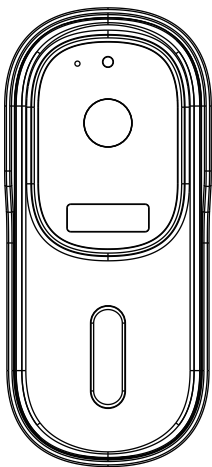




VIDEO DOORBELL DS1



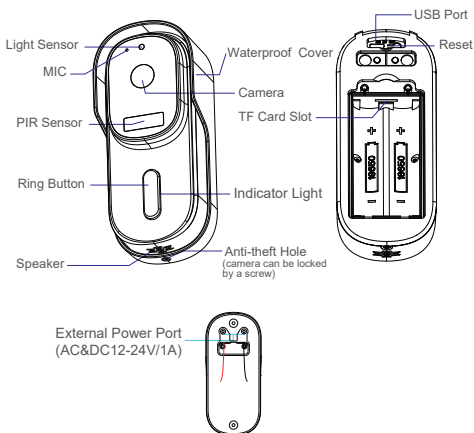
User Manual - EN

Please read the user manual before use

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1. Product Description

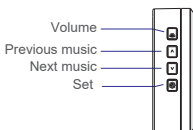


Technical Parameters

APP	iGET HOME
Power Supply	• 2*18650 5200mAh Battery (charge 4-8h for first use, charge adapter: 5V/2A > 2A). • External Power Input: AC&DC12-24V/1A
Doorbell Button	Press the button to activate the doorbell
Indicator Light	• Red light solids on: the camera network is abnormal • Red light blinking: waiting for connecting WiFi or being connected now (faster blinking) • Blue light solids on: camera running correctly
Microphone	Captures sound for your video

Sensor type	1/3" CMOS
Pixel	2-mega pixel
Min Illuminance	Min Color 0.01Lux@F1.2 Color 0.01Lux@F1.2 Black and White 0.001Lux@F1.2
Viewing Angle	170°
Shutter	1/25~1/100,000 per second
IR	4pcs 5mm 850nm LED
WDR	Digital WDR
Video Compression Standard	H.264/H.265
Compression Output Bit Rate	32Kbps~2Mbps
Maximum Image Resolution	1920×1080
Frame Rate	1~25 per second
Audio	Full duplex audio
Storage	TF Card (Max. 128G) & Cloud Storage
Image Setting	Support HD/SD, support mirror
Reset	Support
Interface Protocol	Private
Communication Protocol	TCP/IP, HTTP, DHCP, DNS
General Function	Dual stream, password protection
WIFI	Support 2.4G WIFI IEEE802.11b/g/n
Triggering Method	Support button triggering, PIR motion detection triggering
Working Temperature & Humidity	-20℃~50℃, humidity less than 90% (without condensation)
Waterproof	IP65

2. Paired with Door Chime



Video doorbell is turned on before pairing with the door chime:

Video doorbell can be used with door chime (products already have been paired in factory.) If you need to replace the video doorbell, increase or decrease the doorbell quantity, please follow steps below:

1. Learning code pairing

Press and hold "Set" button for about 3 seconds, the door chime will ring (Bird voice), press the video doorbell 2 times within 30 seconds. If door chime rings, the pairing is successful. If door chime does not ring, please press the video doorbell again until pairing is successful. For matching multiple video doorbell, please repeat the above operation.

2. Delete pairing

Press and hold "Set" button about 10 seconds until the door chime rings two times. All pairing code will be deleted completely.



3. Download APP and Connect

iGET HOME is available for both IOS and Android. Search the name "iGET HOME" in APP Store or scan the QR-code to download the APP.

Support



iOS



Apple



Android



Set Up Router

This device only supports 2.4GHZ wifi router, does not support 5GHZ router, please set the relevant parameters of the router before WIFI configuration. WIFI password is not allowed to include special characters such as ~!@#\$\$%^&*() etc. When configure wifi for the device, the mobile phone and device are as close as to the router, which can speed up the configuration of device.



Please keep network available

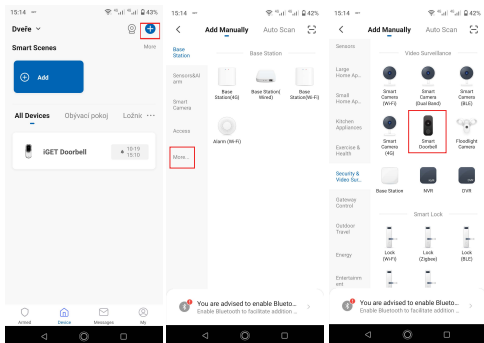


Registration Process

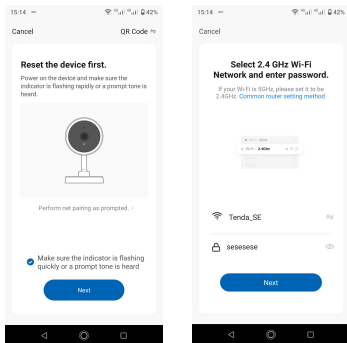
Open the iGET HOME APP, click "Register", read the "Privacy Policy" and click "Agree". Input a legal and valid mobile number or email address, then click "Continue". And enter verification code, then log in the APP.

Connect

- 1 Click "Add Device" or "+" icon to add camera. Click "Security & Video Surveillance" >> "Smart Camera(Wi-Fi)" or "Smart Doorbell".



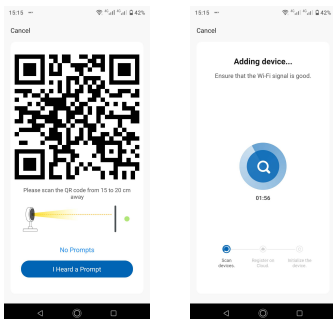
- ② In "Add Device" interface, click "Next" icon, then enter WIFI name and password.



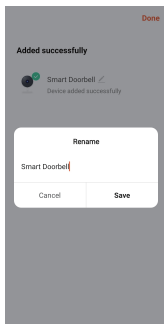
Note:

- 1) Camera only supports 2.4GHZ WIFI network.
- 2) WIFI name and password mustn't exceed 24 digits.
- 3) Please make sure the indicator light is flashing quickly before entering into WIFI page. If not, please try to reset device.

- ③ Use video doorbell to scan the QR code in the mobile phone (please place the mobile phone QR code facing the video doorbell about 15-20cm) until hear doorbell “dong dong” sound prompt and doorbell indicator flashes blue. Then click “I Heard a Prompt” icon.

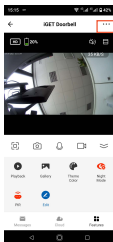


- ④ When connecting, please make sure your router, mobile phone and doorbell are as close as possible. When doorbell added successfully, you can click "✎" icon to Rename the doorbell.



4. Setting

In the "Smart Video Doorbell" interface, you can click "... " icon to set the doorbell basic functions.



Battery Power Tip: The battery power and charging status can be checked in the APP "Smart Video Doorbell" interface.



indicates battery power status.

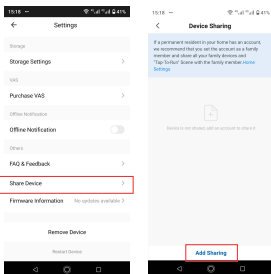


indicates battery in charging status.

5. Share Device

In "Smart Video Doorbell" interface, you can click "Share Device" icon, then click "Add Sharing" icon and enter their phone number or email to share the device.

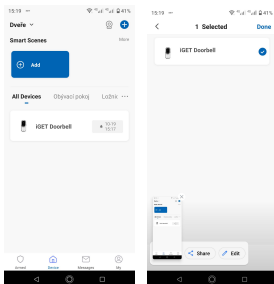
Remark: Please tell shared members to download and register iGET HOME APP first.



6. Remove Device

Remove device

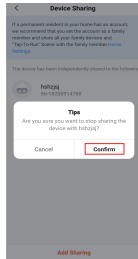
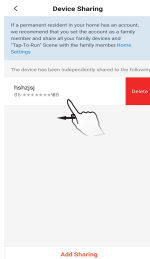
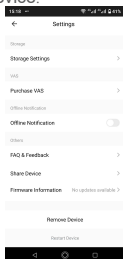
1. In "home" interface, click "Device Management" in the "..."
icon, then select the smart video doorbell and click "Remove
Device" to remove the device.



2. In "Smart Video Doorbell" interface, click" ..." icon, and click
"Remove Device" at the end of setting interface to remove it.

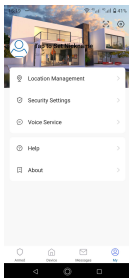
Remove shared device

If you don't need to share the device, you can click the shared
account, swipe left to click "Delete", and no more share the
device.



7. More Services

If you want to experience more services, you can click “Me” icon, then click “Third-Party Voice Services”>>“More>” (like Alexa, Google Assistant etc. voice service) or “Featured” (like Cloud Storage, Message Notification etc. service), but it may have charge for the service. Please check the app tips for specific fees.



8. Product Installation

Before installation, please complete the operation as per user manual and place the doorbell in the installation location to test doorbell work well or not.

Note: Don't install the doorbell on the metal door to avoid metal door shield the wifi signal.

Doorbell Installation Methods

1. 3M double-sided tape installation:



1. Tear off the double-sided tape on the doorbell back plate.

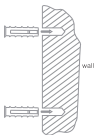


- ② Fix the doorbell back plate to the wall (make sure smooth & dust-free surface), and press about 30 seconds to fix it.

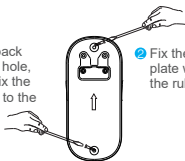


- ③ Fix the doorbell to the back plate, then fix with anti-theft screw.

2. Screw installation:



- ① Use the doorbell back plate to locate the hole, drill the hole and fix the screw rubber plug to the hole.



- ② Fix the doorbell back plate with screws to the rubber plug.



- ③ Fix the doorbell to the back plate with anti-theft screw.

Doorbell Disassembly

Unscrew the anti-theft screw with screwdriver, then grab the doorbell and push it up to remove.



9. Functions

Two Way Audio

When the visitor push the doorbell button, you will get a call notification. You can see and hear the visitor if get through the call in your APP.

PIR Motion Detection

Call notification will be sent to your phone APP when movement is detected.

Share Device

The doorbell can be shared with families and friends and they can also preview online.

Record

Record every moment using SD card storage or cloud storage.

Night Vision

Powerful night vision means no interruptions even in the night.



Daytime



Night

10. FAQ

Q:What should I pay attention to when testing?

A: Please read our manual carefully before testing, if any questions, please check with our factory. Most importantly, when speak with visitor in front of doorbell, pls place the phone at least 5m away from the doorbell, which won't cause signal interference or noise.

Q: When does the doorbell need to be reset? And how to reset?

A: It needs to be reset when the doorbell couldn't work well normally or can't be connected to the phone. You can use the screwdriver or other tooling to press the Reset hole for about 10 seconds to reset.

Q: How to do if repeated adding failed?

A: After adding failed for first time, please reset the doorbell or power off, then try to add again. And it only supports 2.4GHZ WIFI router, please make sure you are using a 2.4GHZ WIFI router, also correct wifi password.

Q: The doorbell video cannot be previewed properly?

A: Check whether network is good or not, you can place the doorbell close to the router. If still not works, pls reset the doorbell and add again.

Q: How to change doorbell network to another router?

A: Remove the device on the APP and configure the device again.

Q: Why Can't I receive the push message notification by phone APP?

A: Please confirm that the APP has been running well on the phone, and relevant reminder function has been opened like message notification and authority confirmation in the phone system.

Q: Why doesn't the device identify the SD card?

A: Please insert the SD card before doorbell powered on. And make sure whether SD card is good and FAT32 format or not.

Safety Precautions:

Avoid exposure to magnetic fields.

Keep the device away from medical devices.

Avoid extreme temperatures (-30°C, +50°C).

Keep the device dry.

If such cases may occur, please, contact the authorized service or your distributor:

Moisture got into the device.

The device is mechanically damaged.

The device is extremely overheated.



1) For household use: The given symbol (crossed-out wheeled bin) on the product or at accompanying documents means that used electrical and electronic products should not be disposed of with household waste. To ensure proper disposal of the product, hand it over to a designated collection point, where it will be accepted free of charge. The correct disposal of this product will help to save valuable natural resources and prevent any potential negative impacts on the environment and human health, which could otherwise be caused by inappropriate disposal of wastes. For more details, please, contact your local authorities or the nearest collection point. The improper disposal of this waste can be penalized in accordance with national regulations. Information for users to disposal of electrical and electronic devices (corporate and business use): For proper disposal of electrical and electronic devices, ask for details from your dealer or distributor. Information for users to disposal of electrical and electronic devices in other countries outside EU: The above mentioned symbol (crossed-out wheeled bin) is valid only in the countries of EU. For proper disposal of electrical and electronic devices, ask for details from your authorities or dealer. All is expressed by the symbol of crossed-out wheeled bin on product, packaging or in printed materials. Set up the claim for warranty repair of device at your dealer. If you have technical questions or problems, contact your dealer. Follow the rules for working with electrical equipment. The user may not dismantle the device or replace any part of this. Opening or removing the covers poses the risk of electric shock. In case of incorrect reassembly and subsequent connection you are also exposed to electric shock.

Declaration of Conformity:

Company INTELEK spol. s r.o. hereby declares that all DS1 and CHS1 devices are in compliance with essential requirements and other relevant provisions of Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available on this website www.iget.eu.

The warranty period of the product is 24 months, unless stated otherwise.



RoHS:

The components used in the device meet the requirements on the restriction of hazardous substances in electrical and electronic devices in accordance with Directive 2011/65/EU. The RoHS declaration can be downloaded from www.iget.eu.

Operation of radio equipment:

CZ: This radio equipment can be operated in the Czech Republic under the General Authorizations VO-R / 1 / 05.2018-2 and VO-R / 12 / 09.2010-12.

SK: This radio equipment can be operated under General Authorizations VPR - 07/2014, VPR - 02/2018 and VPR - 35/2012.

Exclusive importer/producer of iGET products to EU:

INTELEK spol. s r.o.,

Headquarters: Olivova 2096/4, 11000 Praha - Nové Město, CZ,

Branch: Ericha Roučky 1291/4, 627 00 Brno - Černovice, CZ,

<http://www.iget.eu>

SUPPORT: <http://www.iget.eu/helpdesk>

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This device can be used in the following countries:

AT	BE	CY	CZ	DK	EE	FI	MT	NL	PL	PT	SK
SI	ES	DE	GR	HU	IE	IT	LV	LT	GB	IS	LI
NO	CH	BG	HR	RU	RO	FR	SE	LU	TR		

Restrictions on WiFi use:

	IT
	NO

Italy - The conditions for using the WiFi network are described in the so-called Electronic Communications Code.

Norway - The 2.4 GHz limitation applies only to the area 20 km from colony of Ny-Ålesund.