Phigolf

Quick Manual

Contents

Customer Support

For any product inquiries, please contact us,
and we'll assist you promptly.

phigolf.com

✉ Online Assistance
1) Email : info@phigolf.com
2) App : Select the 'HELP' icon at the top of the app to contact us.
3) Website : www.phigolf.com > Customer Support > Contact Us

📱 App User Guide
Tap the GUIDE icon at the top of the Phigolf app to view the content.

Initial Setup

1. Charge the sensor before use.

2. Search for [Phigolf] in the "App Store" or "Play Store" on your mobile device and download the app.

3. After downloading the Phigolf app, turn on location services and Bluetooth on your phone.

4. Open the app and log in. (Some features may be limited with guest login.)

5. Attach the Phigolf sensor to the end of the swing stick. Press the top of the sensor to turn it on. (Keep pressing the power button until the LED light flashes.)

6. The sensor's LED will blink and it will automatically connect to the app.

How to charge

1. Charge the sensor for at least 2 hours with the included cable.
We recommend using a 5V 1.0A adapter.
The charger is compatible with 5V 1.0A, 5V 1.2A, and 5V 2.0A, but may not work with fast chargers that use 9V or 12V.

How to attach

1. Attach the sensor to the grip end hole of the swing stick.

2. Gently twist the sensor to attach or remove it, and avoid using excessive force.

Sensor
stopper

Hole at the end of
the grip

Hold the grip firmly to avoid touching the sensor.
Swinging with your wrist in contact with the
sensor may cause damage to it.

Install an app

1. Search for [Phigolf] in your app store and download the Phigolf app.

   (Android: Google Play Store / iOS: App Store

   Google play   iOS

2. . Downloading and installing on a standard PC is not supported.
   (The sensor cannot connect properly when installed through an app player.)

Pairing (Pair the sensor with the Phigolf app.)

Enable Bluetooth and location services on your smartphone.

Google play

iOS

Enable Bluetooth and location services on your smartphone.
Do not connect the sensor from the Bluetooth list.
The sensor and app will connect automatically.

2. Press and hold the sensor's power button for 5 seconds,
   until the LED blinks alternately, to turn it on.

   Hold for over 5 seconds.   Check if the LED light
                                      blinks alternately.

3. If the sensor is blinking and Bluetooth and location services are enabled
   on your phone, the sensor will automatically connect in the app.
   If it's not blinking, press the power button briefly to make it blink.
   Be careful not to hold the power button, as this will turn the sensor off.

   Search for a sensor   Connecting a sensor   Pairing complete!

   *Caution : Do not manually connect the sensor from the Bluetooth device list.
   The sensor must connect automatically through the app for proper
   operation.

Main Screen

This is a video guide on how to use the product. It covers
everything you need to get the most out of Phigolf, so be sure
to watch it.

You can contact us here if you encounter any issues.

If you find a bug during the game, you can submit a report here.

This screen shows the sensor's connection status, version, and
battery level. Tap to check the connection.
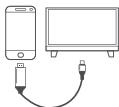
Mirroring (with a TV or projector)

Enjoy a more immersive golf experience by connecting Phigolf to your TV or projector.*Note: A mirroring cable is not included.

Android

1. Smart TV -Connect your Android smartphone to the TV using Smart View or Miracast.

*Phigolf suggests using wired mirroring.

2.Wired Mirroring - Connect to the TV using a USB-C to HDMI cable.

Connect the cable to the TV's HDMI port, then switch the TV input to HDMI.

Mirroring methods may vary by TV or projector. Please check the manufacturer's instructions.

iOS

1. iPhone/iPad - Use the Apple AV adapter and an HDMI cable to connect to the TV. Then, switch the TV input to HDMI.

2. AirPlay Support

Connect wirelessly to the TV using AirPlay from your iPhone or iPad.

Open the Control Center, tap the AirPlay icon, and choose the TV to connect.

*Phigolf recommends using wired mirroring.

How to get ready to swing

1. Please position the sensor at an angle where it can detect the swing.

Wood, Iron

Putter

2. Swing according to the avatar's stance at the bottom center of the screen.

The avatar is red.
The address angle is wrong. Adjust the head up or down to fix it.

The avatar is blue.
The address angle is correct. Hold the position for 2-3 seconds until you hear "READY!"

SWING!
Swing with the right power for the target distance.

3. If the swing is not recognized, lift and lower the swing stick once, then try again.

Swing guidelines

Please do not waggle. Take back swing/putt immediately after the App says "Ready Swing".

If your hand touches the motion sensor during or after swing/putt, your swing may not get recognized.

Q. How to set your aim

A.With Phigolf, the ball always flies forward, no matter the swing direction.
Use the [Aiming] feature to change the target point.

1. Lightly press the sensor's power button. (Hold it too long
and the power will turn off, so be careful.

2. Please rotate the sensor to the desired direction for the shot.
3. Once the direction is set, press the sensor's power button again briefly.

Press and release the button once.

Set the target point.

Press the button once and release it.

Q. The sensor is not connecting.

A.If the smartphone and sensor won't connect, check the following:

Google play

Make sure Bluetooth and location services are enabled on the
phone with the Phigolf app.

iOS

*Don't connect the sensor from the Bluetooth list.
Pair the sensor within the app.

A. Make sure the sensor is turned on. (For best use, charge it for
at least 2 hours before starting.)

A.Please make sure the Phigolf app is running.

Q. How to set up an account.

A.After selecting email sign-up, you can create an account by entering your
email address, password, and nickname.

A.You can also sign up by linking your Google or Facebook account.

A.Guest login gives limited access to content. To enjoy all the features Phigolf
offers, we recommend creating an account.

Q. Forgot your password?

A. Email [info@phigolf.com] with your sign-up email for help.

Q. Can the app be installed on a PC using an emulator?

A.Phigolf supports only Android and iOS devices, and cannot be played
through an emulator.

Q. What are the required specs for using Phigolf on a smartphone (or tablet)?

OS Type			OS Type	Android
Model	A11 or higher		OS Version	Android 10+ (API level 30+)
Memory	3gb		Supported Device	OpenGL ES 3.0+ devices
OS Version	iOS 16+		Memory	4gb
GPS	Support		Bluetooth	4.0 +
Spare space	500MB+		GPS	Support
			Spare space	500MB+

A.If you meet the above specifications but still can't use the app, please
contact [info@phigolf.com].

*Note: Devices like Amazon Fire TV Stick, Chromecast 3.4, and other smart or regular TVs may not work
properly due to low memory (Apple TV is an exception).

Q. The app is not working properly.

Issue 1: The app freezes and won't load.

Issue 2: The app crashes unexpectedly.

Issue 3: A message says the server can't be reached, and the game won't start.

A. If you notice any issues with the app, try removing it and reinstalling.
If the problem continues or you can't play the game, please contact
[info@phigolf.com].

Q. Some menus are missing in the app, and only a few are visible.

A.If the sensor isn't paired with the app, only some game menus will
appear. Please check the sensor connection.

Q. Only some menus are visible in the app, not all of them.

A. If the sensor isn't paired with the app, only some game menus will show. Please check the sensor connection.

Q. Unable to connect to WGT.

A. All WGT services ended on November 30, 2024.
Thank you for using WGT, and we look forward to offering new and improved content soon.

Q. What other Phigolf courses are available besides WGT?

A. Phigolf offers free access to 38,000 courses worldwide through World Tour mode until June 2025. You can search for courses, get recommendations for nearby ones, or play the 'Course of the Day' selected by Phigolf.

Q. How can I create a tournament?

A. You can create and host your own tournament, along with the official Phigolf tournaments.

Online Game > Create a tournament > Select [Regular Tournament] or

[Company Tournament] > Tournament period

Select Course > Setting> Select [To apply]

Now, enjoy tournaments with Phigolf users worldwide!
   (Company tournaments require pre-approval.)

Q. How do I use E6?

A. Download the Phigolf app and E6 Connect from the App Store.
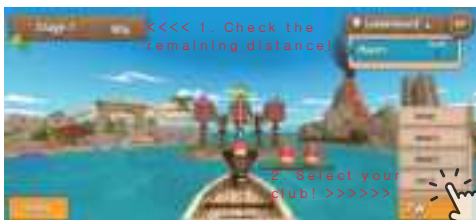   (E6 Connect is iOS-only.)
- Launch the PhiGolf app.
- Pair the sensor with the PhiGolf app.
- Launch E6 Connect.
- Select [Experience Aviara].
- Enter your email address and choose to send the email.
- Check the demo code in your email.
- Launch E6 Connect.
- Select "Sign Up."
- Sign up and create your player profile.
- Select [Redeem].
- Enter the demo code received by email.
- Go to Settings, select the tracking system [PhiGolf], and choose [Configure].
- Link the PhiGolf sensor with E6 Connect and start playing.
- To access all courses and mini-games, visit the E6 Connect app store.

You need to purchase a subscription. (Cost: USD 10 /month, USD 95 /year)

Q. How do I connect to CRAZY BIRDIE?
  A. Download CRAZY BIRDIE from the App Store or Play Store.
    1. Open the Phigolf app.
    2. Pair the sensor.
    3. Select CRAZY BIRDIE.
    4. Connect the sensor to the CRAZY BIRDIE app (automatic connection).
    5. Choose difficulty > Select map > Start playing.
    6. Launch the bird like a golf ball to break as many blocks as possible.
       (You have 3 attempts.)"

You can select a club in CRAZY BIRDIE. Choose one based on
the distance and trajectory, then swing!

Use the aiming feature to target areas with more blocks, then swing!
It's a casual game where the player with the most points after 3
chances wins.

Q. What is the sensor wake-up function?

  A. If the sensor is idle for a while, it will go into sleep mode. To wake it up, just
  press the power button once. If it stays in sleep mode for over 10 minutes, it
  will disconnect from the app and turn off automatically.

Q. Where are the game settings?
A. Go to the main screen > Settings > Game Options to adjust the settings.
1. My Info: Profile picture, ID, difficulty, and tee location settings.
2. Game: Adjust sound effects, invitation acceptance, language, distance
units, and shadow settings.
3. Account: Log out, change password, delete data, or deactivate account.
4. Sensor: Register the sensor serial number for your purchased product
(currently unavailable).

Q. The swing is not being detected.

  A. Please refer to the swing order and method page in the manual.

  Other possible issues include:

  1. Bluetooth Interference and Range Interference can happen if there
  are other Bluetooth devices nearby. For best performance, use the
  sensor in areas with less Bluetooth interference. Also, if the distance is
  too far, pairing may be slow or disconnect.

  2. Low Battery:
  The Phigolf sensor can be used for up to 2 hours on a full charge.

Q. The putting is not being detected.
  A. With putting, the angle at which the swing is detected is different
  from a regular swing, which can make it hard to get the desired result.
  To find the right putting angle, try putting with a sensor attached to a
  real putter, then practice with the Phigolf Swing Trainer.

Q. Phigolf product specs.

Category	Item	Phigolf 2	Phigolf 1 (Original) Phigolf Line friends Phigolf World Tour Edition
Hardware	Battery	Lithium polymer 100mAh	Lithium polymer 90mAh
	Battery Life	500 charges / 2 years of use	
	Battery USB	C-TYPE	5PIN TYPE
	Charging time	2 hours	2 hours
	Sensor	IMU Sensor	IMU Sensor
	Bluetooth	Bluetooth 5.0	Bluetooth 4.0
	Material (Swing Stick)	Steel	Tempered glass
	Length (Swing Stick)	700mm	600mm
	Training Mode	Free	Free
Software	Online Game	Free	Free
	Local Game	Free	Free
	Crazy Birdie	Free	Free
	Phigolf Store	Free	Free
	High Definition Map	Free	Paid subscription
	E6	Paid subscription	Paid subscription
	World Tour Edition	The service will become paid in July 2025 (it's free now).	

Q. The sensor is not charging.

A. If the sensor is not charging, please check the following:

1. Ensure the included cable is being used.
2. Check the charger adapter (ensure it supports 5V).

A. Phigolf Sensor Battery Life

Under normal use, the battery lasts for 500 charges. Battery life may vary based on storage, handling, and charging. The product comes with a 1-year warranty.

Q. The sensor is not functioning properly.
A. For any issues listed below, please contact customer support.

(Customer support: info@phigolf.com)

1. The sensor button is not responding.
2. The sensor button is broken.
3. The sensor won't turn off.
4. The sensor pin is broken.
5. The sensor is damaged.
6. The sensor is lost.
7. The sensor turns off immediately after unplugging, even when charging.

Q. Swing stick issue.

1. No clicking sound when swinging.
2. The head of the swing stick is broken.
3. The swing stick shaft is bent or broken.

Q. What is a safety strap?

A. A safety strap is included to prevent injury or damage from golf swings or dropping the swing stick. Be sure to wear it while using the device.

Q. How to use with your actual clubs?
A. Attach the Phigolf sensor to the back of your real club for more accurate swing data and a better feel than with the swing stick. When using a real club, check your surroundings for safety and make sure there's enough ceiling clearance.

Q. What space is required to use Phigolf?

A. Make sure you have a space of about 6.5 feet (2 meters) in radius and at least 8.2 feet (2.5 meters) in height. Check that there are no objects or people nearby, considering your height. Also, remember to wear the included strap.

Q. How to set up for left-handed use?

A. Phigolf can be used by left-handed golfers without any extra setting. Just swing as usual!