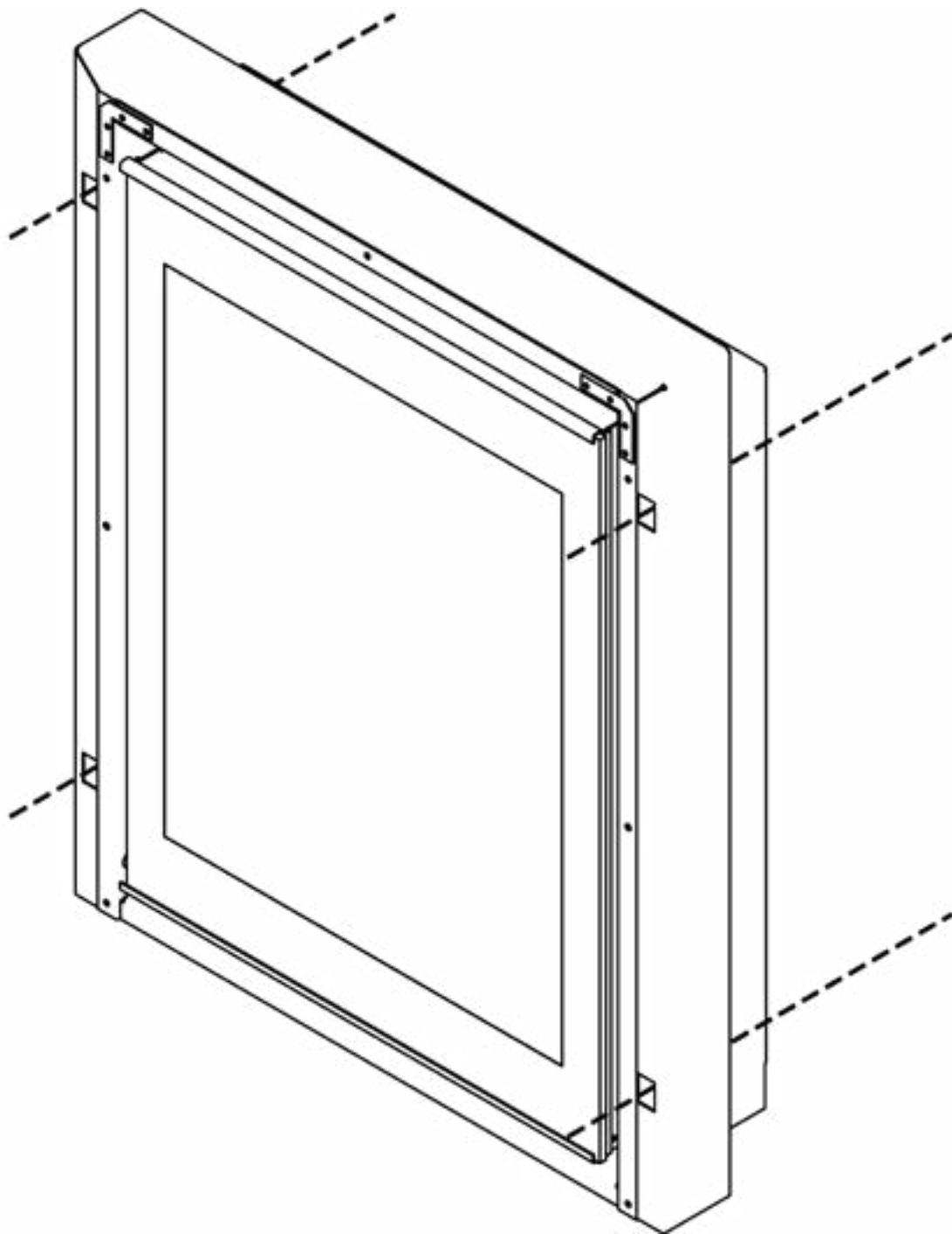
## Wall Mounted

Ev4i4	Ev6i4	Topaz
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## INSTALLATION

All our inset models are designed to be fitted into a standard 16" wide x 22" high opening. Before starting the installation check the dimensions of both the appliance and your opening to ensure that they align well.

Once the measurements are confirmed, plug in the appliance and slide it into the prepared opening. The appliance can then be screwed to the wall with the four screw holes as shown below.



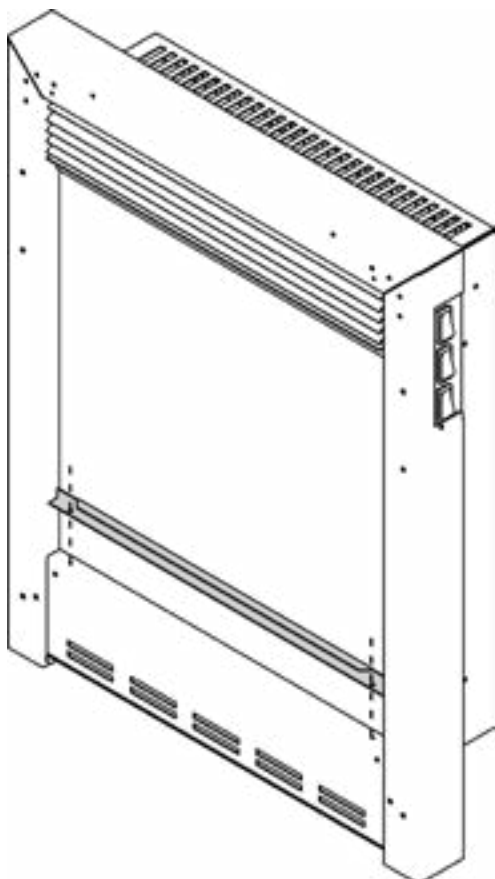


# REMOVING THE GLASS

Colorado Detroit Ev4i	Ev4i4 Ev6i Ev6i4	Kepler 22 Nebraska Stellar
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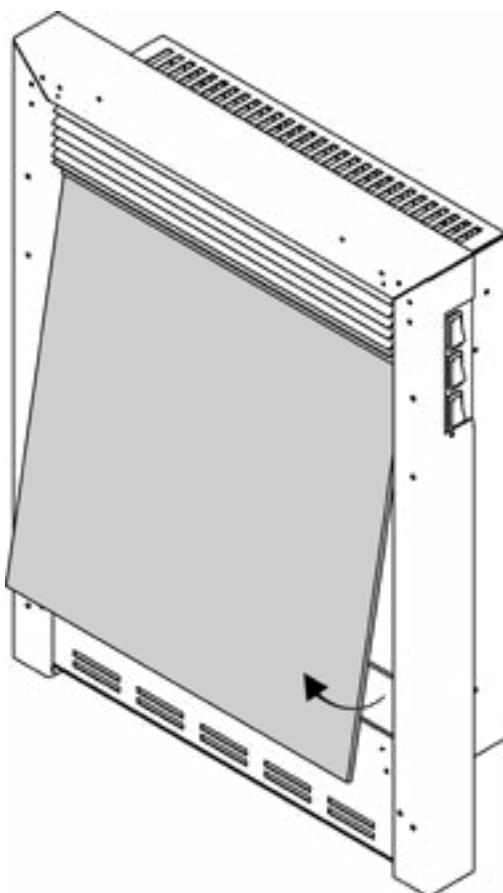
1

Unscrew the two screws, and remove the bottom glass retainer from the appliance.



2

The glass can now be removed from the appliance. To replace the glass, follow the steps in reverse.



## FUEL SETS

Once your appliance is installed and any front glass is removed you can lay out your fuel set as you wish. Then replace any glass panel by reversing the glass removal steps.



Logs



White or Beach Pebbles



Logs & Beach Pebbles



Coals

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# FITTING THE FASCIA

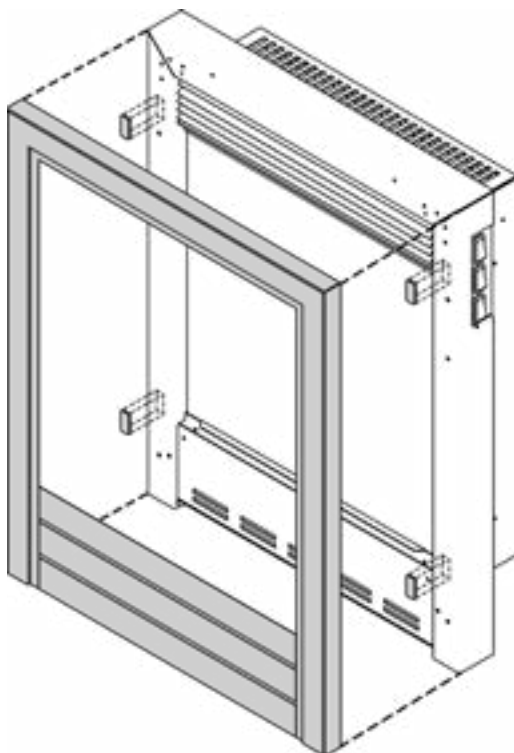
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## FITTING THE FASCIA

### MAGNETS

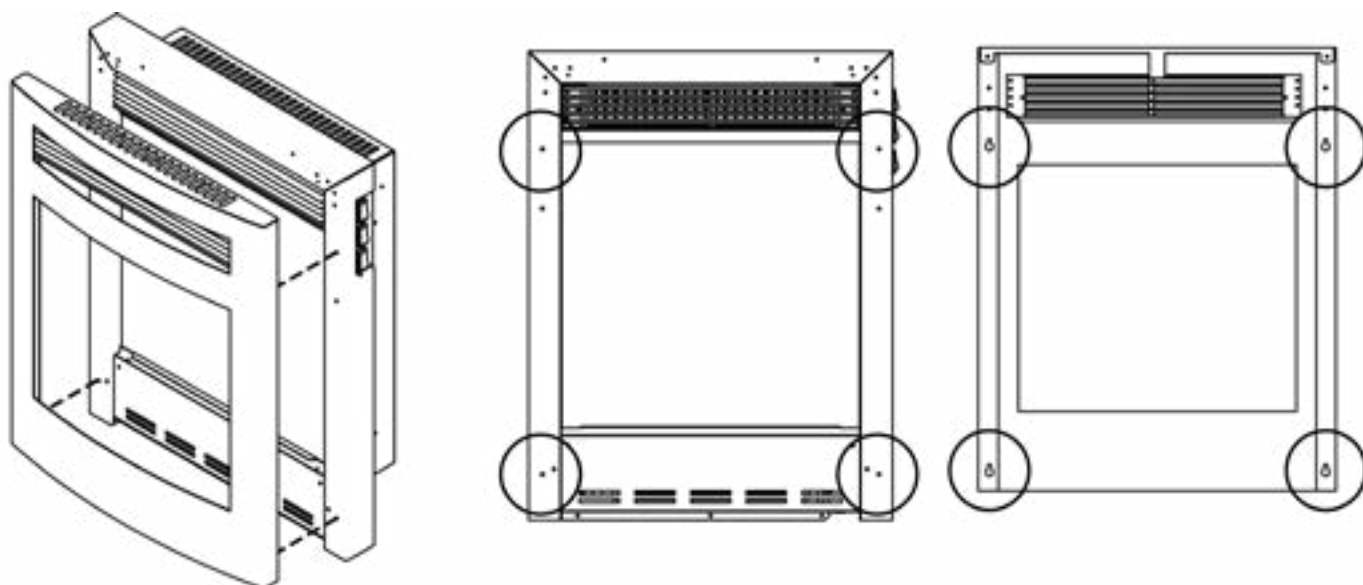
The following models have a fascia attached with magnets;

- Amathus
- Brooklyn
- Colorado
- Ev4i
- Ev4i4
- Ev6i
- Ev6i4
- Iowa
- Kepler 22
- Nebraska
- Phantom
- Staton
- Topaz



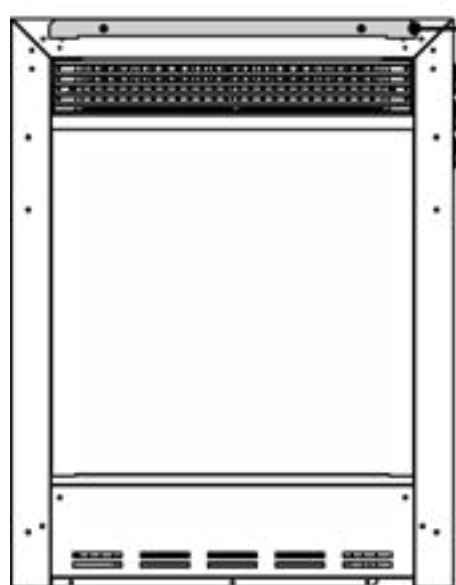
### KEYHOLE

The Detroit model has a fascia that is attached by lining up the four screws on the back of the fascia with the four keyholes on the front of the appliance.



## SLOTTED

The Detroit and Stellar cast fascia is secured to the front of the appliance with two top mounted clips and a mounting bracket. Line up the two clips with the top of the mounting bracket and slot them down into the bracket.

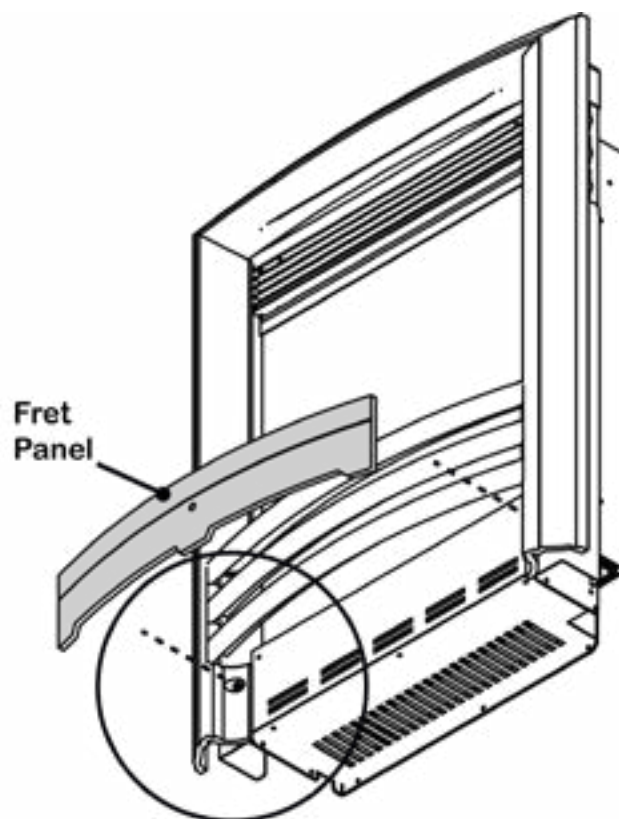
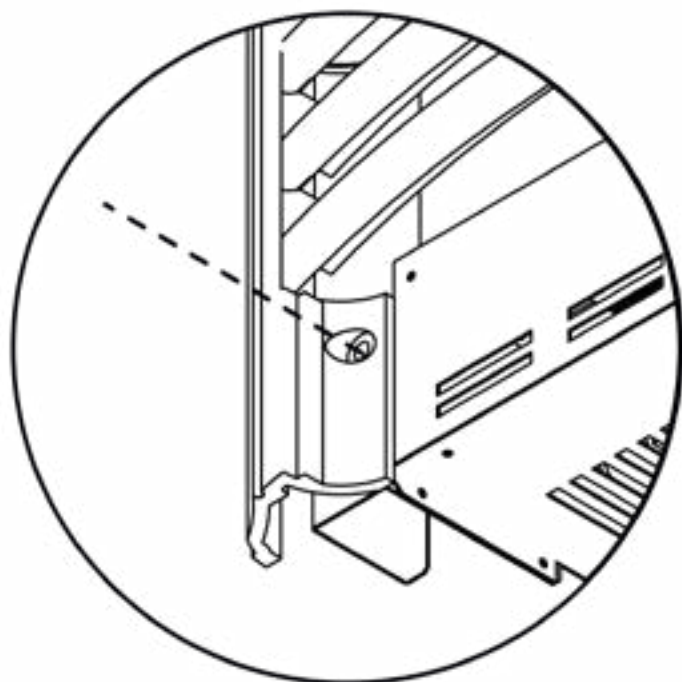


Fascia  
Bracket



Fascia  
Clips

The cast frame can now be screwed to the appliance using the 2x screws supplied. The screw holes are located at the lower part of the frame. Once these are fitted, the fret panel can be fitted in front of this.



Fret  
Panel

## TROUBLESHOOTING



Applies to; Amathus / Brooklyn / Phantom

**Blower Access & Clean**

Scan the QR code to be taken to a video in our maintenance series.



Applies to; Amathus / Brooklyn / Phantom

**Heater Access**

Scan the QR code to be taken to a video in our maintenance series.



Applies to; Colorado / Detroit / Ev4i / Ev4i4 / Ev6i / Ev6i4 / Iowa / Kepler 22 / Nebraska / Oberon / Staton / Stellar / Topaz

**Colorado Blower Access & Clean**

Scan the QR code to be taken to a video in our maintenance series.

## REPORT A FAULT

If you have any difficulties or problems with your appliance then please get in touch so that we can assist you. Please scan the QR code to be taken to our website's Report a Fault page, we will then be in touch with you shortly.



## WARRANTY

### **Evonic Fires 5-year warranty – 1 year parts & labour + 4 years parts supplied.**

The above warranty terms and conditions, as of **1st May 2022**, are applicable for all relevant products purchased after this date. Appliances despatched prior to this date will have an alternative warranty as set out within the Installation and User Instructions that was supplied with the product, this was usually a standard 2-year warranty.

To receive your Extended Warranty your Evonic Fires product must have been purchased from an authorised stockist within our Retailer Network and your warranty registered with Evonic Fires through the online form - **[evonicfires.co.uk/register-your-product](https://evonicfires.co.uk/register-your-product)**. The commencement date for the warranty period is the date of purchase.

The product must be adequately serviced and maintained. Evonic Fires provide maintenance call outs at a cost, and information on this can be obtained by contacting our head office. Please see your Evonic Installation Instructions for further information on how to service and maintain your appliance.

During your extended warranty period, only parts supplied or authorised by Evonic Fires can be used to repair your fireplace, and these spare parts can be obtained by contacting our service department at **[service@evonicfires.co.uk](mailto:service@evonicfires.co.uk)** or calling **01789 263868**.

Consumable items such as glass, screens, LED's, LED boards, filters and power supplies which are either subject to normal wear and tear or parts that require replacement in connection with normal maintenance are not covered within the extended warranty. These items are covered for the first 12 months.

To make a warranty claim, evidence must be supplied to our service department in the form of pictures, videos, or both. Failure to supply evidence to support your warranty claim may invalidate or delay the claim. Any visit by an Evonic Fires engineer will incur a service charge after the first year. We will not accept or reimburse the cost(s) of any third party who undertakes any work carried out on the product or fits parts, unless we have approved such work in advance of it being carried out.

## WARRANTY EXCLUSIONS AND LIMITATIONS

### **The Evonic Extended Warranty does not cover:**

1. Damage resulting from installation and usage where the appliance has not been installed or used in accordance with the CK Fires Ltd installation and operation instructions, or if the installation does not conform to local building, fire, and safety regulations.
2. Issues with mains/spur connections of power supply.
3. Damage resulting from the product not being adequately maintained. (Please see your CK Fires Ltd Installation and Operating Instructions for further information on how to service and maintain your appliance).
4. Damage caused by unauthorised modifications, use or repair.
5. Damage or defects caused by the product being stored in a damp, unheated environment.
6. Consequential loss (to the extent permitted by the law) relating to other associated products that have not been supplied by CK Fires Ltd.
7. Consequential loss (to the extent permitted by law) related to decorations, furnishings, or other household assets.
8. Removal and re-installation costs.



## **WARRANTY EXCLUSIONS AND LIMITATIONS**

Repaired or replaced products are covered only for the remainder of the original warranty period. In the event of a claim being made, this must be reported to your retailer or CK Fires Ltd within 14 days of the fault occurring/being noticed. In the event of a product fault occurring during the warranty period years 2-5, CK Fires Ltd will send the appropriate component or goods necessary to rectify the fault, free of charge.

Nothing in the Extended Warranty shall make CK Fires Ltd liable for any or special, incidental, or consequential damages, injury to persons or property, or any other consequential loss beyond the consumer's statutory rights. The liability on these issues is covered by our Terms and Conditions of Sale.

CK Fires Ltd total liability extends only to the purchase price paid for the goods, except where such a limitation is prohibited by statute. CK Fires Ltd, in the event of a warranty claim, reserves the right either to replace the goods in question or to refund the purchase price of the goods. For product sold outside the UK and Ireland, UK law will prevail. The Evonic Fires Extended Warranty does not affect your statutory rights.

### **CK Fires Ltd / Evonic Fires**

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