

Quick Start Guide

Pi8

Bowers & Wilkins

1. Setup



Download the Bowers & Wilkins Music app to set up and control your earbuds.



www.bowerswilkins.com/bowers-wilkins-music-app

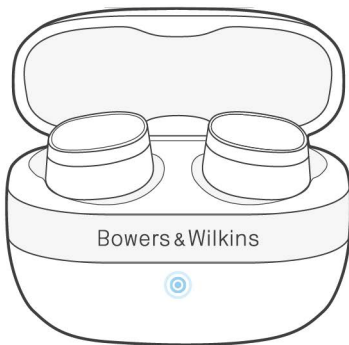
2. Device Pairing



Open the charging case to power on the earbuds.



The light will flash blue to indicate pairing mode is active and turn solid blue when pairing is successful.

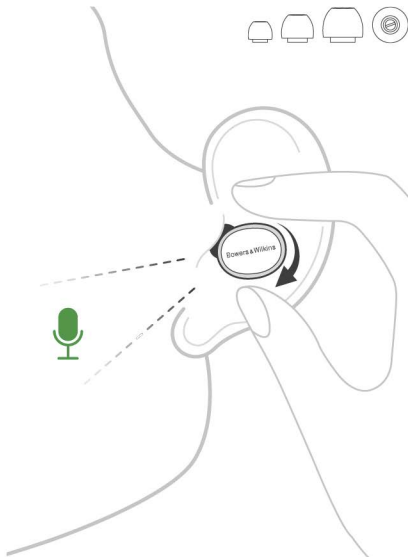


Tap & hold both buds for 3 seconds to pair additional devices.

3. Fitting



Try different tip sizes to ensure a good seal for best audio performance. For optimum call quality the Bowers & Wilkins logo should be in line with your mouth.



4. Controls



Tap either earbud to control playback and calls.



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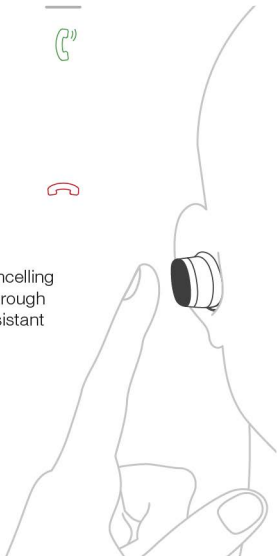


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L: Noise Cancelling
/ Pass-Through
R: Voice Assistant

Customise tap
& hold behaviour in
the Bowers & Wilkins
Music app.



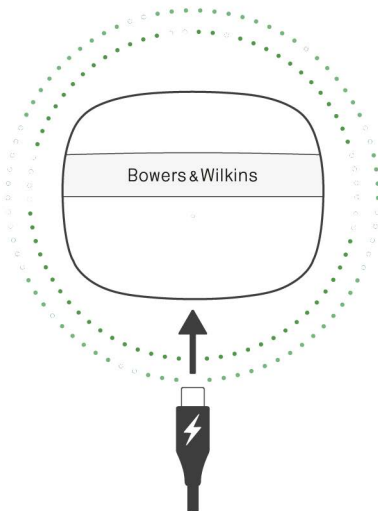
Charging



Place your earbuds in the case to charge them.

 Use the supplied USB cable to charge your Pi8.

 The case also supports wireless charging.



1. Configuration | Téléchargez l'application Bowers & Wilkins Music pour configurer et contrôler vos écouteurs.
2. Appairage de l'appareil | Ouvrez l'étui de chargement pour mettre les écouteurs sous tension. Le voyant clignote en bleu pour indiquer que le mode d'appairage est actif et devient bleu fixe lorsque l'appairage est réussi. Touchez et maintenez les deux oreillettes pendant 3 secondes pour appairer d'autres appareils.
3. Ajustement | Essayez différentes tailles d'embouts afin d'assurer une bonne étanchéité pour une meilleure performance audio. Pour une qualité d'appel optimale, le logo Bowers & Wilkins doit être aligné par rapport à votre bouche.
4. Commandes | Appuyez sur l'une des oreillettes pour contrôler la lecture et les appels. L : Réduction du bruit / Transparent
R : Assistant vocal Personnalisez le comportement du toucher maintenu dans l'application Bowers & Wilkins Music.

Chargement | Placez vos écouteurs dans l'étui pour les charger. Utilisez le câble USB fourni pour charger votre Pi8. L'étui est aussi compatible avec la recharge sans fil.

1. Einrichtung | Laden Sie die Bowers & Wilkins Music App herunter, um Ihre Kopfhörer zu konfigurieren und zu steuern.
2. Gerätekopplung | Öffnen Sie das Ladecase, um die Kopfhörer einzuschalten. Die LED blinkt blau, wenn der Kopplungsmodus aktiv ist, und leuchtet dauerhaft blau, wenn die Kopplung erfolgreich war. Beide Ohrhörer antippen und 3 Sekunden lang gedrückt halten, um weitere Geräte zu koppeln.
3. Einsetzen | Probieren Sie verschiedene Ohrstöpsel aus, um eine gute Abdichtung für ein optimales Klangerlebnis zu gewährleisten. Für beste Gesprächsqualität sollte sich das Bowers & Wilkins-Logo in einer Linie mit Ihrem Mund befinden.
4. Steuerung | Tippen Sie auf einen der Ohrhörer, um die Wiedergabe und Anrufe zu steuern. L: Geräuschunterdrückung /Umgebungstransparenz. R: Sprachassistent. Passen Sie das Verhalten bei Tastendruck individuell in der Bowers & Wilkins Music App an.

Aufladen | Legen Sie Ihre Ohrhörer in das Ladecase, um sie aufzuladen. Verwenden Sie das mitgelieferte USB-Kabel zum Aufladen Ihres Pi8. Das Case kann auch kabellos aufgeladen werden.

1. Configuración | Descargue la aplicación Music de Bowers & Wilkins para configurar y controlar sus auriculares.
2. Conexión con el dispositivo | Abra el estuche de carga para encender los auriculares. La luz azul parpadeará para indicar que se ha activado el modo conexión y quedará fija cuando se haya conectado. Pula y mantenga pulsado ambos auriculares durante 3 segundos para conectar otros dispositivos.
3. Ajuste | Pruebe distintos tamaños de almohadilla para garantizar un buen sellado y que el sonido sea lo mejor posible. Para obtener una calidad de llamada óptima, el logotipo de Bowers & Wilkins debe estar alineado con la boca.
4. Controles | Pulse en cualquiera de los auriculares para controlar la reproducción y las llamadas. Izquierdo: cancelación activa de audio/modo transparencia. Derecho: asistente de voz. Puede modificar los controles de pulsar y mantener en la aplicación Music de Bowers & Wilkins.

Carga | Coloque los auriculares en el estuche de carga para que se carguen. Utilice el cable USB que se incluye para cargar sus Pi8. El estuche de carga también funciona con carga inalámbrica.

1. Configurazione | Scaricare l'app Bowers & Wilkins Music per configurare e controllare gli auricolari.
2. Associazione del dispositivo | Aprire la custodia di ricarica per accendere gli auricolari. La spia lampeggerà in blu a indicare che la modalità di associazione è attiva e diventerà blu fissa quando l'associazione ha esito positivo. Toccare e tenere premuti entrambi gli auricolari per 3 secondi per associare ulteriori dispositivi.
3. Selezione degli inserti | Provare inserti di dimensioni diverse fino a ottenere una buona aderenza per le migliori prestazioni audio. Per una qualità ottimale della chiamata, il logo Bowers & Wilkins deve essere allineato con la bocca.
4. Comandi | Toccare uno degli auricolari per controllare la riproduzione e le chiamate. L: Cancellazione del rumore/Pass-Through. R: Assistente vocale. È possibile personalizzare i comandi tattili tap & hold nell'app Bowers & Wilkins Music.

Carica | Inserire gli auricolari nella custodia per caricarli. Utilizzare il cavo USB in dotazione per caricare gli auricolari Pi8. La custodia supporta la ricarica wireless.

1. セットアップ | イヤフォンの設定と操作のために Bowers & Wilkins Music アプリをダウンロードしてください。
2. デバイスのペアリング | 充電ケースの蓋を開けて、イヤフォンの電源をオンにします。インジケーターが青色で点滅してペアリングモードが有効になり、ペアリングが成功すると青の点灯に変わります。別のデバイスとペアリングを行うには、左右のイヤフォンを3秒間長押ししてください。
3. 装着 | 最高のオーディオ・パフォーマンスのための良好な密閉性を得るために、さまざまなサイズのチップを試してみてください。最適な通話品質を得るには、Bowers & Wilkinsのロゴを口元に向けてください。
4. 操作 | 再生や通話の操作を行うには、左右どちらかのイヤフォンをタップしてください。1秒間長押しする。L: ノイズキャンセリング/パススルー。R: 音声アシスタント。Bowers & Wilkins Musicアプリで、タップと長押しの機能をカスタマイズできます。

充電 | イヤフォンを充電するには、イヤフォンを充電ケースに入れてください。充電ケースの充電には、付属のUSBケーブルをお使いください。充電ケースは、ワイヤレス充電にも対応しています。

1. 设置 | 下载 Bowers & Wilkins Music 应用程序以设置并控制您的耳机。
2. 设备配对 | 打开充电盒即为耳机开启状态。指示灯将呈蓝色闪烁状，表示配对模式已激活；配对成功后，指示灯将为蓝色常亮。同时长按两个耳机 3 秒钟，以配对其他设备。
3. 佩戴 | 试戴不同大小的耳塞，以确保良好的密封性，从而获得最佳的音频性能。为获得最佳通话质量，应将 Bowers & Wilkins 的商标与您的嘴巴对齐在一条直线上。
4. 控制 | 轻触任一耳机，即可控制播放和通话。左：降噪/通透功能。右：语音助手。在 Bowers & Wilkins Music 应用程序中，可自定义轻触和长按动作。

充电 | 将耳机放入充电盒内充电。使用提供的 USB 线为 Pi8 充电。充电盒也支持无线充电。



Download on the
App Store



GET IT ON
Google Play

Apple

Follow the in-app instructions
to pair with your Apple® device.

Made for

 iPhone

Suivez les instructions dans l'application pour associer votre appareil Apple. Folgen Sie den Anweisungen in der App, um eine Verbindung mit Ihrem Apple-Gerät herzustellen. Siga las instrucciones que hay en la aplicación para conectarlos a un dispositivo Apple. Seguire le istruzioni nell'app per associare il prodotto al proprio dispositivo Apple. アプリ内の説明に従って、Appleデバイスとペアリングしてください。按照应用程序内的说明与您的苹果设备配对。

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Bowers & Wilkins

Pi8
In-Ear True Wireless Earbuds
User Manual

Welcome to Bowers & Wilkins and Pi8

Thank you for choosing Bowers & Wilkins. When John Bowers first established our company, he did so in the belief that imaginative design, innovative engineering and advanced technology were keys that could unlock the enjoyment of audio in the home.

Pi8 are high-performance in-ear true wireless earbuds designed to deliver the highest quality mobile personal audio experience combined with the convenience of wireless operation and the serenity of active noise cancellation. This manual will tell you everything you need to know to get the most from your Pi8 earbuds.

Your Pi8 can play music streamed wirelessly from your mobile phone, tablet or computer via Bluetooth. Pi8 can also be used for wireless telephony. The smart charging case can also connect to analogue and USB sources and retransmit this audio to your Pi8 earbuds.

Pi8 features include our latest innovations in Active Noise Cancellation, Ambient Pass-Through and enhanced Wear Sensing technologies. Our latest generation noise cancellation was designed from the ground up to deliver an uncompromised listening experience. Ambient Pass-Through enables external sounds, such as conversation or safety announcements, to be heard clearly without any need to remove the earbuds. The Wear Sensing feature enables Pi8 to respond naturally, pausing and resuming the music simply by removing an earbud from your ear. These features can be enabled and further customised via the Bowers & Wilkins Music app, available for free on iOS and Android devices.

Pi8 incorporates a rechargeable case. When fully charged, the earbuds and charging case can provide up to 20 hours of wireless media playback at average playback volume levels.

1. Pi8 Carton Contents

Pi8 True Wireless Earbuds with medium ear tips
Extra small ear tip x 2
Small ear tip x 2
Large ear tip x 2
Charging case
USB-C charging cable
USB-C to 3.5mm audio cable
Literature Pack (including Quick Start Guide and Safety & Warranty)

2. Getting to Know Your Pi8

We recommend installing the Bowers & Wilkins **Music** app on your iOS or Android device. This allows configuration of your earbuds and provides helpful hints and tips to make the most of your new earbuds.



bowerswilkins.com/downloadapp

2.1 Switching Earbuds On and Off

Pi8 power management is automatic. Your earbuds will be ready for use when removed from the charging case and will automatically enter standby and start charging when placed into the case.

If your earbuds are removed from the charging case and not used for 5 minutes, they will enter a power saving mode to preserve battery life. Simply tap both earbuds to wake them up (see section 2.2 below).

2.2 Earbud Controls

Each earbud has a touch-sensitive multi-function button area on the top face of each earbud; see Diagram 1.

2.3 Voice Assistance

Voice Assistance on your source device can be activated by tapping and holding the right (R) earbud multi-function button for 1 second. The Bowers & Wilkins Music app can be used to customise the multi-function button behaviour. Please refer to section 6 for details on using your earbuds with the Bowers & Wilkins Music app.

2.4 Active Noise Cancellation

Pi8 features an advanced Active Noise Cancellation (ANC) mode, which aids in significantly reducing undesired noise from the surrounding environment. The Pi8 earbuds use built-in microphones to pick up and cancel out ambient sound for a more comfortable listening experience while maintaining optimum sound quality.

Note: Noise cancellation requires a good seal between the earbuds and your ear canal for optimal performance.

Pi8 also features an ambient "Pass-Through" mode, which allows in some external sound from the surrounding environment, allowing safety announcements or conversations to be heard without the need to remove your earbuds.

Toggle between ANC and Pass-Through by tapping and holding the left (L) earbud multi-function button for 1 second. The Bowers & Wilkins Music app can be used to customise the multi-function button behaviour and adjust ANC and Pass-Through modes directly from your phone. Please refer to section 6 for details on using your earbuds with the Bowers & Wilkins Music app.

2.5 Wear Sensors

Pi8 incorporate our latest enhanced wear detection sensors in both earbuds. The sensors will pause audio when either earbud is removed from your ears. Playback will automatically resume when the earbuds are placed back in your ears.

The sensors also enable intelligent battery conservation by entering power saving mode when removed from your ears and left out of the charging case. Simply tap both earbuds to wake them up again.

The wear sensors can be enabled or disabled from the Bowers & Wilkins Music app. Please refer to section 6 for details on using your earbuds with the Bowers & Wilkins Music app.

Note: Take special care when wearing your earbuds. Hair or accessories trapped between your ears and the earbuds may interfere with wear sensor operation.

3. Stowing the Earbuds

When not in use, the Pi8 earbuds should be stored inside the charging case, where they will be recharged ready for future use.

4. Battery Charging

Pi8 ships with the charging case and earbud batteries partially charged and may be used immediately. However, we recommend fully charging the earbuds and case before first use and every 3 weeks to maintain battery health. Please allow up to 3 hours to fully charge.

To charge your Pi8 earbuds:

1. Place the Pi8 earbuds in the charging case.
2. Close the charging case lid.

To charge the Pi8 charging case:

1. Use the supplied USB charging cable and connect one end to a USB wall charger or a powered computer USB port.
2. Connect the other end to the USB-C socket on the charging case.

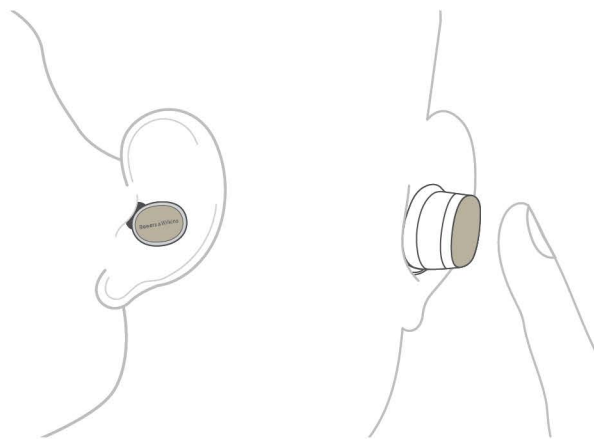


Diagram 1
Multi-function button location

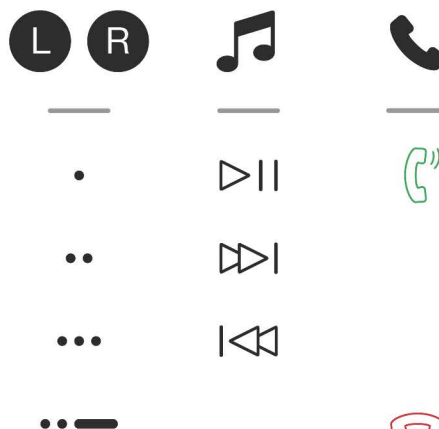


Diagram 2
Multi-function button functions

To charge the Pi8 case using a wireless charging station:

1. Place the charging case onto the centre of your wireless charging station (not supplied).
2. Ensure that the rear of the charging case is on the charging station (with the Bowers & Wilkins logo facing up).

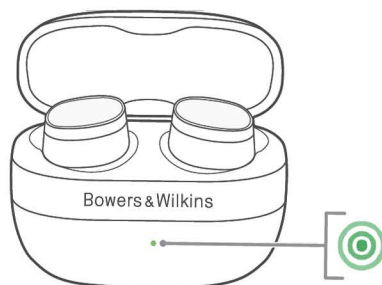
Note: While charging, the case indicator LED will flash green. When fully charged, the LED will light solid green. The case can be charged with or without the earbuds inside the case.

Note: It is normal for the charging case to get warm during charging.

4.1 Status Indicator

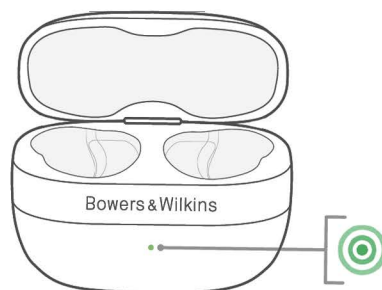
The status indicator LED is located on the front of the charging case. When the case is opened the status LED will display the battery charge status of the earbuds (if they are in the case) or the charging case itself (if the earbuds are out of the case). The status LED is also used to display Bluetooth pairing mode and system status (e.g. firmware update).

Battery levels can also be viewed in the Bowers & Wilkins Music app.



LED states with earbuds in the charging case and the lid open:

Illumination		Operational state
Flashing Green (case lid open)		Earbud battery charge >40%
Flashing Yellow (after power on)		Earbud battery charge between 20% and 40%
Flashing Red (after power on)		Earbud battery charge <20%
Solid Red		System error
Flashing Blue		Bluetooth pairing mode enabled
Solid Blue (for 3 seconds)		Bluetooth pairing successful



Status LED states with the earbuds removed from the charging case:

Illumination		Operational state
Solid Green		Case battery fully charged/trickle charging
Flashing Green (case lid open)		Case battery charge >40%
Flashing Yellow (after power on)		Case battery charge between 20% and 40%
Flashing Red (after power on)		Case battery charge <20%
Solid Red		System error
Flashing White		Audio retransmission from case to earbuds active

Diagram 3
Status indicator illuminations

5. Bluetooth Connectivity

We recommend adding your earbuds to the Bowers & Wilkins Music app. This allows you to configure your earbuds in detail and provides helpful hints and tips to make the most of your new earbuds. The app can also assist in pairing the earbuds to your source device for audio playback. Please refer to section 6 for details on using your earbuds with the Bowers & Wilkins Music app.

5.1 Pairing

Your Pi8 earbuds are designed to stream music wirelessly from Bluetooth audio devices, such as smartphones, tablets, or computers. To do so, the earbuds and source audio device must first be paired.

When you receive your Pi8 earbuds they will be ready to pair to any Bluetooth audio device. Simply open the charging case lid to enable Bluetooth pairing mode and start the pairing process. The case LED will flash blue to indicate pairing mode is enabled.

Note: The case LED will stop flashing blue if the buds are removed from the case during the pairing process, however the buds will remain in pairing mode.

To manually enable pairing mode (e.g. to pair a second device), tap & hold both earbuds simultaneously for 3 seconds. This can be performed with the earbuds in the charging case or when placed in your ears.

If the buds are in the case, the case LED will flash blue to indicate pairing mode has been enabled (see Diagram 4).

If the buds are worn, the buds will play a tone every 15 seconds to indicate pairing mode has been enabled (the charging case indicator will not flash blue in this scenario).

Note: To conserve power your earbuds will exit pairing mode if no device has been paired after 2 minutes.

Simply repeat the relevant steps below to pair subsequent devices.

5.1.1 Apple iPhone

We highly recommend installing the Bowers & Wilkins Music app, which will guide you through the pairing process, as well as allowing you to configure your earbuds in detail. Please refer to section 6 for details on using your earbuds with the Bowers & Wilkins Music app.

1. Place the case and earbuds no further than 10 cm (4 inches) away from your source device and ensure its Bluetooth connection is enabled.
2. Open the app and follow the instructions to link your earbuds to the app (refer to section 6 below if necessary).
3. During the process of connecting your earbuds to the app for the first time, you will be prompted to pair the earbuds as an audio accessory. Tap on the confirmation popup to complete the pairing process.

4. If the earbuds are in the case, the case LED will change to solid blue momentarily to indicate pairing is successful.

5. If the earbuds are out of the case, they will play a tone to indicate pairing is successful.

To pair your Pi8 without using the Bowers & Wilkins Music app, follow the instructions in section 5.1.2 below.

5.1.2 Mac / PC / Android / Other Devices

To pair your earbuds:

1. Place the case and earbuds no further than 10 cm (4 inches) away from your source device and ensure its Bluetooth connection is enabled.
2. Ensure the earbuds are in pairing mode (see section 5.1 above).
3. Go to the Bluetooth pairing menu of your source device and select "Pi8" from the device list. If multiple devices are listed, select the one with the headphones icon.
4. If the earbuds are in the case, the case LED will change to solid blue to indicate pairing is successful.
5. If the earbuds are out of the case, they will play a tone to indicate pairing is successful.

Note: On Windows 10 devices your Pi8 will appear as two Bluetooth audio profiles; Stereo (default) and Hands-Free (for telephony). The Hands-Free profile will automatically be used when making or receiving a call (e.g. Teams, Skype, Zoom etc.). However, the system volume will remain controlling the previously selected device (Stereo profile by default). To change the volume of the earbuds while on a call, use the application volume control or ensure the system volume control is set to control the Hands-Free profile.

5.2 Disconnect from a Device

You can quickly disconnect Pi8 from a device by placing the earbuds back into the case and closing the lid. Alternatively, use your device's Bluetooth settings to select a new Bluetooth device or disable Bluetooth completely.

To stop Pi8 automatically connecting to your source device, the device must be deleted from the Pi8's paired devices list using the Bowers & Wilkins Music app; refer to section 6 below.

5.3 Multiple Bluetooth Connections

Pi8 supports multipoint and can be connected to two devices simultaneously. Simply repeat the relevant steps above to pair multiple devices. However, note that only one device at a time can play audio or make calls.

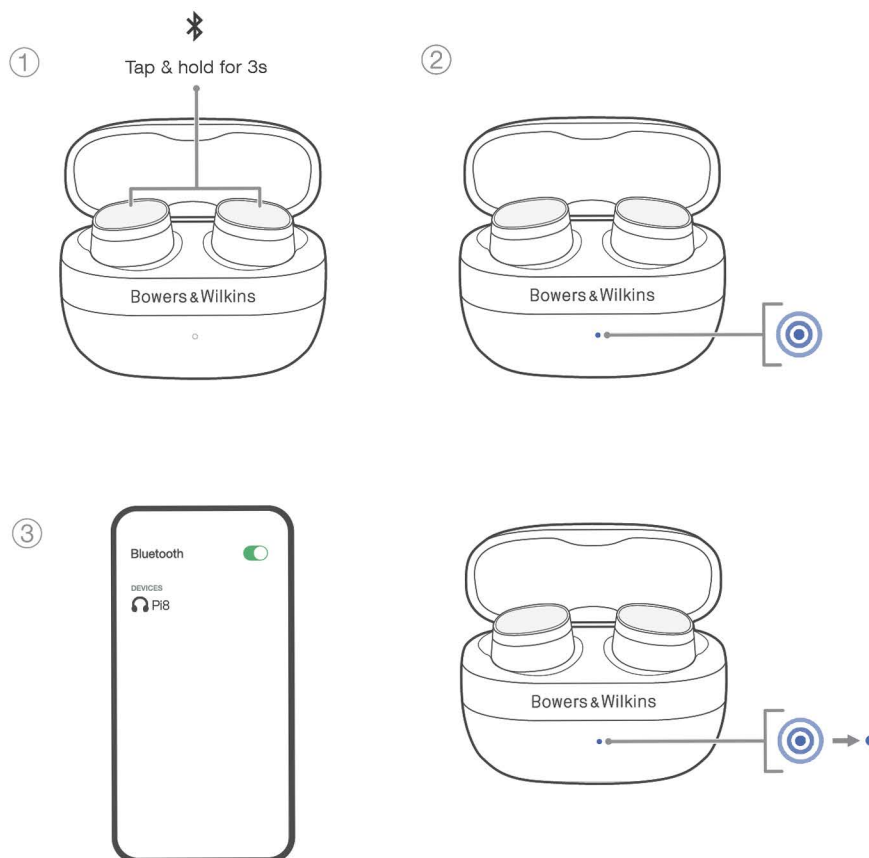


Diagram 4
Bluetooth pairing

To switch playback between two connected devices:

1. Pause audio on the first device.
2. Play audio from the second device and the earbuds will automatically switch over to this device.

When streaming audio, receiving a call on the second device will automatically pause playback on the first device and the call will be routed to your earbuds.

You can manage connections in further detail using the Bowers & Wilkins Music app.

6. Bowers & Wilkins Music App

The Bowers & Wilkins Music app is available for free on iOS and Android devices and provides extended setup and adjustments to features such as Active Noise Cancellation, Pass-Through and Wear Sensors. The app also provides further functions such as connection management and software updates.

To add your earbuds:

1. From your Android or iOS device, download and install the Bowers & Wilkins Music app.



bowerswilkins.com/downloadapp

2. Ensure your earbuds are powered on by opening the charging case or taking them out of the case.
3. Open the app, then read and follow the instructions pertaining to app notifications and permissions.
4. The app should detect your earbuds automatically and invite you to set up your earbuds; follow the in-app instructions to complete the setup process.
5. If your earbuds are not detected automatically, navigate to the Settings page (⚙ icon), tap **Add product** and follow the in-app instructions.

6.1 Controlling Your Earbuds

Commonly used features of your earbuds are accessible directly on the homepage of the Bowers & Wilkins Music app, including battery status and environmental controls (Noise Cancellation/Pass-Through). Other settings can be adjusted from the Settings page. Tap the ⚙ icon at the bottom of the screen to enter the Settings page then select your earbuds.

Environmental Controls

Set the desired Noise Cancelling and Pass-Through mode from the following options:

- Noise Cancelling On
- Pass-Through On
- Noise Cancelling and Pass-Through Off

Advanced EQ

Use the sliders to customise the tone of your earbuds.

Pi8 features a True Sound™ mode which bypasses any tonal customisation to deliver the audio as the artist and Bowers & Wilkins intended.

Connections

Tap **PAIRED DEVICES** to view more detailed connection settings, including currently connected devices and previously paired devices. To delete a device from the list, tap the device and select **Remove device**.

Device Management

Toggle **Wear sensor** on to enable intelligent playback control. Once enabled, remove an earbud to pause playback; place the earbud back in your ear to resume playback.

Rename product

Tap **Rename product** to choose a new Bluetooth name for your earbuds. Note that devices already paired with the earbuds may still reference the previous name.

6.2 Earbud Software Update

Bowers & Wilkins will occasionally make available software updates that refine and optimise the performance of your earbuds or add new features. We recommend installing updates whenever available to obtain the best experience with your earbuds.

The Bowers & Wilkins Music app will notify you when a software update is available. Follow the in-app instructions to perform the update.

7. Wearing Your Earbuds

Correctly wearing your earbuds will help ensure the best possible experience. Like many in-ear earbuds, Pi8 are designed to seal the ear canal in order to perform optimally. Four eartip sizes are provided: extra small, small, medium and large. The earbuds come pre-fitted with the medium eartips, the other sizes are located in the bottom of the Pi8 box. Finding the best size for each ear is critical to obtaining a good seal and ensuring the advanced features of Pi8, such as Active Noise Cancellation and superior audio performance, function optimally.

1. Identify the left and right earbud by finding the **L** and **R** identification (located on the inner side of each earbud).
2. Place each earbud in your ear and twist them backward slightly so that the tips engage comfortably with the opening of the ear canal.
3. If the earbud tip feels too large or small, try another ear tip size to ensure the best fit. You may find that different sizes are required for each ear.

Each Pi8 earbud contains two microphones designed to optimise the pick-up of your voice during calls. As a general rule the Bowers & Wilkins logo on each earbud should be in alignment with your mouth, see Diagram 5. However, these microphones work together to provide excellent call quality for a range of different wearing positions.

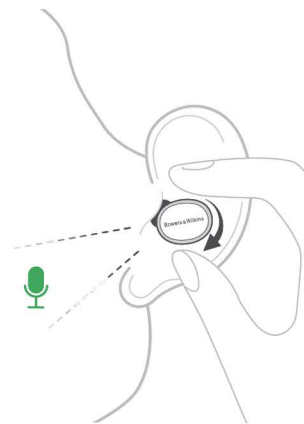
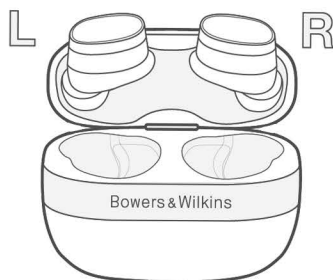


Diagram 5
Wearing your earbuds

8. Media Streaming Using The Smart Charging Case

The charging case of your Pi8 can be used to wirelessly retransmit audio to your earbuds using the supplied USB type-C-to-3.5mm (analogue) or USB type-C-to-C Cable; see Diagram 6.

1. Remove the earbuds from the charging case and close the lid.
2. Connect the supplied 3.5mm or USB-C cable to the charging case and the source device.
3. Start playback on the source device.
4. Your Pi8 case will automatically start transmitting audio to the earbuds.

*Note: If using Mac and streaming over USB for the first time, go to **Apple Menu > System Preferences > Sound > Output** and select "Bowers & Wilkins Pi8".*

Note: The charging case will only transmit audio from the analogue/USB source; the microphone signals from the earbuds will not be transmitted back to the case.

9. Resetting/Troubleshooting

If your Pi8 earbuds or charging case stop working, try returning the earbuds to the charging case, closing the lid and charging the case from a USB power source until the LED turns solid green. If the earbuds/case remain unresponsive, try performing a hardware reboot as detailed in the next section.

9.1 Reboot

To reboot the earbuds and charging case:

1. Place the earbuds inside the case and close the lid.
2. Press and hold the recessed button next to the USB socket for 8-10 seconds. Use an object with a rounded end such as a sim card removal tool to prevent damaging the charging case.
3. The case LED may flash amber indicating Factory Reset mode (see below). Do **not** release the button until the case LED turns off. This will ensure a reboot is performed instead of a factory reset.

If a reboot does not resolve the issue, please try a factory reset; this is described in the next section.

9.2 Factory Reset

Factory reset can be used to clear the product's paired device history and restore all settings to their defaults. Open the case with the earbuds placed inside.

To factory reset the earbuds and charging case:

1. Place the earbuds inside the case and close the lid.
2. Press and hold the recessed button next to the USB socket for 3-5 seconds. Use an object with a rounded end such as a sim card removal tool to prevent damaging the charging case.

3. Release the button when the case LED starts flashing amber.

4. The case LED will turn solid amber to indicate the reset is in progress then green when the reset is complete.

Note that you will also need to delete the Pi8 from each device's Bluetooth pairing list and re-pair the Pi8 earbuds after resetting them; please refer to section 5.1 above for pairing instructions.

10. Caring For Your Earbuds

Your earbuds and charging case can be cleaned by a soft, clean, damp cloth and gently dabbing until clean. Do not use cleaning detergents, rubbing alcohol, or chemical cleaners/polish, doing so may damage your product.

12. Service/Support

If you need help troubleshooting a specific problem or simply have a question you would like answered, please initially consult the Headphones Support section of the Bowers & Wilkins website: www.bowerswilkins.com.

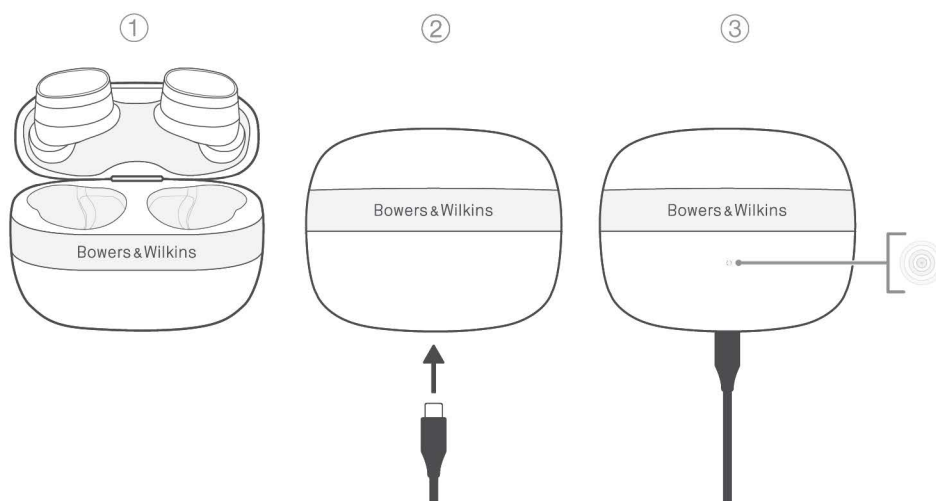


Diagram 6
Audio Retransmission

Specifications

Technical Features	High performance DSP with dedicated DSP and amplifier/DAC True 24-bit audio connection 5 band customisable EQ + TrueSound™ mode Bluetooth 5.4 with aptX™ Lossless technology Multipoint connectivity Active Noise Cancellation (ANC) Audio retransmission from charging case (aptX Adaptive) Wireless and USB-C charging Fast charging support Apple MFi Made For iPhone support
Wearing Style	In-ear noise cancelling true wireless earbuds
Bluetooth Codecs	aptX Lossless aptX Adaptive aptX Classic AAC SBC
Bluetooth Profiles	A2DP v1.3.2 AVRCP v1.6.2 HFP v1.8 HSP v1.2 BLE GATT (Generic Attribute Profile)
Frequency Band	Bluetooth Tx & Rx: 2402MHz - 2480MHz Wireless Charging Rx: 114.8kHz - 119kHz
RF Output Power	<15dBm
H-field	-3.99dBuA/m at 10m
Microphones	3 per earbud for telephony and ANC
Drive Units	12mm Carbon Cone
Battery Type	Rechargeable Lithium-ion (earbuds and charging case)
Battery Life* and Charging	Up to 6.5 hours for earbuds (with ANC on) Additional 13.5 hours from charging case Charge time = 2 hours 15 minute charge = 2 hours playback <small>*Testing performed using pre-production hardware and software paired with a smartphone. Actual battery life differs based on device settings, environment, usage, and additional factors.</small>
Wireless Charging Support	Yes
Water Resistance	Yes – IP54 (earbuds)
Inputs	Earbuds: Bluetooth Charging case: USB-C & 3.5mm analogue jack (wireless audio retransmission via charging case)
Accessories	Extra Small / Small / Medium / Large ear tips 60cm USB-C to USB-C charging cable 80cm 3.5mm jack to USB-C audio cable
Dimensions	Charging case: 65mm (w) x 29mm (d) x 52mm (h)
Weight	Earbuds: 7 g (each) Charging case: 46 g

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by B&W Group Ltd. is under license.

Apple, iPhone, and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries and regions. The trademark "iPhone" is used in Japan with a license from Aiphone K.K. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

Android and Google Play are trademarks of Google LLC. Other trademarks and trade names are those of their respective owners.



Bowers & Wilkins

Pi8 In-Ear True Wireless Earbuds

Technical Information



Technical Features

High-performance DSP with dedicated DSP and amplifier/DAC
 True 24-bit audio connection
 5-band customisable EQ + TrueSound™ mode
 Bluetooth 5.4 with aptX™ Lossless technology
 Multipoint connectivity
 Active Noise Cancellation (ANC)
 Audio retransmission from charging case (aptX Adaptive)
 Wireless and USB-C charging
 Fast charging support
 Apple® MFi Made For iPhone® support

Wearing Style

In-Ear Noise-Cancelling True Wireless Earbuds

Bluetooth Codecs

aptX Lossless
 aptX Adaptive
 aptX Classic
 AAC
 SBC



Microphones

3 per earbud for telephony and ANC

Drive Units

12mm Carbon Cone

Battery Type

Rechargeable Lithium Ion
 (earbuds and charging case)

Battery Life* & Charging

*Testing performed using pre-production hardware and software paired with a smartphone. Actual battery life differs based on device settings, environment, usage, and additional factors.

Up to 6.5 hours for earbuds (with ANC on)
 Additional 13.5 hours from charging case
 Charge time = 2 hours
 15-minute charge = 2 hours playback



Wireless Charging Support

Yes

Water Resistance

IP54 (earbuds)

Audio Inputs

Earbuds: Bluetooth
 Charging case: USB-C & 3.5mm analogue jack
 (wireless audio retransmission via charging case)

Accessories

Extra Small / Small / Medium / Large ear tips
 60cm USB-C to USB-C charging cable
 80cm 3.5mm jack to USB-C audio cable

Dimensions

Charging case: 65mm (w) × 29mm (d) × 52mm (h)

Weight

Earbuds: 7 g (each)
 Charging case: 46 g

Finishes

Anthracite Black
 Dove White
 Jade Green
 Midnight Blue



Pi8 In-Ear True Wireless Earbuds

Technical Information

[bowerswilkins.com](https://www.bowerswilkins.com)


Safety & Warranty

Pi8

Bowers & Wilkins

English

Important safety instructions

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Clean only with a dry cloth.
- 6 Only use attachments/accessories specified by the manufacturer.
- 7 Ensure that the headphones are not worn with, or kept in the immediate vicinity (closer than 10cm) of, a pacemaker.
- 8 Do not insert headphone jack plugs into electric power sockets.
- 9 Always supervise children using these headphones.
- 10 The operation of switches on your hi-fi system, or the action of plugging-in the headphones, may cause audible clicks which, at high volume levels, may effect your hearing. Always therefore set the volume control to minimum before operating switches or plugging-in the headphones.
- 11 Do not use headphones while driving or cycling.
- 12 Contains small parts which may be a choking hazard. Not suitable for children aged 3 or under.
- 13 This product contains magnetic material.
- 14 Do not drop, sit on, or allow headphones to be immersed in water.
- 15  Prolonged listening at high volume levels may cause hearing damage.
- 16 This product is only designed to work at an ambient temperature of up to 40°C.
- 17 This product contains Lithium batteries, if misused or damaged this can become a hazard and is at risk of explosion.
- 18 Do not handle the product should the battery leak.
- 19 Do not incinerate the product/battery or leave it in an extremely high temperature surrounding environment. This could result in the internal battery exploding or the leakage of flammable liquid or gas.
- 20 Do not subject the product/battery to extremely low air pressure. This could result in the internal battery exploding or the leakage of flammable liquid or gas.
- 21 Do not attempt to access or replace the product's battery, the battery is internal and not user serviceable.
- 22 Refer to the product manual for information on battery care.
- 23 **Do not expose the product to rain or moisture**
- 24 **Do not use the product near water, bathtubs, sinks, saunas, pools or steam rooms.**
- 25 Turn off the product before boarding aircraft.

- 26 Do not position or store the product or accessories on or near a vehicle air bag, should the airbag explode there is a risk of injury.
- 27 Dispose of this product in accordance with local regulations. This product must not be disposed of with regular household waste. Disposal of a battery into fire or a hot oven, mechanically crushing or cutting of a battery can result in an explosion.

Compliance markings are located on the inside of the charging case lid.

For skilled person: CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type. Replacement of a battery with an incorrect type can defeat a safeguard.

⚠ WARNING

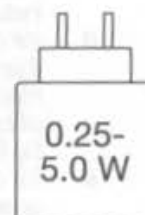
- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN.**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



This product contains non-replaceable batteries of type 1254W6 (3.85V). Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate. Even used batteries may cause severe injury or death. Call a local poison control center for treatment information.

Do not force discharge, recharge, disassemble, heat above 45°C or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.

The power delivered by the charger must be between min 0.25 Watts required by the radio equipment, and max 5.0 Watts in order to achieve the maximum charging speed.





Make:

Bowers & Wilkins

Model Name/Number:

Serial Number:

Date of Purchase:

Where Purchased:

Warranty

Bowers & Wilkins products are designed and manufactured to the highest quality standards. However, if something does go wrong with the product, B&W Group Ltd. and its national distributors warrant free of charge labour (exclusions may apply) and replacement parts in any country served by an official Bowers & Wilkins distributor.

This warranty complements any national or regional legal obligations of dealers or national distributors and does not affect your statutory rights as a customer. Some regional legal obligations outside the control of B&W Group Ltd. may reduce the scope or time of the terms outlined below. In particular:

- Special warranty terms apply in the Russian Federation.
- Specific import regulations apply in Brazil.
- See following pages for specific warranty instructions that apply in Australia.

Please contact the relevant national distributor for details.

Terms and Conditions

This warranty:

- 1 is valid only for products purchased from an authorised Bowers & Wilkins retailer or dealer.
- 2 is valid from the date of purchase for a period of five years for passive loudspeakers and two years for powered loudspeakers, electronics and headphones, except that exclusions apply in certain countries in line with national law. Please consult the Bowers & Wilkins distributor in your country for detailed information.
- 3 is limited to the repair of the equipment. Neither transportation, nor any other costs, nor any risk for removal, transportation and installation of products is covered by this warranty.
- 4 is only valid for the original owner. It is not transferable.
- 5 will not be applicable in cases other than defects in materials and/or workmanship at the time of purchase and will not be applicable:
 - a for deterioration of component parts, the nature of which is to become worn or depleted with use, such as batteries and headphone ear pads.
 - b for any interoperability issues with third party products; unless we explicitly specify this intent,
 - c for damages caused by incorrect installation, connection or packing,
 - d for damages caused by any use other than correct use described in the user manual, negligence, modifications, or use of parts that are not made or authorised by B&W Group Ltd.,
 - e for damages caused by faulty or unsuitable ancillary equipment,

- f for damages caused by accidents, lightning, water, fire heat, war, public disturbances or any other cause beyond the reasonable control of B&W Group Ltd. and its appointed distributors,
- g for products whose serial number has been altered, deleted, removed or made illegible,
- h if repairs or modifications have been executed by an unauthorised person.

How to claim repairs under warranty

Should you have any concerns regarding the performance of your product, please use the following procedure:

- 1 You can find all contact details by clicking on 'Contact Bowers & Wilkins' at the bottom of the home page of our web site and selecting the appropriate country.
- 2 Our representative will discuss your concerns. If it is found necessary to return the product for repair, you may be given a Return Merchandise Authorisation. You should not return the product without this authorisation, if given.

To validate your warranty, you will need to produce the original sales invoice or other proof of ownership and date of purchase.

Environmental Information

This product complies with international directives, including but not limited to:

- i. the **Registration, Evaluation, Authorisation and restriction of CHemicals (REACH)**
- ii. the disposal of **Waste Electrical and Electronic Equipment (WEEE)**.

Consult your local waste disposal authority for guidance on how properly to recycle or dispose of this product.

Australia

Warranty

Subject to the following terms, Sound United will repair or replace any part of any eligible Bowers & Wilkins product that is defective within the warranty period indicated in the table below or refund you the cost of the replacement. The benefits to a consumer given by this warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Eligibility

To claim the benefit of this warranty you must;

- 1 Be the original purchaser of a genuine Bowers & Wilkins product (this warranty is not transferable)
- 2 Produce proof of your purchase
- 3 This warranty is limited to defects that arise;
 - a in the course of normal domestic installation and use and
 - b within the warranty period identified for the product in the table below, commencing on the date of original purchase.
- 4 This warranty excludes:
 - a defects arising from misuse, accident, neglect or improper care, fluctuation in electrical current, incorrect or failed software upgrade, damage or malfunction from incorrect assembly or installation, defects from alteration or modification, unauthorised service or repair;
 - b appearance items such as cabinetry marks or damage;
 - c products on which the serial number has been defaced or removed; and
 - d claims made later than 21 days after the defect first appears.
- 5 Note: In making a claim under this warranty, you agree that if, following receipt of your claim under this warranty, Sound United or its authorised service centre determine that your claim in respect of a product is invalid or you have provided false, inaccurate or misleading information with your claim, Sound United or its authorised service centre may charge you for any labour, parts or transport costs incurred.

How to Claim

In order to make a claim under this warranty, take the following steps:

- 1 Attach you proof of purchase document(s) to the below card and complete the details.
- 2 Contact Sound United by telephone or email (contact details below)
- 3 Deliver the product(s) the subject of your claim to the Authorised Service Centre nominated by Sound United. Details of the Authorised Services Centres are available at the below address.

- 4 You must bear any expense you incur in claiming this warranty.

Notice: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Brand	Category	Warranty Period
Bowers & Wilkins	Headphones	2 Years
	Accessories	1 Year

Sound United Sales and Marketing,

Suite 303, 754 Pacific Highway, Chatswood,
2067 New South Wales, Australia
Tel: +61 (2) 9196 8990
info-au.bw@soundunited.com

EU Declaration of Conformity

English

Bowers & Wilkins hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU, 2011/65/EU, and amendment Directive (EU) 2015/863. The complete Declaration of Conformity can be found at www.bowerswilkins.com/compliance.

Français

Bowers & Wilkins déclare, par la présente, que ce produit est conforme aux principales exigences et autres clauses pertinentes de la Directive 2014/53/UE, 2011/65/UE et de la modification de la Directive (UE) 2015/863. Vous trouverez le texte intégral de la Déclaration de conformité sur le site www.bowerswilkins.com/compliance.

Deutsch

Bowers & Wilkins erklärt hiermit, dass dieses Produkt den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU, 2011/65/EU und der Änderungsrichtlinie (EU) 2015/863 entspricht. Die vollständige Konformitätserklärung finden Sie unter www.bowerswilkins.com/compliance.

Español

Bowers & Wilkins declara por la presente que este producto cumple con los requisitos esenciales y otras disposiciones relevantes de la Directiva 2014/53/UE, 2011/65/UE y la enmienda de la Directiva (EU) 2015/863. Puede consultar la declaración de conformidad completa en www.bowerswilkins.com/compliance.

Português

A Bowers & Wilkins declara por este meio que este produto está em conformidade com os requisitos essenciais e outras disposições relevantes da Diretiva 2014/53/UE, 2011/65/UE e a Diretiva de emenda (UE) 2015/863. A Declaração de Conformidade completa encontra-se em www.bowerswilkins.com/compliance.

Italiano

Con la presente, Bowers & Wilkins dichiara che questo prodotto è conforme ai requisiti essenziali e ad altre disposizioni pertinenti della Direttiva 2014/53/UE, 2011/65/UE e della Direttiva di modifica (UE) 2015/863. La Dichiarazione di conformità completa è disponibile su www.bowerswilkins.com/compliance.

Nederlands

Bowers & Wilkins verklaart hierbij dat dit product voldoet aan de essentiële vereisten en andere relevante bepalingen van richtlijn 2014/53/EU, 2011/65/EU en geamendeerde richtlijn (EU) 2015/863. De complete conformiteitsverklaring is te vinden op www.bowerswilkins.com/compliance.

Česky

Společnost Bowers & Wilkins tímto prohlašuje, že její produkt je v souladu se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/EU, 2011/65/EU a novelizující směrnice (EU) 2015/863. Plný text prohlášení o shodě naleznete na www.bowerswilkins.com/compliance.

Slovenčina

Spoločnosť Bowers & Wilkins týmto prehlasuje, že tento výrobok je v súlade so základnými požiadavkami a ďalšími príslušnými ustanoveniami smernica 2014/53/EU, 2011/65/EU a zmeny smernice (EU) 2015/863. Kompletné vyhlásenie o zhode nájdete na adrese www.bowerswilkins.com/compliance.

EU Declaration of Conformity

Magyar

A Bowers & Wilkins ezúton kijelenti, hogy a termék megfelel a a 2014/53/EU, a 2011/65/EU irányelv és az (EU) 2015/863 módosító irányelv alapvető követelményeinek és egyéb vonatkozó rendelkezéseinek. A teljes megfelelőségi nyilatkozat a következő címen található: www.bowerswilkins.com/compliance.

Polski

Firma Bowers & Wilkins niniejszym oświadcza, że ten produkt jest zgodny z zasadniczymi wymaganiami i innymi stosownymi postanowieniami dyrektyw 2014/53/UE, 2011/65/UE oraz dyrektywy zmieniającej (UE) 2015/863. Pełną deklarację zgodności można znaleźć pod adresem www.bowerswilkins.com/compliance.

Ελληνικά

Με το παρόν η εταιρεία Bowers & Wilkins δηλώνει ότι αυτό το προϊόν συμμορφώνεται με τις ουσιώδεις απαιτήσεις και τις άλλες σχετικές διατάξεις των Οδηγιών 2014/53/ΕΕ, 2011/65/ΕΕ και της τροποποιητικής Οδηγίας (ΕΕ) 2015/863. Η πλήρης Δήλωση συμμόρφωσης είναι διαθέσιμη στη διαδικτυακή διεύθυνση www.bowerswilkins.com/compliance.

Русский

Настоящим компания Bowers & Wilkins заявляет, что этот продукт отвечает специальным требованиям и другим соответствующим положениям Директивы 2014/53/EU, 2011/65/EU и ее поправки (EU) 2015/863. Полную Декларацию соответствия можно найти на сайте www.bowerswilkins.com/compliance.

UK Declaration of Conformity

English

Bowers & Wilkins hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Radio Equipment Regulations 2017 and The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012. The complete Declaration of Conformity can be found at www.bowerswilkins.com/en-gb/compliance.

The manufacturer has complied with the applicable UK PSTI security requirements.



Additional Countries

USA

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

IMPORTANT NOTE: FCC Radiation Exposure Statement: The product complies with the US portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

These requirements set a SAR limit of 1.6 W/kg averaged over 1 gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Canada

Industry Canada Statement:

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-3 (B)/NMB-3(B)

ISED Radiation Exposure Statement:

The product complies with the Canada portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. These requirements set a SAR limit of 1.6 W/kg averaged over 1 gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.

ISED Déclaration d'exposition aux radiations:

Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les États-Unis et le Canada établies pour un environnement non contrôlé. Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel.

Cet émetteur ne doit pas être placé à côté de, ou fonctionner conjointement à, une autre antenne ou un autre émetteur.

Ces exigences établissent une limite SAR de 1,6 W/kg pondéré sur 1 gramme de tissu. Il s'agit de la valeur SAR maximum déclarée en vertu de cette norme pendant la certification de produit pour son utilisation lorsqu'il est correctement porté sur la tête.

EU

CE SAR compliance Statements

End user must follow the specific operating instructions for satisfying RF exposure compliance. The portable device is designed to meet the requirements for exposure to radio waves established by European Union market (France).

For earbuds:

The SAR limit: 2.0 W/kg

The highest SAR value: 0.12 W/kg

For charging case:

The SAR limit: 2.0 W/kg

The highest SAR value: 0.38 W/kg

For EU

Frequency band(s):

Bluetooth Tx & Rx: 2402MHz-2480MHz

Wireless Charging Rx: 114.8kHz-119kHz

Maximum RF output power: <15 dBm

H-field: -3.99dBuA/m at 10m

The product model number (FCC)/HVIN(ISED), FCC ID and ISED certification number for each part are as below:

Individual Part	PI8 Earbud	PI8 Charging Case
Product Model Number/HVIN	PI8EB	PI8C
FCC Identifier	FCC ID: 2ACIX-PI8EB	FCC ID: 2ACIX-PI8C
ISED Certification Number	IC: 11946B-PI8	

South Korea



모델명	Head SAR
PI8	0.222W/kg



R-C-dmk-PI8

해당 무선설비는 전파혼신 가능성이 있으므로
인명안전과 관련된 서비스는 할 수 없음

Applicant name:

디앤엠세일즈앤마케팅코리아주식회사

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Apple, iPhone, and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries and regions. The trademark "iPhone" is used in Japan with a license from Aiphone K.K.

China

CMII ID可以在充电盒盖内侧找到

Case: Input rating: 5V/0.8A;

Output rating: 5V/80mA x2

Earbud: Input rating: 5V/0.08A

Taiwan



取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

充電盒：額定輸入：5V/0.8A；額定輸出：5V/80mA x2

耳機：額定輸入：5V/0.08A

Made for

Apple iPhone

LL38261 / 03