

EZCast Pro Dongle II D10 Repair Guide

How to Update EZCast Pro Dongle II Firmware

This instruction shows how to manually update firmware of your EZCast Pro Dongle II through Windows instead of updating it Over-the-Air. **Please be advised that the Windows PC must connect to the internet. Also, we would recommend disabling anti-virus program during the process.**

To update firmware manually, user would need the tools below.

1. EZCast Pro Dongle II D10
2. Windows PC
3. USB male to male cable (Type-A and Type-C)

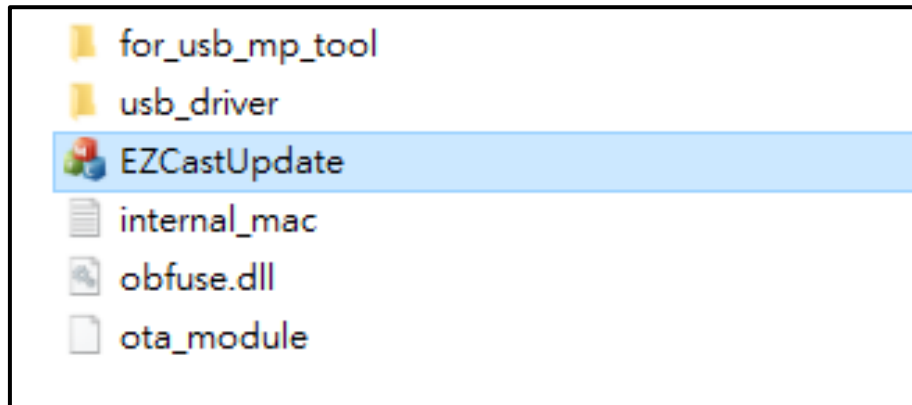
Step1. Keep pressing the “Hardware Reset” button with pen, paper clip, SIM ejector, etc.



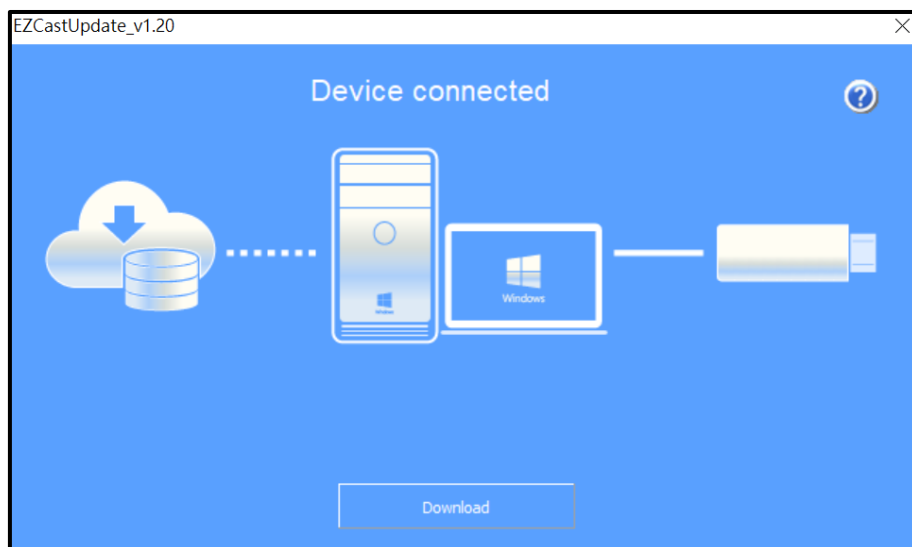
Step2. Connect your EZCast Pro Dongle II to Windows PC via USB cable.



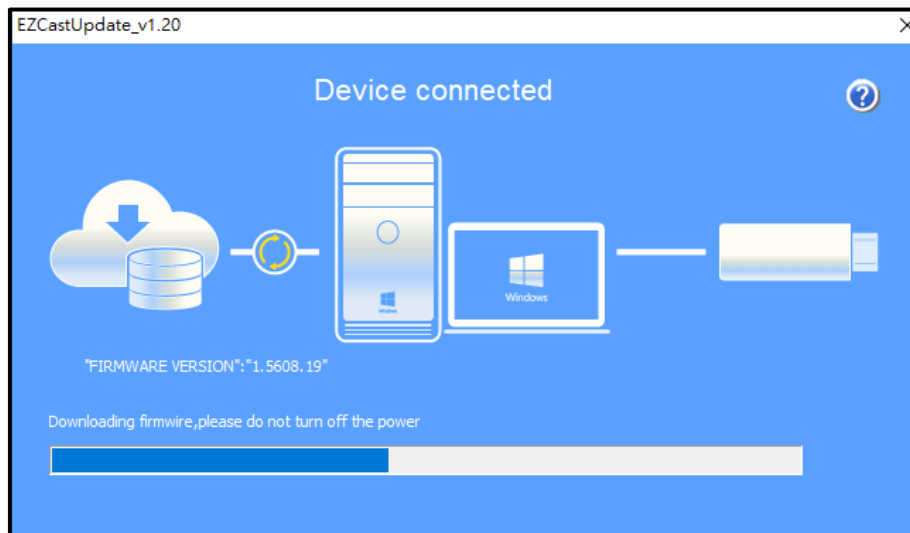
Step3. Extract “EZCast Pro Dongle II Repair Tool”. Then click “EZCastUpdate.exe”.



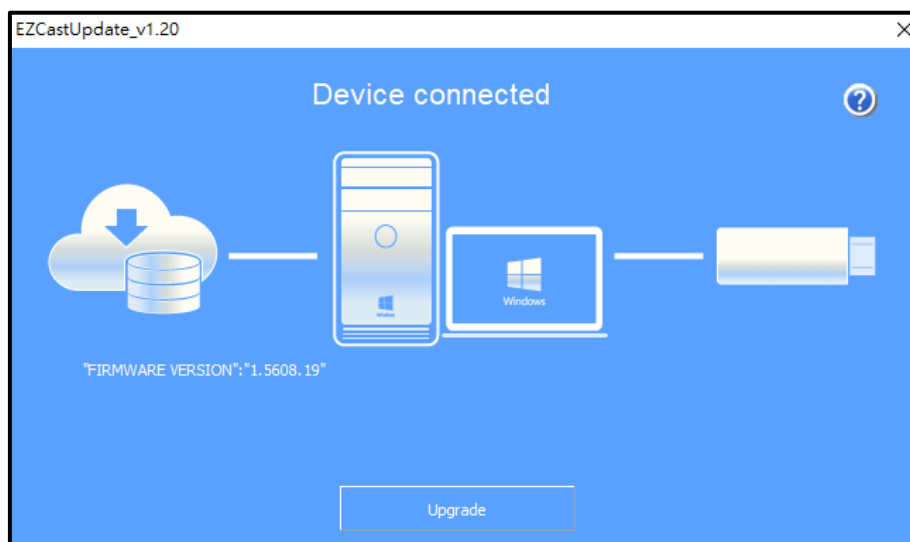
Step4. If device successfully connected with your PC, the EZCastUpdate application would show “Device connected” as the picture below. Click “Download” button, the system would start downloading firmware.



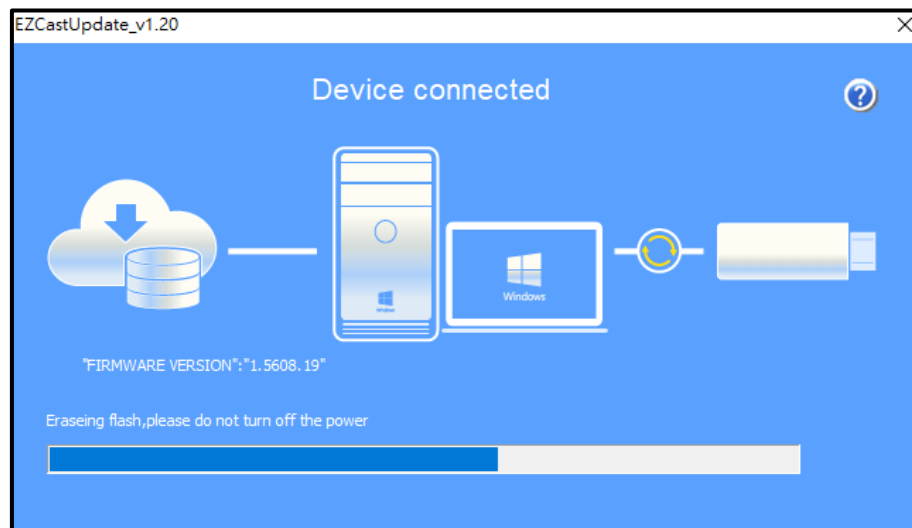
Step5. Now the system is downloading firmware. **Please be advised that DO NOT turn off the power of EZCast Pro Dongle II during the process.**



Step6. Once download process done, please click "Upgrade" button.



Step7. Now the system is installing the latest firmware. **Please be advised that DO NOT turn off the power of EZCast Pro Dongle II during the process.**



Step8. Congratulation! EZCast Pro Dongle II has been updated to the latest firmware.

