



OWNER'S MANUAL

Double-Drawer Built-In Refrigerator

TABLE OF CONTENTS

MODEL INFORMATION	2
CONSUMER SUPPORT	3
SAFETY INFORMATION	4
CONTROLS AND FEATURES	10
SABBATH MODE	13
CARE AND CLEANING	14
TROUBLESHOOTING	16
LIMITED WARRANTY	19

MODEL INFORMATION

MODEL NUMBERS

ZIDI240HII, ZIDS240NSS

WRITE DOWN THE MODEL AND SERIAL NUMBERS

These will be on a label on the ceiling inside the double-drawer refrigerator.

Use these numbers in any correspondence or service calls concerning your appliance.

Please write these numbers here:

Model Number

Serial Number

CONSUMER SUPPORT

MONOGRAM WEBSITE

Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year! You can also shop for more great Monogram products and take advantage of all our on-line support services designed for your convenience.
In the US: monogram.com
In Canada: monogram.ca

REGISTER YOUR APPLIANCE

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: monogram.com/register
In Canada: Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx

SCHEDULE SERVICE

Expert Monogram repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year.
In the US: monogram.com
In Canada: monogram.ca

REMOTE CONNECTIVITY

For assistance with wireless network connectivity (for models with remote enable), visit our website at monogram.com/connect in the US only.

PARTS AND ACCESSORIES

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.
In the US: monogram.com/use-and-care/parts

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers in Canada should consult the nearest MC Commercial service center or visit our website at monogram.ca.

CONTACT US

If you are not satisfied with the service you receive from Monogram, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Monogram Appliances, Appliance Park | Louisville, KY 40225
monogram.com/contact

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠ WARNING To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator/freezer, follow these basic safety precautions:

- Double-drawer refrigerators are designed to be built-in only. They cannot be used free-standing.
- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator/freezer before making repairs, or cleaning.
NOTE: Power to the refrigerator/freezer cannot be disconnected by any setting on the control panel.
NOTE: Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not use an extension cord.
- Keep flammable materials and vapors away from the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the fresh food and freezer doors from any refrigerator/freezer before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.
- Do not apply harsh cleaners to the refrigerator. Certain cleaners will damage plastic which may cause parts such as the door or door handles to detach unexpectedly. See the Care and Cleaning section for detailed instructions.

⚠ WARNING TIP OVER HAZARD



These appliances are top heavy, especially with any doors open, and must be secured to prevent tipping forward which could result in death or serious injury. Read and follow the entire installation instructions for securing the appliance with the anti-tip system.

⚠ WARNING EXCESS WEIGHT HAZARD

Use two or more people to move and install dual-drawer refrigerator. Failure to do so can result in back or other injury.

⚠ WARNING CUT HAZARD

Cabinet edges along stamp/cut-out areas may be sharp. Avoid placing hands, fingers or other appendages near these areas. Failure to do so can result in cuts.

⚠ CAUTION To reduce the risk of injury when using your refrigerator/freezer, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not refreeze frozen foods which have thawed completely.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

WARNING **FIRE OR EXPLOSION HAZARD** Flammable Refrigerant

This appliance contains isobutane refrigerant, also known as R600a, a natural gas with high environmental compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.

1. When handling, installing and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
2. Service shall only be performed by authorized service personnel. Use only manufacturer-authorized service parts.
3. Dispose of refrigerator in accordance with the Federal and Local Regulations. The flammable refrigerant and insulation material used in this product require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your refrigerator.
4. Keep ventilation openings in the appliance enclosures or in the built-in structure clear of obstruction.
5. To remove frost, scrape with a plastic or wood spatula or scraper. Do not use an ice pick or a metal or sharp-edged instrument as it may puncture the appliance liner and then the flammable refrigerant tubing behind it.
6. Do not use electrical appliances inside the food storage compartment of the appliance.
7. Do not use any electrical device to defrost your appliance.
8. Do not damage the refrigerant circuit.

INSTALLATION

WARNING **FIRE OR EXPLOSION HAZARD**

Keep flammable materials and vapors away from refrigerator. Failure to do so can result in fire, explosion, or death.

CONNECTING ELECTRICITY

WARNING **Electrical Shock Hazard.**

Plug into a grounded 3-prong outlet

Do not remove the ground prong

Do not use an adapter

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

Use of a GFI (Ground Fault Interrupter) is not recommended for the fresh-food refrigerator.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

DO NOT USE AN ADAPTER PLUG TO CONNECT THE FRESH-FOOD REFRIGERATOR TO A 2-PRONG OUTLET.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

⚠ WARNING SUFFOCATION AND ENTRAPMENT HAZARD

Failure to follow these disposal instructions can result in death or serious injury

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Appliance

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerant and Foam Disposal:

Dispose of appliance in accordance with Federal and Local Regulations. Flammable refrigerant and insulation material used requires special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

READ AND SAVE THESE INSTRUCTIONS

RENSEIGNEMENTS IMPORTANTS CONCERNANT LA SÉCURITÉ

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER LE RÉFRIGÉRATEUR

⚠ AVERTISSEMENT

Pour réduire le risque d'incendie, d'explosion, de choc électrique ou de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité :

- Les réfrigérateurs à deux tiroirs sont conçus pour être encastrés uniquement. Ils ne peuvent pas être séparés.
- N'utilisez l'appareil que pour son usage prévu, comme décrit dans le présent manuel.
- Ce réfrigérateur doit être correctement installé conformément aux Consignes d'Installation avant toute utilisation.
- Débranchez le réfrigérateur avant d'effectuer une réparation, de remplacer une ampoule ou de le nettoyer.
Remarque : L'alimentation du réfrigérateur ne peut être déconnectée par aucune des fonctions sur le panneau de commande.
Remarque : Les réparations doivent être effectuées par un professionnel qualifié.
- Remettez toutes les pièces et panneaux en place avant d'utiliser l'appareil.
- N'utilisez pas un cordon de rallonge.
- Conservez les matériaux et vapeurs inflammables à l'écart de votre réfrigérateur.
- N'entrez pas dans cet électroménager des substances explosives telles que des bombes aérosols qui contiennent un gaz propulseur.
- Pour éviter les risques d'asphyxie et d'enfermement pour les enfants. Démontez les portes du congélateur et du compartiment de réfrigération avant de le mettre au rebut ou d'interrompre son utilisation.
- Ne laissez pas les enfants grimper, se mettre debout ou se suspendre aux poignées de portes dans le réfrigérateur ou aux clayettes du réfrigérateur. Ils pourraient se blesser gravement.
- Les enfants et les personnes dont les capacités sont réduites sur le plan physique, sensoriel ou mental, ou qui manquent d'expérience ou de connaissances, peuvent utiliser cet électroménager seulement si elles sont surveillées ou ont reçues des consignes de sécurité sur son usage et les risques y sont associés.
- Cet électroménager est conçu pour une utilisation domestique et applications similaires : salle du personnel dans une usine, un bureau ou d'autres lieux de travail; maison de ferme; clients dans un hôtel, un motel, un gîte touristique et d'autres lieux résidentiels; approvisionnement et applications similaires non reliées au commerce de détail.
- N'appliquez pas de nettoyeurs corrosifs sur le réfrigérateur. Certains nettoyeurs endommagent le plastique et peuvent ainsi causer le détachement inopiné de pièces telles que porte ou poignées de porte. Voyez la section Entretien et nettoyage pour des instructions détaillées.

⚠ AVERTISSEMENT

RISQUE DE BASCULEMENT



Ces électroménagers sont lourds du haut, notamment lorsqu'une porte est ouverte, de sorte qu'ils doivent être fixés pour prévenir un basculement vers l'avant susceptible d'occasionner des blessures graves ou la mort. Lisez et observez la totalité des instructions d'installation pour connaître la façon de fixer l'électroménager sur le dispositif antibasculement.

⚠ AVERTISSEMENT

RISQUE DU POIDS EXCESSIF

Utiliser au moins deux personnes pour déplacer et installer le réfrigérateur à deux tiroirs. Le non-respect de cette instruction peut causer une blessure au dos ou d'autre blessure.

⚠ AVERTISSEMENT



RISQUE DE COUPE

Les bords de la caisse et les zones comportant un code d'identification ou des découpes peuvent être tranchants. Garder les mains, les doigts ou autres appendices éloignés de ces zones. Le non-respect de cette instruction peut causer des coupures.

⚠ ATTENTION

Pour réduire le risque de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité.

- Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse.
- Éloignez les doigts des parties du congélateur où l'on peut facilement se pincer : les espaces entre les portes, et entre les portes et les placards sont toujours étroits. Soyez prudent lorsque vous fermez les portes en présence d'enfants.
- Ne recongelez pas les aliments surgelés qui ont complètement dégelé.

LEA Y GUARDE ESTAS INSTRUCCIONES

RENSEIGNEMENTS IMPORTANTS CONCERNANT LA SÉCURITÉ

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER LE RÉFRIGÉRATEUR

AVERTISSEMENT



RISQUE D'INCENDIE OU D'EXPLOSION Réfrigérant inflammable

Cet appareil contient un gaz réfrigérant avec isobutane aussi connu sous R600a, un gaz naturel à compatibilité élevée avec l'environnement. Il s'agit cependant d'un combustible. Observez les consignes de sécurité ci-dessous afin de réduire le risque de blessure ou de dommage à la propriété.

1. Lors de la manipulation, de l'installation et de l'utilisation de cet appareil, prenez soin de ne pas endommager la tubulure du réfrigérant.
2. L'entretien ou la réparation doivent être effectués par un personnel de service autorisé. Utilisez seulement des pièces de rechange autorisées par le fabricant.
3. Mettez le réfrigérateur au rebut conformément aux réglementations fédérales et locales. Le gaz réfrigérant inflammable et les matériaux d'isolation utilisés dans ce produit requièrent des procédures de mise au rebut spéciales. Communiquez avec les autorités locales compétentes pour la mise au rebut de votre réfrigérateur sans danger pour l'environnement.
4. N'obstruez pas les orifices de ventilation dans les enceintes ou la structure d'encastrement de l'appareil.
5. Pour enlever le givre, grattez à l'aide d'un grattoir ou d'une spatule en plastique ou en bois. N'utilisez pas de pic à glace ou un instrument métallique à bord tranchant pour éviter de perforer la cuve interne du électroménager et la tubulure du gaz réfrigérant derrière cette dernière.
6. N'utilisez pas d'appareils électriques dans le compartiment de rangement des aliments de cet appareil.
7. N'utilisez aucun appareil électrique pour dégivrer votre électroménager.
8. N'endommagez pas le circuit du réfrigérant.

INSTALLATION

AVERTISSEMENT



RISQUE D'INCENDIE OU D'EXPLOSION

Conservez les matériaux et vapeurs inflammables à l'écart de votre réfrigérateur. Une explosion, un incendie voire la mort pourrait en résulter.

BRANCHEMENTS ÉLECTRIQUES

AVERTISSEMENT



RISQUE DE CHOC ÉLECTRIQUE

Branchez l'appareil dans une prise triple avec terre.

Ne retirez pas la broche de terre.

N'utilisez pas d'adaptateur.

N'utilisez pas un cordon de rallonge.

Le non-respect de ces instructions peut entraîner des risques d'incendies, des chocs électriques ou la mort.

Ne coupez pas ou n'enlevez pas, sous aucun prétexte, la troisième broche de mise à la terre du cordon d'alimentation. Pour des raisons de sécurité, cet appareil doit être correctement mis à la terre.

Le cordon d'alimentation de cet appareil est équipé d'une fiche à trois broches (pour une mise à la terre) qui s'adapte à la prise de courant standard à 3 broches (pour une mise à la terre) pour minimiser les risques de chocs électriques par cet appareil.

Faites vérifier la prise murale et le circuit électrique par un électricien qualifié pour s'assurer que le système est correctement mis à la terre.

Dans le cas d'une prise biphasée, l'installateur a la responsabilité et l'obligation de la remplacer par une prise triphasée correctement mise à la terre. N'utilisez pas d'adaptateur.

L'utilisation d'un disjoncteur différentiel de fuite à la terre (DDFT) n'est pas recommandée pour le réfrigérateur.

Une alimentation électrique à 115 volts CA, 60 Hz, avec un fusible de 15 ou 20 ampères et une mise à la terre est nécessaire. Ceci permet d'obtenir un meilleur rendement et évite de surcharger les circuits électriques du domicile qui risque d'occasionner un incendie en surchauffant.

Ne débranchez jamais le réfrigérateur en tirant sur le cordon d'alimentation. Prenez toujours fermement la fiche en main et tirez pour la sortir de la prise.

Cessez immédiatement d'utiliser un cordon électrique endommagé. Si le cordon électrique est endommagé, son remplacement doit être effectué par un technicien en réparation qualifié au moyen d'un cordon de rechange autorisé par le fabricant.

Lorsque vous éloignez votre réfrigérateur du mur, faites attention à ne pas le faire rouler sur le cordon d'alimentation afin de ne pas l'endommager.

N'UTILISEZ JAMAIS UNE PRISE À ADAPTATEUR POUR LE RÉFRIGÉRATEUR POUR DENRÉES FRAÎCHES À UNE PRISE BIPOLAIRE.

LEA Y GUARDE ESTAS INSTRUCCIONES

RENSEIGNEMENTS IMPORTANTS CONCERNANT LA SÉCURITÉ

LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER LE RÉFRIGÉRATEUR

MISE AU REBUT APPROPRIÉE DE VOTRE ANCIEN appareil

⚠ AVERTISSEMENT

RISQUE DE SUFFOQUER OU D'Y ÊTRE EMPRISONNÉ

Le non-respect de ces instructions d'élimination peut entraîner la mort ou des blessures graves.

IMPORTANT: Les enfants pris au piège ou morts d'asphyxie sont toujours d'actualité. Les réfrigérateurs et congélateurs abandonnés sont toujours aussi dangereux, même si on n'attend que «quelques jours» pour s'en débarrasser. Si vous ne gardez pas votre ancien réfrigérateur ou congélateur, veuillez suivre les directives ci-dessous afin de prévenir les accidents.

Avant de vous débarrasser de votre ancien appareil :

- Démontez les portes du compartiment de réfrigération et du compartiment de congélation.
- Laissez les clayettes en place afin d'empêcher les enfants de grimper à l'intérieur.

Mise au rebut des produits réfrigérants et en mousse

Mettez l'électroménager au rebut conformément à la réglementation fédérale et locale. Les matériaux réfrigérants et isolants inflammables utilisés nécessitent des procédures d'élimination particulières. Communiquez avec les autorités locales pour connaître la façon de mettre votre électroménager au rebut qui soit respectueuse de l'environnement.

LEA Y GUARDE ESTAS INSTRUCCIONES

CONTROLS AND FEATURES

Temperature Controls

The temperature display shows the actual temperature of the double-drawer refrigerator. The actual temperature may vary slightly from the set temperature based on factors such as drawer opening, amount of food and room temperature.

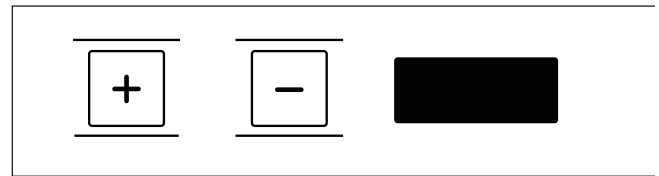
To change the temperature setting, press the + or - pads until you reach the desired set temperature. After 5 seconds, the display will return to the actual temperature.

Allow 12–24 hours for the double-drawer refrigerator to reach the temperature you have set.

Temperature Settings

Minimum: 34°F (1.1°C)

Maximum: 45°F (7.2°C)



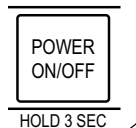
Child Control Lockout

This child control lockout feature prevents unwanted changes to your temperature settings.

After the desired temperature is set, the temperature can be locked. To lock, press both the + and – pads at the same time for five seconds. To unlock, press both + and – pads for five seconds.

Unit ON/OFF

This pad stops cooling in the double-drawer refrigerator, turns off the temperature controls and removes power to the light circuit.



Press this pad for a minimum of 3 seconds to turn the double-drawer refrigerator on or off or unplug the unit for long vacations or absences, or when cleaning the unit or changing the light bulb.

Interior Fan

The interior fan located in the rear wall of the double-drawer refrigerator may run for extended periods due to usage and ambient temperature. This is normal. See Normal operating sounds in Problem Solver section for additional information about the fans. The interior fan will turn off when the drawer is opened.

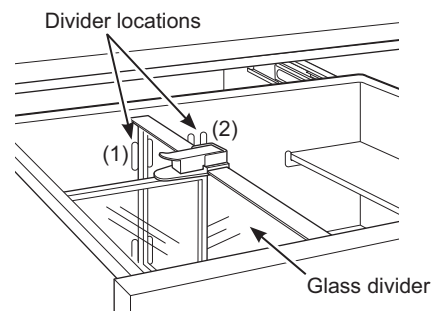
Glass divider

The top drawer has a moveable, tempered glass divider for separating and organizing foods. The divider can be placed in one of two locations.

To remove the divider, lift up until divider clears the rear and front retaining slots.

To replace the divider, slide into one of the divider locations.

The glass divider is dishwasher safe, top rack only.

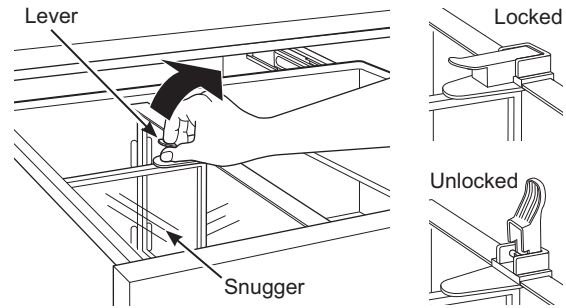


CONTROLS AND FEATURES

Snugger

The **snugger attached to the glass divider** helps prevent tipping, spilling or sliding of small items when the top drawer is opened. Lift the lock down lever near the top of the snugger, then move it to fit your needs. Press the lever down to lock the snugger in place.

The snugger is dishwasher safe, top rack only.



Assembly Instructions

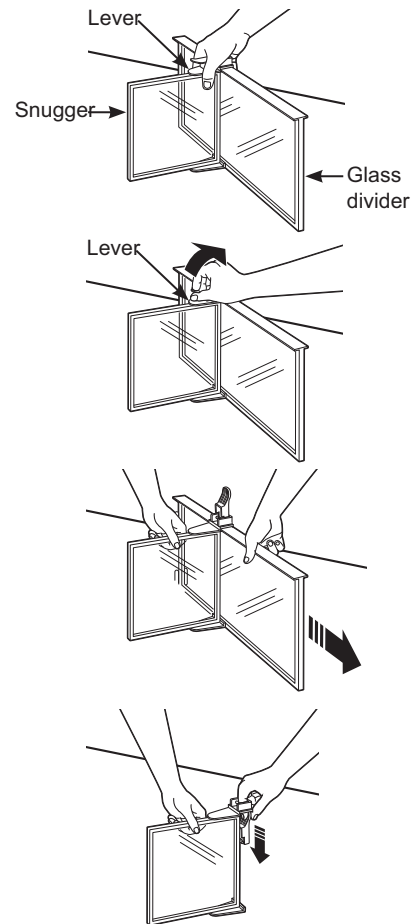
To remove:

1. Lift the glass divider assembly out of the drawer by grasping the glass divider and snugger where the lever is located. Sit the assembly on a sturdy surface.
2. Lift the lever.
3. Slide the snugger off the glass divider.
4. Remove the lever from the snugger by lifting the lever up and sliding it down and out of the assembly.

NOTE: The glass divider, snugger and lever can be cleaned on the top rack of a dishwasher.

To replace or relocate:

1. Reassemble lever into snugger by sliding the lever up into place.
2. Slide glass divider into the snugger. The lever must be installed before sliding the divider into the snugger.
3. Put the glass divider assembly in the desired divider location in the top drawer.



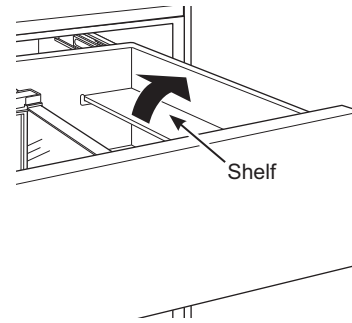
CONTROLS AND FEATURES

Shelf

The top drawer features a shelf that can fold down for storage of smaller containers, or fold up for storage of larger items on the drawer bottom.

To fold up the shelf, lift to the right until it rests in place against the right side.

The shelf is dishwasher safe, top rack only.

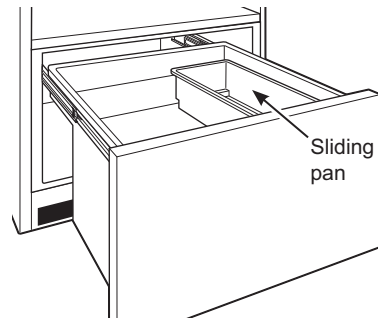


Food Storage Pan

The bottom drawer offers a pan for storage of smaller items. The pan slides easily to allow storage of and access to larger items in the drawer below.

The pan can be removed, allowing you to carry food to the countertop for preparation or to allow storage space for large food items.

The food storage pan is dishwasher safe, top rack only.



Drawer Lights

The brilliant full-width LED lighting in either drawer illuminates when the drawer is opened.

SABBATH MODE

The Sabbath Mode was designed for use on the Jewish Sabbath and Holidays. The Sabbath Mode feature makes it possible for observant Jews to use the beverage center during the duration of the holiday.

The Sabbath Mode feature can be set to override typical reactions caused by your interaction with the beverage center. While in the Sabbath Mode, your appliance will still operate. However, it will not respond to your actions.

While in the Sabbath Mode, you may notice the fan running when the door is opened, however, this is not a result of your actions. The compressor and fan will operate at predetermined times.

ON/OFF - To activate the Sabbath Mode, press and hold down the + and **ON/OFF** buttons on the control panel for at least 7 seconds. **SAb** will be displayed on the control. **SAb** will remain in the display and all the control settings will be frozen and stay in the last mode before entering Sabbath Mode. Controls and lights will not work until the + and **ON/OFF** buttons are held again for 7 seconds. The display will show "out" for 1 second and then resume the last operating mode.



CARE AND CLEANING

⚠ WARNING **Electrical Shock Hazard.**

Turn the fresh-food refrigerator OFF or unplug the unit before cleaning.

Turn the fresh-food refrigerator OFF by pressing the button on the control panel a minimum of 3 seconds until the light and temperature display turn off.

⚠ AVERTISSEMENT **Risque de choc électrique.**

Éteignez (Off) le réfrigérateur pour denrées fraîches ou débranchez-le avant le nettoyage. Éteignez (Off) le réfrigérateur pour denrées fraîches en appuyant sur le bouton du panneau de commande durant un minimum de 3 secondes jusqu'à ce que la lampe et l'affichage de température s'éteignent.

Drawer Gasket

The vinyl gasket may be cleaned with mild soap and water, or a baking soda solution. Rinse well.

Power Failure

If the power fails, open the drawer as infrequently as possible to maintain the temperature.

Preparing for Vacation

For long vacations or absences, remove food and turn the double-drawer refrigerator OFF. Clean the interior (see Cleaning the Inside section)

For shorter vacations, remove perishable foods and leave controls at regular settings. However, if the room temperature is expected to drop below 55°F (13°C), follow the same instructions as for long vacations.

Preparing to Move

Secure all loose items such as the shelf, divider and snugger by taping them securely in place to prevent damage.

IMPORTANT: Be sure the double-drawer refrigerator stays in an upright position during moving.

CARE AND CLEANING

Cleaning the Outside

Directions for Cleaning Outside Surfaces, Door Handles, and Trim

DO USE	DO NOT USE
Soft, clean cloth or sponge	Abrasive cloths, scrubbing sponges (with or without soap), scouring or steel wool pads
Mild detergent mixed with warm water Approved stainless steel cleaners; Visit the Monogram Appliances parts store for approved stainless steel cleaners: Monogram.com Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ can be used to remove surface rust, tarnish and small blemishes on stainless steel surfaces only	Abrasive powders or sprays Window Sprays or Ammonia Citrus or plant oil-based cleaners Acidic or vinegar-based cleaners Oven cleaners Cleaners containing acetone (propanone) Any cleaner with WARNING about plastic contact

NOTE: DO NOT allow stainless steel cleaner to come in contact with any plastic parts such as trim pieces, handle hardware and liners. If unintentional contact of cleaners with plastic parts does occur, clean plastic part with a sponge and mild detergent mixed with warm water.

Cleaning the Inside

Unplug the double-drawer refrigerator before cleaning. If this is not practical, turn the unit OFF and wring excess moisture out of the cloth or sponge when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Thoroughly rinse and wipe dry.

Other parts of the double-drawer refrigerator—including the drawer gaskets, divider, snugger, shelf and sliding pan—can be cleaned the same way.

The glass divider, snugger, lever, shelf and food storage pan are dishwasher safe, top rack only.

⚠ WARNING Risk of fire or explosion. Flammable refrigerant used.

To remove frost, scrape with a plastic or wood spatula or scraper. Do not use an ice pick or a metal or sharp-edged instrument as it may puncture the appliance liner and then the flammable refrigerant tubing behind it.

Do not use any electrical device to defrost your appliance.

⚠ AVERTISSEMENT Risque d'incendie et d'explosion.
Contient un fluide frigorigène inflammable.

Éliminez le givre en grattant avec une spatule en plastique ou en bois ou un racloir. N'utilisez pas de pic à glace ou un instrument métallique à bord tranchant pour éviter de perforer la cuve interne du électroménager et la tubulure du gaz réfrigérant derrière cette dernière. N'utilisez aucun appareil électrique pour effectuer le dégivrage de votre congélateur.

⚠ CAUTION Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

⚠ ATTENTION Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse

TROUBLESHOOTING

Normal Operating Sounds

Newer appliances sound different from older appliances. Modern appliances have more features and use newer technology.

Do you hear what I hear? These sounds are normal.

HUMMM... WHOOSH...

- The new high efficiency compressor may run faster and longer than your old appliance and you may hear a high-pitched hum or pulsating sound while it is operating.
- Sometimes the appliance runs for an extended period, especially when the drawers are opened frequently.
- You may hear a whooshing sound when the drawers close. This is due to pressure equalizing within the appliance.
- The cabinet fan runs continuously except when the drawer is opened.

WHIR!



- You may hear the fans spinning at high speeds. This happens when the appliance is first plugged in, when the drawer is opened frequently or when a large amount of food is added to the appliance. The fans help maintain desired temperatures.
- If the drawer is open for over 3 minutes, you may hear the fans come on in order to cool the light bulbs.
- The fans change speeds in order to provide optimal cooling and energy savings.

CLICKS, POPS, CRACKS and CHIRPS

- You may hear cracking or popping sounds when the appliance is first plugged in. This happens as the appliance cools to the correct temperature.
- Electronic dampers click open and closed to provide optimal cooling and energy savings.
- The electronic control board may cause a clicking sound when relays activate to control appliance components.
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.

WATER SOUNDS



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the drawer may cause a gurgling sound due to pressure equalization.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE
APPLIANCE DOES NOT OPERATE	• Appliance is so quiet that most of the time you will hear low or no operating noise. • Appliance may be in defrost cycle when compressor motor does not operate for about 30 minutes. • Controls are set to OFF. Press ON/OFF button on control panel. • If interior light is not on, appliance may not be plugged in at electrical outlet. Push the plug completely into the electrical outlet. • The fuse is blown/circuit breaker is tripped. Replace fuse or reset the breaker. • The appliance is in showroom mode. Unplug it and plug it back in.
VIBRATION OR RATTLING (Slight vibration is normal.)	• Adjust the leveling legs as shown in the Installation Instructions.
COMPRESSOR MOTOR OPERATES FOR LONG PERIODS OR CYCLES ON AND OFF FREQUENTLY	• Normal when appliance is first plugged in. Wait 24 hours for the appliance to completely cool down. • Often occurs when large amounts of beverages are placed in appliance. This is normal. • Drawer left open or package holding drawer open. • Hot weather or frequent drawer openings. This is normal. • Temperature control set at the coldest setting. See Temperature Control.
FRESH FOOD OR FREEZER COMPARTMENT TOO WARM	• Temperature control not set cold enough. See Temperature Control. • Warm weather or frequent drawer openings. • Drawer left open for long time. • Package may be holding drawer open.
FROST OR ICE CRYSTALS ON REAR WALL	• Too frequent or too long drawer openings.
APPLIANCE HAS ODOR	• Interior needs cleaning. See Care and Cleaning. • Keep open box of baking soda in appliance; replace every 3 months.
DRAWER NOT CLOSING PROPERLY	• Drawer gasket is sticking or folding over. Apply petroleum jelly or paraffin wax to the face of the gasket. • The drawer is hitting an internal component inside the appliance. Adjust interior components to prevent interference.
MOISTURE FORMS ON OUTSIDE OF APPLIANCE	• Not unusual during periods of high humidity. Wipe surface dry. • Drawer left open or package holding drawer open.
MOISTURE COLLECTS INSIDE	• Too frequent or too long drawer openings. • In humid weather, air carries moisture into appliance when drawers are opened.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE
INTERIOR LIGHT DOES NOT WORK	• No power at outlet. • Light bulb needs replacing. See Care and Cleaning. • Controls are set to OFF. Press ON/OFF pad on control panel. • The Sabbath Mode may be operating. Turn off Sabbath Mode.
HOT AIR FROM BOTTOM OF APPLIANCE	• Normal air flow cools the motor. In the refrigeration process, it is normal that heat be expelled in the area under the appliance. Some floor coverings are sensitive and will even discolor at these safe and normal temperatures.
APPLIANCE NEVER SHUTS OFF BUT TEMPERATURES ARE OK	• Adaptive defrost keeps compressor running during drawer openings. This is normal. The appliance will cycle off after the drawer remains closed for two hours. • Normal operation in extreme temperatures.
ACTUAL TEMPERATURE NOT EQUAL TO SET TEMPERATURE	• Unit just plugged in. Allow 24 hours for the system to stabilize. • Drawer open for too long. Allow 24 hours for the system to stabilize. • Warm contents added to appliance. Allow 24 hours for the system • Defrost cycle is in process. Allow 24 hours for the system to stabilize.
TEMPERATURE WILL NOT ADJUST	• Temperature may be in lockout mode. Press both + and – pads for 5 seconds to unlock the temperature.

MONOGRAM LIMITED WARRANTY

Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at monogram.com/contact. In Canada, visit monogram.ca.

For the period of	Monogram Appliances will replace
Limited two-year warranty	For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the unit that fails because of a manufacturing defect.
Limited third through fifth-year warranty	For the third through fifth years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect.

What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Damage caused after delivery.
- Improper installation, delivery or maintenance.
- Replacement of the light bulbs, if included.
- Loss of food due to spoilage (in the USA only).
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Monogram Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company, Louisville KY, 40225

Warrantor in Canada: MC Commercial, Burlington, ON, L7R 5B6

