

MERACH E17 CARDIO CLIMBER Troubleshooting Guide

This guide provides useful tips and solutions for troubleshooting our brand of fitness equipment, as well as scenarios of possible accessory and Bluetooth (App) problems.

Pedals can not be installed

Make sure the "R" and "L" marks on the crank are aligned with the "R" and "L" marks on the pedal respectively before installing the pedals.

No data display on the monitor

1. Please check whether the batteries of the monitor have been installed correctly.
2. Replace the batteries with 2 new ones.

What should I do if I can't connect to Bluetooth?

1. Ensure that the Bluetooth function on your phone is turned on.
2. Please wake up this machine by stepping on the pedals before connecting Bluetooth.
3. Make sure no one is using the machine during the Bluetooth connection.

What should I do if I find missing parts when installing the machine?

Our package is very compact, please check if all the parts inside the package have been taken out first.

If you cannot find the corresponding parts, please feel free to contact us.

What happens if the package is broken or the product is damaged?

Please keep all items and send us as many photos of the breakage as possible and we will get it sorted out for you as soon as possible.

WARM TIPS

- Please wake up this machine by stepping on the pedals then connect Bluetooth.
- Please put this machine on a yoga mat/carpet which will give you a better experience.

IMPORTANT!

Please read all details before use, and keep this guide for future reference.

PLEASE CONTACT US BEFORE THE RETURN:
Mon-Fri, 9:00 am-5:00 pm PST/PDT
support@merach.com