

Heated Massage Foot Rest

SL-535







IMPORTANT INFORMATION! RETAIN FOR FUTURE USE!

Read the instruction manual carefully before using this device, especially the safety instructions, and keep the instruction manual for future use. Should you give this device to another person, it is vital that you also pass on these instructions for use.

Explanation of symbols



This instruction manual belongs to this device. It contains important information about starting up and operation. Read the instruction manual thoroughly. Non-observance of these instructions can result in serious injury or damage to the device.



WARNING

These warning notes must be observed to prevent any injury to the user.



CAUTION

These notes must be observed to prevent any damage to the device.



NOTE

These notes give you useful additional information on the installation or operation.



Protection category II

LOT

Lot number



Manufacturer

1 Safety Instructions







Safety Instructions

about the power supply

- Before connecting the device to your power supply, please ensure that the supply voltage stated on the rating plate is compatible with your mains supply.
- Only connect the mains plug to the wall socket when the device is switched off.
- Only use the mains adapter that is provided with the foot rest.
- Keep the power supply, the cable, the control unit and the foot rest away from heat, hot surfaces, moisture and liquids. Never get hold of the power supply with wet hands.
- Do not take hold of a device if it falls into water. Pull out the power plug and the power supply unit from the socket immediately.
- Always unplug the equipment immediately after use.
- To disconnect the unit from the power supply, always pull the plug out of the socket. Do not pull on the cable!
- Do not carry, pull or twist the foot rest on the cable, the power supply unit or control unit.
- You must not continue to use the unit if the lead or the mains adaptor are damaged. For safety reasons, these parts may only be replaced by authorized service personnel. In order to prevent hazards, always send the unit in to the service centre.
- Ensure that the cable will not cause tripping. The cable must not be kinked, trapped or twisted.
- Do not use this product for medical treatment.

specific groups of people

- The surface of the appliance is hot. People who are insensitive to heat must be careful when using the appliance.
- Children must be supervised to ensure that they not play with the device.
- Do not use this unit to supplement or replace medical treatment. Chronic complaints and symptoms may be made worse.
- You should refrain from using the HEATED MASSAGE FOOT REST, or should consult your doctor before using it, if
 - you are pregnant,
 - you have a cardiac pacemaker, artificial joints or electronic implants,
 - you suffer from one or more of the following illnesses and complaints: Circulation disorders, varicose veins, open wounds, bruises, broken skin, inflammation of the veins.
- If you experience any pain or discomfort during the massage, stop immediately and consult your doctor.
- Never leave the unit unattended if it is connected to the power supply.
- Take care when using the heater. Do not use if you have circulatory problems or on areas not sensitive to heat. Risk of burning!
- Consult your doctor if you have any questions concerning the therapeutic use of foot rest.
- If you have unexplained pain, are receiving treatment from a doctor and/or use medical equipment, consult your doctor before using the foot rest.

1 Safety Instructions

before using the unit

- Always carefully inspect the power supply, the cable, the control unit and the foot rest for damage before use. Do not attempt to use a defective unit.
- Do not use the unit if there are visible signs of damage on the unit or the cable components, the unit does not work properly or the massager or the control unit have been dropped or become damp. In order to prevent hazards, always send the unit in to the service centre.

operating the unit

- The foot rest must only be used for its intended purpose as described in the instruction manual.
- Using the unit for any other purpose invalidates the warranty.
- Never leave the unit unattended if it is connected to the power supply.
- Do not allow the foot rest to come into contact with pointed or sharp objects.
- Never put the unit down next to an electric stove or other sources of heat.
- Do not stand on the unit.
- Do not touch the power supply unit when you are standing in water and always take hold of the plug with dry hands.



The device is not to be used for commercial use or medical purposes.

If you have health concerns, consult your doctor before using the foot rest.

The driver may not use the foot rest when driving. Only use the foot rest in a parked vehicle.



Only use the foot rest indoors.



Do not use the foot rest in damp rooms (e.g. when bathing or showering).

maintenance and cleaning

- The unit is maintenance free. If a fault does occur, just check whether the mains power adapter is properly connected.
- You may only clean the device yourself. If the device malfunctions please do
 not repair it yourself as this leads to the automatic expiry of all guarantee
 rights. Ask your specialist dealer and have repairs carried out by the service.

1 Safety Instructions

- Do not use the unit if there are visible signs of damage on the unit or the cable components, the unit does not work properly or foot rest or the control unit have been dropped or become damp. In order to prevent hazards, always send the unit in to the service centre.
- Do not immerse the device in water or other fluids.
- If, nonetheless, liquid should penetrate the device, unplug the mains cable immediately.
- Cleaning and user maintenance shall not be made by children without supervision.



The whole device, Do not wash!

The whole device, Do not dry clean!





(Washable plush fabric cover)

2 Useful Information

Thank you very much

Thank you for purchasing SNAILAX Heated massage foot rest.

With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before use this product.

2.1 Features

- 3 vibration massage modes
- 2 heat settings (82°F~140°F)
- 3 timing settings for heat (1H,2H,4H)
- Detachable and washable plush fabric cover
- Non-slip rubber fabric bottom
- Adjustable height

2.2 Contents



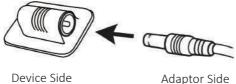


WARNING

Please ensure that the polythene packing is kept away from the reach of children! Risk of suffocation!

3 Operating

- 1. Place the heated massage foot rest on the flat floor.
- 2. Connect the adapter cable to the corresponding cable on the device.



- 3. Plug the home adapter into a 100~240V electric outlet.
- 4. Turn on the device by operating the control panel (Refer to controller instructions below).



- The device will automatically turn off after the set timer runs out.
- Do not setup or use the device in a bathroom or similary wet / damp areas.
- For your own safety we equip the device with a protection against over-heating. The device will switch off automatically and will only allow switching on again after an appropriate downtime.

3.1 Controller Instructions



Power /Heat button:

Press this button to turn on or off the machine; Turn on the machine and it will automatically work with default settings, that is high level heat + A timer of 1 hour to auto shut off) Continuously press to cycle through High Heat (Red light), Low Heat (Green light) and turn off the heating.

Heat Timer Button:

The default timer for heat is 1 hour; After the heat is turned on, Press this button to switch the timer between 1h(Green light)/2h(Yellow light)/ 4h(Red light); The corresponding indicator will light up.

Vibration Mode Button:

After the device is turned on, press this button to activate the vibration massage and enter the default vibration Mode 1. Pressing the button again will switch the vibration mode in a cycle of mode1 (green light), mode2 (yellow light), mode3 (red light) and off. The timer for Vibration massage is 15 minutes, the vibration function will be automatically turned off after the timer runs out.

When not in use

i:Turn off the device by pressing the Power/Heat button on the control panel.

ii: Remove the plug from the power supply socket.



Note:

This product produces a warming heat. It is not intended to be used as a therapeutic heating pad. Please allow a few minutes to reach maximum temperature. The maximum temperature: approx 54°C.

4 Miscellaneous

4.1 Cleaning and maintenance

- 1. Do not wash the whole foot rest in washing machine or immerse the foot rest and the adapter in water.
- Top cover is removable and machine washable. Wash in cold water with mild detergent. Allow to air dry.
- 3. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
- 4. The device should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach
- 5. Keep away from heat, fire or exposure to direct sunlight.
- 6. Store the massager in a cool, dry place out of reach of children.
- 7. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface.

4.2 Disposal



This product must not be disposed of together with domestic waste. All users are obliged to hand in all electrical or electronic devices, regardless of whether or not they contain toxic substances, at a municipal or commercial collection point so that they can be disposed of in an environmentally acceptable manner.

Consult your municipal authority or your dealer for information about disposal.

4.3 Technical Data

Name and model : Heated Massage Foot Rest **SL-535**

Voltage supply : 100-240 V~ 50/60 Hz

Power supply unit : 12V = 2.0 A Power consumption : 24 W

Timer : 15 Minutes(Massage), 1/2/4 Hours (Heat)

Operating conditions: only use in dry rooms
Storage conditions: in a cool, dry place
Dimensions: approx. 41 x 18 x 28cm

Weight : approx. 1.1 kg (without power supply)

Power cable length : approx. 1.8 m Adapter cable length : approx. 1.8 m

CE

In accordance with our policy of continual product improvement, we reserve the right to make technical and optical changes without notice.

5 Warranty

If the product(s) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

| Period | Return for refund | Return for replacement | Who paid shipping? |
|------------------|---------------------------|--|--------------------|
| Within 30 Days | Yes | Yes if undamaged | Snailax |
| 31- 90 Days | Yes after being justified | Yes after being justified | Snailax |
| 91 Days - 1 Year | No | Yes after being justified | Buyer |
| 1 Year - 3 Years | No | Only to buyers who have received extended warranty | Buyer |

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Snailax products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations". To obtain warranty service on Snailax products, follow "Warranty Claim Procedures" below.

Warranty Claim Procedures:

- 1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - a) Valid proof of purchase (see below the definition of valid proof of purchase):
 - b) Pictures and/or description are required to claim defective merchandise;
 - c) Model number and Series Number label attached to each product
- 2. If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number (RMA Number)
- 3. Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
- 4. Any claim for defective merchandise returns must be packed in original packaging
- 5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Snailax official store (www.snailax.com) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Refer to https://www.snailax.com/pages/refund-policy for detail instructions)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. SNAILAX SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING. WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

- 1) Extend your warranty to 3 years by visiting our Snailax online service center at http://support.snailax.com or by scanning the QR code below:
- Alternatively, like our Snailax Facebook page at https://facebook.com/snailax or scan the QR code below, to message us with your purchase proof





Your application for a free warranty extension must be completed within 60 days of purchase.



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