

Dear Customer,

Thanks for your purchase of the Phomemo M832 A4 Portable Thermal Printer!

This is Zoolion after Sales Team, please feel free to contact us if you have any problems.

We would like to tell you that the M832 can support printing A4, Letter size thermal paper, and also supports 53/80/110mm size thermal labels. M832 supports printing paper roll. You can purchase it on Zoolion's official website.

In order to ensure your normal use, here are some tips before using:

1. After downloading and installing the ""Phomemo"" App, please click the icon in the upper right corner to connect the printer. After that, you can operate the App on the interface easily.
2. Please use the original data cable to connect the printer and computer and turn on the computer. Please make sure the printer is powered on before connecting the computer. Then click the link below to install the driver.

<https://pages.phomemo.com/#/m832>

3. Please charge the printer with the adapter which is 5V-2A, when there is no original data cable, you can also use a regular cable. If you will not use the printer after a long time, please remember to charge it regularly.

Please note that the output voltage of the adapter shall not exceed 5.25v. If the wrong charger is used, it may lead to charging or damage to the machine.

4. Please install the paper roll correctly, and ensure that the print surface is faced up.

Recently, the global logistics industry has experienced some delays. Please be patient and we will urge the relevant departments to speed up the delivery for you. Thank you for your kindly understanding, your patience and support will be highly appreciated by us!

Please feel free to contact us if you have any questions, we're always here to help.

Best wishes,

Zoolion Customer Service"