

Lacidoll

USER MANUAL

Ultrasonic Cool Mist Humidifier

LCD-JSQ-J19WA



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Need Assistance?

We're here to help!

+1 888-405-0087

support@lacidoll.com

Mon–Fri, 9 AM–6 PM (EST)



Lacidoll

Your support means the world to us.
We hope you enjoy our product as much as
we enjoyed creating it.

Please read this manual carefully before use
and keep it for future reference.
All images shown are for illustration purposes only.
The actual product may vary due to enhancements.

For more installation details,
visit our website or scan the QR code:

<https://lacidoll.com/pages/user-manual>



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Important Safety Instructions

Please read and retain the following safety instructions before using this humidifier. Always follow these basic precautions to reduce the risk of fire, electric shock, and personal injury.

1. General Safety

• Placement

- Place the humidifier on a firm, flat, and waterproof surface to ensure stability and prevent tipping.
- If using on a wooden floor, a waterproof mat is recommended to prevent excessive moisture buildup.
- Keep the humidifier at least **12 inches** (30 cm) away from walls or wooden furniture.

• Temperature

- Before first use, let the humidifier sit at room temperature for **30 mins** to prevent potential damage to the water tank caused by sudden temperature changes.
- Operate the humidifier within a room temperature range of **41°F - 104°F** (5°C-40°C).
- If the temperature drops below **32°F** (0°C), empty the water tank to prevent freezing and potential damage.

• Keep Away From Heat Sources

- Do not place the humidifier near heat sources such as stoves, ovens, radiators, or direct sunlight.

• Keep out of Reach of Children and Pets

- Place the humidifier where children and pets cannot access it.
- Children should not operate or clean the humidifier without supervision.

• Indoor Use Only

- This humidifier is designed for indoor use only.
- Do not use it outdoors or in damp environments.
- Avoid running it in a closed room for extended periods without supervision.

Important Safety Instructions

2. Power & Cord Safety

- **Cord**
 - Avoid pulling, twisting, or damaging the power cord.
- **Plug and Outlet**
 - Ensure the plug fits securely into the outlet to prevent overheating.
- **Unplug When Not in Use**
 - Always unplug the humidifier before refilling, moving, cleaning, or when not in use for an extended period.

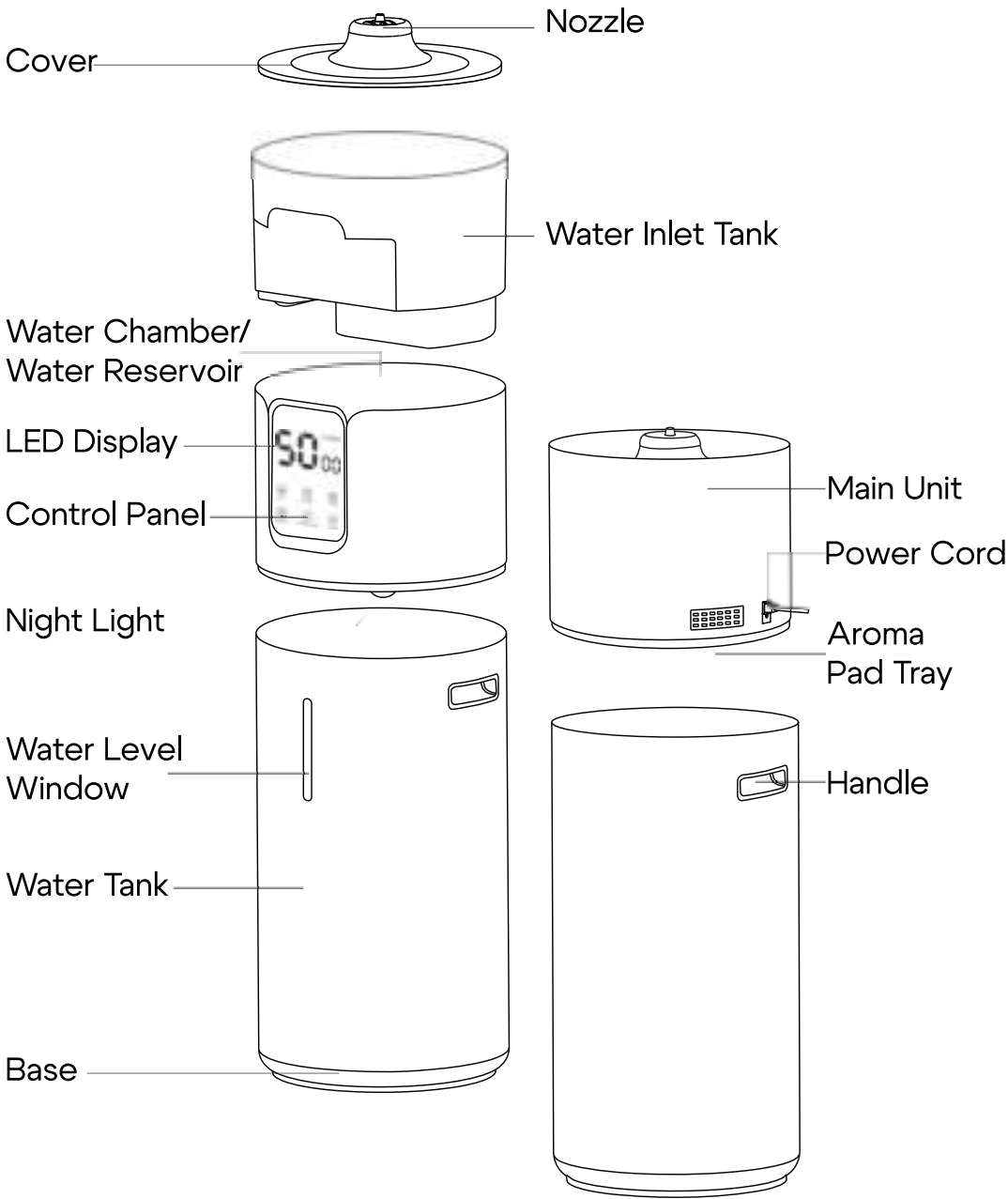
3. Special Precautions

- **Avoid Over-Humidification**
 - If condensation appears on walls, windows, or around the device, turn off the humidifier or lower the mist output.
- **Do Not Inhale Mist Directly**
 - Avoid inhaling mist directly or directing mist toward people or objects.
- **Do Not Add Substances**
 - **Do not** add essential oils, medications, or other additives to the water tank or mist outlet, as this may damage the unit or affect health.

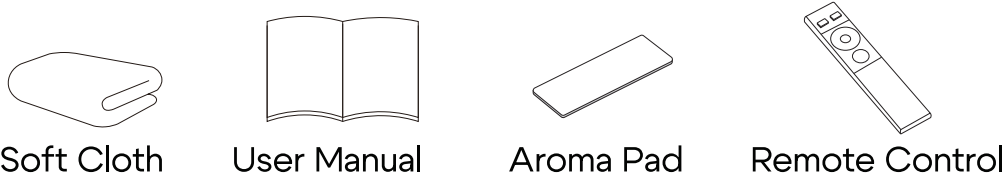
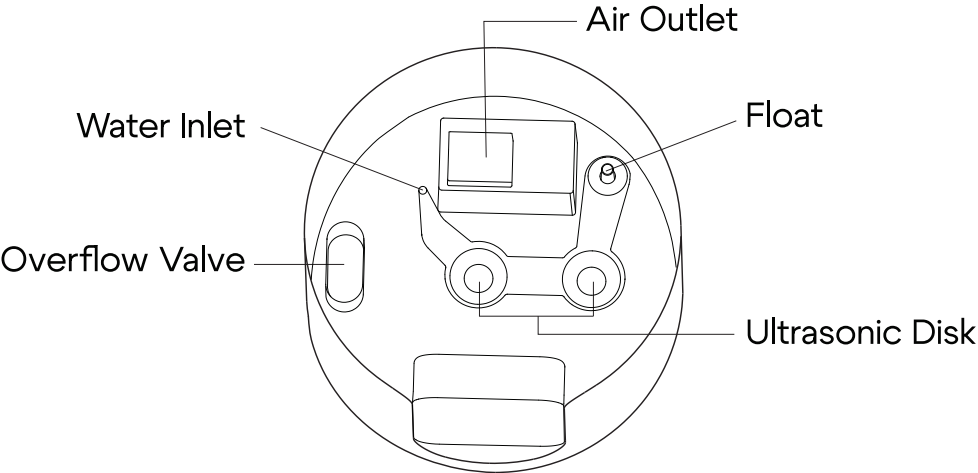
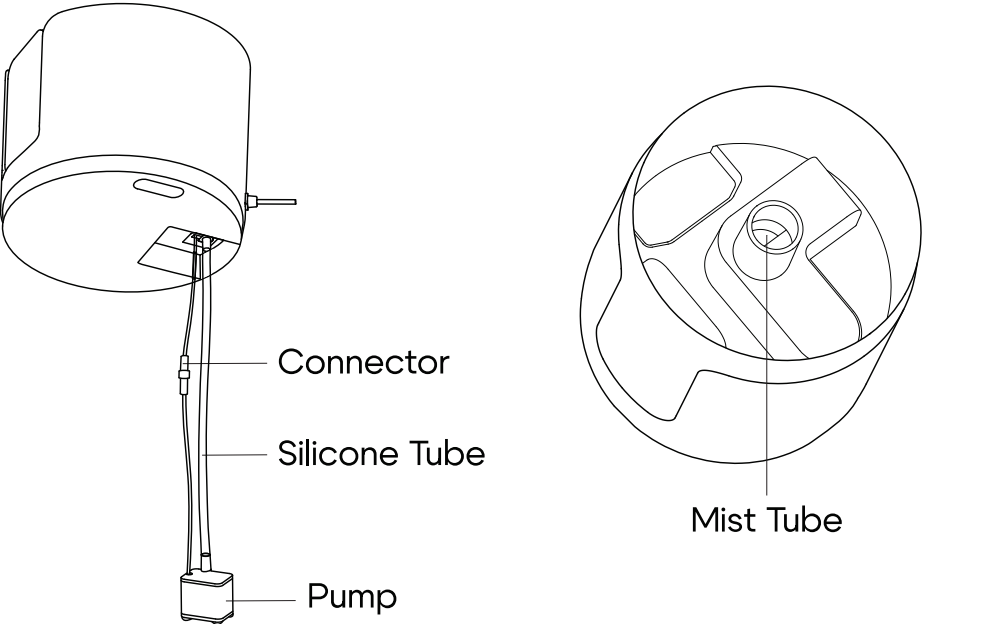
4. Maintenance & Repairs

- **No Self-Repair**
 - **Do not** disassemble, modify, or repair the humidifier yourself. Repairs should only be performed by the manufacturer or a qualified professional.
- **Routine Inspections**
 - Regularly check the power cord, plug, and water tank for any signs of damage. If any issues are detected, stop using the humidifier and contact customer service.

Package Contents



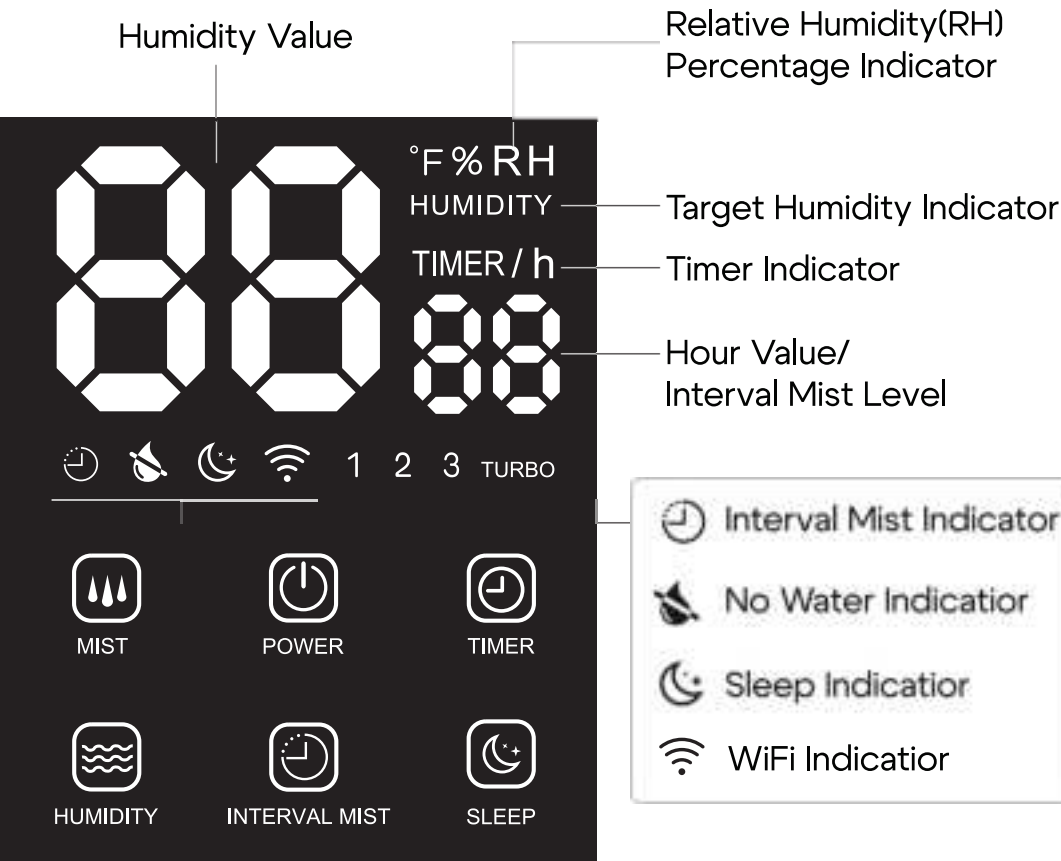
Package Contents



Specifications

Product Name	Ultrasonic Cool Mist Humidifier
Model Number	LCD-JSQ-J19WA
Mist level	Low(1) Medium(2) High(3) Turbo
Rated Power	50W
Rated Voltage	100-240V~
Noise	<35 dB
Tank Capacity	4.2Gal / 16L
Size	10.2"D x 10.3"W x 25.1"H
Safety Functions	1-12 hours Timer
	Waterless auto shut-off
	Automatic shutdown when falling

LED Display & Control Panel



LED Display & Control Panel

⏻ Power (ON/OFF)

- Press the button to turn the humidifier on or off.
- If the tank is empty, the "💧" icon will blink **5 times**, and the humidifier will shut off automatically.



If the humidifier has been in storage or transit for a long time, the sensor may briefly display a "Low Water" warning—even when the tank is full. Restart the humidifier **2–3 times** to reset the sensor.

🕒 Timer

- Press the button to set your desired time (adjustable between **1-12 hours**).
- The **TIMER/h** icon on the screen will light up.
- To cancel or reset the timer, press the button repeatedly until the icon turns off.
- The timer function is off by default when the humidifier is turned on.



🌫️ Target Humidity

- Press the button to set your desired humidity level (adjustable between **40%-90%**).
- The **HUMIDITY** icon on the screen will light up.
- To cancel or reset the timer, press the button repeatedly until the icon turns off.
- The target humidity function is off by default when the humidifier is turned on.



- A comfortable humidity range is **40%–60%**.
- After setting a target humidity, the display will show the **current ambient humidity**, not the target.
- The humidifier will automatically pause misting when reaching target humidity and resume when humidity falls below the set level.

LED Display & Control Panel

💧💧💧 Mist Level

- The humidifier starts misting at the minimum level.
- Press the button to set your desired mist levels:
1(Low) → 2(Medium) → 3(High) → Turbo.
- The value on the display will update accordingly.



If you see water pooling near the humidifier, the room may be too humid. Lower the mist setting to avoid excess moisture.

🌙 Sleep Mode

- Press the button to turn the Sleep Mode on or off.
- When activated, the display will dim, and the 🌙 icon will light up.
- The Sleep Mode function is off by default when the humidifier is turned on.
- Press and hold for 5 seconds to pair with the Smart Life App. See Connecting to Your Humidifier for more information.
- Press and hold for 5 seconds to reset the humidifier. This will restore the humidifier's default settings and disconnect it from Wi-Fi® and the Smart Life App.



🕒 Interval Mist / Night Light

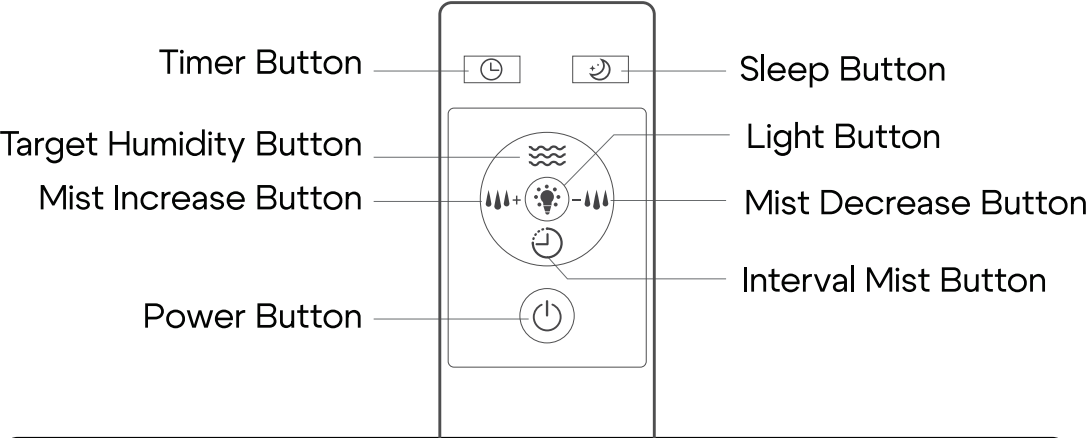
- Press and hold the button to set your desired Interval Mist levels: **P1 → P2 → P3.**
- The 🕒 icon on the display will update accordingly.









P1	Sprays for 30 sec, then pauses for 30 sec.
P2	Sprays for 60 sec, then pauses for 60 sec.
P3	Sprays for 90 sec, then pauses for 90 sec.




- The Interval Mist function is off by default when the humidifier is turned on.
- Press and hold this button for **3 sec** to enable or disable the Night Light function.

Remote Control



	Timer Button – Sets the misting duration (1–12 hours).
	Target Humidity Button – Adjusts the desired humidity level (40%–90%).
	Mist Increase Button – Increases mist output level.
	Mist Decrease Button – Decreases mist output level.
	Light Button – Controls the Night Light function.
	Power Button – Turns the humidifier on/off.
	Sleep Button – Enables or disables Sleep Mode.
	Interval Mist Button – Sets intermittent misting modes (P1, P2, P3).



For safety during transportation, the remote control does not include batteries. Please install **AAA 1.5V batteries** before use.

Remote Control

Battery Safety Instructions

- ❗ Install dry batteries strictly according to the polarity indication (+ and -) in the battery compartment.
- ❗ Incorrect installation may cause device malfunction or battery leakage.
- ❗ **Do not** mix new and used dry batteries, or different brands/types (e.g., alkaline, carbon - zinc). Mixed use may reduce performance and increase leakage risk.
- ❗ Replace depleted dry batteries promptly. Recycle or dispose of used batteries following local regulations. **Do not** discard them in household trash.
- ❗ If battery leakage occurs, remove batteries from the remote control immediately and keep them away from the device. If skin or eyes contact the leakage, rinse with clean water thoroughly and seek medical help if needed.

Connecting to Your Humidifier

1. Smart Life App Setup



Due to ongoing updates, the Smart Life app interface may differ slightly from what's shown in this manual. If discrepancies occur, follow the in-app instructions.

1 Download the Smart Life app

- Scan the QR code below or search for "Smart Life" in the Apple App Store® or Google Play Store to download.



For Android™ users, grant the app necessary permissions when prompted to ensure full functionality.



2 Open the Smart Life app

- If you already have an account, tap "Log In."
- To create a new account, tap "Sign Up."



A personal Smart Life account is required to use third-party services (e.g., Alexa). Guest accounts do not support these features. With a registered account, you can also share control of the humidifier with family and friends.

3 Connect to the humidifier

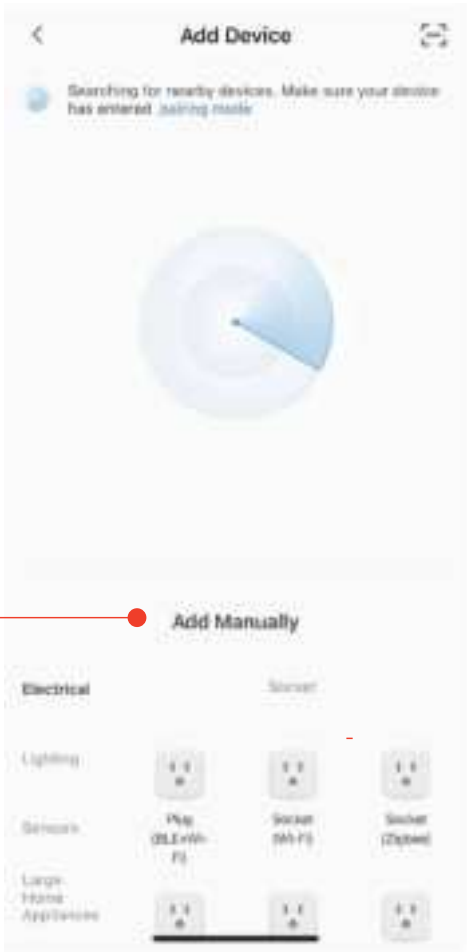
- Press and hold the "Sleep" button for **5 seconds** to enter Wi-Fi pairing mode. The Wi-Fi "📶" icon will flash continuously when ready.
- The app will automatically search for the humidifier. If auto-search fails, tap "Add Manually," then select "Small Home Appliances > Humidifier" to search manually.



Connecting to Your Humidifier



Use a secure **2.4GHz Wi-Fi** network (**5GHz** networks are not supported for setup).



①

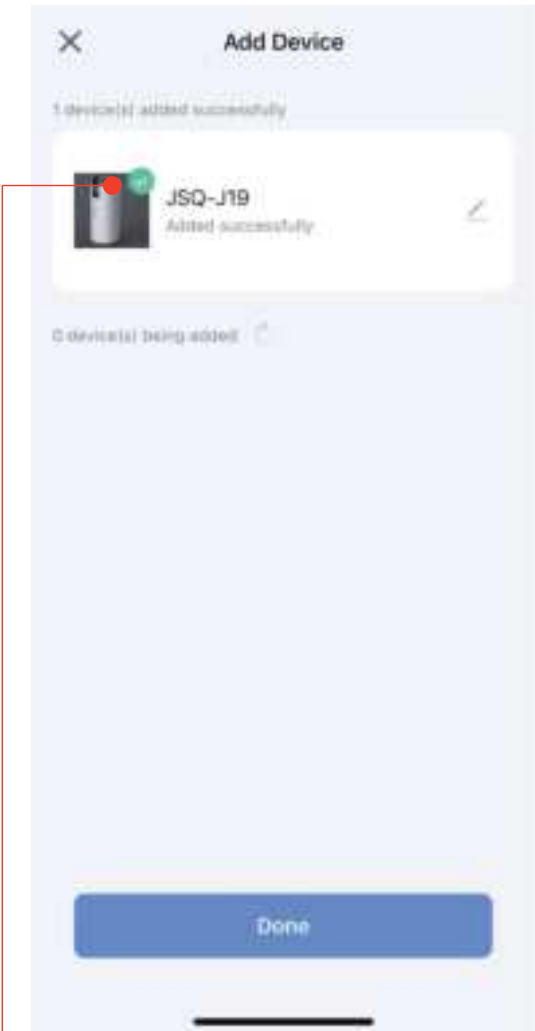
Automatically search/
Add Manually



②

Enter Wi-Fi Information

Connecting to Your Humidifier



③ Added successfully











④ The Control Page

Connecting to Your Humidifier

4 Set up your smart humidifier

- The Smart Life app unlocks these smart functions:

	HUMIDITY – Monitor real-time humidity levels in the humidifier’s surrounding environment.
	POWER – Turn the humidifier on or off remotely.
	SLEEP – Activate to dim the screen or deactivate to restore full brightness.
	AUTO MODE – Schedule misting duration (1–12 hours).
	LIGHT – Control the night light (on/off).
	MIST – Cycle through continuous mist intensity levels.
	INTERVAL MIST – Cycle through intermittent mist modes.
	TIMER – Schedule misting duration (1–12 hours).

TIPS for DIY Your Smart Humidifier

Smart Life offers customizable scenario-based features—explore them to tailor the humidifier to your needs!

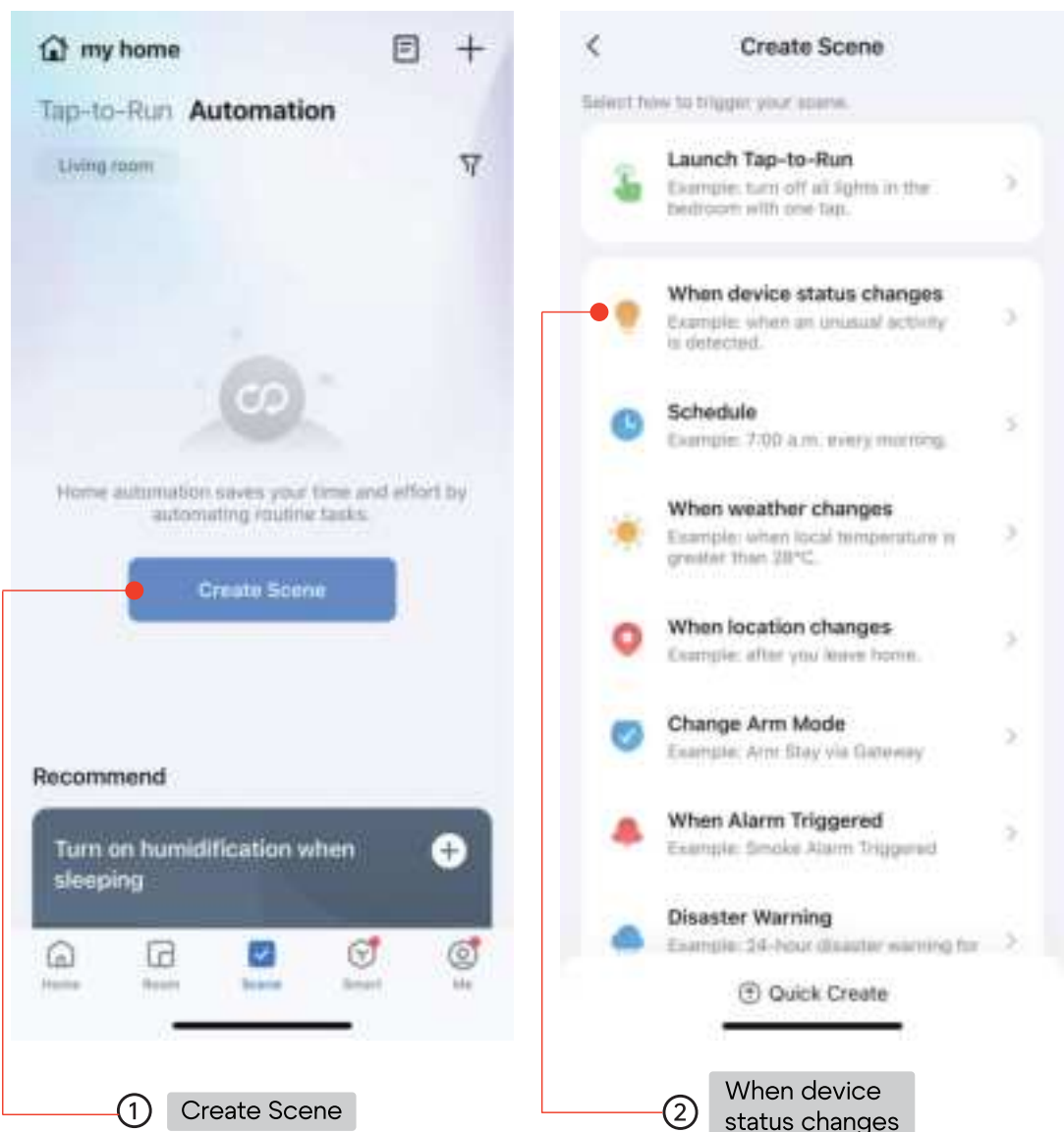
Example:

Get alerts when the humidifier runs out of water or turns off.

How to set up:

Go to the “Scenes” section in the app, create a rule, and choose to receive notifications via pop-up, SMS, or phone call when the humidifier shuts off.

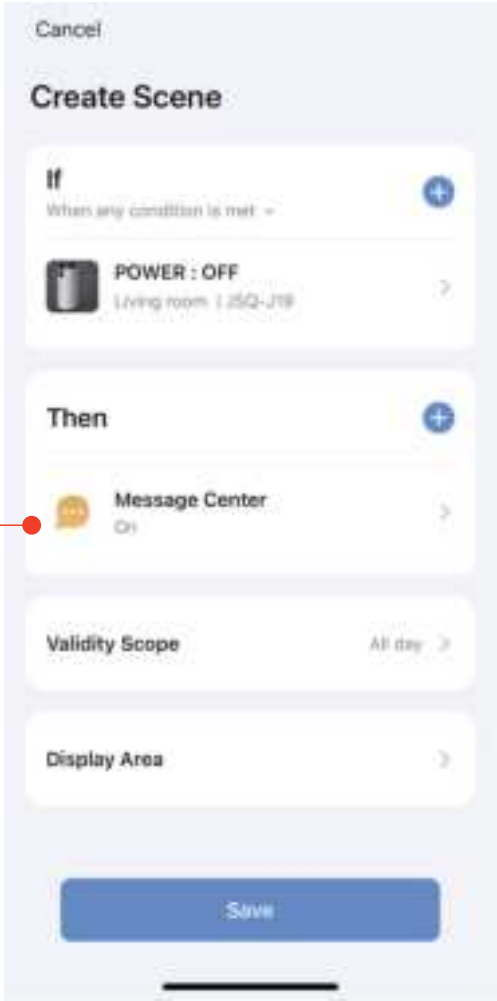
Connecting to Your Humidifier



Connecting to Your Humidifier

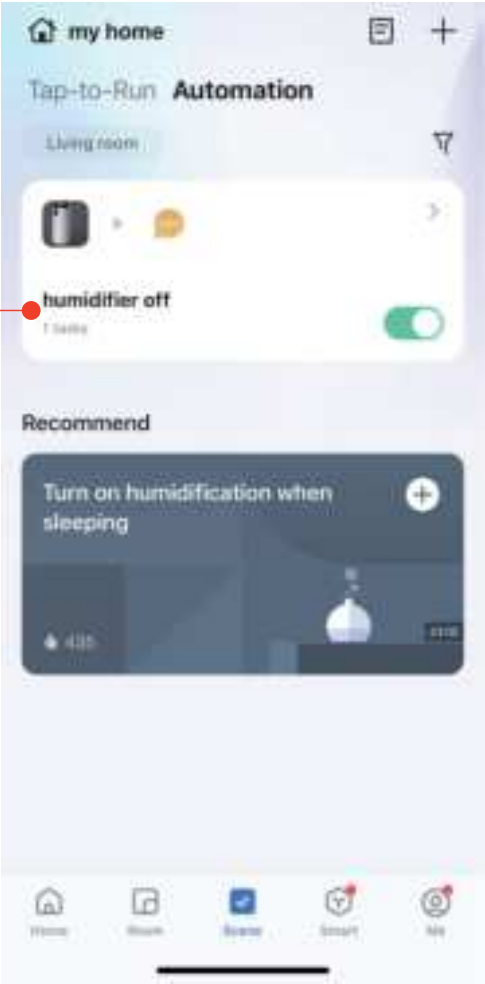


③ Select Status

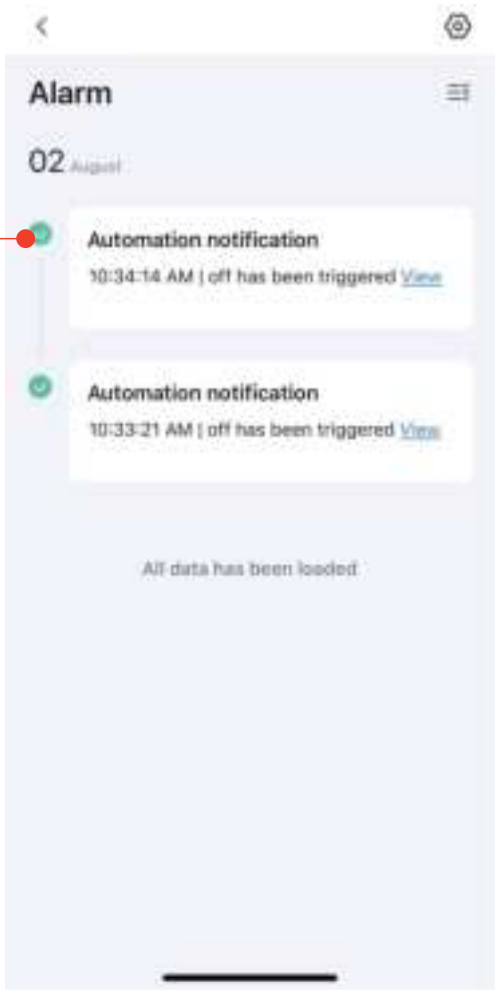


④ Setting Completed

Connecting to Your Humidifier



⑤ Status Changes



⑥ Receive Reminders

Connecting to Your Humidifier

5 Smart Life App Troubleshooting

❗ Why isn't my humidifier connecting to the app?

- Ensure your phone's Bluetooth® is enabled and not connected to other devices.
- Use a **2.4GHz Wi-Fi** network (not 5GHz) during setup, and confirm the network is stable.
- Double-check that the Wi-Fi password is entered correctly.
- Keep the humidifier and phone within **30 ft (10 m)** of each other during pairing.
- Reset the humidifier by pressing and holding the "Sleep" button for **5 seconds**, then retry setup.

❗ My humidifier shows as "offline."

- Check that the humidifier is plugged in and the power outlet is working.
- Refresh the app by swiping down on the device screen.
- Verify your router is connected to the internet and your phone has a stable network connection.

2.Alexa App Setup

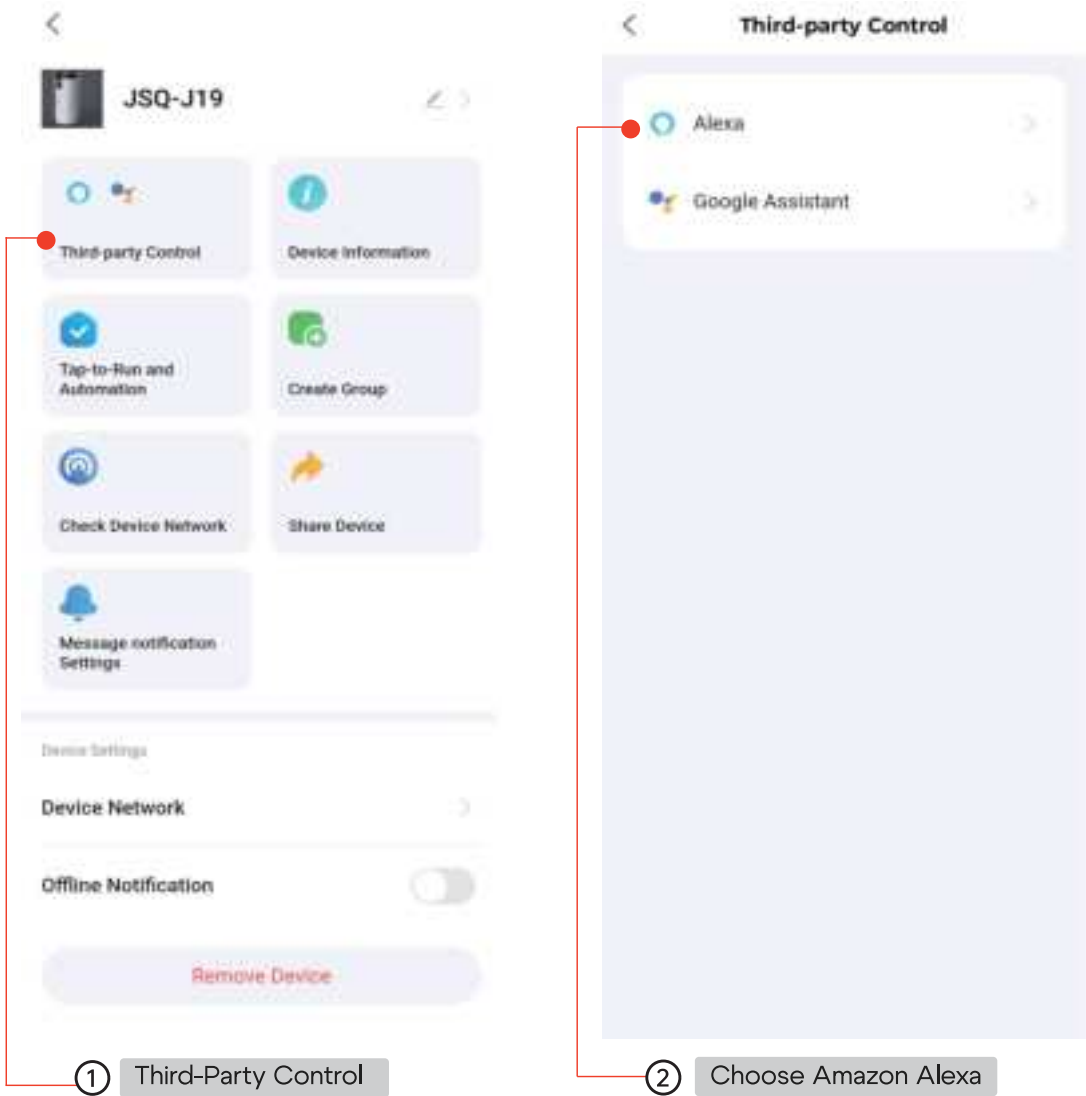


Ensure the humidifier is fully connected to the Smart Life app before proceeding.

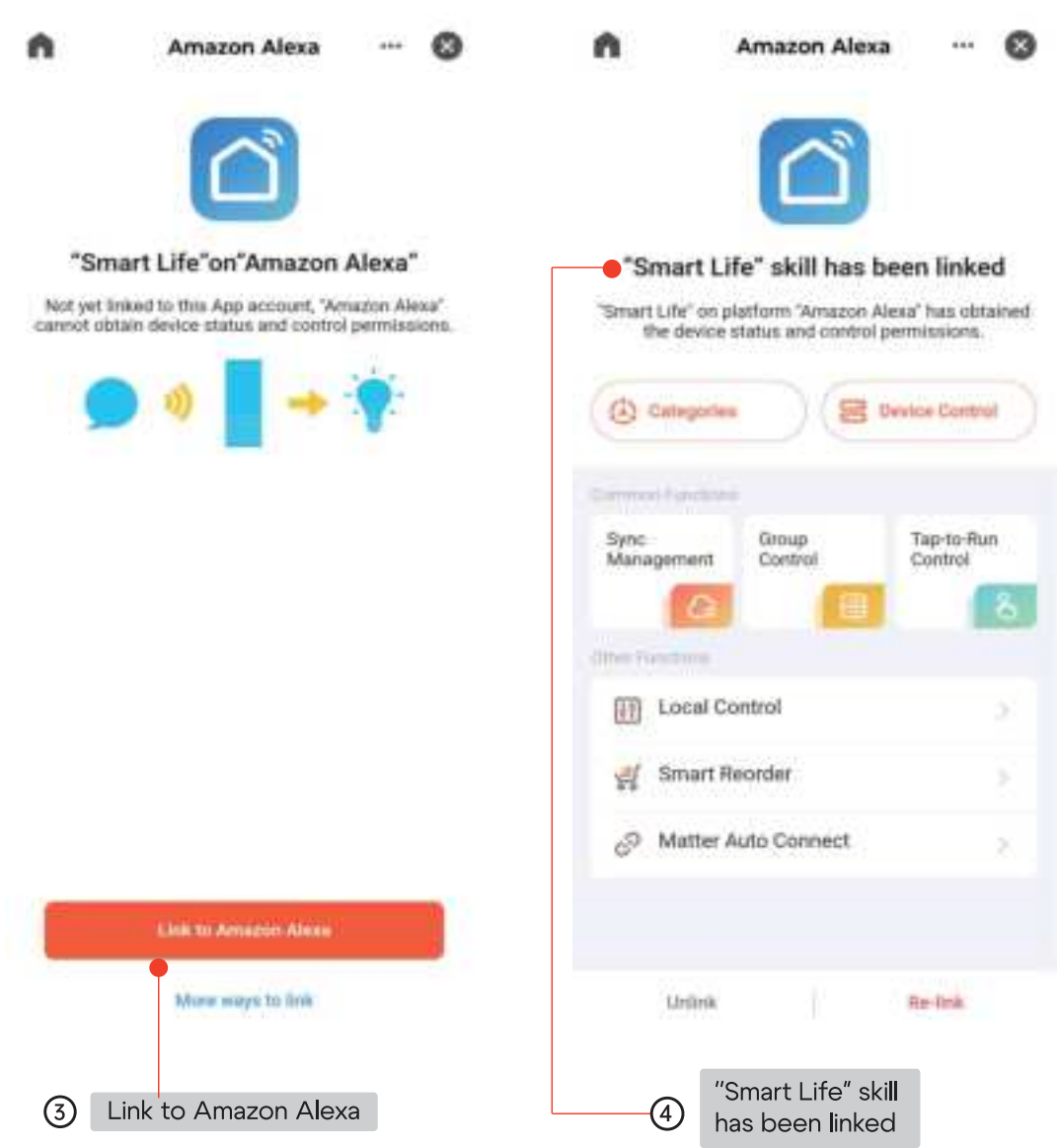
1 Link Smart Life to Amazon Alexa

- Open the Smart Life app and tap "Me" (bottom menu) > "Third-Party Services."
- Select the Alexa icon, then tap "Link to Amazon Alexa."
- You'll be redirected to Amazon's account linking page. Tap "LINK" to confirm the connection.
- A "Link Successful" message will appear. Tap "Done" to complete setup.

Connecting to Your Humidifier



Connecting to Your Humidifier



Connecting to Your Humidifier



Connecting to Your Humidifier

② Voice commands to control your humidifier

- **Power:**

"Alexa, turn on the <device name>."

"Alexa, turn off the <device name>."

- **Target Humidity:**

"Alexa, set the <device name> humidity to 60"

- **Light:**

"Alexa, turn on the light on <device name>."

"Alexa, turn off the light on <device name>."

- **Mist Level:**

"Alexa, set the mist to Level 1 / Level 2 / Level 3 / turbo"

"Alexa, set the mist on the <device name> to Level 1 / Level 2 / Level 3 / turbo"

"Alexa, set <device name> mist to Level 2."

"Alexa, set mist to turbo on <device name>."

- **Interval Mist Level:**

"Alexa, set the interval to P1 / P2 / P3 / close"

"Alexa, set the interval on the <device name> to P1 / P2 / P3 / close"

"Alexa, set <device name> interval to P2."

"Alexa, close interval on <device name>."

- **Timer:**

"Alexa, set the <device name> to 1 hour"

"Alexa, set <device name> timer for 3 hours."

- **Sleep:**

"Alexa, turn on sleep on <device name>"

"Alexa, turn off sleep on <device name>"

Connecting to Your Humidifier

3.FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

- The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with **minimum distance 20cm** between the radiator and your body.

Connecting to Your Humidifier

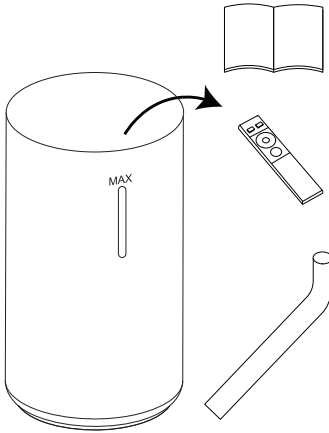
4. Attributions

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- Wi-Fi® is a registered trademark of Wi-Fi Alliance®.
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- The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.
- Other trademarks and trade names are the property of their respective owners.

Getting Started

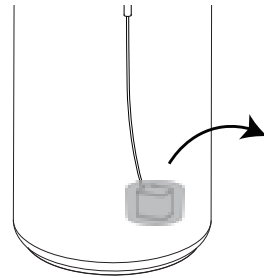
When using your humidifier for the first time, remove the wraps and follow the steps below.

1



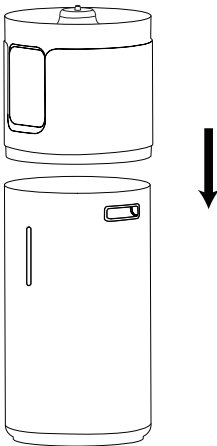
Remove the tube, remote control, and user manual from the water tank.

2



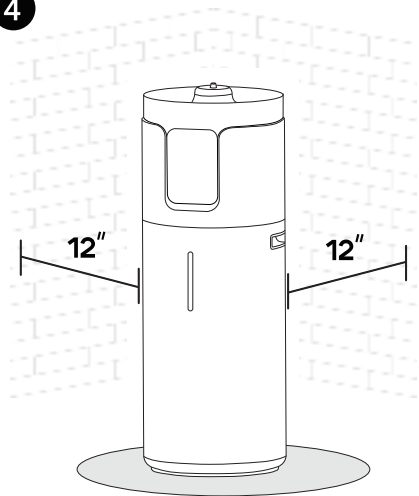
Remove the protective packaging from the water pump.

3



Place the main unit onto the tank. No need to secure the water pump to the bottom of the tank.

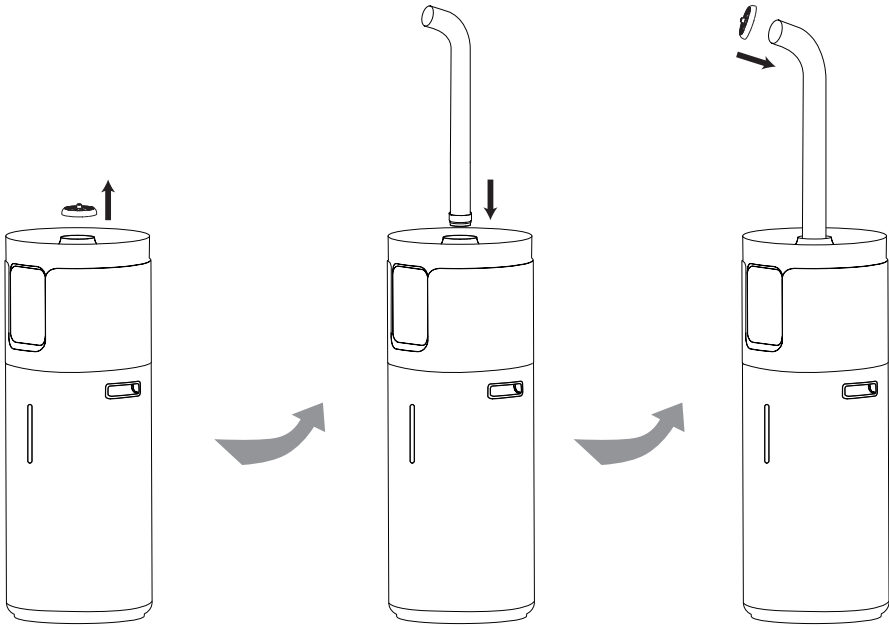
4



Place on a flat surface **12+ inches** from walls. Use a waterproof mat underneath to catch spills.

Extension Tube

If you want to increase the mist height or expand the mist range, please install the included extension tube.



- ❶ Remove the mist nozzle.
- ❷ Place the extension tube on to the mist outlet.
- ❸ Attach the mist nozzle to the end of the extension tube.



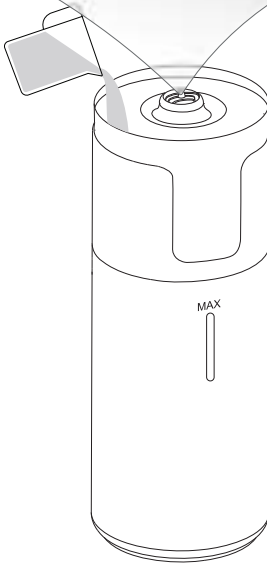
- The extension tube should simply be placed on the mist outlet; there is no need to secure it tightly, allowing for easy adjustment of the mist direction at any time.
- If water droplets collect on the edge of the extension tube, it indicates that the humidity may be too high. It is recommended to lower the humidity setting or adjust the mist level.

Filling Water

There are two ways to add water:

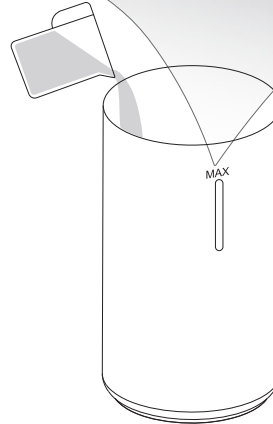
① Top Fill

⊘ Do not add water through the mist nozzle.



② Bottom Fill

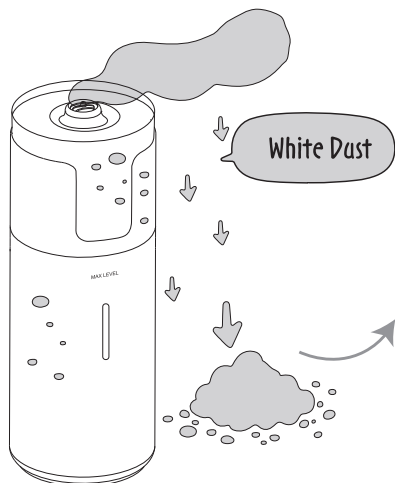
⊘ Do not fill past the MAX line.



Note

- ❗ Use **purified or distilled water** to minimize white dust accumulation.
- ❗ Place a **waterproof mat** beneath the humidifier to contain spills.
- ❗ Fill with **room-temperature water** only - never use hot water, boiling water, or other liquids.
- ❗ Avoid pouring water through the **mist outlet** to prevent internal damage and operational failure.
- ❗ Never add **essential oils** directly to the water tank as this may damage the tank components.

White Dust (Mineral Residue)

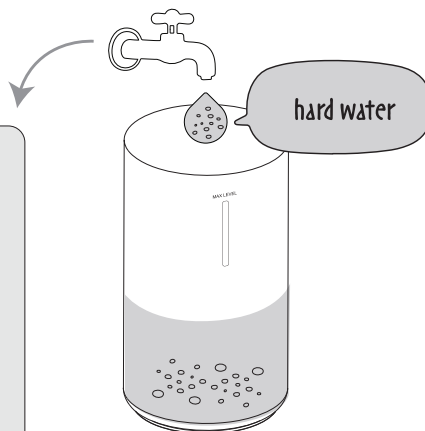


What Is White Dust?

White dust, also called mineral residue, is a powdery buildup that can appear near your humidifier. It's caused by minerals (like calcium and magnesium) in your water—a common issue in areas with "hard water." The harder your water, the more likely you'll see this dust.

Why Does It Happen?

The humidifier doesn't create this dust—it simply releases minerals that are already in your water. If you live in a hard water area, switching to distilled water can greatly reduce or even eliminate white dust. It's a natural process, not a problem with your humidifier.

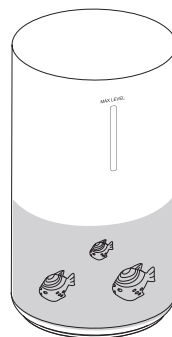


The demineralization cartridge can minimize white dust buildup.

- Replace the cartridge **every 30-40** water refills
- Replace more often if you have very hard water
- Switch to distilled water if dust persists after replacement
- To purchase replacement cartridges at: **lacidoll.com**

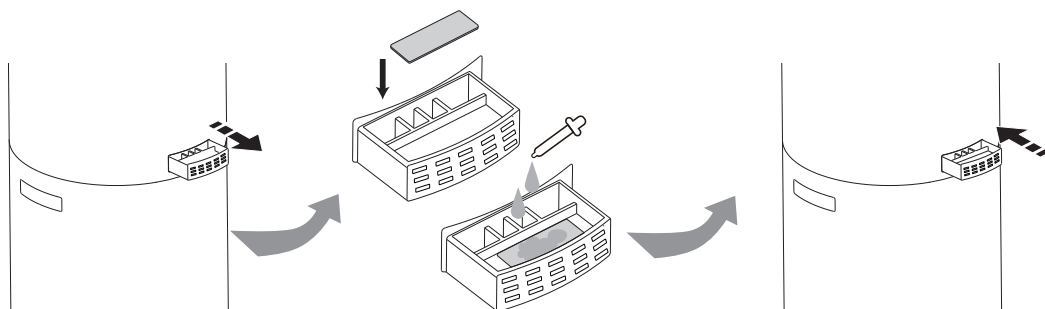
Contact Our Customer

Still experiencing issues?
Contact our customer support team.

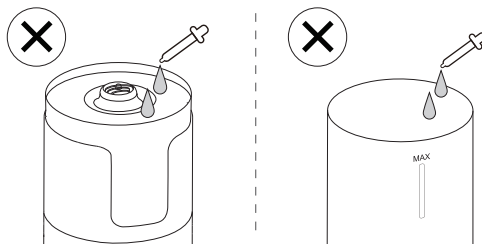


Adding Essential Oil

- ❶ **Locate & Remove** - Press and slide out the aroma pad tray.
- ❷ **Insert Pad** - Place an aroma pad inside the tray.
- ❸ **Add Oil** - Add **2-5 drops** of essential oil directly onto the pad.
- ❹ **Reinsert** - Slide the aroma pad tray back into place securely.
- ❺ **Activate** - Turn on the humidifier to release scented mist.



- **Only use the aroma pad**
Never add oils directly to the tray, water tank or other components.



- **No pad?**
Use a same-sized sponge or folded paper towel as a substitute.
- **Scent intensity**
This humidifier is not a dedicated diffuser; fragrance will be subtle.

Cleaning & Maintenance

Before You Begin

- Always unplug the unit before maintenance.
- Work on a waterproof surface.

✓ Cleaning Do's

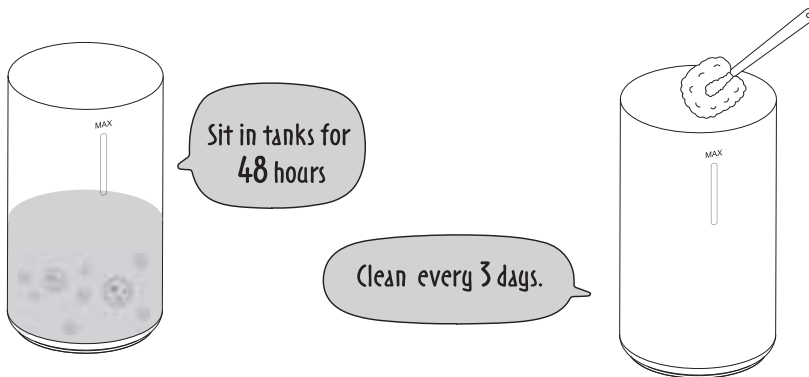
- Wipe surfaces with a damp cloth.
- Clean the mist nozzle regularly with a soft tissue.
- Change water regularly to prevent bacteria.
- For storage: Empty all water and dry completely.

✗ Cleaning Don'ts

- Never submerge or rinse the main unit.
- Keep water away from air outlet.
- Avoid using detergents, gasoline, thinners, solvents, or other chemicals for cleaning.

Mold Buildup

Mold spores naturally exist in air and water.
When water sits in tanks for **>48 hours**, spores multiply rapidly.

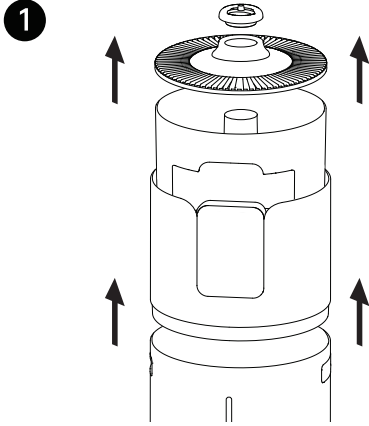


Regular cleaning is one of the most important steps you can take. According to the Environmental Protection Agency (**EPA**), homeowners should clean their humidifiers at least every **3 days** to prevent mold buildup.

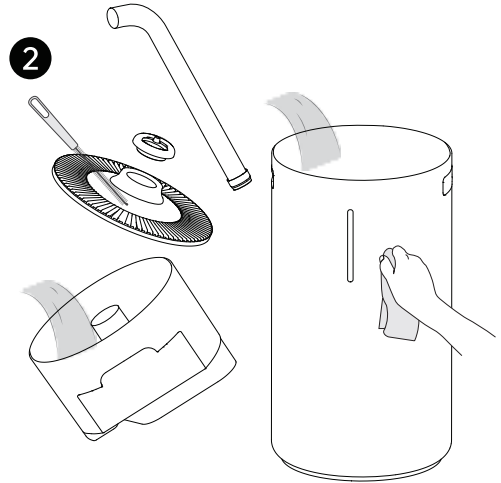
- Use distilled or demineralized water (reduces mineral deposits that mold thrives on).
- Dry the tank completely between uses.
- Deep clean weekly with white vinegar.

Cleaning & Maintenance

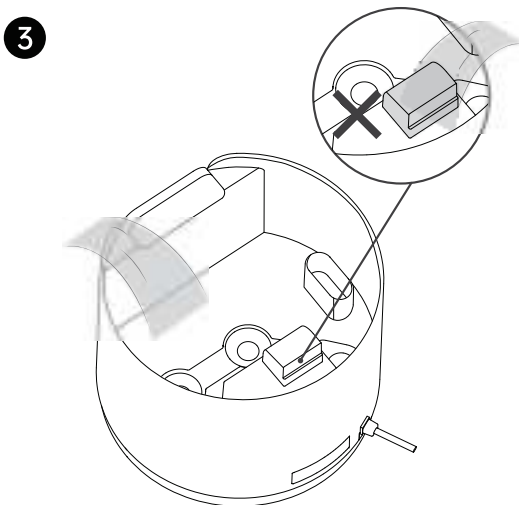
1.Regular Cleaning



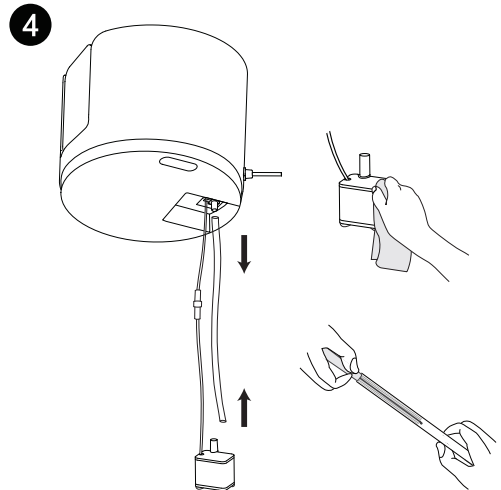
Remove the humidifier main unit from the water tank and empty any remaining water.



Clean the **cover**, **water inlet tank**, and **water tank** using a soft cloth or brush.



Gently clean the inside of the **chamber** interior with a soft brush, ensuring no water enters the **air outlet**.



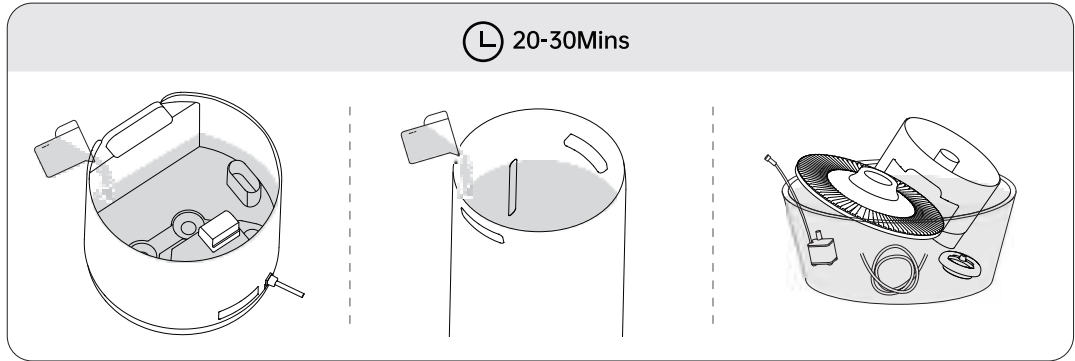
Clean the **water pump** with a soft brush and use a **long, narrow brush** to clean the **silicone tube**.



Note: Ensure all parts are **fully dry** before reassembling or storing the humidifier.

Cleaning & Maintenance

2.Descaling Instructions



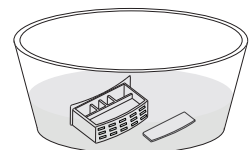
- 1 Pour **white vinegar** into the **chamber** and **water tank**.
- 2 Soak the **water inlet tank, water pump and silicone tube** in white vinegar.
- 3 Let the solution sit for **20–30 minutes**.
- 4 Scrub away scale buildup with a **soft cloth or brush**.
- 5 **Rinse thoroughly** with clean water.



- **Do not** allow water to enter the **air outlet** during cleaning.
- Avoid harsh scrubbing of the **ultrasonic disk** to prevent damage.
- White vinegar may leave **a slight odor**—ensure proper ventilation and let all parts **air-dry completely** before reuse.
- **Citric acid** can be used as an alternative descaler; follow the product instructions for proper usage.

3.Aroma Pad Tray Cleaning

- 1 Push and pull out the aroma pad tray from the back of the humidifier.
- 2 Rinse the tray and pad with water and dry it before placing it back.



Cleaning & Maintenance

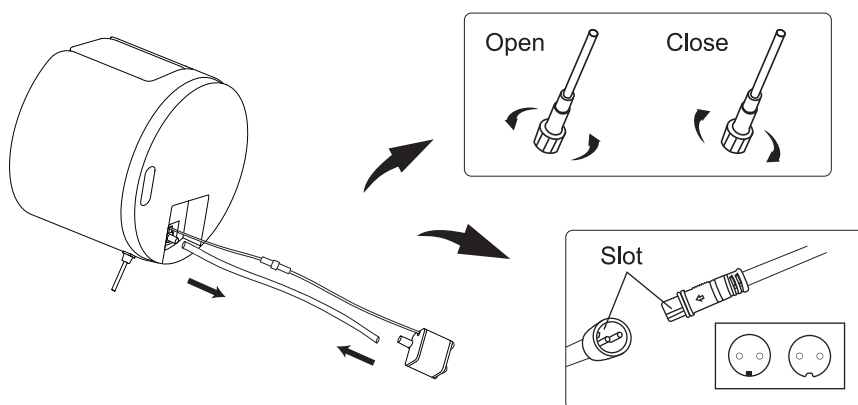


If the aroma pad remains stiff after cleaning, it needs to be replaced.

No pad? Use a same-sized sponge or folded paper towel as a substitute.

4. Pump Maintenance & Replacement

If the water pump stops working, first try removing and reinstalling it.



- 1 Disconnect:** Turn the locking nut counterclockwise, hold the cable near the connector, and firmly pull to separate the plug (pin end) from the socket (jack).
- 2 Reconnect:** Align the plug and socket, push in until secure, then tighten the locking nut clockwise.



If pump is damaged, purchase replacement at: **lacidoll.com**

Still experiencing issues? Contact our customer support team.

5. Seasonal Storage Guidelines

- Before storing the humidifier at the end of the season, follow the above cleaning steps.
- Ensure all parts are completely dry before storing.
- Pack the unit securely and store it in a cool, dry place.

Troubleshooting

No Power / Unable To Turn On

- **Check Power Supply**

Make sure the humidifier is plugged into a working electrical outlet.

- **If Recently Cleaned**

Water may have entered the unit during cleaning, preventing startup. Place in a well-ventilated area to dry for at least **24 hours** before retrying.

- **Still No Working?**

Contact customer support.

Low Mist Output

- **Check Water Level**

Make sure the tank is filled with enough water.

- **Adjust Mist Settings**

Turn up the mist level if set too low.

- **Check Humidity Setting**

In Auto Mode, misting stops when target humidity is reached, increase mist level or raise target humidity setting.

- **Clean Ultrasonic Disk**

If clogged, follow cleaning steps in "Descaling Instructions" (**Page 32**)

- **Still Getting Weak Mist?**

Contact customer support.

Mist Escaping From The Water Tank

- **Check Tank Installation**

Ensure the tank is properly placed.

- **Adjust Mist Level**

Reduce the mist output to prevent excessive mist buildup.

Troubleshooting

No Mist Output With Red Light Flashing

- **Water Level**

Ensure water tank is adequately filled.

- **Sensor Reset**

After long storage/transit, sensor may falsely show "Low Water".

Restart unit **2-3 times** to recalibrate.

- **If Issue Persists**

- **Inspect Water Pump**

If failing to move water from tank to chamber:

Follow "Descaling Instructions" & "Pump Maintenance & Replacement" (**Page 32-33**) procedures.

- **Check Main Unit Float**

Clean with cotton swab if stuck to verify float moves freely up/down.

- **Examine Ultrasonic Disk**

Clean per "Descaling Instructions" (**Page 32**) if clogged.

Pour water into chamber while powered on - check for mist production.

For more details, visit our website or scan the QR code:

<https://lacidoll.com/pages/user-manual>



- **Still Not Working?**

Contact customer support for pump or main unit replacement options.

Insufficient Humidification

- **Adjust Mist Level**

Increase the mist output.

- **Check Room Size**

If the room is too large, the humidifier may not effectively increase humidity. Consider using a larger unit.

- **Check Environmental Humidity**

If the air is very dry, it may take longer for humidity levels to rise.

Troubleshooting

Inaccurate Humidity Reading

- **Normal Range**
A difference of **5–10%** between displayed and actual humidity is normal.
- **Check The Humidity Sensor**
Ensure the sensor is free from dust or moisture; wipe it dry if necessary.
- **Check Placement**
Avoid placing the humidifier in corners or near walls. Ensure good airflow.
- **For Large Errors**
If the humidity reading is significantly inaccurate, contact customer support.

Water Leakage

- **Inspect Water Tank**
Check for cracks/damage.
Never fill water past the MAX line.
- **Verify Placement**
Place on perfectly flat, level surface.

Water Accumulation Around Unit

- **Check Humidity Settings**
If set too high, excess moisture may form
Use extension tube / Reduce mist level.
For smallest settings: Move to larger space or use waterproof mat.
- **Verify Placement**
Place on flat, stable surface.
Keep minimum **12 inches** from walls/furniture for proper airflow.
- **Inspect Water Tank**
Ensure proper installation to prevent leaks.
Never fill past MAX water line.

Troubleshooting

Scale Buildup / Unpleasant Odor

- **Clean Regularly**
Clean the water tank and main unit frequently to remove scale buildup.
- **Use White Vinegar**
Soak parts with mineral deposits in distilled white vinegar for **20–30 minutes**, then rinse thoroughly.
- **Check The Aroma Pad**
If using essential oils, clean or replace the aroma pad regularly.
See the "Aroma Pad Tray Cleaning" (Page 32) section for details.

White Mist Or White Dust

- **Check Water Quality**
Use purified or distilled water instead of tap water with high mineral content.
- **Clean The Humidifier**
Regularly clean the water tank and base to remove mineral deposits.
See the "White Dust" (Page 28) section for details.

Furnace Malfunctions

- **Tap Water Minerals Dispersed As "White Dust" Can**
Clog furnace air filters faster.
Coat sensitive sensors/electronics.
- **How To Prevent It**
 - ✔ Only use distilled/demineralized water.
 - ✔ Replace furnace filter monthly during humidifier use.
 - ✔ Wipe down furnace exterior weekly.

Noisy Sound

A slight noise during water intake is normal.
If the noise is excessive, Contact customer support.

Warranty Policy

Warranty Coverage

- We warrant to the original purchaser that this product shall be free from defects in material and workmanship under normal use and conditions for a period of **1 year** from the date of purchase.
- During the warranty period, we will, at its sole discretion, repair or replace the product if such defects occur.

Warranty Exclusions

This warranty does not cover the following:

- Unauthorized repairs/modifications: Any repair, modification, or disassembly not authorized by the manufacturer voids the warranty.
- Misuse or abuse: Damage caused by accidents, misuse, improper maintenance, or failure to follow instructions in the user manual.
- Commercial use: Products used for commercial, rental, or non-household purposes.
- Normal wear & tear: Deterioration due to regular use or consumable parts (e.g., aroma pad).
- External factors: Damage from natural disasters, shipping, power surges, or other external causes.
- Unauthorized sellers: Products purchased from unauthorized dealers or distributors.

Warranty Claim Process

If your product exhibits a defect during the warranty period:

- Provide the product model, proof of purchase (invoice/order number), and photos/videos of the issue.
- We will evaluate the claim and provide a repair or replacement if eligible.

Product Registration

- To streamline warranty services, register your product promptly on our official website: **lacidoll.com**
- Registration is quick, optional, and does not affect warranty rights.

Warranty Policy

Customer Support

For warranty claims or inquiries

📞 +1 888-405-0087

✉️ support@lacidoll.com

🕒 Mon–Fri, 9 AM–6 PM (EST)



Important Notes

- **Voiding conditions**

Unauthorized repairs, use of chemicals/oils, or improper cleaning void the warranty.

- **Safety alert**

Discontinue use and contact support if the product exhibits abnormal noise, odors, or malfunction.

- **Your Rights**

This warranty provides specific legal protections. Additional rights may apply under your state's consumer laws.

Warranty Policy

Model	LCD-JSQ-J19WA		
Warranty Period	Within 1 year from the date of purchase		
Order Placed	Month	Date	Year
Sold by			
Order Number			
Customer	Name		
	Address		
	Phone Number		

Lacidoll