

# LTE PLUS USER MANUAL & INSTALLATION GUIDE

OC20-BC-7.2KW-Plus-A OC20-BC-22KW-Plus-A

Version 2.2

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#### **IMPORTANT!**

Read this entire document before installing or using the charger. Failure to do so or to follow any of the instructions and warnings in this document can result in fire, electrical shock, serious injury, or death.

The charger must be installed by a qualified electrician.

The entire installation must comply with the latest "AS/NZS 3000:2018 & AS/NZS 3008 standards"

# Welcome to your Ocular LTE Plus!





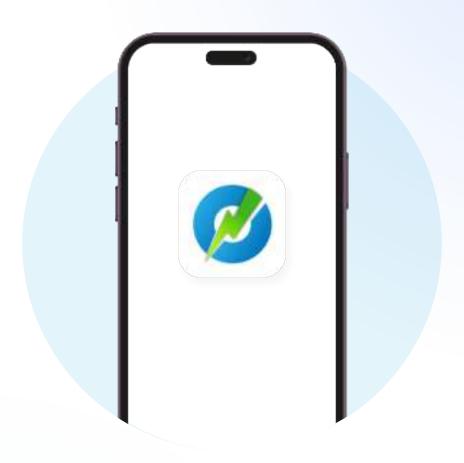




**FAQs** 

Follow the links or scan to QR codes to access all our user manuals and technical documents. You will also find answers to the most common questions we receive.

# Download the EVSE Master app







Click here to download





Click here to download

# **USER MANUAL**

### **SECTION 1**

# **HOW TO CHARGE - LTE PLUS**



Scan for a video overview of the EVSE Master app and how to start charging

#### 1. CONNECT YOUR CHARGER AND APP

After installation, launch the EVSE Master app. You will see a home screen with a Connect button. Click it to connect to your charger. You may be prompted by your phone to turn on Bluetooth if it isn't already. A list will appear of available nearby chargers. Select the one you want to control to connect to it.

#### 2. START A CHARGING SESSION

Plug the cable into your car, then you can either start charging on the app or from the button on the charger.

#### App

- a. Open the app and navigate to general settings via the soutton in the bottom right-hand corner of the screen
- b. Ensure the toggle "start charging by button" is switched OFF
- c. Navigate back to the home charging page
- d. Plug the charging cable into the car
- e. Press the start charging session button

\*As this is a Bluetooth charger, you must be in the vicinity of the charger to start/stop the charging session via the app.

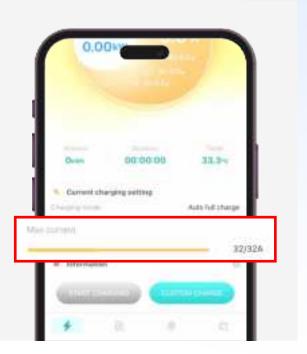
#### **Charger Button**

- a. Open the app and navigate to general settings via the soutton in the bottom right-hand corner of the screen
- b. Ensure the toggle "start charging by button" is switched ON
- c. Plug the charging cable into the car
- d. Press the silver button on the side of the charger

If your charger is not providing max charging speed, your current limit may be set too low.

You need to change the current limit by adjusting the slider up to 32A or by pressing the button on the side of the charger, while not plugged into a vehicle, to cycle through the available settings.

If there has been a hard limit set by the electrician, your max current limit may be less than 32 Amps.



#### 3. STOP A CHARGING SESSION

#### App

If you started the charging session with the app, you must stop charging with the app. Press the stop charging button on the home charging page.

\*As this is a Bluetooth charger, you must be in the vicinity of the charger to start/stop the charging session via the app.

#### **Charger Button**

If you started the charging session with the silver button on the side of the charger, you must stop charging by pressing the button again.

# **SECTION 2**

# SCHEDULE AND DELAYED CHARGING

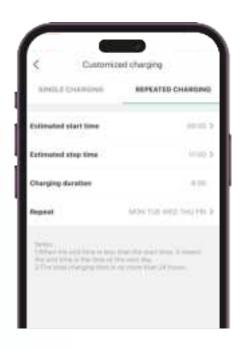
#### **DELAY CHARGING**

- 1. Press custom charge on the home page.
- 2. Press the single charging tab.
- 3. The first slider will delay the start time based on your choice-up to 24 hours.
- 4. The second slider determines the duration by choosing the stop time.
- The last slider allows you to choose a set amount of kWh, and the charger will stop once the car has received this much power.



#### **SCHEDULE CHARGING**

- 1. Press the repeated charging tab under the custom charge menu.
- Choose your start and stop time, and you will be able to see the total charging duration during these times.
- 3. Choose the days you want to repeat this schedule.
- 4. The charging session will start and stop depending on this schedule.
- \*You must be plugged in before the start of the schedule.



# **SECTION 3**

# REPORTS AND STATISTICS

- 1. Records and Statistics page
- 2. My records tab: records of all charging sessions that were started on your phone.
- 3. All records tab: all charging records that were stored in the charger.
- 4. Refresh button: synchronise all charging records to your phone.
- 5. Statistics tab: graphs of Charging duration and Carbon emissions.



# **SECTION 4**

# **TROUBLESHOOTING**

PROBLEMS	SOLUTIONS
The charger will not charge the car	<ol> <li>Unplug the charger from the car and then plug back in, making sure that the plug is pushed all the way into the socket.</li> <li>Check if your car is fully charged or if there's a charging limit set on your car.</li> <li>Check that the desired charging mode has been selected in the App. (See Section 1 for more information).</li> <li>Check if there is a schedule set on the App.</li> </ol>
The car charges slower than expected	<ol> <li>The maximum charging current may be set lower than is desired. To change it, navigate to the charging page and adjust the max current slider (See Section 1 for more information).</li> <li>There may have been a hard limit set by the electrician according to the power available at your house. Please consult your installer if you believe this value is incorrect. They will need to assess the available power at your house.</li> <li>Double check if there's a charging current limit on your car.</li> </ol>
I can't connect the app to the charger	Reboot your charger by turning off at the isolator switch next to the charger and then turn the switch back on.

# **WARRANTY**

This charging station is subject to stringent quality inspections. Warranty is available within 2 years of purchase of your accessory.

Any incorrect handling, fair wear and tear, misuse, misrepair or neglect caused by the user resulting in direct damage and failure to the product cannot be covered by warranty.

This product is warranted for 2 years by Ocular. For all faults or warranty related questions or claims, please contact Ocular at help@ocularcharging.com.au or 1300 912 650.

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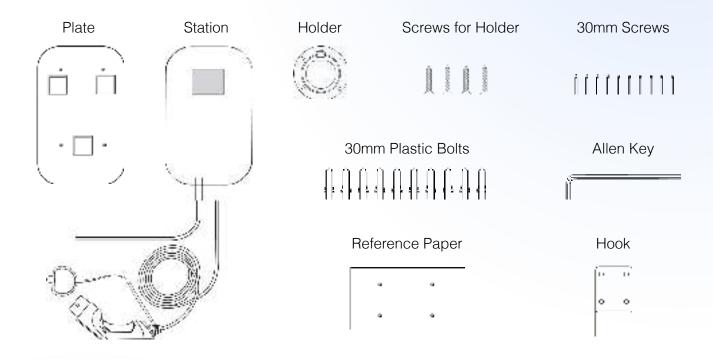
# INSTALLATION GUIDE

	SPECIFICATIONS			
Model Number	OC20-BC-7.2KW-Plus	OC20-BC-22KW-Plus		
Power Output	7.2kW (1- Phase)	22kW (3- Phase)		
Charging Connector	Tethered 6m Type-2 Cable			
Display	3.5" LCD Screen + LED indication lights			
Frequency (Hz)	50Hz			
Input and Output Voltage	230V ± 20% per phase			
Input and Output Current	32A MAX per phase			
Operating Temperature	-30 to +55 in operation			
Storage Temperature	-40 to +75 in storage			
Working Humidity	95% relative humidity, non-condensing			
IP Performance	IP66			
Internal RCD	Type A + 6mA DC			
Electrical Protection	Over current, Short circuit, Over voltage, Under voltage, Ground fault, Lightning surge, Over temperature, Earth leakage			
Meter	Integrated Energy Meter			
Standby Power Consumption	<8W			
Mounting	Wall mountable			
Dimension (H x W x D, mm)	295 x 195 x 65 mm			
Net Weight	7.7 kg			
Recommended Cable Size (50m run)	40A single phase type A RCBO	40A three phase type A RCBO		
Recommended Circuit Breaker	10mm2 2C+E 10mm2 4C+E			
Certification	CE, TUV, FCC, CSA, RoHS, RCM			
Warranty	2 years			

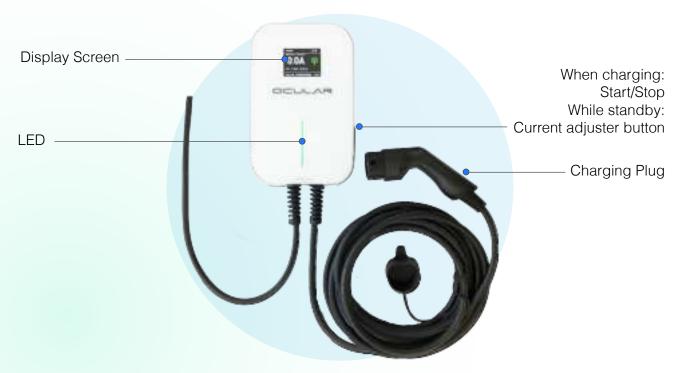
#### **OCULAR LTE PLUS OVERVIEW**

#### **ACCESSORIES OF TETHERED MODEL**

It is the installer's responsibility to provide and install a suitable RCBO, cabling and isolator switch to complete the installation.

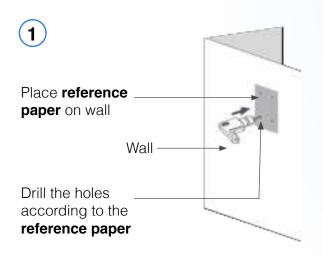


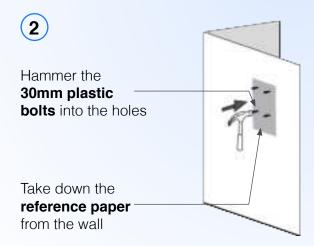
#### PRODUCT OVERVIEW

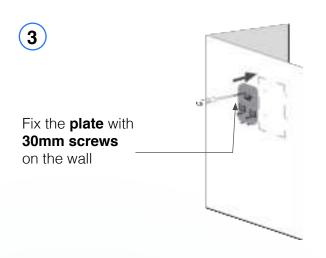


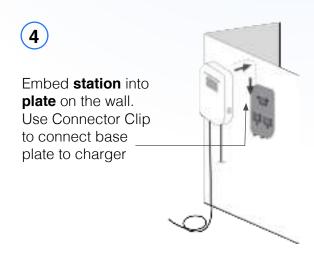
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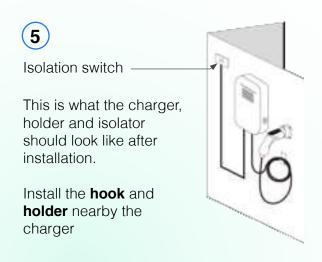
#### **INSTALLATION GUIDE**

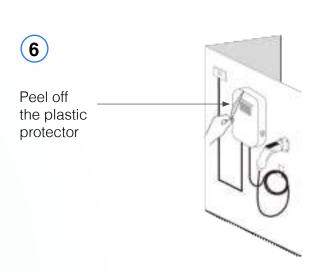








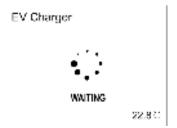




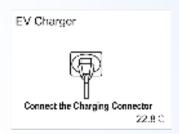
#### ILLUSTRATION OF SCREEN AND LED



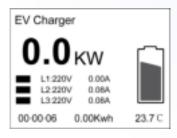




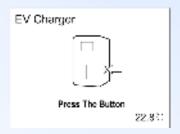
Charging process is starting



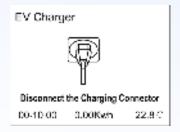
The charger is ready to be connected to the car



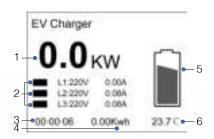
Data displayed during the charging process



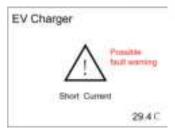
Start charging from App or Button



Charging has stopped and car can be unplugged



- 1. Real-time power
- 2. Three Live Wire data
- 3. Charging Time
- 4. Power Consumption
- 5. Charging Icon
- 6. PCB Temperature



- 1. Emergency stop
- 2. Over Current
- 3. Over Temperature
- 4. Leakage protection

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5. Short Current

	Idle	Connected	Charging	Finished	Error
Instruction of LED status	Off	Continuous light	↓† Rolling	Continuous light	⇒ ☐ Red flashing

Note: The Ocular LTE Plus will automatically restart when minor problems occur.

For serious failures, the system cannot automatically recover. In order to remind user of this failure, the system will automatically countdown 10 seconds to restart.

#### **SAFETY WARNING**

Failure to follow instructions may result in danger!

- Regularly check whether the charging station has visible damage.
- Make sure that all safety facilities are available at all times and are tested regularly to ensure they can operate normally.
- If a ground fault occurs, it must be assumed that the cable carries voltage. Please isolate the charger from power, via circuit breaker or isolator, before inspecting the charging station.
- Persons who install and use charging stations must obey the principles and regulations mentioned to ensure personal and equipment safety.
- Before powering on the device, please confirm that the device is properly grounded to avoid unnecessary accidents.
- All tools' unnecessarily exposed metal parts should be insulated to prevent them from touching the metal frame to avoid short circuits.
- Do not modify, retrofit, or change any part by yourself under any circumstances.
- To ensure the service life and stable operation of the charging station, the operating environment should be kept clean as possible with a relatively stable temperature and humidity. The charging station must not be used in a flammable environment or environments with volatile gas.
- Be sure to confirm that the input voltage, frequency, circuit breakers and other conditions of the device meet the specifications before the device is powered on.

#### **MAINTENANCE**

Ocular LTE Plus is only recommended for use in residential applications and use outside of this area (i.e. for commercial application) is outside of warranty.

The product should be placed at an ambient temperature of -25C~+55C in relative humidity of no more than 95%. The air should not contain acids, alkalis, or other corrosive and explosive gases.

Ocular Charging Stations are subject to stringent quality inspections. From the day of purchase, any problem quality can be reflected to the dealer within two years.

Any direct damage or malfunction caused by neglect, incorrect use, installation, usage, repair by the users or natural damage are not covered by the warranty.

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