

ZWO

ASI GT Camera

Quick Guide



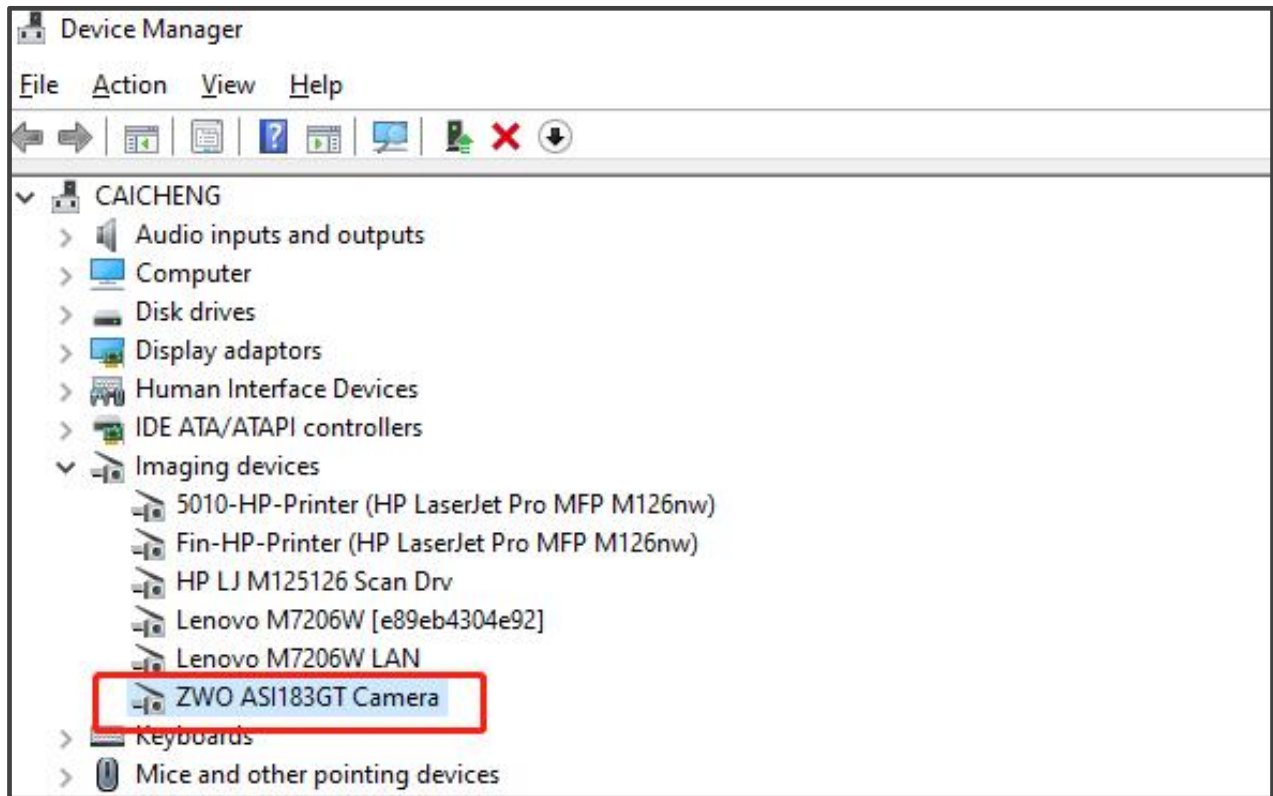
苏州振旺光电有限公司
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Thank you for purchasing a ZWO ASI camera. This guide is brief summary of the installation procedure to get you up and running with your new camera. Please be sure to read the user manual for more complete instructions.

Driver and software installation(Windows)

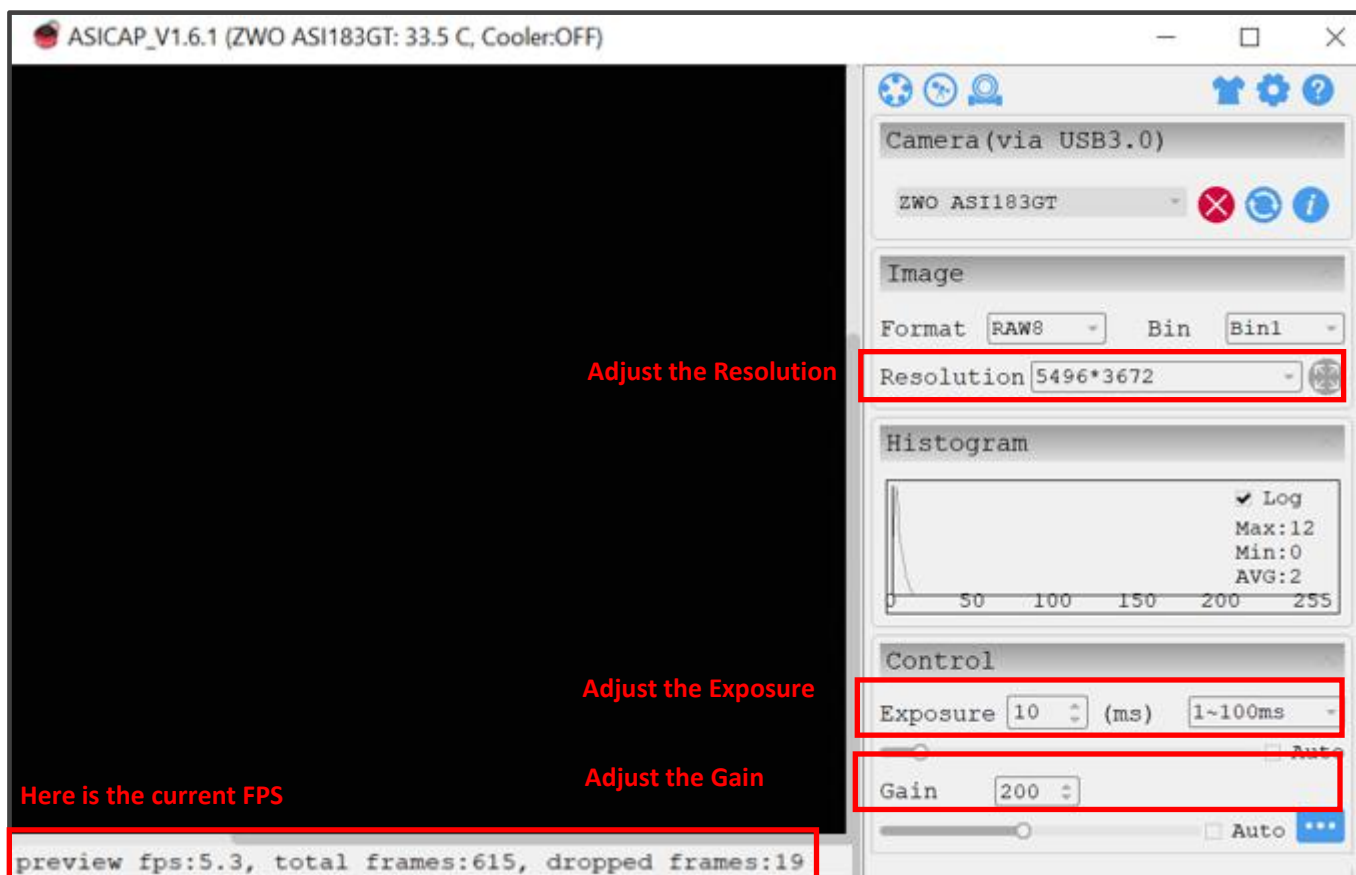
1. Download and install **ASI Camera driver** from our [website](#)¹.

After plugging in the camera, you will see your ZWO camera model listed under the “*Imaging devices*” category of the Device Manager if the driver is installed successfully.



NOTE: To open device manager in windows, you may use one of the following methods:

- a) All Windows: Open Control Panel; Find and open Hardware and Sound; Find and open Device Manager.
 - b) Windows 8/10: Right-click Start menu; Find Device Manager and click to open.
 - c) Click “Start” menu and click “Run” (or press “WIN+R” key); Type devmgmt.msc and choose OK.
2. Download and install **ASICAP** (image or video capture software) from our website. Choose your camera model and click "Connect" button. Then you can see the preview video. Keep in mind that you will only see some brightness in the preview video without lens or telescope.



3. Download and install **ASCOM driver** from our [website](#)¹ or CD-ROM. **Important note:** Please install newest **ASCOM Platform**² first! Then you should install the **ASI Camera ASCOM driver**:

ASCOM Drivers (optional)			
ASCOM Platform	After installing the ASCOM Platform, please install below ASCOM drivers, then you can use many 3rd party astro software through ASCOM. Note: This software is not from ZWO, we just provide another download node. Official Site	v6.3	Download Previous Version
ASI Cameras	ASI Cameras ASCOM driver to support our cameras.	v1.0.3.15 Change Log	Download Previous Version
EPW	Fitter wheel ASCOM driver to support our EPW	v1.0.0.14 Change Log	Download Previous Version
USBST4	Telescope ASCOM driver to support our USBST4 converter	v1.0.0.1 Change Log	Download








4. Download one of various imaging software programs from our website

Capture and Processing Software

Through ASCOM means you need to install ASCOM driver at first

Native support means software support our cameras directly, no ASCOM needed

Plugin means you can install the plugin to get support by the software

 Planetary imaging software	
 DSO imaging software	<ul style="list-style-type: none">• SIPS (Through ASCOM, Free software)• MaximDL (Through ASCOM)• Nebulosity (Native Support and ASCOM)• APT (Through ASCOM)• The Sky (Through ASCOM and Plugin(camera, filter wheel))• PRISM (Through ASCOM)
 Livestack software	
 Guide software	
 Meteor capture	
 Processing software	
 Microscopy software	

That's all! You are ready to use your ASI camera to begin imaging the night sky, including planetary objects as well as deep sky objects(DSO). To learn more about your camera, you may find a more detailed user manual can be found at our website:

<https://astronomy-imaging-camera.com/manuals/>

Definitions:

Website¹: <https://astronomy-imaging-camera.com/software/>

ASCOM Platform²: <http://ascom-standards.org/>

Camera Ports



Power Supply:

We recommend the 12V@3A AC-DC adapter or battery from 9-15V is also suitable.

Connector standard: 2.1*5.5mm, center positive.

IN: Connect to Power

OUT: Connect to EAF , and so on.



LED:

Power on

USB 3.0 Port:

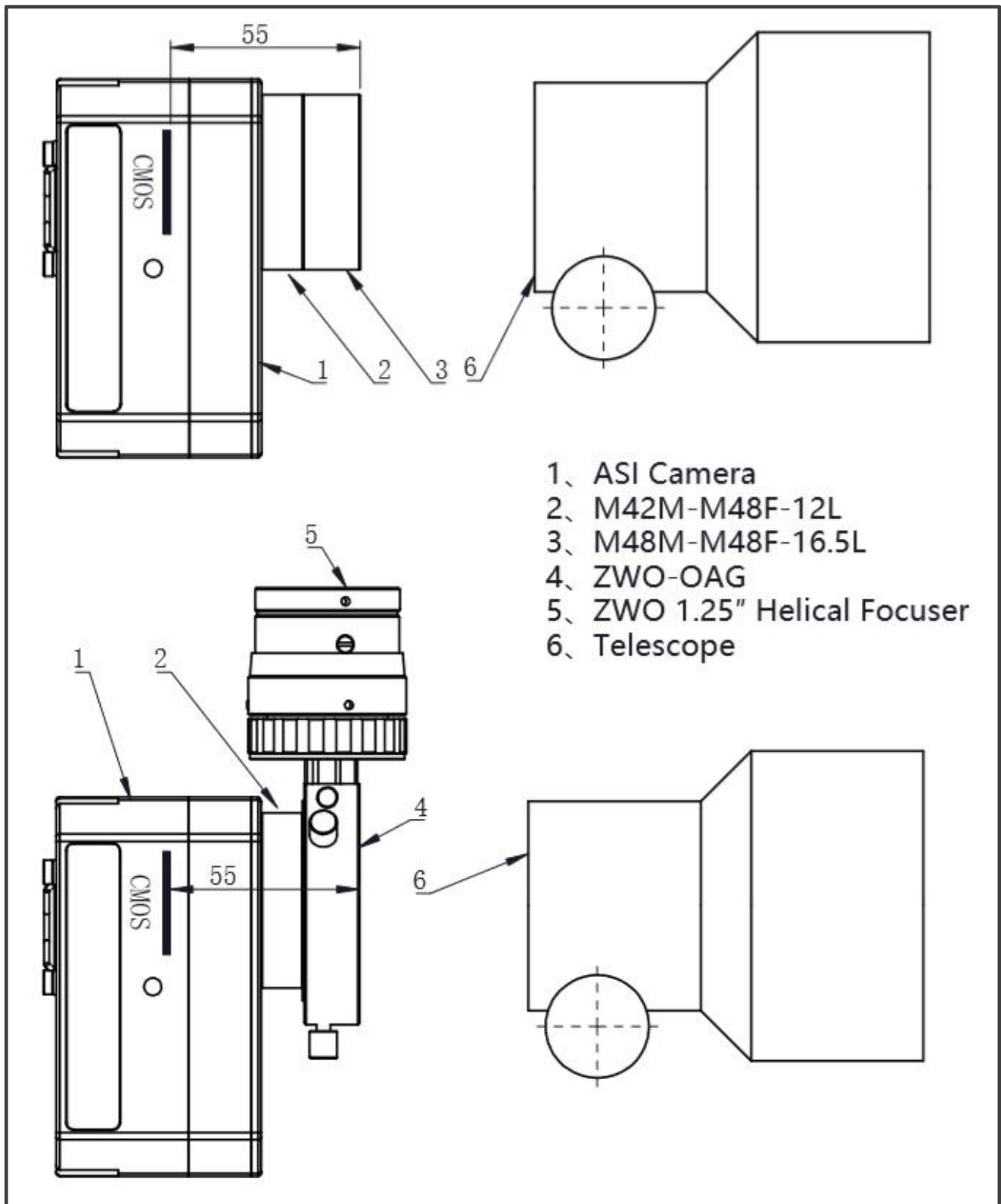
Connect to your computer

USB 2.0 Hub:

Connect to a guide camera or EFW



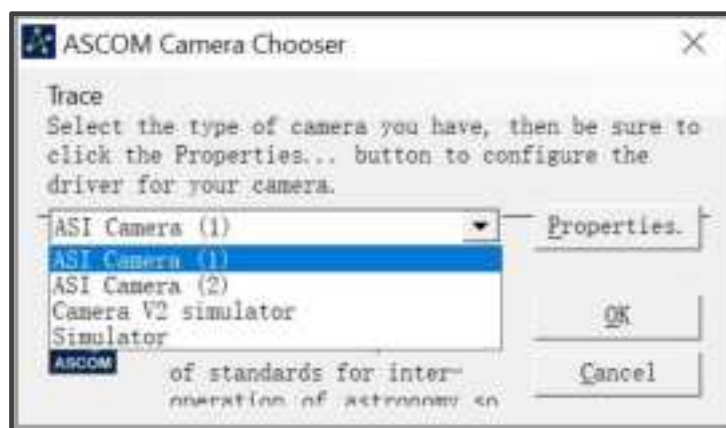
**Additional options are available to adapt ASI GT cameras to different apertures, interfaces and thread standards
(The best solution of 55mm back focus length)**



Controlling your camera through ASCOM

ASCOM is a standard platform for astronomy software, many astronomy imaging programs support ASCOM. When you want to use ASCOM to control the camera, the **ASCOM Platform** (6.2 or newer) must first be installed. After you have installed the ASCOM Platform, you may then install the ASI Camera ASCOM driver.

There are two ASI cameras that can be chosen in setup dialog. Please select “*ASI Camera(1)*” for main camera and “*ASI Camera(2)*” for guide camera, if you need to control two ASI cameras simultaneously for imaging and guiding.

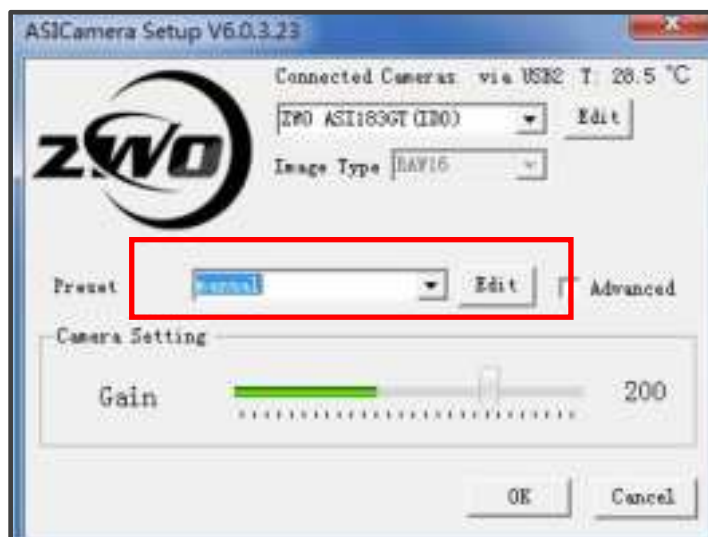


For a single-camera setup, you can just use “*ASI Camera(1)*” to setup your ASI camera.

In the ASCOM settings dialog, we provide 3 different gain and offset settings for DSO imaging:

Highest Dynamic Range and Unity Gain and Lowest Read Noise

You can select it manually if you wish as well (select the “...” option):



You can select a predefined setting depending on your conditions. Then press “Edit” button to apply the preset and press “OK” to save the settings.



The **Highest Dynamic Range** setting gives better results with longer exposures, as well as with brighter (light polluted) skies. This setting avoids saturated stars, provides good SNR and very low read noise.

If you preferred shorter exposures with the lowest possible read noise, for narrow band imaging and play “lucky imaging” techniques, or because of mount tracking limitations, we recommend the **Lowest Read Noise** setting.

Note: ASI Pro cameras don't provide offset and USB Limit any more.



Trouble shooting problems with your ASI camera

Q: *Why is my camera cooler not working?*

A: Please check and verify that a 12V DC power cable is connected and the red LED is on. This power cable may come from an AC-DC adapter, or a 9V-15V battery, and the connector must be a **2.1x5.5mm center positive** standard.

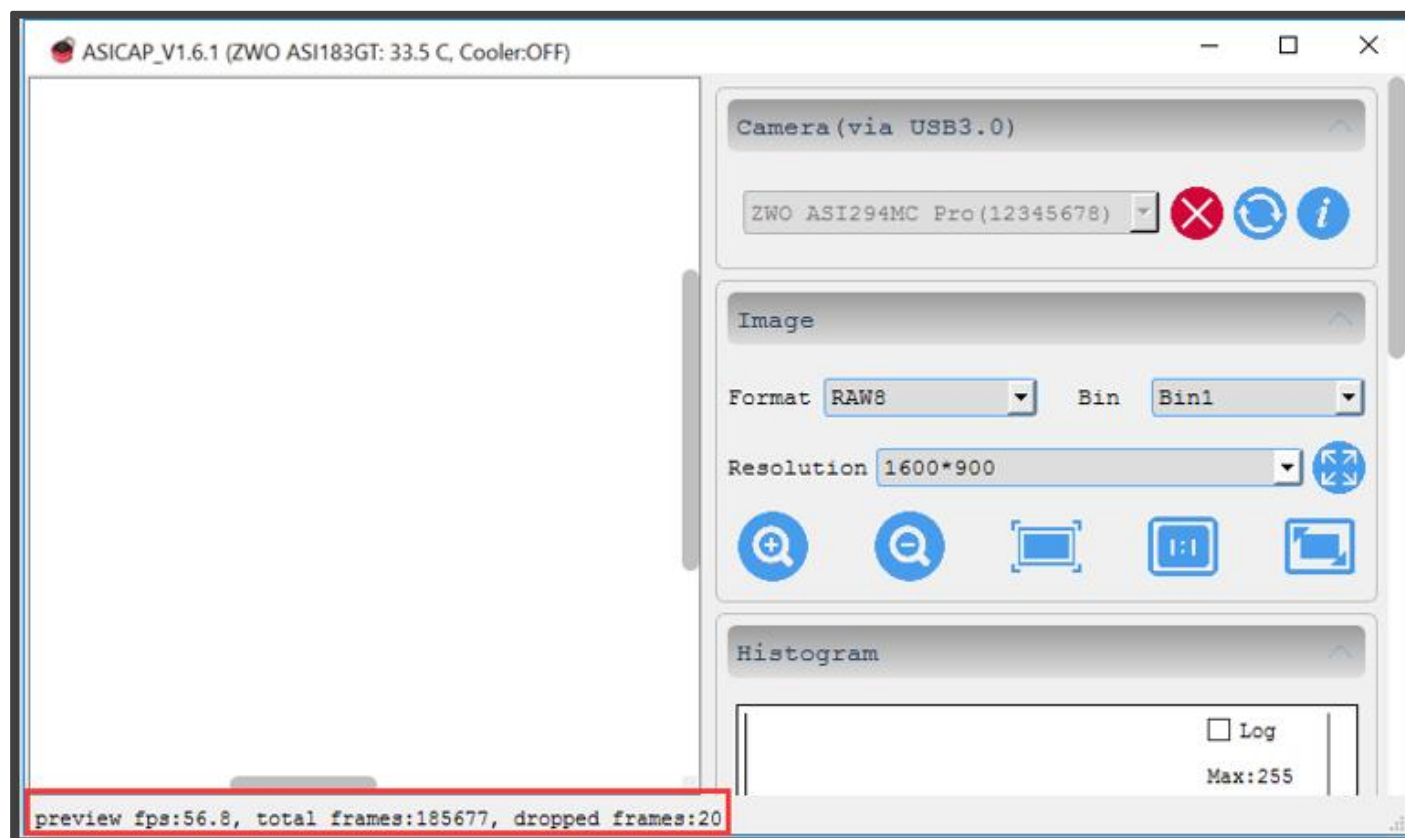
The red LED indicates that the external power supply works.

The fan will only be running when you enable the camera cooler in compatible software. The fan will not run when the cooler is not powered and running.



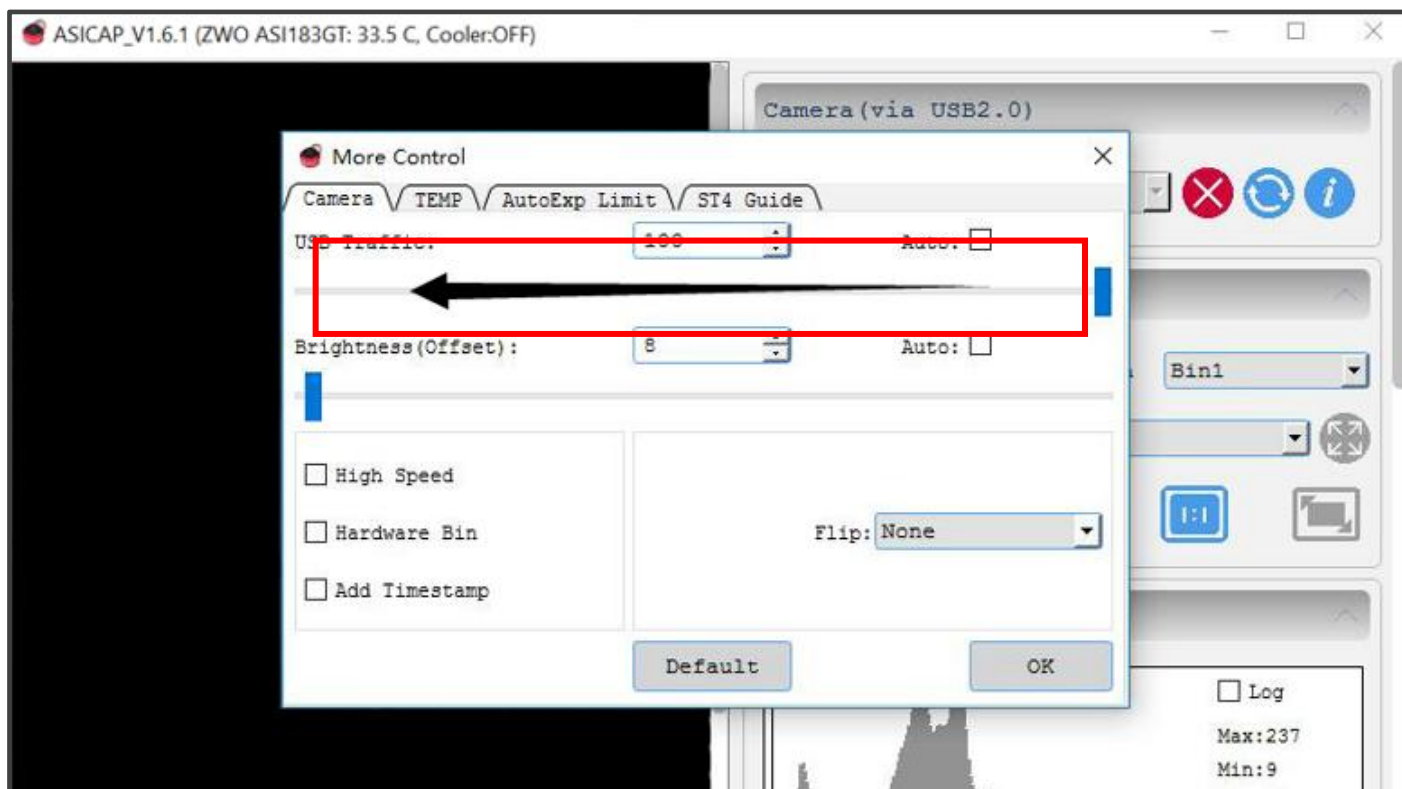
Q: *Why is the preview screen completely white but the FPS appears to be normal? (in ASICAP)*

A: If you can see the fps meter in ASICAP change over time, then the camera is most likely operating correctly. This issue may occur because the camera is overexposing. You must reduce the exposure setting or reduce the gain setting, until you can see the image from the camera.



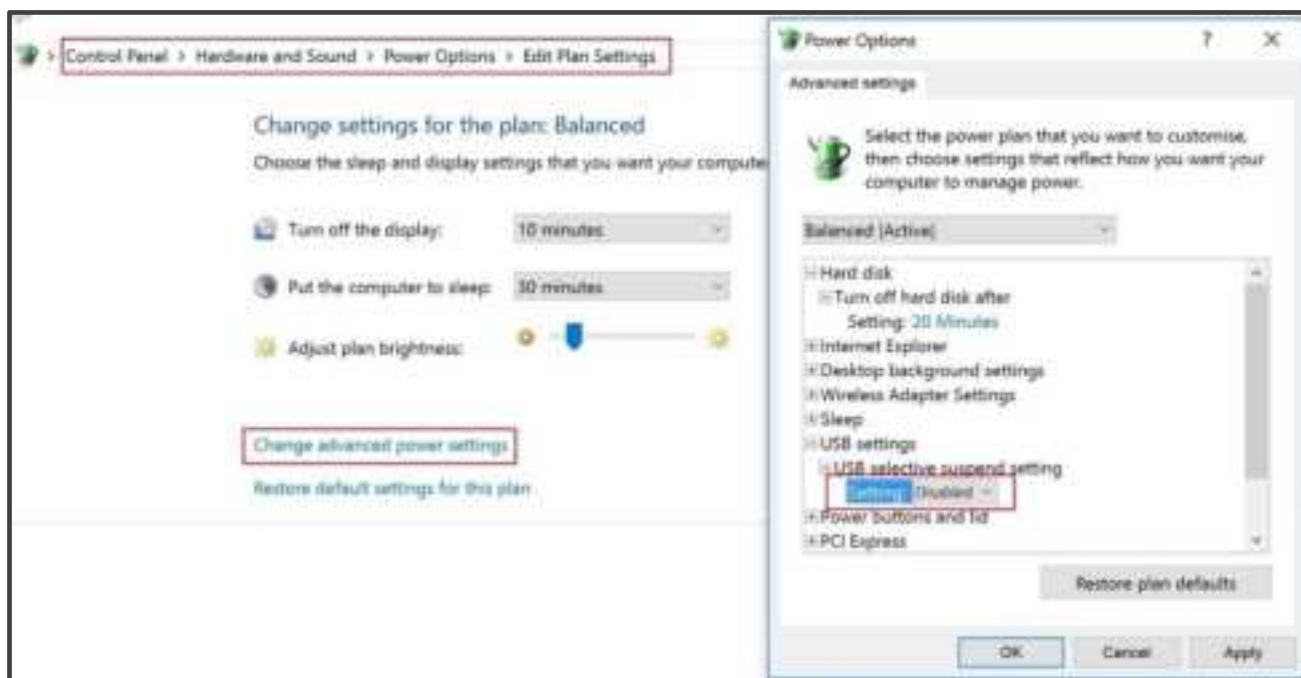
Q: *Why is the preview screen is black and the FPS stuck at “0”?*

A: The camera may be having trouble communicating effectively with the computer. This may be due to your USB configuration. Please try reducing the “USB Traffic” slider from a high value like 100 to a lower value like 40 to 60.



Q: *Why won't my camera run continually on a laptop without external power?*

A: This is because of the power saving mode of your laptop. By default many will allow the USB power to be suspended when the computer enters a **Low Power Mode**. You need to disable power saving option of the USB port:

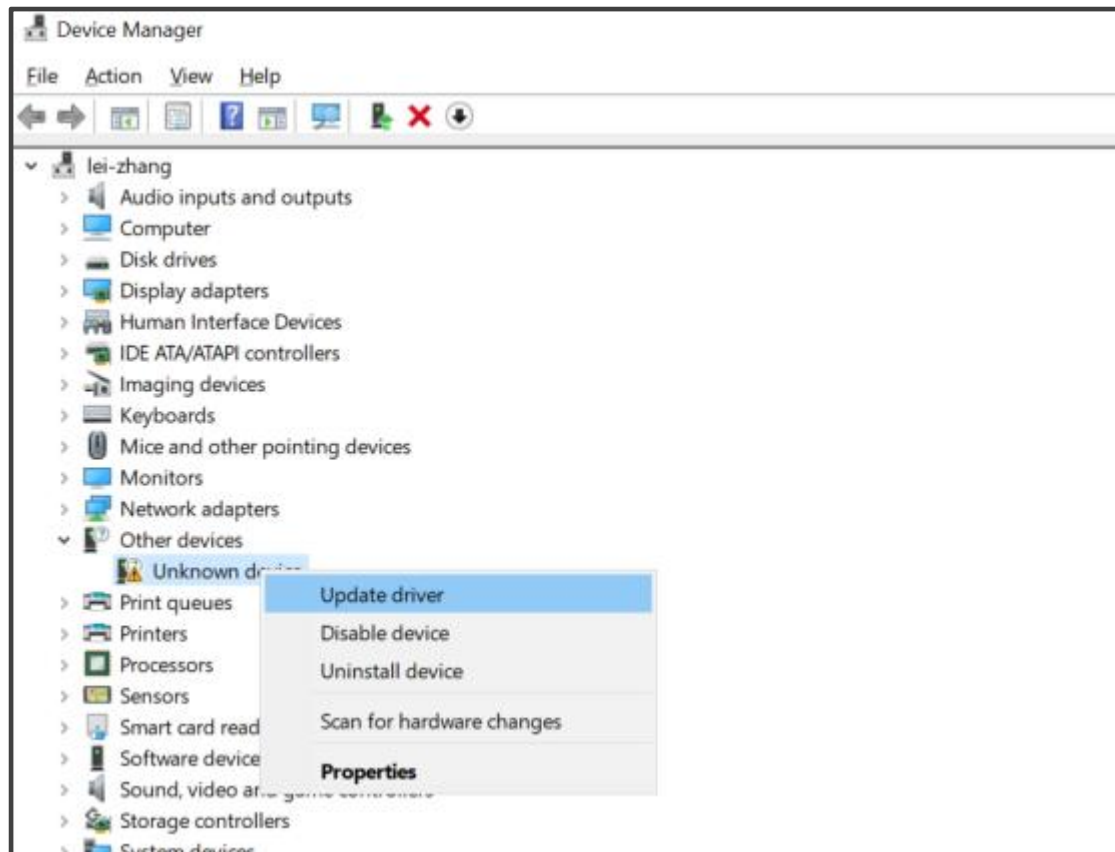


For long imaging sessions, it is highly recommended that you disable power management on your computer, or at the very least, change the configuration so it may not put the computer to sleep. Even if you disable the power saving mode of the USB port, many power saving settings will still allow the computer to enter a sleep mode, which will still affect your imaging session.

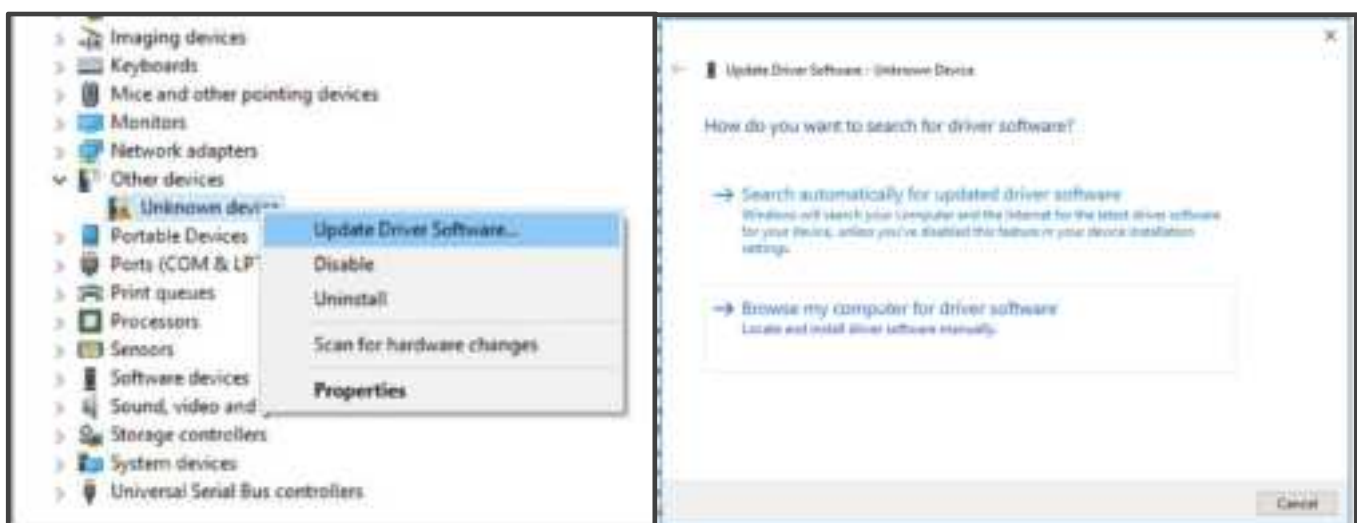
Q: *Why does “Unknown device” show in the device manager after connecting the camera?*

A: This is because the driver did not install properly. Try installing the driver again. You may need to configure any anti-virus software to allow the installer program to run.

As a last resort, you may try to close any anti-virus software and re-install the driver. (NOTE: Make sure you only install an ASI camera driver downloaded from the ZWO web site, and not from any other driver suppliers, to prevent issues with malware!)



You may also update the driver manually if re-installation doesn't work.



Right click the “Unknown device”, choose the “Update Driver Software...” option and choose the driver directory. Normally, the driver directory is:
 C:\Program Files (x86)\ZWO Design\ZWO_USB_Cameras_driver\



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