



CUSTOMER SERVICE AND TECHNICAL SUPPORT

At **Ortech Industries Inc.** we are committed to meeting your needs. Whether it be an instruction manual, a spec sheet or a technical or warranty issue, our Customer Service Team is here for you.

If you cannot find the product information you require on our website or you have a question about an item, please feel free to call or email us, and we will make every effort to solve your problem.

When you call or email, please have as much information as possible to help us better serve you.

1. The name of the store where the ORTECH product was purchased and the date (if available).
2. The product model number and photos (if available).
3. Details of the problem or your questions about an item.
4. What city you are located in (to help us direct you to a dealer in your area if required).

Customer Service and Technical Support is available **Monday-Friday 7am – 4pm PST**

Please call **1-888-543-6473** or email **info@ortechindustries.com**