4G Private Enhanced Transmission Service

Deployment Manual

V1.2



Contents

Function Introduction	2
Device Versions	3
Private Service Automatic Deployment	3



Before the Deployment	3
Operating System Requirements	3
Minimum Version Requirement for Core Components	4
Network Requirements	4
Server Configuration	4
Applying for Server Licenses	5
Trial Application	5
Official Application	5
Generate Server Fingerprint File	6
Exporting License	8
Upgrading License	9
Server Deployment	11
Obtaining Installation Package	11
Installing License	11
Installation Service	12
Configuration Service (Optional)	12
Importing SN whitelist file	13
Device Networking Preparation	14
Device Networking Instructions	14
Set the Remote Controller's APN	14
Set the Aircraft's APN	17
Set the Dock's APN	18
Test Procedure	20
Test on the aircraft	
Testing on the dock	22
FAQs	
1. Can the 4G private deployment transmit the RTK positioning data?	
2. Is it necessary to insert a 4G card into the remote controller? Are network cable	
supported?	
3. Where can I check for the log?	
4. How to determine if the service is running properly?	
5. When the server is configuring, the error "Docker. Error: Cannot start container:	
already been allocated" occurred	
6. What kind of data will go through the server after the 4G private deployment?	
7. What is the data consumption for the 4G private deployment?	
8. How to solve the high latency issue after the 4G private deployment?	
9. What's the meaning of the DJI Cellular light colors and blinking patterns?	
10. How does a new license take effect in the 4G private server?	
11. Error "Error sending request to API endpoint Post" occurs during the deployment	
12. How to know the version of the currently running 4G private service?	
13. Is the annual fee for 4G Private service required?	
14. Does the 4G private service support to modify the port?	
15. If purchase multiple 4G private activation code, how to import them into a same con	
achieve an expansion in the device number?	
16. Single license supports up to 50 airports. Does it refer to the number of configure or the number of simultaneous online aircrafts?	
17. What kind of license can be upgraded and expanded?	
17. MINGE KING OF NICENSE CAN DE UPBLAGEG AND EXPANDED:	40

Function Introduction

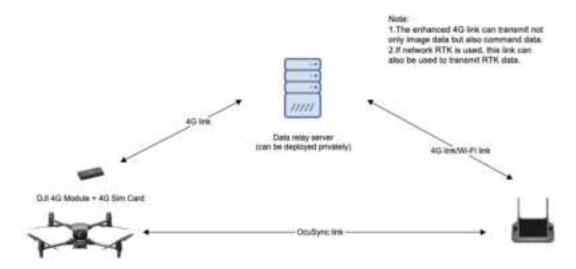
DJI 4G enhanced transmission function combines the aircraft's OcuSync image transmission and 4G automatic image transmission. With a good OcuSync image transmission signal, the 4G link will maintain basic connection but will not conduct data transmission. When the OcuSync signal has interference, is blocked, or is working in a long-distance transmission scenario, the 4G video transmission will be automatically enabled in order to start the enhanced transmission.

4G enhanced transmission can achieve the following functions:

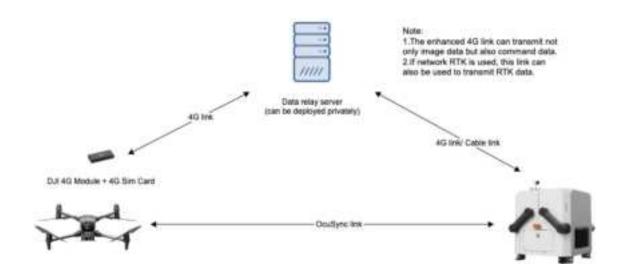
- If the OcuSync signal has interference, 4G enhanced link can be used as a backup.
- When the aircraft flies too far away, the aircraft signal becomes weak and the image transmission breaks. 4G enhanced link allows for an expanded control range.
- When the RTK differential data between the aircraft and remote controller is prone to loss, 4G
 enhanced link can help to transmit the RTK differential data from the remote controller to the
 aircraft.

For enterprise applications, privately deploying the **4G enhanced link data relay service** is necessary. DJI provides deployment ability for the private 4G enhanced transmission servers. Target users:

1. Enterprise aircraft users in need of private 4G enhanced image service deployment.



2. DJI Dock users in need of private 4G enhanced image service deployment.



Device Versions

Product	Version		
DJI Dock 3			
DJI Dock 2			
Matrice 3D/3TD (DJI RC Pro Enterprise)			
DJI Dock	Please use the latest version from DJI official		
Matrice 30/30T (DJI RC Plus)	website.		
Mavic 3E/3T/3M (DJI RC Pro Enterprise)			
Matrice 300 RTK (DJI RC Plus)			
Matrice 350 RTK (DJI RC Plus)			

Private Service Automatic Deployment

Before the Deployment

Operating System Requirements

Tested systems:

- 1. Ubuntu Server 18.04/20.04/22.04 LTS
- 2. All released versions after Ubuntu 20.04
- 3. Kylin v10

Ubuntu Server 22.04 LTS is recommended.

Minimum Version Requirement for Core Components

Core Component	Minimum Version		
Docker	27.0.0+		
	eference:		
	https://docs.docker.com/engine/release-notes/27.0/#2700		
Docker Compose	2.27.0+		
	Reference:		
	https://docs.docker.com/compose/release-notes/#2270		
	Note: Ensure to use Docker Compose v2		

Network Requirements

- 1. Public IP address is required. (Private IP address can also be used if the aircraft can visit this address through the internal APN address)
- 2. Server reserves 8096 (TCP port number) for heart beat service and arbitration logic.
- 3. Server reserves 8090 8095 (TCP/UDP port number) for image transmission service. 8093 currently in used. Other ports will be used for future features and multiple link path.
- 4. Server reserves 8097 for managing backend as a monitor. For details, <u>4G Private Operation and Maintenance Manual</u>
- 5. Server reserves 8098 for managing backend as a container. For details, <u>4G Private Operation</u> and <u>Maintenance Manual</u>
- 6. Server reserves 8099 for OpenAPI usage. For details, <u>4G Private Operation and Maintenance Manual</u>

Safety Warning:

Please do not expose the 8097, 8098, and 8099 ports to the public internet. Based on the least privilege principle, only 8090-8096 ports are recommended to be exposed.

Server Configuration

Configuration Items	Recommended Configuration	Explanation		
CPU core number	2 Core	Adjustable according to actual		
		sequence.		
Memory	8 GHz	Same as above		
Data disk	20 GHz	Same as above		
Network	100 Mbps	100 Mbps supports around 20		
		aircraft online at the same time.		
		If more devices are needed,		
		network bandwidth should be		
		increased proportionally.		

Notes:

- IDC data center or public cloud environment is required. Hypervisor 2C8G.
- Fixed public IP. 100Mbps. Static, Symmetric Upload and Download.

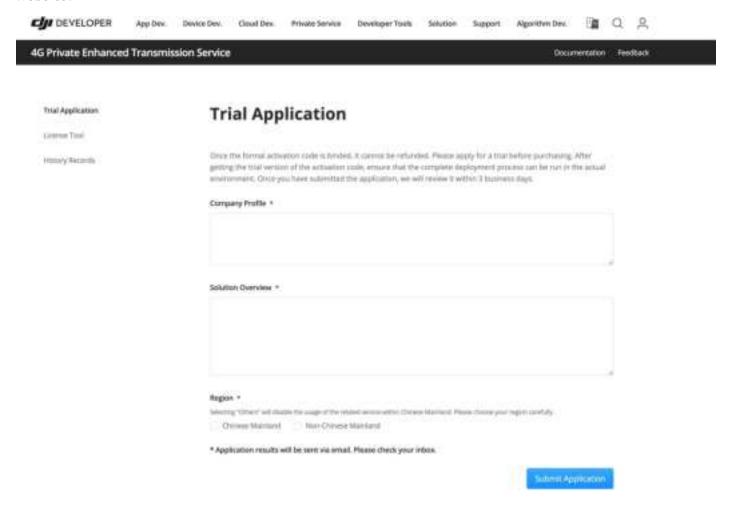
Applying for Server Licenses

Note: Once the activation code is bound, no refunds can be provided. Please apply for the trial before you decide to purchase. After you obtain the trial activation code, make sure the entire deployment process can be run successfully in your environment.

Trial Application

1. Apply for the trial at <u>the developer website</u> (Service Resource > 4G Private).

DJI will review the application and the result will be sent via email. If your application passes, you can find the "activation code" from the email or check it from the activation code list on the DJI developer website.



Official Application

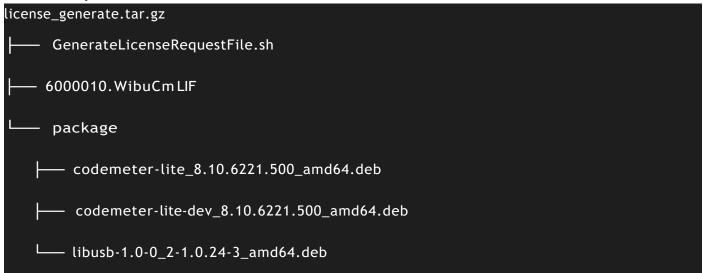
Contact the dealer to purchase the official activation code and activation code for service upgrade, or directly purchase the 4G official activation code from the DJI Store.

4G official activation code online purchase link: https://store.dji.com/product/4g-private-server-deployment-license.

Generate Server Fingerprint File

1. Download the server fingerprint file generation tool and extract it:

The directory structure after extraction is as follows:



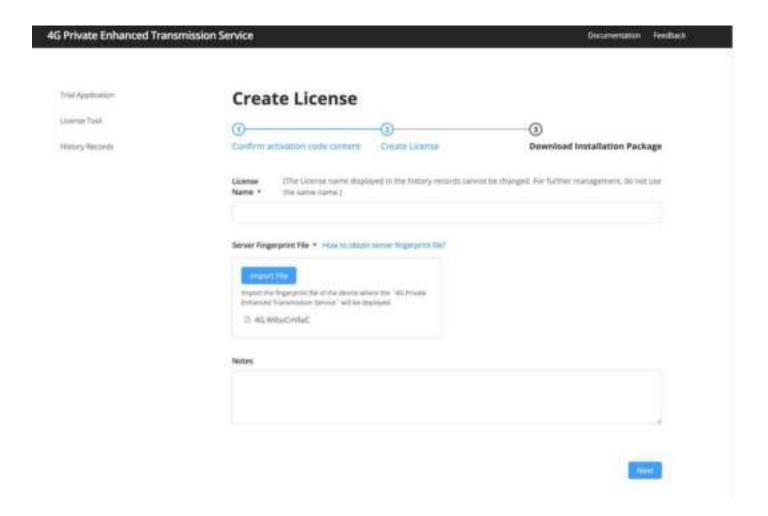
2. Run the script with root privileges, input 4G:

./GenerateLicenseRequestFile.sh

Example:

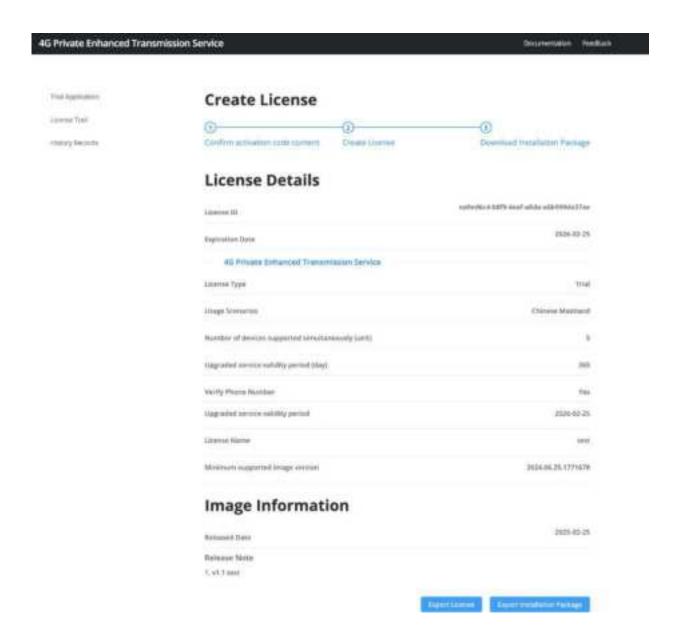
```
lurgiur-PP-ProDess-680-66-PCI-Microtower-PC -/vi2ig030/dji-cellular-enterprise-v2025-2-27/license_menarate$ auto //GenerateLicenseRequestPile.sh
请维入产品类型 (F-t2, Terra 成 45)
Enter product type (FH2, Terra # 46) 45
Installing ./parkage/libusb-1.0-0_2-1.0.24-3_amoost.deb
                  基理当前共安集有 2280279 个文件和目录。1
(正点建草重製库
准备报法 .../libusb-1.0-0_2-1.0.24-3 und64 deb
E在解月 libush-1.0-0(aec64 (2)).0.24-3) ※報告 (2:1.0.24-3) ....
正在投票 labusb-1 0-0:amm54 (2:1:0:24-3)
正在使用用于 labe-ban (2.35-Oubuntu3.9) 附触发展
Installing ./package/codemeter-lite_8.30.6221.500_amd64.deb ...
E正在请取胜规序 ... 系统为核共安装有 220179 个文件和目录。1
# % # // /codeseter-lite 8 10.6221.500 and64 deb
正在部目 codemeter-life (8.10.6221.500) 井東田 (8.10.6221.500)
正在设置 codemeter-lite (8.10.6221.500)
正在处理用于 man-ob (2:10:2-1) 的触发器
Installing /package/codemeter-lite dev 8.10 6221 500 smd64 deb
[正在课业整理库 ... 系统当器共安装有 220079 个文件和目录。]
准备帐压 .../codeseter-lite-dev_8.10.6220.500_aed64_deb
正音解目 codemeter-lite-dev (8-10,6221.500) 非概要 (8-10,6221.500) ...
正在设置 codemeter-lite-dev (8.10.6221.500)
Stopping CodeMater service.
Modifying server in:
Medified server ini-
IshatworkSarvar-I
ChranileTimeOut=1
Starting CodeMater service.
Synchronizing state of codemeter service with SydV service script with /lib/systems/systemd-sysv-install.
Executing: /lib/systemd/systemd-nysv-install enable codemeter
Executing: cmu -1 -f 6000010 NibuCeLIF
cmu - CodeMeter Universal Support Teol
Version 8.55 of 2024 Apr 17 (Build 6221) for Linux
Copyright ICI 2007-2024 by WIRL-SYSTEMS AG. All rights reserved
The file contains I Update
  ChactLicense Binding information: PirmCode 60000010
Енесите прозта
The file contains 1 Update:
 ChartLicense update: Serial number 130-3264327265, FireCode 6000010.
    -> successful
1 successful update done
Extracted Serial number: 130-3254327265
Executing: cmu -c8000010 -s130-3264327265 -f 46.WibuCaRuC
cmu - CodeMeter Universal Support Tool
Version H.10 of 2024-Apr-17 (Build 6221) for Linux
Copyright (C) 2007-2004 by WIMI-SYSTEMS AG. All rights reserved.
Write CmFAS for 130-32543077205 for FirmItem 60000010
cau - CodeMeter Universal Support Tool:
Version 8.16 of 2024 Apr-17 (Build 6221) for Linux
Copyright (C) 2007-2024 by WIRL-SYSTEMS AG. All rights reserved
Write CmFA5 for 130-3264327265 for FireItem 6000010
All tasks completed successfully
请把 46.NISuCiRuC 文件上传到DII开发委员出进行证书申请
tplood 45 MibuCaRuC file to DII developer website to apply for license
Tuzglur-PP-ProDesk-680-60-PCI-Microtower-PC--/v12ig030/dji-cellular-enterprise-v2025.2.27/license_generate$
```

3. Import the server fingerprint file 4G.WibuCm RaC on the DJI Developer website to obtain the license and installation package. The image shows an example of uploading a fingerprint file on the DJI Developer website page:



Exporting License

- 1. Enter the 4G Private Enhanced Transmission service page on the DJI Developer website, and click "Create License" under the License Tools tab.
- 2. Use the obtained activation code and server fingerprint file to create a license step by step.
- 3. After creation, you can download the corresponding license and installation package from the completion page or history.



Upgrading License

If developers wish to support more new models and quantities, they need to upgrade to the latest version of the Docker image. This requires not only upgrading to the latest Docker image but also upgrading the service license. Then, export the license, install the license to complete the upgrade. When upgrading the license, first go to the License Tools page, then click "Upgrade License", enter the activation code to obtain the upgraded license. Refer to the image below:

After obtaining the upgraded license, you can upgrade the license by importing the service license file. The license takes effect immediately after import.

Example:

```
luzeluz-HP-Probesk-680-G6-PCI-Microtower-PC--/v12ig830/dji-cellular-enterprise-v2025.2.27$ //InstallLicense.sh 0323fa30-d350-44d2
-91f6-0323w96f7660 20250219002713 tar.gr
请输入产品类型 (FH2, Terra, 4G 或 E1200)
Enter product type (FH2, Terra, 45 of E1200): 45
File found: /tmp XMF1Fk/40_0323fa30-d350-44d2-91f6-0323a96f7660_20250219092713.json
File found: ./tmp.XMFiFk/40_0323fa30-d350-44d2-91f6-0323a96f7660_20250219092713.WibuCmPaU
cmu - CodeMeter Universal Support Tool
Version B.10 of 2024-Apr-17 (Build 6221) for Linux
Copyright (C) 2007-2024 by WIBU-SYSTEMS AG. ATT rights reserved
The file contains 2 Updates
 CaActLicense binding information: FireCode 5000010
 CaDongle update for 130-2003186572 (FireCode 6000010)
Execute Update ...
The file contains 2 Lipdates
  CMActilicense update: Serial number 130-2093186572, FirmCode 6000010.
   -> successful
1 successful update done
 CaDongle update for 130-2093186572 (FireCode 6000010)
   --> successful
2 successful updates done
cau - CodeMeter Universal Support Tool.
Version B.10 of 2024-Apr-17 (Build 5221) for Linux
Copyright (C) 2007-2024 by WIBU-SYSTEMS AG. All rights reserved
List all locally connected EmContainers:
 CaContainer with Serial Number 130-2003386572 and version 3:00 (enabled)
 CmContainer with Serial Number 138-2178118438 and version 3.00 (empty)
 CaContainer with Serial Number 130-2240187775 and version 3.00 (empty)
 CaContainer with Serial Number 130-3245151899 and version 3.00 (empty)
 CaContainer with Sarial Number 130-4224095082 and version 3.00 (ampty)
Result: 5 CaContainer(s) listed
License 安装完成
Installation completed
luzeluz-NP-ProDesk-680-66-PCI-Microtower-PC--/v121g830/dj1-cellular-enterprise-v2025.2.27
```

Notes:

1. If it is a dual-control scenario, where two remote controllers are simultaneously connected to the same aircraft through a 4G private link, the allowed number of online aircraft will be reduced by

2. The maximum expansion allows up to 200 devices to be online simultaneously.

Server Deployment

Obtaining Installation Package

Upon completing the creation of the page or downloading the license and installation package from the history, the directory explanation for the installation package after unpacking is as follows:

Installing License

- 1. Refer to the "Applying for Server Licenses" section in this manual to obtain the license file license.tar.gz.
- Execute the command in the root directory of the installation package to install the license.
 Replace \${license license.tar.gz path} accordingly, and input 4G for the business being installed:

./InstallLicense.sh \${license license.tar.gz path}

Example:

```
Cmu - CodeMeter Universal Support Tool.
Version 8.10 of 2024-Apr-17 (Build 6221) for Linux
Copyright (C) 2007-2024 by WIBU-SYSTEMS AG. All rights reserved.

List all locally connected CmContainers:
- CmContainer with Serial Number 130-2093186572 and version 3.00 (enabled)
- CmContainer with Serial Number 130-2170118438 and version 3.00 (empty)
- CmContainer with Serial Number 130-2240187775 and version 3.00 (empty)
- CmContainer with Serial Number 130-3246151899 and version 3.00 (empty)
- CmContainer with Serial Number 130-4224096082 and version 3.00 (empty)
Result: 5 CmContainer(s) listed.
License 安装完成
Installation completed
```

Installation Service

Execute the command at the project root directory after the decompression:

```
chmod +x dji-cellular-enterprise-linux-amd64
./dji-cellular-enterprise-linux-amd64 install
```

The IP will be installed automatically. The following operation will be executed during the installation process:

- Check the Docker environment: If Docker and Docker Compose is not installed or the versions do not match, the installation will stop. Please pre-install the environment.
- Check the license information: If the license does not match, the installation will stop. Please
 Importing the License File in advance.
- Configure the IP. Developers have to select the IP configuration mode as needed.

IP Configuration Mode	Mode Descriptions			
1	Use Public Network IP			
	you are using the public network server or cloud server with			
	internet access, please select this mode. The program will get			
	the IP automatically.			
2	Use Internal Network IP			
	If you are using an internal network server without internet			
	access and connecting to the server with APN, please select this			
	mode.			
3	Use Custom Network IP			
	If you want to customize your IP, please select this mode.			

- Generate the OpenAPI key. Refer to the <u>4G Private Operation and Maintenance Manual for more</u> instructions.
- Close and delete the local private service.
- Developer to select whether to delete the historical images. (Tap "enter" represents not to delete.)
- Start loading the private images and private service.
- Automatically check the service status. When you see the three following expected results, the
 deployment has succeeded.
 - The first response body returns "OK".
 - The second response body returns "-1" or the IP you configured.
 - The third response body returns the IP you configured.

Example:

Configuration Service (Optional)

To accommodate different network scenarios (such as the network between the remote controller

and the aircraft being unable to communicate while both accessing the same 4G private server), DJI offer the capability to configure custom multi-IP rules for the 4G private server.

After completing the "Installation Service" step, execute the following commands and input 1 to select rule configuration:

./dji-cellular-enterprise-linux-amd64-v3-0-0 config

Example:

Notes:

- The configuration content is a JSON key-value pair, where the key is a CIDR address used for matching the client's IP, and the value is the IP address of the 4G private server that the corresponding client IP segment is expected to access.
- After completing the configuration, as shown in the image above, the read configuration content and the final container restart will be displayed.

Importing SN whitelist file

For security reasons, 4G private service only allows devices on the whitelist to connect to the server. Other devices cannot be used. Please store all your device SN (aircraft, remote controller, and dock) to the sn_list.txt file under ./conf/devarbitration/. The sn_list.txt is SN whitelist file. The file format is each SN on a new line.

Notes:

- If new device needs to be added, please execute "docker restart devarbitration" to restart the service to take effect after the sn_list.txt file is modified.
- Please do not delete the "test_rc_sn" and "test_uav_sn". They are used to check the service availability without consuming connection count quota.

```
test_rc_sn
test_uav_sn
test_rc_sn_1
test_uav_sn_1
test_rc_sn_2
test_uav_sn_2
test_rc_sn_3
```

test_uav_sn_3
test_rc_sn_4
test_uav_sn_4
test_rc_sn_5
test_uav_sn_5

Device Networking Preparation

Ensure that your aircraft, remote controller, and dock have all been updated to the latest firmware version.

Device Networking Instructions

Before using a 4G private server, confirm that the network status of your devices is normal. Two networking methods for the remote controller:

- 1. Using the 4G Dongle: Install the 4G module and ensure that the Dongle's indicator light is green.
- 2. Using the WIFI Hotspot: Connect to a WIFI hotspot.

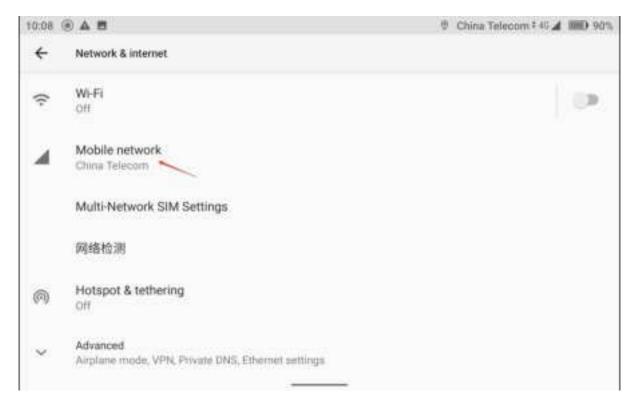
Two networking methods for the DJI Dock:

- 1. Using the 4G Dongle: Install the 4G module and ensure that the Dongle's indicator light is green.
- 2. Using a Wired Connection: Use a Cat5e or higher twisted pair cable for network connection.

The aircraft have only one networking method: Install the 4G module and ensure that the Dongle's indicator light is green.

Set the Remote Controller's APN

Enter the system setting and click "Mobile network":



2. Click "Advanced" and enter the access point setting page:



3. Click the "+" in the upper right corner to add new setting:



4. Check the setting information for different mobile operators, then save after the configuration. The "Name" and "APN" is required, while the others depend on the specific situation.



Notes:

- If the version of DJI 4G Dongle 2 is 00.02.0018, the user name and password might expire. It's a known issue and has been fixed. Please update to the latest 4G Dongle version.
- The 4G Dongle's indicator light is green after the correct configuration. The remote controller can access the internet via 4G Dongle. You can close the WiFi connection and open the browser to check whether the webpage can be accessed normally.

Set the Aircraft's APN

Ensure the aircraft has a 4G Dongle inserted:

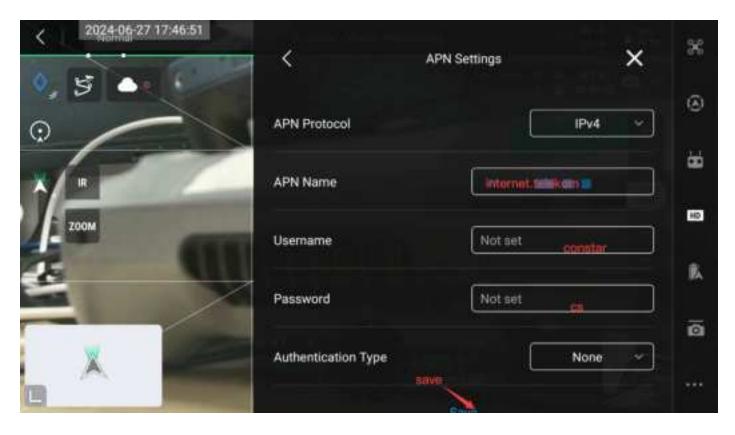
1. Click the "..." in the upper right corner of the DJI Pilot interface to enter the settings menu.



2. Go to the HD tab and click the "Enhanced Transmission Settings".



3. Check the requirements of your mobile operator and set the "APN Name", "Username" and "Password", then save after the configuration.



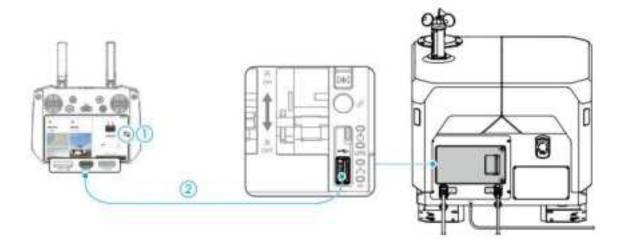
After the settings are correctly configured, the 4G Dongle will flash green. At this point, the aircraft can connect to the internet via the 4G Dongle.

Set the Dock's APN

1. Refer to the <u>DJI Dock 2 Installation and Setup Manual</u> to connect the remote controller to the dock. Take the DJI Dock 2 as an example:

Installation Checklist

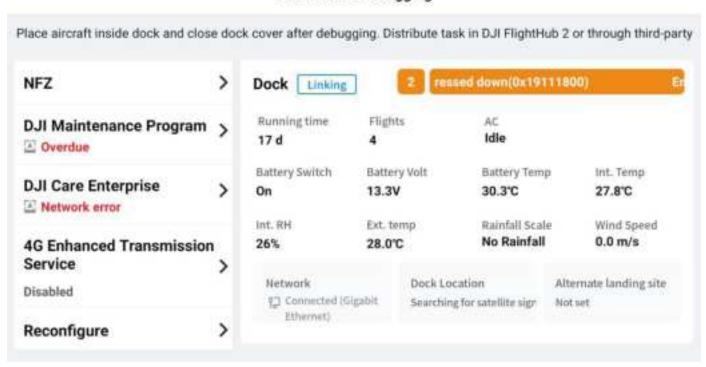
- Power on the remote controller, run DJI Pilot 2, and switch the aircraft model to Matrice 3D Series.
- Use the USB-C cable to connect the USB-C port of the remote controller to the USB-A port of the dock electrical cabinet, follow the installation steps as prompted. Check each step to ensure correct installation and connection.



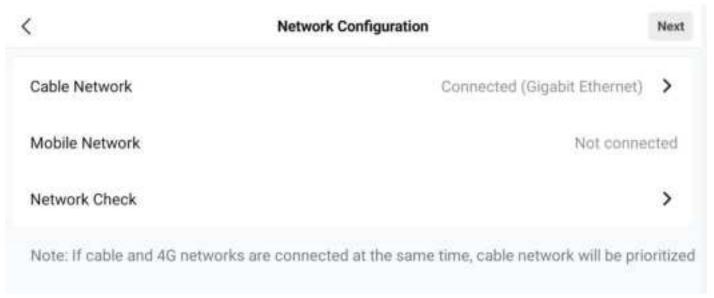
2. Wait for the debugging page of the dock to pop up, then select the "Reconfigure" option at the

bottom left.

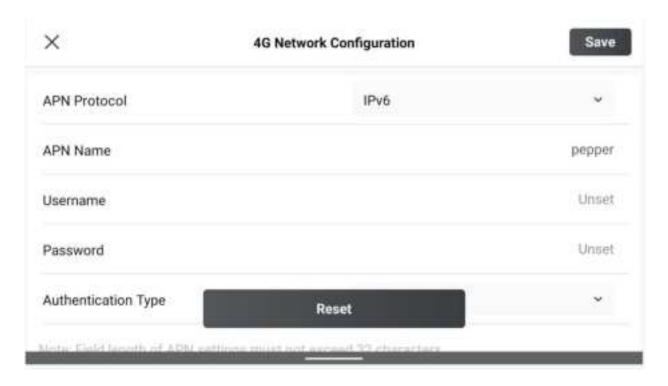
Dock Onsite Debugging



3. Enter "Network Configuration", then click the "Mobile Network" (Note: 4G Dongle should be connected to the DJI Dock at first)



4. Check the requirements of your mobile operator and set the "APN Name", "Username", and "Password" as needed, then save after the configuration.



After the settings are correctly configured, the 4G Dongle will flash green. At this point, the airport can connect to the internet via the 4G Dongle.

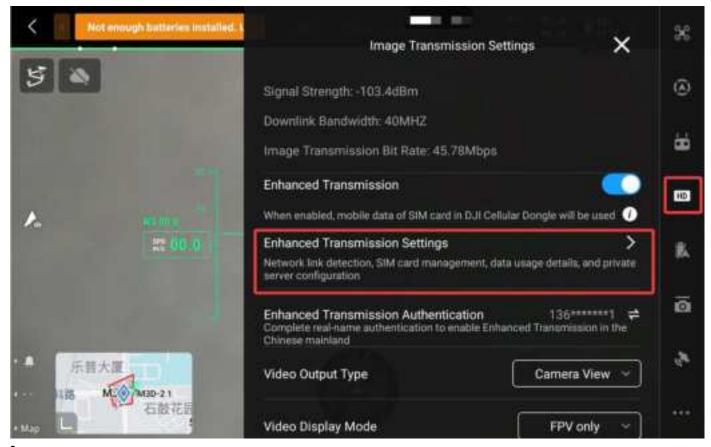
Test Procedure

Test on the aircraft

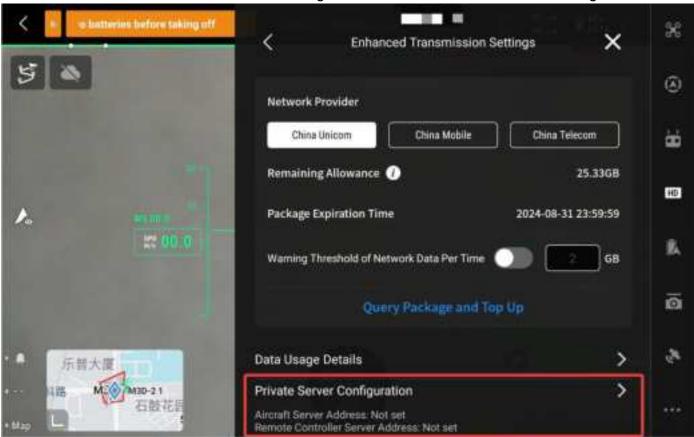
1. Connect the dongle to the aircraft and the remote controller. (Remote controller can be accessed via Wi-Fi.) Wait for the remote signal on the top bar to change to "RC + 4G".



2. Tap the "..." in the top right corner of the interface and select "HD".



3. Enter the "Enhanced Transmission Settings" and select the "Private Server Configuration".

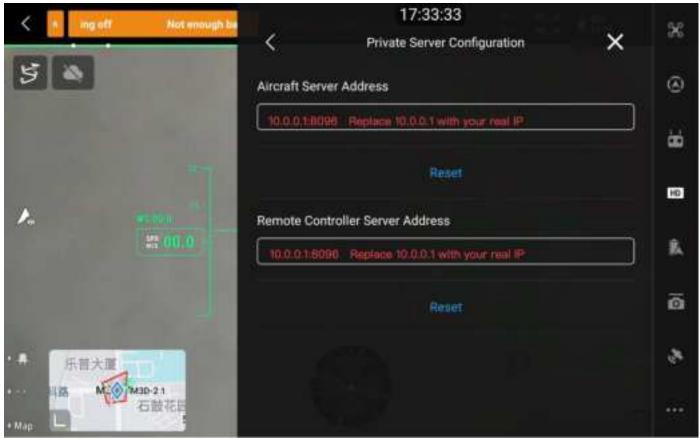


4. Set the server configuration of the aircraft and remote controller separately. (IP:port. For example: 10.0.0.1:8096. Replace the 10.0.0.1 with real IP. The default port is 8096. Please avoid to use the 192.168 network band. If necessary, please use 192.168.142.01-192.168.254.254.

Notes:

• For real IP, please check the execution result screenshot from FAQ5. The location of the mosaic is your real IP.

• The "IP:port" of the aircraft and remote controller are the same.

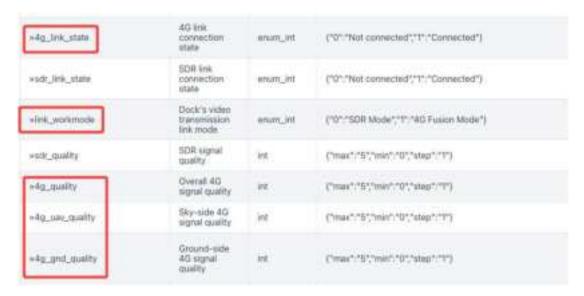


5. Testing the network quality under 4G connection:

Break the image transmission between the aircraft and remote controller. (Do not take off. Move the aircraft to position where remote controller reception is obstructed.) Test the image quality under 4G connection. When the network signal is strong, there should be no freezing or lag.

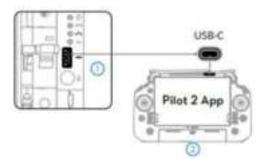
Testing on the dock

- 1. Connect the dongle to the aircraft and the dock. (Dock can be accessed via network cable.) Wait for the remote signal on the third-party cloud platform to change to "RC + 4G".
 - If a third-party platform has not been developed, you need to subscribe to the following information to judge whether the 4G private service has been deployed successfully.
 - 1) Subscribe to the Topic sys/product/{gateway_sn}/status. Judge whether the dock has been connected to the third-party platform through Method:update_topo.
 - 2) Subscribe to the Topic thing/product/{gateway_sn}/events. Obtain the error code and error cause through Method: hms.
 - 3) Subscribe to the Topic Topic: thing/product/{device_sn}/osd. Judge whether the 4G link is connected successfully through the following fields.

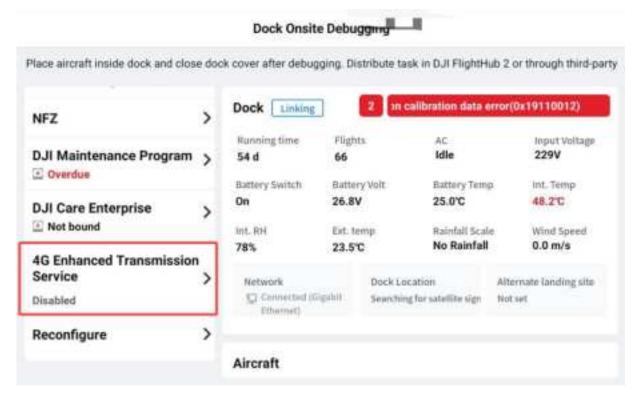


For details, please read:

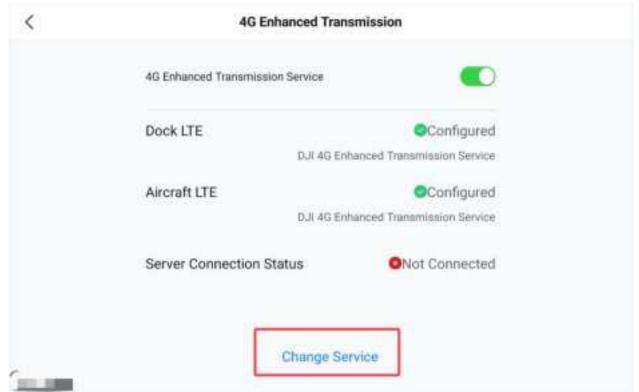
- Topic subscription
- Device Topology update protocol
- HMS Management \ HMS Function
- Properties of CloudAPI
- 2. Use the USB-C cable included to connect the USB-C port of the remote controller to the USB-A port of the dock's electrical cabinet.



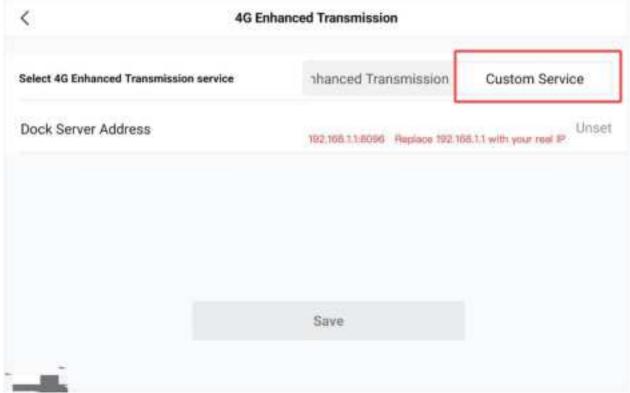
3. Enter Local Debugging and select the "4G Enhanced Transmission Service".



4. Open the "4G Enhanced Transmission Service" and select "Change Service".



5. Select custom service and configure the service address according to the format. (IP:port. For example: 10.0.0.1:8096. Replace the 10.0.0.1 with real IP. The default port is 8096.)
Note: For real IP, please check the execution result screenshot from FAQ5. The location of the mosaic is your real IP.



- 6. If using on FlightHub platform, please enter dock debugging mode, then enable 4G enhanced transmission. If using a third-party cloud system developed with the CloudAPI, please call the `sdr_workmode_switch` interface to enable 4G enhanced transmission.
- 7. Select the configured dock for testing:

 After disconnecting the DJI image transmission between the aircraft and the dock (do not take off immediately and manually move the aircraft to a position where it is obstructed from the

dock), test the network smoothness on the cloud platform under the 4G connection. There should be no noticeable stuttering or delay if the network is good.

FAQs

1. Can the 4G private deployment transmit the RTK positioning data?

Yes.

2. Is it necessary to insert a 4G card into the remote controller? Are network cable and Wi-Fi supported?

The remote controller of Mavic 3 Enterprise Series supports 4G card SIM cards and Wi-Fi. The DJI Dock supports 4G SIM cards and network cables.

3. Where can I check for the log?

Execute the following comm and replace the *container id* by yourself. Command: **docker logs** *container id*

4. How to determine if the service is running properly?

Execute the following command:

./dji-cellular-enterprise-linux-amd64 check

Example:

5. When the server is configuring, the error "Docker. Error: Cannot start container: port has already been allocated" occurred.

This error will occur if the default port 8096 is occupied. Please <u>submit a request to our technical</u> support engineer.

6. What kind of data will go through the server after the 4G private deployment?

The real-time image, controlling commands, and RTK data will go through the server. Then the data will be transmitted to target devices. (aircraft, remote controller, dock)

7. What is the data consumption for the 4G private deployment?

The real-time streaming media data will go to the relay server first. Then the server transmits the data to the remote controller/dock. The data consumption is about 5 Mbps. This data is only for reference. You can also obtain the consumption result from the server background.

8. How to solve the high latency issue after the 4G private deployment?

Because 4G private deployment has to penetrate multiple firewalls, there might be some delay. It is recommended that users compare the latency situation with the OcuSync image transmission and 4G image transmission

9. What's the meaning of the DJI Cellular light colors and blinking patterns?

Read the following table for the color meanings. For details about the DJI Cellular module, please refer to DJI Cellular Dongle User Manual.

Blinking Patterns	Description
Solid green	Strong 4G signal
Blinks green	Weak 4G signal
Solid blue	Strong 2G/3G signal
Blinks blue	Weak 2G/3G signal
Solid red	No SIM card detected. Check if SIM card is in good condition and
	inserted correctly
Blinks red	SIM card inserted, but no network signal. Check the network signal
	coverage and the network service of the SIM card

10. How does a new license take effect in the 4G private server?

If you reapply for a license, for example, replacing the trial license with the official license, you need to re-execute <u>Importing the License Files</u> and then re-execute <u>4G Private Installation Service</u>. Then

11. Error "Error sending request to API endpoint Post ..." occurs during the deployment?



The main reason is the Docker Compose version mismatch. Ensure the Docker Compose version is 2.27.0 or higher.

12. How to know the version of the currently running 4G private service?

Execute the following command:

docker ps

The suffix of ig830-devabitration indicates the version:

root@iZwz9emBdl: docker ps	rttecemortwsZ ~/eya	pp/dji-cellular-	enterprise-v3.0.0 (0.051s)			
CONTAINER ID	IMAGE		COMMAND	CREATED	STATUS	PORTS
3978e846410a	NAMES ig830-devarbitr devarbitr		"/bin/devarbitration_"	10 minutes ago	Up 10 minutes	

13. Is the annual fee for 4G Private service required?

Once purchase a basic version license, it is permanent for use. But we only provide one-year free upgrade service. Beyond this period, if you don't continue to purchase an upgrade license, the origin 4G enhanced transmission service can be normally used but no upgrade is available.

14. Does the 4G private service support to modify the port?

NO. 4G private service will occupy the ports from 8090 to 8098. Ensure these ports are available.

15. If purchase multiple 4G private activation code, how to import them into a same container to achieve an expansion in the device number?

Currently up to four official version activation codes are supported to be overlaid onto a same license. At first, you need to use the earliest activation code purchased from the developer website to generate a license. Enter the "License List" page and click "Details" button. Click the "Expansion"

button to import the other activation codes to generate a new license. Reimport the new license to the container to achieve expansion.

16. Single license supports up to 50 airports. Does it refer to the number of configured aircrafts or the number of simultaneous online aircrafts?

It refers that the number of simultaneous online aircrafts cannot exceed 50. For example, although 1000 aircraft serial numbers have been added to the white list file, the service can function normally as long as no more than 50 aircrafts are online simultaneously. If both the A control and B control of the aircraft connect to the 4G private service, the system will count it as 2 connected devices.

17. What kind of license can be upgraded and expanded?

- Only formal license can be upgraded and expanded.
- When new firmware is released, there will be an "Update" button in the license detail page. Click to upgrade within the validity period of the upgrade license. For detail, refer to Upgrading License section.
- By default, one license can support up to 50 devices online simultaneously. There is an "Expansion" button in the license detail page and click to start the expansion. For detail, refer to Expand the Number of Online Devices.