



Parental Control User Guide

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1 About parental controls

Parental controls are easy to set up and help you limit access to inappropriate apps and prevent your kid from installing unwanted apps. In this guide, you'll learn how to quickly set parental controls to make your devices kid-safe. In addition, parental controls give your devices comprehensive cybersecurity protection to make sure your kids avoid malware and other threats as they explore the online world.

2 How to set parental controls upon initial setup

Enable parental controls

To enable parental controls on your device upon initial setup, do as follows:

1. Power on your new device.
2. Perform the initial setup, such as language and network settings, as promoted to get your device ready.
3. In **Turn on Parental controls**, tap  to enable **Turn on Parental controls**.
4. In **Set password for Parental controls**, draw a pattern to set it as a password and draw the pattern again for confirmation.
5. Enter a 4-digit password, and tap .
6. Enter the 4-digit password, and tap  again.
7. In **Add email to Parental controls**, enter an email for receiving the reset password in case you forget your password.

Select apps to apply parental controls

To select apps from your device for parental controls upon initial setup, do as follows:

1. In **Select apps to manage**, tap  to select the apps to which you want to apply parental controls.
2. Swipe up or down on the screen and select other apps to apply parental controls.
3. Tap  to confirm the selection.

3 How to set parental controls in Settings

After completing the settings of parental controls upon initial setup, you can adjust the settings in **Settings** of your device.

Note

The following assumes that parental controls has been enabled upon initial setup. If it has not been enabled after initial setup, you can go to  **Settings** >  **Additional settings** > **Parental controls** and tap **Turn on** to enable this feature.

Change password

There are three types of passwords used to unlock your device: pattern lock, PIN, and alphanumeric password. You can use any one of them for parental controls.

Change a pattern

To change a pattern, do as follows:

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Tap  **Settings** in the upper right corner.
4. Tap **Change password**, tap **Pattern**, and then change to your desired pattern.

Note

When drawing a pattern, you need to connect at least 4 dots.

Change a PIN

To change a PIN, do as follows:

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Tap  **Settings** in the upper right corner.
4. Tap **Change password**, tap **PIN**, and change to your desired PIN.

Note

The new PIN cannot be the same as the original PIN.

Change a password

To change an alphanumeric password, do as follows:

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Tap  **Settings** in the upper right corner.
4. Tap **Change password**, tap **Password**, and change to your desired alphanumeric password.

Note

The new alphanumeric password must contain 4 to 11 characters.

Add email

To enable an email to receive the reset password in case you forget your password, do as follows:

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Tap  **Settings** in the upper right corner.
4. Tap  to enable **Add email**.
5. Enter an email address and a verification code, and tap **OK**.

Withdrawal of consent

If you withdraw your consent to the Privacy Policy of parental controls, this will be regarded as a refusal of parental controls services. Exercise this operation with caution.

To withdraw your consent, do as follows:

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Tap  **Settings** in the upper right corner.
4. Tap **Withdrawal of consent**.

A dialog box pops up, asking for your confirmation.

5. After the countdown is complete, tap **Withdraw**.

4 How to operate apps with parental controls enabled

For those apps with parental controls enabled, your kid can open them only after entering the unlock password. To prevent your kid from accessing an unwanted app, you'd better enable parental controls for the app.

Open an app

1. On the home screen of your device, tap an app that has been enabled with parental controls, such as Google Chrome.
2. As the app opens, a screen pops up, asking you to verify password for parental controls.
3. Verify your password for parental controls.

Install an app

If parental controls has been enabled for **Xiaomi App Mall** or **Google Play Store**, the installation of any new app requires password unlock.

To install an app, do as follows:

1. On the home screen, tap **Xiaomi App Mall** or **Google Play Store**.
2. As the app opens, a screen pops up, asking you to verify password for parental controls.
3. Verify your password for parental controls.
4. Find the desired app, and tap **Install**.

Note

If your kid has opened an internet browser and tries to install an app from the browser, the password for parental controls is also required.

Uninstall an app

To uninstall an app with parental controls enabled, do as follows:

1. On the home screen, tap and hold an app that you want to uninstall .
2. As a shortcut menu appears, tap .

Sometimes, a dialog box pops up, asking for your confirmation. In this case, you can tap Uninstall.

5 How to disable parental controls

Parental controls can be disabled for a specific app or all apps.

Disable parental controls for a specific app

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Find the app that you want to disable under **Apps**, and tap .

Disable parental controls for all apps

1. Go to  **Settings** >  **Additional settings** > **Parental controls**.
2. Verify your password for parental controls.
3. Tap  to disable **Parental controls**.

A dialog box pops up, asking for your confirmation.

4. Tap **OK**.