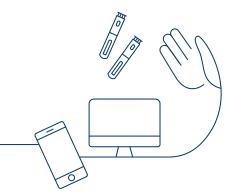
## How do I connect NovoPen® 6 or NovoPen Echo® Plus with my Android or iOS smartphone?





## What does your smartphone need to connect?

Your smartphone needs to be compatible with NovoPen® 6 and NovoPen Echo® Plus.

Having trouble? Check:

- Does your smartphone have a NFC (Near Field Communication) spot?
- Does the app manufacturer support your smartphone and OS? Check out their compatibility list.
- Have you updated to the latest version of the app?

The location of the NFC spot varies depending on the smartphone model. It's important that you hold your pen in the correct position next to your phone. Here are some examples: ( ) ( )) iPhone X, XS, XS Max, XR, 11, Galaxy S7 Edge, S8, S8+, Huawei P10 Lite, P20, S9, S10, S20, S21 P30 Pro, P40 Pro 11 Pro Max, Pro, SE, 12, 13, 14

If you are unsure, please refer to your smartphone instruction manual or contact your provider to confirm the NFC spot location.

## • Keep the phone on a flat surface and stand the pen on top of it (for iOS phones).

Tips to help you connect:

- Put the pen in the middle of the NFC spot.
- Check if the dose counter is at 0. It is not possible to transfer the dose log when an injection is in progress.

make injections.

- Ensure that there are no other NFC devices, such as credit or travel cards, close by when you
- scan the pen. • If your dose log is full, it may take more than 10 seconds to transfer all data. Moving the
- NovoPen® outside of the range of the NFC spot could cause the dose log transfer to be incomplete so keep the pen in the middle of the NFC spot throughout. • If the pen has run out of battery (shows "End" or blank display) it is not possible to transfer the dose log and the pen may need to be replaced. You can still use the pen to
- **Currently supported operating systems and apps:**

• The smartphone models indicated herein are not an exhaustive list, but it is for reference purposes only. NovoPen® 6 and NovoPen Echo® Plus may be compatible with most of the

Some smartphones that are compatible with NovoPen® 6 and NovoPen Echo® Plus might not be compatible with some manufacturer's apps. Check your app manufacturer's compatibility list:

 NovoPen® 6 and NovoPen Echo® Plus are not consistently compatible with iPhone 7 and Samsung Galaxy S6, it is recommended to use other smartphones.

smartphones with Android version 8 and above and iOS version 13 and above.

**Models Operating systems** iOS 13: 1.1, .2, .2.3, .3, .3.1, .4, .4.1, .5, iPhone 8, 8 Plus, X, XR, XS, XS Max, XR, .6, .6.1, .7 11, 11 Pro, 11 Pro Max, Pro, SE, 12, iOS 14: 0.1, 0.2, 2.1, .3, .4.1, .4.2, .5.1, 12 Mini, 12 Pro, 13, 13 mini, 13 Pro, .6, .7, .7.1, .8 **Apple** 13 Pro Max , SE 2, iPhone 14, iOS 15: 0, .0.2, .1, .2 iPhone 14Pro iOS 16: 0, .6 iOS 17:0 **ASUS ROG Phone 5** Android: 11 **AXON** Axon 20 Android: 10 Pixel, Pixel 2, Pixel 2 XL, Pixel 3, Pixel 5, Google Android: 8.1.0, 10, 13, 14 Pixel 6, Pixel 7a, Pixel 7 P: P10 Lite, P20, P30, P30 Pro, P40, P40 Pro, P40 Pro+, P50, P50 Pro, P Smart 2019, P8 Lite, P40 Pro Mate: 20, 20X, 40, 40E, 40 Pro, 30, Android: 8, 9 10, 13, 14 Huawei 10 Lite HarmonyOS: 2.0.0, 2.0.1 Honor: 10, X10 Max, 20, 20 Pro, V20, V30, 30, 30 Pro, 30 Pro+ Nova: 5 Pro, 6, 7, 7 Pro, 9s, Y70 iQOO 3, iQOO 5, Neo5, 5 Pro, Neo 5 **iQ00** Android: 10, 11 Vitality, Z1 Lenovo K12 Pro Android: 10 Android: 8 LG Nexus 5X Meizu 17, Meizu 17 Pro, Meizu 18, Android: 10, 11 Meizu Meizu 18 Pro Mi: 8, 9, 10, 10 Lite, 10X Pro, Zoom 11 Lite, 11 Pro, 11 Ultra, Civi Mi Redmi: 10 Pro, Note 8 Pro, K30i, K30s, Android: 10, 11, 12 K30 Pro Mix 4 Motorola Edge s Android: 11 9, 7T Pro, 8, 8T, 8 Pro, 9 Pro, 9 R , **ONEPLUS** Android: 10, 11, 13, 14 10T 5G, 11 5G, Nord 3 5G Reno3 Pro, Reno4, Reno4 Pro, **OPPO** Find X3 Pro, Ace 2, Reno Ace, Reno, Android: 9, 10, 11, 13, 14 Find X2 pro GT Neo, X50, X2 Pro, Find X3 Android: 10, 11 realme Galaxy S7 Edge, S8, S8+, S9, S10, S10+, S20, Galaxy S20 FE, Galaxy S21, Galaxy S23, Galaxy A41, Galaxy A50s, Galaxy A51, Galaxy A52, Galaxy A53, Galaxy A 54, Galaxy A2 Core, Galaxy A7, Galaxy Samsung Android: 8, 9, 10, 11, 12, 13, 14 A70s, Galaxy A71, Galaxy A90, Galaxy Note 10+, Galaxy Note 8, Galaxy A20, Galaxy Grand Prime Plus, Galaxy A10, Galaxy Z Flip 5

Xperia 10 II Sony Android: 10

X: 27 Pro, 50, 50 Pro Plus, 50 Pro, 60,

60 Pro, 70, 70 Pro, 70 Pro+

Android: 10

Android: 9, 10, 11

## Our compatibility testing ensures that all the smartphones and operating systems listed above work together with NovoPen Echo® Plus and NovoPen® 6.

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However, compatibility issues may arise due to testing or specification limits.

**Smartisan OS** 

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Which apps can I use? To find out which different diabetes apps are compatible in your country, please contact

December 2023 | HQ23DH00037

your local Novo Nordisk customer service team.

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