

Luxe Package

Tesla offers this Luxe Package (the “Package”) as part of your new Model S or Model X purchase. The Package includes Full Self-Driving (Supervised), Free Supercharging, Premium Connectivity, and four (4) years of Recommended Maintenance, Tire Protection Plan, and Windshield Protection Plan. All plans begin on the delivery date. The Recommended Maintenance, Tire Protection Plan and Windshield protection plan end four (4) years after the delivery date. There are no refunds for cancelation of any plan(s). Check out the following support pages for each for specific plan terms:

- Full Self-Driving (Supervised): www.tesla.com/support/autopilot
- Free Supercharging: www.tesla.com/support/charging/supercharger
- Premium Connectivity: www.tesla.com/support/connectivity
- Recommended Maintenance: www.tesla.com/support/vehicle-maintenance
- Tire Protection Plan: www.tesla.com/support/tire-protection-plan
- Windshield Protection Plan: www.tesla.com/support/windshield-protection

When you use any of the features or services included in the Package, you (and any other drivers of your vehicle) are agreeing to everything said here and on those support pages. Feature and service availability are subject to change or end at any time and without notice.

Exclusions. This Package is not available for fleet vehicle orders or vehicles used for commercial purposes (like taxi, rideshare and delivery services).

Payments. The Package is included in the purchase of your new Model S or Model X at no additional charge. Use of some of the features or services may require payment from you. For example, third-party owned music streaming apps may require paid subscriptions at your cost, and windshield replacements over the covered threshold are subject to a deductible. These costs will be explained either in this document or in the relevant support page.

Transferability. The Package, including its individual features and services, cannot be transferred to another vehicle. If you sell or otherwise transfer the ownership of your Model S or Model X, the Full Self-Driving (Supervised) and the remainder of the Recommended Maintenance, Tire Protection Plan, and Windshield Protection Plan will transfer automatically to the buyer. The Free Supercharging and Premium Connectivity will not transfer with the vehicle and will terminate at the end of the then current month.

Full Self-Driving (Supervised). Under your active supervision, Full Self-Driving (Supervised), or “FSD (Supervised)”, can drive your vehicle almost anywhere. It will make lane changes, select forks to follow your navigation route, navigate around other vehicles and objects and make left and right turns. None of these advanced driver assistance features make your Tesla vehicle fully autonomous or replace you as the driver. You are always responsible for the safe handling of the vehicle. Specific features available to you may vary depending on your vehicle configuration, hardware, software version, region, model, vehicle trim, and model year. See the support page and your vehicle’s owner’s manual for details.

Free Supercharging (not transferable). You are still responsible for Supercharger fees, like idle and congestion fees, when applicable. May only be redeemed at Tesla-owned Superchargers. Cannot be used for commercial purposes (e.g. taxi, rideshare, or delivery services). If Tesla determines in good faith and its sole discretion that the vehicle is being used for commercial purposes, Tesla may remove the Free Supercharging from the vehicle. The vehicle will then default to Pay Per Use Supercharging.

Premium Connectivity (not transferable). Connectivity is an important part of all Tesla vehicles, further enhancing the driving experience by providing access to features that require data usage – including streaming music and media, live traffic visualization and more. Premium Connectivity provides the ability to access all connectivity features over cellular, in addition to Wi-Fi, for the most intuitive and engaging ownership experience. Paid for subscriptions may be required to use certain features. The cellular or other network needed for connectivity is provided by your local telecommunications company and other external providers. Tesla is not responsible for any connectivity issues or gaps in services unrelated to a vehicle hardware fault or failure covered by Tesla's New Vehicle Limited Warranty. Feature availability is subject to change. See the support page for details.

Recommended Maintenance. Tesla vehicles do not require annual maintenance or regular fluid changes, but Tesla does recommend periodic maintenance to optimize the performance, reliability, durability and safety of your Tesla vehicle. Recommended maintenance service includes cabin air filter replacements, tire rotations, wheel balancing and alignment, tire and wheel configuration, brake fluid tests, air conditioning servicing, windshield camera area precision cleaning, winter care for brake calipers, and high voltage battery maintenance. Schedule your service appointments in your Tesla app according to the schedules detailed on the support page.

Tire Protection Plan. The Tire Protection Plan covers repairs and replacements on Tesla-installed wheels and tires caused by typical road hazards. It does not cover cosmetic damages, theft, vandalism, damage due to force majeure, negligence, improper maintenance, towing or misuse, or damage that does not affect the operability or structural integrity of the tire or wheel. Vehicles that have been labeled or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, reconstructed, irreparable or a total loss are not eligible for this service. See the support page for details.

Windshield Protection Plan. The Windshield Protection Plan covers unlimited chip or minor crack repairs to your front windshield caused by everyday driving, as well as one free replacement of the front windshield. Additional replacements are subject to a deductible. The plan does not cover damage caused by tints or decals, vandalism, collision, force majeure events, negligence, misuse, abuse, or towing. See the support page for details.

Limitation of Liability; Governing Law. The Limitation of Liability and Governing Law provisions of your Motor Vehicle Order Agreement shall govern this Luxe Package.