



GDOME
PROFESSIONAL CAMERA SYSTEMS



MOBILE USER MANUAL

Compatible with

iPhone/Samsung/Huawei and other SmartPhones
Go and other Action Cameras

Congratulations and thank you for purchasing your Mobile water housing.

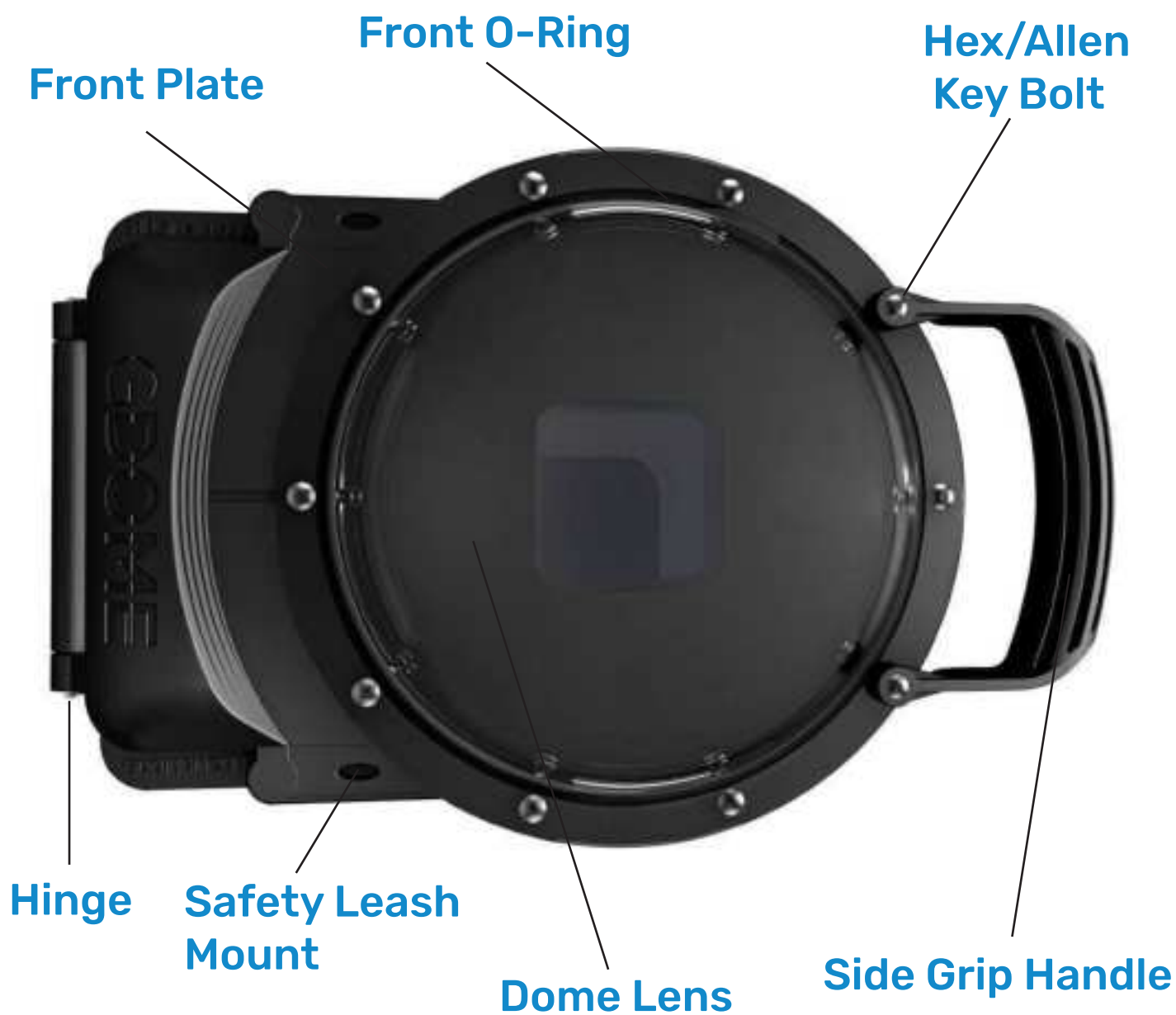
The Mobile allows you a whole new world of possibilities with underwater photography and videography using your Smartphone or Action Camera.

Please read the following instructions before using your Mobile water housing for the first time. For more tips and tricks please visit our [Website](#) or [Youtube](#) channel.

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MOBILE WATER HOUSING



Introduction

Thumb Screw



Touch Membrane

Rear Back Door

START UP GUIDE

We individually test every single unit before packaging, however, before your first use of your Mobile, please conduct a water test without any device inside. You can perform this test in any body of water that allows you to completely submerge the water housing. Make sure the back door and front o-ring is completely sealed, clean and do not show any signs of damage.

A visual inspection should be done before each use. The seal on the back door as seen in fig 1. should show no signs of wear and tear.

Back Door Seal



When setting up your foam insert, place it on a flat surface and line up your devices camera with the pre-cut hole. Trace the devices shape onto the foam to create a stencil. With a very sharp knife, cut out the shape of your device. Ensure that there are no spaces between the foam and your device. For a snug fit, cut the shape a little smaller than the device. A demonstration of this can be viewed on this [video](#).

Quick Start

Insert the foam and your device into the housing and close the back door. There should be no obstructions when closing the door. Hand tighten the thumb screws around the housing to secure the backdoor in place. You can press down on the membrane to make sure that no air escapes and that the housing is sealed.

Attach the safety leash only where indicated in the image below. After Attaching your safety leash and securing it to your wrist, it is now safe to go into the water.



Do a final test by submerging your housing for 15 - 20 seconds, lift your housing out of the water and inspect it for any water inside the housing. Water can enter the housing either through the front port or back door. Check both sides.

START UP TIPS

Assisted touch *iPhone

In order to best utilize your Mobile it is imperative that you familiarise yourself with the Assistive Touch features on your iPhone. We recommend using Tap to Wake or Raise to Wake in order to wake up your iPhone in your Mobile. Please follow this [link](#) to learn more.

Capacitive Touch *iPhone

iPhone makes use of a capacitive touch screen and will not function the same underwater the same way it functions above. You can use our Bubble Technique (see below) to reduce the chance of misfires. Below are best practice tips for iPhone:

- Set the phones 'Auto-Lock' to never.
- Settings > Display & Brightness > Auto Lock
- Turn 'Airplane Mode' on.
- Keep the camera app open before you submerge
- Select your preferred capture method first (ie: photo or video etc.)

Bubble Technique

With the backdoor slightly open, pinch the rear membrane and pull back. The unit should suck in air. If it does not, open the door a little bit more. Once air has been sucked in, close the rear door and you will see the membrane has bulged. For a demonstration, view this [video](#).

SAFETY

- Do not exceed depths of 5m/16ft.
- Always use your Mobile with a lanyard or the vided safety leash.
- Never store your Mobile in direct sunlight or environments exceeding temperatures of 30c/86f.
- Do not store your phone inside the in direct sunlight.
- The included safety leash is intended only for calm water use.
- The 'GDOME Coiled Heavy Duty Safety Leash' (sold separately) should be used in the surf or any turbulent water.
- Contains small parts which may be a choking hazard.
- Not suitable for children under 3 years of age

WARNING: Practice extreme caution when diving into water, swimming in surf or other dynamic outdoor pursuits. Only use this duct in settings that are within yours or other's capabilities. Serious injuries or drowning could occur if you are not a competent swimmer for the prevailing conditions.

Maintenance

- After each use, remove your device before again closing the Mobile and rinsing it thoroughly in fresh water.
- Dry your Mobile before storing.
- Store in a cool, dry area.
- Use the vided grease periodically on the rear door and lens port O-Rings to reduce friction and increase operating life. Only a small amount of grease should be applied each time.
- Do not let any sunscreen come into contact with the rear membrane. Wipe off and rinse any sunscreen from the Mobile as soon as possible if contact is unavoidable.
- If traveling by air, remove any dome port attachments while traveling.
- Keep all sharp objects away from the Mobile that could damage the rear membrane.
- Whenever mounting any accessories to the Mobile ensure the correct size screw is used so as to not damage the mount threads, or housing itself.

Safety

Limit of liability

In the event of a duct warranty claim, GDOME is only liable up to the value originally paid for the duct.

Losses of associated equipment, income or any other financial costs are not covered under this warranty, under any circumstances.

Warranty - 1 year duct warranty

We make every effort to ensure that our ducts are made from the highest quality materials and workmanship. Should you not be completely satisfied with one of our ducts, we encourage you to contact us so that we can promptly resolve any blemish you may be experiencing. Our company representatives will deal with your issue quickly and decisively.

As many GDOME ducts are often used in extreme and volatile environments, we are unable to cover for loss or damage of equipment, personal injury or financial loss.

To reduce the risk of these losses occurring, we strongly recommend you read the relevant duct instructions carefully and test the duct before use.

What does the warranty cover?

This warranty covers any defects in materials or workmanship, with exceptions stated below

What is not covered?

The warranty does not cover damage as the result of normal wear and tear. Determination of what constitutes normal wear and tear will be at the discretion of GDOME. The warranty guarantee only applies to the original purchaser of the duct when purchased from GDOME direct or through one of our authorized dealers. Therefore, we may ask for proof of purchase. This warranty does not cover for any loss of associated equipment such as cameras, lenses or other associated equipment not sold by GDOME.

Loss of income, reputation or other financial expenses, such as personal injury are also not covered by this warranty. Shipping costs for returned ducts are the responsibility of the customer.

How long does the coverage last?

This warranty runs for 1 year from the date your duct is received.

What will GDOME do?

GDOME will repair any defect that is defective in materials and workmanship. If repairing is not possible, GDOME will replace the duct, or, offer a store credit for the original purchase price, whichever is agreed to by the customer and GDOME / Retailer store.

Warranty

How to get service?

Email sales@getgdome.com and we will advise where to send your duct. Alternatively, you may call:
South Africa: + 27 21 001 8852

Returns policy - GDOME online customers only:

GDome offers a 14 day return policy for new items purchased directly through our online store or at our physical store. GDome will only vide exchanges or store credit for change of mind or incorrectly ordered ducts. GDome will not refund any shipping and credit card costs. Please see our full return policy [here](#). The customer is responsible for shipping cost of the returned items. A restocking charge may be applied in some countries.

If the reason for your return is not because of a GDome error, any shipping costs and handling fees, incurred by GDome may be deducted from your refund.

Please note: if you return an item and did not originally pay shipping costs, the shipping cost incurred by GDome will be deducted from your refund. Please see our full return policy [here](#).

How state law applies:

This warranty gives you specific legal rights, and you may have other rights which vary according to the state or country in which you are located.

Legals

Please practice extreme caution when diving into deep water. Only use this duct in settings that are within yours or other's capabilities. Serious injuries or drowning could occur if you or others are not competent for the prevailing conditions.

ACTION DISTRIBUTION SOUTH AFRICA (PTY) LTD

Registration Number: 2015/401404/07

