

Plaud Note Pro AI Note Taker

Product Warranty

12-Month Worry-Free Warranty

Customers of the Plaud Note Pro AI Note Taker enjoy a 12-month or longer (if required by the local laws or regulations) warranty service from the date of the sales invoice. If performance failure occurs due to normal use circumstances during the warranty period, Plaud.AI shall provide maintenance services free of charge. For warranty service, a valid device serial number and proof of purchase must be provided.

The warranty service applies if:
· The Recorder is not dismantled, repaired, maintained, resold, or modified without permission.
· The Recorder is not operated in an abnormal environment.
· The Recorder is not damaged due to a violation of the user's guide.
· The Recorder has not experienced a collision, falling, or bending due to improper storage or faults, and significant deformations due to liquid leakage in humid places.

If you encounter any problems while using this device, please contact us at support@Plaud.ai.

Product Privacy & Disclaimer

Privacy Policy

We care about your privacy. For more details, please visit <https://www.Plaud.ai/privacy> for more information.

Privacy Protection

All data is only stored on the device or phone if you do not use the cloud services. Additionally, the recordings that you upload to the cloud are encrypted and safely protected.

Product Disclaimer

Legal Restrictions

Please strictly abide by the relevant laws and do not use this product illegally. The company does not make any commitments or take any responsibility for the consequences of illegal acts.

Data Safety

The company is not responsible for the loss or damage of personal data caused by the mishandling of hardware, software, product maintenance, battery replacement, or other unexpected situations. It does not take liability for other indirect losses caused by this.

Product Settings

The actual settings and usage of this product may be inconsistent with this manual due to the upgrade of the firmware program. Please understand that changes may occur due to the performance and function of this product without prior notice.

Important Notice

Safety

Keep the device and the accessories away from children, as they may lead to suffocation or other injuries. Do not expose the batteries (battery pack or batteries installed) to fire or excessive heat, such as sunshine and the like, for a long time.

Maintenance

Do not clean the Recorder with chemicals or reagents, as they will damage the surface of the Recorder and corrode it.

Battery

If the product is not used for a long time, please charge and discharge the product once every three months to prevent battery damage.

Storage Capacity

The system software will occupy a small portion of the storage space. The actual usable capacity will be slightly smaller than the capacity indicated in the specifications.

Note

For users with pacemakers - Please avoid wearing NotePin on your chest area (including with lanyard, magnetic pin, or clip) due to its magnetism.

FCC Regulatory Conformance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device under part 15 of the FCC Rules. These limits are designed to protect reasonably against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used under the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
·Reorient or relocate the receiving antenna.
·Increase the separation between the equipment and the receiver.
·Connect the equipment to an outlet on a circuit different from the receivers.
·Consult the dealer or an experienced radio/TV technician for help.

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- the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The equipment complies with IC Radiation exposure limit set forth for uncontrolled environment.

RoHS Compliance

This product is in compliance with Directive 2011/65/EU and 2015/863/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

REACH

REACH (Regulation No 1907/2006) address the production and use of chemical substances and their potential impacts on human health and the environment. Article 33(1) of REACH Regulation requires suppliers to inform the recipients if an article contains more than 0.1% (per weight per article) of any substance(s) on the Substances of Very High Concern (SVHC) Candidate List ("REACH candidate list").

FCC/IC Radiation Exposure Statement

This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Declaration of Exposure

If you cannot eliminate the interference, the FCC requires that you stop using your product. Changes or Modifications not expressly by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such changes could void the user's authority to operate the equipment.

RF Exposure:

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

EU Compliance

Plaud Inc. hereby declares that this wireless device is in compliance with Directive 2014/53/EU and Radio Equipment Regulations 2017.

The transmission(5150-5250MHz) of radio equipment is indoors use only!

Competitor Statement:

EU Batteries Directive 2013/56/EU

A new battery directive 2013/56/EU on Battery and Accumulator replacement directive entered into force on 01/07/2015. The directive applies to all types of batteries and accumulators (AA, AAA, button cells, lead acid, rechargeable packs) including those incorporated into appliances except for military, medical, and power tool applications. The directive sets out rules for the collection, treatment, recycling, and disposal of batteries, and aims to prohibit certain hazardous substances and to improve the environmental performance of batteries and all operators in the supply chain.

WEEE Notice

Plaud Statement:

The symbol above indicates that this product and/or battery should not be disposed of with household waste. When you decide to dispose of this product and/or its battery, do so in accordance with local environmental laws and guidelines.

Competitor Statement:

The Directive on Waste Electrical and Electronic Equipment (WEEE), which entered into force as European law on 14/02/2014, resulted in a major change in the treatment of electrical equipment at end-of-life.

The purpose of this Directive is, as a first priority, the prevention of WEEE, and in addition, to promote the reuse, recycling and other forms of recovery of such wastes so as to reduce disposal. The WEEE logo on the product or on its box indicating collection for electrical and electronic equipment consists of the crossed-out wheel bin, as shown below.

This product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment. For more information about electronic and electrical waste equipment disposal, recovery, and collection points, please contact your local city center, household waste disposal service, shop from where you purchased the equipment, or manufacturer of the equipment.

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