

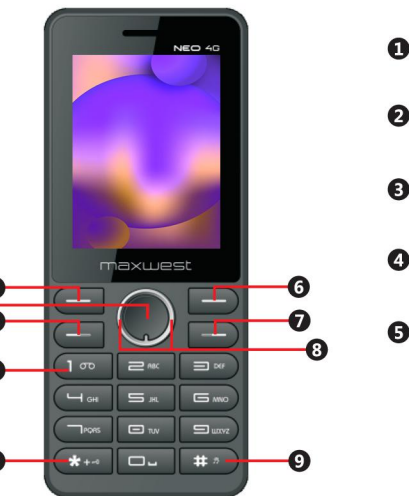


USER MANUAL



NEO 4G

DEVICE LAYOUT



1 Left Soft Key
Press to select the Menu Option in the Home Screen

2 Confirm/SOS Button
Press to confirm any command
Long press in Home Screen for SOS

3 Call Button
Press to call loaded number or to accept incoming call

4 Voicemail Button
Long press in Home Screen to enter your voicemail

5 Lock/Unlock Button
Long press in Home Screen to Lock device

6 Right Soft Key
Press to select the Contacts Option in the Home Screen

7 Power/Cancel Button
Long press to Power on/off device
Press to cancel any command

8 Navigation Button
Navigate the device by pressing up, down, right, or left

9 Change Audio Profile
Long press in Home Screen to change the Audio Profile

Status Icons

	Airplane Mode		LTE Network
	No SIM Inserted		SD Card Inserted
	Meeting Mode		Silent Mode
	Indoor Mode		Outdoor Mode
	Battery Percentage		Unread Message

Changing Audio Profiles

Changing the Audio Profiles allows you to change the device volume levels. This menu will be found in
Home Screen > Menu (—) > Settings > Profiles

- There are preset Audio Profiles:
1. General - These are the default audio levels recommend
 2. Silent - These settings mute all audio notification
 3. Meeting - These settings put all audio to vibration
 4. Indoor - These settings make all audio levels low
 5. Outdoor - These settings make all audio to max

You can edit any of these settings by selecting Option (—)

In these settings you will be able to change the ringtones, adjust volume levels, select ring type, and additional audio settings

Turn the device ON or OFF

Long Press the Power Button (). Enter Unlock Pin, if necessary.

To Unlock the device Press the Left Soft Key (—), then the Star key (*)

Make or answer a Call

To make a call, go to the Home Screen and enter the number. Once the number is completed, Press the Call button ()

For incoming calls, to accept the call press the Call button (). To reject the call, press the Cancel button ()

Calling Options

To Enter Speaker Mode during a phone call, press the Confirmation Button ()

To Adjust the volume levels, press up and down on the Navigation Button

To End the call press the Cancel button ()

For more options, select Menu by pressing Left Soft Key (—)
In this menu you can Add a new call, Place call on Hold, Start recording call, Mute Call, adjust volume, use contacts, call logs, or open messages.

Send Text/Multimedia Messages

Enter the Message Application by entering the Menu (Left Soft Key) and scroll up with the navigation button to the Application Message.

Select Write message, (1) for Text Message press SMS or (2) for Multimedia Message press MMS.

(1) to Enter the recipient, enter the phone number. Scroll down to enter the message portion of the text. Once complete, select Options and Select Send

(2) to Enter the recipient, enter the phone number. Enter the desired information (Subject, Text, Image, Video or Audio). Once complete, select Options and Select Send

View Messages

To View the received messages, press Inbox.
To View the sending messages, press Outbox.
To View the draft messages, press Draft.
To View the sent messages, press Sentbox.

Display Settings

In Display setting you are able to change your wallpaper, adjust brightness settings, change screen timeout, change the keypad lock time, and change your screensaver settings.

You will find this menu in
Homescreen > Menu (—) > Settings > Display Settings

Contact Menu

In the Contact Menu you can save, edit, import, and export your contacts.

You can access your contacts by
Home Screen > Contacts (—)

Adding a New Contact

To add a new contact select
1. Select Options LSK (—)
2. Select New
3. Insert a Profile Picture, Name, Mobile number, Home number, add to a group, or set the ringtone
4. Select Save LSK (—)

Setting up Speed Dial

To add a number to speed dial, follow the steps below:
1. Select Options LSK (—)
2. Select Settings
3. Select SIM1/2 Network accounts
4. Select your SIM carrier from the preset network accounts

Importing/Exporting Contacts

To import/export your contacts you must have them in cvf Format:
1. Select Options LSK (—)
2. Select Import/Export
3. Select which one you would like to do

Browser Menu

The Browser Application allows you to navigate the World Wide Web.

To enter the browser, follow the steps below:
Home Screen > Menu > Internet

Browse the Web

To search something online:
1. Select Input URL
2. Enter the website URL you would like to search

Set up Network Account

To set up the network GPRS setting:
1. Select Options LSK
2. Select Settings
3. Select SIM1/2 Network accounts
4. Select your SIM carrier from the preset network accounts

Using Bookmarks

To access pages faster, use bookmarks.

There are preset pages like Facebook where you can check your account

You can create your own bookmark pages as well.
1. Select Bookmarks
2. Select Options
3. Select Add
4. Select Bookmark
5. Input the information and save it

Typing with keyboard

The device uses T9 keyboard settings.

These are the keys for each letter

- 1 - Press multiple times to select different punctuation marks
- 2 - A B C
- 3 - D E F
- 4 - G H I
- 5 - J K L
- 6 - M N O
- 7 - P Q R S
- 8 - T U V
- 9 - W X Y Z
- 0 - Space
- * - All the symbols in this menu
- # - Allows you to change Abc , abc, ABC, 123, or writing lang.

To create text, see this sample:

To spell out the work "World"
W - Press number 9 key one time
o - Press number 6 key three times
r - Press number 7 key three times
l - Press number 5 key three times
d - Press number 3 key one time

To input a number in text
1. Select the # key and select 123
2. input the number

Phone Settings

To access the phone settings, go to:
Home Screen > Menu > Settings > Phone Settings

Date & Time

In this menu you will be able to set time, set date, change time format, change date format, or change update time settings

Language Settings

This menu can allow you to change the language from English, French, Spanish, or Portuguese

Shortcut Settings

This menu allows you to change the home screen shortcut keys to different applications.

Auto power on/off

This menu can set your device to automatically power on/off on preset times.

Power Management

This menu shows the battery percentage of the device.

Restore factory

This menu will erase all data on the device, password is 0000

SOS Settings

The SOS functionality on the device allows you to set up five (5) emergency numbers that will receive a custom text message and will automatically call the numbers in the order they are set.

Disclaimer: No numbers are preset to the device, user must set their own numbers. Device must have an active service running for this function to work properly.

Turning SOS on/off

SOS functionality can be turned on/off at any time. Select SOS turn on/off, checkmark is on by default.

Adding Telephone Numbers

To add a telephone number
1. Select Telephone number
2. Select the priority of the number
3. Input the number

Edit Message Content

To edit the message content
1. Select Message content
2. Edit the existing message
3. Select Ok

Activating SOS

To activate the SOS, long press the SOS button

WARNING

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard (s). Operation is subject to the following two conditions:
(1) this device may not cause interference
(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

SAR tests are conducted using standard operating positions accepted by the FCC/ISED with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new device is available for sale to the public, it must be tested and certified to the FCC/ISED that it does not exceed the exposure limit established by the FCC/ISED. Tests for each device are performed in positions and locations as required by the FCC/ISED.

For body worn operation, this device has been tested and meets the FCC/ISED RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 5mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

