NOW from MECOOL

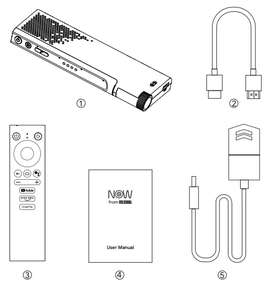
User Manual

Welcome

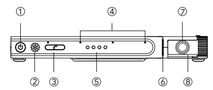
Thank you for choosing Mecool Now device. Read through these instructions carefully to set up your Mecool Now device And began to make video calls and streaming favorite movies and TV shows on the big screen.

Package contents

① MECOOL NOW ② HDMI cable ③ BT remote control
④ User manual ⑤ Power adapter



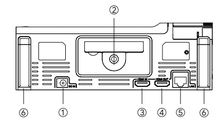
Product Overview
Front interface description



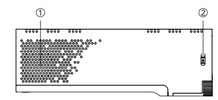
① Standby–Press to enter standby mode, press again to wake up
② RCU IR–Used to receive infrared signals from the remote control
③ Dial/answer button-Open Duo app when there is an incoming call or use it in Duo to Dial/answer video calls with one click.
④ Microphone –Used for Duo app audio call and far-field voice
⑤ Status light–Status indication of different scenarios and functions
⑥ Camera light (Three status display)
- Turn on the camera-no light
- When using the camera-green light
- Turn off the camera-red light

⑦ HD Camera- Used for Google duo video call/ HD photos, video shooting
⑧ Camera Privacy cover- Rotate down to open the camera,Rotate up to close the camera

Bottom interface description



① DC IN –DC 5V/2A input
② Tripod mounting hole –Support tripod installation
③ HDMI IN–Support the connection of devices with HDMI interface
④ HDMI OUT-Connect to the TV HDMI interface
⑤ LAN-10/100M wired network interface
⑥ Device bracket- Used to fix the device on top of the TV

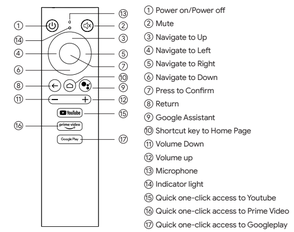


① Speaker-The device is in sleep mode, and the incoming call ringtone is played through the speaker.
② Microphone switch –Privacy protection, turn on/off the microphone

Interface description on the right

① USB–USB 2.0 OTG&USB3.0 High speed interface

BT Voice Remote Guide

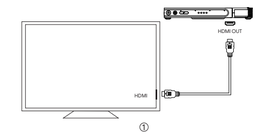


① Power on/Power off
② Mute
③ Navigate to Up
④ Navigate to Left
⑤ Navigate to Right
⑥ Navigate to Down
⑦ Press to Confirm
⑧ Return
⑨ Google Assistant
⑩ Shortcut key to Home Page
⑪ Volume Down
⑫ Volume up
⑬ Microphone
⑭ Indicator light
⑮ Quick one-click access to Youtube
⑯ Quick one-click access to Prime Video
⑰ Quick one-click access to Googleplay

Before you begin, locate the 2 AAA batteries for the MECOOL NOW Remote. Insert the 2 AAA batteries into the MECOOL NOW Remote control

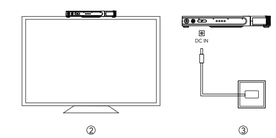
Get Started
Connect the device to your TV

① Connect one end of the HDMI cable to the HDMI port of the TV, and the other end to the HDMI OUT port of the MECOOL NOW device, and plug the power adapter connector into the DC IN port.



② Open the bracket at the bottom of the device, place the device on top of the TV, adjust the bracket to fix the device on the top of the TV.

③ Plug the power adapter into an A/C power outlet.

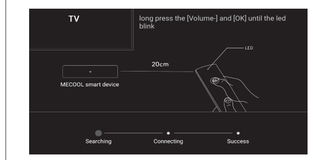


④ Turn on your TV, then press the TV's Input or Source button to select the HDMI input that the MECOOL NOW is connected to. The remote control pairing screen is displayed on your TV.

INPUT
TV
AV1
AV2
HDMI

BT remote control pairing

Press and hold the VOL- and OK button on the remote control until the indicator on the remote control flashes. After the pairing is successful, it will automatically exit this menu.



Connect to Network

Connect your device to the Internet to make video calls, access movies, TV shows, games, and apps.

Scan QR code to connect to WiFi network

1. After the remote control is successfully paired, the screen will display the QR code to connect to the WiFi wizard menu, turn on the camera of the MECOOL NOW device, and open the connected WiFi QR code on the mobile device (mobile phone, tablet, etc.). If you don't know how to get the QR code Code, click the Get Help button on the screen to view the help, and then click Next.

2. Click the "Scan" button to enter the scan code page, move the QR code displayed on the mobile device to about 15CM from the MECOOL NOW camera, and the device will automatically scan the code to connect to WIFI. After successfully connecting to WIFI, it will automatically exit and enter the system language selection interface.

Note:

- If the device is connected to a wired network, it will automatically enter the system language selection interface, and will not enter the wizard menu for scanning the QR code to connect to WiFi.
- For optimal wireless performance ,Please don't put the microwave oven and other equipment near MECOOL NOW,as it impacts signal strength to the device and remote control.

Sign in to your google account

To use Google Assistant, Google play store, you must sign in to your Google Account.

Use Google Duo for video calls

Google Duo is a free service. To use Duo across multiple devices and platforms, you need a Google Account.

Set up Duo on your Android TV

1.On your Android TV, Open Duo
2.Select your account to sign in.
3.Select Give access.
4.Follow the on-screen instructions to complete setup.

Find & invite contacts

You can find a person to call through Duo if they're in your contacts. If they're not in your contacts but they use Duo, you can add them.

1. You'll see someone in your contacts in Duo. or enter their name or phone number in the search box.
2. If you can't find someone in the app's contacts， Make sure your device is the latest version of Duo,And the person you want to call has the Duo app.
3. If one of your contacts isn't using Duo, you can invite them to download the app so you can make video calls with one another.

Make a call

1. In Duo, on the left, search for a contact or group.
2. Select the contact you want to call.
3. At the bottom, select Video call or Voice call.

Tip: To receive a call on your Android TV, the Duo app must be open.

Learn about Google Duo

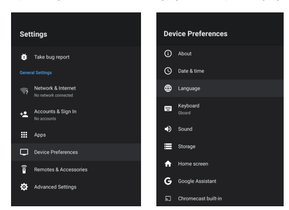
Please open the link below in your browser to view.
https://support.google.com/duo/answer/6376137?hl=en&ref_topic=6376099

HDMI input and switching

1. Unplug the existing HDMI cable connecting your cable or satellite box to the TV and plug it into the HDMI In port of KA2.
2. Press the button on the remote control or the button on the device, KA2 enters standby mode, HDMI will automatically switch and display the HDMI IN device screen.
3. If you want to switch back to the KA2 screen, press the button on the remote control or the button on the device again to wake it up, HDMI will automatically switch and display the KA2 screen.

System settings function:
Change the system language

Open Settings-Device Preferences-Language to select system language.



Note: Do not power off the device during updating process.
Please do not download any third party software to upgrade.This product belongs to genuine system. The upgrade will only be operated through OTA,or please contact the seller to upgrade.

Clear APP data

Open settings-Apps-See all apps, find the APP you want to clear data, press OK to enter, then select Clear data item and press OK to clear data.

Troubleshooting:

In any case, please do not try to repair the device yourself, so as not to invalidate the warranty. Do not open it because there is a risk of electric shock. If any problems occur, you can check them first by referring to the methods listed below. If you are unable to resolve the issue through the list below, please contact the dealer for assistance.

Problem	Solution
TV no signal	1. Confirm if the blue light is on after the machine is turned on. 2. Wait 1 minute after turning on the machine, then press the power-off button of the remote when it against the machine (Note: please only press the button once at one time). 5 seconds later, if the machine automatically turns red, the machine is working normally. Check if the cable connection is working and the TV source settings are correct. If the machine does not turn red, please contact the seller for help.
WiFi disconnection	1. Confirm if WiFi can be opened for use. If you can't open it, please restart and try again, or failed, please contact the seller for help. 2. WiFi can not be connected when open, please restart the router device and try to connect for another time.

Problem	Solution
WiFi disconnection	3. Send a WIFI hotspot with your mobile phone to see if the device can be connected. 4. The device will automatically disconnect the WIFI connection when connected to a wired network.
Unable to use voice function	1. Confirm if the Bluetooth remote control matches successfully in the setup menu. 2. See if the machine is connected to the network. Please play Youtube video to confirm that the network is normal. 3. Refer to the correct operation of the remote control voice.
The remote control does not respond sometimes	1. Please replace the battery and try again. 2. Please confirm that the use distance is within 6 meters. 3. Confirm if the bluetooth remote control matches successfully in the setup menu.
The machine does not boot into the system	Please contact the seller directly.
Play video without sound	1. Please confirm if the sound is set to silent mode. 2. If theplay source is a special format, you can contact the seller to help do a test verification.
OTA cannot be upgraded	1. Make sure the machine is connected to the network successfully. 2. If the machine is currently in the latest software state, OTA will not be able to detect updated software.
Third party APK is not supported	1. Note: This product system belongs to Google ATV system, does not support the APK of mobile version . If you need to download the APK that you prefer, please download and install it from the Google playstore. 2. If there is important APK that you need to install from a third-party, please contact the seller to help check if you can find the appropriate compatible version for use.
Other questions	If there are any other problems that can not be solved yourself, or you do not understand some features for this device, please contact the seller directly, we are happy to help.

FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator&your body.

'Google, Google Play,YouTube and Android TV are trademarks of Google LLC.'
'Google Assistant is not available in certain languages and countries.'

尺寸：80*117mm　　公差 ± 2mm

材质：128g铜版纸/黑白印刷/需装钉
共24P