



QUICK START GUIDE

Device Overview

Thank you for choosing the Orbic JOURNEY Pro.



Initial Phone Setup

Charging the Battery

Before turning ON the phone, charge the battery fully.

1. Insert the battery, making sure the gold contacts line up.
2. Push in and press down gently to secure.
3. Place the back cover and press it down along the edges to secure.
4. Insert the small end of the USB cable into the phone.
5. Insert the larger end into the charger and plug the charger into an outlet.



Warning! Use only approved chargers with your phone. Incompatible chargers or tampering with the charging port could damage your phone and void the warranty.

SIM Card and microSD Card

SIM Card instructions

Your phone already has a SIM card installed. For optimal functionality of your new device, please use the pre-installed SIM card.

To insert a microSD Card

1. Turn off the phone, then remove the back cover and battery.
2. Position the microSD card with the label side facing up and carefully slide into the microSD tray.

Turning the Phone ON/OFF

- Press and hold the **End/Power Key**  until the phone powers ON.
- Press and hold the **End/Power Key**  until it displays Power off/ Restart. Select **Power Off** to turn OFF your phone.

Select Language

From the Home screen, press the **OK Key** , select **Settings**  > **Personalization** > **Language** > **Language**.

1. Press the **Navigation Key**  to select the desired language preference.
2. Press the **OK Key**  to confirm.

Connect to Wi-Fi

From the Home screen, selectt the **OK Key** , select **Settings**  > **Network & Connectivity** > **Wi-Fi**.

1. Press the **OK Key**  to select **Wi-Fi**.
2. Press the **Navigation Key**  to select **On/Off**.
3. Press the **OK Key**  to turn **On** Wi-Fi.
4. Use the **Navigation Key**  to select **Available networks** > press the **OK Key**  to enter all available network list > select the required network > press the **OK Key**  to configure the access point, enter password > press **Right Soft Key**  to connect your phone.

Locking and Unlocking Your Screen

To keep your phone contents secure and protect your privacy, you can lock the phone screen by creating a password.

1. From the home screen, press the **OK Key** , select **Settings**  > **Privacy & Security** > **Screen lock**.
2. Press the **OK Key**  and select ON to enable screen lock.
3. Enter a password and press the **Right Soft Key**  to **Create**.

Navigating Your Phone

You can navigate with your phone's software by pressing the key that corresponds with the action you want to take or using the **Navigation Key**  to scroll and the **OK Key**  to select a highlighted item.

For example:

1. Press the **Left Soft Key**  to select the item displayed at the bottom left of the screen.
2. Press the **Right Soft Key**  to select the item displayed at the bottom right of the screen.
3. Press the **Keypad Key** that corresponds to the item you want in a displayed list.
4. Press the top, bottom or sides of the **Navigation Key**  to move the cursor, then press the **OK Key**  to select the item displayed at the bottom center of the screen.

Home Screen Navigation

From the Home Screen

1. Press the **OK Key** 
 - To access the application list.
 - To confirm an option.
2. Press the **Left Soft Key**  to access **Notifications**.
3. Press the **Right Soft Key**  to access **Contacts**.
4. Navigation Key
 - Press **Up** to access **Ringtones & Alerts**.
 - Press **Down** to access **Verizon Cloud**.
 - Press **Left** to access **Carousel apps** on the home screen.
 - Press **Right** to access **Calendar**.

Making a Call

From the Home Screen

1. Dial the desired number using the numeric keypad.
2. Press the **Call Key**  or the **OK Key**  to make the call.

From Contacts

1. From the Home screen, press the **Right Soft Key**  to access **Contacts**.
2. Choose the contact you want to dial > press the **Call Key**  or the **OK Key**  to make the call.

Answering/Rejecting Calls

1. Open the flip to answer, if **Settings**  > **Personalization** > **Answer Mode** > **Flip open to answer** is ON.
- Or-
2. Press the **Left Soft Key**  or **Call Key**  to answer.
3. Press the **Right Soft Key**  or the **End/Power Key**  to decline.
4. Press the **OK Key**  to reject the call by sending a preset message.

Vicemail

Long press **1** launches voicemail.

Vicemail Setup

To Setup Voicemail

1. Dial ***86** and press the **Call Key**  or the **OK Key** .
2. After the greeting, follow the instructions provided.

Check Voicemail

From your phone

- Dial ***86** and press the **Call Key**  or the **OK Key** .
- Follow the instructions.

From other phones

- Dial your wireless number.
- After the greeting, follow the instructions provided.

Text and Picture Messaging

Sending a Text Message

From the Home screen, press the **OK Key**  > select **Messages** .

1. Press the **Left Soft Key**  to write a **New Message**.
2. Enter the phone number of the recipient in the **To** bar or press the **Left Soft Key**  to add recipients from **Contacts**.
3. Use the **Navigation Key**  to go to the SMS bar to enter the text of the message.
4. Press the **OK Key**  to **SEND** the text message.

Sending a Multimedia Message

Multimedia enables you to send video clips, photos, contacts and sounds to other compatible phones and email addresses.

- Press the **Right Soft Key**  from an open text messages screen to access **Options** and then select **Add attachment**.

Bluetooth Connectivity

Turn ON/OFF

From the Home screen, press the **OK Key**  > select **Settings**  > **Network & Connectivity** > **Bluetooth**.

1. Press the **OK Key**  to enter Bluetooth.
2. Press the **Navigation Key**  to select ON, then press the **OK Key**  to turn ON Bluetooth.

Pairing Devices

Press the **OK Key**  to enter **Nearby devices** list > use the **Navigation Key**  to select the required device > press the **OK Key**  to confirm > press the **Right Soft Key**  to **Pair**. You can review the paired devices by pressing **Bluetooth** > Paired devices.

Internet

Browse the Web

To connect to the internet

1. Press the **OK Key**  from the Home screen and select **Internet**.
2. Select **Search** or enter URL and select **GO**.
3. Use the Up and Down of the **Navigation Key**  to move the mouse cursor in the browser.

Store

The Store is a digital library of applications (apps) that you can install directly on your phone. These applications are tools that can be used to do many different things, like chat with friends, share pictures, watch a video, learn new things, and more.

The Store comes pre-installed on KaiOS devices and has over 700 applications.

1. To access Store, press the **OK Key**  from the Home screen and select **Store**.
2. Search for the desired app > press the **OK Key**  to **SELECT** and download the desired apps and games.

Verizon Cloud

Verizon Cloud offers secure online storage to back up your contacts, messages, photos and videos and sync them with your other Cloud-Connected devices.

For more info, go to: <http://vzw.com/cloud>

International services

Keep in touch with family and friends while at home and abroad with our Prepaid International plans.

Travel Pass

Take your domestic talk, text and data allowance with you for a low daily rate. You're only charged on the days you use your

wireless plan abroad.

For additional details, including rates,
visit: vzw.com/prepaidglobal

Location-based services

This phone can determine its location, which is useful for services such as navigation, shopping and weather.

For your safety, it's defaulted to acquire your location only when you dial 911. To use location-based services go to **Settings**  **> Network & Connectivity > Geolocation.**

Notification and Status Icons

- | | |
|---|---|
|  Battery |  Vibrate |
|  Charging battery |  Phone |
|  Empty battery |  Emergency Alert |
|  System Update |  Sound Recorder |
|  Signal Bar |  New Voicemail |
|  Messages |  Settings |
|  Bluetooth |  4G LTE |

Verizon Wireless

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information, you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms conditions and policies prior to using this wireless device and any associated application, product or service.

HAC Information

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.

Support and More



From your computer, visit
[verizon.com/Support](https://www.verizon.com/support)



Customer service

Call: 800.922.0204

X(Twitter): @VerizonSupport

Facebook: @Verizon



Download a user Guide from
[verizon.com/Support](https://www.verizon.com/support)



Product Safety and Warranty Information
For full details, visit **[Orbic.us](https://www.orbic.us)**



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