

IKEA Loyalty Members Offer – 15% off selected PAX range

Effective Date: 17 July 2025 (v1)

Terms & Conditions

1. **Promotion:** During the Promotion Period, IKEA Loyalty Members will receive **15% off** the retail price of Selected Products from our PAX range of wardrobes (including doors and panels that, by design, to further complement the PAX range). An PAX wardrobe solution is not required to be purchased first to redeem this offer.
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **IKEA Loyalty Members:** This Promotion is only available to our IKEA Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).
4. **Promotion Period:** The Promotion Period starts at 12:00 am (Sydney Time) on Thursday 17 July and ends at 11:59 pm (Sydney Time) on Monday 25 August 2025. Transactions must be completed (including payment) during the Promotion Period to be eligible for the Promotion.
5. **Selected Product(s) only:** This Promotion includes **only** the following product families of PAX doors/panels (designed to complement the PAX range):
 - (a) Our PAX wardrobe range
 - (b) ÅHEIM doors
 - (c) AULI panels
 - (d) BERGSBO doors
 - (e) FARDAL doors
 - (f) FÄRVIK panels
 - (g) FLISBERGET doors
 - (h) FORSAND doors
 - (i) GRIMO doors
 - (j) GULLABERG doors
 - (k) HASVIK doors
 - (l) HOKKSUND panels
 - (m) KAMMARTORP doors
 - (n) KOMPLEMENT interiors, sliding doors and hinges
 - (o) LINNABERG doors
 - (p) MEHAMN panels
 - (q) MISTUDDEN doors
 - (r) REINSVOLL doors

- (s) STORKLINTA doors
 - (t) SVARTISDAL panels
 - (u) TONSTAD doors; and
 - (v) TYSSDAL doors
6. **Exclusions:** This Promotion is not applicable to any of the following:
- (a) Any knobs and handles,
 - (b) Any wardrobe lighting,
 - (c) Any IKEA interior organiser solutions; or
 - (d) Any Selected Product(s) offered for sale from our IKEA 'As-Is' Market (either in-store or online).
7. **In-store Redemption:** For in-store redemption at any IKEA Australia stores, IKEA Loyalty Members must scan their IKEA Loyalty physical or digital card or enter their verified mobile number at the point of checkout before completing their purchases.
8. **Online Redemption:** For online redemption, IKEA Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number in the requested field to make a purchase on IKEA.com.au or in the IKEA App.
9. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (sorry no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online. No rainchecks are available during the Promotion.
10. **Only one offer a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or IKEA Family or IKEA for Business member offers unless otherwise stated.
11. **Returns:** All return of product(s) are subject to IKEA standard returns and exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product(s) less any pro-rata discount received.
12. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
13. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
14. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time before or during the Promotion Period. Any withdrawal notice will be published on our official IKEA website and the official IKEA Australia smart device application. No withdrawal notification will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 14).

15. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law, our services, the promotion or the offer. Customers shall review the terms on a regular basis. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 15).
16. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 16).
17. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.
18. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.