

# AMAZTIM Smartwatch Warranty Terms and Conditions

**Brand:** AMAZTIM

**Customer Support Email:** smartwatch.amz@gmail.com

## 1. Warranty Coverage

This limited warranty covers defects in materials and workmanship under normal use for a period of 24 months from the date of original purchase ("Warranty Period"). During the Warranty Period, we will repair or replace, at our discretion, any smartwatch that proves defective due to improper materials or workmanship, at no charge to you.

## 2. Warranty Services

If a defect arises during the Warranty Period, you must contact our authorized service center or customer support for instructions. A valid proof of purchase (e.g., invoice or receipt) is required to obtain warranty service. Repaired or replaced products are covered for the remaining original Warranty Period or ninety (90) days, whichever is longer.

## 3. What Is Not Covered

This warranty does not cover: 1. Damage caused by misuse, abuse, negligence, accident, unauthorized repair, or modification. 2. Normal wear and tear, including scratches, discoloration, and aging of materials. 3. Damage caused by water, sweat, or moisture beyond the product's stated water-resistance rating. 4. Battery degradation from normal use. 5. Loss or damage of accessories, straps, chargers, or packaging. 6. Damage caused by drops, crushing, or impacts. 7. Devices with removed, altered, or damaged serial numbers, IMEI codes, or anti-tamper seals.

## 4. Exclusions and Limitations

This warranty is valid only in the country or region of purchase unless otherwise stated. To the maximum extent permitted by law, we are not liable for any indirect, incidental, or consequential damages. Some jurisdictions do not allow limitations on implied warranties or exclusions of incidental damages, so these limitations may not apply to you.

## 5. How to Obtain Service

Contact our customer service via smartwatch.amz@gmail.com to request a Warranty Claim Form. Provide a valid proof of purchase and a detailed description of the defect. Ship the smartwatch, in its original or equivalent protective packaging, to the address provided by customer service. You are responsible for shipping costs to our service center; return shipping will be covered by us if the warranty claim is approved.

## 6. Governing Law

These warranty terms are governed by and construed under the laws of your country/region, without regard to conflict of laws principles. Your statutory rights under applicable consumer protection laws remain unaffected.