

SHARPER IMAGE®



CANISTER GARMENT STEAMER
OWNER'S GUIDE



MODEL
SI-470

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IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See sihomecomfort.com to view, download and print the most current version of these instructions.

INTENDED USE: This product is intended to be used indoors for garment steaming in the United States and/or Canada. This product is not intended for commercial or industrial use. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

- Supervision is required during the installation, operation, cleaning and maintenance of this product by children age 12 years and younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

- Read all instructions before use.
- Use caution when handling this steam unit. Burns could occur from touching hot metal parts, hot water, or steam. Use special care to avoid contact with hot water when tipping unit on its side or removing drain plug to empty the reservoir.
- To reduce the risk of contact with hot water, test whether steam is ready before each use while carefully holding the product away from your body. If no steam appears, wait a few more minutes and test again. Do not look into the appliance, use your hands or other objects to check for steam.
- During use, hot water may leak out Drain Knob if not placed in locked position.
- Do not attempt to use steam function without filling Water Tank.
- Do not leave appliance unattended while connected.
- To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
- Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
- Do not allow cord to touch hot surfaces. Let appliance cool completely before putting away. Loop cord loosely around appliance when storing.
- Always allow unit to cool (15 minutes for complete cooling) and empty Water Tank before storing.
- Allow unit to cool at least 15 minutes before disconnecting hose and before unlocking Drain Knob.

- Never yank cord to disconnect from outlet. Instead, grasp just the plug and pull to disconnect.
- Do not use power cord as handle, allow it to hang over edge of counters, or be crimped or closed in doors.
- Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance. All repairs must be performed by a qualified service professional. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury when the appliance is used.
- A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
- Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
- To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit.
- Do not use an extension cord or power strip to operate this unit. Only plug power cord directly into 120V outlet.
- This appliance has a polarized plug (one blade is wider than the other.) To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
- Do not sit or stand on unit.
- Do not set anything on top of unit during use.

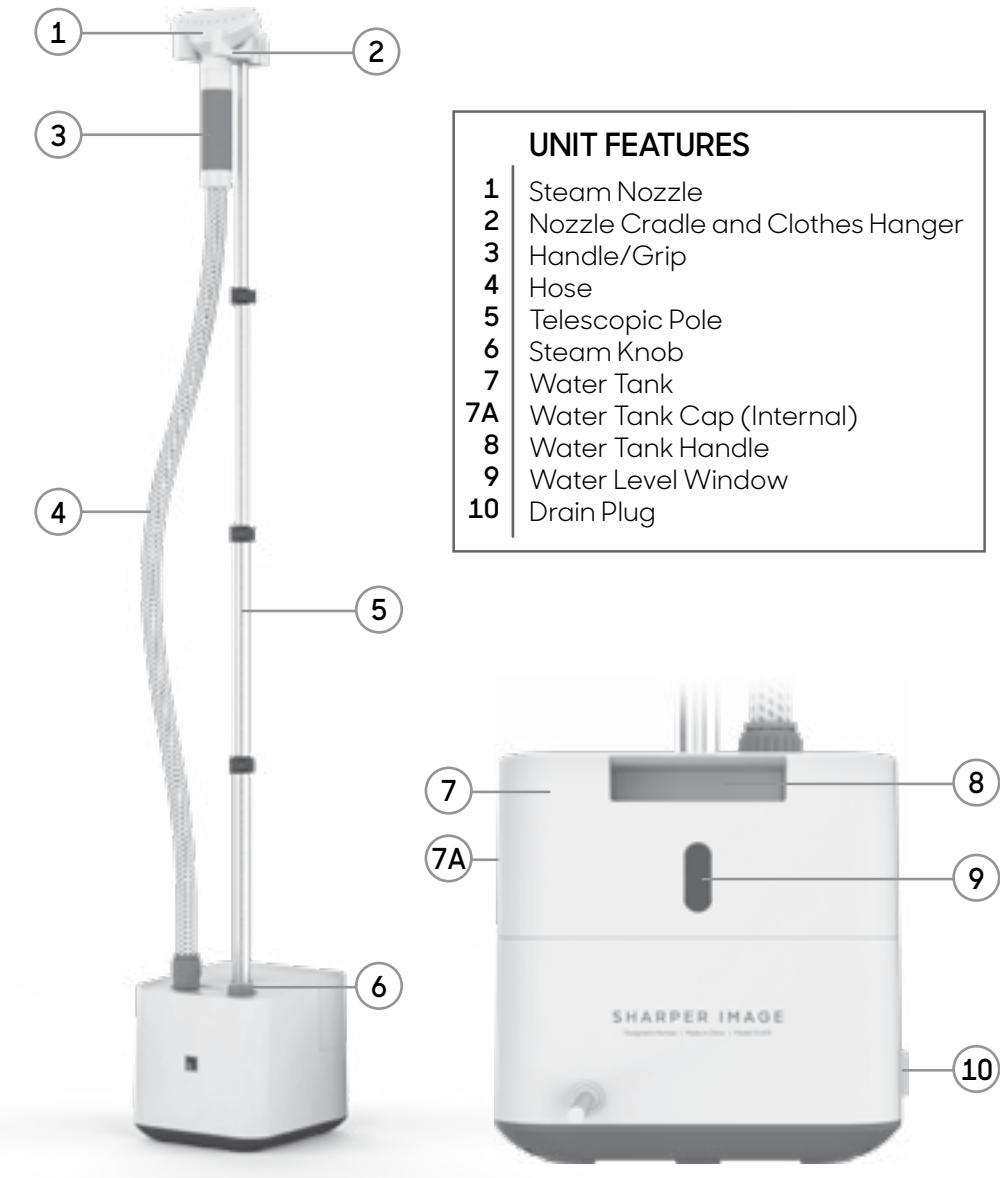
WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Please refer to our website for the most current version of our owner's guide.

SAVE THESE INSTRUCTIONS

PRODUCT INFORMATION

The following features are included with your product. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, contact (833.800.8669) or (help@sihomecomfort.com).

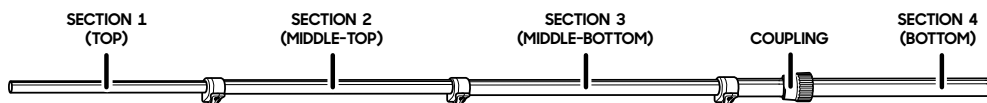


- 1 The **Steam Nozzle** emits the flow of hot, penetrating steam produced by the Water Tank.
- 2 The **Nozzle Cradle and Clothes Hanger** provides a safe and convenient place to hang the steam nozzle when not in use and is designed to support garments hung from a clean rust-free hanger for easy, accessible steaming.
- 3 The **Handle** is designed to stay cool while providing maximum grip and comfort.
- 4 The **Hose** directs steam flow from the main unit to the Steam Nozzle.
- 5 The **Telescopic Pole** connects to the main unit at the Pole Base. The Telescopic Pole is divided into four sections, three of which can be extended and lowered to a variety of heights for optimal user comfort and convenient storage.
- 6 The **Steam Knob** powers the unit on and off.
- 7 The **Water Tank** is the container that holds water to be transferred into the Water Reservoir. The Water Tank is removeable for convenient filling, up to a maximum capacity of 54 oz (1597ml). The **Water Tank Cap (7A)** is designed to safely contain steam inside the Water Tank, while providing easy access to the Water Tank's fill hole.
- 8 The **Water Tank Handle** allows for convenient removal and grip when filling the tank. This handle is not meant to be used to move the Canister Garment Steamer.
- 9 The **Water Level Window** permits a clear view of the water level inside the Water Tank, and is marked to indicate the maximum water level for easy filling.
- 10 The **Drain Plug** is opened to easily empty the Water Reservoir of any remaining water. Use caution and allow the unit to cool before removing the plug.

ASSEMBLY

CONNECTING TELESCOPIC POLE

The telescopic pole is made up of four sections:



SECTIONS 1, 2 & 3 are adjustable in length. By using the three extension locks, these sections may be extended or retracted in order to achieve the desired length.

1. Look down inside Pole Base, and locate two guide ridges. Align two guide grooves on Telescopic Pole with guide ridges inside Pole Base.
2. With guide grooves aligned with guide ridges, insert SECTION 4 of Telescopic Pole into Pole Base. Telescopic Pole should now be secured to the Pole Base.

NOTE: If you have trouble locating two guide ridges inside Pole Base, insert SECTION 4 of Telescopic Pole into Pole Base, then twist Pole to properly align the guide grooves and guide ridges.

CONNECTING HOSE

1. Align arrow on Hose with unlock icon on unit.
2. Press hose down and turn until arrow is aligned with lock icon to lock hose into place.

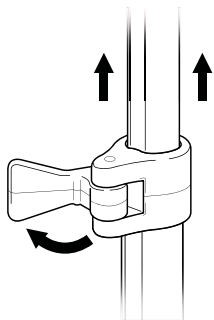
NOTE: Do not operate unit if Hose is not in locked position

CONNECTING NOZZLE CRADLE AND CLOTHES HANGER

1. Look down inside Pole Base, and locate two guide ridges. Align two guide grooves on Telescopic Pole with guide ridges inside Pole Base.
2. Align Nozzle Cradle and Clothes Hanger guide ridges with guide grooves on SECTION 1 of Telescopic Pole. Be sure to orient Nozzle Cradle and Clothes Hanger so that the Nozzle Cradle faces toward front of unit. This will help to improve unit stability when heavy garments are hung from the Clothes Hanger.
3. Slide Nozzle Cradle and Clothes Hanger onto SECTION 1 of Telescopic Pole. Press down firmly until it fits securely in place.

NOTE: If you have trouble locating two guide ridges inside Pole Base, insert SECTION 4 of Telescopic Pole into Pole Base, then twist Pole to properly align the guide grooves and guide ridges.

ADJUSTING TELESCOPIC POLE



1. Release extension lock directly below SECTION 1 by swinging hinge outward as shown. SECTION 1 can then be extended / retracted.
2. Once SECTION 1 is at desired length, close hinge to once again secure extension lock.
3. Repeat STEPS 1 & 2 for SECTIONS 2 & 3 of the Telescopic Pole, using the extension lock directly below each of those sections.

FILLING WATER TANK

1. Remove Water Tank from main unit.
2. Hold Water Tank upside-down.
3. Remove Water Tank Cap by rotating it in a counter-clockwise direction.

NOTE: In order to minimize potential mineral build-up and prolong the life of your steamer, distilled or de-mineralized water is recommended.

CAUTION: Only water should be used in unit – other chemicals or cleaning agents may cause internal damage. Do not attempt to substitute any other water tank for the one designed for use with this unit.

4. Replace Water Tank Cap by rotating it in a clockwise direction.

NOTE: Place Drain Knob in locked position before replacing Water Tank and operating unit.

5. Place Water Tank back onto main unit. The sound of water flowing from Water Tank into Water Reservoir should be audible for a short period of time

CAUTION: IF UNIT TIPS OVER WHILE TURNED ON AND PRODUCING STEAM, IT WILL CONTINUE TO PRODUCE STEAM. USE CAUTION WHEN PICKING UNIT UP.

NOTE: Water Tank can be removed and refilled at any time during operation – there is no need to turn unit off or allow any cooling period.

IMPORTANT: Do not attempt to operate unit with an empty Water Tank.

FABRIC STEAMING

CAUTION: When steaming any material for the first time, it is recommended that you test on a small inconspicuous area before proceeding. Do not use on synthetic fabrics such as 100% nylon or polyester, or other steam-sensitive materials.

NOTE: Be sure the Reservoir has already been filled before following these steps.

1. Plug power cord into a standard electrical outlet. Turn Steam Knob to "ON" position.
2. After approximately 1 minute, steam will begin emitting from Steam Nozzle.
3. Direct Steam Nozzle towards fabric material you wish to steam. See below for additional tips and procedures.

CAUTION: Always be sure that Steam Nozzle is pointed in a safe direction (away from yourself, other people, pets and plants) when steaming.

STEAMING GARMENTS

- Hang garment from a clean, rust-free hanger.
- Direct Steam Nozzle towards bottom of garment. Steam will rise along inside and outside of material, removing wrinkles. Slowly slide Steam Nozzle upward from bottom to top of garment.
- Direct Steam Nozzle away from garment and smooth material with your free hand.
- Repeat as necessary until garment is fresh and wrinkle-free.

GENERAL STEAMING TIPS

- For most effective results, hold Steam Nozzle within 1/2" of fabrics, or press it directly against surfaces.
- Curtains and draperies can be steamed while still hanging.
- To remove wrinkles from towels, handkerchiefs and napkins, drape them over a rod or towel rack and gently steam them.
- Heavier fabrics may require repeated steaming to achieve desired results.
- To remove exceptionally stubborn wrinkles, steam both sides of fabric.
- Be especially careful when steaming any delicate fabrics that may be damaged by heat or water spotting.
- To sanitize a fabric, hold Steam Nozzle within 1/2 inch of a single area for at least 5 seconds. Use caution when doing this on more delicate fabrics.

When you are finished using your unit, immediately unplug power cord from electrical outlet. Refer to **Storage & Care** guidelines on Page 8 of this manual for proper storage and maintenance procedures.

CAUTION: Please do not put chemicals or other objects on the base of the unit while the unit is being used.

STORAGE & CARE

PROPER STORAGE

Preparing your unit for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

1. Set Steam Knob to "OFF" position and unplug power cord from electrical outlet.
2. Allow unit to cool (15 minutes for complete cooling).
3. Remove Water Tank from unit. Open Drain Plug and drain any water remaining into a sink or tub. Securely replace Drain Plug and place empty Water Tank back onto main unit.
4. For storage convenience, you may wish to collapse Telescopic Pole to its most compact height.
5. Bundle power cord loosely and store in a cool, dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may cause the unit to spew water, limit the effectiveness and reduce the life of your unit.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your unit. In addition, it is recommended that the Reservoir be cleaned at least once a month in order to remove any deposits that form. This will help to extend the life of your unit and keep it functioning at its maximum potential.

TO REMOVE MINERAL BUILD-UP

1. Set Steam Knob to "OFF" position and unplug power cord from electrical outlet.
2. Allow unit to cool (15 minutes for complete cooling).
3. Remove Water Tank from unit. Open Drain Plug and drain any water remaining into a sink or tub.
4. Using a measuring cup, measure 4 oz. (118 ml.) of vinegar.
5. Slowly pour vinegar into Water Tank, then replace Drain Plug and place Water Tank back onto main unit.
6. Allow vinegar to soak in Water Tank / Reservoir for 30-40 minutes.
7. Plug power cord into an electrical outlet and set Steam Knob to "ON". Allow unit to steam until no vinegar remains.
8. Drain vinegar from Reservoir into a sink or tub. Refill Reservoir with fresh water, drain and repeat until vinegar odor dissipates.
9. Remove and refill Water Tank to maximum capacity (54 oz / 1597 ml) with fresh water and place it back onto main unit. Allow all fresh water to flow into Water Tank and be steamed out. Refill and repeat as necessary until vinegar odor has completely dissipated.
10. When finished, set Steam Knob to "OFF" position and unplug power cord from electrical outlet. Follow normal storage procedure as outlined in **PROPER STORAGE** section.

TROUBLESHOOTING

PROBLEM

POSSIBLE CAUSE AND SOLUTION

Unit fails to heat up.	Unit is not plugged in. Plug power cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse. Reset circuit breaker / ground fault interrupter, or replace fuse. For assistance, contact a licensed electrician.
	Unit is damaged or in need of repair. Immediately cease usage and unplug. Contact Consumer Service for assistance.
	No water in Water Tank. Refer to FILLING WATER TANK procedure on Page 10 to refill Water Tank.
Steam output is weak or intermittent.	Water level in Reservoir is running low. Refer to FILLING WATER TANK procedure on Page 10 to refill Water Tank.
	Mineral build-up in unit. Refer to MINERAL BUILD-UP section on Page 12 for cleaning procedure.
Unit is spewing water.	Water tank is overfilled. Do not fill past max line.
	Mineral build-up in unit. Refer to MINERAL BUILD-UP section on Page 12 for cleaning procedure.

1

YEAR

SATISFACTION
GUARANTEE

WARRANTY

If you're not satisfied with this product, let us know.

Vornado Air, LLC warrants to the original consumer or purchaser this Sharper Image® Steam Product ("Product") is free from defects in material or workmanship for a period of one (1) year from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty or repair service: Call 833-800-8669 or email help@sihomecomfort.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service.

After receiving the RA form, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center, or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties. The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

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