

# PELONIS

## OWNER'S MANUAL



**CERAMIC TOWER HEATER**  
**MODEL: HC-2017**

***PLEASE READ AND SAVE THESE INSTRUCTIONS***

# IMPORTANT INSTRUCTIONS

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, and hyperthermia, including the following:

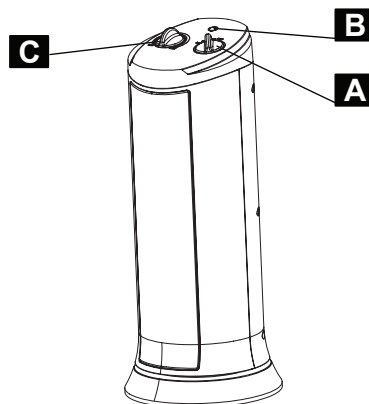
1. Read all instructions before using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Always unplug heater when not in use.
5. Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
6. Do not use outdoors.
7. This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into bathtub or other water container.
8. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
9. To disconnect heater, first turn controls to off, then remove plug from outlet.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
11. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
12. A heater has hot and arcing or sparking parts inside. Do not use it in the areas where gasoline, paint, or flammable liquids are used or stored.
13. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
14. **CAUTION:** Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
15. This heater draws 12.5 amps during operation. To prevent overloading a circuit, do not plug the heater into a circuit that already has other appliances working.
16. It is normal for the plug to feel warm to the touch; however, a loose fit between the AC outlet (receptacle) and plug may cause overheating and distortion of the plug. Contact a qualified electrician to replace loose or worn outlet.
17. The output of this heater may vary and its temperature may become intense enough to burn exposed skin. Use of this heater is not recommended for persons with reduced sensitivity to heat or an inability to react to avoid burns.
18. Don't leave the heater on unattended.

19. CAUTION: To prevent electric shock, match wide blade of plug to wide slot and fully insert.
20. Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
21. To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.
22. **“SAVE THESE INSTRUCTIONS”**

# OPERATION INSTRUCTIONS

## IMPORTANT!

Your heater is equipped with a polarized alternating current line plug (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fully into the outlet, try reversing the plug. If the plug still fails to fit, contact your electrician to replace your outlet. **DO NOT** defeat the safety purpose of the polarized plug.



## Control Panel Functions

**A** Power and Setting Control

**B** Power Indicator Light

**C** Thermostat Control

- Place the heater on a firm level surface that is free of obstructions, and at least 3 ft. (0.9m) away from all walls and other objects such as furniture, curtains, plants or combustible material.
- With the Power and Setting Control “A” in the “OFF” position, plug the heater into a grounded 120V outlet.
- Turn the heater “ON” by turning the Power and Setting Control “A” clockwise to the desired power setting (LOW, HIGH, LOW & OSC or HIGH & OSC). The Power Indicator Light “B” will illuminate. The power settings operate as follows:
  - LOW: The Fan and heating elements operate at LOW setting operates at 900W.
  - HIGH: The Fan and heating elements operate at HIGHT setting operates at 1500W.
  - LOW&OSC: The Fan and heating elements operate at LOW setting with oscillation.
  - HIGH&OSC: The Fan and heating elements operate at HIGHT setting with oscillation.
- Turn the Thermostat Control “C” to the desired setting between “MIN” and “MAX.”

**Note:** This heater includes a safety tip-over switch, which will shut the heater off in case it is tipped over. If at any time, the heater does tip over, please put the heater back in the upright position. The heater will resume its normal operation.

**CAUTION:** This heater includes a thermal cut-off that shuts the heater off if it overheats due to abnormal conditions. If this occurs, turn the heater "OFF", unplug it, and inspect and remove any objects on or adjacent to the heater. Allow it to cool for a few minutes, and then plug it back in and resume normal operation.

## TROUBLESHOOTING

If your heater fails to operate, please follow these instructions:

- Ensure that your circuit breaker or fuse is working properly.
- Be sure the heater is plugged in and that the electrical outlet is working properly.
- Check for any obstruction. If you find an obstruction, turn the heater "**OFF**." Unplug the heater and wait a few minutes for it to cool down. Carefully remove the obstruction. Plug the heater in and turn it on again by referring to the **OPERATING INSTRUCTIONS**.

**NOTE: IF YOU EXPERIENCE A PROBLEM WITH YOUR HEATER, PLEASE SEE THE WARRANTY INFORMATION FOR INSTRUCTIONS. PLEASE DO NOT ATTEMPT TO OPEN OR REPAIR THE HEATER YOURSELF. DOING SO MAY VOID THE WARRANTY AND COULD CAUSE DAMAGE OR PERSONAL INJURY. IF THE PROBLEM STILL PERSISTS, PLEASE CONTACT US BY REFERRING TO THE SERVICE & SUPPORT INFORMATION ON THE FOLLOWING PAGE.**

## CLEANING AND STORAGE

It is recommended that the heater be cleaned at least one time during the operating season in order to provide the optimum level of performance. **ALWAYS TURN THE POWER SWITCH OFF AND UNPLUG THE HEATER BEFORE CLEANING.** Be sure to save the box for off-season storage

- Turn the heater "**OFF**," unplug it and wait for the heater to cool down.
- Use a dry cloth to clean only external surfaces of the heater.
- Do not use any cleaning agents or detergents.
- Never immerse the heater in water.
- Pack the heater in the original carton and store it in a cool and dry place.

## SPECIFICATIONS

Model No.: HC-2017

Voltage: 120V, 60Hz

Current: Maximum continuous draw: 12.5 Amps

Output: 5200 BTUs

Power: LOW=900 Watts, HIGH=1500 Watts

Tolerances on all specifications: Approximately +105%

## SERVICE & SUPPORT

In the event of a warranty claim or if service is required for this heater, please contact us at the following:

Toll Free: 866 646 4332

Email: [customersupport@pelonis.com](mailto:customersupport@pelonis.com)

For questions or comments, please write to:

Midea America Corp.

Parsippany NJ 07054

For your records, staple your sales receipt to this manual and record the following:

**DATE OF PURCHASE:** \_\_\_\_\_

**PLACE OF PURCHASE:** \_\_\_\_\_

**(STAPLE SALES RECEIPT HERE)**

**NOTE: PROOF OF PURCHASE IS REQUIRED FOR ALL  
WARRANTY CLAIMS  
PRINTED IN CHINA**

# ONE (1) YEAR LIMITED WARRANTY

- Please read all instructions before attempting to use this product.


PELONIS warrants as limited herein to the original purchaser of retail that each new Pelonis heater, shall be free of defects in material and workmanship for a period of one (1) year from the date of original purchase. This one (1) year warranty is limited to the heating elements, motor, and electric control circuit board.

In the event of malfunctions or failure of your Pelonis heater, simply deliver or send the heater, postage prepaid along with PROOF OF PURCHASE, within the warranty period of one (1) year, to PELONIS. PELONIS reserves the right to inspect the claimed defective part or parts to determine if the defect or malfunction complaint is covered by this warranty. PELONIS shall, within sixty (60) days after receipt of the product, at its option, repair and/or replace the defective part or parts free of charge. This warranty shall only cover defects arising from normal usage. PELONIS assumes no responsibility whatsoever if the heater should fail during the warranty period by reason of:

- Misuse, negligence, physical damage or accidents.
- Lack of maintenance (see instructions for proper maintenance).
- Repair by any unauthorized party during the warranty period.
- Damage caused by connection to an improper input voltage (see specification label on your heater).

PELONIS makes no further warranties or representations, express or implied except those contained herein. No representative or dealer is authorized to assume any other liability regarding the heater. The duration of the implied warranty granted under State law, including warranties of merchantability and fitness for particular purpose are limited in duration should the duration of the express warranty grant it hereunder. PELONIS shall in no event be liable for direct, indirect, special or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts, and/or the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.



Free 3 months  
extension\* of the  
original limited warranty  
period! Simply text a  
picture of your proof of  
purchase to:

**1-844-224-1614**

\*The warranty extension is for the  
three months immediately following  
the completion of the product's  
original warranty period.