



E-mail: distributor@hyggeraquarium.com

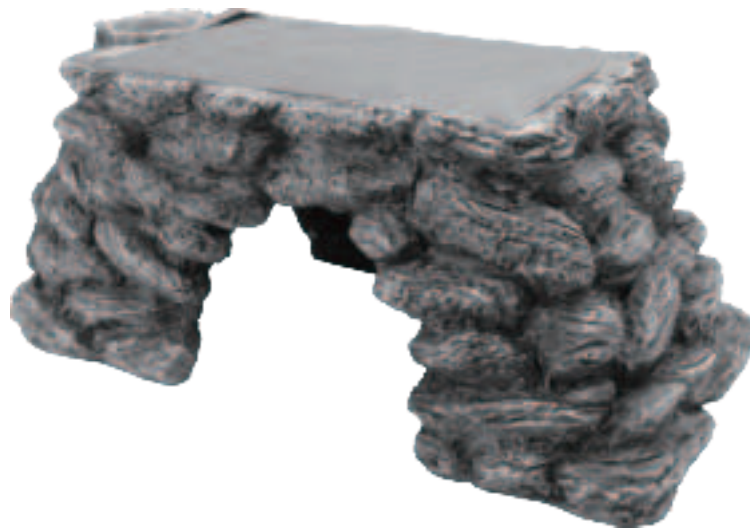
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HZ021 USER MANUAL

Hygger zoo Reptile Basking Platform



1. PRODUCT INTRODUCTION

This Reptile Basking Platform is specially designed for various reptile pets, this premium eco-friendly resin basking platform meticulously replicates the texture and contours of natural rock formations. It provides a safe, comfortable space for basking and resting, creating a naturalistic habitat that meets their essential physiological and behavioral needs.

2. PRODUCT SPECIFICATION

Parameter	Detail
Basking Platform Dimensions	34*18*13.5cm(13.39*7.09*5.31")
Basking Plate Dimensions	20*12*0.5cm(7.87*4.72*0.2")
Color	Slate Gray

3. PRODUCT FEATURES

1. Crafted from premium, eco-friendly resin, this product is 100% non-toxic and free from harmful chemical emissions, ensuring the safety and well-being of your reptiles while giving owners peace of mind.
2. Meticulously shaped and textured to replicate authentic rock formations, it creates a habitat that mirrors reptiles' natural environment. This familiarity encourages instinctual behaviors like basking and climbing, while enhancing visual appeal with lifelike aesthetics.
3. Designed with reptile behavior in mind, the multi-tiered structure features varying slopes and elevation zones to accommodate species-specific needs for temperature gradients and UVB exposure. The textured surface enhances grip, allowing reptiles to self-regulate their body heat while preventing slips and falls for added safety.
4. Ready to use straight out of the box—simply place it in your terrarium for instant habitat enrichment. No assembly or tools required, seamlessly integrating into any reptile setup.
5. Engineered with monolithic construction technology, this Reptile Basking Platform resists deformation, cracking, and wear from reptile climbing activities. Its heavy-duty design maintains structural integrity through years of use, significantly reducing replacement needs and saving on long-term ownership costs.

4. INSTRUCTIONS FOR USE

1. Allow reptiles to freely access the basking platform. Species requiring higher temperatures (e.g., lizards) will instinctively utilize the thermal gradient created by varying distances from the heat source to self-select their ideal temperature zone.
2. Regularly observe your pet' s interaction with the platform to ensure proper acclimation and usage. If unusual behaviors persist, inspect the platform for stability issues or reposition it to better suit your reptile' s needs.

5. CLEANING & MAINTENANCE

1. Gently wipe the basking platform with a damp microfiber cloth every 1-2 weeks to remove debris and waste. For stubborn stains, apply a small amount of veterinary-grade disinfectant diluted in water, then rinse thoroughly with clean water to eliminate chemical residues.
2. Avoid exposing the basking platform to extreme heat or direct sunlight (except under controlled terrarium lighting conditions), as prolonged exposure may cause resin degradation and structural warping. Refrain from using sharp objects that could scratch the surface, ensuring long-term preservation of its textured finish and functional integrity.

6. PRECAUTIONS

1. This product is designed solely for reptile habitats. Keep away from children and non-reptile pets to prevent accidental damage or injury risks.
2. Immediately discontinue use if cracks, breaks, or structural compromises are detected. Replace promptly with a new unit to ensure your reptile's safety.

7. THREE YEARS LIMITED WARRANTY

This product **MUST** be purchased from an authorized Hygger-zoo reseller. Visit our website for a list of authorized resellers. Hygger-zoo warrants this product against defects in materials and workmanship for **THREE(3) YEARS** from the date of the original retail purchase and is non-transferable.

Warranty on all products, including aquariums. But it is limited to the replacement of the products and does not cover fish loss, personal injury, property loss or direct, incidental or consequential damage caused by using this product.

Note: Hygger-zoo Three-year Limited Warranty does not cover damage caused by the followings: improper installation, saltwater corrosion, electrical surges or modifications. Additionally, products that have been refunded are also not covered under the warranty.

If you discover a defect, please contact Hygger-zoo, who will, at it's option, repair or replace the product at no charge, provided that you return it during the warranty period. A copy of the bill of sale is required as a proof of the original purchase date in the event of the product needing repairs within the warranty period. Hygger-zoo does not warrant any products that aren't Hygger-zoo's.

This warranty does not apply if the product has been damaged by accident, abuse, misuse or misapplication, or modified without the written permission of Hygger-zoo.

8. CONTACT INFORMATION

Distributed by:Hygger Aquarium, Inc.
13941 Magnolia Ave, Chino, CA 91710

E-mail: distributor@hyggeraquarium.com
Website: www.hyggeraquarium.com

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