

DE SHIATSU NACKEN-UND RÜCKENMASSAGEGERÄT MIT LUFTKOMPRESSION

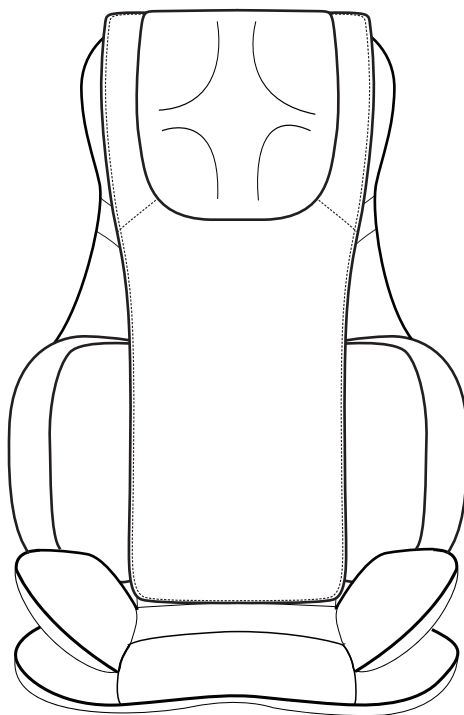
GB AIR COMPRESSION SHIATSU NECK AND BACK MASSAGER

FR MASSEUR COU ET DOS SHIATSU À COMPRESSION D'AIR

IT MASSAGGIATORE SHIATSU AD ARIA COMPRESSA PER COLLO E SCHIENA

ES MASAJEADOR SHIATSU DE AIRE COMPRIMIDO PARA CUELLO Y ESPALDA

SL-236



Gebrauchsanweisung
Instruction Manual
Mode d'emploi
Istruzioni per l'uso
Instrucciones de manejo

Bitte sorgfältig lesen!
Please read carefully!
A lire attentivement s.v.p.!
Da leggere con attenzione!
¡Por favor lea con cuidado!



IMPORTANT INFORMATION! RETAIN FOR FUTURE USE!

Read the instruction manual carefully before using this device, especially the safety instructions, and keep the instruction manual for future use. Should you give this device to another person, it is vital that you also pass on these instructions for use.

Explanation of symbols



This instruction manual belongs to this device. It contains important information about starting up and operation. Read the instruction manual thoroughly. Non-observance of these instructions can result in serious injury or damage to the device.



WARNING

These warning notes must be observed to prevent any injury to the user.



CAUTION

These notes must be observed to prevent any damage to the device.



NOTE

These notes give you useful additional information on the installation or operation.



Protection category II

LOT

Lot number



Manufacturer

1 Safety Instructions



Safety Instructions

about the power supply

- Before connecting the device to your power supply, please ensure that the supply voltage stated on the rating plate is compatible with your mains supply.
- Only connect the mains plug to the wall socket when the device is switched off.
- Only use the mains adapter that is provided with the massage cushion.
- Keep the power supply, the cable, the control unit and the massage cushion away from heat, hot surfaces, moisture and liquids. Never get hold of the power supply with wet hands.
- Do not take hold of a device if it falls into water. Pull out the power plug and the power supply unit from the socket immediately.
- Always unplug the equipment immediately after use.
- To disconnect the unit from the power supply, always pull the plug out of the socket. Do not pull on the cable!
- Do not carry, pull or twist the massage cushion on the cable, the power supply unit or control unit.
- You must not continue to use the unit if the lead or the mains adaptor are damaged. For safety reasons, these parts may only be replaced by authorized service personnel. In order to prevent hazards, always send the unit in to the service centre.
- Ensure that the cable will not cause tripping. The cable must not be kinked, trapped or twisted.
- Do not use this product for medical treatment.

specific groups of people

- The surface of the appliance is hot. People who are insensitive to heat must be careful when using the appliance.
- Children must be supervised to ensure that they not play with the device.
- Do not use this unit to supplement or replace medical treatment. Chronic complaints and symptoms may be made worse.
- You should refrain from using the AIR COMPRESSION SHIATSU NECK AND BACK MASSAGER, or should con-sult your doctor before using it, if
 - you are pregnant,
 - you have a cardiac pacemaker, artificial joints or electronic implants,
 - you suffer from one or more of the following illnesses and complaints: Circulation disorders, varicose veins, open wounds, bruises, broken skin, inflammation of the veins.
- If you experience any pain or discomfort during the massage, stop immediately and consult your doctor.
- Never leave the unit unattended if it is connected to the power supply.
- Take care when using the heater. Do not use if you have circulatory problems or on areas not sensitive to heat. Risk of burning!
- Consult your doctor if you have any questions concerning the therapeutic use of massage seats.
- If you have unexplained pain, are receiving treatment from a doctor and/or use medical equipment, consult your doctor before using the massage cushion.

1 Safety Instructions

before using the unit

- Always carefully inspect the power supply, the cable, the control unit and the massage cushion for damage before use. Do not attempt to use a defective unit.
- Do not use the unit if there are visible signs of damage on the unit or the cable components, the unit does not work properly or the seat or the control unit have been dropped or become damp. In order to prevent hazards, always send the unit in to the service centre.

operating the unit

- The massage cushion must only be used for its intended purpose as described in the instruction manual.
- Using the massage cushion for any other purpose invalidates the warranty.
- Never leave the unit unattended if it is connected to the power supply.
- The maximum operating time for one session is 15 minutes.
- Do not allow the massage cushion to come into contact with pointed or sharp objects.
- Never put the unit down next to an electric stove or other sources of heat.
- Never use the massage cushion if it is folded up or crumpled.
- Do not stand on the unit.
- Do not touch the power supply unit when you are standing in water and always take hold of the plug with dry hands.



The device is not to be used for commercial use or medical purposes.

If you have health concerns, consult your doctor before using the massage cushion.



Only use the massage cushion indoors.



Do not use the massage cushion in damp rooms (e.g. when bathing or showering).

maintenance and cleaning

- The unit is maintenance free. If a fault does occur, just check whether the mains power adapter is properly connected.
- You may only clean the device yourself. If the device malfunctions please do not repair it yourself as this leads to the automatic expiry of all guarantee rights. Ask your specialist dealer and have repairs carried out by the service.

1 Safety Instructions

- Do not use the unit if there are visible signs of damage on the unit or the cable components, the unit does not work properly or the massage cushion or the control unit have been dropped or become damp. In order to prevent hazards, always send the unit in to the service centre.
- Do not immerse the device in water or other fluids.
- If, nonetheless, liquid should penetrate the device, unplug the mains cable immediately.
- Cleaning and user maintenance shall not be made by children without supervision.



Do not wash!

Do not dry clean!

2 Useful Information

**Thank you
very much**

Thank you for purchasing SNAILAX Air Compression Shiatsu Neck and Back Massager .

With normal care and proper treatment, it will provide years of reliable service.

Please read all instructions carefully before using this product.

Please retain this manual for future reference.

2.1 Features

- Electrically height-adjustable Shiatsu neck massage
- Customize Spot Massage
- With optional heat function on back massage
- Massage areas can be selected (upper, lower, full back)
- Seat vibration massage (3 intensity levels for options)
- Air massage on back and seat (3 intensity levels for options)
- Optics PU leather and breathable mesh

2.2 Contents

- Air Compression Shiatsu Neck and Back Massager
- 12V home adapter



Detachable intensity
control flap

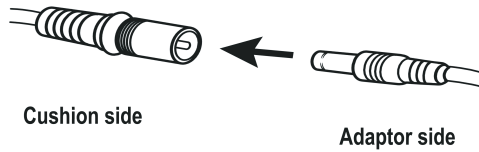


WARNING

Please ensure that the polythene packing is kept away from the reach of children! Risk of suffocation!

3 Operating

1. Attach the massager to a chair with elastic straps or place it on other support.
2. Connect the adapter cable to the corresponding cable on the cushion.



3. Plug the home adapter into an electric outlet.
4. Turn on the device using the controller (instructions on page 19).
5. When finished place the controller in the pouch at the side of the cushion.
6. Detachable intensity control flap for back lets you choose a softer or more intense massage.
7. Detachable cover for neck lets you choose a softer or more intense massage.

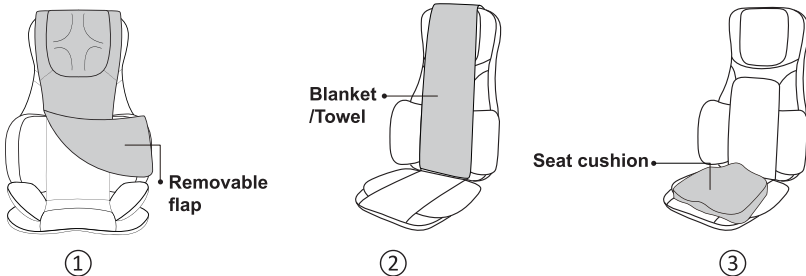
Note :

If the Shiatsu is too strong,

- ① Install the flap onto the cushion to get a softer massage.
- ② Place a blanket or towel between you and the massager to achieve a far softer massage intensity if you still feel too strong shiatsu after installing the flap onto the cushion.

If the shiatsu can't reach your neck,shoulder,lower back area

- ③ If you want to massage your neck, shoulder,lower back, but the shiatsu nodes can not reach the area in need. You may adjust the height of your back when sitting, by placing a seat cushion or a pillow on the sitting part.

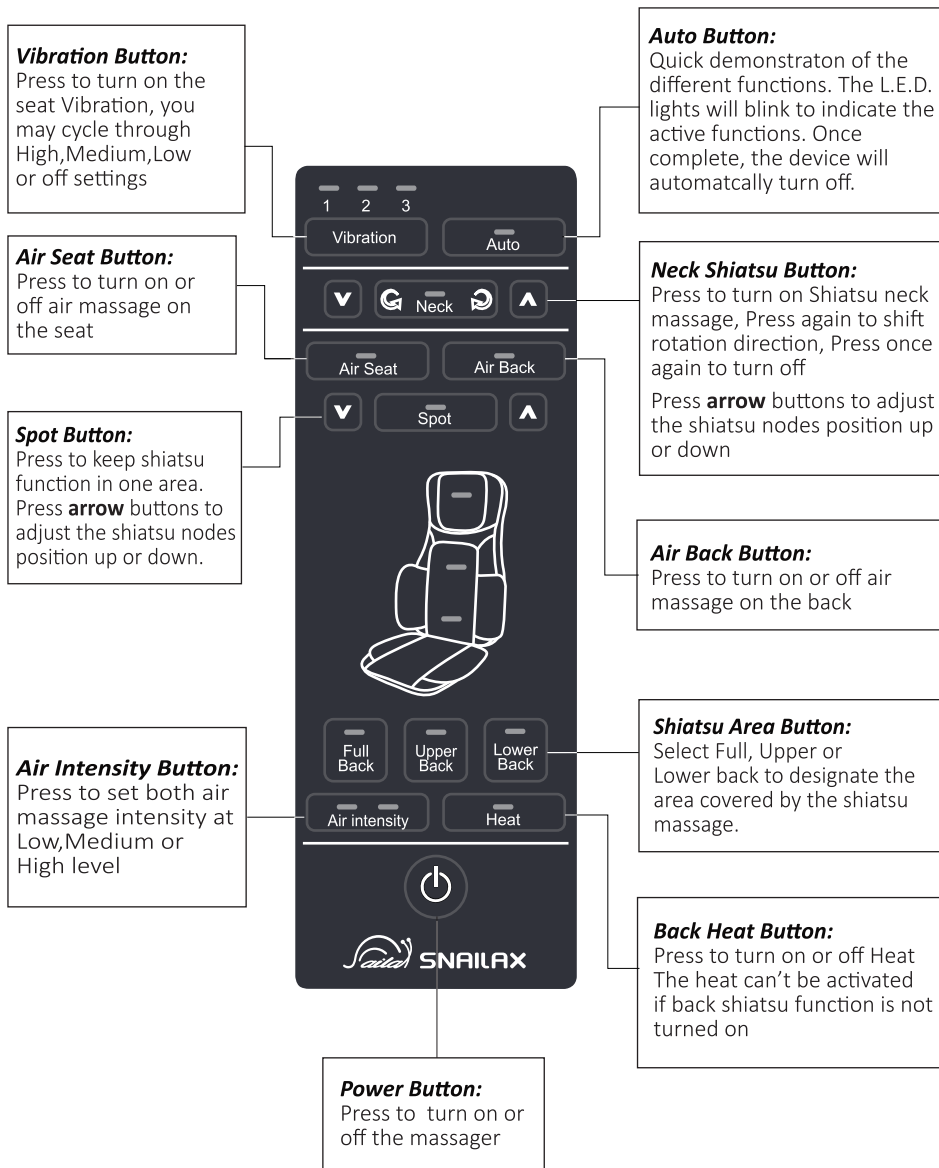


- The device will automatically switch off after 15 minutes timer run out
- Remove the adapter from the outlet when not in use.
- Do not setup or use the massager in a bathroom or similiary wet / damp areas.

!Attention

- You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of 15 Minutes per time and not exceed 3 times use one day.

3.1 Controller Instructions



4 Miscellaneous

4.1 Cleaning and maintenance

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. The Cover for neck is detachable and washable.
5. Do not overstretch the elastic back straps.
6. Keep away from heat, fire or exposure to direct sunlight.
7. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
8. Store the massager in a cool, dry place out of reach of children.
9. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

4.2 Disposal



This product must not be disposed of together with domestic waste.

All users are obliged to hand in all electrical or electronic devices, regardless of whether or not they contain toxic substances, at a municipal or commercial collection point so that they can be disposed of in an environmentally acceptable manner.

Consult your municipal authority or your dealer for information about disposal.

4.3 Technical Data

Name and model	: Air Compression Shiatsu Neck and Back Massager SL-236
Voltage supply	: 100-240 V~ 50/60 Hz
Power supply unit	: 12V = 4000 mA
Power consumption	: 48 W
Timer	: 15 minutes
Operating conditions	: only use in dry rooms
Storage conditions	: in a cool, dry place
Dimensions	: approx. 81 x 56 cm (Back) 53 x 38 cm (Seat)
Weight	: approx. 9.5 kg (without power supply)
Adapter cable length	: approx. 1.8 m



In accordance with our policy of continual product improvement, we reserve the right to make technical and optical changes without notice.

5 Warranty

If the product(s) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Snailax
31- 90 Days	Yes after being justified	Yes after being justified	Snailax
91 Days - 1 Year	No	Yes after being justified	Buyer
1 Year - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Snailax products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations". To obtain warranty service on Snailax products, follow "Warranty Claim Procedures" below.

Warranty Claim Procedures:

1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
 - a) Valid proof of purchase (see below the definition of valid proof of purchase);
 - b) Pictures and/or description are required to claim defective merchandise;
 - c) Model number and Series Number label attached to each product
2. If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number (RMA Number)
3. Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging
5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Snailax official store (www.snailax.com) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

5 Warranty

Warranty Limitations(this warranty does not include):

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

Refund Procedures:

(Refer to <https://www.snailax.com/pages/refund-policy> for detail instructions)

Warranty Disclaimer

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. SNAILAX SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

Extend Warranty for Free

1) Extend your warranty to 3 years by visiting our Snailax online service center at <http://support.snailax.com> or by scanning the QR code below:



2) Alternatively, like our Snailax Facebook page at <https://facebook.com/snailax> or scan the QR code below, to message us with your purchase proof



Your application for a free warranty extension must be completed within 60 days of purchase.



Email: supporteu@snailax.com

Web: www.snailax.com



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