

Terms and Conditions

The offers are exclusive for existing Singtel Mobile customers who have completed their Minimum Subscription Period. The offers are not transferable and are valid only for the person whose mobile number is targeted.

SIM Only 250GB at \$15.28: Customers must subscribe to a SIM Only Plan that is bundled with 40GB local data with a 12-month minimum subscription. They will be given additional free 210GB with 1000 local minutes talk time and 500 local SMS for 12 months. Monthly subscription will be chargeable at \$15.28 for the first 12 months and \$30.56 thereafter. Free data will be reflected in MySingtel app/ My Account portal within 2 billing cycles.

Free Caller ID for 12 months: Eligible customers will enjoy free Caller ID service for the first 12 months. From 13th month onwards, the Caller ID service will be chargeable at \$5.45/mth.

Free 12 months 5G access for SIM Only Plus 30: Eligible customers will be able to enjoy 5G access (U.P. \$5.09/month) free for the first 12 months, and \$5.09/month from the 13th month onwards. Each Mobile plan is eligible to subscribe for one (1) 5G NOW Access. An one-time service activation fee of \$10.90 will be charged. In the event that customer terminates 5G NOW Access (SIM Only) at \$5.09/mth (12-month contract) within the minimum subscription period, customer must pay an early termination charge of the monthly recurring charge for 5G NOW Access (SIM Only/Combo/Combo XO/XOP 50) at \$5.09/mth (12-month contract) at usual price multiplied by the number of months remaining in the minimum subscription period. If the local data usage exceeds the total local data bundle, local data pay-per-use charges will be billed based on prevailing local data pay-per-use rates. Promotions is applicable to Residential customers. Offer is not transferrable. There is no refund of unutilized amount in cash or other means. Other terms and conditions apply. Singtel reserves the right to amend, change or withdraw any terms and conditions without prior notice. Copyright © 2023 Singapore Telecommunications Ltd. (CRN: 199201624D). All rights reserved.

Free 12 months of 50GB Malaysia Roaming: This promotion is valid for 12 months. Applicable exclusively for targeted customers on eligible Singtel Mobile Postpaid plans. Customers will receive free 50GB Malaysia Roaming data monthly for 12 months, based on the bill cycle. After the 12-month free period, the 50GB of Malaysia Roaming will cease. Usage beyond the 50GB roaming data will be subjected to prevailing charges. 50GB Malaysia Roaming will be used before all other plan bundled roaming and/or roaming plans, with the exception of data roaming plans with unlimited data allowance. For full Roaming terms and conditions, refer here.

Free Local data, talktime, SMS/MMS add-ons on SIM Only Plus Plan: The free data, talktime and SMS/MMS will be provided to customer every month for the first 12 months of their minimum subscription and will drop off automatically from the 13th month. If there is any change in the add-ons subscribed, or if the line is terminated, temporarily suspended, transferred or if there is a change of plan, the free data, talktime and SMS/MMS will be terminated immediately, even if the line is still within the 12-month minimum subscription period. For free data promotions, customers must subscribe to the relevant additional data add-ons in the same transaction that they sign up or change plan to SIM Only Plan. Excess data usage charges of \$10.90 per GB capped at \$191.51/mth apply. Promotions are only valid with new sign up, change plan or recontract to a SIM Only Plus plan with 12-month minimum subscription. This promotion cannot be combined with other promotions. For full terms and conditions, visit singtelshop.com/simonly.

If the SIM Only Plan is terminated before the expiry of the 12-month minimum subscription period by the customer for any reason whatsoever, or by Singtel Mobile as a consequence of any breach by the customer of any of the obligations or duties of the customer, the entire month's fees will still be payable and early termination charges will apply on the unfulfilled balance of the 12-month minimum subscription period. Early termination charges will also apply if there is a change plan within the 12- month minimum subscription period. There are no early termination charges to change instrument from SIM Only Plan to any Combo Mobile plan at any time during the 12-month minimum subscription period, but all free data/talktime/SMS/MMS will be terminated.

If customer is subscribed to DATA X and terminates within the minimum subscription period, customer must pay an early termination charge of the monthly recurring charge for DATA X at retail price multiplied by the number of months remaining in the minimum subscription period.

For general Mobile Terms and Conditions, please click here.