

# Baseus True Wireless Earphones Encok W3 Instruction

Please read the instruction manual carefully before using the product and keep it with proper care.

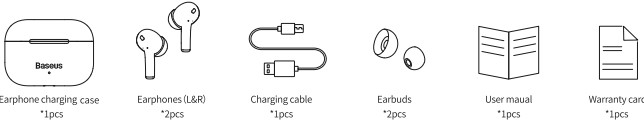
## 1. Product Parameter

Name: Baseus True Wireless Earphones  
Model No.: Baseus Encok W3  
Material: ABS  
Version: V5.1  
Music time: 4 hours (70% of the volume)  
Music time with a charging case: 18-24 hours  
Battery capacity: 37mAh/0.14 Wh (earphones)  
200mAh/0.74Wh (charging case)

Earphone rated input: DC5V=20mA  
Earphone rated consumption current: 10mA  
Charging case rated input: DC5V=220mA  
Charging case rated consumption current: 80mA  
Frequency response range: 20Hz-20KHz  
Charge interface: Micro  
Suitable for: Compatible with all wireless devices

The above data are measured by the Baseus laboratory, the actual use will be slightly different depending on the specific circumstances.

## 2. Packing list



## 3. Product Appearance

### Music mode:

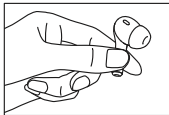
- ◀▶ Tap the right earphone (R): Volume +
- ◀ Tap the left earphone (L): Volume -
- ⏮ Double-click the right earphone (R): Play/Pause
- ⏭ Double-click the left earphone (L): Activate voice assistant (Siri)
- ⏮ Long press right earphone: Next song
- ⏭ Long press left earphone: Last song

### Call mode:

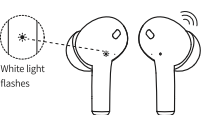
- ⏮ Double-click left and right earphone (L or R): Answer/ Hang up
- ⏭ Long press left and right earphone (L or R): Reject a call

## 4. Product Operating Method

1. Initial use  
Step 1-Turn on  
The earphones automatically enter the power-on state after taken out from the charging case.

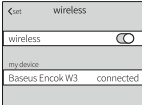


- Step 2-Pairing mode  
When using for the first time, the earphones automatically enter pairing mode after turn on.



## Step 3-Wireless connectivity

Turn on the Wireless function of the mobile phone, select the device model: Baseus Encok W3, White light turns off after successful connection.



## Step 4-Shutdown

Place the earphones back in the charging case and close the lid to complete the shutdown.

Place the earphones back in the charging case and close the lid to complete the shutdown.



## Note:

- 1) Pairing time  
In pairing mode, if the connection is not completed for more than 5 minutes, the earphones will automatically turn off. (the earphones have a memory function, and they will automatically reconnect to the phone when restarting.)  
2) Instructions for three-way calling  
Step 1: While A is on the call, triple tap the earphone (L or R) to answer the call from B.  
Step 2: Triple tap the earphone again (L or R) to switch the call between A and B.  
Step 3: Double tap the earphone (L or R) to hang up the current call.  
3) Restore factory settings  
In the pairing state, when triple press the functional area on the left/right earphone at the same time, the red light turns on for 2 seconds to indicate the completion of factory default settings.

## 5. Declaration on hazardous substances and elements contained in electronic products

Part Description	hazardous substances and elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr VI)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCB	×	○	○	○	○	○
Plastic	○	○	○	○	○	○
Battery	○	○	○	○	○	○
Accessory	○	○	○	○	○	○

This form is compiled in accordance with SJ/T 11364.  
O: It indicates that the content of the harmful substance in all homogeneous materials of the component is below the limit specified in GB/T 26572 standard.  
X: The content of the harmful substances in at least one homogeneous material of this part exceeds the limit stipulated in GB/T 26572 standard.  
This product complies with EU RoHS 2.0 Directive (2011/65/EU)

## Warm Tip:

The 3-year icon refers to the "effective life of environmental protection", not the product quality assurance period. Electronic products all contain harmful substances such as lead, mercury and cadmium. Once they are overused, harmful substances may leak or mutate, cause pollution to the environment, or cause serious damage to people and property. The term of "environmental protection use" means that all electronic products will be required to use within this effective period. We will no longer be responsible for the quality of the products due to the safety risks that arise after the safe use period.

## 6. Product safety information

- Please read all instructions and warnings before using this product. Non-standard use will damage the product or personal safety.
- The battery is included in the product. Please do not expose it to sunlight, fire or similar overheating; Do not store the product in high temperature, strong light and strong magnetic field. Do not place it in other harsh environments such as fire source. If water enters, dry it naturally and use it again.
  - Improper use of the product can easily cause damage to the product or may endanger personal and property safety.
  - Consumer shall be liable for any personal and property damage resulted from their improper use against the user manual or (ignoring the warning, to which our company will not bear any legal liability).
  - Disintegration of this product by non-professionals is strictly prohibited.
  - Use of household appliances or loads in excess of the output current of this product shall be avoided (no output due to circuit protection).
  - Intense physical actions including knocking, throwing, tramping on and squeezing, etc. shall be avoided.
  - The ambient temperature of product is 0-45°C.

**Warning**  
Please follow the above safety instructions otherwise it will cause fire, electric shock, damage or other damage.

## 7. FAQs:

1. Why my product cannot be turned on/off?  
A: 1) Make sure that the charging case has battery left, put the earphones back in the charging case, and close the lid to turn off the earphones automatically;  
2) When the charging case is out of battery, please turn off the wireless function on your phone and the earphones will turn off automatically in 5 minutes;  
3) Keep the charging area of the earphones and Pogo pin of the charging case clean, and regularly clean them with dry cloth.  
2. It is not working when double tapping the earphone functions?  
A: In order to avoid accidental touches, we made the special design for tapping, which is only supported after the earphone is put into the ear for 3 seconds. And then touch for different human body has different sensitivity, sometimes there will be touch insensitive phenomenon, which is normal.  
3. Why can't my product connect to the wireless device again?  
A: 1) The earphones will be disconnected if they are out of the connection range of 10 meters. The earphones will automatically shut down if they are not back to the connection range within 5 minutes;  
2) If the earphones fail to connect to the wireless device again within 5 minutes, please put the earphones into the charging case and close the lid, and then take them out.  
4. Why is one of my earphones without sound after I take them out?  
A: 1) If this problem occurs, please put the earphones into the charging case and close the lid, and then take them out;  
2) If it is unable to connect after the above operation, please turn off the Wireless of other mobile phones close to the mobile phone and restore factory settings before connecting.  
5. How to burn in the earphones for better sound quality?  
Step 1) Play music at one-third of normal volume for 12 hours (softer music)  
Step 2) Play music at two-thirds of normal volume for 12 hours (any music except for typical rock music)  
Step 3) Play music at normal volume for 72 hours (your favourite music)  
Step 4) Play music at three-fourths of normal volume for 24 hours (your favourite music)  
6. The mobile phone cannot find the Wireless headphone, the Wireless connection is unstable or disconnected during use, thus resulting in unsmooth sound/interruption?  
A: 1) Please do not exceed the Wireless connection distance of the mobile phone, so as to avoid interference from the wall or the human body;  
2) Please make sure the earphone has enough power, and re-enter the pairing mode to connect;  
3) If it is unable to connect after the above operation, please turn off the Wireless of other mobile phones close to the mobile phone and restore factory settings before connecting;  
4) Due to the property of the Wireless earphone, the electromagnetic waves in your area may interfere with the Wireless connection, resulting in sound problem or disconnection, please stay away from such areas before connecting.

It is hereby declared that Baseus Encok W3, a product model of Shenzhen Times Innovation Technology Co., Ltd., complies with the provisions of Directive 2014/53/EU and Directive 2011/65/EU. The full text of the EC Declaration of Conformity can be found on the following website: [www.baseus.com](http://www.baseus.com)



This equipment complies with the provisions of Directive 2012/19/EU and Directive 2006/66/EU. It is strictly forbidden to dispose of this equipment with ordinary trash; it must be recycled. This symbol indicates that the product shall not be treated as regular domestic trash, and must be delivered to a recycling center that is capable of recycling electronic and electrical equipment.

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