

Customer questions & answers

1. What is the range of the Bluetooth earbuds?

The Bluetooth range is about 8-10m, you can walk around the house without disconnection.

2. Do these wireless earbuds come with different size ear caps?

Yes, they came with 3 different sizes.

3. How to connect to another mobile phone?

Turn on the bluetooth of another mobile phone, find "B6" in the bluetooth list, then click connect, it shows that the connection is successful and you can use the wireless headphones on the new mobile phone.

4. How long can the earphones be used after it is fully charged?

After receiving the earphones, charge it for 30 minutes to 1 hour. After fully charged, it can be used continuously for 8 hours under normal volume usage, plus a rechargeable charging case, it can be used for a total of 32 hours.

5. Is this headphone suitable for fitness?

Comfortable enough to use. The earplugs are soft. They are available in three sizes and can be replaced according to your needs. They are also waterproof.

6. Is it compatible with iPhone 11/12/13?

This device syncs with the phones using a bluetooth signal, you just have to make sure that your phone has that bluetooth function and you will not have problems.

7. Are they completely waterproof?

Yes, this earbuds meets the international standard IPX7 waterproof level, which can prevent daily water stains.

8. Can you run with these in your ears? I am worried about how stable they are during exercise?

The earphones are ergonomically designed. If you wear them during fitness exercises, they will not fall off, so you can use them